



St John

140
YEAR
ANNIVERSARY

2023 Annual Report

ST JOHN AMBULANCE AUSTRALIA LTD

1 JULY 2022–30 JUNE 2023

**Pro Fide
for the
faith
Pro
Utilitate
Hominum
in the
Service of
Humanity**

2023 Annual Report

ST JOHN AMBULANCE AUSTRALIA LTD

1 July 2022–30 June 2023





St John Ambulance Australia is an Australian company limited by guarantee. We are a registered charity and Public Benevolent Institution under the Australian Charities and Not-for-profits Commission (ACNC). We are also a registered training organisation (RTO) with the Australian Skills Quality Authority.

ABN 83 373 110 633

ACN 633 627 899

RTO number 88041

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Acknowledgment of Country

St John Ambulance Australia acknowledges the Traditional Owners of the lands on which St John works, including the Traditional Owners of the lands on which our Australian, State and Territory offices stand: the Ngunnawal people, the Gadigal people of the Eora nation, the Larrakia people, the Turrbal and Yuggera peoples, the Kurna people, the Muwinina and Palawa peoples, the Wurundjeri Woi Wurrung and Bunurong Boon Wurrung peoples of the Eastern Kulin nation, and the Whadjuk Noongar people. We pay our respects to their Elders past and present, and acknowledge their ongoing connection to and care for country.

Diversity acknowledgment

St John Ambulance Australia acknowledges the diversity of all our members, volunteers and staff, and the diversity of the people in the Australian communities we serve. We commit to providing a high standard of service and care that respects the innate differences of people and does not discriminate on the basis of: gender, sexuality, religion, ethnicity, abilities or other socio-demographic factors. We strive to embrace inclusivity and make St John Ambulance services accessible and welcoming for all.

Auditors HLB Mann Judd (NSW) Pty Ltd

Solicitors BAL (Bradley Allen Love) Lawyers, ACT; MinterEllison



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ST JOHN IN 2022/2023



Our people

10,854 national volunteers

3,371 staff supporting our volunteers, members and youth

3,230 Members of the Order of St John

1,728 Youth members engaged

First Aid Training*

530,813 people obtained a State of Attainment for completing an accredited First Aid course.

272,724 people are estimated to have attended free First Aid information activities.

14,780 workplaces hosted First Aid training

174,620 estimated workers reached with inhouse First Aid training



First Aid in Schools

213,958 primary and secondary students received a First Aid training certificate

872 schools around the country participated in a First Aid training course

* As delivered or sold by a St John Ambulance State or Territory.

367,575 Triple Zero (000) calls answered
233,209 people transported to hospital
3,893 people supported by dedicated ambulance officers

Ambulance Services*

Non-Emergency Patient Transport

Five States provide formal Non-Emergency Patient Transport (NEPT) services to their community.

225,351 people are estimated to have used NEPT transfer services



19,977 events attended
34,344 people given pre-hospital care
986 people transported from an event to hospital care
4488 St John volunteer First Responders and Healthcare Professionals provided care

Event Health Services

St John AEDs

3,819 St John AEDs sold throughout Australia
7,592 St John AEDs placed in the Australian community as part of a community program



*Western Australia and Northern Territory St John Ambulance combined services

The Australian Priory

Chancellor's Message



In this, our 140th Anniversary Year of St John Ambulance in Australia, it is my pleasure to present to you the Australian Priory Annual Report for 2022/2023. As we continue to emerge from the turbulent years of a global pandemic, we have experienced a spike of activity, as many sectors play catch-up for lost momentum. This has led to rapid reestablishment of collaboration and moving on towards more strategic activities after a reactive period. As a result, we have seen a year with significant progress, and an inspiring level of alliance across our organisation in Australia, and more broadly through our international affiliations with The Order of St John.

Of significance this year, was the passing of our Sovereign Head, Queen Elizabeth II. This represented the end of an era, and we collectively paid our respects. In May, our Lord Prior, Professor Mark Compton was present at the Coronation of His Majesty King Charles III – our new Sovereign Head. Events such as these on a global scale, remind us that we are connected through our continuing humanitarian mission, and extensive network.

Some of the achievements I am proud to have witnessed across the year include a constructive and collegiate approach to key issues by the States and Territories and the Priory including partnership agreements, and funding and building our national advocacy capabilities through government relations. We continue to collectively demonstrate the diversity and impact of our organisation nationwide.

The past 12 months have not been without challenges for many of the communities which St John serves, with floods, bushfires and other community crises again wreaking havoc on several of our states and territories. Whilst it is awful to see the suffering these events cause, it is inspiring to see how effectively our organisation responds – cementing our role at the forefront of community disaster response and resilience.

I have this year been pleased to continue to liaise with my colleagues through the Asia Pacific Leadership Group. We have been able to provide vital support to some of the smaller St John Associations, like Papua New Guinea and the Solomon Islands. As we get to know each other better, those who need help feel more comfortable in asking for it and those of us in more fortunate circumstances are getting better at reaching out to offer support. We have been able to make meaningful changes by providing access to our talented people, knowledge, and key suppliers.

2022/2023 marked the end of terms of service by some key leaders. I would like to make particular mention of Professor Nitin Verma CStJ, who finished his third and final triennium as Priory Hospitaller. Nitin has been pivotal in raising awareness of our ophthalmic programs and the St John Eye Hospital Group. His congenial nature, extensive experience, unrivalled reputation and strategic insights will be missed, and I offer our sincere thanks.

We also said farewell to our longest serving Priory Board Member, Glen Brewer. Glen is a former chair of St John South Australia, was the Priory's last Receiver General and has chaired the Priory's Finance, Audit and Risk Committee. He has been a wonderful servant of St John and a superb mentor and colleague. He has played a leading role in the building of the Priory's modern governance structures and his quiet, reasoned contributions at Board meetings have been invaluable. Thank you, Glen.

We are fortunate to have welcomed two outstanding additions to the Priory Board. James Goodwin filled the vacancy left by Virginia Bourke. James is the current Chair of St John ACT and brings valuable skills and experience in government relations as well as his highly developed commercial acumen. Karen Limb joined the Priory Board in early 2023 and has immediately taken on the role of Chair of the Priory's Finance, Audit and Risk Committee. Karen has a deep connection with St John through her time as Chair of St John South Australia, and brings a wealth of finance and commercial experience.

My thanks to all of the Priory Board members who provide such incredible support to me and excellent strategic guidance and governance for the management team and the Priory. My deepest thanks to Sean McGuinness, Michelle Bruggeman, Dr Glen Farrow, Dr Kathryn Zeitz, and Christine Williams.

I extend my gratitude to all our Priory Officers, for their ongoing commitment and contribution: Bishop Richard Hurford, Sub-Prelate, Dr Matthew Glozier, Priory Librarian, Kieran Brown, Director of Ceremonies, Brendan Maher, Priory Secretary, Nitin Verma, outgoing Priory Hospitaller, and Peter LeCornu, Deputy Priory Secretary. Each volunteer their time and expertise for the Order and are wonderful colleagues.

I also extend my sincere thanks to all members of the Order, and members of the Australian Priory and its subcommittees for their service. A special mention to our Lord Prior Mark Compton AM GCStJ, and our Prior, His Excellency General the Honourable David Hurley AC DSC (Ret'd) KStJ for their engagement, support and encouragement – they are not only active with our membership but have supported all of our initiatives. Thank you also to our Federal Council and National Leadership Group for guiding us with sound strategy and regional foresight. We are very lucky to have a leadership group that looks beyond their own busy local concerns to always consider what they can do for the broader community and for the Order.

As always, I cannot finish without thanking our staff and volunteers for their tireless work. Their dedication, skills and energy are the backbone of St John across Australia. I acknowledge too the special contribution made by their families and loved ones, who enable them to give their personal and family time to support their communities. It is timely to also recognise the efforts of all those who came before them, through our 140-year history of impact.

I hope that you enjoy reading this review of our collective achievements.



Chancellor
Cameron Oxley

The Australian Office CEO's Message



It's a privilege to be delivering my second annual report as CEO and Priory Secretary representing the culmination of shared efforts across our Australian Office and wider network. This year we have solidified our focus on the new Australian Priory Strategic Framework, with the ongoing mission to lead globally in First Aid and medical responses to community healthcare needs.

On 24 June, we celebrated 140 Years of St John Ambulance in Australia. Around the country we saw buildings light up red and green, and many local member events and community activations. From our beginnings, providing First Aid care to industry workers, such as in Australia's railway yards, to our national network of over 19,000 dedicated volunteers, staff and members today, our impact has always been strong. This milestone year we have acknowledged that while times have changed, our mission has not – because help never gets old.

We could not achieve the positive outcomes that we do without our supporters and collaborators across our membership, governments, academic institutions, corporate networks, and the extended health service sectors. I want to thank my fellow CEO's within our State and Territory organisations, for their proactive work through our National Leadership Group, and across our various committees and boards. I have greatly valued their input as we progress important strategic and structural matters in relation to our governance and brand – strengthening our sustainability, commitment to community, and our collective impact.

It's always with great pride and appreciation to contribute to and observe the services and programs being delivered across our States and Territories. Our complex eco-system extends from ambulance to community health and wellbeing programs in schools, workplaces and communities. We share priorities such as: First Aid Training for everyone; public access to defibrillators; and disaster response and resilience.

At the Australian Office, I commend the work of our team, who are progressing projects to bolster our capacity, engagement, reach and security. This has included renewal of our Child Wise accreditation, which affirms the organisation's commitment to practices that embed a culture of safety for children, including our Youth Members. We also continue to see the progression of our Digital Transformation Project – streamlining shared services and platforms to enhance user experience. We have also further expanded our Training and Education resources to enable future growth and innovation, while striving to achieve the highest standards of compliance. We further invested in resources to build foundational capacity around brand and communications, strategic programs and partnerships. We have so many concurrent services, programs and initiatives occurring within both our Australian Office and broader national network that it's impossible to mention them all. Instead, I extend a big thank you to all staff and volunteers nation-wide, who provide the dedicated knowledge and skills that make our high-impact work possible.

The National Product Sourcing Unit (NPSU) continues to be a highly effective procurement function, operated as a shared service on behalf of our States and Territories. For one week in May, I visited our key product suppliers in China, ably supported by Dilhan De Silva (GM, Strategic Sourcing and Compliance) and Ling He (Purchasing Controller). I was genuinely impressed by the sheer scale of the operations, and the strength of the relationships with our suppliers. Dilhan and the team have also been investigating suppliers of First Aid and medical products in other countries to ensure that St John can maintain a steady supply if Australia experiences any future trading difficulties that impact our sector.

A true highlight over the last year was the official national launch of Learner Driver First Aid, held at Parliament House in November. This marked the release of our free eLearning package, that has since been recognised as a 'Diamond Winner' at the national LearnX Awards, and which has garnered support

from the ACT Government. We thank His Excellency General the Honourable David Hurley AC DSC (Ret'd) KStJ for launching this tool, and the unstoppable Val Dempsey, our 2022 Senior Australian and long-term St John volunteer, for giving this issue a national and international platform. The effort was tremendous and the feedback overwhelmingly positive.

In my role as Priory Secretary I was pleased to attend a number of Investitures over the last twelve months including Queensland, Northern Territory and Tasmania. I also officiated my second Priory Investiture at Government House in Canberra hosted by our Priory and Governor General, His Excellency David Hurley and Mrs Hurley.

I have been delighted to represent St John as part of the Asia Pacific Region working group, hosting our first face-to-face meeting in Brisbane in January. This group is a great example of sharing knowledge, experience and resources to achieve greater impact for the communities we serve.

I express sincere gratitude to all members of our Australian Priory Board, deftly led by Chancellor, Cameron Oxley, who always puts an active foot forward for St John Ambulance Australia, both domestically and globally. I also want to particularly thank Glen Brewer, who completed his tenure on the Australian Priory Board this year. Glen provided valuable counsel and support in my formative twelve to eighteen months in this role and is highly regarded by everyone in the Australian Office. Thanks Glen.

Thank you also to all our Order Members and Priory Officers for your ongoing contribution to St John and your community.

I am pleased to officially present to you this high-level review of just some of our joint achievements.

A handwritten signature in black ink, appearing to read 'B. Maher', with a large, stylized initial 'B'.

CEO
Brendan Maher

Board of Directors



CAMERON OXLEY KStJ – Chancellor, LLB BSc

Cameron is a highly experienced director within the not-for-profit sector with a passion for community service. His career as a litigation lawyer and leading insurance law practitioner with over 30 years of experience in the corporate sector, including as a Partner at Australia's largest law firm, MinterEllison, has been followed by his current role as Chair of Alpine Health. Cameron has a deep understanding and respect for volunteerism and is actively engaged in community organisations, including as a long-term volunteer for Mt Buller Volunteer Ski Patrol. He holds an extensive international, national and regional perspective of St John's operations, governance and extended networks. He has previously served as Chairman of the Board of St John Ambulance Victoria.



GLEN BREWER CStJ – MBA BA (Finance & Economics) – Outgoing Board Member 2022

Glen has leadership expertise in financial management and performance, governance, funding diversification and strategic research and development. His experience spans the corporate and not-for-profit sectors. Glen's St John Ambulance journey included time as Receiver General and a Board Director for both St John Ambulance South Australia and the Australian Priory. Glen also has experience as a former Board Member for Adelaide Fringe. As an outgoing Board Member this financial year, Glen is thanked for his service to St John Ambulance Australia.



MICHELLE BRUGGEMAN – GAICD BA GradDipBA

Michelle has over 30 years' experience across the corporate, government and not-for-profit sectors, with a strong focus on stakeholder management, and customer and client experience. She is an experienced Director and Non-Executive Director. Michelle has worked with one of the largest YMCA associations in the world, across multiple corporate divisions and leadership roles. She is a steward of effective governance, innovation and collaboration, and presently works as Chief Operating Officer for a national retirement lifestyle organisation. Michelle was previously Director of Melbourne Zoo, where she took pride in transforming the organisation into a world-leading conservation facility with an emphasis on excellence in preservation, animal care and community engagement.



DR GLEN FARROW – GAICD MBBS (Hons) MBA AFRACMA FRACS

Glen has an extensive background as an executive across the medicine and health care sectors including with St Vincent's Mater Health Sydney, Tresilian Family Care Centres, and Medical Benevolent Association NSW. Glen is an experienced surgeon, and has interests in quality and safety standards in healthcare, medico-legal matters, and medical regulation. He previously served in the Australian Army as a Medical Officer (with a total service over 41 years). During that period, he was deployed several times including Rwanda in 1995 and Banah Aceh in 2004 for tsunami relief. Glen believes in a human-centric approach to health care and has a passion for improving healthcare systems for vulnerable people, including children and underprivileged communities.





JAMES GOODWIN OStJ – GAICD BComms

James is an accomplished Director and Non-Executive Director, and presently CEO of the Australian Airports Association. He is a state representative of the Australian Priory Board, having fulfilled a role as Director with St John Ambulance ACT (now as Chair) for more than seven years. James is a highly skilled communicator with a multi-disciplinary background in media, communications, government relations, public policy and corporate affairs. He has worked across the transport, infrastructure, aviation, automotive and education sectors. He is also a Board member of the ACT Road Safety Advisory Board and Road Safety Fund.



KAREN LIMB OStJ – GAICD MBA BAcc FCPA

Karen is an experienced Non-Executive Director. She is an accountant who has worked as Chief Finance Officer, Chief Operating Officer and General Manager in large private and public companies in Australia and the UK. She is currently the Chief Financial Officer of Torrens Health in South Australia. She has a passion for extending principles of strong governance within the not-for-profit sector, including in her role as a member of the St John Ambulance South Australia Board for nine years (including five years as Chair), and as a Board Member for the Adelaide Symphony Orchestra.



SEAN MCGUINNESS OStJ – FAICD FCA BCom BSc

Sean is an experienced finance professional having worked with ASX-listed companies and in private equity, with skills in acquisition and integration, divestment and project financing. He brings an extensive business acumen and a passion for improving impact in the not-for-profit sector. Sean is both a member and Chairman of St John Ambulance Australia (NSW). He has a focus on ensuring organisations build on cultural awareness, values and engagement. Sean notably helped St John NSW to achieve a 2019 Voice Award for improving member engagement. Sean has experience in government relations, strengthening governance and digital innovation.



CHRISTINE WILLIAMS – MBA BEc(Hons) AdvDipFin GAICD

Christine is a skilled economist with over 37 years' experience on government and not-for-profit boards. She is the Chief Data Scientist at Evalue8 Sustainability, and consultant with Paladin Risk Management Services. Christine has extensive experience across government, private, academic and not-for-profit sectors, and has fulfilled various roles in Australia's leading tertiary institutions. Christine's strengths are in strategy, financial and risk management, and complex stakeholder relationships. Christine has been an ACT Division Councillor for the Australian Institute of Company Directors for the past six years, and is a Professional Member of the Economic Society of Australia.



DR KATHRYN ZEITZ OStJ – PhD

Kathryn has an extensive background in healthcare services. She is currently the Deputy Chief Executive Officer for the Central Adelaide Local Health Network. As a Registered Nurse experienced in acute hospital operational management, Kathryn has interests in service quality and improvement, consumer support and patient-centric health care. She completed her PhD thesis in clinical nursing at the University of Adelaide, and holds over 40 peer reviewed publications with an extensive research profile. Kathryn is both an Adjunct Associate Professor with Flinders University and Adjunct Professor for The University of Adelaide. Kathryn's roles across St John have been diverse, commencing in her early days as a St John Cadet.



National Governance

Federal Council

Australian Capital Territory	Chair	James Goodwin OStJ
	CEO	Adrian Watts
New South Wales	Chair	Sean McGuinness OStJ
	CEO	Sarah Lance (to June)
	CEO	Dominic Teakle (from June)
Northern Territory	Chair	Peter Carew MStJ
	CEO	Judith Barker (to September 2022)
	Interim CEO	Peter Ai (from September 2022–January 2023)
	CEO	Andrew Tombs (from January 2023)
Queensland	Chair	Reverend Dr Peter Devenish-Meares OStJ
	CEO	Stephen Porter (to November 2022)
	Interim CEO	Glen Morrison (from November 2022–June 2023)
South Australia	Chair	Karen Limb OStJ (to March 2023)
	Chair	Mary Patetsos (from March 2023)
	CEO	Mark Groote
Tasmania	Chair	Major General Steve Smith AM CSC RFD CStJ (Retd)
	CEO	Andrew Paynter
Victoria	Chair	Virginia Bourke (to July 2022)
	Chair	Mark Engel MStJ (from July 2022)
	CEO	Gordon Botwright OStJ
Western Australia	Chair	Shayne Leslie KStJ (to November 2022)
	Chair	Sally Carbon CStJ (from November 2022)
	CEO	Michelle Fyfe (to July 2022)
	Interim CEO	Antony Smithson (from July 2022–January 2023)
	CEO	Kevin Brown (from January 2023)
Australian Prory Office	Chancellor	Cameron Oxley KStJ
	CEO	Brendan Maher



St John Council for Victoria, 1949.

Australian Office – who we are

The Australian Office of St John Ambulance Australia comprises a team of multi-disciplinary, professional staff that support shared services, programs and advocacy efforts across the organisation nationally. This includes responsibility for the organisation's Registered Training Organisation status, and custodianship of the St John brand in Australia. Staff cover a range of functions including: training and education development and compliance; policy; financial management; child protection; communications; strategic programs; partnerships; information technology and digital transformation; and administrative support.

The Australian Office also manages the National Product Sourcing Unit with a team of staff working across supply chain management, warehousing and logistics, accounts and sales.

St John Ambulance Australia further manages all Priory functions in relation to St John International – as part of a working chivalric order steeped in a long history of humanitarian aid.

CEO	Brendan Maher
Manager–Executive and Priory	Kylie Seidel
Finance Manager	Amanda Power
Strategic Programs and Partnerships Manager	Fairlie Tucker
Child Protection and Policy Officer	Bj Edith-Mae
National Brand and Communications Manager	Enita Hampton
Publications and Content Officer	Gab Lhuede
National Training and Development Manager	Mark Molloy
Learning Resource Development Officers	Carol Anderson and Peg Wymond
National TAE Lead Trainer	Stan Thomas
RTO Compliance Manager	Jennifer Sorthi
RTO Compliance Coordinator	Shilpi Grover
National IT Program Manager	Shay McAuley
ELearning Projects Officer	Charlie Bartak
Technical Product Manager	Ryan Kellow
Full Stack Developers	Frank Ge and Johathan Liu
SalesForce Administrators	Avril Cook, Thiru Kandasamy and Rakesh Tadisnia
National Product Sourcing Manager	Dilhan De Silva
Accounts Coordinator	Debbie Thompson
Accounts Officer	Lana Phan
Purchasing Controller	Ling He
Online Shop Support	Valerie Bickell and Amanda Farrugia
Logistics Officer	Uday Singh
Warehouse Coordinator	Jhay Jasmin
Warehouse Operator	Nick Mallia

About St John Ambulance Australia



St John Ambulance Australia is a community driven organisation with a proud 140-year history in Australia. We are recognised as one of Australia's most trusted charity brands. This is testament to the commitment, service and integrity of 19,183 skilled and dedicated staff, volunteers and members.

We are also part of a global movement with the purpose of relieving sickness, suffering and distress, and preserving life. Through our Australian networks we reached an estimated combined audience of 1,759,182 community beneficiaries in 2022/2023 alone.

St John supports people to develop the skills, knowledge and confidence to provide First Aid in homes, workplaces, schools and communities, including life-saving interventions such as CPR and operation of Automated External Defibrillators (AEDs). Services and programs differ in each state and territory and include (but are not limited to): First Aid training; free First Aid training for school children; event health services; ambulance services; patient transport; coronial transport services; community outreach and education programs; ophthalmic care; disaster response and recovery; youth programs; and targeted wellbeing initiatives that boost community connection and resilience. Many of our programs are aimed at supporting society's most vulnerable and marginalised people and communities. St John Ambulance also supplies centralised First Aid and medical supplies such as First Aid kits, AEDs and personal protective equipment.



The backbone of St Ambulance in Australia is a network of 10,854 volunteers with a shared vocation of physical and mental wellbeing, and a passion for helping their community.





VISION

To be the trusted leader in responsive healthcare and wellbeing support for all Australians.

MISSION

Lead globally in First Aid and medical responses to community healthcare needs.

VALUES

Respect, Unselfishness, Excellence, Openness and Transparency, Devotion, Togetherness, Diversity and Inclusiveness, Faithfulness.

Strategic Pillars

IMPACT AND INFLUENCE

Advocate for the delivery and continuity of National goals – particularly in relation to high-quality, accessible and equitable health services, First Aid training and education, access to defibrillators, and embracing volunteerism. This includes leadership for the wellbeing of all Australians.

COLLABORATION

Facilitate collaboration with the State and Territory entities of St John – fostering shared service models and collaboration to improve accountability, service reach and strength, positive impact, and organisational excellence. Uphold the value and integrity of our national brand and RTO compliance.

SUSTAINABILITY

Ensure long-term financial, environmental and social sustainability with a focus on sound practices, capacity building, profile raising, strategic relationships, innovation and ethics and safety. Build on our commitment to reconciliation, inclusion and diversity.

THE ORDER OF ST JOHN

Uphold all requirements, duties and obligations to the International Order of St John in accordance with the Constitution, while engaging proactively with our global networks, and the Asia-Pacific region.

140 years of impact

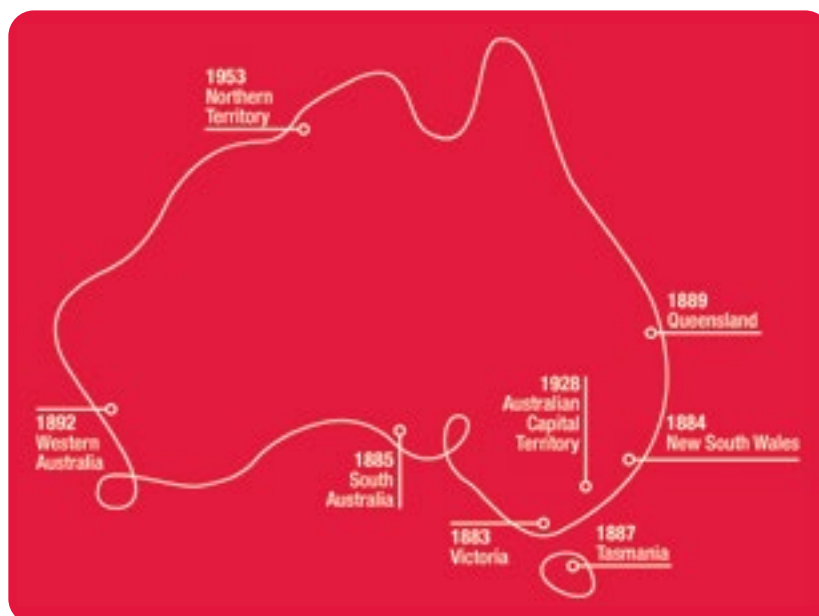
Help never gets old

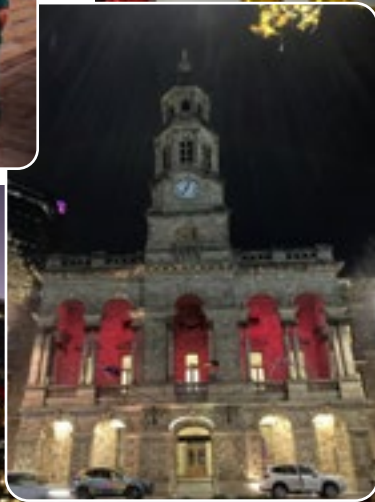
St John Ambulance's Anniversary in Australia

Saturday the 24 June, 2023 marked 140 years of St John Ambulance in Australia. This coincided with St John's Day – celebrated by St John Priorities around the world. Across Australia, St John Ambulance members, volunteers, staff and supporters participated. This included the light-up of 44 public attractions: from the Bolte Bridge in Melbourne to the Story Bridge in Brisbane; the National Carillon in Canberra to the Adelaide Oval; and other metropolitan and regional town halls, walkways, bridges, sculptures and more. Some states and territories engaged in community events such as CPR labs and demonstrations, while others held services, investitures and member events. There was a sharing of photos and stories from 'then' and now. The celebrations will continue as we acknowledge the changing of times, but continuation of our mission.

The growth of our network

St John has grown across the decades to become a truly national organisation. We are part of an international network spanning 44 countries around the globe. Together we can celebrate our many positive impacts achieved across our diverse communities. We unite to recognise the dedication and commitment of the members, volunteers and staff across the nation – those who have served across the decades, and those we value so highly today.





Our history in brief

The Australian establishment

It was on 24 June 1883 at the Athenaeum Theatre in Melbourne, that a public meeting was convened to establish the first branch of the St John Ambulance Association in Australia. The 'aid to the injured movement' grew quickly with volunteer doctors teaching First Aid to the workers on the nation's railway yards and then beyond. This often sees us considered as 'First in First Aid' in Australia – a legacy we aim to honour and expand on.



Global history

Our global history began in the 11th century – a charitable hospital was established in Jerusalem to provide medical aid, care and shelter to pilgrims and crusaders. Their work expanded across the Mediterranean and Europe, and in 1113, the Pope of the day granted them status as a separate Order of the Church. The hospital took on the name the 'Order of the Hospital of St John of Jerusalem', and adopted the eight-pointed Amalfi (or Maltese) Cross as their emblem. The cross is a symbol of *caritas* – 'compassionate care', and has been adopted by many societies and charitable associations around the world.





Introduction of The Order of St John

Some 700 years of continuous service later, the St John Ambulance Association was (re)established in 1877 in England by the Order of St John. The aim of the Association was to address the growing need for effective First Aid training to deal with the increase in accidents occurring with the development of an industrialised and urbanised society. The name 'St John Ambulance' referred to the two-wheeled patient transport litter, a detachable stretcher on light cart-wheels. The Ashford Litter was patented by the British Order in 1875.

Within a short time, St John Ambulance Association centres were springing up across Britain and all Commonwealth countries, providing training in First Aid, publishing First Aid and nursing manuals, and marketing ambulance equipment. Royal favour was earned through the Order's good works, and in 1888, Queen Victoria constituted the Order of St John as a Royal Order of Chivalry by Royal Charter. Today, His Majesty King Charles III is the Sovereign Head of The Order of St John. And so, we have the name, 'St John Ambulance', and its emblems: the white eight-pointed cross of Caritas, and the British Royal Beasts - an enduring emblem and proudly displayed.



Today and beyond

Today, St John has evolved to meet the needs of local communities – changing with the times but never losing focus on our mission and purpose. From the days of horse drawn ambulance carriages, we have embraced innovation and technologies that have enabled us to expand our services within all states and territories of Australia. We continue to focus on continual improvement, including reviewing international best evidence when refining our care models, clinical governance, and when developing new products and services.

In 2022–2023 we collectively continued to expand on new initiatives in areas such as: public access to defibrillators, roll-out of new First Aid products, use of emerging technologies in First Aid training, enhancements to eLearning and digital programs, and improved community and volunteer engagement across multiple channels.

Together we look forward to another 140 years of service, and beyond.

Training and Development

Year in Review

St John Ambulance Australia has a 140-year history in delivering quality First Aid training that is grounded in clinical best practice, and which innovates with the times and community needs. The emphasis is on equipping everyday Australians with the knowledge, skills and confidence to provide First Aid interventions in home, workplace, school and community settings. We strive to ensure that every person experiencing an accident, injury or illness has access to someone who 'knows what to do'. This is essential to building community capacity for peer-to-peer care, while reducing the burden on clinical services.

First Aid training and education is a core service offering shared by all States and Territories as a strategic priority for St John in Australia. With 267 accredited trainers working in 1249 training centres nationwide, we provide flexible and advanced education opportunities. We also offer accredited certificates and diplomas that equip people with job-ready skills and pathways to careers in healthcare and paramedicine. A specialised suite of accredited, non-accredited and eLearning training programs are also offered to meet the needs of specific groups and audiences, including bespoke training modules developed for specific industries.

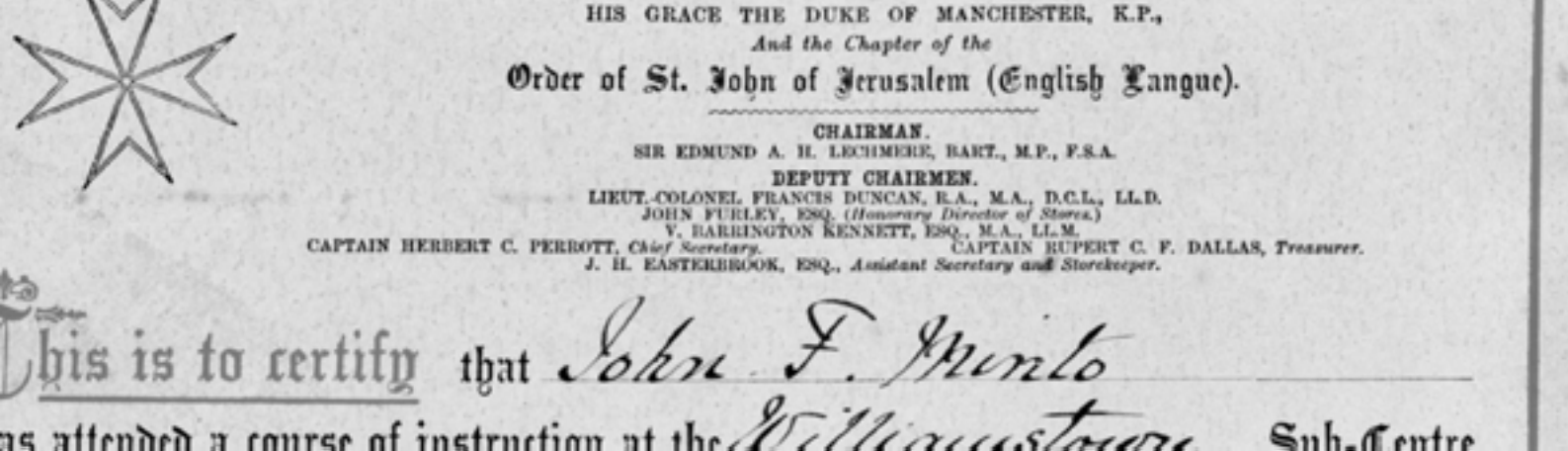
530,813 Australians obtained a Statement of Attainment for completing an accredited First Aid course

213,958 certificates were given to primary and secondary school children through free First Aid training programs

7,127 Australians received First Aid knowledge through free First Aid courses workshops and sessions.



The National Training and Development Team oversees learning resources, adherence to national Registered Training Organisation (RTO) requirements – including a gold standard of compliance – and facilitation with training functions across the states and territories. The focus is on attention to detail in the delivery of products and programs that are commercially sustainable, but most importantly, have a community-centric focus. This year saw growth in the team with the addition of a new Compliance Officer, and another Learning Resources Development Officer.



The team returned to face-to-face collaboration with the National Training Group, with meetings held in Victoria and Queensland. These sessions not only provided useful planning and feedback, they also enabled a shared learning experience – with guest speakers presenting on current trends and changes in the vocational industry such as: the emergence of artificial intelligence; digital literacy; marketing standards; and Assessor requirements.

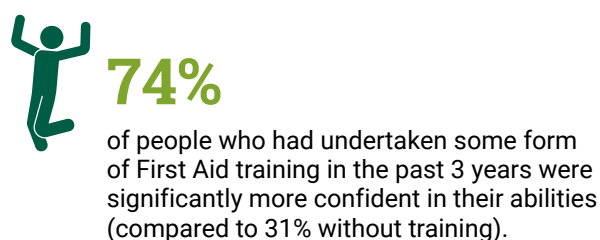
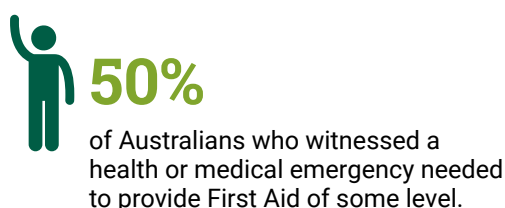
The team has been focussed on preparing our re-registration application, as we apply to Australian Skills Quality Authority, the national regulator, for renewal of our RTO licence. Phases 1 and 2 were completed on schedule, with phase 3 is underway at the time of this report. We also established a national Training and Education (TAE) department with full-time employment of a National TAE Lead Trainer.

Major milestones and achievements

- ▶ The new TAE40122 Certificate IV in Training and Assessment was added to St John's scope and a National Lead TAE Trainer has been engaged by the Australian Office.
- ▶ Approximately 10 resources were updated and implemented across St John for suites of nationally accredited courses based on industry changes and validation outcomes.
- ▶ Streamlining of our processes and records through implementation of Novacore Quality Management Software, with timely delivery of national training data to the national regulator.

Why does First Aid training matter?

In June 2023, St John Ambulance Australia issued a national survey through You Gov which found:



National Product Sourcing Unit

Year in Review

St John Ambulance Australia runs a highly successful National Product Sourcing Unit (NPSU), which operates as both a social enterprise and a shared national service. This strategic business unit distributes centralised First Aid supplies and healthcare products through to State and Territory partners and direct to market through online sales channels such as shop.stjohn.org.au. This includes personalised support of major retail customers and corporates, including retail-ready packaging. This meets the demands both in public and corporate markets.

The skilled NPSU team of nine full-time staff based in Sydney, deliver an end-to-end service that includes product innovation, design, sourcing, Therapeutic Goods Administration (TGA) registration, logistics, supply chain management and sales. In 2022/2023 the NPSU team continued to support all state and territory St John entities, and St John Papua New Guinea, with the provision of high-quality, St John branded First Aid kits, consumables, and safety and emergency products. Focused projects included the roll-out of new retail packaging, and enhancement of the national online sales channel to support streamlined ordering, delivery and customer engagement.

The NPSU is a great example of a shared service within our federated structure. The function stays across emerging product trends and distribution channels, while delivering on competitive pricing so that states and territories can maximise the commercial returns on sales. This is important to the overall sustainability of the organisation, and ensures that other funds can be directed into charitable outputs and community services.

Dilhan De Silva, General Manager of the NPSU, also chairs the National Commercial Group (NCG) and National Product Innovation Committee (NPIC).

Compliance with Quality, Environment and Safety Standards

St John Ambulance Australia values product quality, ethical and sustainable practices, and occupational health and safety. The NPSU complies with the following national and international standards:

- ▶ ISO 9001(Quality)
- ▶ ISO 14001(Environment)
- ▶ ISO 45001(OH&S)
- ▶ Ethical and social responsibility certification of suppliers
- ▶ Australian TGA regulatory requirements for medical devices
- ▶ Australian Department of Health medical device registration
- ▶ Audits on 26 suppliers sites occurred in 2022/2023





NPSU at a glance



\$11 Million in total value of goods at cost to States and Territories.



5,000 units of St John branded Automatic External Defibrillators (AEDs) sold.



\$30 Million in estimated total revenue from sales.



26 overseas and domestic suppliers and partnerships managed.



500,000 First Aid kits
2,000,000 consumables supplied to States and Territories.



\$6.9 Million in national online sales.



52 new innovative products introduced.



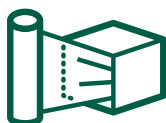
250,000+ online customers through the National Shop.



75 shipping containers of stock received and distributed.



45 large corporate customers received central billing and collection services.



20,000 orders processed.

Digital Transformation

Year in Review

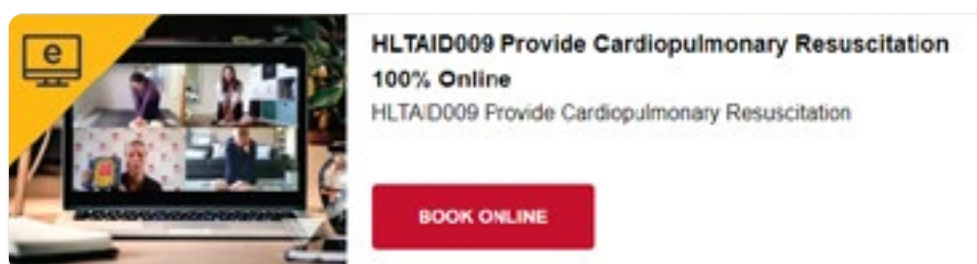
St John Ambulance Australia's Digital Transformation Team is an internal capability comprised of diverse technology disciplines and outputs. This includes a significant contribution to St John's digital landscape through the stewardship, support, and operational management of a Business Enterprise System (BES). This system encompasses a suite of integrated Software as a Service (SaaS) platforms, designed to help the organisation achieve its commercial goals, while supporting St John's charitable mission and compliance obligations.

By leveraging and sharing information and communications technological (ITC) capabilities the Digital Transformation Team has further expanded the reach of the Business Enterprise System to address new challenges. This approach has fostered the development of internal organisational knowledge, while reducing the dependence on short-term consulting engagements.

A focus of this initiative is an investment in building internal capacity through people, processes and technology. This supports the work of a broad range of St John national, state and territory functions, and contributes to enhanced stakeholder engagement and consumer experiences.

The Digital Transformation Team also includes an eLearning authoring capability. This enables the creation of a diverse suite of course ware for target audiences, and supports operations and services including: training and development; volunteer Event Health Services; and patient transport.

This year, another key area of focus was the optimisation of ICT infrastructure. By re-architecting certain software microservices and migrating them to cloud hosting platforms, the team successfully reduced the on-premises ICT hardware footprint. This initiative yielded significant improvements in terms of throughput, reliability, and security.



Major milestones and achievements

- ▶ Production of a Provide First Aid + Provide Advanced Resuscitation online course
- ▶ Production of an Education and Care First Aid + Provide First Aid online course
- ▶ 2,868 St John Helpdesk support tickets resolved
- ▶ 96% St John Helpdesk Satisfaction rating vs 94% Global Benchmark
- ▶ 98% service-level agreement (SLA) achieved for First Time Reply
- ▶ 97% SLA achieved for Agent Work Time



Diamond Winner – LearnX® Award

In December 2022, St John Ambulance's new national eLearning package, 'driverfirstaid.org.au', was recognised as a 'Diamond Winner' at the LearnX® Awards in the free eLearning category. The LearnX® Awards are an international and professional awards program that recognises multiple fields of learning and talent development throughout the corporate, education, public, and not-for-profit sectors worldwide.

This award is testament to the quality of this eLearning package as one of many non-accredited courses that St John offers the public. The course is accessible and free, and takes around 30–40 minutes to complete. While geared towards learner drivers and young people, it is available to anyone. It is further undergoing external, academic evaluation through a study with the Queensland University of Technology with grant funding received in 2022/2023, to measure efficacy and advise improvements.





Brand and Communications

Year in Review

The national brand and communications resource is a new core function of the Australian Office—taking custodianship of the national St John brand in terms of protection and reputation. A further focus is to generate opportunities that enhance stakeholder communications and engagement across a variety of mediums. This includes building new mechanisms for shared brand identity across St John. The portfolio also oversees the Australian Priory's contribution to advocacy efforts that promote the charitable and community interests of the organisation.

This small team, which grew from one part-time staff member to two full-time members at the beginning of 2023, had an inaugural year concentrated on understanding the current landscape, identifying gaps, and developing the scaffolding for future growth. A key focus has been engaging with State and Territory entities to identify opportunities for greater collaboration and unity across the organisation. The intention is to improve the way in which the organisation presents itself, while amplifying our voice on issues of importance.

St John Ambulance Australia is consistently ranked as one Australia's most recognised and trusted brands. In 2022 we were in the Top 5 (according to RepTrak's measure of 40 national charities).

Our brand is synonymous with high quality training and education, responsive health care, and volunteerism. Maintaining this respect from the community is a responsibility we do not take lightly.

One of the key projects has been the Brand Unity Initiative – to build consensus on a future approach that creates a more aligned look and feel for St John across Australia. This project has had significant input from the National Leadership Group.

An adjunct to this initiative been the convening of a new Communications Community of Practice, with representation from managers across the organisation, with expertise in vocations such as: communications, marketing, media and stakeholder engagement. This group will be integral to guiding the future state of our brand.

Some of the key output areas this year included: communications strategy; media management; impact evaluation; social media; website maintenance; publications and content; community advocacy; and grants programs. This portfolio also fulfils a support role to other functions including: Priory and Executive; Government Relations; Training and Development; Strategic Partnerships; Funding Development; and the National Product Sourcing Unit.

Some of the notable efforts this year have included: promoting St John's 140 Year Anniversary; supporting the Learner Driver First Aid launch and evaluation, and securing grant funding for further outreach; and preparatory work to support greater engagement with Government.



The Launch of Learner Driver First Aid

The Learner Driver First Aid campaign was officially launched on Wednesday 30 November 2022, at Australian Parliament House in Canberra. His Excellency General The Hon. David Hurley AC DSC (Retd), Governor General of Australia, officially launched our new, free eLearning course while spokesperson, Valmai Dempsey, Senior Australian of the Year 2022, called for First Aid training to become a prerequisite to obtaining a driver's licence in Australia.

The campaign and learning resource were a practical response to the approximately 1,200 people killed and 44,000 seriously injured on Australian roads each year. The aim is to equip an entire generation of bystanders with the skills to perform first basic aid interventions that could save a life.

Other attendees at the launch included: the Hon. Ged Kearney MP, Assistant Minister for Health and Ageing; Mr Chris Steel MLA, ACT Minister for Transport; and our Chancellor Mr Cameron Oxley. Soon afterward, change commenced, with the ACT Government announcing an incentivisation for learner's permit holders who undertake the Learner Driver First Aid. The commitment to change continues.



Today, folks, is a fabulous day. Today our Nation is being invited to learn the skills that can save a life by learning first aid. Importantly we invite our youth to take part in a driver first aid awareness program that will be an integral part in reducing our dreadful road [annual] death statistics of nearly 1,200.



Partnerships

Year in Review

This year, the Australian Office embarked on a new national brand partnerships program. This function is set to enhance the profile and sustainability of St John Ambulance Australia through the development of strategic partnerships that generate income and extend the charitable and community impacts of the organisation.

The first year of the program focused on establishing the framework and foundations for successful brand partnerships. The National Brand Partnerships Group (with representation from all states and territories) was set up, and continues to meet regularly.

Priorities have been set to: identify the types of industries and organisations that we would like to align with; establish a pipeline of prospects; develop a promotional product for a potential retailer cause-related partnership; and explore how partnerships could contribute to the expansion of defibrillator sales.

The Summer Heroes campaign – Grill'd Burgers partnership

The Summer Heroes campaign with Grill'd Burgers took place during the month of January, with St John Ambulance selected as one of three recipient charities, alongside Surf Life Saving Australia and all Fire Authorities across Australia. This was an extension of Grill'd Local Matters, community giving initiative.

Every Grill'd store in Australia (over 156 locations) had voting carts in store, and all customers had the opportunity to vote for the community organisation they wished to support by putting a token in their chosen collection jar. The campaign was a great success, with St John winning the most votes in over 50% of stores. As a result, we received a significant donation from Grill'd and some excellent exposure to our diverse communities.

The campaign not only delivered a sizeable donation but also highlighted the strong community support we have for our brand and the volunteers who work so hard on the ground. The newly established Brand Partnerships Group will gain momentum from this outcome, and this presents an opportunity to demonstrate the power of the St John brand and value-add for other potential partners in the future.





Disaster Response and Community Resilience

Australian's communities have experienced a barrage of challenges in recent years. Notably with natural disasters including catastrophic bushfires, extensive flooding, adverse weather events, and local community crises. The global pandemic also tested the reserves and resilience of organisations, communities and individuals alike. St John Ambulance Australia is re-igniting discussions regarding our shared role in Disaster Response and Resilience.

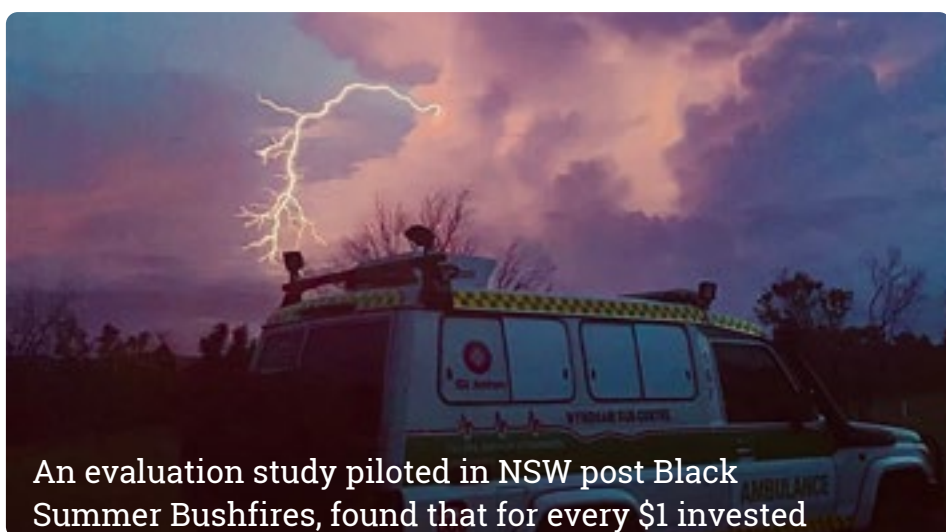
According to Volunteering Australia, more than 400,000 volunteers work directly in emergency response and relief during times of disaster and crisis. St John Ambulance Australia's total volunteer-force equates to 5% of this figure. In times of community disaster, we are often at the forefront of recognisable, frontline response efforts such as situation rooms, evacuation centres, and ambulance and patient transport. Our role is also to build community capacity for peer-to-peer care – reducing the burden on emergency and clinical services during times of crisis.

2022/2023 saw strengthening of cooperation with government regarding St John's disaster and crisis response and resilience capabilities.



An evaluation study piloted in NSW post Black Summer Bushfires, found that for every \$1 invested into St John, there was an almost triple return on economic and social benefits for the community.

– Deloitte Access Economic, 2022





Strategic Programs – Youth

Year in Review

St John's Youth Program continues to be an important pillar of the organisation. Supporting youth members through their St John journey and beyond, is a significant contribution to our organisation's sustainability and our community engagement efforts. St John Youth are not only the next generation of frontline First Aid and health care providers, they benefit from the acquisition of hard and soft skills, altruism and social connectivity. This has long-term positive benefits for individuals and communities alike.

This year, St John Youth continued to benefit from opportunities provided through various awards and scholarships. Two St John youth members were successful in their application to attend the Regional Youth Competitions in Singapore – an outstanding experience with a chance to inform decisions for future involvement in international competitions for young members.

“ This opportunity allows me to build professional and personal relationships with other youth members around the world. It allows me to experience other countries and improve opportunities and experiences for other youth in my own state.

– Alana Cornish, St John Tasmania Youth Member and Winner of Singapore Regional First Aid Competition

The Norma Bell Youth Leadership Award (NBYLA) provides St John youth with transformational growth opportunities. Kelly Ni, a young St John member from NSW was the winner of the NBYLA this year, and harnessed the award to enhance her career aspirations as a medical student on an internship in Greece. Kelly described the experience as “life changing,” demonstrating the tangible impacts that St John can have on a young person's life trajectory.

“ Don't hesitate to get started on writing about what brings out the spark in your life, both in St John and outside of it. Put yourself out there, and advocate for yourself and the changes you want to see made in the world!

– Kelly Ni, St John NSW Youth Member, Winner of the Norma Bell Youth Leadership Award



National Youth Camp returns

In January, a National Youth Camp took place in Victoria, allowing for national First Aid competitions, which had been on hold for three years due to the pandemic. The NSW contingent were the overall winners of the competition. The camp is a great mechanism of Youth engagement that promotes the development of skills and confidence in First Aid, leadership, problem solving, communications and team work.

In response to feedback from young members, a review of the Proficiency and Interest Badge Program has taken place and will be rolled out over a three-year period. The new curriculum provides more interactive learning opportunities that are of greater relevance, and which better reflect the overall strategic goals of the Youth Program.



Winners of the Sir Kingsley Norris Trophy Youth members from St John NSW: Contingent Manager Christian Kunde, Manaswi KC, Niyati Shenoy, Trist Wang, Daniel Chen and Team Manager Teresa Tran.

Child safeguarding

The Australian Office welcomed a new team member, allowing for more capacity in the Child Protection space. This growth in capacity enables the organisation to provide advice and support in ensuring that St John always maintains a safe environment for young people. The team continues preparation for the mid-cycle review of Child Wise Accreditation later in the financial year.

A Youth Engagement Working Group has been formed, allowing for cross jurisdictional collaboration for improving the way in which our organisation engages with young people. The group will: establish objectives for youth engagement for the next five years; define the role of the Australian Office in supporting jurisdictions; and identify areas of common interest and initiatives that may be delivered across borders.

Strategic Programs

Ophthalmic

St John Ambulance Australia has a long-standing commitment to supporting the advancement of ophthalmic and eye health programs in Australia and Internationally, including continued support of the St John Eye Hospital Group in Jerusalem.

Ophthalmic Week took place in October, to align with World Sight Day (13 October). This was a six week, nationally lead campaign, that concluded with an online Masterclass. The Masterclass was titled 'Love your eyes' and was presented by our Hospitaller, Professor Nitin Verma, and Professor Graham Lee. The Masterclass was well attended resulting in a notable increase in engagement with the Ophthalmic Program nationally.

The Ophthalmic Program was showcased at the 2022 Royal Australian and New Zealand College of Ophthalmologists Congress in Brisbane, and presented opportunities for partnerships and to increase awareness of St John Eye Hospital Group. Alongside our St John Eye Van, hosted by St John Queensland, we welcomed Congress delegates and shared information about the work that we do in the ophthalmic space.



Priory Hospitaller, Professor Nitin Verma hosted another webinar, focusing on barriers to equitable eye care around the world. Nitin welcomed several guests including, Dr Ahmad Maali, CEO of the St John Eye Hospital Group, Order Hospitaller, Mr David Verity, and our Lord Prior, Professor Mark Compton. We also welcomed guest speakers Associate Professors Dr Michael Coote and Dr Angus Turner, who both shared their expertise on the innovations that are enabling more accessible eye care for Australians who need it most.



Farewell and thank you to our Priory Hospitaller

In June 2023, Professor Nitin Verma CStJ, finished his nine-year term as Priory Hospitaller. Nitin has played a pivotal role in raising awareness of the St John Eye Hospital Group (SJEHG) and driving education and activity in the ophthalmic space. Nitin has also facilitated an increase in collaboration between the Australian Priory, and State and Territory ophthalmic branches - as a result, the National Ophthalmic Group was formed.

Nitin was the driving force behind the St John Ophthalmic Association (SOA), which continues to support postgraduate activities, and unites international professionals to provide much needed research and expertise to the Eye Hospital in Jerusalem.

Nitin will be missed by all who worked with him. His generous nature, incredible wisdom, vast network and reputation in the Ophthalmic Industry in Australia and around the World, has been integral to our impact at St John. His legacy will continue far beyond his term.

The process of identifying a new Hospitaller has been a catalyst in reviewing the role of Priory Hospitaller and has highlighted the need to refine the strategic direction of the Ophthalmic Program. A review of the overall Ophthalmic Program has commenced and will be a priority for 2024. This will ensure that the greatest impact can be made in the most efficient way.



“ Thank you Nitin for your service and commitment to St John and communities around Australia and the world. We commend you on all your achievements during your significant term as Hospitaller, and wish you the best for the future.

– Cameron Oxley, Chancellor

Clinical Governance Committee

Chair	Adjunct Associate Professor Alan Eade (Vic), Paramedicine
Deputy Chair	Lauren Davids (WA), Paramedicine
Members	Associate Professor Jason Acworth (Qld), Paediatric Emergency Medicine Professor Kieran Fallon (ACT), Sports Medicine Dr Glen Farrow (National Board) Elisa Lay (Vic), Paediatric Nursing Dr Finlay Macneil (NSW), Surgery Dr Gerry Meier (Qld), Anaesthesia and General Practice LTCOL Geoffrey Newman-Martin (ACT), Toxicology and Toxinology Dr Lakshmi Sunderasan (Representative, Australian Resuscitation Council)

Meetings of the Clinical Governance Committee (CGC) convened four times during this reporting period. The purpose of the CGC is to provide advice on clinical issues across St John Ambulance Australia, and deliver clinical governance leadership. A focus of the group during this term was the review of the existing Clinical Governance Framework. This intent of the framework is to inform the National Board and national policies in respect to delivering first aid and clinical care. It's acknowledged that most States and Territories have developed their own policies in context to their jurisdictions. This national framework is intended as a guide and information – the review is currently underway for publication in 2024.

In response to the National Leadership Group's strong appetite for understanding the opportunities for Event Health Services consolidation across jurisdictions, closer work is being done with nominated operational clinical practitioners from each State and Territory to review the existing *Clinical Practice Guidelines for Healthcare Professionals* (CPGs). This group's purpose is to provide operational and clinical advice on behalf of their jurisdiction, to ensure that the activity of the CPGs is fit for purpose and meaningful. This revised version will also map scopes of practice across jurisdictions incorporating language (titles given to different cohorts e.g. First Aider, Advanced First Responders, Healthcare Professionals, etc) and the educational requirements for each. The end goal is to establish opportunities for harmonisation. The Review Committee has already met several times, and a new edition of the CPGs will be published in 2024.

Human Research Ethics Committee

The Committee comprises experience as required by the National Statement (2018) the National Health and Medical Research Committee.

Chair	Emeritus Professor Peter Leggat
Members	Bishop Richard Hurford (Pastoral care) Jamie Ranse (Professional Care) Howard Wren (Professional Care) Tony Rolfe (Lay person) Amanda Smith (Lay person) Dr Elizabeth Ellis (Research) Amy Winner (Lawyer)

During the reporting period, one research application was approved (F Macneil, 'Study of the pressure exerted in the application of a pressure bandage'), and one research study (M Hamblin, 'Motivations of regional and rural healthcare professionals volunteering with St John Ambulance NSW') was endorsed by the Committee.



St John Ambulance Australia Historical Society

The history of our Order has ever been of great interest to our Members, and even to those without connection to the organisation – whether it be an interest in the history of the Holy Land, the development of First Aid and medical practices, or in the stories of individuals who have devoted their lives to supporting the mission of the Order – *Pro Utilitate Pro Hominum*.

The Historical Society of the Australian Priory, its State and Territory museums and groups, worked behind the scenes during this reporting period to maintain collections, conduct research, write stories, and welcome members and visitors to various historical events.

At our AGM in September 2022, we welcomed our largest ever audience with a new online participation option. Tribute was made to the Late Sovereign Head of the Order, HM Queen Elizabeth – the first recipient of the Ultra Long Service Medal presented by our Lord Prior. All States and Territories were represented, and the agenda included: release and improved accessibility of the Northern Territory's online history; Tasmania granting space to develop a small museum; South Australia's work on a 100th anniversary project for St John Cadets; and the appointment of Canberra-based volunteer, Hayley Cockman, to support the Priory Library. Respects were paid to Beth Dawson AM DStJ (a Founding and Life Member) who sadly passed away in July. We thanked Brian Fotheringham, President of the South Australian Historical Society for his service as he stepped down. The Order Librarian, Todd Skilton (St John New Zealand), was introduced, and spoke highly of our archival work and publications.

The Society also conducted its 24th consecutive annual History Seminar in November (face-to-face and live-streamed). We thank the ACT for use of their facilities, and the Australian Office for technical input. The event included: a keynote address by Val Dempsey, Senior Australian of the Year 2022; presentations by youth members; and discussion about mentoring youth interested in engaging with Historical activities.

In 2025, the Australian Priory will be celebrating the centenary of our St John Cadets. Secretary, James Cheshire, has been in discussion with National Strategic Programs Manager, Fairlie Tucker, and State and Territory History Societies to plan for this significant milestone.

Four issues of *Pro Utilitate* were published by Dr Elizabeth Ellis, Editor, who we thank for her time and contribution of engrossing historical facts. *One St John*, Vol. 7 was published on the St John International website, and Matthew Glozier, Priory Librarian informed us of the progress of his official history of St John in New South Wales.

The Australian Historical Society continues to grow from strength-to-strength thanks to volunteers who humbly work behind the scenes to capture and progress our story. Sincere thanks to all State and Territory history groups and Officers, and the Australian Office for support of our work.

Finally, 2023 marks the 140th anniversary of St John Ambulance in Australia. Since establishment of the first Australian First Aid Association, the organisation has become woven into the fabric of our society through our diverse people, services and programs. We look forward to the continued celebration of our history.

President, Historical Society
Dr David Fahey AM CStJ

The Australian Priory

Members

As the Priory Office for the Order of St John in Australia, we take this opportunity to recognise all our Members and their selfless contribution to the work of the Order.

Officers of the Australian Priory

Prior	His Excellency General the Honourable David Hurley AC DSC KStJ (Retd), Governor-General of the Commonwealth of Australia
Chancellor	Cameron Oxley KStJ
Deputy Priors	
New South Wales	Her Excellency the Honourable Margaret Beazley AC KC DStJ, Governor of New South Wales
Northern Territory	Her Honour the Honourable Vicki O'Halloran AOCVO DStJ (to February 2023) His Honour Professor the Honourable Hugh Heggie PSM KStJ (from February 2023), Administrator of the Northern Territory
Queensland	Her Excellency the Honourable Dr Jeannette Young AC PSM DStJ, Governor of Queensland
South Australia	Her Excellency the Honourable Frances Adamson AC, DStJ, Governor of South Australia
Tasmania	Her Excellency the Honourable Barbara Baker AC DStJ, Governor of Tasmania
Victoria	Her Excellency the Honourable Linda Dessau AC DStJ, Governor of Victoria
Western Australia	His Excellency the Honourable Kim Beazley AC KStJ, (to July 2022) His Excellency the Honourable Chris Dawson AC APM KStJ, (from July 2022), Governor of Western Australia
Sub-Prelate	The Right Reverend Richard Hurford OAM KStJ
Priory Secretary	Brendan Maher
Deputy Priory Secretary	Peter LeCornu KStJ
Hospitaller	Associate Professor Nitin Verma AM CStJ
Director of Ceremonies	Kieran Brown KStJ
Priory Librarian	Dr Matthew Glozier OStJ

Priory Chapter

Australian Capital Territory

Knight of Justice

His Excellency General the Hon.
D Hurley AC DSC (Retd), Prior
Sir W Deane AC KBE

Knights and Dames of Grace

General Sir P Bennett AC KBE
DSO
Lady M Bennett
Lady H Deane
Brigadier PJA Evans (Retd)
L Fiori
MJ Hazell CVO AO
Dr IJ Howie-Willis OAM
M Jeffery
P LeCornu
Dr DG Rossi AO
Sir D Smith KCV OAO

D Sturkey CVO AM
Prof. PG Warfe CSC

Commanders

C Bollard
J Bollard
MCB Bonsey AO CVO
S Brady CVO
V Dempsey
Her Excellency Mrs L Hurley
Lieutenant Colonel G Newman-
Martin CSM RFD (Retd)
R O'Brien
Colonel JR Quantrill (Retd)

Officers

J Brooks
R Bunton

R Caesar-Thwaytes
S Carter
C Chenoweth
R Cook
P Dahlitz
C Forster
E Gallagher
C Gliddon
J Goodwin
I Lloyd
S McAuley
A Power
D Rice
P Singer MVO
K Seidel
H Stark
P Tedder
C Thorpe
T Wieland

New South Wales

Bailiff Grand Cross

Prof. MR Compton AM
The Hon. NR Conn AO

Knights and Dames of Justice

General the Hon. Sir P Cosgrove
AK MC (Retd)
JF Davies AM
The Right Rev. R Hurford OAM
DJ Nilsson OAM

Knights and Dames of Grace

Her Excellency the Hon. M
Beazley AC KC, Deputy Prior
Prof. the Hon. Dame MR Bashir
AD CVO
L Berghofer
Prof. FA Billson AO
R Bray
HJ Delaney OAM
A Grice OAM
MM Hudson JP

BE Kinghorn
TJ Mayhew JP
JI Messenger
Rear Admiral P Sinclair AC
S Sinclair
RM Sneddon
BE Stirton OAM
J Ward

Commanders

The Rev. Dr CG Aiken OAM RFD JP
RO Albert AO RFD RD
H Banu-Lawrence
Dr J Bendall
JA Benstead JP
HM Booth
A Brown ISO JP
D Buxton
S Campbell-Lloyd AM
M Campion
J Chandler
P Clare
The Hon. P Collins AM RFD KC

D Czerkies
J Davis
RB Davis
CJ Dawson
BJ Doyle JP
D Fahey
RC Ferrier OAM
PW Fisher JP
MB Fry
C Gerrard AM
Major General W Glenn AO RFD
ED (Rtd)
SL Grove OAM
K Hall
K Handley AO KC
SM Haring
BD Hewlett
M Hutchings
A Jansson
GB Kiehne
M Little OAM
C Lott
HF MacNeil

The Australian Priory

Priory Chapter

New South Wales

K Martin	K Coorey	J Mayo
Lady S Martin	D Corrie	JP McCaul
KE Miller JP	L Cosgrove	KA McGowan
VJ Miller	C Cuzner	S McGuinness
D Moutia	J Dalby	C McLean
R Neal	J Daly	R McRobbie JP
SC Nilsson JP	M Davidson	RE McWhirter
MA O'Connor	D De Silva	KA Meany
MF O'Rourke AM MD	JA Dean	A Mediolì
The Rev. Dr DR Parker OAM RFD	B Deveney	MR Merl
R Poon	GM Ellenbacher	C Merritt OAM
RD Potts JP	Dr E Ellis	DS Miller
J Powell	AM Gallagher	Colonel M Miller RFD
C Purdie	M Gamble	CC Moore
KM Schneider	A Garske	J Moshtaghi-Qaziani
KP Schneider	M Glozier	D Moutia
AB Smith JP	MJ Griffiths	IM Moutia
GJ Sneddon	PA Grove	M Moylan
L Spencer AM	WPS Haddock	PJ Moylan
Dr EM Stack CBE	ER Haga JP	T Murphy
M Stenek	DV Hagney JP	L Nugent
P Stening	JC Hay JP	Dr AJ O'Riley
RC Teusner	LR Hazell	DR Orr
G Ticehurst	RJ Hegner ASM	LG Osmond
M Vincent	CB Hepburn	NM Osmond
Officers	A Heslin	JJ Phegan
NM Adams OAM	GH Howlett	SJ Philips
PH Aiken	L Howlett	S Potts
R Atchison	RL Hutchings	JJ Rumball
GR Arigho	AV Hutchinson	G Russell
K Avery	RL Hutchinson	IG Russell
IC Bagster	VJ Hutchinson	LD Russell
R Baker JP	The Hon. J Jobling OAM	R Schafer
DE Barlin JP	LJ Johnston	M Shah
JJ Baynie JP	RA Johnston	L Sharpin
NH Beattie	CA Jones	MM Smith
J Berghofer	JR Jones	PM Spencer
G Biddle JP	N Kelly	RHE Stewart
B Binnie	BA Kiehne	The Right Rev. Bishop GE
K Bonner	RA Knapman	Thompson
MJ Bridger-Darling	MJ Knight	RD Tremethick
B Brownlow	D Kruit JP	Prof. RJA Trent
W Cage	K Lak	DA Trevithick
LP Camilleri JP	S Lance	MA Van Bochove
K Campbell	AM Lawrence	SL Webb
M Cannon	M Lemme	WR Wesslink
KA Cavill	D Lewis	KJ Whitby
C Chant	I Lowbeer	MG Whittaker
SR Chantler	MT Lucas	M Williamson
G Chapman	JH MacGregor	J Whyte
J Clary	ES Marsden	E Williams
RC Cocks	NT Mason	R Wilson OAM
JW Comyns JP	RG Maxwell	WA Woods
I Cooper	THC Maxwell	
	J Mayhew	

Northern Territory

Knights and Dames of Grace

His Honour Prof. the Hon.

H Heggie PSM, Deputy Prior

J Anictomatis AO

J Anictomatis

A Asche AC KC

A Butler

R Chin

LJ Crompton

T Egan AO

N Evans

C Garraway

J Hardy OAM

L King

D McNeill

V O'Halloran AO

T Pauling

T Pauling AO KC

SR Peers OAM JP

PJ Poole

Chief Justice TJ Riley KC

The Hon. S Gordon Thomas AC

Commanders

S Baddeley

C Bat

P Berry

R Coburn

F Dunstan

M Ferguson

M McKay

P Murray

B Quirke

Officers

G Auricht

B Ch'ng

S Cooper

D Garraway

J Hankinson

M Hardy

F Haydock

J Haydock

R Jones

K Joseph

G Keetley

F Kilgariff

P King

M Langdon

K McKay

J Murray

C O'Halloran

K Owen

M Paradise

G Payne

D Peters

W Purse

K Raven

C Turner

Queensland

Bailiff Grand Cross

Prof. JH Pearn AO RFD

Knights of Justice

The Hon. WG Hayden AC

Knights and Dames of Grace

Her Excellency the Hon. Dr J

Young AC PSM, Deputy Prior

B Arnison

Major General P Arnison AC CVO

AR Brigg

The Hon. Dame Q Bryce AD CVO

AGR Chadwick OAM

LJ Crompton

BM Dawson AM

AP Demaine

P de Jersey AC

VP Efstathis AM RFD

L Forde AC

GM Gray MBE

D Hayden

M Hunt

JF Leditschke AM

P Leggat AM

VJ Little

LM Mackiewicz OAM

D McConnell

S McCosker

AC McDonnell BM

P McMurtrie

I Pickering

SD Watson

The Hon. P Wensley AC

Commanders

D Baker OAM

MT Boulter

K Brigg

PJ Donnelly

DPW Cunningham JP

ND Fairhurst

RLN Gillard

W Glasson AC

F Gledhill

B Henderson

G Hood

R Howes

P Kemp

S Luke

P Luckin

R McEwan

G Meijer

PW Meyers

CM Nielsen

CH Palmer

KJ Solomon

LA Steinhardt

Officers

C Acton

P Allan

W Askew

Sir W Bennet

T Berry

B Binnie

M Brown

D Cain

The Ven. M Chiplin

D Christensen

R Clark

W Clark

Dr M Cobcroft

RDP Cunningham

D Davison

J Devane

Rev. Dr P Devenish-Meares

R Devere

V Dowson

D Haddock

S Johnson

K Lomas

L McAuley

J McCradle

G McConnell

M McDonald

AM McDonell

S McKenzie

J McLachlan

L McNamara

J Morris

G Morrison

J Murray

The Australian Priory

Priory Chapter

Queensland

A Naylor
F Neven
P Novakovic
B O'Sullivan
J Price
B Purser
S Reeves

The Rev. H Reuss
P Richardson
K Ryan
J Schulte
P Sharwood
N Sherrington
C Trotter

B Warwick
T Weisgerber
T Whitney
A Wines
S Wyburn

South Australia

Bailiff Grand Cross
Prof. VR Marshall AC
Knights and Dames of Grace
Her Excellency the Hon. F
Adamson AC, DStJ, Deputy
Prior
Dr BEJ Ancell AM
Prof. P Arbon AM
G Brewer
Assoc. Prof. FHG Bridgewater
OAM
GL Coombes AM
Prof. JL Crompton RFD
KW Dansie
LA Dansie AM
Dr GA Davies AM RFD ED JP
R Denham OAM
Dr RM Edwards OAM
Dr BJ Fotheringham AM
RJ Greig OAM
DC Heard
M Jackson-Nelson AC CVO MBE
HV Le AC
Sir E Neal AC CVO
MA Nunn OAM
E Scarce
The Hon. KJ Scarce AC CSC
RANR
AJ Watt LVO QPM

Commanders

AL Andersen
RS Beahl
M Beard
A Bennett OAM
PA Bird
S Bolton
DJ Bridges
G Curtis OAM
D Daff
DV Degiglio ASM
R Dippy
EM Doman OAM
J Dudzinski

Lady B Dunstan
A Edge
C Gerner
P Gill
SR Hall
PR Hawkins
N Hender OAM BEM
V Humeniuk
M Hyde AO APM
A Inglis
P Jackson
P Lorimer OAM
J Marshall
Dr S McGovern
A McLachlan CSC
R Menadue
C Moore
V Pavlik
L Pole
JA Rawes OAM
The Right Rev. K Rayner AO
LW Rogers
HTR Rogerson
SP Sperou JP
I Walsh
GA Woods
CG Wright OAM
Dr JF Young

Officers

Dr GB Alcorn
M Allen
K Allen
JA Anderson
EM Batten
CJ Beames
C Burden
AD Burns
P Butler
P Carden
BT Carnegie-Smith
I Coburn
PM Cohen
KL Cunningham OAM
L Danzo

Rev. B Daulby OAM
NJ Day
JF Feast
AMJ Ferguson
Dr AA Gazard
GA Geyer
WME Gibson
Dr JE Gilligan
J Goodburn
GH Hambling
MA Hampel
LJ Hawke
CA Hawkins
BM Haynes
TJ Haysman
D Hodgson
C Ireland
W Jackson
J Jaensch ASM
RT Jeisman
T Judd-Ireland
PA Kakoschke
CD Lemmer ASM
K Limb
E Lock
C Maidment
P Malycha
N Mann
W Martin
E Matters
L McCallum
J McLachlan
J McLean
R McNeil
A McPhail
J Ness
P Osborne
CF Pedler
I Pole
AN Powell AM
PM Pudney
LD Richards
IA Schunke
B Seaton
K Stubing

South Australia

C Thompson
RJ Toshach
E Unger
SJ Walter
A Warren

F Watt
B Weeks
SM White
JS Whitehorn
Dr JA Williamson

K Young
Dr C Zeitz
Dr K Zeitz

Tasmania

Knights and Dames of Grace

Her Excellency the Hon. B Baker
AC, Deputy Prior
Justice W Cox AC RFD ED
MW Barrett AM
K Brown
Colonel RL Byrne RFD (Retd)
R Cowie OAM
J Cox
RE Graham
The Hon. Sir G Green AC KBE
CVO
Lady R Green
Major General G Melick AO RFD
SC (Retd)
VF Reeve
F Underwood
K Warner AC
J Weeks

Commanders

The Hon. Justice AM Blow OAM
D Burns
JF Byrne
EC Edwards
C Graham
M Jacobson
SD Miller
C Smith
Major General S Smith AM CSC
RFD (Retd)
N Verma AM
JMB Wane

Officers

BM Almond
DM Burns
JA Cooper
B Ellis

IR Hart
V Henry
P James
JD Kelleher
R Margetts
SJ McCarthy
R McCreadie AO APM
M McGuire
RJ McManus OAM
AJ Morris
B Neave
DJ Peterson
P Peterson
DJ Quill
LKF Riggall
B Rodman
L Schwarz
S Szauber

Victoria

Knights of Justice

The Right Rev. Dr P Hollingworth
AC OBE
IC Nicolson
C Oxley

Knights and Dames of Grace

Her Excellency the Hon.
L Dessau AC, Deputy Prior
DA Bache
RJ Bluck AM RFD
E Brentnall MBE OAM
PJ Burke
The Hon. A Chernov AC KC
E Chernov
Lady A Cowen
JF Crennan
BJ Davis
D de Kretser AC
J de Kretser
WP Deakes OAM
A Eade ASM
L Glover
SR Granger BEM

S Hasler
L Landy
JA Mawdsley OAM
JL Patterson OAM
Prof. JV Rosenfeld AC OBE
MI Switzer

Commanders

B Aimers
FL Archer OAM
K Austin
V Bourke
EJ Calvert-Jones AO
MB Carey
D Cawte
J Cheshire JP
D Ciccossillo
DF Cochrane
M Connelly
R Correa
P Cudlipp
J Currie
CR Curwen CVO AO OBE
Dr AS Davis
N Dine JP

L Drew
T Duncan
J Dunlop ASM
G Flatt
The Most Rev. Dr PL Freier
BE Gronow
G Keane ASM
The Very Rev. Dr A Loewe
PC Leffler
WS Mackieson JP
A Marshall
J Marshall
JT McRae
P Mill OAM
P Neylon
A Oxford ASM OAM
JD Penaluna
MJ Penaluna
The Very Rev. DJL Richardson
AO
IV Rogers ASM
GE Shaw
Lady V Stephen
D Taylor

The Australian Priory

Priory Chapter

Victoria

C Wassertheil
AG Williams
R Wilson
K Woods

Officers

Dr RL Anker
AAE Baker
CP Barnard
BJ Barned
L Bent
P Blaich
S Boscacci
L Booth
G Botwright
Prof. G Braitberg AM
K Buick
LD Burgess
T Canidisech
B Caslake
A Caust
C Chant OAM
C Cheshire
M Chessier
E Clark
R Collins OAM APM
MN Comrie AO APM
NSB Copley
M Crawford
P Dalton
H Daly
M Dart
W Davis

DMM De Silva
D Dickson
W Donaldson
AK Drayton
Dr M Dutch
A Dunn
GL Edwards
IL Ewart OAM
S Fayers
Dr N Fisher
AM Fogarty
J Frewen
AR Fry
K Glare AO APM
T Gibson
P Gsodam
CL Gurner OAM
REL Harlock
A Howe
VJ Ivory
N Jackson
M Jenkins
I Johnson
DJ Johnson
JM Lacy
A Lamprell
H Larchin
Dr C Luth
J Mackieson
J Mays
KL McGougall
J McGary
S McMurtrie

A Medancic
A Mentiplay
G Neylon
L Panayiotis
G Parker
M Parker
S Pearce
N Pianto
Rev. J Pilmer PSM
MF Pritchett
Dr S Santinon
S Sefton
LM Senini
PD Shields
V Smith
A Smith
T Sprekos
R Stone
L Swallow
RH Syme AM
J Teasdale
H Van Ginkel
A Van Der Stoep
L Van Der Toorren PSM
Dr GN Vaughan
LJ Vearing
Dr S Wentworth
MA Wilkinson
Dr J Williamson AM
D Womersley
M Zaal

Commandery of Western Australia

Knights and Dames of Grace

His Excellency the Hon. C
Dawson AC APM KStJ, Deputy
Prior
T Ahern ASM
BA Andrews ASM
WJ Barker CD
K Beazley AC
G Ferguson
M Isbister ASM OAM
J Johnston OAM
IL Kaye-Eddie ASM
E Khangure
GA King
S Leslie
The Hon. M McCusker AC CVO
KC
T McCusker

K Michael AC
M Muirhead OAM
Wing Commander Dr HF Oxer
AM ASM
JE Ree
K Sanderson AO
C Schelfhout
JM Williams
KJ Young

Commanders

PG Bates
S Carbon
MJ Cockman OAM
J Di Masi
E Drage
M Godwell
BK Hampson
S Hughes

JC Jones
KR Littlewood
R Lugg
AG Morris
DCB Mouchemore CD
J Neave
Lieutenant Colonel Dr R L Pearce
AM RFD JP
R Reid AM
D Saunders
B Sinclair
JD Snowdon OAM
K Swansen
A Williams

Officers

DJ Atkins
RE Barker
LJ Barnes

Commandery of Western Australia

CP Barron	D Hendry	TW Prout
K Blake	E Hill	T Rafferty
PJ Beech	EG Hill	O Randell
MJ Bell	AJ Hughes	J Rayner
D Bromell	L Hunt	GA Roberts
VJ Campbell	SC Hunter	MJ Robertson
C Capriotti	C Ivey	CP Sabourne
DA Carbonell	D Jackson	CJ Sands
EA Carpenter	AP Jaskolski	T Sands
V Cheriton	R James	ME Savage
L Cilia	RC Jeakes	BJ Savory
N Clements	KW Jones	AK Shawyer
JG Corbin	IL Jones	S Simmonds
KD Davis	K Jones	IB Simpson
S Douglas	T Jongen	A Smith
E Duffett	B Keding	N Steicke
Dr SJ Dunjey	T Keys	Dr P Strickland
C Fishlock ASM	F Kite	D Sunley
J Fonte	B Landers OAM	R Swansen
K Ford ASM	H Laycock	A Tanner
BA Franklin	L Leeder	C Trappitt
B Fraser	P Martin	JW Veraart
P Gaughan	A McAndrew	AJE Vinicky
S Gifford	L Mills	C Wallace
B Gladwin	DEB Morgan	L Wells
HE Goldacre	FB Murray	G Willan
J Goodwin	Prof. J Papadimitriou AM	C Williams
H Green	A Parsons	DM Williams OAM
GR Guelfi	V Pentland	S Wood
A Hall	S Petchell	BM Wright
DR Henderson	A Putland	
M Henderson	BD Price	

The Australian Priory

In memory

Australian Capital Territory

Margaret Naylor MStJ

New South Wales

Gweneth Hyles DStJ
Fay Gleave CStJ
James Mitchell CStJ
Glen Laurie OStJ
Eric Murray OStJ
Denise Biddle MStJ
Paul Compton MStJ
Jennifer Edge MStJ
Dolores Heares MStJ
John Keen MStJ
Keith Russell MStJ
Lee Tunks MStJ

Queensland

Verdun Harris MStJ

South Australia

Lady J Neil DStJ
Bruce Battersby CStJ
Bronte Rayson CStJ

Frederick Butler OStJ
Lorraine Fahey OStJ
Leith Gregurke OStJ
Elizabeth Simpson OStJ
Ronald Wright OStJ
Kenneth Collins MStJ
Marilyn Jeisman MStJ
Jean Smith MStJ
Christopher Sowden MStJ
Valmae Van Hees MStJ

Tasmania

Ken Milbourne KStJ
Leo Deacon OStJ
Anne Bradley MStJ
Lindsay Street MStJ

Victoria

William Foley KStJ
John Ireland CStJ
James Humphrey CStJ
Walter Kelly OStJ
Lily McDonald OStJ
Laurence McQuade OStJ

Shirley Moon OStJ
Leslie Parkinson OStJ
Alan Caldwell MStJ
John S Crennan MStJ
Chris Gahan MStJ
Fay Langstaff MStJ

Western Australia

Kenneth Collins CStJ
Douglas Gildersleeve CStJ
Bevan McLnerney CStJ
Phillip Cammiade OStJ
Charlie Gerschow OStJ
John Harrison-Brown OStJ
Hilary Nind OStJ
Peter Ansell MStJ
Keith Bolitho MStJ
Peter Bremner MStJ
Paul De Pierres MStJ
Robert Howard MStJ
Alan Rimmer MStJ
Auriel Rodgers MStJ
Terrence Sweeny MStJ

Admissions and promotions

As Knight of Grace

Roland Chin

As Commander

Virginia Bourke

Sally Carbon

Daniel Ciccossillo

Sandra Grove

Her Excellency Mrs Linda Hurley

Andreas Loewe

Peter Mill

Ian Walsh

As Officer

Lindsey Booth

Patti Dahlitz

Erica Duffett

Justin Fonte

Karen Lak

Terry Keys

Kate Owen

Simone Pearce

Steven Petchell

Jennifer Rayner

Jason Whyte

Elliot Williams

Kelly Young

As Member

Nicholas Adam

Stuart Allison

Michael Andrews

Dominic Barone

David Beckham

Yvonne Berrie

Christina Blake

Sheree Blechynden

Michael Booth

Samantha Boulton

Rudolph Brits

Bradley Brown

Eileen Buckley

Cherrie-Anne Candelaria

David Cashion

Maureen Collett

Alana Cornish

Dawn Corry

Timothy Dunlop

Blake Edgecombe

Ashlee Elton

Adele Elze

Mark Grahame

Sharyn Graham

Ronald Green

Gerard Gueirn

Judith Guthrie

David Hughes

Benjamin Imrie-Quintyn

Sally Izod

Joshua Jarrott

Sylvie Kwong

Jennifer Kittel

David Lam

Carmen Lee

Paul Leeder

Paul Mackinder

Faye Manttan

Robert McManus

Trevor Merrett

Rodney Middleton

Joel Moore

James Morris

Lawrence Morgan

Christopher Mott

Christopher Murray

Valerie Murray

Wade Norrie

Gail Parkinson

Bradley Pitt

Wendy Price

Damien Rodgers

Danny Rose

Tracy Scott

Lisa Sharratt

Stephen Sims

Megan Smale

Anthony Smith

Antony Smithson

Karen Stewart

Thomas Sugget

Lynne Swan

Lewis Tran

Neil Watt

Owen Watson

Gary Willcox

Glenn Wilson

Grand Prior Award recipients

Second only to the Sovereign Head of the Order, King Charles III, is the Grand Prior, Prince Richard the Duke of Gloucester.

A significant achievement for Youth members is the Grand Prior Award. This international award is for all St John Youth members. The Award is presented to Youth members by the Prior (the Governor General) or Deputy Prior (State Governor or Territory Administrator) at an annual ceremony.

We are delighted to recognise the following recipients of the Grand Prior Award during this reporting period.

New South Wales

Adamstown RSL Cadet Division
Caleb Bridges

Bankstown City Cadet Division
Ibrahim Takkoush
Alan Wong

Blacktown City Cadet
Ashyra Chand
Usha Makkena

Granville Combined Division
Skye Blair
Jessica Chen
Sandra He
Nicolas Li
Elizabeth McFarlane
Nelufer Raji

Queanbeyan Combined Division
Annalise Steele

Wallsend Cadet Division
Kasey Crebert

Northern Territory

Farrar Youth Division
Maddison Carrier

Humpty Doo Combined
Monique Dries
Jessica McMillan
Stephanie McMillan

Palmerston Youth Division
Brandon Baxter
Makaila Smith

Victoria

Communications Division
Kaven Ratnanesan

Fairfield Cadet Division
Daniel Ma

Maroondah Youth Division
Eliza Allen

Mitcham Colonel Light Gardens
Lily Thai

Monash Youth Division
Cassandra Huynh
William Moloney

Pascoe Vale Girls Division
Grace Davies

Whitehouse Youth Division
David Dunlop

South Australia

Noarlunga
Hamish Westbury

Woodville Youth Division
Corey Boeck
Matthew Reid

Western Suburbs Cadet Division
Nathan Chen

Whyalla Youth Division
Daniel Everett

Tasmania

Hobart Cadets
Alana Jane Cornish

Sub-Prelate's Report

I am pleased to have this opportunity to report on Pro Fide matters in both the national and international life of the Order.

In 2005, the Grand Council – the international governing body of the Order of St John – adopted the *Pro Fide Report*, which dealt with the religious dimension relating to the first part of our Order's Motto, Pro Fide – for the Faith. Since our Order is founded on the Christian ethic of care, both in history and in its continuing nature, the Report urged St John to express this character confidently and visibly through the appointment and the specific ministry of Chaplains.

The *Pro Fide Report* gave a clear mandate to continue to develop pastoral chaplaincy, in the belief that caring ministry and service based on Christian faith are at the heart of our life and work in St John.

Over the following decade, the outworking of this mandate led to the College of Deans being formally established in 2015. Its members, the Sub Prelates and Principal Chaplains of Priories and Associations met under the leadership of the Prelate, Bishop Tim Stevens, who is the Chair of meetings of the College.

The members of the College constitute the Pro Fide Committee of the Grand Council of The Venerable Order of St John.

The College met biannually first in Auckland, New Zealand in 2017 and then in Lusaka, Zambia in February, 2019. At that particular meeting almost all of the St John Associations in Africa were represented along with the Priory of South Africa. Since that time perhaps the most significant work being done in the sessions of the College of Deans has been on 'the nature of the Order' as expressed in agenda items 4 to 7 from the minutes of the 20th meeting of the Grand Council held in Williamsburg in 2018.

In June 2022 a historic landmark was reached when the College and the Grand Council met together and shared in a series of meetings and events over a June week in London.

The College, in concert, with the Grand Council dealt with a variety of issues – but there were four in particular that I will mention:

1. How to be true to our Christian roots while being welcoming to those of other faiths and no faith.
2. How to develop effective pastoral chaplaincy and spiritual support for staff and volunteers.
3. How to understand the challenges and opportunities of interfaith relations in different parts of the world.
4. How to contribute effectively to our Order's Strategic Plan and our St John Values.



During this reporting period in June 2023, the College of Deans met online with the Prelate to commence our preparation for the next joint meeting of the College with the Grand Council which will be held in Queenstown, New Zealand in September, 2023.

In the Priory of Australia as Sub Prelate, I continue to act as 'the gatherer' for our national St John Chaplaincy network. I am encouraged by the efforts of States and Territories to enlist Chaplains, and I observe that our Chaplaincy work is strengthening and providing assistance and care to St John members.

Richard Hurford, OAM KStJ
Sub Prelate

St John Ambulance Australia Limited ACN 633 627 899

Financial Report 30 June 2023

Directors' Report

The directors present their report, together with the financial statements, on St John Ambulance Australia Limited (referred to hereafter as the 'Company' or 'St John Ambulance Australia') for the financial year ended 30 June 2023.

Directors

The following persons were directors of the Company during the whole of the financial year and up to the date of this report, unless otherwise stated:

- ▶ Mr Cameron Oxley
- ▶ Mr Sean McGuinness
- ▶ Ms Christine Williams
- ▶ Dr Glen Farrow
- ▶ Dr Kathryn Zeitz
- ▶ Ms Michelle Bruggeman
- ▶ Mr James Goodwin (appointed 26 November 2022)
- ▶ Ms Karen Limb (appointed 4 March 2023)
- ▶ Mr Glen Brewer (resigned 26 November 2022)

Principal activities

During the financial year the principal continuing activities of the Company consisted of:

- ▶ The national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work.
- ▶ The production of online and printed learning resources for the teaching of first aid and ancillary subjects to the community including the instruction and accreditation of members of the organisation and product supply through State and Territory organisations to the general public.
- ▶ The assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

Review of operations

The surplus of the Company for the financial year amounted to \$412,164 (2022: deficit of \$1,663,795). The 30 June 2023 financial year surplus includes a gain on financial assets at fair value of \$508,921 (2022: loss of \$1,345,423). Excluding this item, the deficit for the financial year would be \$96,757 (2022: \$318,372).

Significant changes in the state of affairs

There were no significant changes in the state of affairs of the Company during the financial year.

Matters subsequent to the end of the financial year

No matter or circumstance has arisen since 30 June 2023 that has significantly affected, or may significantly affect the Company's operations, the results of those operations, or the Company's state of affairs in future financial years.

Environmental regulation

The Company is not subject to any significant environmental regulation under Australian Commonwealth or State law.

Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 60-40 of the *Australian Charities and Not-for-Profits Commission Act 2012* is set out immediately after this directors' report.

This report is made in accordance with a resolution of directors, pursuant to section 298(2)(a) of the *Corporations Act 2001*.

On behalf of the directors



Cameron Oxley
Director

Canberra, Australian Capital Territory
5 October 2023



Karen Limb
Director



Auditor's Independence Declaration

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia Limited for the year ended 30 June 2023.

A handwritten signature in black ink, appearing to read 'HLB Mann Judd'.

HLB Mann Judd Assurance (NSW) Pty Ltd
Chartered Accountants

Sydney, NSW
5 October 2023

A handwritten signature in black ink, appearing to read 'A G Smith'.

A G Smith
Director

Financial report for the year ended 30 June 2023

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General information

The financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

The Company is a company limited by guarantee, incorporated and domiciled in Australia. Its registered office and principal place of business are:

10-12 Campion Street
Deakin West ACT 2600

A description of the nature of the Company's operations and its principal activities are included in the directors' report, which is not part of the financial statements.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 5 October 2023. The directors have the power to amend and reissue the financial statements, as and if required.

Financial report for the year ended 30 June 2023

The following Statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes.

Statement of profit or loss and other comprehensive income

	Note	2023 \$	2022 \$
Total revenue	3	18,267,956	18,728,686
Expenses			
Cost of sales		(9,545,496)	(10,956,454)
Employee benefits expenses		(3,437,887)	(2,649,863)
Depreciation and amortisation expenses	4	(193,467)	(200,358)
Other expenses		(5,178,007)	(5,226,277)
Interest expenses	4	(9,856)	(14,106)
Total expenses		(18,364,713)	(19,047,058)
Operating deficit		(96,757)	(318,372)
Net fair value gains/(losses) on financial assets at fair value		508,921	(1,345,423)
Surplus/(deficit) for the year attributable to the members of St John Ambulance Australia Limited		412,164	(1,663,795)
Other comprehensive income for the year		—	—
Total comprehensive income/(loss) for the year attributable to the members of St John Ambulance Australia Limited		412,164	(1,663,795)

Financial report for the year ended 30 June 2023

The following Statement of financial position should be read in conjunction with the accompanying notes.

Statement of financial position

	Note	2023 \$	2022 \$
Assets			
Current assets			
Cash and cash equivalents	5	4,113,893	4,544,429
Trade and other receivables	6	1,779,766	1,672,583
Inventories	7	1,851,787	1,194,649
Other assets	8	120,908	107,645
Total current assets		7,866,354	7,519,306
Non-current assets			
Financial assets	9	12,660,714	11,805,176
Property, plant and equipment	10	2,181,598	2,183,061
Right-of-use assets	11	250,911	355,743
Total non-current assets		15,093,223	14,343,980
Total assets		22,959,577	21,863,286
Liabilities			
Current liabilities			
Trade and other payables	12	2,522,983	1,881,266
Lease liabilities	14	98,787	98,787
Employee entitlements	13	610,348	504,710
Other liabilities	15	5,934	13,366
Total current liabilities		3,238,052	2,498,129
Non-current liabilities			
Lease liabilities	14	174,895	276,109
Employee entitlements	13	60,414	14,996
Total non-current liabilities		235,309	291,105
Total liabilities		3,473,361	2,789,234
Net assets		19,486,216	19,074,052
Equity			
Reserves	16	227,389	227,389
Retained surpluses		19,258,827	18,846,663
Total equity		19,486,216	19,074,052

Financial report for the year ended 30 June 2023

The following Statement of changes in equity should be read in conjunction with the accompanying notes.

Statement of changes in equity

	Reserves \$	Retained surpluses \$	Total equity \$
Balance at 1 July 2021	227,389	20,510,458	20,737,847
Deficit for the year	—	(1,663,795)	(1,663,795)
Other comprehensive income for the year	—	—	—
Total comprehensive loss for the year	—	(1,663,795)	(1,663,795)
Balance at 30 June 2022	227,389	18,846,663	19,074,052
Balance at 1 July 2022	227,389	18,846,663	19,074,052
Surplus for the year	—	412,164	412,164
Other comprehensive income for the year	—	—	—
Total comprehensive income for the year	—	412,164	412,164
Balance at 30 June 2023	227,389	19,258,827	19,486,216

Financial report for the year ended 30 June 2023

The following Statement of cash flows should be read in conjunction with the accompanying notes.

Statement of cash flows

	Note	2023 \$	2022 \$
Cash flows from operating activities			
Receipts from customers		19,076,859	19,561,335
Investment income		549,208	648,889
Interest received		192,547	343
Donations received		76,419	64,553
Payments to suppliers and employees		(19,780,214)	(20,005,294)
Interest paid		(9,856)	(14,106)
Net cash from operating activities		104,963	255,720
Cash flows from investing activities			
Payments for property, plant and equipment	10	(87,174)	(70,615)
Proceeds from disposal of property, plant and equipment		—	34,366
Payments for additions of investments		(346,617)	(1,153,423)
Proceeds from disposal of investments		—	594,467
Net cash used in investing activities		(433,791)	(595,205)
Cash flows from financing activities			
Repayment of lease liabilities		(101,708)	(97,945)
Net cash used in financing activities		(101,708)	(97,945)
Net decrease in cash and cash equivalents		(430,536)	(437,430)
Cash and cash equivalents at the beginning of the financial year		4,544,429	4,981,859
Cash and cash equivalents at the end of the financial year	5	4,113,893	4,544,429

Notes to the financial statements

Note 1. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial statements of St John Ambulance Australia Limited ("the Company") are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated. The company is a not-for-profit entity for financial reporting purposes.

New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

Basis of preparation

These general purpose financial statements have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures issued by the Australian Accounting Standards Board ('AASB'), the *Australian Charities and Not-for-profits Commission Act 2012*, *Charitable Fundraising Act 1991* (NSW), *Charitable Collections Act 2003* (ACT) and associated regulations.

Historical cost convention

The financial statements have been prepared under the historical cost convention, except for, where applicable, the revaluation of financial assets at fair value through profit or loss.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.

Foreign currency translation

The financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions, or a standard rate on occasions where there has not been a material movement in foreign exchange. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax ("GST"). Revenue is recognised for the major business activities as follows: **Revenue from contracts with customers**

Revenue from contracts with customers

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on

Note 1. Significant accounting policies (continued)

the basis of the relative stand-alone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Variable consideration within the transaction price, if any, reflects concessions provided to the customer such as discounts, rebates and refunds, any potential bonuses receivable from the customer and any other contingent events. Such estimates are determined using either the 'expected value' or 'most likely amount' method. The measurement of variable consideration is subject to a constraining principle whereby revenue will only be recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur. The measurement constraint continues until the uncertainty associated with the variable consideration is subsequently resolved. Amounts received that are subject to the constraining principle are recognised as a refund liability.

Sale of goods

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

State and Territory contributions

The directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

Training courses and events

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

Rendering of services

Revenue from a contract to provide services is recognised over time as the services are rendered based on either a fixed price or an hourly rate.

Interest

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

Dividend and other investment revenue

Dividends and other investment revenue are recognised when the right to receive payment is established.

Donations and fundraising events

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

Grants

Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

Licence fee revenue

Licence fee revenue is recognised straight line over the period of the licence.

Financial report for the year ended 30 June 2023

Note 1. Significant accounting policies (continued)

Current and non-current classification

Assets and liabilities are presented in the Statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the Company's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the Company's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

Trade and other receivables

For all sources of recurrent income, trade receivables are recognised at cost value less allowance for credit losses.

The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

Inventories

Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

Property, plant and equipment

Recognition and measurement

Plant and equipment are measured on the cost basis less depreciation and any impairment losses.

The carrying amount of plant and equipment is reviewed annually by the directors to ensure it is not in excess of the recoverable amount from these assets.

In the event the carrying amount of plant and equipment is greater than the recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. A formal assessment of recoverable amount is made when impairment indicators are present.

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Buildings	2.5%
Plant and equipment	10% to 40%

Note 1. Significant accounting policies (continued)

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise.

Right-of-use assets

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the Company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of-use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings - 6 years

The Company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

Financial instrument

Initial recognition and measurement

Classification

As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss ("FVPL"), and
- those to be measured at amortised cost.

Recognition and derecognition

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

Measurement

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

Impairment losses (and reversal of impairment losses) on equity investments measured at FVPL are not reported separately from other changes in fair value.

Impairment of assets

Other than trade receivables, assets that have an indefinite useful life which are not subject to amortisation are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell or

Note 1. Significant accounting policies (continued)

value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed through profit or loss when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

Trade and other payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

Lease liabilities

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of-use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

Employee benefits

Short-term employee benefits

Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date including related on-costs such as superannuation and worker's compensation.

Long service leave

The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with the note above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as liabilities but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

The Company's obligations for long-term employee benefits are presented as non-current liabilities in its statement of financial position, except where the Company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current liabilities.

Fair value measurement

When an asset, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date; and assumes that the transaction will take place either: in the principal market; or in the absence of a principal market, in the most advantageous market.

Note 1. Significant accounting policies (continued)

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use. Valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

Forward foreign exchange hedging contracts (Derivative financial instruments)

The company uses forward foreign currency hedging contracts to hedge the risks associated with foreign currency fluctuations. Forward foreign exchange hedging contracts are initially recognised at fair value on the date the hedging contract is entered into and are subsequently remeasured to their fair value at each reporting date.

The fair value of forward exchange hedging contracts is calculated by reference to current forward exchange rates for contracts with similar maturity profiles.

Gains and losses arising from changes in fair value of forward foreign exchange hedging contracts are included in profit or loss and are classified as current or non-current depending on the expected period of realisation.

Goods and Services Tax ('GST')

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

Income tax

The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997*. The Company has deductible gift recipient (DGR) status.

Economic Dependence

St John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Company has no reason to believe States and Territories will not continue to support St John Ambulance Australia Limited.

Member's Liability

Members are liable for the amounts each member owes the company in respect of their membership i.e. fees or subscriptions due to the company.

Note 2. Critical accounting judgements, estimates and assumptions

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

Impairment - general

The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

Revenue from contracts with customers involving sale of goods

When recognising revenue in relation to the sale of goods to customers, the key performance obligation of the Company is considered to be the point of delivery of the goods to the customer, as this is deemed to be the time that the customer obtains control of the promised goods and therefore the benefits of unimpeded access.

Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

Incremental borrowing rate

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the Company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 3. Revenue		
Core activities		
State & Territory Contributions	2,594,274	2,370,280
Sales - First aid kits and components	14,034,965	14,909,345
Donations	76,419	64,553
Licence revenue	132,224	135,657
Freight and postage revenue	230,737	238,534
Other	367,422	270,925
Total revenue from operating activities	17,436,041	17,989,294
Other revenue		
Rent income	80,160	80,160
Interest income	27,571	343
Return on managed investments	549,208	648,889
Sponsorship	10,000	10,000
Other revenue	164,976	—
Total revenue from non-operating activities	831,915	739,392
Total revenue	18,267,956	18,728,686
Disaggregation of revenue		
The disaggregation of revenue from contracts with customers is as follows:		
Timing of revenue recognition		
Revenue recognised over time	2,726,498	2,505,937
Revenue recognised at a point in time	14,643,124	15,428,804
	17,369,622	17,934,741

Note 4. Surplus from continuing operations

Surplus from operations	412,164	(1,663,795)
Expenses		
Depreciation of property, plant & equipment	88,635	95,526
Amortisation of right-of-use asset	104,832	104,832
Interest expense of lease liabilities	9,856	14,106
Stock write offs	5,240	21,754
Product recall	—	520,415

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 5. Cash and cash equivalents		
<i>Current assets</i>		
Cash on hand	721	721
Cash at bank	4,113,172	4,543,708
	<u>4,113,893</u>	<u>4,544,429</u>
Note 6. Trade and other receivables		
<i>Current assets</i>		
Trade receivables	1,697,527	1,564,371
Less: allowance for expected credit losses	—	—
Other receivables	82,239	108,212
	<u>1,779,766</u>	<u>1,672,583</u>
Note 7. Inventories		
<i>Current assets</i>		
First aid kits and other supplies	1,851,787	1,194,649
Less: allowance for impairment	—	—
	<u>1,851,787</u>	<u>1,194,649</u>
Note 8. Other assets		
<i>Current assets</i>		
Prepayments	<u>120,908</u>	<u>107,645</u>
Note 9. Financial assets		
<i>Non-current assets</i>		
Financial assets at fair value through profit or loss		
Managed investments - at market value	<u>12,660,714</u>	<u>11,805,176</u>
Reconciliation of movement in carrying value of investments		
Opening net carrying amount	11,805,176	12,591,643
Additions (disposals)	346,617	558,956
Fair value gain (loss)	508,921	(1,345,423)
Closing net carrying amount	<u>12,660,714</u>	<u>11,805,176</u>

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 10. Property, plant and equipment		
<i>Non-current assets</i>		
Land - at cost	1,564,028	1,564,028
Buildings - at cost	722,252	707,022
Less: Accumulated depreciation	(261,034)	(230,503)
	461,218	476,519
Plant and equipment - at cost	699,979	628,035
Less: Accumulated depreciation	(543,627)	(485,521)
	156,352	142,514
	2,181,598	2,183,061

Reconciliations

Reconciliations of the written down values at the beginning and end of the current financial year are set out below:

	Land \$	Buildings \$	Plant and equipment \$	Total \$
Balance at 1 July 2022	1,564,028	476,519	142,514	2,183,061
Additions	—	15,230	71,944	87,174
Impairment of assets	—	—	—	—
Depreciation expense	—	(30,531)	(58,106)	(88,637)
Balance at 30 June 2023	1,564,028	461,218	156,352	2,181,598

Note 11. Right-of-use assets

Non-current assets

Land and buildings - right-of-use	626,710	626,710
Less: Accumulated depreciation	(375,799)	(270,967)
	250,911	355,743

The Company leases properties for its warehouse under an agreement of between three to six years, with an option to extend. The lease has various escalation clauses. On renewal, the terms of the lease are renegotiated.

The Company leases office equipment under agreements of between one to five years. These leases are either short-term or low value, so have been expensed as incurred and not capitalised as right of use assets.

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 12. Trade and other payables		
<i>Current liabilities</i>		
Trade payables	1,974,920	1,584,733
Other payables	548,063	296,533
	<u>2,522,983</u>	<u>1,881,266</u>
Note 13. Employee entitlements		
<i>Current liabilities</i>		
Annual leave	355,939	280,725
Long service leave	254,409	223,985
	<u>610,348</u>	<u>504,710</u>
<i>Non-current liabilities</i>		
Long service leave	<u>60,414</u>	<u>14,996</u>
Note 14. Lease liabilities		
<i>Current liabilities</i>		
Lease liability	<u>98,787</u>	<u>98,787</u>
<i>Non-current liabilities</i>		
Lease liability	<u>174,895</u>	<u>276,109</u>
<i>Future lease payments</i>		
Future lease payments are due as follows:		
Within one year	120,084	113,991
One to five years	163,191	279,390
More than five years	—	4,611
	<u>283,275</u>	<u>397,992</u>
Note 15. Other liabilities		
<i>Current liabilities</i>		
Restricted Funds - PNG	<u>5,934</u>	<u>13,366</u>

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 16. Reserves		
Norma bell youth reserve	227,389	227,389
Note 17. Contingent liabilities		
The Directors are not aware of any contingent liabilities.		
Note 18. Fundraising		
<i>Information to be furnished under the Charitable Fundraising Act</i>		
Gross proceeds from fundraising	76,419	64,553
Less: Total cost of fundraising	—	—
	76,419	64,553
Note 19. Key management personnel disclosures		
Compensation		
The aggregate compensation made to key management personnel of the Company is set out below. There was no compensation made to directors during the year ended 30 June 2023.		
Aggregate compensation	312,302	225,817
Note 20. Remuneration of auditors		
During the financial year the following fees were paid or payable for services provided by HLB Mann Judd Assurance (NSW) Pty Ltd, the auditor of the Company, and its network firms:		
<i>Audit services - HLB Mann Judd Assurance (NSW) Pty Ltd</i>		
Audit of the financial statements	32,700	30,800
<i>Other services - HLB Mann Judd Assurance (NSW) Pty Ltd</i>		
Assistance with preparation of financial statements	2,200	2,100
	34,900	32,900
<i>Other services - HLB Mann Judd (NSW) Pty Ltd</i>		
Tax services	—	3,200

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
Note 21. Related party transactions		
The Company is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter. The number of Order Members of the Company is 2,602 (2022: 2,559).		
Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the year the Company contributed amounts totalling \$263,595 (2022: \$257,153) towards the operating costs of the Grand Council.		
Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia which it licences and is recognised through the authority of the Company's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.		
Transactions with related parties		
The following transactions occurred with related parties:		
Sales to States and Territories during the year	9,218,704	10,416,469
Rebate paid to States and Territories during the year	(2,988,682)	(2,951,479)
Receivable from and payable to related parties		
Amounts owing by (to) related parties at year end are as follows:		
Amounts receivable from States and Territories at year end	2,214,374	1,420,789
Amounts payable to States and Territories at year end	(1,605,934)	(987,730)
Director's remuneration		
In accordance with the Company's Constitution, a Director is not to be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the year.		
Terms and conditions		
All transactions were made on normal commercial terms and conditions and at market rates.		

Note 22. Subsequent events

The directors are not aware of any matters or circumstances that may significantly affect the operation of the Company, the results of the operation or the state of affairs in the accounts in subsequent financial years.

Note 23. Economic dependence

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 1.

Financial report for the year ended 30 June 2023

Note	2023 \$	2022 \$
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Note 24. Limitation of member's liability		
The Company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the Company being wound up would not exceed \$1 per member. As at 30 June 2023 the number of members of the company was 2,602 (2022: 2,559).		

Directors' declaration

The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.
- there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2012*.

On behalf of the directors



Cameron Oxley
Director

Canberra, Australian Capital Territory
5 October 2023



Karen Limb
Director

Directors' declaration under the Charitable Fundraising Act

In the opinion of the Directors of St John Ambulance Australia Limited:

- i. The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2023; and
- ii. The provisions of the *Charitable Fundraising Act 1991*, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and
- iii. The internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.
- iv. There are reasonable grounds to believe that the company will be able to pay its debt as and when they fall due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Cameron Oxley
Director

Canberra, Australian Capital Territory
5 October 2023



Karen Limb
Director



Independent Auditor's Report to the Members of St John Ambulance Australia Limited

REPORT ON THE AUDIT OF THE FINANCIAL REPORT

Opinion

We have audited the financial report of St John Ambulance Australia Limited ('the Company') which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2023 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company and the Company in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ('the Code') that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The directors are responsible for the other information. The other information comprises the information included in the directors' report for the year ended 30 June 2023, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Financial Report

The directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Simplified Disclosures, the *Australian Charities and Not-for-profits Commission Act 2012*, and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

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In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

HLB Mann Judd Assurance (NSW) Pty Ltd
Chartered Accountants

Sydney, NSW
5 October 2023

A G Smith
Director

Contact details

St John Ambulance Australia is a truly national organisation with a presence in every state and territory and services, programs and products delivered to diverse metropolitan, regional, rural and remote communities. Please see below a list of head office locations for the Australian Priory (Australian Office) and all state and territory based organisations.

St John Ambulance Australia Ltd

10–12 Campion Street, Deakin ACT 2600
(PO Box 292, Deakin West ACT 2600)
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E: enquiries@stjohn.org.au
www.stjohn.org.au

Australian Capital Territory

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(PO Box 72, Deakin West ACT 2600)
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E: reception@stjohnact.com.au
www.stjohnact.com.au

New South Wales

St John New South Wales
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9 Deane Street
Burwood NSW 2134
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St John Ambulance (NT) Inc.
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Times change.
OUR
MISSION
HASN'T.

