



**St John**

# **2022**

**ANNUAL  
REPORT**



respect  
excellence  
unselfishness  
openness  
transparency  
devotion  
togetherness  
diversity  
inclusiveness  
faithfulness



**St John**

# **2022**

## **ANNUAL REPORT**

St John Ambulance Australia Ltd  
1 July 2021–30 June 2022

St John Ambulance Australia is an Australian company limited by guarantee. We are a registered charity and Public Benevolent Institution under the Australian Charities and Not-for-profits Commission (ACNC). We are also a registered training organisation (RTO) with the Australian Skills Quality Authority.

ABN 83 373 110 633

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RTO number 88041

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## ACKNOWLEDGMENT OF COUNTRY

St John Ambulance Australia Ltd acknowledges the Traditional Owners of the lands on which St John works, including the Traditional Owners of the lands on which our Australian, State and Territory offices stand: the Ngunnawal people, the Gadigal people of the Eora nation, the Larrakia people, the Turrbal and Yuggera peoples, the Kurna people, the Muwinina and Palawa peoples, the Wurundjeri Woi Wurrung and Bunurong Boon Wurrung peoples of the Eastern Kulin nation, and the Whadjuk Noongar people. We pay our respects to their Elders past and present, and acknowledge their ongoing connection to and care for country.

**Auditors** HLB Mann Judd (NSW) Pty Ltd

**Solicitors** BAL (Bradley Allen Love) Lawyers, ACT; MinterEllison

Front cover image: Mrs Valmai (Val) Dempsey DStJ, volunteer and 2022 Senior Australian of the Year. © St John Ambulance ACT, 2021

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HILL CLIMB artgallery FESTIVAL  
brother dance The  
marches BUSHWALK  
SAFE Grand Final  
festival city-to-  
how local  
school to  
march  
Grand Final  
shed flow  
WORKPLACE  
PARK RUN  
Final HILL CLIMB  
show n  
dance party multicultural fes  
festival MARDI GRAS  
mens' shed BOOTCAMP  
RACE COMMUNITY











# Chancellor's report

Cameron Oxley

I'm delighted to present the St John Ambulance Australia Ltd (St John) 2022 Annual Report, which charts our progress and achievements in 2022.

As we tentatively emerged as a nation from the COVID-19 pandemic, we were met by terrible flooding in parts of eastern Australia. As usual, our members swung into action and provided extraordinary assistance to the many affected communities, demonstrating yet again what a vital service St John provides. I was so pleased that this spirit of community service by St John was formally recognised by the announcement of Valmai (Val) Dempsey DStJ as the 2022 Senior Australian of the Year. Val is using her appointment as an opportunity to champion one of her passion projects – first aid training for learner drivers. Val is a national treasure of whom we can all be proud. Although Val is undoubtedly exceptional, she is not unique in St John. There are exceptional St John people like Val in every state and territory. We are blessed with so many talented and generous volunteers and staff.

In October 2021, we said farewell to one such person: our much-loved CEO, Len Fiori KStJ, retired. Len has served St John and the community for most of his life, having joined St John as a Cadet. He has fulfilled a dazzling array of volunteer and paid roles, including being the Priory CEO twice! My sincere thanks to Len for all that he has done (and continues to do) for St John and for his support and friendship during my first term as Chancellor.

Len's retirement led us to a professional search for a worthy successor. Brendan Maher was appointed from a very strong field of candidates and commenced as our new CEO and Priory Secretary in January. Brendan has a passion for community service, with a particular interest in mental health. He has held senior executive positions with some iconic organisations, including Lifeline, RUOK? and, most recently, Movember. More importantly, he has the personal qualities we need to lead our St John federation in Australia to be more than the sum of our State and Territory parts. Brendan has settled into the role quickly and shows strong, collaborative leadership within Australia and more broadly in international Order matters. I am delighted to publicly welcome Brendan to St John.

This year, the Priory Board conducted a review of our Strategic Framework, leading us to invest in some areas which need strengthening, including government relations, our brand/marketing, training and IT. We have begun a process to consider what sort of Reconciliation Action Plan we should have as a national body and have begun a broad review of our Youth and Cadet programs around the country. Our National Product Sourcing Unit (NPSU) continued to source and provide quality first aid equipment and personal protective equipment despite global supply chain problems. My thanks and admiration go to the entire team in the Australian Office for their dedication and hard work.

Internationally, the Order has adopted a new strategic plan – the first in the Order's history – with an increased focus on regions working closely together to support each other and further the Order's objectives and mission. The Australian Priory has been asked to chair the Asia Pacific Regional Group until it can establish its own governance structure. There is an extraordinary opportunity for our Priory to provide leadership in our region to improve the services provided by St John in the many different environments in which we operate. We will all benefit from working more closely together.

I'm again indebted to all of my Board colleagues – Glen Brewer, Virginia Bourke, Sean McGuinness, Dr Kathryn Zeitz, Dr Glen Farrow, Christine Williams and Michelle Bruggeman – for their support and their generous commitment to St John. Virginia stepped down from her role as Chair of St John Ambulance Victoria and as a member of the Priory Board on 30 June 2022. Virginia has made an enormous contribution to St John in both roles and will be sorely missed around our board table.

I extend my deep gratitude to the Priory Officers for their tireless work for the Order and our Priory:

- Bishop Richard Hurford, Sub-Prelate
- Dr Matthew Glozier, Priory Librarian
- Dr Nitin Verma, Hospitaller
- Kieran Brown, Director of Ceremonies
- Brendan Maher, Priory Secretary
- Peter LeCornu, Deputy Priory Secretary.

In particular, I would like to pay tribute to Dr Glozier and his co-authors, Emeritus Professor John Pearn and Dr Ian Howie-Willis, whose history of the Order's eye hospital in Jerusalem, *A Beacon of Hope*, was launched in London on 24 June 2022

by the Lord Prior and Chair of the St John of Jerusalem Eye Hospital, Sir Andrew Cash KStJ. This is a stunning achievement and I commend this wonderful publication to you.

I also extend my sincere thanks to all members of the Order and members of the Board and its subcommittees for their service. I'm very grateful for the active support and encouragement I've received throughout the year from the State and Territory Chairs and CEOs who work together magnificently to serve their communities and the broader Australian community, and from our Lord Prior, Professor Mark Compton AM GCStJ, and our Prior, His Excellency General the Honourable David Hurley AC DSC (Ret'd) KStJ. We are fortunate to enjoy such close support and interest from the Lord Prior and the Prior.

As always, I acknowledge and thank all our volunteers across the nation for their loyalty and dedicated service. I have no doubt that St John will continue to serve the Australian community with the same steadfast resolve and deep commitment to the service of humanity that has characterised our organisation for almost 140 years.



# CEO's report

Brendan Maher

What a privilege it is to be reporting to you on the activities of the St John Australian Office's 2021–2022 financial year. This is my first report since stepping into the Chief Executive Officer and Priory Secretary roles on 10 January 2022, following the retirement of Len Fiori in October 2021.

I'd like to start by following our Chancellor in acknowledging the amazing contribution that Len Fiori made to St John and the community. Len established an incredibly strong and dedicated team in the Australian Office and has been wonderfully supportive as I've transitioned into this role. The Australian Office is in good shape from both a financial and people perspective, so I'm very grateful to Len for the role he has played in laying these foundations.

As expected, there has been a lot to learn about the organisation and the incredible network of staff, members and volunteers across Australia who serve the community. In particular, my eyes have been opened to the scale and breadth of services and the critical scaffolding that St John provides to strengthen the capability, capacity and wellbeing of Australians. Importantly, my experience thus far is one of strength, collaboration and optimism. My engagement with State and Territory CEOs, Board members, staff and volunteers has reinforced a strong commitment to working together and maximising our collective impact. Thanks for everything you do.

After nearly three years of living in a world of uncertainty and disruption, life is attempting to get back to some level of normality. Normality is a hard concept to define these days. We are still in the midst of the COVID-19 pandemic and we have also experienced significant impacts from catastrophic flooding in New South Wales and Queensland. These are relentless challenges for those directly affected, and for our health and community recovery workers and volunteers. We remain incredibly grateful for their commitment during these times and acknowledge the physical and emotional toll it takes to serve others. I sincerely hope that we don't have to suffer such severe impacts of COVID-19 and natural disasters in the coming year, but I am forever grateful that St John will be here to face these challenges if we do.



In this year's Annual Report, we have broadened our focus from the Australian Office to also highlight some of the work, experiences and achievements of our States and Territories. I hope you'll be as inspired as I am by these. I'd encourage anyone who is interested in more detail about what is happening at a State and Territory level to review their specific annual reports.

For now, I'd like to share a couple of highlights from my last six months in the role.

On 4 March, in my role as Priory Secretary of the Australian Priory in the Order of St John, I attended my first Investiture at Government House in Canberra. His Excellency General the Honourable David Hurley AC DSC (Retd) KStJ, Governor-General of the Commonwealth of Australia, and his wife, Her Excellency Mrs Linda Hurley OStJ, warmly welcomed us and hosted this important event. It was a very special day, with seven new Members invested. It's always great to honour the extraordinary contributions of these individuals in this important traditional ceremony, and this was just one of many Investitures that take place across Australia every year.

From 22 to 23 June, several International Priorities met face-to-face for Grand Council in London, for the first time since 2019. I attended alongside our Chancellor, Cameron Oxley, and found the experience extremely worthwhile. The two-day meeting had a strong focus on St John's values and provided an invaluable opportunity to share experiences and knowledge. It gave me a much greater understanding of how the international Order works and an opportunity to build relationships with other leaders from across the world, where there is already a strong, demonstrated commitment to collaboration and knowledge-sharing.

Much of what was discussed and presented has relevance for other Priorities, including Australia. One particularly notable session, from New Zealand's Priory Dean, focused on how St John has engaged with and sought cultural guidance to ensure its values reflect and are embraced by Māori staff, volunteers and communities.

Another demonstration of values in action came from Australia. To close the meeting of Grand Council, we shared a very special video of Val Dempsey DStJ, our 2022 Senior Australian of the Year and a St John volunteer of over fifty years. In this video, Val, alongside the Governor-General and other Australian of the Year Award recipients, had an audience via video conference with Her Majesty The Queen. The Queen and Val engaged in an incredibly warm and relaxed conversation, with Her Majesty strongly endorsing Val's mission to ensure that learner drivers complete basic first aid awareness training before they get their licences.



I am so inspired by Val Dempsey's work. Val's profile as our 2022 Senior Australian of the Year has provided a national platform to advance her mission for compulsory first aid training for learner drivers. Val's mission is deeply personal, as her family was forever changed when bystanders came to help at the scene of her seventeen-year-old daughter's car accident but didn't know what to do. Although Val's daughter survived, a young man lost his life.

St John across Australia is aligned with Val's mission and is engaging with state and territory governments to seek support for this important initiative. I look forward to reporting on its progress.

I would also like to thank my team at the Australian Office. You will read more about their achievements in the respective program reports, but all continue to excel in their performance and work tirelessly to support our State and Territory organisations. They have made me feel very welcome and I hope I can continue to contribute to building and sustaining a happy, healthy and supportive workplace.

Over the past six months, I have met regularly with the Australian Priory Board and the respective State and Territory Boards and CEOs. These meetings have reinforced that I am working in an exceptional place with a strong focus on serving the community through the effective functioning of our organisation. I am grateful to have been welcomed into the St John family and thank you all.

In closing, I want to thank all of St John staff and volunteers across Australia, including their families and other supporters who hold the fort in their absence. As the engine room of our organisation, I'm in awe of what you do and will welcome any opportunity to connect. I'll do all I can to honour the commitment you make in living the values of St John.

# “There is no greater gift to and our humanity than s

This is Val Dempsey's strong belief. Leading by example, she's made it her life's work to encourage the saving of lives through first aid, whenever and wherever needed. As she will say to anyone who asks, “I can't fix the world, but I can help one person at a time.”

While still primary school age, Val asked a simple question that changed the course of her life. She had noticed the smartly uniformed lady in her community during weekends, and asked, “Where are you going?”. The lady replied that she was going to help people. When Val objected, saying, “Aren't you a nurse, you already look after people during the week?”, the lady replied, “Yes, and on the weekends, I volunteer to look after people.” So the young Val tagged along, wanting to do the same thing, and became the first unofficial cadet for St John Ambulance in the ACT, before a cadet program existed.

Val left school at 15 to help support her mum, dad and siblings. A few life changes later, she was 27 and married with two children before she started training as a registered nurse. Nursing is a vocation she's still active in today, alongside her record of over sixty years of volunteer service with St John Ambulance ACT.



She remembers the days of separate men's ambulance brigades and ladies' nursing brigades, and the heyday of the cadet program, which was the training grounds for many who remain volunteers today.

While the face of the St John volunteer body looks different today, you'll still find Val at the front – out with the CBR Nightcrew program in Canberra, mentoring and training, whipping up community support, working at local events, campaigning for upcoming initiatives like the Learner Driver First Aid Training, and at every opportunity, encouraging people of all ages and stages to get involved at any level. We're proud and humbled to count Val as one of this generation's finest leaders in St John Ambulance Australia.

Val's determination and selflessness, even in the face of personal crisis, hasn't gone unnoticed, like her prestigious award as the 2022 Senior Australian of the Year and internally, as a Commander of the Order of

Val Dempsey with her 2022 Senior Australian of the Year Award at Parliament House, Canberra.

to our nation  
saving lives.” Val Dempsey



Val (front row, second from left) and fellow St John ACT volunteers on their way to assist the flood recovery in Lismore, NSW.

St John in 2021. But with typical determination and focus, Val uses every opportunity in the spotlight to promote and publicise her current passion – making Learner Driver First Aid Training mandatory throughout Australia.

For Val, this one initiative embodies the spirit of humanity – because if all drivers or bystanders know basic first aid and can offer help in the crucial minutes before an ambulance arrives, lives can be saved and long-term trauma avoided. It's an act of kindness at its finest.



# The Australian Priory Board of Directors



Cameron Oxley KStJ  
Chancellor



Virginia Bourke OStJ



Glen Brewer KStJ



Michelle Bruggeman



Dr Glen Farrow



Sean McGuinness OStJ



Christine Williams



Dr Kathryn Zeitz OStJ



Len Fiori KStJ,  
Australian CEO  
(to October 2021)



Brendan Maher,  
Australian CEO  
(from January 2022)

# Federal Council

## Australian Capital Territory

Chair – James Goodwin OStJ  
CEO – Adrian Watts

## New South Wales

Chair – Sean McGuinness OStJ  
CEO – Sarah Lance OStJ

## Northern Territory

Chair – Peter Carew MStJ  
CEO – Judith Barker MStJ

## Queensland

Chair – Rev. Dr Peter Devenish-Meares OStJ  
CEO – Major General Stephen Porter AO AM (Retd)

## South Australia

Chair – Karen Limb OStJ  
CEO – Mark Groote

## Tasmania

Chair – Major General Steve Smith AM CSC RFD CStJ (Retd)  
CEO – Ross Byrne KStJ

## Victoria

Chair – Virginia Bourke OStJ  
CEO – Gordon Botwright OStJ

## Western Australia

Chair – Shayne Leslie KStJ (Chair)  
CEO – Michelle Fyfe

**Chancellor** Cameron Oxley KStJ

**Australian CEO** Len Fiori KStJ (to Oct. 2021); Brendan Maher (from Jan. 2022)

As part of a newly developed **2022–2025 Strategic Framework**, St John Ambulance Australia upholds the following strategic pillars with the aim to guide the objectives and actions of the Australian Office and State and Territory entities.



## Impact and influence

### Advocate for the delivery and continuity of National Goals

- Make first aid part of everyone's life through innovative and accessible education and programs.
- Increase survival from sudden cardiac arrest by improving public access to defibrillators (PAD).
- Provide professional medical services at events, which maximises public safety.
- Provide easy and equitable access to health services.
- Be seen as the leader in the community that maximises volunteer participation in the relief of sickness, distress, suffering and danger.
- Be recognised and consulted as thought leaders for the development of national policy for responsive healthcare and wellbeing support for all Australians.



## Collaboration

### Facilitate collaboration with the State and Territory entities

- Guide genuine consensus underpinned by commitment and accountability.
- Deliver programs, products and services which support the national goals and work of the Order.
- Continually demonstrate value and impact to the community, staff and volunteers.
- Continue to strengthen the St John brand and work toward a common national identity across all States and Territories, with nationally consistent delivery standards.
- Provide the planning and operational support to ensure the highest levels of compliance for the RTO and other national policies.
- Strengthen shared-service models and centres of excellence to improve efficiency and minimise duplication.



# C PILLARS



## Sustainability

**Ensure long-term financial, environmental and social sustainability**

- Grow revenue, manage costs and seek new funding opportunities.
- Build long-term capacity through youth engagement, human capital, knowledge transfer and succession planning.
- Cultivate mutually beneficial government and commercial strategic partnerships which deliver shared value.
- Strengthen public profile and community support for our charitable work.
- Strengthen market share and reputation for quality first aid health products and innovation.
- Strengthen commitment to reconciliation, diversity, equity and inclusion.
- Maintain high standards of business ethics, regard for human rights, the environment and occupational health and safety.



## The Order of St John

**Maximise the value of, and belonging to, the Order of St John**

- Ensure that State and Territory entities, their members, volunteers and employees are aware of and committed to their obligations to the International Order of St John in accordance with the Constitution.
- Engage with all other St John Pories and Associations with the support and commitment of all State and Territory entities.
- Maintain a leadership role of the Order's Asia Pacific Regional Group.
- Support the work of the St John Eye Hospital Group.
- Administer the duties of the Priory Honour and Awards Committee.
- Provide high-level secretariat functions.
- Participate annually at Grand Council and CEO meetings of Pories and Associations.





Our superheroes, from left to right:  
Thomas Cressy, Michael Singer and  
Brooke Harder

# SUPERHEROES

## (without the capes) patrol Canberra's CBD

Daniel Qin represents a group of St John volunteers who could be called 'first aid superheroes' in the truest sense. While they may not wear flashy outfits with capes and masks, they've been saving lives in the darkest of nights in Canberra since 2016.

Daniel's a pathology technician by day. But on Thursday, Friday and Saturday nights he transforms into a Duty Coordinator (the team leader) for the CBR (Canberra) NightCrew. The 'lollipop guys', as they're affectionately known, have maintained a drop-in safe refuge space and first aid station that's open in Canberra's CBD from 9.30pm through to 2.30am, stretching to 4am in summer months.

On a typical night, the team will interact with diverse groups, from stressed individuals just needing a non-judgmental, empathetic shoulder and a safe space for a time, through to people suffering major trauma requiring defibrillation, oxygen and emergency medical transport. While the vast majority require

monitoring during drug and alcohol intoxication, or hydration and help to get home safely, there are an increasing number of injuries lately from scooter riders who routinely don't wear helmets and have close encounters with the pavement!

Just 'being there', a short walk away from most of the CBD's nightclubs and bars, can make the difference between life and death, and often does. In a recent example, a young client wandered in, unsure of the nature of the liquid she'd just drunk. It turned out to be amyl nitrate, commonly sniffed by addicts. This poison strangles red blood cells, quickly inducing cell death by oxygen deprivation. She deteriorated quickly and significantly, but the fast response and appropriate care saved her life. If she had gone straight home or elsewhere in that short window of time, the outcome may have been fatal.

Well-established relationships with security staff at venues, the police

and hospitals help to create a web of safety for people at risk. Emergency coordinators also use the CBR NightCrew service to triage and take care of some low-urgency triple-zero callers from the CBD venues, taking the pressure off emergency services that may be needed elsewhere.

Teams of three volunteers and paramedics also stroll around the area, talking with people on the streets and handing out the water and lollipops, for which they've become very well-known locally. Involving late nights and weekend duties, understandably, it's not everyone's cup of tea but the dedicated group of volunteer 'regulars' like Daniel really do earn that superhero tag.

Not that Daniel steps forward looking for recognition. Like most of our volunteers in the ACT and around the country, he finds personal satisfaction in making a difference in situations where vulnerable people need help.



# National Product Sourcing Unit

Dilhan De Silva, General Manager

The National Product Sourcing Unit (NPSU) is a shared service that offers an end-to-end service to States and Territories encompassing product innovation, design, sourcing, TGA registration, supply, and an online sales channel to market. It also performs national billing services to forty-three of our largest corporate clients for first aid training and restocking services conducted by States and Territories.

## The NPSU at a glance



**\$23.6 million**

NPSU sales/  
revenue for  
2021–2022



**\$11 million**

national product  
supply to State  
and Territory  
partners and the  
Commandery  
(WA)



**\$6.5 million**

national online  
sales



**\$6.1 million**

national client  
billing



**16,000**

orders supplied



**25**

global supplier  
partners



**350**

varieties of  
St John-  
branded first aid  
kits and  
consumables  
managed



**80**

shipping  
containers of  
stock received  
and distributed



**1,143**

St John AEDs  
sold to  
customers via  
the online sales  
channel

The NPSU introduced 40 new products during the 2021–2022 period and continues to work closely with States and Territories to support and deliver for our retail customers, which include Officeworks, Coles, Woolworths, Bunnings, Aldi and Costco. Several new product ranges are also being developed in the home-testing patient care sector.



## Environmental, social and governance standards



The NPSU complies with the following national and international standards:

- ISO 9001:2015 – Quality management systems
- ISO 14001:2015 – Environmental management systems
- ISO 45001:2018 – Health and safety management
- Ethical and Social responsibility certification of suppliers – Supplier Ethical Data Exchange (SEDEX) Members Ethical Trade Audit
- Australian Therapeutic Goods Administration (TGA) regulatory requirements for medical devices
- Australian Department of Health medical devices registration
- St John Ambulance internal controls, including product testing and validation, market surveillance, customer satisfaction, supplier and service provider auditing, business continuity planning and financial management.

The NPSU continues to focus on brand protection, high quality and innovation by working closely with our supplier partners globally.

The NPSU continues to support the Commandery by supplying publications, merchandise, and Priory insignia. The NPSU also provide supplies to St John Papua New Guinea and aids other St John associations in the Asia-Pacific region.

The national online sales channel continues to grow rapidly, selling to the public and small-to-medium businesses. The NPSU has maintained strong customer engagement in both the business and consumer markets, including through active promotions, high-quality customer service and an easy-to-use online shop. Customer satisfaction is measured through surveys, with over 92% of customers providing a five-star rating and 95% of customers stating they would recommend St John to others. The NPSU continues to improve and attract new customers via this online channel.




**DEFIB**  
IN YOUR STREET



**Creating the safest places  
in Australia to have a  
sudden cardiac arrest**





Nineteen. That's how many sudden cardiac arrests happen each day in the state of Victoria. And sadly, as few as 6% survive. But there is a way to change that – CPR within the first 6 minutes of sudden cardiac arrest, plus the use of a defibrillator, increases survival rates to over 50%.

It's a heavy thing to think about, but even more so in the suburb of Reservoir, north of Melbourne. The ageing population of over 50,000 people had no 24/7 public access to an automated external defibrillator (AED), yet Reservoir featured in the top 5 suburbs for sudden cardiac arrest.

St John Victoria saw this issue and created the Defib In Your Street program with a lofty goal: to make Reservoir the safest place in Australia to have a sudden cardiac arrest.

As the first suburb in the Defib In Your Street pilot program, the aim is to place a 24/7 publicly available defibrillator within 400m of every resident in Reservoir. In a heartwarming response, businesses, community groups and even families have stepped up to host defibrillators on their properties.

The program's initial rollout has taken off at tremendous speed, with 14 of the planned 28 defibrillators already placed in the community, and over 50 people volunteering to host one (although not every property meets the criteria: visible from the street, sheltered from the weather, and not in an already-covered location). What was planned to take a full year to implement will be completed well ahead of schedule. Then, the task becomes training the residents of Reservoir. Over 200 residents have already completed accredited training, with informal education delivered to another 1,500.

St John Victoria Marketing and Community Manager Emma Klinakis says the initiative, so far funded entirely by St John Victoria, has certainly changed community awareness and provided a great engagement pathway for St John.

"We're getting the important message out in Reservoir and across the state about defibrillators as a community asset. We're also encouraging businesses or community groups to make sure existing defibrillators are registered – a registered defib means that nearby responders can quickly find them when the seconds count in a cardiac arrest."

"Anyone can save a life using a defibrillator. Once the 28 defibs are in place, there's many thousands of people to train in how to use them to make our program effective for the long term."

First Reservoir, then the rest of Melbourne. Maybe, one day, there will be a defib in your street too.

# Digital transformation

Shay McAuley, National IT Program Manager

## Business Enterprise System

St John ACT successfully went live on the St John Business Enterprise System (BES) in October 2021. The national Digital Transformation Team (DTT) worked with various St John ACT departments to provide dedicated project support. St John ACT's decision to join the BES meant it was able to adopt already-proven business processes and procedures, rather than having to reinvent them.

The BES now includes the Northern Territory, South Australia, Tasmania, ACT and Queensland St John entities. The BES aims to futureproof the participating St John entities through the sharing of best-practice solutions, underpinned by best-in-class cloud platforms. Backed by a sustainable continuous improvement and governance model, the BES is a great example how St John can realise the benefits of working together on information technology as well as community program delivery.

St John Tasmania also received a new integration piece linking its customer relationship management and finance systems, thanks to collaboration with St John SA and the DTT. This forms the basis of next-generation digital offerings for St John Tasmania and will improve its back-of-house efficiency.

Another example of how the St John federation is living its values is through the shared collaboration on a new commercial website project. The website project aims to improve the first aid course booking process for individual customers, while also renewing our focus on making St John easy to engage with for our valued corporate customers. The new website project will cater to local entities' business requirements and platform integrations while leveraging a common foundational code base to reduce duplication and cost.

## eLearning

The Australian Office has had a productive year in regard to eLearning. The DTT worked with various St John State and Territory departments to produce and reinvigorate engaging eLearning courses that focus on providing the best experience for our learners. The strong focus on supporting the St John State and Territory offices and St John members has helped drive our eLearning journey.

St John NT was the first state to trial and use the Provide First Aid Online Theory Assessment, and provided valuable feedback and product feature requests. Shortly afterwards, the DTT produced an improved version of this course, which included simplified Provide First Aid theory questions, revised assessment reattempts, and

other improvements. Another update to this course incorporated new API protocols specifically written for St John QLD, which allows student completions to be tracked.

The DTT collaborated effectively with St John NSW to produce a standalone Bites and Stings course, and reinvigorated the Everyday First Aid course. Both eLearning courses have been made to pair with different types of first aid kits, which helps them to reach a wider variety of audiences.


To further support our St John entities, the DTT worked with the National Training Team to produce a new pre-learning microsite to aid State and Territory learning programs that deliver the nationally recognised Provide Advanced First Aid accredited training. This site enables students to complete their pre-learning online and test their knowledge with a series of practice questions.

Major updates were implemented to the Education and Care First Aid eLearning course, including unit changes and those identified by the Australian Skills Quality Authority (ASQA). The Education and Care First Aid pre-learning now includes a Practice Questions module, which students can use to test their first aid knowledge prior to their face-to-face training. In addition, the DTT created an Education and Care Online Theory Assessment, which went live in September 2021 and is being used by State and Territory entities across Australia. The Education and Care Online Theory Assessment has been configured the same as the Provide First Aid Online Theory Assessment and allows students to perform their theory assessment online instead of in the classroom.

Another area of innovation has been the development of an eLearning package related to mental health. Between 2016 and 2019, the annual St John Australian Youth Advisory Network's (AYAN) National Youth Member Survey consistently identified that leaders of Youth Members/Cadets often did not have the knowledge to adequately support a Youth Member/Cadet who was experiencing the effects of mental ill-health. This feedback led to the DTT working closely with AYAN and developing a Youth Mental Health Awareness eLearning course. Targeted at Youth Leaders, the course aims to better equip them to have conversations with Youth Members/Cadets about any concerning changes they have noticed, to create broad awareness of common mental illnesses, and to understand their role in giving support and the importance of referral.

In addition, we developed another course for younger members that focused on transitioning from youth to adult roles within St John. Working with the National Youth Group (NYG), we identified the need for a Turning 18 – Becoming an Adult in St John eLearning course. Turning 18 aims to fill a gap in older Youth Member/Cadet knowledge around the changes that need occur on becoming an adult member and transferring





to an adult role in the organisation. The NYG identified that for some Youth Members/ Cadets, particularly those who remained in a division with other young members, responsibilities change and therefore the behaviours of these young members must also change. The course covers a range of topics, including special care provisions, changes required with respect to relationships between adult and minor members, sexual misconduct, online interactions, and child safeguarding and screening requirements.

Evidence suggests that engaging with young people in an interactive way is key to generating valued learning experiences. Driver First Aid is a new course that was initiated by the Australian Office to combat the Australian road statistics of 1,200 killed and 44,000 seriously injured every year. Evidence shows that bystander first aid reduces the number of deaths and severe injuries that can occur in the critical time it takes emergency services to arrive at the scene. Driver First Aid focuses on young drivers and the critical role they can play in first aid delivery. Creative and innovative course interactivity and video content was made to engage with a younger audience and focus on the key messages. We also ensured the course was compatible with mobile devices to enhance younger audiences' learning experience and futureproof this eLearning course. Driver First Aid is slated to be a national campaign and provides a fantastic opportunity for all St John Ambulance States and Territories to come together to promote and support it. This will hopefully lead to many similar opportunities in the future.

## Helpdesk

St John's national Helpdesk aids both commercial customers and internal staff and volunteers. In this reporting period, 820 support requests were generated. Customer satisfaction was rated at 95%, and the Helpdesk had an average first reply time of less than half the industry standard.

## AED Register

The St John AED Register and corresponding Resuscitate iPhone app were retired in November 2021. The Australian community registered more than 3,000 automated external defibrillator (AED) locations with St John during the AED Register project, while the Resuscitate app was downloaded 14,000 times.

St John entities have begun work on a new and exciting initiative to replace the AED Register and mobile app.



## EVERY ROAD ACCIDENT INJURY OR FATALITY IS ONE TOO MANY

Simple first aid like airway management, recovery position, CPR and minimising blood loss in those first minutes saves lives – but only if other drivers and bystanders are confident to offer assistance.

There's a strong groundswell of activity, particularly online, to target young drivers to obtain first aid skills.

St John WA have been proactive since 2008 with their free 'Crash Course' online resource. This was rebranded in 2021 as 'Click to Save', after Road Safety Commission figures revealed the number of fatalities of 17-19 year olds doubled between 2019 and 2020. Over 150,000 people have completed this course since its initial launch. St John WA critical care paramedic Ben Harris said Click to Save was a great resource to help improve the resilience of young drivers out on the roads. As he says, "If you're trained right, you can make a difference".

But spare a thought also for the collateral damage, trauma (sometimes lasting a lifetime) and billions of dollars in medical expenses that ripples through families and communities from every crash event.

The statistics clearly show that many fatalities occur in the first three to five minutes after an accident. And the ambulance rarely arrives in that timeframe.

The St John WA First Responder app is another great digital resource for young and old – it includes GPS tracking and has interactive, updated first aid guides for use at an accident scene.

St John Ambulance Australia is also investing in resources specifically targeting learner drivers, as well as campaigning for first aid training to be a mandatory requirement for driver licensing, following the example of many other countries that have successfully introduced similar regulations.

The Learner Driver First Aid Training initiative is close to the heart of St John volunteer and 2022 Senior Australian of the Year Val Dempsey, whose family was involved in a vehicle accident some time ago.

Val says, "Remember when we didn't have seatbelts? Now seatbelts are mandated, with self-evident benefits. The change I'd like to bring about is the same thing – making first aid training a completely normal, mandatory part of driver training".

In 2022, the free, 30-minute online eLearning course, Driver First Aid ([driverfirstaid.org.au](http://driverfirstaid.org.au)) was launched nationally. Participants receive a certificate for successfully completing the course.

It's the first step towards introducing state regulation for first aid training as part of driver training. And Val Dempsey, among many others, won't be satisfied until every state mandates this lifesaving initiative.

# Training and development

Mark Molloy, National Training Manager

St John Ambulance Australia (St John) has been the proud provider of quality first aid training to both the public and our inspirational volunteers for almost 140 years. More recently, we have seen our scope of training courses increase to include qualifications such as the industry-accredited Certificate III in Individual Support (for the aged care sector), and the Diploma in Emergency Health Care as a pathway to paramedicine. We continue to strive to improve the journey of our learners and, ultimately, the community we serve.

This last year has had its challenges, and the pandemic has taken a toll in multiple ways across the whole St John family, including impacting training. However, as long demonstrated throughout the Order's history, St John rises in the face of adversity and together, despite the odds, we have achieved some amazing results in this last year.

**Nationally, 181,369 people obtained a State of Attainment for completing an accredited first aid course.**

Training is more than just revenue; it is even more than the lifesaving skills we are all proud to promote. For so many people, the classrooms (both physical and virtual) of St John have provided connection and purpose. Our Event Health Services and volunteer brigades managed to retain a sense of connection throughout what seemed, for some, an eternity in lockdown. They have continued to provide personal development, skills and knowledge maintenance, as well as meeting regulatory requirements. Furthermore, they have continued to onboard our newest members and get them ready for events and community activities, even in the face of ongoing COVID restrictions.

Commercially, our registered training organisation status is hugely important to St John's financial security, and provides connection and commercial gain for all States and Territories. This year, we have been implementing much of what was learned through the audit by the Australian Skills Quality Authority (ASQA) of the Australian Office undertaken in December 2020. As a result, we are now in a very strong position with respect to our compliance and governance, and we are embedding the best practices identified by ASQA into our daily working procedures.

Although St John is an organisation that deeply values its history and traditions, we must also look to the future: what do we want our training to become and how do we strive to be the global leaders in first aid? One benefit of the COVID-19 pandemic has been the development of a robust digital learning platform and its integration into St John learning practices in just two years. We are now in an exciting position where we can implement these advancements across the learning and development space of first





aid education and training. This reporting period has seen an evolution in classroom delivery, with steps being taken towards adopting St John Victoria's SJx interactive learning technology as the agreed national model. St John is also leading the way in compliant eLearning, pre-learning and virtual delivery.

These days, innovation happens quickly. We have made huge advances this year towards a combined narrative and national direction that will benefit all our St John entities. This has been recognised by the National Leadership Group, the National Commercial Group and, of course, the State and Territory representatives involved in the National Training Group. It is with a sense of pride and accomplishment that we look back on the past year, and forward to what is to come.



**147,066 First Aid in School certificates awarded in over 494 primary schools**



**19,000 community members attended free first aid courses, information sessions and workshops**



**Over 2,000 St John members completed relevant professional development**

# Clinical Governance Committee

Professor Alan Eade, Chair

The national Clinical Governance Committee (CGC) has continued the work plan established in the previous period. The CGC met (virtually) 5 times during this reporting year. The June 2022 meeting was the final meeting for Board delegate Virginia Bourke. The CGC expressed its thanks and appreciation to Virginia for her commitment to St John and the progress of governance through the Board.

The CGC invested time and expertise in the development of the latest edition (the fifth) of the *Australian First Aid* manual, a considerable commitment for both the CGC and the Australian Office. *Australian First Aid*, *Emergency First Aid*, and associated online fact sheets continue to be an area of significant contribution for the CGC members. St John is proud to be a foundation member of the Australian Resuscitation Council (ARC) and supports the ARC at jurisdictional and national levels. The National ARC representative for St John, Dr Lakshmi Sunderasan, is the conduit for the CGC to provide feedback into the Australian and New Zealand Committee on Resuscitation, and the International Liaison Committee on Resuscitation.

The CGC established a process of annual review of the *Clinical Practice Guidelines* (CPGs) so that a third of the guidelines are subjected to desktop review every year, with a formal detailed panel review of the full document every 3 years. The desktop reviews for 2020–2021 and 2021–2022 have been completed and the latest updated edition of the CPGs will be published in the second half of 2022.

With the CPGs now being updated and managed in an ongoing process, the CGC also turned its attention to the *Event Health Services (EHS) Clinical Protocols* (previously the *Operations Branch Medication Procedures*). These protocols have been revised and updated based on feedback from the operational jurisdictions. Consistent with the annual review process for the CPGs, the *EHS Clinical Protocols* will also receive a desktop review each year focusing on a third of the content, and a full panel review every 3 years. The 2022 edition of the *EHS Clinical Protocols* will be published in the second half of 2022.

The CGC also started the development of a national clinical governance framework at the request of the Board. Designed to cater for the national organisation and as a guide for the jurisdictions, the framework is a formalisation of the work undertaken to effectively govern St John. The framework will be provided to the national Board in the second half of 2022.

St John is fortunate to have dedicated volunteers who are committed to the CGC and I thank them for their contribution.





# PUNCHING ABOVE THEIR WEIGHT

## ST JOHN NT ARE MADE OF TOUGH STUFF

In every state, St John event crews have their favourite events. In Queensland, it's the Ekka. In Victoria, it's the Grand Prix. But in the Northern Territory, the one that has volunteers and staff signing up early is the Finke Desert Race.

The Finke Desert Race is a three-day event based in Alice Springs. The Race is now in its 46th year of operation, and its 30th year with St John NT managing the first aid stations.

Finke enthusiast, long-term volunteer and staff member, and now Knight of the Order of St John Craig Garraway has a store of anecdotes about the race to make your hair stand on end.

On the first day, competitors qualify on a racetrack in town. After surviving that and other practice sessions, the next day over 1,000 competitors hurl themselves down 220km of mixed terrain and open desert to get to the Finke River. And then they race back again, in a varied collection of motorbikes, cars and buggies. The winner is crowned 'King of the Desert'.

The 55-strong St John NT crew of volunteers and paid paramedics are among the hardest-working volunteers to support the race. After the first 'track day', which sees all St John NT personnel on duty, crews head to the first aid stations along the track, as well as the major ones at the Finke River and the finish line in Alice Springs. Competitors are known for their body-on-the-line commitment to get to

In every state, St John event crews have their favourite

checkpoints, injuries notwithstanding, so it's all hands on deck for triaging, delivering first aid and transporting around 30 people per day for further medical attention.

There's also first aid needs for the thousands of spectators who line the track, and the support crews who number four to five people per competitor. Overall, four helicopters, many ambulances, and roving vehicles manned with first aid and paramedic staff cover the track. Following the race, volunteers and staff enjoy a celebratory barbeque to debrief and thank everyone for their commitment.

Craig's had his hand in all aspects of the race, from helicopter duty to five years of supporting his son in the race. The spirit of the event, immersion in the excitement of racing, not to mention the people who race and turn up for the show are 'right up his alley'. But his highest praise is reserved for the St John NT volunteers who commit to serving at this event and the many other sporting events held annually in the Northern Territory.

"I'm grateful for any time that our volunteers give – the standard of commitment is so high, and there hasn't been a day that I haven't wanted to come to work. It's about just being able to do something for the community – people giving up their time to give back to others. Without them, these big events just don't run."

# Youth Program

Belinda Ding, National Policy Manager

Fairlie Tucker, Strategic Programs and Partnerships Manager

It has been another challenging year for the Youth Program, with COVID-19 causing the cancellation of many face-to-face meetings and events. However, the National Youth Group has taken the opportunity to review and improve offerings for our young people and develop policy and procedures to ensure the safety of our Juniors and Youth Members across the country.

## Child Wise Accreditation

The Australian Office's three-year accreditation with Child Wise ended in mid-2022, with the Priory Board making the commitment for the entity to seek reaccreditation for a further three years. As a result, in early 2022 the Australian Office began work on reaccreditation with Child Wise, participating in a needs analysis process. This yielded a report and improvement plan for the Australian Office, with some actions to be addressed before reaccreditation, and some that are ongoing.

Under our Child Wise improvement plan, actions for 2022 and beyond include further strengthening our child safety training to include information on cultural safety and sexually harmful behaviours in children, as well as strengthening the sections on grooming and cyber safety. We are also in the process of forming a Safeguarding Children and Youth Advisory Group, which will be made up of children and young people, parents and carers, and other stakeholders who can provide input into the resources the Australian Office develops and help ensure they are fit for purpose. Finally, we look forward to developing resources for St John staff and volunteers on trauma-informed practices, diversity, and cultural safety.

## Preparations for Centenary of Cadets

2025 marks 100 years since the establishment of the first St John Cadet Division in Australia. Several activities will take place to mark this milestone and celebrate the contributions made by young people to the work of St John in Australia from 1925 to the present day. A working group has been set up and work is well underway for the planning of this great celebration.

## Proficiency Badge review

In 2020, young members of St John and their leaders were given the opportunity to provide feedback on the badges that make up our Junior Interest and Youth Proficiency curriculum. Based on the survey results, we conducted a review of the program, which





St John Ambulance volunteer Kelly Ni awarded the prestigious 2022 Norma Bell Youth Leadership prize.

included retiring some badges, improving existing ones, creating new areas of interest for learning, and improving the format and delivery. The Knowledge of the Order course was redeveloped first and is currently being trialled by divisions across the country. Trial results will further inform the review. This work is continuing and will ensure that our young members are empowered to achieve their full potential using up-to-date resources.

## eLearning for becoming an adult member

In 2022 the eLearning course, Turning 18: Becoming an Adult in St John, was launched. The course focuses on the changes that occur when becoming an adult member in the organisation, such as new responsibilities, the changing nature of relationships with members under the age of 18 years, and encouraging participants to consider St John career pathways. The course is designed for Youth Members aged 17.

## Australian Youth Advisory Network

The Team Leader of AYAN, Tom Sugget, has done significant work on improving the structure of AYAN to ensure that the network is continually improving the engagement of young people in St John. This has resulted in some general changes to the way the group recruits new members, as well as refining the group's terms of reference to make them more mutually beneficial. This will ensure that AYAN can continue to improve the way in which young people can have their voices heard in all parts of St John. AYAN has additionally played an active role in contributing to the work of its international equivalent body, the International Youth Advisory Network, providing an Australian youth voice to the Grand Council of the Order.

The national award recognises a St John Youth member and celebrates their contribution to St John Ambulance and their broader community.

Kelly has long been an active member of the St John Ambulance Granville Combined Division in NSW, starting her journey as a Cadet, and now as an adult, actively supporting her community and division.

Speaking of her award, Kelly said, 'I have an immensely strong desire to make a positive difference in other's lives'.

Studying a Doctorate of Medicine, the award will allow her to take part in a medical internship overseas, where she will continue to develop as a leader and medical professional.

# Sub-Prelate's report

Bishop Richard Hurford OAM KStJ

The College of Deans was formally established in 2015, and its members – the Sub-Prelates and Principal Chaplains of Priories and Associations, under the Chairmanship of the Prelate, Bishop Tim Stevens, and its members – constitute the Pro Fide Committee of the Grand Council of the Order of St John.

In June 2022, a historic landmark was reached when the College and the Grand Council met together and shared in a series of meetings and events from Sunday 18 until Saturday 25 June in London.

It was a hugely successful week, organised with military precision yet providing a forum where there were many opportunities to inform and nurture our international relationships as we explored and examined a future strategy for our Order.

A most helpful briefing address was given by the Prelate and I wish to share it here. Bishop Tim said:

This is the global context in which we meet to explore and examine a future strategy for our Order. This is a challenge to our readiness to face change and growth, but it is also a moral challenge – the COVID crisis asks us to re-examine how far we are prepared to go to live out our principles, not just for our own sakes or even for the sake of the Order, but for the sake of the sick and the poor whom we serve.

Three questions may be worth holding in our minds as we think through our strategy today.

First, how will we measure its success? As a Christian organisation we are constantly called to rethink our attitudes to success and failure which have accompanied globalisation and rising inequality. For us the measures must be shaped by the outcomes for the poor and the marginalised. The renowned philosopher Michael Sandel has written about new ways of understanding success – not in terms of winners and losers, but more built on humility and the politics of the common good. This requires keeping a focus on effectiveness at ground level, and on the readiness of the whole body of the Order to take risks for the most vulnerable limbs and organs of the Body – to engineer the Order so that it is evermore true to its founding principles, and evermore focused on the one who taught us 'Blessed are the poor'.

Second, we need to plan, with humility, to recognise that we are masters of the universe. How many strategies and plans have hit the delete button in the last year? Planning for a new future is exactly what shows confidence and



Prelate of The Order of St John, Bishop Tim Stevens CBE GCStJ

belief in our Order and its values. But we must do so knowing in our hearts that there is much we cannot know about the coming year. That our faith requires us to be tactical as well as strategic; to bend and flex our plans when the requirements of the moment require it. In the story of the Good Samaritan it was the Priest and Levite who were focused on their next engagement and passed by, while the Samaritan knew how to stop and see and serve.

Third, planning for a future beyond ourselves reminds us that we are all part of a much bigger story – the story of our Order down the centuries, a story of success and failure, of triumph and disaster, of profound joy and painful loss. It is a story of God's blessing and God's care and God's mercy. Each of us is called to make our contribution and each of us, if we are able, to commend to God the contribution of others so that the whole Body grows and is sustained by our vision but also by a deepening regard and love for one another.

Pope Francis ends his little book, *Let Us Dream*, with these words: 'To guarantee a world where dignity is valued and respected through concrete actions is not just a dream but a path to a better future'.

Our prayer today is that our work as a Grand Council will lead us on that path for the years ahead.

I commend the words of our Prelate to us all in St John as we look to the opportunities and challenges of 2023.



# Hospitaller's report

Associate Professor Nitin Verma

The effects of COVID-19 and the unrest in the Middle East have continued to impact our Ophthalmic Program, but have not deterred the commitment to and support for the St John Eye Hospital and eye health generally in Australia.

## Ophthalmic Week

In line with World Sight Day, which is held annually on the second Thursday in October, St John recognises the work of the Ophthalmic Program by holding a series of events and activities. The Program launched a challenging 15-week eye quiz for the 2021 activities, with many members enduring and answering questions about first aid for eyes and the St John Eye Hospital in Jerusalem. As well, the Australian Office hosted a webinar for the Program, which was open to all members and supporters and included presentations on 'COVID and the Eye' and 'Ophthalmic emergencies for the First Responder'. The webinar also included a conversation between Dr Bill Glasson and Dr Michael Campion (both past Hospitallers) about the work of the St John Pius X Eye Clinic at the Pius X Aboriginal Corporation in Moree, New South Wales, entitled 'Managing Indigenous Blinding Eye Conditions'.

During the webinar, we were proud to launch the Ophthalmic Research Advisory Committee (ORAC) of the St John Eye Hospital Group (SJEHG) and a subcommittee of the St John Ophthalmic Association (SOA). ORAC's objective is to support SJEHG nurses and doctors with the design, execution, and publication of clinical research. It is a subcommittee of the SOA and is based in the SOA's Asia-Pacific hub. As the Australian Hospitaller, I lead ORAC, supported by Program Coordinator, Dr Salam Erakat. The program has begun receiving interest and we will continue to work on spreading the word about the importance of research in this space.

## *A Beacon of Hope*

In 2022, the St John Eye Hospital celebrates its 140th anniversary. Since 1882, it has treated thousands of people. In celebration of this milestone, *A Beacon of Hope* has been published as a record of this important part of St John's history. The three co-authors, Dr Matthew Glozier, Dr Ian Howie-Willis and Emeritus Professor John Pearn, are all prominent Australian St John historians, and have all been Priory Librarians for St John Ambulance Australia. The publication was formally launched by the Lord Prior, Professor Mark Compton, at the beautiful, historic Charterhouse in Farringdon, London, on 24 June 2022. Dr Matthew Glozier spoke on behalf of his fellow authors and the launch was celebrated with an afternoon garden party.



## Branch engagement

During this reporting period, we formed the National Ophthalmic Group with representatives from all states and territories. The group has been established to create efficiencies, reduce duplication, more effectively measure, communicate and celebrate the impact of the work that is done, and create opportunities for further collaboration. The group will also ensure the continued support of the SJEHG. This has brought about increased branch engagement and collaboration and continues to be a driver for further ophthalmic activity around the country.

## St John Ophthalmic Association

The SOA continues to be a source of excellence and to provide a forum for communication between ophthalmologists from across the Asia-Pacific region and around the world who are united by an interest in and desire to support the work of the SJEHG. The network continues to encourage both trainees and accomplished colleagues to take a practical interest in the charitable work of the Order and promotes opportunities to support the hospital in areas such as clinical advice, postgraduate training and nursing staff appointments. The work of the SOA is an important part of

St John and provides much-needed networking, a channel for promoting the Eye Hospital, and opportunities for sharing knowledge in the ophthalmology space.

I would like to acknowledge the continued and long-term support of our Lord Prior, Mark Compton, Chancellor Cameron Oxley, National CEO Brendan Maher and the team: Gabrielle Lhuede, Amanda Power, Kylie Seidel and Fairlie Tucker. Their enthusiasm and encouragement for all things ophthalmic have played a significant role in allowing us to reach where we are. My colleagues and friends have been very supportive, with International Hospitaller David Verity and our webmaster Graham Lee deserving special mention. As things return to normal, I'm sure that the 'Eyes of St John' will continue to expand and become another significant activity that will allow us to serve the community.



*A Beacon of Hope* was also formally launched at Government House in Canberra, by our Prior, His Excellency General the Honourable David Hurley AC DSC (Ret'd) KStJ. Left to right, our esteemed authors: Dr Ian Howie-Willis KStJ, Dr Matthew Glozier OStJ and Emeritus Professor John Pearn GCStJ.

# St John Ambulance Historical Society

Dr David Fahey, President

Despite lockdowns and isolation periods because of the continuing COVID-19 pandemic, the St John Ambulance Historical Society of Australia is happy to report on their activities, albeit in a more subdued manner than previously. We currently have 240 members, both from around Australia and internationally.

On 20 November 2021, the Society conducted its 23rd consecutive annual History Seminar via videoconference, in conjunction with the 2021 Priory Chapter Meeting. The seminar occupied the whole afternoon, with nine papers on the program. The keynote speaker was Dr Elizabeth Ellis, whose topic, 'Women in the ancient Order of St John', was enthusiastically applauded.

I thank our Secretary, James Cheshire, for organising the seminar. I also thank our Deputy Secretary, Dr Edith Khangure, our Treasurer, Paul Copeland, and Deputy Treasurer, Bob Devere, for their efforts in helping sustain the Historical Society during difficult times. Thanks are also due to the former Priory Secretary–CEO of the Australian Office of St John, Len Fiori (now retired), the Priory Manager, Kylie Seidel, and all other Australian Office staff in Canberra. Special thanks go to Amanda Power for financial advice, Shay McAuley for support of our website functions, and Gabrielle Lhuede, the Society's publications manager.

Unfortunately, successive lockdowns have delayed the production of Volume 21 of the Society's annual journal, *St John History*, which the Priory Librarian, Dr Matthew Glozier, edits; however, we hope that it will be released and distributed before the end of 2022. Its articles will comprise the papers presented at the 22nd and 23rd annual History Seminars in 2020 and 2021, so it will be a 'double-header' edition.

I acknowledge Dr Elizabeth Ellis, editor of our newsletter, *Pro Utilitate*, for regularly producing and distributing this important historical publication to our members. Under Elizabeth's management, the newsletter has been particularly helpful in keeping us together in these fraught times.

Thanks to Dr Glozier (editor) and Gabrielle Lhuede (publisher), Volume 7 of *One St John*, the Order's international online historical journal, was published on the St John International website early in 2022.

The official 140th anniversary history of the Order's ophthalmic foundation, *A Beacon of Hope: The St John of Jerusalem Eye Hospital Group — 140 years of eye care in the Holy Land, 1882–2022*, was launched in London on St John's Day, 24 June 2022. The book is likely to become a key reference on the Order's history. Its launch was a gala event conducted by the Trustees of the Eye Hospital Group in the 500-year-old Great Chamber of the Charterhouse in Farringdon, adjacent to the offices of St John



International. Three Historical Society members played leading roles. The Lord Prior, Professor Mark Compton, performed the launching ceremony; one of the three co-authors, Dr Matthew Glozier, delivered the 'speech-in-reply'; and the immediate past president of the Historical Society at St John's Gate, Paul Gwilliam, also spoke. Other SJAA Historical Society members present were: Bishop Richard Hurford (Priory Sub-Prelate), Dr Elizabeth Ellis (*Pro Utilitate* editor), Cameron Oxley (Priory Chancellor), Brendan Maher (CEO–Priory Secretary), and Fairlie Tucker (Priory Ophthalmic Branch Manager).

A truly major St John heritage project came to fruition in Melbourne under the guidance of members of the Victorian branch of the Historical Society. This was the renovation and reconstruction of the grave of Dr James Edward Neild (1824–1906) in the Melbourne General Cemetery. The Yorkshire-born Dr Neild is widely recognised as the 'Founding Father' of St John Ambulance in Australia because in 1883 he established the first permanent Australian centre of the St John Ambulance Association (i.e. Training Branch). Led by Dr Allan Mawdsley, immediate past president of the Historical Society, a team of enthusiasts associated with the St John Museum at Williamstown worked over three years to have Neild's previously derelict, overgrown and nameless grave in the Melbourne General Cemetery professionally renovated and upgraded. The result is an 'as new' grave with a handsome polished black granite tombstone prominently featuring the Order's Maltese Cross badge and an inscription summarising Neild's contribution to Australian medicine. An official St John unveiling service took place on 12 March 2022. The service was conducted by Historical Society members, Bishop Richard Hurford (our Sub-Prelate) and Reverend James Plimer, the St John Chaplain in Victoria. Our congratulations and thanks to all involved in this significant achievement with this project.

As these projects suggest, the Historical Society has continued serving the Priory's history and heritage function with distinction during 2021 and 2022, despite the constraints imposed by a devastating pandemic.



# St John Ambulance Australia Limited

## Financial report – 30 June 2022

### Directors' report – 30 June 2022

The Directors present their report, together with the financial statements, on St John Ambulance Australia Limited (referred to hereafter as the 'Company') for the financial year ended 30 June 2022.

#### Directors

The following persons were directors of the Company during the whole of the financial year and up to the date of this report, unless otherwise stated:

- Cameron Oxley (Chancellor)
- Virginia Bourke (resigned 30 June 2022)
- Glen Brewer
- Michelle Bruggeman
- Dr Glen Farrow
- Sean McGuinness
- Christine Williams
- Dr Kathryn Zeitz

#### Principal activities

During the financial year the principal continuing activities of the Company consisted of:

- the national administration and policymaking of St John Ambulance Australia and its charitable first aid and community service work
- the production of online and printed learning resources for the teaching of first aid and ancillary subjects to the community, including the instruction and accreditation of members of the organisation and product supply through State and Territory organisations to the general public
- the assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

#### Review of operations

The deficit of the Company for the financial year amounted to \$1,663,795 (2021: surplus of \$2,702,110). The 30 June 2022 financial year deficit includes a loss on financial assets at fair value of \$1,345,423 as well as a loss due to recall of masks (refer to Note 25) of \$520,415. Excluding these items, the surplus for the financial year would be \$202,043.

### Significant changes in the state of affairs

There were no significant changes in the state of affairs of the Company during the financial year.

### Matters subsequent to the end of the financial year

No matter or circumstance has arisen since 30 June 2022 that has significantly affected, or may significantly affect the Company's operations, the results of those operations, or the Company's state of affairs in future financial years.

### Environmental regulation

The Company is not subject to any significant environmental regulation under Australian Commonwealth or State law.

### Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 60-40 of the *Australian Charities and Not-for-Profits Commission Act 2012 (Cth)* is set out immediately after this Directors' report.

This report is made in accordance with a resolution of Directors, pursuant to section 298(2)(a) of the *Corporations Act 2001 (Cth)*.

On behalf of the Directors,



Cameron Oxley  
Chancellor

26 October 2022



Sean McGuinness  
Director

## Auditor's independence declaration



### Auditor's Independence Declaration

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia Limited for the year ended 30 June 2022.

A handwritten signature in black ink, appearing to read 'HLB Mann Judd'.

HLB Mann Judd Assurance (NSW) Pty Ltd  
Chartered Accountants

Sydney, NSW  
26 October 2022

A handwritten signature in black ink, appearing to read 'A G Smith'.

A G Smith  
Director

[hlb.com.au](http://hlb.com.au)

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**HLB Mann Judd Assurance (NSW) Pty Ltd ABN 96 153 077 215**

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## General information

The financial statements cover the Company as an individual entity. The financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

The Company is a company limited by guarantee, incorporated and domiciled in Australia. Its registered office and principal place of business are:

10–12 Campion Street, Deakin West ACT 2600

A description of the nature of the Company's operations and its principal activities are included in the Directors' report, which is not part of the financial statements.

The financial statements were authorised for issue, in accordance with a resolution of Directors, on 26 October 2022. The Directors have the power to amend and reissue the financial statements.

# Statement of profit or loss and other comprehensive income

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
<i>Total revenue</i>	3	18,728,686	24,015,169
<i>Expenses</i>			
Cost of sales		(10,956,454)	(15,549,569)
Employee benefits expenses		(2,649,863)	(2,333,722)
Depreciation and amortisation expenses	4	(200,358)	(172,259)
Other expenses		(5,226,277)	(4,618,689)
Interest expenses	4	(14,106)	(12,318)
Total expenses		(19,047,058)	(22,686,557)
<i>Operating (deficit)/surplus</i>		(318,372)	1,328,612
Net fair value (losses)/gains on financial assets at fair value		(1,345,423)	1,373,498
<i>(Deficit)/surplus for the year attributable to the members of St John Ambulance Australia Limited</i>		(1,663,795)	2,702,110
Other comprehensive income for the year		—	—
<i>Total comprehensive (loss)/income for the year attributable to the members of St John Ambulance Australia Limited</i>		(1,663,795)	2,702,110

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes.

## Statement of financial position

As at 30 June 2022

	Note	2022 \$	2021 \$
<i>Assets</i>			
<i>Current assets</i>			
Cash and cash equivalents	5	4,544,429	4,981,859
Trade and other receivables	6	1,672,583	1,440,712
Inventories	7	1,194,649	1,194,297
Other assets	8	107,645	107,807
Total current assets		7,519,306	7,724,675
<i>Non-current assets</i>			
Financial assets	9	11,805,176	12,591,643
Property, plant and equipment	10	2,183,061	2,242,338
Right-of-use assets	11	355,743	460,575
Total non-current assets		14,343,980	15,294,556
<i>Total assets</i>		21,863,286	23,019,231
<i>Liabilities</i>			
<i>Current liabilities</i>			
Trade and other payables	12	1,881,266	1,343,876
Lease liabilities	14	98,787	97,894
Employee entitlements	13	504,710	429,972
Other liabilities	15	13,366	27,461
Total current liabilities		2,498,129	1,899,203
<i>Non-current liabilities</i>			
Lease liabilities	14	276,109	374,947
Employee entitlements	13	14,996	7,234
Total non-current liabilities		291,105	382,181
<i>Total liabilities</i>		2,789,234	2,281,384
<i>Net assets</i>		19,074,052	20,737,847
<i>Equity</i>			
Reserves	16	227,389	227,389
Retained surpluses		18,846,663	20,510,458
<i>Total equity</i>		19,074,052	20,737,847

The above statement of financial position should be read in conjunction with the accompanying notes.

## Statement of changes in equity

For the year ended 30 June 2022

	Reserves \$	Retained surpluses \$	Total equity \$
<i>Balance at 1 July 2020</i>	182,772	17,852,965	18,035,737
Surplus for the year	—	2,702,110	2,702,110
Other comprehensive income for the year	—	—	—
Total comprehensive income for the year	—	2,702,110	2,702,110
Transfers from retained profits to reserves	44,617	(44,617)	—
Balance at 30 June 2021	227,389	20,510,458	20,737,847
<i>Balance at 1 July 2021</i>	227,389	20,510,458	20,737,847
Deficit for the year	—	(1,663,795)	(1,663,795)
Other comprehensive income for the year	—	—	—
Total comprehensive loss for the year	—	(1,663,795)	(1,663,795)
Balance at 30 June 2022	227,389	18,846,663	19,074,052

The above statement of changes in equity should be read in conjunction with the accompanying notes.



## Statement of cash flows

For the year ended 30 June 2022

	Note	2022 \$	2021 \$
<i>Cash flows from operating activities</i>			
Receipts from customers		19,561,335	24,379,404
Investment income		648,889	383,890
Interest received		343	681
Donations received		64,553	43,138
Payments to suppliers and employees		(20,005,294)	(22,567,380)
Interest paid		(14,106)	(12,318)
Net cash from operating activities		255,720	2,227,415
<i>Cash flows from investing activities</i>			
Payments for property, plant and equipment	10	(70,615)	(102,358)
Proceeds from disposal of property, plant and equipment		34,366	26,196
Net proceeds from investments		(558,956)	(2,334,623)
Net cash used in investing activities		(595,205)	(2,410,785)
<i>Cash flows from financing activities</i>			
Repayment of lease liabilities		(97,945)	(71,221)
Net cash used in financing activities		(97,945)	(71,221)
Net decrease in cash and cash equivalents		(437,430)	(254,591)
Cash and cash equivalents at the beginning of the financial year		4,981,859	5,236,450
Cash and cash equivalents at the end of the financial year	5	4,544,429	4,981,859

The above statement of cash flows should be read in conjunction with the accompanying notes.

# Notes to the financial statements

For the year ended 30 June 2022

## Note 1. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

### New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that are mandatory for the current reporting period.

The adoption of these Accounting Standards and Interpretations did not have any significant impact on the financial performance or position of the Company.

The following Accounting Standards and Interpretations are most relevant to the Company:

AASB 1060 General Purpose Financial Statements – Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities.

The Company has adopted AASB 1060 from 1 July 2021. The standard provides a new Tier 2 reporting framework with simplified disclosures that are based on the requirements of *International Financial Reporting Standards for Small and Medium-sized Enterprises*. As a result, there has been minimal change in the disclosures within these financial statements.

### Basis of preparation

These general purpose financial statements have been prepared in accordance with the Australian Accounting Standards – Simplified Disclosures issued by the Australian Accounting Standards Board (AASB), the *Australian Charities and Not-for-profits Commission Act 2012*, *Charitable Fundraising Act 1991* (NSW), *Charitable Collections Act 2003* (ACT) and associated regulations.

### Historical cost convention

The financial statements have been prepared under the historical cost convention, except for, where applicable, the revaluation of financial assets at fair value through profit or loss.

### Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in Note 2.

### Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

### *Revenue from contracts with customers*

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price, which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on the basis of the relative standalone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Variable consideration within the transaction price, if any, reflects concessions provided to the customer such as discounts, rebates and refunds, any potential bonuses receivable from the customer and any other contingent events. Such estimates are determined using either the 'expected value' or 'most likely amount' method. The measurement of variable consideration is subject to a constraining principle whereby revenue will only be recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur. The measurement constraint continues until the uncertainty associated with the variable consideration is subsequently resolved. Amounts received that are subject to the constraining principle are recognised as a refund liability.

### *Sale of goods*

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

### *State and Territory contributions*

The Directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

### *Training courses and events*

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

### *Rendering of services*

Revenue from a contract to provide services is recognised over time as the services are rendered, based on either a fixed price or an hourly rate.

### *Interest*

Interest revenue is recognised as interest accrues, using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

#### *Dividend and other investment revenue*

Dividends and other investment revenue are recognised when the right to receive payment is established.

#### *Donations and fundraising events*

The timing of the recognition of donations, grants and fundraising depends on the point in time at which control of these monies is obtained. Control would normally occur on receipt of the monies or notification that the monies have been secured, whichever is the earlier.

#### *Grants*

Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

#### *Licence fee revenue*

Licence fee revenue is recognised on a straight-line basis over the period of the licence.

#### *Current and non-current classification*

Assets and liabilities are presented in the statement of financial position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the Company's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the Company's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

#### *Cash and cash equivalents*

Cash and cash equivalents includes: cash on hand; deposits held at call with financial institutions; other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value; and bank overdrafts.

#### *Trade and other receivables*

For all sources of recurrent income, trade receivables are recognised at cost value less allowance for credit losses.

The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

#### *Inventories*

Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.



## Property, plant and equipment

### *Recognition and measurement*

Plant and equipment are measured on the cost basis less depreciation and any impairment losses.

The carrying amount of plant and equipment is reviewed annually by the Directors to ensure it is not in excess of the recoverable amount from these assets.

In the event the carrying amount of plant and equipment is greater than the recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. A formal assessment of recoverable amount is made when impairment indicators are present.

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

### *Depreciation*

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the company, commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Buildings 2.5%

Plant and equipment 10% to 30%

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise.

### *Right-of-use assets*

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the Company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of-use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings — 6 years

The Company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

## Financial instruments

### *Initial recognition and measurement*

#### *Classification*

As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss (FVPL), and
- those to be measured at amortised cost.

#### *Recognition and derecognition*

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

#### *Measurement*

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

Impairment losses (and reversal of impairment losses) on equity investments measured at FVPL are not reported separately from other changes in fair value.

#### *Impairment of assets*

Other than trade receivables, assets that have an indefinite useful life which are not subject to amortisation are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell or value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed through profit or loss when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

#### *Trade and other payables*

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

### Lease liabilities

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise: fixed payments less any lease incentives receivable; variable lease payments that depend on an index or a rate; amounts expected to be paid under residual value guarantees; exercise price of a purchase option when the exercise of the option is reasonably certain to occur; and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option; and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of-use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

### Employee benefits

#### *Short-term employee benefits*

Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date, including related on-costs such as superannuation and worker's compensation.

#### *Long service leave*

The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with the note above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as a liability but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

The Company's obligations for long-term employee benefits are presented as non-current liabilities in its statement of financial position, except where the Company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current liabilities.

### Fair value measurement

When an asset, financial or non-financial, is measured at fair value for recognition or disclosure purposes, the fair value is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, and assumes that the transaction will take place either in the principal market or, in the absence of a principal market, in the most advantageous market.

Fair value is measured using the assumptions that market participants would use when pricing the asset or liability, assuming they act in their economic best interests. For non-financial assets, the fair value measurement is based on its highest and best use.

Notes to the financial statements for the year ended 30 June 2022 — Note 1

Valuation techniques that are appropriate in the circumstances, and for which sufficient data are available to measure fair value, are used, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

### Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

### Income tax

The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997 (Cth)*. The Company has deductible gift recipient (DGR) status.

### Economic dependence

St John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report, the Company has no reason to believe States and Territories will not continue to support St John Ambulance Australia Limited.

### Members' liability

Members are liable for the amounts each member owes the Company in respect of their membership i.e. fees or subscriptions due to the Company.

Members of the Board of Directors of the Company also have limited liability for the debts of the Company, as long as they have followed accepted business and community standards.

## Note 2. Critical accounting judgements, estimates and assumptions

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

### *Impairment – general*

The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations, which incorporate various key assumptions.



*Estimation of useful lives of assets*

The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

*Revenue from contracts with customers involving sale of goods*

When recognising revenue in relation to the sale of goods to customers, the key performance obligation of the Company is considered to be the point of delivery of the goods to the customer, as this is deemed to be the time that the customer obtains control of the promised goods and therefore the benefits of unimpeded access.

*Lease term*

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economic incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

*Incremental borrowing rate*

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the Company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

Notes to the financial statements for the year ended 30 June 2022

	2022 \$	2021 \$
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### Note 3. Revenue

#### Core activities

State & Territory contributions	2,370,280	2,320,820
Sales — first aid kits, components and uniforms	14,909,345	20,593,869
Donations	64,553	43,138
Licence revenue	135,657	124,446
Freight and postage revenue	238,534	266,330
Other	270,925	138,140
Total revenue from operating activities	17,989,294	23,486,743

#### Other revenue

Rent income	80,160	83,855
Interest income	343	681
Return on managed investments	648,889	433,890
Sponsorship	10,000	10,000
Total revenue from non-operating activities	739,392	528,426
Total revenue	18,728,686	24,015,169

#### Disaggregation of revenue

The disaggregation of revenue from contracts with customers is as follows:

#### Timing of revenue recognition

Revenue recognised over time	135,657	124,466
Revenue recognised at a point in time	15,428,804	21,008,339
	15,564,461	21,132,805

	2022 \$	2021 \$
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## Note 4. Surplus from continuing operations

### Expenses

Cost of first aid kits, components and uniforms	10,956,454	15,549,569
Depreciation of property, plant & equipment	95,526	93,387
Amortisation of right-of-use asset	104,832	78,513
Interest expense of lease liabilities	14,106	12,318
Net loss on disposal of plant & equipment	(2,440)	(6,957)
Stock write-offs	21,754	17,803
Product recall (refer to Note 25)	520,415	—

### Significant revenues and expenses

The following revenue and expense items are relevant in explaining the financial performance:

Contributions received from States and Territories	2,370,280	2,320,820
(Deficit)/surplus by function		
Australian Office	(1,315,639)	1,419,018
National Product Sourcing Unit	(348,156)	1,283,092
	(1,663,795)	2,702,110

## Note 5. Cash and cash equivalents

### Current assets

Cash on hand	721	721
Cash at bank	4,543,708	4,981,138
	4,544,429	4,981,859

## Note 6. Trade and other receivables

### Current assets

Trade receivables	1,564,371	1,376,312
Less: allowance for expected credit losses	—	—
Other receivables	108,212	64,400
	1,672,583	1,440,712

## Note 7. Inventories

### Current assets

First aid kits and other supplies	1,194,649	1,194,297
Less: allowance for impairment	—	—
	1,194,649	1,194,297

Notes to the financial statements for the year ended 30 June 2022

	2022 \$	2021 \$
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## Note 8. Other assets

### Current assets

Pre-payments	107,645	107,807
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## Note 9. Financial assets

### Non-current assets

Financial assets at fair value through profit or loss

Managed investments — at market value	11,805,176	12,591,643
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### Movements in carrying amount

Opening net carrying amount	12,591,643	8,883,522
Additions (disposals)	558,956	2,334,623
Fair value (loss) gain	(1,345,423)	1,373,498
Closing net carrying amount	11,805,176	12,591,643

## Note 10. Property, plant and equipment

### Non-current assets

Land — at cost	1,564,028	1,564,028
Buildings — at cost	707,022	707,022
Less: Accumulated depreciation	(230,503)	(200,777)
	476,519	506,245
Plant and equipment — at cost	628,035	605,589
Less: Accumulated depreciation	(485,521)	(433,524)
	142,514	172,065
	2,183,061	2,242,338

### Reconciliations

Reconciliations of the written-down values at the beginning and end of the current financial year are set out below.

	Land \$	Buildings \$	Plant and equipment \$	Total \$
Balance at 1 July 2021	1,564,028	506,245	172,065	2,242,338
Additions	—	—	70,615	70,615
Disposals	—	—	(34,366)	(34,366)
Impairment of assets	—	—	—	—
Depreciation expense	—	(29,726)	(65,800)	(95,526)
Balance at 30 June 2022	1,564,028	476,519	142,514	2,183,061



	2022 \$	2021 \$
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## Note 11. Right-of-use assets

### *Non-current assets*

Land and buildings – right-of-use	626,710	626,710
Less: Accumulated depreciation	(270,967)	(166,135)
	<u>355,743</u>	<u>460,575</u>

The Company leases properties for its warehouse under an agreement of between three and six years, with an option to extend. The lease has various escalation clauses. On renewal, the terms of the lease are renegotiated.

The Company leases office equipment under agreements of between one and five years. These leases are either short-term or low-value, so have been expensed as incurred and not capitalised as right-of-use assets.

## Note 12. Trade and other payables

### *Current liabilities*

Trade payables	1,584,733	1,149,667
Other payables	296,533	194,209
	<u>1,881,266</u>	<u>1,343,876</u>

## Note 13. Employee entitlements

### *Current liabilities*

Annual leave	280,725	231,726
Long service leave	223,985	198,246
	<u>504,710</u>	<u>429,972</u>

### *Non-current liabilities*

Long service leave	<u>14,996</u>	<u>7,234</u>
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## Note 14. Lease liabilities

### *Current liabilities*

Lease liability	<u>98,787</u>	<u>97,894</u>
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### *Non-current liabilities*

Lease liability	<u>276,109</u>	<u>374,947</u>
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### *Future lease payments*

Future lease payments are due as follows:

Within one year	113,991	112,584
One to five years	279,390	338,987
More than five years	4,611	59,006
	<u>397,992</u>	<u>510,577</u>

	2022 \$	2021 \$
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## Note 15. Other liabilities

### *Current liabilities*

Restricted funds – Papua New Guinea	13,366	27,461
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## Note 16. Reserves

Norma Bell Youth Reserve	227,389	227,389
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### *Movements in reserves*

Movements in each class of reserve during the current financial year are set out below:

Balance at 1 July 2021	227,389	182,772
Annual program increase in investments and market value	—	44,617
Balance at 30 June 2022	227,389	227,389

## Note 17. Contingent liabilities

The Directors are not aware of any contingent liabilities.

## Note 18. Fundraising

### *Information to be furnished under the Charitable Fundraising Act*

Gross proceeds from fundraising	64,553	43,138
Less: Total cost of fundraising	—	—
	64,553	43,138

## Note 19. Key management personnel disclosures

### *Compensation*

The aggregate compensation made to key management personnel of the Company is set out below. There was no compensation made to Directors during the year ended 30 June 2022.

Aggregate compensation	225,817	280,617
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## Note 20. Remuneration of auditors

During the financial year the following fees were paid or payable for services provided by HLB Mann Judd Assurance (NSW) Pty Ltd, the auditor of the Company, and its network firms:

### *Audit services — HLB Mann Judd Assurance (NSW) Pty Ltd*

Audit of the financial statements	30,800	29,000
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### *Other services - HLB Mann Judd Assurance (NSW) Pty Ltd*

Assistance with preparation of financial statements	2,100	2,000
	32,900	31,000

### *Other services - HLB Mann Judd (NSW) Pty Ltd*

Tax services	3,200	1,600
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	2022 \$	2021 \$
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## Note 21. Related party transactions

St John Ambulance Australia Limited ('the Company') is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem ('the Order'). The Order is incorporated by Royal Charter. The number of Order members of the Company is 2,559 (2021: 2,516).

Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the year the Company contributed amounts totalling \$257,153 (2021: \$236,345) towards the operating costs of the Grand Council.

Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia, which it licences, and is recognised through the authority of the Company's Constitution and the Royal Charter, which is recognised in the constitutional documents of each State and Territory entity.

### *Transactions with related parties*

The following transactions occurred with related parties:

Sales to States and Territories during the year	20,362,470	19,893,511
Purchases from States and Territories during the year	(9,019,709)	(4,980,338)

### *Receivable from and payable to related parties*

Amounts owing by (to) related parties at year end are as follows:

Amounts receivable from States and Territories at year end	1,420,789	887,342
Amounts payable to States and Territories at year end	(987,730)	(836,017)

### *Directors' remuneration*

In accordance with the Company's Constitution, a Director is not be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the year.

### *Terms and conditions*

All transactions were made on normal commercial terms and conditions and at market rates.

## Note 22. Subsequent events

The Directors are not aware of any matters or circumstances that may significantly affect the operation of the Company, the results of the operation or the state of affairs in the accounts in subsequent financial years.

## Note 23. Economic dependence

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 1.

## Note 24. Limitation of members' liability

The Company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the Company being wound up would not exceed \$1 per member. As at 30 June 2022 the number of members of the company was 2,559 (2021: 2,516).

## Note 25. Impact of COVID-19

During March 2020, COVID-19 was declared a pandemic by the World Health Organization and has had a significant impact on domestic and global markets and economies. The impact of the COVID-19 pandemic, which continues to evolve on a daily basis, has significantly affected market volatility, exchange rates, supply chains, consumer demand, liquidity and credit conditions, and unemployment rates. In a bid to curtail the spread of COVID-19, travel, trade and social restrictions were imposed by the Australian Government.

The Company received a large order for personal protective equipment (PPE) during the year ended 30 June 2020 from the Department of Health in Tasmania. While initially meeting the required standards, the PPE was later found to be non-compliant by the Therapeutic Goods Administration and was recalled. \$500,000 was contributed by the Company to replace the affected stock, none of which had been used. This led to an increase in costs, and a subsequent increase in deficit for the year.

The Directors are managing and monitoring the Company's operations closely in response to COVID-19. The extent of the impact COVID-19 may have on the Company's future financial performance and position is currently not known, given the degree of uncertainty in the current climate.



## Directors' declaration

For the year ended 30 June 2022

The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

The financial statements, which comprise the statement of financial position as at 30 June 2022, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies, and other explanatory notes, are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012 (Cth)* and:

- comply with the *Corporations Act 2001 (Cth)*, the Australian Accounting Standards – Simplified Disclosures, the *Australian Charities and Not-for-profits Commission Act 2012*, the *Charitable Fundraising Act 1991 (NSW)* and associated regulations, *Charitable Collections Act 2003 (ACT)* and associated regulations, the *Corporations Regulations 2001 (Cth)*, and other mandatory professional reporting requirements;
- give a true and fair view of the Company's financial position as at 30 June 2022 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2012 (Cth)*.

On behalf of the Directors,



Cameron Oxley  
Chancellor

26 October 2022



Sean McGuinness  
Director

## **Directors' declaration under the *Charitable Fundraising Act 1991 (NSW)***

For the year ended 30 June 2022

In the opinion of the Directors of St John Ambulance Australia Limited:

- (i) the financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2022; and
- (ii) the statement of financial position as at 30 June 2022 give a true and fair view of the state of affairs of the Company with respect to fundraising appeals conducted by the organisation; and
- (iii) the provisions of the *Charitable Fundraising Act 1991*, the regulations under that Act, and the conditions attached to the authority to fund-raise have been complied with by the organisation; and
- (iv) the internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This declaration is made in accordance with a resolution of the Board of Directors.



Cameron Oxley  
Chancellor

26 October 2022



Sean McGuinness  
Director

# Independent auditor's report to the members of St John Ambulance Australia Limited



## Independent Auditor's Report to the Members of St John Ambulance Australia Limited

### REPORT ON THE AUDIT OF THE FINANCIAL REPORT

#### Opinion

We have audited the financial report of St John Ambulance Australia Limited ("the Entity") which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion:

- (a) the accompanying financial report of the Entity has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* including:
  - (i) giving a true and fair view of the Entity's financial position as at 30 June 2022 and of its financial performance for the year then ended; and
  - (ii) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*;
- (b) the financial report gives a true and fair view of the financial result of fundraising appeals for the year;
- (c) the financial report and the associated records of the Entity have been properly kept during the year in accordance with the *Charitable Fundraising Act 1991* (NSW), *Charitable Collections Act 2003* (ACT) and the regulations thereto;
- (d) money received as a result of fundraising appeals conducted during the year has been properly accounted for in accordance with the *Charitable Fundraising Act 1991* (NSW), *Charitable Collections Act 2003* (ACT) and the regulations thereto; and
- (e) there are reasonable grounds to believe that the Entity will be able to pay its debts as and they fall due.

#### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to those charged with governance, would be in the same terms if given as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibilities of the Directors for the Financial Report

The directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

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In preparing the financial report, the directors are responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Entity's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

HLB Mann Judd Assurance (NSW) Pty Ltd  
Chartered Accountants

Sydney, NSW  
31 October 2022

A G Smith  
Director

# The Australian Priory – Members

As the Priory Office for St John in Australia, we take this opportunity to recognise all our members and the great work they and their families do to uphold the mottoes of our international organisation.



# Officers of the Australian Priory

## Prior

Knight of Justice, His Excellency General the Honourable David Hurley AC DSC (Retd), Governor-General of the Commonwealth of Australia

## Deputy Priors

**New South Wales** Her Excellency the Hon. Margaret Beazley AC KC DStJ, Governor of New South Wales

**Northern Territory** Her Honour the Hon. Vicki O'Halloran AO DStJ Administrator of the Northern Territory

**Queensland** His Excellency the Hon. Paul de Jersey AC KStJ (to November 2021); Her Excellency the Hon. Dr Jeannette Young AC PSM DStJ (from November 2021), Governor of Queensland

**South Australia** His Excellency the Hon. Hieu Van Le AC KStJ (to August 2021); Her Excellency the Hon. Frances Adamson AC, DStJ (from August 2021), Governor of South Australia

**Tasmania** Her Excellency the Honourable Barbara Baker AC DStJ, Governor of Tasmania

**Victoria** Her Excellency the Hon. Linda Dessau AC DStJ, Governor of Victoria

**Western Australia** His Excellency the Hon. Kim Beazley AC KStJ, Governor of Western Australia

## Sub-Prelate

The Right Rev. Richard Hurford OAM KStJ

## Priory Officers

**Chancellor** Cameron Oxley KStJ

**Priory Secretary** Len Fiori KStJ (to October 2021); Brendan Maher (from January 2022)

**Deputy Priory Secretary** Peter LeCornu KStJ

**Hospitaller** Associate Professor Nitin Verma AM CStJ

**Director of Ceremonies** Kieran Brown KStJ

**Librarian** Dr Matthew Glozier OStJ

# Priory Chapter

## Australian Capital Territory

### **Knight of Justice**

Sir W Deane AC KBE  
His Excellency General  
the Hon. D Hurley AC  
DSC (Retd)

### **Knights and Dames of Grace**

General Sir P Bennett AC  
KBE DSO  
Lady M Bennett  
Lady H Deane  
Brigadier PJA Evans  
(Retd)  
L Fiori  
MJ Hazell CVO AO  
Dr IJ Howie-Willis OAM  
M Jeffery  
P LeCornu

Dr DG Rossi AO  
Sir D Smith KCVO AO  
D Sturkey CVO AM  
Prof. PG Warfe CSC

### **Commanders**

C Bollard  
J Bollard  
MCB Bonsey AO CVO  
S Brady CVO  
V Dempsey  
G Newman-Martin CSM  
RFD (Retd)  
R O'Brien  
Col. JR Quantrill (Retd)

### **Officers**

J Brooks  
R Bunton  
R Caesar-Thwaytes

S Carter  
C Chenoweth  
R Cook  
C Forster  
E Gallagher  
C Gliddon  
J Goodwin  
Her Excellency Mrs L  
Hurley  
I Lloyd  
S McAuley  
A Power  
D Rice  
P Singer MVO  
K Seidel  
H Stark  
P Tedder  
C Thorpe  
T Wieland

## New South Wales

### **Bailiff Grand Cross**

Prof. MR Compton AM  
The Hon. NR Conn AO

### **Knights and Dames of Justice**

General the Hon. Sir P  
Cosgrove AK MC (Retd)  
JF Davies AM  
The Right Rev. R Hurford  
OAM

### **Knights and Dames of Grace**

Prof. the Hon. Dame MR  
Bashir AD CVO  
Her Excellency the Hon.  
M Beazley AC KC,  
Deputy Prior  
L Berghofer  
Prof. FA Billson AO  
R Bray

HJ Delaney AC  
A Grice OAM  
MM Hudson JP  
GP Hyles  
BE Kinghorn  
TJ Mayhew JP  
JI Messenger  
DJ Nilsson OAM  
Rear Admiral P Sinclair AC  
S Sinclair  
RM Sneddon  
BE Stirton OAM  
J Ward

### **Commanders**

The Rev. Dr CG Aiken  
OAM RFD JP  
RO Albert AO RFD RD  
H Banu-Lawrence  
Dr J Bendall  
JA Benstead JP

HM Booth  
A Brown ISO JP  
D Buxton  
S Campbell-Lloyd AM  
M Campion  
J Chandler  
P Clare  
The Hon. P Collins AM  
RFD KC  
D Czerkies  
J Davis  
RB Davis  
CJ Dawson  
BJ Doyle JP  
D Fahey  
RC Ferrier OAM  
PW Fisher JP  
MB Fry  
C Gerrard AM  
FE Gleave

## New South Wales

### Commanders

Major General W Glenny

AO RFD ED (Rtd)

K Hall

K Handley AO KC

SM Haring

BD Hewlett

M Hutchings

A Jansson

GB Kiehne

M Little OAM

C Lott

HF MacNeil

K Martin

Lady S Martin

KE Miller JP

VJ Miller

JF Mitchell JP

D Moutia

R Neal

SC Nilsson JP

MA O'Connor

MF O'Rourke AM MD

The Rev. Dr D R Parker

OAM RFD

R Poon

RD Potts JP

J Powell

C Purdie

KM Schneider

KP Schneider

AB Smith JP

GJ Sneddon

L Spencer AM

Dr EM Stack CBE

M Stenek

P Stening

RC Teusner

G Ticehurst

M Vincent

### Officers

NM Adams OAM

PH Aiken

R Atchison

GR Arigho

K Avery

IC Bagster

R Baker JP

DE Barlin JP

JJ Baynie JP

NH Beattie

J Berghofer

G Biddle JP

B Binnie

K Bonner

M J Bridger-Darling

B Brownlow

W Cage

LP Camilleri JP

K Campbell

M Cannon

KA Cavill

C Chant

SR Chantler

G Chapman

J Clary

RC Cocks

JW Comyns JP

I Cooper

K Coorey

D Corrie

L Cosgrove

C Cuzner

J Dalby

J Daly

M Davidson

D De Silva

JA Dean

B Deveney

GM Ellenbacher

Dr E Ellis

AM Gallagher

M Gamble

A Garske

M Glozier

MJ Griffiths

PA Grove

SL Grove

WPS Haddock

ER Haga JP

DV Hagney JP

JC Hay JP

LR Hazell

RJ Hegner ASM

CB Hepburn

A Heslin

GH Howlett

L Howlett

RL Hutchings

AV Hutchinson

RL Hutchinson

VJ Hutchinson

The Hon. J Jobling OAM

LJ Johnston

RA Johnston

CA Jones

JR Jones

N Kelly

BA Kiehne

RA Knapman

MJ Knight

D Kruit JP

S Lance

GA Laurie

AM Lawrence

M Lemme

D Lewis

I Lowbeer

MT Lucas

JH MacGregor

ES Marsden

NT Mason

RG Maxwell

THC Maxwell

J Mayhew

J Mayo

JP McCaul

KA McGowan

S McGuinness

## Priory Chapter

### New South Wales

#### Officers

C McLean  
R McRobbie JP  
RE McWhirter  
KA Meany  
A Medioli  
MR Merl  
C Merritt  
DS Miller  
Colonel M Miller RFD  
CC Moore  
J Moshtaghi-Qaziani  
D Moutia  
IM Moutia  
M Moylan  
PJ Moylan  
T Murphy

E Murray JP  
L Nugent  
Dr AJ O'Rilley  
DR Orr  
LG Osmond  
NM Osmond  
JJ Phegan  
SJ Philips  
S Potts  
JJ Rumball  
G Russell  
IG Russell  
LD Russell  
R Schafer  
M Shah  
L Sharpin  
MM Smith

PM Spencer  
RHE Stewart  
The Right Rev. Bishop  
GE Thompson  
RD Tremethick  
Prof RJA Trent  
DA Trevithick  
MA Van Bochove  
SL Webb  
WR Wesslink  
KJ Whitby  
MG Whittaker  
M Williamson  
R Wilson OAM  
WA Woods

### Northern Territory

#### Knights and Dames of Grace

J Anictomatis AO  
J Anictomatis  
A Asche AC KC  
A Butler  
LJ Crompton  
T Egan AO  
N Evans  
C Garraway  
J Hardy OAM  
L King  
D McNeill  
Her Honour the Hon.  
V O'Halloran AO,  
Deputy Prior  
T Pauling  
T Pauling AO KC  
SR Peers OAM JP  
PJ Poole

Chief Justice TJ Riley KC  
The Hon. Ms S Gordon  
Thomas AC

#### Commanders

S Baddeley  
C Bat  
P Berry  
R Chin  
R Coburn  
F Dunstan  
M Ferguson  
M McKay  
P Murray  
B Quirke

#### Officers

G Auricht  
B Ch'ng  
S Cooper  
D Garraway

J Hankinson  
M Hardy  
F Haydock  
J Haydock  
R Jones  
K Joseph  
G Keetley  
F Kilgariff  
P King  
M Langdon  
K McKay  
J Murray  
C O'Halloran  
M Paradise  
G Payne  
D Peters  
W Purse  
K Raven  
C Turner

## Priory Chapter

### Queensland

#### Bailiff Grand Cross

Prof. JH Pearn AO RFD

#### Knights of Justice

The Hon. WG Hayden AC

#### Knights and Dames of Grace

B Arnison

Major General P Arnison  
AC CVO

AR Brigg

The Hon. Dame Q Bryce  
AD CVO

AGR Chadwick OAM

LJ Crompton

BM Dawson AM

AP Demaine

His Excellency the Hon.  
P de Jersey AC, Deputy  
Prior

VP Efstathis AM RFD

L Forde AC

GM Gray MBE

D Hayden

M Hunt

JF Leditschke AM

P Leggat AM

VJ Little

LM Mackiewicz OAM

D McConnell

S McCosker

AC McDonell BM

P McMurtrie

I Pickering

SD Watson

The Hon. Ms P Wensley  
AC

Her Excellency the Hon.  
Dr J Young AC PSM,  
Deputy Prior

#### Commanders

D Baker OAM

MT Boulter

K Brigg

PJ Donnelly

DPW Cunningham JP

ND Fairhurst

RLN Gillard

W Glasson AC

F Gledhill

B Henderson

G Hood

R Howes

P Kemp

S Luke

P Luckin

R McEwan

G Meijer

PW Meyers

CM Nielsen

CH Palmer

KJ Solomon

LA Steinhardt

#### Officers

C Acton

P Allan

W Askew

Sir W Bennet

T Berry

B Binnie

M Brown

D Cain

The Ven. M Chiplin

D Christensen

R Clark

W Clark

Dr M Cobcroft

RDP Cunningham

D Davison

J Devane

Rev. Dr P Devenish-  
Meares

R Devere

V Dowson

D Haddock

S Johnson

K Lomas

L McAuley

J McCradle

G McConnell

M McDonald

AM McDonell

S McKenzie

J McLachlan

L McNamara

J Morris

G Morrison

J Murray

A Naylor

F Neven

P Novakovic

B O'Sullivan

J Price

B Purser

S Reeves

The Rev. H Reuss

P Richardson

K Ryan

J Schulte

P Sharwood

N Sherrington

C Trotter

B Warwick

T Weisgerber

T Whitney

A Wines

S Wyburn



## South Australia

### Bailiff Grand Cross

Prof. VR Marshall AC

### Knights and Dames of Grace

Dr BEJ Ancell AM

Prof. P Arbon AM

G Brewer

Assoc. Prof. FHG

Bridgewater OAM

GL Coombes AM

Prof JL Crompton RFD

KW Dansie

LA Dansie AM

Dr GA Davies AM RFD

ED JP

R Denham OAM

Dr RM Edwards OAM

Dr BJ Fotheringham AM

RJ Greig OAM

DC Heard

M Jackson-Nelson AC

CVO MBE

His Excellency the Hon.

HV Le AC, Deputy Prior

Lady J Neal AM

Sir E Neal AC CVO

MA Nunn OAM

E Scarce

The Hon. KJ Scarce AC

CSC RANR

AJ Watt LVO QPM

### Commanders

AL Andersen

BG Battersby

RS Beahl

M Beard

A Bennett

PA Bird

S Bolton

DJ Bridges

G Curtis OAM

D Daff

DV Degiglio ASM

R Dippy

EM Doman OAM

J Dudzinski

Lady Dunstan

A Edge

C Gerner

P Gill

SR Hall

PR Hawkins

N Hender OAM BEM

V Humeniuk

M Hyde AO APM

A Inglis

P Jackson

P Lorimer OAM

J Marshall

Dr S McGovern

A McLachlan CSC

R Menadue

C Moore

V Pavlik

L Pole

JA Rawes OAM

The Right Rev. K Rayner  
AO

BJ Rayson JP

LW Rogers

HTR Rogerson

SP Sperou JP

GA Woods

CG Wright OAM

Dr JF Young

### Officers

Dr GB Alcorn

M Allen

K Allen

JA Anderson

EM Batten

CJ Beames

C Burden

AD Burns

FA Butler

P Butler

P Carden

BT Carnegie-Smith

I Coburn

PM Cohen

KL Cunningham OAM

L Danzo

Rev. B Daulby OAM

NJ Day

LN Fahey

JF Feast

AMJ Ferguson

Dr AA Gazard

GA Geyer

WME Gibson

Dr JE Gilligan

J Goodburn

LR Gergurke

GH Hambling

MA Hampel

LJ Hawke

CA Hawkins

BM Haynes

TJ Haysman

D Hodgson

C Ireland

W Jackson

J Jaensch ASM

RT Jeisman

T Judd-Irlend

PA Kakoschke

CD Lemmer ASM

K Limb

E Lock

C Maidment

P Malycha

N Mann

W Martin

E Matters

L McCallum

J McLachlan

J McLean

R McNeil

A McPhail

## South Australia

### Officers

J Ness  
P Osborne  
CF Pedler  
I Pole  
AN Powell AM  
PM Pudney  
LD Richards  
IA Schunke

B Seaton  
E Simpson  
K Stubing  
C Thompson  
RJ Toshach  
E Unger  
I Walsh  
SJ Walter  
A Warren

F Watt  
B Weeks  
SM White  
JS Whitehorn  
Dr JA Williamson  
RE Wright  
Dr C Zeitz  
Dr K Zeitz

## Tasmania

### Knights and Dames of Grace

Justice W Cox AC RFD ED  
MW Barrett AM  
K Brown  
Col. RL Byrne RFD (Retd)  
R Cowie OAM  
J Cox  
RE Graham  
The Hon. Sir Guy Green  
AC KBE CVO  
Lady R Green  
Major General G Melick  
AO RFD SC (Retd)  
KJ Milbourne OAM  
VF Reeve  
F Underwood  
Her Excellency Prof. the  
Hon. K Warner AC,  
Deputy Prior  
J Weeks

### Commanders

The Hon. Justice AM  
Blow OAM  
D Burns  
JF Byrne  
EC Edwards  
C Graham  
M Jacobson  
SD Miller  
C Smith  
Major General S Smith  
AM CSC RFD (Retd)  
N Verma AM  
JMB Wane

### Officers

BM Almond  
DM Burns  
JA Cooper  
B Ellis  
IR Hart

V Henry  
P James  
JD Kelleher  
R Margetts  
SJ McCarthy  
R McCreddie AO APM  
M McGuire  
RJ McManus OAM  
AJ Morris  
B Neave  
DJ Peterson  
P Peterson  
DJ Quill  
LKF Riggall  
B Rodman  
L Schwarz  
S Szauber

## Priory Chapter

### Victoria

#### Knights of Justice

The Right Rev. Dr P  
Hollingworth AC OBE  
IC Nicolson  
C Oxley

#### Knights and Dames of Grace

DA Bache  
RJ Bluck AM RFD  
E Brentnall MBE OAM  
PJ Burke  
The Hon. A Chernov AC  
KC  
E Chernov  
Lady Cowen  
JF Grennan  
Her Excellency the Hon.  
L Dessau AC, Deputy  
Prior  
BJ Davis  
D de Kretser AC  
J de Kretser  
WP Deakes OAM  
A Eade ASM  
WJ Foley  
L Glover  
SR Granger BEM  
S Hasler  
L Landy  
JA Mawdsley OAM  
JL Patterson OAM  
Prof. JV Rosenfeld AC  
OBE  
MI Switzer

#### Commanders

B Aimers  
FL Archer OAM  
K Austin  
EJ Calvert-Jones AO  
MB Carey  
D Cawte  
J Cheshire JP  
DF Cochrane

M Connelly  
R Correa  
P Cudlipp  
J Currie  
CR Curwen CVO AO  
OBE  
Dr AS Davis  
N Dine JP  
L Drew  
T Duncan  
J Dunlop ASM  
G Flatt  
The Most Rev. Dr PL  
Freier  
BE Gronow  
JW Humphrey  
JW Ireland  
G Keane  
PC Leffler  
WS Mackieson JP  
A Marshall  
J Marshall  
JT McRae  
P Neylon  
A Oxford ASM OAM  
JD Penaluna  
MJ Penaluna  
The Very Rev. DJL  
Richardson AO  
IV Rogers ASM  
GE Shaw  
Lady Stephen  
D Taylor  
C Wassertheil  
AG Williams  
R Wilson  
K Woods

#### Officers

Dr RL Anker  
AAE Baker  
CP Barnard  
BJ Barned  
L Bent

P Blaich  
S Boscacci  
G Botwright  
V Bourke  
Prof. G Braitberg AM  
K Buick  
LD Burgess  
T Canidisech  
B Caslake  
A Caust  
C Chant OAM  
C Cheshire  
M Chesser  
D Ciccossillo  
E Clark  
R Collins OAM APM  
MN Comrie AO APM  
NSB Copley  
M Crawford  
P Dalton  
H Daly  
M Dart  
W Davis  
DMM De Silva  
D Dickson  
W Donaldson  
AK Drayton  
Dr M Dutch  
A Dunn  
GL Edwards  
IL Ewart OAM  
S Fayers  
Dr N Fisher  
AM Fogarty  
J Frewen  
AR Fry  
K Glare AO APM  
T Gibson  
P Gsodam  
CL Gurner OAM  
REL Harlock  
A Howe  
VJ Ivory

## Priory Chapter

### Victoria

#### Officers

N Jackson  
M Jekins  
I Johnson  
DJ Johnson  
WJ Kelly  
JM Lacy  
A Lamprell  
H Larchin  
The Very Rev. Dr A  
Loewe  
Dr C Luth  
J Mackieson  
J Mays  
L McDonald  
KL McGougall  
J McGary  
S McMurtrie

L McQuade  
A Medancic  
A Mentiplay  
P Mill OAM  
S Moon  
G Neylon  
L Panayiotis  
G Parker  
M Parker  
L G Parkinson  
N Pianto  
Rev. J Pilmer PSM  
MF Pritchett  
Dr S Santinon  
S Sefton  
LM Senini  
PD Shields  
V Smith

A Smith  
T Sprekos  
R Stone  
L Swallow  
RH Syme AM  
J Teasdale  
H Van Ginkel  
A Van Der Stoep  
L Van Der Toorren PSM  
Dr GN Vaughan  
LJ Vearing  
Dr S Wentworth  
MA Wilkinson  
Dr J Williamson AM  
D Womersley  
M Zaal

### Western Australia

#### Knights and Dames of Grace

T Ahern ASM  
BA Andrews ASM  
WJ Barker CD  
The Hon. K Beazley AC  
G Ferguson  
M Isbister ASM OAM  
J Johnston OAM  
IL Kaye-Eddie ASM  
E Khangure  
GA King  
S Leslie  
The Hon. M McCusker  
AC CVO KC  
T McCusker  
K Michael AC  
M Muirhead OAM  
Wing Comm. Dr HF Oxer  
AM ASM  
JE Ree  
K Sanderson AO

C Schelfhout  
JM Williams  
KJ Young

#### Commanders

PG Bates  
MJ Cockman OAM  
K Collins AM  
J Di Masi  
E Drage  
DJ Gildersleeve  
M Godwell  
BK Hampson  
S Hughes  
JC Jones  
KR Littlewood  
R Lugg  
BF McInerney OAM CD  
AG Morris  
DCB Mouchemore CD  
J Neave  
Lieutenant Colonel Dr R  
L Pearce AM RFD JP

R Reid AM  
D Saunders  
B Sinclair  
JD Snowdon OAM  
K Swansen  
A Williams

#### Officers

DJ Atkins  
RE Barker  
LJ Barnes  
CP Barron  
K Blake  
PJ Beech  
MJ Bell  
D Bromell  
VJ Campbell  
P Cammiade  
C Capriotti  
DA Carbonell  
EA Carpenter  
V Cheriton  
L Cilia

## Western Australia

### Officers

N Clements	SC Hunter	O Randell
JG Corbin	C Ivey	GA Roberts
KD Davis	D Jackson	MJ Robertson
S Douglas	AP Jaskolski	CP Sabourne
Dr SJ Dunjey	R James	CJ Sands
C Fishlock	RC Jeakes	T Sands
K Ford ASM	KW Jones	ME Savage
BA Franklin	IL Jones	BJ Savory
B Fraser	K Jones	AK Shawyer
P Gaughan	T Jongen	S Simmonds
C Gerschow	B Keding	IB Simpson
S Gifford	F Kite	A Smith
B Gladwin	B Landers	N Steicke
HE Goldacre	H Laycock	Dr P Strickland
J Goodwin	L Leeder	D Sunley
H Green	P Martin	R Swansen
GR Guelfi	A McAndrew	A Tanner
A Hall	L Mills	C Trappitt
J Harrison-Brown	DEB Morgan	JW Veraart
DR Henderson	FB Murray	AJE Vinicky
M Henderson	Prof. J Papadimitriou AM	C Wallace
D Hendry	A Parsons	L Wells
E Hill	V Pentland	G Willan
EG Hill	A Putland	C Williams
AJ Hughes	BD Price	DM Williams OAM
L Hunt	TW Prout	S Wood
	T Rafferty	BM Wright



# In memory

## **New South Wales**

C Barron OStJ  
R Cockburn MStJ  
L Conn DStJ  
D Downie OStJ  
F Gorrel MStJ  
V Grogan DStJ  
J Jobling OStJ  
Z Medley MStJ  
J Samuels DStJ  
R Stanton OStJ  
S Webster MStJ

## **Northern Territory**

L Cooper MStJ

## **Queensland**

M Bryce AM AE  
R Jeffrey CStJ  
R Mulcair MStJ  
B Purssey KStJ

## **South Australia**

A Andersen CStJ  
D Bryant MStJ  
P Corkhill MStJ  
B Goldsworthy MStJ  
K Hall MStJ  
S Hall CStJ  
C Humphreys MStJ  
J Jaensch MStJ  
G Noll MStJ  
W Spratt MStJ  
J Wright MStJ

## **Tasmania**

A Bradley MStJ  
C Dann OStJ  
L Deacon OStJ  
N Hales MStJ

## **Victoria**

J Batson OStJ  
M Briggs OStJ  
B Cantlon KStJ  
F Davidson KStJ  
J Gobbo KStJ  
B Granger CStJ  
J Landy KStJ  
A Mesman MStJ  
M Phelan CStJ  
H Simberg MStJ

## **Western Australia**

K Ahern MStJ  
R Dyer CStJ  
M Dyke OStJ  
E Farley OStJ  
D Franklin KStJ  
R Gibson MStJ  
R Jesson CStJ  
P Watson MStJ

# Admissions and promotions

## **As a Knight of Grace**

Craig Garraway  
Peter Leggat

## **As Commander**

Jason Bendall  
Elsa Drage  
Margaret O'Connor

## **As Officer**

Keith Avery  
Gordon Botwright  
Robert Bunton  
James Goodwin  
Rhonda Lee Hutchings  
Robert James  
Shay McAuley  
Carmel McLean  
Donna Peters  
Thomas Sands  
Helen Stark  
Christopher Trotter

## **As Member**

Elsie Jo Addis  
Murray Allum  
Pearl Astley  
Paul Bailey  
Catherine Barber  
Victoria Barlow  
Stephen Beaton  
Beverley Best  
Philip Blackwell  
Kevin Blanch  
Bronwyn Bradshaw  
Kerri Camino  
Wayne Collings  
Cinnamon Cotterell

Robyn Crabbe  
Wayne Cranstoun  
Phil Cross  
Joe Cuthbertson  
Kate Dennis  
Lekkisha Duncan  
Marco Franse  
Justin Ganzer  
Paul Haas  
Maureen Hall  
Glyn Harrington  
Genevieve Heath-  
Kalgutkar  
Lawrence Ho  
Keva Jankovic  
Christopher Jay  
Sean Jolly  
Nicole Johnston  
Wayne Jones  
Nicola Jones  
Robert Kendrick  
Paul Kightly  
Richard Knowles  
Brendon Ladner  
Vivian Larsson  
Alan Law  
Robyn Lee  
Daniel Lightowler  
Lynette Linz  
Penelope Little  
Marion Macdougall  
Heather Malacari  
Terri-Ann Maney  
Vicki Maughan  
Emilee McGivern  
Kaleb Milner  
Ali Malik

Paul Munro  
William Nightingale  
Suzanne Nikoletti  
Richard Ogley  
Craig Pearce  
Ross Pederick  
Peter Pendlebury  
Annette Pulbrook  
Stephen Pulbrook  
David Rae  
Brenda Reilly  
Michael Ridgway  
Michael Rudolph-  
Nicholson  
Geoffrey Sadler  
Cheryl Saunders  
Natasha Schuman  
Jennifer Shepherd  
Alan Stephens  
Robyn Stephens  
David Still  
Lindsay Street  
Eric Tam  
Mark Tap  
Ian Telfer  
Craig Telford  
Belinda Thorne  
Isabella Tilia  
Melanie Tran  
Carolyn Ulliyatt  
Bronwyn Vaile  
Aaron Wanke  
Kerry Whitehead  
Keturah Whitford  
Gary Wilson  
Alan Wright





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**St John Ambulance Australia Ltd**

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