



St John Ambulance Australia Ltd

Annual report

1 July 2020–30 June 2021



As the Priory office for St John in Australia, we take this opportunity each year to recognise all our members and the great work they (and their families) do to uphold the mottoes of our international organisation.

The Australian Office team is small but our service is huge and broad-reaching – not only to all our State and Territory colleagues, but across the waters to our Pacific neighbours; east to Asia, and on to the rest of the world.

We are dedicated to upholding the standards of the Order, and principles and practices of good governance. This is demonstrated by continuing provision of high quality training and products that support St John's mission in Australia.

St John Ambulance Australia is an Australian company Limited by Guarantee.

We are a registered charity under the Australian Charities and Not-for-profits Commission (ACNC). Our ABN is 83 373 110 633, and our ACN is 633 627 899.

We are a Registered Training Organisation with the Australian Skills Quality Authority. Our RTO number is 88041.

We are a registered Public Benevolent Institution and are endorsed by the Australian Taxation Office as a Deductible Gift Recipient; and an income tax exempt charity (holding tax concessions and exemptions relating to income, goods and services, and fringe benefits taxes).

The Australia Office joined the National Redress Scheme in mid-2019. The Scheme provides acknowledgment and support to people who experienced institutional child sexual abuse.

The Australian Office has achieved Child Wise accreditation as a child-safe organisation for 2021.

The St John Australian Office acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples. We acknowledge the Traditional Custodians of the ACT, the Ngunnawal people, and respect their continuing culture and the contribution they make to the life of this city and this region.



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The St John Ambulance Automatic External Defibrillator

With over 30,000 cardiac arrests in Australia each year, high quality CPR and the use of an AED greatly improve the chances of survival.

In 2017, the Australian Office's Len Fiori (National CEO) and Dilhan De Silva (GM, National Product Sourcing Unit) created an opportunity for St John Ambulance Australia to enter into an exclusive agreement for a St John-branded Automatic External Defibrillator (AED) with the leading US-based AED manufacturer, Cardiac Science/ZOLL.

Key to the success of this project was a commitment from all St John State and Territory entities. The National Leadership Group and the National Commercial Group worked collaboratively in developing the agreement the Cardiac Science/ZOLL senior management team, and with approval from the Priory Board. With enthusiastic celebration, the contract was signed by all parties in 2020.

- Over 2500 St John AEDs sold in 6 months since its launch in March 2021.
- Target income of \$12M expected after 12 months of sales, including AEDs, batteries and pads.
- St John International are currently investigating a collaborative partnership with St John in Australia and Cardiac Science/Zoll.

A Mission met

One St John – The Australian Office with our State and Territory partners, worked together to meet St John's mission of installing AEDs into Australian communities.

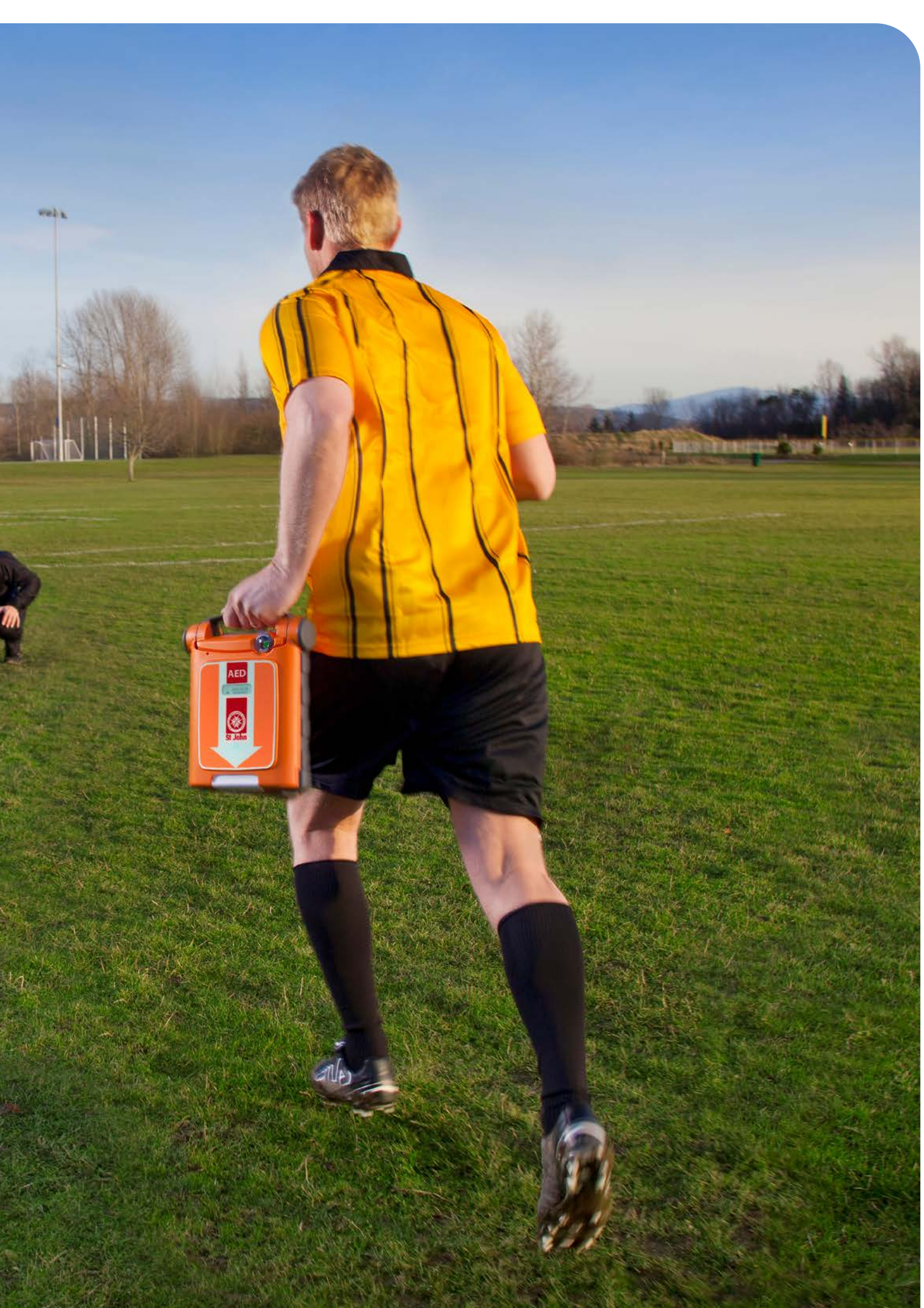
AEDs save lives!



In March 2021, St John's AED was launched by their Excellencies, General the Honourable David Hurley AC DSC (Retd) and Mrs Linda Hurley, at Government House in Canberra.

The event included testimonies from survivors and users of an AED; a demonstration of the St John AED by their Excellencies, and gifting of twenty AEDs to community-based organisations.





The Chancellor's report



I am pleased to present the Annual Report of St John Ambulance Australia Ltd (St John) for 2020–2021.

This was another 12 months of extraordinary challenges and inspiring service by St John. I am conscious that this has been a very difficult time for many of our people, faced with so many changes to the way we live, educate our children, socialize, volunteer and work. More than ever, I am in awe of the resilience of our people and the care we have shown for each other, as well as to the broader community.

I commend to you this annual report and I especially highlight and celebrate the work done by our members, both volunteer and staff, and the incredibly valuable positive outcomes for community through our work. That work has in many cases been very different to our traditional work with the lack of events requiring first aid services, and face-to-face first aid training becoming largely impossible. We have so much to be proud of as members

of St John. There is always more to do, but it is good to stop and reflect from time to time on the considerable benefit we deliver to the community in Australia and for our near neighbours in our region.

During the period in review, the Order of St John formulated and adopted a strategic plan which is based around the creation of three regional groups: UK–Europe–Africa, the Americas, and Asia–Pacific. This creates an opportunity and an expectation for the Australian Priory and the WA Commandery to take a leadership role to assist the smaller St John associations in our region. I have been asked to Chair our regional group for the first year whilst we establish an appropriate structure and agree on priorities for the region. Of course, the Priory, in concert with the New Zealand Priory, the Western Australian Commandery and all the State and Territory entities, has always provided significant support to our Pacific neighbours, particularly St John in Papua New Guinea and Fiji. However, this initiative has the potential to significantly increase the reach and impact of St John.

Not surprisingly, demand for quality personal protective equipment such as masks and gloves continued to be very strong throughout the year. Our National Product Sourcing Unit (NPSU) was up to the challenge and delivered a reliable supply for our people, our customers and our neighbours like St John PNG. We were able to maintain supplies thanks to the strong relationships which our team has built with suppliers over many years. I extend my special thanks to our dedicated staff at the NPSU for their tireless work.

It was also a year to celebrate the achievements of some special St John people. I was delighted to attend investiture ceremonies in three states in between periods of lockdown. It was wonderful to spend time with members from around the country and acknowledge the breadth and depth of commitment to the Australian community by our members, and to celebrate with the newly admitted or promoted members, awardees and their families and friends. I know that some awards ceremonies and inductions have been postponed due to COVID and I look forward to being able to celebrate together as the country reopens.

I again congratulate all members who were admitted, promoted or received service recognition and other awards during 2020–2021.

On St John's Day, Professor John Pearn AO GCStJ completed his term as Priory Librarian. John has been (and continues to be) an extraordinary servant of St John and has done a magnificent job as Priory Librarian. He has collaborated with many people around the world to produce important historical works and has served the Order with great distinction. I wish to record my profound thanks to John for his dedication to St John and the collegiality and wisdom that he brings to every interaction. I also

congratulate Dr Matthew Glozier OStJ on his appointment as our new Priory Librarian. I am certain that Matthew will excel in this important role and is a worthy successor.

Our Prior, His Excellency General The Hon. David Hurley AC DSC (Ret'd) KStJ and Mrs Hurley OStJ have continued to show great interest in, and support for, the work of our members. I have continued to meet with His Excellency quarterly (mostly via video) to brief him on the multitude of St John activities occurring around the country. His Excellency and Mrs Hurley make a point of seeking out our members as they travel across the country. On behalf of all St John members, I sincerely thank them for their support of St John and our members.

All members of the Order were saddened by the death of Prince Phillip in April. On behalf of the Priory, I sent a letter of condolence to the Queen and the Royal family. Although His Royal Highness did not have a formal role in the Order, he was nevertheless a great support to our Sovereign Head and will be missed.

In difficult times like these, the importance of strong leadership is paramount. We are blessed to have a group of Chairs and CEOs at the helm of our State and Territory bodies who are totally committed and incredibly talented. There is a level of collaboration and mutual support that I cannot recall in my time with St John. There is a laser focus on serving the community. Together this group forms the Federal Council which was able to personally meet this year for the first time. This group is committed to supporting each other and our members and holding each other to account to ensure that we reach our full potential as a national and international organisation.

We are also fortunate to have talented and dedicated directors of our Board. On St John's Day, two stalwarts of the Priory Board, completed their terms. Sally Hasler DStJ and Professor Peter Leggat AM KStJ have been long-term Board members who also served in a variety of other roles. They were key supporters of the transformation of the Australian Office to a modern corporate structure including the move to a skills-based Board. Their contribution to St John has been, and continues to be, extraordinary. Thank you Sally and Peter.

We also welcomed three new Board members this year: Ms Christine Williams, Dr Glen Farrow and Dr Kathryn Zeitz. They are all experienced directors and bring a great range of skills and experience to the Board as well as a passion to see St John excel.

On the subject of leadership, our beloved CEO and Priory Secretary, Len Fiori KStJ, announced that he will retire at the end of October. Len's contribution to St John throughout his lifetime, but especially during his two terms as CEO, has been profound. My heartfelt thanks to Len for his energy, cool headedness, talent, experience, and integrity. Len will be a hard act to follow but a search process has begun for a successor.

I regard my position as Chancellor of the Priory of Australia as the greatest of honours. I sincerely appreciate the expressions of warmth and support I have received from so many. My particular thanks to my colleagues on the Priory Board for their hard work and support, our Priory Officers who quietly and effectively go about their important work, and to Len and the team in the Australian Office for their boundless enthusiasm for, and dedication to, St John.

Finally, to all members across Australia, throughout the extraordinary and challenging events of the past months, you continue to inspire us all with your service and commitment to helping others; and to your families and loved ones who in turn provide enormous support to you to allow you to contribute to the Order – I offer my deep and sincere thanks, admiration and respect.



Cameron Oxley KStJ
Chancellor

The Priory Board of Directors

The role of the St John Ambulance Australia Priory Board of Directors is to:

- direct Order matters within Australia and strengthen links with the international Order supporting, in particular, strategic development of Associations in the region
- enhance the St John brand, including protecting intellectual property and monitoring the performance of licensees under the terms of the license agreement
- encourage best practice to be shared across States and Territories
- encourage collaborative projects to be implemented for the benefit of St John in Australia.

The Priory Board of Directors receives administrative support from the Australian Office.



Mr Cameron Oxley KStJ
Chancellor



Mr Glen Brewer KStJ



Ms Virginia Bourke OSTJ



Mr Sean McGuinness OSTJ



Dr Glen Farrow
From Feb. 2021



Ms Christine Williams
From Feb. 2021



Dr Kathryn Zeitz OSTJ
From Feb. 2021



Ms Sally Hasler DStJ
Term completed Feb. 2021



Prof. Peter Leggat CStJ
Term completed Feb. 2021



Mr Len Fiori KStJ
Australian CEO

The Priory Board's strategic principles

The Priory Board upholds the following strategic principles with the aim to guide the objectives and actions of the Australian Office and State and Territory entities.

1. Ensure long-term financial sustainability ...

- by growing revenue and managing costs
- by seeking new funding opportunities and initiatives which align to our Purpose (to serve humanity), with the approval of the Priory Board, and in agreement with the State and Territory entities (where possible) to avoid market competition.

2. Facilitate collaboration with the State and Territory entities ...

- to deliver programs, products and services that support the national Goals, meet customer and stakeholder needs, and further promote the organisation's Mission (to make first aid a part of everybody's life)
- to continue to strengthen the St John brand.

3. Provide organisational accountability by ...

- employing contemporary professional principles of governance and management
- implementing reporting metrics approved by the Priory Board, and holding all State and Territory entities accountable against agreed measures
- ensuring all State and Territory entities adhere to the terms of the licensing agreement.

4. Upholding the work of the Order of St John ...

- ensure that St John Ambulance Australia and all State and Territory entities, their members, volunteers and employees are aware of their obligations to the international Order of St John, and are committed to the work of the Order in accordance with the Constitution.
- engage with all other St John Priorities, Associations and the St John Eye Hospital Group with the commitment and support of all State and Territory entities
- support the work of the St John Eye Hospital Group by raising awareness and education, collaboration and assistance
- contribute to the support of significant projects that require Priory assistance and resources (when requested by the Order)
- administer the duties of the Priory Honours and Awards Committee, and provide high level secretariat functions to ensure all Order matters are managed efficiently and effectively
- participate annually at the Grand Council, and CEO meetings of Priorities and Associations.

5. Advocate for delivery and continuity of the five National Goals 2020–2025 ...

- One** To make first aid a part of everybody's life.
- Two** To ensure that 50% of out-of-hospital cardiac arrest patients receive defibrillation with public access defibrillators, and 90% receive CPR before the arrival of an ambulance.
- Three** To provide professional medical services at events that maximise public safety.
- Four** To provide easy and equitable access to health services.
- Five** To be seen as the leader in our community that maximises volunteer participation in the relief of sickness, distress, suffering and danger.

Federal Council

The St John Federal Council provides an opportunity for State and Territory Chairs and CEOs to meet as representatives of their jurisdiction. They meet to consider and transact business matters that support the work of St John, and to make recommendations as needed to the Priory Board.

The Members of the Federal Council are:

Australian Capital Territory

Chair, Mr Bill Bunton MStJ (to June 2021)
Chair, Mr James Goodwin (from June 2021)
CEO, Ms Bianca Russell (to October 2020)
CEO, Mr Adrian Watts (from October 2020)

New South Wales

Chair, Mr Sean McGuinness OStJ
CEO, Ms Sarah Lance OStJ

Northern Territory

Chair, Mr Peter Carew MStJ
CEO, Ms Judith Barker MStJ

Queensland

Chair, Mr Robert Hunt (to June. 2020)
Chair, Rev. Dr Peter Devenish-Meares OStJ (from July 2020)
CEO, Mr Alex Hutton (to June. 2020)
Acting CEO, Mr Steven Moren (from June. 2020 to Feb. 2021)
CEO, Maj. Gen. Mr Stephen Porter AO AM (MIL) (from Feb. 2021)

South Australia

Chair, Ms Karen Limb OStJ
CEO, Mr Mark Groote

Tasmania

Chair, Maj. Gen. (Rtd) Steve Smith AM CSC RFD CStJ
CEO, Mr Ross Byrne KStJ

Victoria

Chair, Ms Virginia Bourke OStJ
CEO, Mr Gordon Botwright

Western Australia

Chair, Mr Shayne Leslie KStJ (current Chair of Federal Council)
CEO, Ms Michelle Fyfe

Chancellor Mr Cameron Oxley KStJ

Australian CEO Mr Len Fiori KStJ

Auditors HLB Mann Judd Assurance (NSW) Pty Ltd

Solicitors Bradley Allen Love Lawyers

Officers of the Australian Priory

Being a Member of the global Order of St John is an honour in recognition of the work of individuals who have encapsulated our motto of *Pro Fide – Pro Utilitate Hominum*: 'For the Faith and in the Service of Humanity'.

Officers of the Order have shown, through their commitment, values based on human need, and their contributions within St John. These values include: respect, unselfishness, excellence, openness and transparency, devotion, togetherness, diversity and inclusiveness, and faithfulness.

Prior

Knight of Justice, The Governor General of the Commonwealth of Australia, His Excellency General the Hon. David Hurley AC DSC (Retd) KStJ

Deputy Priors

New South Wales Her Excellency the Hon. Margaret Beazley AC QC DStJ

Northern Territory Her Honour the Hon. Vicki O'Halloran AO DStJ

Queensland His Excellency the Hon. Paul de Jersey AC KStJ

South Australia His Excellency the Hon. Hieu Van Le AC KStJ

Tasmania Her Excellency Prof. the Hon. Kate Warner AC DStJ (to June. 2021); Her Excellency the Hon. Barbara Baker AC DStJ (from June. 2021)

Victoria Her Excellency the Hon. Linda Dessau AC DStJ

Western Australia The Honourable Kim Beazley AC KStJ

Sub-Prelate

The Right Rev. R Hurford OAM KStJ

Priory Officers

Chancellor Mr Cameron Oxley KStJ

Priory Secretary Mr Len Fiori KStJ

Hospitaller Clinical Professor Nitin Verma AM CStJ

Director of Ceremonies Mr Kieran Brown KStJ

Librarian Professor John Pearn AO RFD GCStJ

Priory Chapter

The Priory Chapter consists of all members of the Priory of or above the grade of Officer, and who are ordinarily resident within the Priory in Australia.

Australian Capital Territory

Knights of Justice

Sir W Deane AC KBE

Knights and Dames of Grace

General Sir P Bennett
AC KBE DSO

Lady Bennett Lady
Deane

Brigadier PJA Evans
(Retd)

MJ Hazell CVO AO

Dr IJ Howie-Willis OAM

M Jeffery

P LeCornu

L Fiori

Dr DG Rossi AO

Sir D Smith KCVO AO

D Sturkey CVO AM

Prof. PG Warfe CSC

Commanders

MCB Bonsey AO CVO

C Bollard

J Bollard

S Brady CVO

R O'Brien

V Dempsey

G Newman-Martin CSM
RFD (Retd)

Col. JR Quantrill (Retd)

Officers

J Brooks

R Caesar-Thwaytes

S Carter

C Chenoweth

R Cook

C Forster

E Gallagher

C Gliddon

Her Excellency Mrs L
Hurley

I Llyod

A Power

D Rice

P Singer MVO

K Seidel

P Tedder

C Thorpe

T Wieland

New South Wales

Bailiff Grand Cross

Prof. MR Compton AM

The Hon. NR Conn AO

Knights and Dames of Justice

General the Hon. Sir
Peter Cosgrove AK

MC (Retd) KStJ

JF Davies AM

V Grogan AM

The Right Rev. R
Hurford OAM

Knights and Dames of Grace

Her Excellency the Hon.
Margaret Beazley AC

QC, Deputy Prior

Prof. the Hon. Dame

MR Bashir AD CVO

L Berghofer

Prof. FA Billson AO

R Bray

L Conn AM

HJ Delaney

AC Grice OAM

MM Hudson JP

GP Hyles

BE Kinghorn

TJ Mayhew JP

Br. D McEwen

JI Messenger

DJ Nilsson OAM

J Samuels

S Sinclair

Rear Admiral P Sinclair
AC

BE Stirton OAM

RM Sneddon

J Ward

Commanders

The Rev. Dr CG Aiken
OAM RFD JP

RO Albert AO RFD RD

H Banu-Lawrence

JA Benstead JP

HM Booth

A Brown ISO JP

D Buxton

S Campbell-Lloyd AM

M Campion

J Chandler

P Clare

The Hon P Collins AM
RFD QC

D Czerkies

J Davis

RB Davis

CJ Dawson

BJ Doyle JP

D Fahey

RC Ferrier OAM

PW Fisher JP

MB Fry

C Gerrard AM

FE Gleave

Major General W
Glenny AO RFD ED
(Rtd)

K Handley AO QC

SM Haring

K Hall

BD Hewlett

M Hutchings

A Jansson

GB Kiehne

M Little OAM

C Lott

HF MacNeil

K Martin

Lady Martin

R Neal

KE Miller JP

VJ Miller

JF Mitchell JP

SC Nilsson JP

D Moutia

MF O'Rourke AM MD

The Rev. Dr D R Parker
OAM RFD

R Poon

RD Potts JP

J Powell

C Purdie

KM Schneider

KP Schneider

AB Smith JP

GJ Sneddon

L Spencer AM

Dr EM Stack CBE

M Stenek

P Stening

RC Teusner

G Ticehurst

M Vincent

Officers

NM Adams OAM

PH Aiken

R Atchison

GR Arigho

IC Bagster

R Baker JP

DE Barlin JP

CP Barron

JJ Baynie JP

NH Beattie

Dr J Bendall

J Berghofer

G Biddle JP

B Binnie

K Bonner

New South Wales

Officers

M J Bridger-Darling
B Brownlow
W Cage
LP Camilleri JP
K Campbell
M Cannon
KA Cavill
C Chant
SR Chantler
G Chapman
J Clary
RC Cocks
JW Comyns JP
I Cooper
K Coorey
D Corrie
L Cosgrove
C Cuzner
J Dalby
J Daly
M Davidson
D De Silva
JA Dean
B Deveney
D Downie
GM Ellenbacher
Dr E Ellis
AM Gallagher
M Gamble
A Garske

M Glozier
MJ Griffiths
PA Grove
SL Grove
WPS Haddock
ER Haga JP
DV Hagney JP
JC Hay JP
LR Hazell
RJ Hegner ASM
CB Hepburn
A Heslin
GH Howlett
L Howlett
AV Hutchinson
VJ Hutchinson
The Hon. J Jobling OAM
RA Johnston
LJ Johnston
JR Jones
CA Jones
N Kelly
BA Kiehne
RA Knapman
MJ Knight
D Kruit JP
S Lance
GA Laurie
AM Lawrence
M Lemme
D Lewis

I Lowbeer
MT Lucas
JH MacGregor
S McGuinness
ES Marsden
NT Mason
RG Maxwell
THC Maxwell
J Mayhew'
J Mayo
JP McCaul
KA McGowan
R McRobbie JP
RE McWhirter
KA Meany
A Mediolli
MR Merl
C Merritt
DS Miller
Col. M Miller RFD
CC Moore
J Moshtaghi-Qaziani
D Moutia
IM Moutia
M Moylan
PJ Moylan
T Murphy
E Murray JP
L Nugent
MA O'Connor
Dr AJ O'Rilley

DR Orr
LG Osmond
NM Osmond
JJ Phegan
SJ Philips
S Potts
JJ Rumball
G Russell
LD Russell
IG Russell
M Shah
R Schafer
L Sharpin
MM Smith
PM Spencer
RG Stanton
RHE Stewart
The Right Rev. Bishop
GE Thompson
RD Tremethick
Prof RJA Trent
DA Trevithick
MA Van Bochove
SL Webb
WR Wesslink
KJ Whitby
MG Whittaker
M Williamson
R Wilson OAM
WA Woods

Northern Territory

Knights and Dames of Grace

Her Honour the Hon.
Vicki O'Halloran AO
DStJ, Deputy Prior
J Anictomatis AO
J Anictomatis
A Asche AC QC
A Butler
LJ Crompton
T Egan AO
N Evans
J Hardy OAM
L King
D McNeill
T Pauling
T Pauling AO QC

SR Peers OAM JP
PJ Poole
Chief Justice TJ Riley
QC
The Hon. Ms S Gordon
Thomas AC

Commanders

S Baddeley
C Bat
P Berry
R Chin
R Coburn
F Dunstan
C Garraway
M Ferguson
M McKay
P Murray
B Quirke

Officers

G Keetley
F Haydock
G Auricht
P King
B Ch'ng
S Cooper
D Garraway
J Hankinson
M Hardy
J Haydock
R Jones

K Joseph
F Kilgariff
P King
M Langdon
K McKay
J Murray
M Paradise
G Payne
W Purse
K Raven
C Turner
C O'Halloran

Queensland

Bailiff Grand Cross

Prof. JH Pearn AO RFD

Knights of Justice

M Bryce AM AE

The Hon. WG Hayden
AC

Knights and Dames of Grace

His Excellency the

Hon. P de Jersey AC,
Deputy Prior

B Arnison

Major General P

Arnison

AC CVO

AR Brigg

The Hon. Dame Q Bryce

AD CVO

AGR Chadwick OAM

LJ Crompton

BM Dawson AM

AP Demaine

VP Efstathis AM RFD

L Forde AC

GM Gray MBE

D Hayden

M Hunt

JF Leditschke AM

VJ Little

LM Mackiewicz OAM

D McConnell

AC McDonell BM

P McMurtrie

S McCosker

I Pickering

BS Purssey ED

SD Watson

The Hon. Ms P Wensley
AC

Commanders

D Baker OAM

MT Boulter

K Brigg

PJ Donnelly

DPW Cunningham JP

ND Fairhurst

RLN Gillard

W Glasson AC

F Gledhill

B Henderson

G Hood

R Howes

RJ Jeffery

P Kemp

P Leggat AM

S Luke

P Luckin

R McEwan

G Meijer

PW Meyers

CM Nielsen

CH Palmer

KJ Solomon

LA Steinhardt

Officers

D Cain

J Devane

Rev. Dr P Devenish-
Meares

C Acton

P Allan

W Askew

T Berry

B Binnie

M Brown

Sir W Bennet

The Venerable M
Chiplin

D Christensen

R Clark

W Clark

Dr M Cobcroft

RDP Cunningham

D Davison

R Devere

V Dowson

D Haddock

S Johnson

K Lomas

L McAuley

J McCradle

G McConnell

M McDonald

AM McDonell

S McKenzie

J McLachlan

L McNamara

J Morris

G Morrison

J Murray

A Naylor

F Neven

P Novakovic

B O'Sullivan

J Price

B Purser

S Reeves

The Rev. H Reuss

P Richardson

K Ryan

J Schulte

P Sharwood

N Sherrington

B Warwick

T Weisgerber

T Whitney

A Wines

S Wyburn

South Australia

Bailiff Grand Cross

Prof. VR Marshall AC

Knights and Dames of Grace

His Excellency the

Hon. Hieu Van Le AC,
Deputy Prior

Dr BEJ Ancell AM

Prof. P Arbon AM

G Brewer

Assoc. Prof. FHG

Bridgewater OAM

GL Coombes AM

Prof JL Crompton RFD

KW Dansie

LA Dansie AM

R Denham OAM

Dr GA Davies AM RFD

ED JP

Dr RM Edwards OAM

Dr BJ Fotheringham
AM

RJ Greig OAM

DC Heard

M Jackson Nelson AC
CVO MBE

Lady Neal AM

Sir E Neal AC CVO

MA Nunn OAM

E Scarce

The Hon. KJ Scarce AC
CSC RANR

AJ Watt LVO QPM

Commanders

AL Andersen

BG Battersby

RS Beahl

M Beard

A Bennett

PA Bird

DJ Bridges

S Bolton

G Curtis OAM

D Daff

DV Degiglio ASM

R Dippy

EM Doman OAM

Lady Dunstan

J Dudzinski

A Edge

C Gerner

P Gill

SR Hall

PR Hawkins

N Hender OAM BEM

V Humeniuk

M Hyde AO APM

A Inglis

P Jackson

P Lorimer OAM

Dr S McGovern

A McLachlan CSC

J Marshall

R Menadue

C Moore

V Pavlik

L Pole

JA Rawes OAM

The Right Rev K Rayner
AO

BJ Rayson JP

LW Rogers

HTR Rogerson

SP Sperou JP

GA Woods

CG Wright OAM

Dr JF Young

South Australia

Officers

Dr GB Alcorn
M Allen
K Allen
JA Anderson
EM Batten
CJ Beames
C Burden
AD Burns
FA Butler
P Butler
P Carden
BT Carnegie-Smith
I Coburn
PM Cohen
KL Cunningham OAM
L Danzo
Rev. B Daulby OAM
NJ Day
LN Fahey

JF Feast
AMJ Ferguson
Dr AA Gazard
GA Geyer
WME Gibson
Dr JE Gilligan
J Goodburn
LR Gergurke
GH Hambling
MA Hampel
LJ Hawke
CA Hawkins
BM Haynes
TJ Haysman
D Hodgson
C Ireland
W Jackson
J Jaensch ASM
RT Jeisman
T Judd-Irlend

PA Kakoschke
CD Lemmer ASM
K Limb
E Lock
C Maidment
P Malycha
N Mann
W Martin
E Matters
L McCallum
J McLachlan
J McLean
R McNeil
A McPhail
J Ness
P Osborne
CF Pedler
I Pole
AN Powell AM
PM Pudney

LD Richards
IA Schunke
B Seaton
E Simpson
K Stubing
C Thompson
RJ Toshach
E Unger
I Walsh
SJ Walter
A Warren
F Watt
B Weeks
SM White
JS Whitehorn
Dr JA Williamson
RE Wright
Dr C Zeitz
Dr K Zeitz

Tasmania

Knights and Dames of Grace

Her Excellency Prof. the
Hon. K Warner AM,
Deputy Prior
Justice W Cox AC RFD
ED
MW Barrett AM
K Brown
Col. RL Byrne RFD
(Retd)
R Cowie OAM
J Cox
RE Graham
Lady R Green

The Hon. Sir Guy Green
AC KBE CVO
Major Gen. G Melick AO
RFD SC (Retd)
KJ Milbourne OAM
VF Reeve
F Underwood
J Weeks

Commanders

The Hon. Justice AM
Blow OAM
D Burns
JF Byrne
EC Edwards
C Graham

M Jacobson
SD Miller
C Smith
Major Gen. S Smith AM
CSC RFD (Retd)
N Verma AM
JMB Wane

Officers

BM Almond
DM Burns
JA Cooper
The Rev. C Dann OAM
B Ellis
IR Hart
V Henry

P James
JD Kelleher
R Margetts
SJ McCarthy
R McCreadie AO APM
M McGuire
RJ McManus OAM
AJ Morris
B Neave
DJ Peterson
P Peterson
DJ Quill
LKF Riggall
B Rodman
L Schwarz
S Szauber

Victoria

Knights of Justice

The Right Rev. Dr P
Hollingworth AC OBE
IC Nicolson
C Oxley

Knights and Dames of Grace

Her Excellency the Hon.
L Dassau AC, Deputy
Prior
DA Bache
RJ Bluck AM RFD

E Brentnall MBE OAM
PJ Burke
B Cantlon MBE
The Hon. A Chernov
AC QC
E Chernov
Lady Cowen
JF Crennan
FR Davidson
BJ Davis
D de Kretser AC
J de Kretser

WP Deakes OAM
A Eade ASM
WJ Foley
L Glover
The Hon. Sir J Gobbo
AC CVO
SR Granger BEM
S Hasler
J Landy AC MBE
L Landy
JA Mawdsley OAM
JL Patterson OAM

Prof JV Rosenfeld AC
OBE
MI Switzer
Commanders
B Aimers
FL Archer OAM
K Austin
EJ Calvert-Jones AO
MB Carey
D Cawte
J Cheshire JP
DF Cochrane

Victoria

Commanders

M Connelly
R Correa
P Cudlipp
J Currie
CR Curwen CVO AO
OBE
Dr AS Davis
N Dine JP
L Drew
T Duncan
J Dunlop ASM
G Flatt
The Most Rev. Dr PL
Freier
BE Granger
BE Gronow
JW Humphrey
JW Ireland
G Keane
PC Leffler
WS Mackieson JP
A Marshall
J Marshall
JT McRae
P Neylon
A Oxford ASM OAM
JD Penaluna
MJ Penaluna
MD Phelan
The Very Rev. DJL
Richardson AO
IV Rogers ASM
GE Shaw
Lady Stephen
D Taylor

C Wassertheil
AG Williams
R Wilson
K Woods

Officers

Dr RL Anker
AAE Baker
CP Barnard
BJ Barned
JM Batson
L Bent
P Blaich
S Boscacci
V Bourke
Prof G Braitberg AM
MGP Briggs
K Buick
LD Burgess
T Canidisech
B Caslake
A Caust
C Chant OAM
C Cheshire
M Chesser
D Ciccossillo
E Clark
R Collins OAM APM
MN Comrie AO APM
NSB Copley
M Crawford
P Dalton
H Daly
M Dart
W Davis
DMM De Silva
D Dickson
W Donaldson
AK Drayton
Dr M Dutch
A Dunn
GL Edwards
IL Ewart OAM
S Fayers
Dr N Fisher
AM Fogarty
J Frewen
AR Fry
K Glare AO APM
T Gibson
P Gsodam
CL Gurner OAM
REL Harlock
A Howe
VJ Ivory
N Jackson
M Jekins
I Johnson
DJ Johnson
WJ Kelly
JM Lacy
A Lamprell
H Larchin
The Very Rev. Dr A
Loewe
Dr C Luth
J Mackieson
J Mays
L McDonald
KL McGougall
J McGary
S McMurtrie

L McQuade
A Medancic
A Mentiplay
P Mill OAM
S Moon
G Neylon
L Panayiotis
G Parker
M Parker
L G Parkinson
N Pianto
Rev. J Pilmer PSM
MF Pritchett
Dr S Santinon
S Sefton
LM Senini
PD Shields
V Smith
A Smith
T Sprekos
R Stone
L Swallow
RH Syme AM
J Teasdale
H Van Ginkel
A Van Der Stoep
L Van Der Toorren PSM
Dr GN Vaughan
LJ Vearing
Dr S Wentworth
MA Wilkinson
Dr J Williamson AM
D Womersley
M Zaal

Western Australia

Knights and Dames of Grace

The Honourable Kim
Beazley AC KStJ,
Knight Commander
T Ahern ASM
BA Andrews ASM
WJ Barker CD
G Ferguson
DE Franklin BEM
J Johnston OAM
IL Kaye-Eddie ASM
E Khangure
M Isbister ASM OAM

GA King
S Leslie
The Hon. M McCusker
AC CVO QC
T McCusker
K Michael AC
M Muirhead OAM
Wing Comm. Dr HF
Oxer AM ASM
JE Ree
K Sanderson AO
C Schelfhout
JM Williams
KJ Young

Commanders

PG Bates
MJ Cockman OAM
K Collins AM
J Di Masi
R Dyer
DJ Gildersleeve
M Godwell
BK Hampson
S Hughes
RN Jesson
JC Jones
KR Littlewood
R Lugg

BF McInerney OAM CD
AG Morris
DCB Mouchemore CD
J Neave
Lieut. Col. Dr R L Pearce
AM RFD JP
R Reid AM
D Saunders
B Sinclair
JD Snowdon OAM
K Swansen
A Williams

Western Australia

Officers

DJ Atkins
RE Barker
LJ Barnes
CP Barron
K Blake
PJ Beech
MJ Bell
D Bromell
VJ Campbell
P Cammiade
C Capriotti
DA Carbonell
EA Carpenter
V Cheriton
L Cilia
N Clements
JG Corbin
KD Davis
S Douglas
E Drage
Dr SJ Dunjey
ME Dyke
EG Farley
C Fishlock

K Ford ASM
BA Franklin
B Fraser
P Gaughan
B Gladwin
C Gerschow
S Gifford
Officers
HE Goldacre
J Goodwin
H Green
GR Guelfi
A Hall
J Harrison-Brown
DR Henderson
M Henderson
D Hendry
EG Hill
E Hill
AJ Hughes
L Hunt
SC Hunter
C Ivey
D Jackson
AP Jaskolski

RC Jeakes
KW Jones
Officers
IL Jones
K Jones
T Jongen
B Keding
F Kite
B Landers
H Laycock
L Leeder
P Martin
A McAndrew
L Mills
DEB Morgan
FB Murray
Prof. J Papadimitriou
AM
A Parsons
V Pentland
A Putland
BD Price
TW Prout
T Rafferty
O Randell

GA Roberts
MJ Robertson
CP Sabourne
CJ Sands
ME Savage
BJ Savory
AK Shawyer
S Simmonds
I B Simpson
A Smith
N Steicke
Dr P Strickland
D Sunley
R Swansen
A Tanner
C Trappitt
JW Veraart
AJE Vinicky
C Wallace
L Wells
G Willan
C Williams
DM Williams OAM
S Wood
BM Wright

In memory ...

Australian Capital Territory

M Bryce KStJ
M. Jeffery KStJ

New South Wales

J Spencer GCStJ
D Levy DStJ
W Firth CStJ
M Doyle OSTJ
T Fitzpatrick OSTJ
W Harris MStJ
L Fuller MStJ
J Whitby MStJ

Northern Territory

D Kerr MStJ
R Skinner MStJ

Queensland

P Bowler OSTJ
P Doyle MStJ

South Australia

K Peach CStJ
R Luscombe OSTJ
G Baker MStJ
J Holland MStJ
M Nancarrow MStJ
T Oakley MStJ
J Pringle MStJ
E Thomas MStJ
B Whyte MStJ

Tasmania

R Cooper KStJ

Victoria

K Hollingworth DStJ
A Mason KStJ
K Lomas OSTJ
B Twomey OSTJ
P Hadley MStJ
R McTaggart MStJ

Western Australia

T Hamilton KStJ
B Crandell CStJ
J Williams CStJ
R Daniels OSTJ
M Divall OSTJ
L Johnson OSTJ
A Taylor OSTJ
O Gerschow MStJ
M Hansen MStJ
J Jarrett MStJ
K Mackenzie MStJ
R Pearce MStJ
R Reynolds MStJ

Admissions and Promotions

Knight of Grace

Ross Byrne
John Ward

Commander

Paul Berry
John Comyns
Mark Ferguson
Ashley Morris
Didier Moutia

Officer

Rev. Dr. Peter Devenish-Meares
Clare Forster
Paul Gaughan
Brynley Gladwin
Matthew Glozier
Arthur Hall
John Harrison-Brown
Vanessa Henry
Deborah Jackson
Helen Laycock
Sean McGuinness
Julie Murray
Craig O'Halloran
Arthur Putland
Kylie Seidel
Owen Randell

Member

Roger Arnold
Mohammed Alam
Chennell Allan
Paul Barber
Judith Barker
Cheryl Blake
Kevin Blake
Ruth Blunderfield
Craig Bourne
Sian Brand
Stephanie Briggs
Gideon Brink
Jennifer Brown
Alexander Cardenas
Peter Carew
Brooke Carrier
Marian Casey
Janis Castell
Tak Chan
Andrew Chuk
Brenda Clayton
Christopher Cowan
Graeme Dawson
Sarel De Koker
Alison De Marco
Paul De Pierres
Charlotte Della Vedova
Erica Eccleston

Andrew Everingham
Cathy Fisher
Samantha Ford
Sam-Tahlia Ford
Michaela Gardiner
Roberto Gaspari
Peter Geraghty
Robyn Giudici
Jeffrey Griffiths
Breanna-Lee Gunning
Christine Hall
Trudy Hanson
Joanne Hawken
Simon Hill
Felix Ho
Geoff Howse
Saskia Hunt
Raelene Hurst
Joanne Irby
Graham Jones
Helen Judd
Andrew Jurrjens
Bryan Kempton
Morphia Kippin
Barbara Klessa
Emma Kong
Andrea Leguier
Peter Longmuir
Kim Maddrell

John McDougall
David McGrath
Richard Mills
Kayla Milovski
Alannah Morrison
Adriana Noordermeer
Rory O'Connor
Daniel Porter
Peter Popplewell
Tania Rego
Ainslie Roe
Hayden Salter
Peter Sandercock
Jo-Anne Selkirk
Nicole Simon
Anne Stedman
Robin Stedman
Susan Stotter
Margaret Strickland
Karthik Sunderasan
Teresa Tran
Anastasia Tzamouranis
Philip Watson
William White
Jennifer Wiles
Shonna Williams
David Wright
Eureka Wu
Ronda Zauch

The Hospitaller's report

The Ophthalmic Program of St John Ambulance in Australia has been extremely challenged over the past 12 months in our support of the St John Eye Hospital Group, but it has been unwavering.

The tumultuous and wide-ranging effects of the COVID-19 pandemic, and outbursts of violence in the Middle East has not deterred the dedication of our members and volunteers, and their activities as the 'eyes of Saint John'.

First, I am delighted to report that our Gaza Emergency Appeal in June 2021 raised over \$30,000 for the St John Eye Hospital Group (SJEHG). Heightened conflict in Gaza and surrounding regions severely impacted the work of our colleagues at the SJEHG. Your assistance helped to sustain existing services while clinical staff responded to the crisis and treated casualties. My heartfelt thanks to all those who were able to contribute, in whatever way, to the Appeal.

Each year, the Ophthalmic Program aligns with World Sight Day on the second Thursday in October, to increase awareness of the SJEHG, through a focus on eye care and health. We are thankful that our St John State and Territory entities support this awareness day with activities to equip their members with the knowledge and skills to handle acute eye issues in their daily practice with confidence. It also enables our members to be advocates for better eye care in the community. In October 2020, a webinar was hosted by the Australian Office. We were delighted to introduce the Australian of the Year, Dr James Muecke AM, who shared his personal story working as an ophthalmologist in Africa, Asia and Australia.

The St John Ophthalmic Association (SOA) continues to grow from strength to strength. Launched in 2017 in Perth, it initially included the United Kingdom, USA and Canada, and the Asia-Pacific with Australia, New Zealand and Singapore – it is now a global presence extending to Africa and Europe. The SOA is thrilled to be supporting the development of a St John Ophthalmic Hospital in Soweto, South Africa.

The purpose of the SOA is to support the post-graduate activities of the SJEHG – uniting ophthalmic and associated professionals from all over the world to support of work of the SJEHG and in turn the Order of St John. Their work includes assistance with research projects being conducted by doctors from the SJEHG, and providing online education resources to assist the SJEHG clinicians, as well as regular webinars from around the world, on various subjects pertaining to ophthalmology. Three webinars have been held to date.

A specific need was recognised by the SOA, during this reporting period, to better assist those SJEHG clinicians at an academic level. As such, the Ophthalmic Research Advisory Committee (ORAC) was initiated and will be launched in October 2021. ORAC will support SJEHG nurses and doctors with the design, execution, and publication of clinical research. The organisation is a subcommittee of the SOA, and is based in the Asia-Pacific hub, chaired by the Australian Hospitaller with the help of a deputy chair, call members and a Clinical Research Committee. Altogether the SOA is becoming strong contributing force for the recognition of the SJEHG and the Order of St John.

The Australian Priory continued their financial support of the SJEHG, but annual fundraising activities undertaken by most States and Territories were postponed due to pandemic restrictions. A trust established with a bequest from the late Pauline Clarke, enabled St John in New South Wales to provide funds for a salaried nurse; and the St John Western Australian Commandery with the Perth Eye Foundation were able to continue their invaluable and ongoing support of nursing positions at the SJEHG.

During this reporting period, the Steering Committee of the SJEHG 140th Anniversary history approved the final manuscript written by Dr Matthew Glozier, Dr Ian Howie-Willis and Professor John Pearn. Production has begun and it is anticipated that this important work will be launched in mid-2022. Sales of the history will support the SJEHG.

Finally, I am very pleased to tell you all, that the East Timor Eye program has now matured, and is fully realised as an East Timorese-run facility. It is administered by the Ministry of Health, and staffed by Timorese doctors, nurses and other eye health personnel. As such the need for funding and visits by St John ophthalmic volunteers is no longer necessary. The support given by the Australian Priory and the Western Australian Commandery has been integral in allowing this program to reach this fantastic milestone. Many of the friends of St John are still involved at a personal level with the eye care team and continue to help in any way that they can.

Despite the restrictions on travel to meet face-to-face, it has not diminished our enthusiasm and activities in promoting eye care or raising awareness of the St John Eye Hospital Group – we have been visible and vocal online which has allowed us to reach out more often and more broadly. But we do look forward to coming together in person, in the months to come.

I would like to thank our Lord Prior Professor Mark Compton AM; Chancellor Cameron Oxley and the Australian Office team for their ongoing support of the Ophthalmic Program. Professor Graham Lee has been invaluable in arranging many of the webinars and I hope his generosity continues as we move more and more into the educational sphere.

Our Chief Executive Officer, Len Fiori, is retiring at the end of 2021. In all his annual reports over the years (since 2002), Len has recognised the Ophthalmic Program and has been a staunch supporter of the Priory's commitment to the SJEHG. On behalf of the 'eyes of St John' I wish Len and his family all the very best for the future.

Dr Nitin Verma CStJ

Hospitaller, The Order of St John, Priory in Australia
FRANZCO, MD, MMed, Dip NBE
Clinical Professor, School of Medicine, University of Tasmania
Hobart Eye Surgeons

The Sub-Prelate's report

The *Pro Fide Report* adopted by St John's Grand Council in 2005, gave a clear mandate to continue to develop pastoral chaplaincy, in the belief that caring ministry and service based on Christian faith are at the heart of our life and work in St John.

After an absence of some years, I rejoined St John in 2006 to take up the position of NSW State Chaplain, a role which I have felt so privileged to carry out over the past 15 years and from which I will retire in November 2021. I will be replaced as State Chaplain by the Reverend Jeff Parker who brings a wealth of ministerial experience to that position. I will continue in my Priory role as Sub-Prelate and as 'the gatherer' for our national chaplaincy network.

For this period's report, I invited the principal chaplains of our State and Territory entities to provide a 'snapshot' of their activities.

All Chaplains were thwarted in their pastoral duties and chaplaincy work due to the restrictions of the pandemic. They all saw an increase in requests from our members on matters such as issues of isolation when working from home, disrupted personal and work relationships, extended work hours, coping with the anxieties and stress of ill patients and their families. The challenges of the past 12 months in this pandemic has clearly shown the need for our particular kind of work. I am blessed and heartened, however, that the situation seems only to have provided us with the strength and a more determined impetus to ensure the delivery of our work with St John.

In New South Wales, Mrs Trish Hyett MStJ, the Deputy State Chaplain spoke further on the Chaplains' own spiritual health and wellbeing. All New South Wales Chaplains attended St John online training to maintain their qualifications in child protection and psychological first aid. These Zoom meetings also gave them a mutual support, and the opportunity to discuss the needs of the St John community. Chaplains were also honoured to participate in the funeral of John Spencer AM GCStJ, and to support the brother of Brother Daniel McEwan KStJ – both were treasured members of St John and will be sincerely missed.

The Reverend Jim Pilmer PSM OAM OStJ, St John Victoria's State Chaplain reported on the patient transport teams who were quick to adapt to the demands of the pandemic, but with the safety of both patients and personal welfare a primary concern, this produced additional stresses for some members. St John Chaplains Major Merv Lincoln (Salvation Army, Ballarat), and the Reverend Rosemary Maries (Anglican, Geelong) provided valuable support in their regional locations.

As well, providing a 24/7 service to the State Coroner during the pandemic has proven to be a challenge, as a result of restrictions are reflected in the increased number of suicides; a particularly stressful aspect of the pandemic. The provision of religious diversity material to the Coronial Services team has been one facet of the Reverend Pilmer's role, particularly as it relates to the ritual expectations and customs of people of differing faiths at the time of a death and the respectful handling of a deceased person.

Pro Fide finds its expression through prayer being an essential part of some of the Order's activities. During this reporting period, Bishop Chris Jones, the Chaplain for Tasmania, was very happy to lead prayers at the Annual General Meeting and the Investiture Service. Another expression is the recognition of the presence of the Chaplain at activities – it was a delight to attend the annual dinner at the Tasmania Club, and the opportunity to lead the Morning Prayer observance for our Patron, St John the Baptist, in St David's Cathedral in Hobart in June 2021.

The Reverend Brenton Daulby OAM OStJ, South Australia's State Chaplain reported on the good fortune of the state with minor restrictions and lock-down periods. He led St John members in South Australia in prayers for their St John family. The Reverend Daulby officiated at the St John Church Service in 2021, which incorporated an Investiture with presentations made by His Excellency The

Hon. Hieu Van Le, Governor of South Australia. (It was His Excellency's final investiture for St John as his term of office ends later this year. He has been a much-loved member of our St John family, and a keen supporter of the work of the Order.)

Mr Michael Cunningham is the newly appointed Chaplain for the St John Commandery in Western Australia but not an unfamiliar figure having worked with the organisation's Wellbeing and Support program for seven years. In this role, Michael responds to all requests relating to spirituality or of a religious nature. In this role, he also explores questions on grief, belief and the importance of spirituality within self-care – a vital understanding in this pandemic environment.

St John in the Northern Territory recognises its first full-time and only chaplain for the whole territory – **Mr Darryl Shaw**. Darryl is the NT's Ambulance Chaplain and having served as a paramedic himself for seven years, has the empathy and understanding of the importance of having a functional process that supports mental health and spiritual wellbeing. St John NT has centres in Darwin, Katherine, Nhulunbuy (NE Arnhem Land), Tennant Creek and Alice Springs. These centres are manned by full time operational paramedics and Darryl's work is supported by St John volunteers without whose dedication and commitment St John NT would not be able to adequately function. Darryl is keen to firmly embed the position of Chaplain in the life and work of our St John members throughout the Territory.

A lively report was delivered by the **Reverend Harry Reuss OStJ**, the State Chaplain in Queensland, in which he reassures us that under the entrepreneurial, enthusiastic and indefatigable Chair of the Council, the Reverend Peter Devenish-Meares, a Roman Catholic Deacon, and the new Chief Executive Officer, Mr Stephen Porter, St John Queensland is going from strength to strength. In February, thanks to the generous hospitality of the Anglican Parish Priest, the Reverend Prof. Rodney Wolff at Holy Trinity, Fortitude Valley, a Commencement Service for the St John year was held. On 20 June, many faithful St John members gathered again at Holy Trinity for afternoon tea followed by a Service of Evening Prayer again hosted by Father Wolff, who has been appointed as an Assistant Chaplain.

The Annual Investiture Service was graciously hosted by His Excellency the Hon. Paul de Jersey AC Governor of Queensland and his wife, Kaye. During the service, the newly-appointed Bishop of North Queensland, the Right Reverend Dr Keith Joseph OStJ, was welcomed to St John Queensland, and he accepted the role of Associate Chaplain for the northern region of Queensland, along with the Reverend Peter Devenish-Meares in the southern region of the state. Chairman Peter is actively encouraging medical professionals to join St John to ensure its proud history can be further enhanced in the future with a younger generation of members.

I conclude this annual report as I began it, with *Pro Fide – For the Faith*. Since our Order is founded on the Christian ethic of care, both historically and in its continuing nature, I would like to pay tribute to the staff of our Australian Office for their support for the work of chaplaincy throughout the Priory of Australia; and my thanks to all my colleagues in Chaplaincy for their contribution to this Annual Report. As we hopefully move out and on from the current pandemic, I would encourage all members of the St John family to include your Chaplains as a resource for your support.

Bishop Richard Hurford OAM KStJ

Sub-Prelate

Priory of Australia

St John Ambulance Historical Society of Australia

I am very happy to report on the activities of the St John Ambulance Historical Society of Australia, for the year ending 30 June 2021.

Despite the devastating impact of the COVID-19 pandemic, the work of the Historical Society quietly continued behind the veil of lockdown. We consequently had a very full year of activity. Our membership stands at 240 members, who are not only spread across all States/Territories but in New Zealand, the UK, Ireland and South Africa as well.

The Society conducted its 19th Annual General Meeting online on 29 October 2020, with the 22nd annual History Seminar following on 14 November, also via video-conference. The Seminar was an international event with introductory speeches by the Lord Prior, Professor Mark Compton, and our Chancellor, Mr Cameron Oxley. The keynote speaker was our own Dr Matthew Glozier, and the overseas presentations were delivered by Mr Todd Skilton of the New Zealand Priory, Dr Christopher McCreery of the Canadian Priory, Mr Paul Gwilliam of the Priory of England and the Islands, and Mr Pádraig Allen of St John Ambulance in the Republic of Ireland.

I thank our Secretary, Mr James Cheshire, for organising these events. I also thank our Deputy Secretary, Dr Edith Khangure, our Treasurer, Mr Paul Copeland, and Deputy Treasurer, Mr Bob Devere, for their efforts in helping sustain the Historical Society during difficult times. Thanks are also due to the Priory Secretary and CEO of the Australian Office of St John, Mr Len Fiori; the Priory Manager, Mrs Kylie Seidel, and all other Australian Office staff in Canberra. Special thanks go to Ms Amanda Power for financial advice, Mr Shay McAuley for support of our website functions, and Ms Gab Lhuede, the Society's publications manager.

Various transitions occurred during 2021–21. The Priory appointed Dr Matthew Glozier to the position of Priory Librarian, i.e. the Priory's adviser on its history and heritage. Dr Glozier, a professional historian, is only the eleventh person to have held the Librarian's position in the 80 years since it was established. In just four years he has established himself as a world authority on the Order's history. He succeeds Professor John Pearn AO GCStJ, who enthusiastically and productively served three triennia as Librarian. As might be expected, both Matthew and John are leading members of the Historical Society.

Another key change was the appointment of Dr Elizabeth Ellis OStJ as the Editor of our newsletter, *Pro Utilitate*. Elizabeth succeeded Dr Ian Howie-Willis, who established *Pro Utilitate* 20 years ago and has helped lay solid foundations for the Society's continuing existence.

A further change that impacts on the Society's activity was the appointment of a new Order Librarian, Mr Todd Skilton OStJ. Mr Skilton, a keen and active member of the Society, is also the Priory Librarian for New Zealand and Chairperson of his Priory's National Archives and Heritage Committee. One of Mr Skilton's important innovations has been to establish an active international network of the Order's historians, librarians, museum curators, numismatists, philatelists and specialists in heraldry. Looking ahead to the Order's Bicentenary in 2031, he has begun planning the research, writing and publication of a bicentennial history. This will be a collaborative work with contributions from all the Order's Priorities and Commanderies.

Within Australia, the Historical Society's Executive is cooperating with the Australian Office and the Priory Librarian to set up a Heritage Network to augment the efforts of the Society. The objective is to develop a network to facilitate the electronic sharing of knowledge and resources. Important here will be a national website to showcase our shared Australian St John heritage via objects, stories, collection lists (including library, museum and art gallery catalogues). Such a website will promote interaction among the diverse groups interested in St John history and heritage.

Unfortunately, successive lock downs have delayed the production of Volume 21 of the Society's annual journal, *St John History*, which Dr Glozier edits; however, we hope that it will be released and distributed before the end of 2021. Dr Glozier has also completed the task of compiling and editing Volume 7 of *One St John*, the Order's international online historical journal; and that, too, will be published before the end of the year.

Another international publication worthy of note is *A Beacon of Hope: The St John of Jerusalem Eye Hospital Group — 140 years of eye care in Palestine & Israel, 1882–2022*. This big book is the official 140th anniversary history of the Order's ophthalmic foundation. Due for release in June 2022, this work, too, has a Historical Society connection because its three co-authors are prominent members of the Society. They are none other than the last three Priory Librarians, namely Messrs Glozier, Pearn and Howie-Willis.

As well as their work on *A Beacon of Hope*, the three co-authors have produced a series of short historical articles for the 'History Page' of the website of the St John Ophthalmic Association (SOA). The SOA is a society for the medical professionals associated with the Eye Hospital Group. Founded in 2015, its objectives are broadly educational and scientific. Thus, the SOA provides online training and encourages medical research relevant to the Eye Hospital Group's sight-saving task. The SOA Chair, Dr David Verity, who is also the Hospitaller for the Order, has been so impressed by the work done on *A Beacon of Hope* that he has set aside a corner of the SOA website as a 'History Page', in which short articles about the Eye Hospital Group's history can be published. Dr Verity hopes that the series will foster an interest in the Eye Hospital Group's history among SOA members and more broadly across the international St John community.

Closer to home, within Australia, two State-level projects of great historical interest have been led by two of the Historical Society's Past Presidents – Dr Brian Fotheringham in South Australia and Dr Allan Mawdsley in Victoria.

First, the St John Museum in Adelaide was obliged to vacate its premises in inner-suburban Unley and move to the beach-side suburb of Brighton. After being closed and in storage for a year, the Museum is now occupying a large high-ceilinged hall that was originally built for the Scout Association. It was bought by a Division of St John in 1999 and was a Divisional meeting place until the beginning of this year when it was converted to accommodate the Museum. The relocated Museum was opened with great fanfare early in 2021. Congratulations to Brian and his team of volunteers from the Historical Society's South Australian branch.

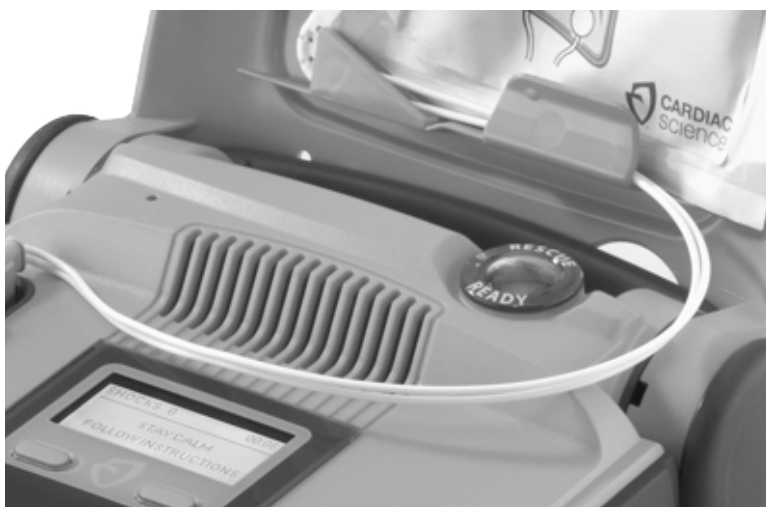
Second, in Melbourne Dr Mawdsley and a team of enthusiasts from the Victorian branch of the Society have been responsible for the renovation and reconstruction of the grave of Dr James Edward Neild (1824–1906) in the Melbourne General Cemetery. The Yorkshire-born Dr Neild is widely recognised as the 'Founding Father' of St John Ambulance in Australia because it was he who in 1883 established the first permanent Australian centre of the St John Ambulance Association (i.e. Training Branch). Some years ago, Allan Mawdsley located the Neild grave and was distressed to see it was unnamed and in an advanced state of neglect and disrepair. He set about rallying interest in having the grave professionally restored and raising the large sum required for that to happen. With support from the management of St John in Victoria, the Australian Medical Association and this Historical Society, Allan and his team have now successfully completed this project. The result is an 'as new' grave with a handsome polished black granite tombstone prominently featuring the Order's Maltese Cross badge and an inscription summarising Neild's contribution to Australian medicine. An official St John unveiling service is scheduled for March 2022.

Dr David Fahey AM CSTJ

President



PUBLIC ACCESS DEFIBRILLATORS



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**ST JOHN
AMBULANCE
AUSTRALIA**

PADs

The success of St John's Public Access Defibrillator (PAD) program was further enhanced over the past 12 months with the introduction of the St John-branded AED.

State and Territory entities have continued to introduce AEDs into their communities through a variety of activities.

- St John in Canberra continues its positive engagement with the ACT Government and ACT Ambulance to negotiate use and distribution of the St John AED.
- The 'Defib in Your Street' scoping was initiated by St John in Victoria.
- South Australian regional communities have started receiving one of 312 AEDs which will be rolled out over a 3-year period. Australia Post, Drakes supermarkets and On The Run petrol stations and convenience stores will also be helping expand the AED footprint around the state.
- Over 1.5M Australians were reached via print, TV and radio through St John in NSW's 'ShockingAUS' campaign. And St John's education program on the importance and ease-of-use of PADs continued throughout the year.
- In 6 months, St John in the Northern Territory completed their rollout of 13 AEDs made possible with a grant from the Community Benefit Fund. These AEDs were installed in 4 remote Indigenous communities, in rural townships and in Darwin, Catherine and Alice Springs.
- St John in Western Australian operates the Community First Responder program which connects people and organisations with AEDs for patients in cardiac arrest in the community. There are currently 5956 registered AED locations in WA, and a total of 33,622 people are registered on the First Responders App.

First aid training

- 62,404 certificates awarded to participants in corporate and community accredited and non-accredited courses
- 311 accredited trainers, and 219 non-accredited trainers

First aid in schools

- 218,519 first aid certificates awarded to Australian primary school children

Event Health Services

- 2660 St John First Aiders
- 1317 St John First Responders
- 1623 St John Advanced Responders
- 963 clinical healthcare professionals
- 10,664 events and emergencies attended
- 768 patients treated and transferred to hospital
- 35,710 patients treated with minor health problems
- 4616 patients treated with major health problems
- 42,808 non-clinical services provided
- 242,903 hours of duty provided

Community Care

- 714 volunteers provided care in communities in the Australian Capital Territory, Queensland, South Australia, Tasmania, Victoria and Western Australia

St John Divisions

- 231 Divisions provide a learning and supportive space for Junior, Youth and Adult members to gather.

Patient transport services

- 8530 patients transported by St John NT
- 421 in Tasmania
- 71,141 in Victoria
- 80,303 in Western Australia, including newborn emergencies and helicopter assistance

Ambulance services

Western Australia

- 3767 volunteer ambulance officers
- 1105 full-time career paramedics (FTEs)
- 267,517 emergency Triple Zero (000) calls
- 423,860 patients transported by ambulance

Northern Territory

- 4 dedicated volunteer ambulance officers at the Nhulunbuy Centre
- 129 full-time career paramedics
- 59,720 emergency Triple Zero (000) calls
- 29,125 patients transported by ambulance
- 1,671,624 kilometres travelled – from Darwin to Katherine, Gove, Tennant Creek and Alice Springs

Chief Executive Officer's report



It gives me great pleasure to report to you on the activities of the St John Australian Office during the period July 2020 to June 2021. This is my last report to you as Chief Executive Officer and Priory Secretary, as I prepare to retire on the 29 October 2021.

The past 18 months living in a world so terribly effected by a devastating virus has tested us all. But despite the initial shock, continued disruptions and constant setbacks, I have witnessed over and over again St John members facing those ongoing challenges with renewed determination and energy.

Over the past 12 months, there has been frequent contact with State and Territory CEOs, Board and Federal Council members. Their reports shared with me, not only dealt with the obvious areas of commercial, charitable and governance matters. They referred consistently to the ongoing need to support the wellbeing of all their volunteers and employees. Every individual with St John in Australia has contributed to the continued functioning of our organisation, and I whole-heartedly thank you all.

As you go through this annual report, you will read in detail, the challenges and achievements of the team in the Australian Office, who have gone above and beyond their normal work duties. I encourage you to review your individual State or Territory annual reports to see your contributions and achievements.

A major achievement for this reporting period is the introduction of our very own St John AED to the Australian market, in partnership with Zoll. The journey of defibrillators and St John began in 2004, with a launch at Government House of the national Project HeartStart. This saw the implementation of 60 AEDs throughout Australia and in 2005 the project was awarded the primary Australian Safer Communities award. Today, the AED Register shows 8715 AED locations around Australia. I was delighted that the Prior and Mrs Hurley showed their support of St John by hosting the launch of our new St John AED. This particular journey began in 2017 when I and the GM of the National Product Sourcing Unit visited Cardiac Science (now Zoll) in the United States to develop a strategic alliance in the development of a newly branded Automated External Defibrillator. With our St John-branded AED, the sales expertise of the National Product Sourcing Unit, the specific learning packages developed by our Training and Digital teams, and the engagement of the States and Territories, St John will continue to be seen by the Australian community as the leader in providing out-of-hospital sudden cardiac arrest treatment.

I am also delighted to report that the outcome of the Australian Skills Quality Authority (ASQA) audit of St John's national Training and Development program at the beginning of the year was favourable, with only minor changes required to training and assessment resources. This audit was an enormous challenge for the three-person Training team, who worked tirelessly to meet all the requirements of the audit. The implications of failing the audit would have been detrimental to the delivery of accredited training by the States and Territories, a significant source of income.

The main focus of the Digital Transformation (DT) team has been the design, development and implementation of the St John Business Enterprise System. St John in South Australia successfully went 'live' in January this year, and Tasmania followed in April. The DT team provided in-person,

dedicated support in both states to ensure the most efficient user interface and user experience through the customer relationship management processes. The feedback from South Australia and Tasmania on the conduct and support of the DT team was positive and glowing!

The National Product Sourcing Unit and Online Shop performed exemplary service over the past 12 months. The teams operated every day throughout the height of the pandemic. They sourced product manufacturing, and best supply chains, and supplied goods to the States and Territories within acceptable time frames and cost – all whilst also producing and marketing a wholly new St John-branded defibrillator! The Online Shop continued to meet demand with sales growth exceeding each monthly target.

One outcome of this shared pandemic experience has seen stronger collaboration between St John States and Territories to ensure delivery of core services such as mandatory workplace training, and supply of first aid and personal protective equipment. During this reporting period, there has been a large demand for online training courses and, given travel restrictions and increased workloads, accredited trainers. Queensland and South Australian trainers have assisted the Northern Territory; whilst St John in Victoria has hosted online training for use in New South Wales and Queensland. The Australian Office Training and Development, and Digital Transformation teams have excelled in their performance, and have delivered new and revised training courses to meet State and Territory requirements.

You will have read in our Sub-Prelate's report, that a sad outcome of the pandemic has been the effect on individuals' abilities to mentally or emotionally cope with the crisis, or even being able to 'bounce back' to our personal 'normal'. Since January 2020, the urgency to provide mental health first aid to our members and the community has been paramount. As such, the Australian Office worked with most of the States and Territories in developing and producing mental health first aid training and resources. State and Territory entities have also been proactive in reminding their teams of sourcing help through Employee Assistance Programs and other online support.

Support for the St John Eye Hospital Group has been unwavering with the hard work initiated by our Hospitalier, Professor Nitin Verma, and Professor Graham Lee during the reporting period. The Gaza Emergency Appeal in June this year was hugely successful with members responding enthusiastically and raising over \$30,000 for the SJEHG. The St John Ophthalmic Association has been consistently reaching out to members with regular webinars that share the importance of our eye health, and remind us of the invaluable importance of the work of the SJEHG and the support we can help with.

St John's Day 2020 marked the beginnings of new appointments and the end of tenures. We were pleased to welcome Kieran Brown KStJ as the new Director of Ceremonies, and sincerely thank Franklin Bridgewater for his dedication to the role over three terms. I was also pleased to announce the appointment of Dr Matthew Glozier as the new Priory Librarian on St John's Day in June. Professor John Pearn is honoured and thanked for his service and dedication to the role.

In closing I acknowledge the incredible support I have received during my tenure as your CEO and Priory Secretary. The Priory Board, CEO's, Chairs, my amazing Australian Office team and most importantly members of St John worldwide. I have been blessed to serve an organisation that I have been a member of for 50 years.

I will miss my St John family as I exit but I promise I will remain connected and serve when asked or needed.

With warmest wishes



Len Fiori KStJ

Chief Executive Officer and Priory Secretary

The Australian Office

The Australian Office of St John Ambulance Australia Ltd supports the State and Territory organisations and their business, and the work of the International Priory.

Chief Executive Officer and Priory Secretary

Len Fiori

Governance and administration

Kylie Seidel, Manager, Executive and Priory

Amanda Power, Manager, Finance

Belinda Ding, Manager, Policy and Community

National Product Sourcing Unit

Dilhan De Silva, Manager, National Product Sourcing Unit

Debi Thompson, Accounts Coordinator

Ling He, Purchasing Controller

Valerie Bickell, Online Shop

Amanda Farrugia, Online Shop,

Uday Singh, Supply Chain Officer

Jhay Jasmin, Warehouse Coordinator

Nick Mallia, Warehouse Operator

Training and Project Development

Mark Molloy, National Training Manager (from July 2021)

Peter LeCornu, Acting Training Manager (to July 2021)

Jennifer Sorthi, National RTO Compliance Manager

Carol Anderson, Learning and Development Resource Officer

Fairlie Crozier, Learning and Development Resource Officer

Gabrielle Lhuede, Publications Manager

Digital Transformation

Shay McAuley, Manager, Digital Transformation

Charlie Bartak, E-Learning Projects Officer

Ryan Kellow, IT Projects Officer (to May 2021)

Jonathan Liu, Full Stack Developer

Rakesh Tadisina, Salesforce Administrator

Thiru Kandasamy, Salesforce Administrator



Policy and community

The Australian Office continues its relationship and accreditation with Child Wise as a child-safe organisation, and is pleased to report that accreditation for 2021 was been achieved. This is the final (third) year in the accreditation cycle, with the Australian Office embarking on re-accreditation commencing in 2022. As a part of this accreditation, the Australian Office chaired St John's National Child Safety Advisory Group, which met with State and Territory representatives several times to share information, receive education on key developments in the sector, problem-solve and share good practices. The Australian Office is also a participating institution in the National Redress Scheme, and attended presentations from Childwise, and from Dupont and Associates. Finally, the Australian Office is also part of the St John International 'Safeguarding Expert Group', tasked with reviewing and developing child safeguarding policies and procedures for the all St John Establishments across the globe. The work of this group continues.

It has been one year since Dr Felix Ho commenced as the National Youth Officer (NYO) and he has since worked closely St John's Australian Youth Advisory Network, and with individual jurisdictions to advance youth development in St John. With the challenges of COVID in 2020, the National Youth Group (NYG)'s face-to-face meeting was postponed to May 2021 and during this time, key model policies were ratified in various areas; review of the Youth Leadership courses were undertaken; and, a working group for review of the National Competitions Regulations was formed.

The NYG and NYO's continuing focus is on the development of a National Youth Strategy, international engagement with our regional partners in St John PNG and NZ, curriculum review and revitalisation and establishment of the Centenary of Youth Working Group to celebrate the centenary of youth in December 2025.

Having gone through significant turbulence as a result of COVID last year, the St John Australian Youth Advisory Network (AYAN) is focused on consolidating and restructuring to better serve the youth of St John Ambulance Australia. This includes the removal of the Ambassador Program, and the introduction of additional non-funded 'Team Member' roles to support the team's activities, with recruitment currently ongoing. Additionally, working relationships with State and Territory offices has been identified as a key area for improvement.

The Order of St John International Youth Advisory Network (IYAN) was reconstituted at the start of 2021 with representatives from every Priory (with the exception of Scotland, USA and Singapore). Australia is represented by Thomas Sugget, who was elected Chair of IYAN for the 2021 and presented on behalf of the team at Grand Council 2021. Feedback from Lord Prior and the International Secretariat is positive on the work that IYAN has performed to date.

National Youth First Aid Championships

- Champion Youth Leader – Lachlan Hindrum, Tasmania
- Champion Individual – Mehek Syed, New South Wales
- Champion Team – Elisabeth Boyle, Kael Lawler and Kate Bennett, Northern Territory

National Product Sourcing Unit

The National Product Sourcing Unit (NPSU) and Online Shop performed extraordinarily well in their service and support to all States and Territories over the past 12 months, operating fully under COVID-safe guidelines.

Highlights for the period included ongoing sourcing, supply and Therapeutic Goods Administration registration of all St John branded first aid kits, consumables, personal protective equipment and safety devices. Several large retail projects were also delivered during this period to our corporate retailers which included Bunnings, Costco, Office-works, Aldi, Coles and Woolworths.

National online sales through shop.stjohn.org.au saw strong national sales growth in most states and territories. The Shop served small to medium business enterprises and public customers, with main sales in first aid kits and defibrillators.

The NPSU also managed national billing 36 large corporate clients for training and restocking services provided by the State and Territory entities. Whilst training revenues were reduced due to lockdowns, the NPSU also assisted States and Territories in providing products for additional services such as the equipment for COVID testing and vaccination hubs. Sales 1.6M.

Introduction of St John's automated external defibrillator to the consumer has been extremely successful. Following the launch in March 2021 with several AEDs donated to the community, over 2500 units have since moved from the NPSU warehouse.

Finally, the NPSU liaised closely with their suppliers in maintaining high quality, social responsibility, ethical sourcing and compliance. Accreditation was achieved in ISO 9001 Quality Management, ISO 14001 Environment, ISO 45001 OHS, Ethical and Social Responsibility certification (SMETA), Therapeutic Goods Administration of all products, and completed Financial and Risk compliance audits.

- 16.7 M sales at cost to State and Territory partners and the Commandery.
- 6.2 M from online shop sales
- 1.6 M from national client billing

Training and development

First aid training is a major source of income for all State and Territory partners, and this stream was severely disrupted during the reporting period due to the pandemic. As well, an audit undertaken by the Australian Skills Quality Authority (ASQA) in December 2020, identified a number of areas which, although requiring only minor changes to training and assessment resources, involved a substantial workload for the Training team. The audit was favourably concluded in January 2021. Annual reporting to the Government's Australian Vocational Education and Training Management Information Statistical Standard (AVETMISS) was also delivered at the end of February 2021 – a complex process primarily because each State and Territory operates their own student management system.

The National Training and Development Program liaises closely and often with the National Training Group, which includes representatives from our State and Territory partners. Monthly online meetings during the reporting period focused discussion on new first aid courses, mental health-related training, and compliance as a Registered Training Organisation. Auditing of our partners' internal training processes were also moved to an online forum, with the RTO Manager conducting reviews over a number of months. These audits are due for completion at the end of 2021.

Our partners were further supported by the Training team in their delivery of new and online courses. In December 2020, new versions of the out-of-hospital qualifications from the health training package were released. Substantial revisions were made to six training and assessment resources, including implementation of audit requirements and adjustment to better suit different programs within St John. In response to a request from St John Victoria, training and assessment resources were also developed for a seventh qualification, the Diploma of Emergency Health Care. In total, resources were updated for 29 modules and these were released for use by States and Territories in July 2021. All existing and new first aid courses delivered by St John were updated in early 2021, following revisions to units of competency in late 2020, including substantial work undertaken on the anaphylaxis teaching materials.

Applications for extension of scope for the new first aid courses, anaphylaxis and seven health qualifications were all prepared in compliance with ASQA requirements, and submitted during the first 6 months of 2021. All applications for extension of scope were approved by ASQA. In late 2020, a new version of the Certificate IV in Leadership and Management was released, with substantial changes to assessment requirements. The course, using the new resources, was conducted in Victoria, New South Wales, and nationally online.

Work was also progressed on developing a training and assessment strategy for the Certificate III in Individual Support. This is seen as an important strategic development for St John to allow training to be implemented for workers in the aged care industry. It is expected that an application for extension of scope will be submitted to ASQA by August 2021. Validation of the national assessment for the

electrical industry first aid courses was also conducted. Revisions will be implemented in the second half of 2021 and will include a number of identified changes to the training and assessment resources. The St John Event Health Services program now has three qualifications that can be utilised: Certificate II in Medical Service First Response, Certificate III in Basic Health Care and Certificate IV in Health Care. The St John Patient Transport program can make use of the Certificate III in Non-Emergency Patient Transport and the Diploma of Emergency Health Care. The St John Northern Territory ambulance communications centre will use the revised Certificate III and Certificate IV in Ambulance Communications.

Digital Transformation

A celebrated achievement of the entire Digital Transformation team during the reporting period, was the successful implementation of the St John Business Enterprise System (BES), with South Australia going 'live' in January 2021. The DT delegation to SA provided dedicated project support to the SA BES team. Working together, the two teams introduced efficiencies into the Customer Relationship Management (CRM) to further improve the user interface and user experience. The improvements made to the training and restocking interfaces will benefit all BES participating states. St John in Tasmania also successfully went 'live' on the BES in April 2021. As with the South Australia roll in, a DT delegation provided personal dedicated project support. In addition to performing data migration and CRM configuration tasks, the DT team customised a web solution to facilitate the online business-to-consumer process of training course bookings and payments.

The role of eLearning remained a focus throughout the COVID-19 pandemic. The DT team collaborated with the Training team to deliver new online course offerings targeted at parents and caregivers of children. These courses were sold directly to the public through the Online Shop and some were made available to State and Territory offices to gift to customers, staff, and volunteers. New courses included Youth Mental Health, Caring for Kids, and St John G5 Defibrillator Awareness.

In addition to COVID-related courses the DT team played a crucial role with facilitating the ASQA refresher questionnaire for CPR, Provide First Aid, and Education and Care First Aid course participants. The DT team produced an eLearning package made accessible to a pre-defined list of participants so that results could feed back to a central database in real-time with a high level of assurance that the user who completed the refresher was the intended recipient.

The First Aid regulator handed down broad-sweeping updates to the underpinning unit of competencies that form St John's flagship Provide First Aid course. Intensive work was undertaken by the DT and Training teams to update Provide First Aid with the unit changes. This work was followed by another project to update all other eLearning course offerings that share content with Provide First Aid.

- 1600 support requests received and resolved by the Helpdesk support team.
- Customer satisfaction rated 96% with an average first time reply (less than half the industry standard, *Zendesk Insights Report*).
- 393 new registrations on the AED Register – a total to 2750 registrations.

Clinical Governance Committee

A new membership of the Clinical Governance Committee (CGC) was confirmed at the national Board meeting of St John in August 2020, replacing membership from the Medical Advisory Panel. The new Committee members are: Associate Professor Alan Eade (Chair) (Vic.), Dr Finlay Macneill (NSW), Associate Professor Jason Acworth (Qld), Ms Lauren Davids (St John WA), Dr Gerard Meijer (Qld), Ms Elisa Lay (Vic.), with the reappointments of Lt Col Geoffrey Newman-Martin (Retd) (ACT) and Professor Kieran Fallon (ACT). Board members Ms Virginia Bourke and Dr Glen Farrow were also welcomed to the Committee.

This changeover concluded the tenure of Professor Peter Leggat on the Board and as Chair of the Medical Advisory Panel. With more than a decade in service to the national organisation, our

gratitude to Peter for his stewardship and commitment was recognised with a Gold Commendation presented by the Chancellor. Our thanks also go to those members of the Medical Advisory Panel who contributed for several 3-year terms with dedicated volunteer support and clinical advice to the national Training Program and St John Event Health Service members.

The CGC met three times during this reporting period. It was identified that much work was required to review and amend clinical practice guidelines and governance policies and framework. As well as providing clinical oversight in respect to the Australian Office's national insurance and risk, these documents ensure contemporary clinical and evidence-based practice is maintained and delivered, and informs and guides our State and Territory clinical practitioners and volunteers. This work has progressed and will be finalised in early 2022. As well, the CGC responded to various Australian Resuscitation Council (ARC) draft guidelines to ensure that St John's first aid protocols and skills are maintained to a high standard against evidence-based advice. These guidelines are relevant to the best practice of our Training and Digital Transformation teams' work.

St John Ambulance Australia has been a member of the Australian Resuscitation Council since its inaugural meeting in February 1976. In May 2021, Dr Lakshmi Sunderasan was appointed as St John's representative on the ARC. Dr Sunderasan brings to the ARC her clinical and research knowledge, familiarity of the ARC's aims and objectives, and a long-time relationship as a volunteer with St John Ambulance Australia. Her role is to engage with the ARC on behalf of St John; manage the review processes of the ARC guidelines, and report regularly to the CGC on ARC activities and decisions.

The Publications Manager worked with the CGC, primarily in maintaining current first aid protocols, and incorporating those in the fifth edition of *Australian First Aid*, due for publication in October 2021.





Finance, Audit and Risk Committee – Director's report

I present to you the financial report for St John Ambulance Australia Ltd in respect of the year ended 30 June 2021.

The operating surplus for the year was \$2.7 million (\$2.45 million comparable in 2020). In simple terms, half this year's surplus was made by our National Product Sourcing Unit (NPSU) and half came from the investment portfolio with the Australian Office almost breaking even.

Throughout the year our St John State and Territory entities continued to support the Australian Office with the payment of licence fees and, where applicable, specific funding for agreed projects. In keeping with this shared approach, the national CEO group collaborated in a most positive way to advance the profile and community work throughout the Australian Priory.

Once again NPSU management and staff are commended for delivering quality service and merchandise to their internal, retail and online businesses whilst enduring the frustrations of lock-downs and supply chain disruptions. Furthermore, there was such a considerable degree of sustainable growth in day-to-day activities, that a second warehouse tenancy at Smithfield commenced during the year.

The managed investment funds stand as, by far, the largest asset group on our balance sheet – worth \$12.59 million at year-end (\$8.88 million at June 2020), and having generated \$383,000 annual income (\$466,000 in 2020). The main portfolio benefited from an improved market cycle plus reinvestment of some surplus from the previous year.

The not-for-profit sector in which we operate continued to grow, evermore relevant during the pandemic. We willingly engaged with the Australian Charities and Not-for-profits Commission which provides our regulatory framework, and supported the Community Council for Australia in monitoring changes to our environment.

Finally, I offer sincere thanks to Board colleagues, staff and members for all that they do and the way that they support me.



Glen Brewer KStJ

Director and Chair
Finance, Audit and Risk Committee

St John Ambulance Australia Limited ACN 633 627 899

Financial statements for the year ended 30 June 2021

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Directors' report

Your Directors submit the financial statements of St John Ambulance Australia Limited for the year ended 30 June 2021.

Directors

The names of Directors throughout the year and at the date of this report are:

- Mr Cameron Oxley
- Mr Glen Brewer
- Ms. Sally Hasler (resigned 26 June 2021)
- Professor P Leggatt (resigned 26 June 2021)
- Mr Sean McGuinness
- Ms Virginia Bourke
- Ms Christine Williams (appointed 01 January 2021)
- Dr Glen Farrow (appointed 01 January 2021)
- Dr Kathryn Zeitz (appointed 01 January 2021)
- Ms Michelle Bruggeman (appointed 28 August 2021)

Principal activities

The principal activity of the company during the financial year were:

- a. The national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work.
- b. The production of online and print learning resources for the teaching of first aid and ancillary subjects to the community including the instruction and accreditation of members of the Organisation and product supply through State and Territory organisations to the general public.
- c. The assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

Operating result

The net surplus of the company for the financial year amounted to \$2,702,110.



Cameron Oxley
Chancellor

Canberra ACT
25 October 2021



Glen Brewer
Chair
Finance, Audit and Risk Committee

Statement of financial position

as at 30 June 2021

	Note	2021 \$	2020 (restated) \$
Assets			
Current assets			
Cash and cash equivalents	6	4,981,859	5,236,450
Trade and other receivables	7	1,440,712	2,232,656
Inventories	8	1,194,297	1,143,039
Prepayments	9	107,807	575,935
Total current assets		7,724,675	9,188,080
Non-current assets			
Financial assets	10	12,591,643	8,883,522
Property, plant & equipment	11	2,242,338	2,254,922
Right-of-use assets	12	460,575	243,843
Total non-current assets		15,294,556	11,382,287
Total assets		23,019,231	20,570,367
Liabilities			
Current liabilities			
Trade and other payables	13	1,343,876	1,874,231
Employee entitlements	14	429,972	349,343
Lease liabilities	15	97,894	58,246
Other liabilities	16	27,461	43,101
Total current liabilities		1,899,203	2,324,921
Non-current liabilities			
Employee entitlements	14	7,234	17,185
Lease liabilities	15	374,947	192,524
Total non-current liabilities		382,181	209,709
Total liabilities		2,281,384	2,534,630
Net assets		20,737,847	18,035,737
Equity			
Reserves	17	227,389	182,772
Retained surplus		20,510,458	17,852,965
Total Equity		20,737,847	18,035,737

The above statement of financial position should be read in conjunction with the accompanying Notes.

Statement of profit or loss and other comprehensive income

for the year ended 30 June 2021

	Note	2021 \$	2020 (restated) \$
Total revenue – continuing operations	4	24,015,169	36,545,232
Expenditure			
Cost of sales	5a	15,549,569	26,138,058
Employee expenses		2,333,722	2,163,006
Depreciation and amortisation	5a	171,900	154,282
Interest expense	5a	12,318	9,355
Other expenses from core activities		4,619,048	4,833,109
Total expenses from core activities		22,686,557	33,297,810
Surplus from core activities		1,328,612	3,247,422
Net fair value gains (losses) on financial assets at fair value through profit or loss	10	1,373,498	(798,970)
Net gain on transfer of assets	28	—	15,587,285
Surplus from non-core activities		1,373,498	14,788,315
Operating surplus from continuing operations		2,702,110	18,035,737
Other comprehensive income/(loss)		—	—
Total comprehensive income for the year		2,702,110	18,035,737

The above statement of financial position should be read in conjunction with the accompanying notes.

Statement of changes in equity

for the year ended 30 June 2021

	Retained profits \$	Reserves \$	Total \$
Balance at 1 July 2019	—	—	—
<i>Comprehensive income</i>			
Total comprehensive income for the period	18,035,737	—	18,035,737
Transfer from retained profits to reserves	(182,772)	182,772	—
Balance at 30 June 2020	17,852,965	182,772	18,035,737
<i>Comprehensive income</i>			
Total comprehensive income for the year	2,702,110	—	2,702,110
Transfer from retained profits to reserves	(44,617)	44,617	—
Balance at 30 June 2021	20,510,458	227,389	20,737,847

The above statement of financial position should be read in conjunction with the accompanying notes.

Statement of cash flows

for the year ended 30 June 2021

	Note	2021 \$	2020 \$
Cash flows from operating activities			
Receipts from customers		24,379,404	36,532,852
Investment Income		383,890	466,310
Interest received		681	2,517
Donations received		43,138	17,137
Payments to suppliers and employees		(22,567,380)	(32,635,773)
Interest paid		(12,318)	(9,355)
Net cash flows from operating activities		2,227,415	4,373,688
Cash flows from investing activities			
Proceeds from disposal of plant and equipment		26,196	—
Cash transferred from the Association	28	—	1,548,342
Payments for property, plant and equipment and intangibles		(102,358)	(1,021,501)
Net proceeds from investments		(2,334,623)	418,569
Net cash flows from investing activities		(2,410,785)	945,410
Cash flows from financing activities			
Repayment of lease liabilities		(71,221)	(82,648)
Net cash flows used in financing activities		(71,221)	(82,648)
Net increase in cash and cash equivalents		(254,591)	5,236,450
Cash and cash equivalents at the beginning of the year		5,236,450	—
Cash and cash equivalents at the end of the year	6	4,981,859	5,236,450

The above statement of financial position should be read in conjunction with the accompanying Notes.

Notes to the financial statements

for the year ended 30 June 2021

Note

1. General information

The financial statements cover St John Ambulance Australia Limited (the 'Company') as an individual entity. The financial statements are presented in Australian dollars, which is St John Ambulance Australia Limited's functional and presentation currency. The comparative period covers the period from incorporation, 22 May 2019, to 30 June 2020.

St John Ambulance Australia Limited is a company limited by guarantee.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 25 October 2021. The directors have the power to amend and reissue the financial statements.

2. Basis of preparation

a. Statement of compliance

The Company applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: *Application of Tiers of Australian Accounting Standards* and AASB 2010-2: *Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements*.

These financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*. The Company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

b. Basis of measurement

The financial statements have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of financial assets.

c. Critical accounting estimates and judgments

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

Key estimates

Impairment - general

The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

Revenue from contracts with customers involving sale of goods

When recognising revenue in relation to the sale of goods to customers, the key performance obligation of the Company is considered to be the point of delivery of the goods to the customer, as this is deemed to be the time that the customer obtains control of the promised goods and therefore the benefits of unimpeded access.

Note

2. Basis of preparation – c. Critical accounting estimates and judgments (continued)

Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

Incremental borrowing rate - leases

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the Company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

3. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

a. Revenue

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax ("GST"). Revenue is recognised for the major business activities as follows:

Revenue from contracts with customers

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on the basis of the relative stand-alone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Variable consideration within the transaction price, if any, reflects concessions provided to the customer such as discounts, rebates and refunds, any potential bonuses receivable from the customer and any other contingent events. Such estimates are determined using either the 'expected value' or 'most likely amount' method. The measurement of variable consideration is subject to a constraining principle whereby revenue will only be recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur. The measurement constraint continues until the uncertainty associated with

Note

3. Significant accounting policies – revenue from contracts with customers (continued)

the variable consideration is subsequently resolved. Amounts received that are subject to the constraining principle are recognised as a refund liability.

Other than grant revenue, State and Territory contribution and rental revenue, all revenue is recognised at a point in time when the goods are delivered or the courses/events have occurred.

Sale of goods

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

State and Territory contributions

The directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

Training courses and events

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

Rendering of services

Revenue from a contract to provide services is recognised over time as the services are rendered based on either a fixed price or an hourly rate.

Interest revenue

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Dividend and other investment revenue

Dividends and other investment revenue are recognised when the right to receive payment is established.

Donations and fundraising events

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

Grants

Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

Licence fee revenue

Licence fee revenue is recognised straight line over the period of the licence.

b. Inventories

Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

Note

3. Significant accounting policies (continued)

c. Property, plant and equipment

Recognition and measurement

Plant and equipment are measured on the cost basis less depreciation and any impairment losses.

The carrying amount of plant and equipment is reviewed annually by the directors to ensure it is not in excess of the recoverable amount from these assets.

In the event the carrying amount of plant and equipment is greater than the recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 3(g) for details of impairment).

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of fixed asset	Depreciation rate
Buildings	2.5%
Plant and equipment	10% to 30%

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise.

d. Lease liability

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of-use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

Note

3. Significant accounting policies (continued)

e. Right-of-use assets

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the Company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of-use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings - 6 years

The Company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

f. Financial instruments

Initial recognition and measurement

Classification

As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss ("FVPL"), and
- those to be measured at amortised cost.

The classification depends on the Company's business model for managing the financial assets and the contractual terms of the cash flows.

Recognition and derecognition

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

Measurement

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

Impairment losses (and reversal of impairment losses) on equity investments measured at FVPL are not reported separately from other changes in fair value.

Note

3. Significant accounting policies (continued)

g. Impairment of assets

Other than trade receivables (note 3(j)) assets that have an indefinite useful life which are not subject to amortisation are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell or value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed through profit or loss when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

h. Employee entitlements

Short-term employee benefits

Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date including related on-costs such as superannuation and worker's compensation.

Long service leave

The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with Note 3(h) above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as liabilities but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

The Company's obligations for long-term employee benefits are presented as non-current liabilities in its statement of financial position, except where the Company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current liabilities.

i. Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

j. Trade and other receivables

For all sources of recurrent income, trade receivables are recognised at cost value less allowance for credit losses.

The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

Note

3. Significant accounting policies (continued)

k. Goods and services tax ('GST')

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office ("ATO").

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

l. Income tax

The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997*. The Company has deductible gift recipient (DGR) status.

m. Trade and other payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

n. Economic dependence

St. John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Company has no reason to believe States and Territories will not continue to support St. John Ambulance Australia Limited

o. Member's liability

Members are liable for the amounts each member owes the company in respect of their membership i.e fees or subscriptions due to the company.

Members of the board of directors of the company also have limited liability for the debts of the company, as long as they have followed accepted business and community standards.

p. Application of new and revised accounting standards

In the current year, the group has adopted all of the new and revised Standards and Interpretations issued by the Australian Accounting Standards Board (the AASB) that are relevant to its operations and effective for the current annual reporting period. There has been no material impact on the financial statements of the group through adoption of these new and revised Standards and Interpretations.

q. New accounting standards for application in future periods

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the Company for the annual reporting period ended 30 June 2021. The Company's assessment of the impact of these new or amended Accounting Standards and Interpretations is that they will have no material impact on the financial statements of the Company.

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
4. Operating revenue and other income		
Core activities		
State & Territory contributions	2,320,820	1,979,674
Sale of first aid kits, components and uniforms	20,593,869	33,416,645
Donations	43,138	17,137
Licence revenue	124,446	120,000
Freight and postage revenue	266,330	205,548
Other	138,140	247,886
Total revenue from operating activities	23,486,743	35,986,890
Non-core activities		
Interest income	681	2,517
Return on managed investments	433,890	466,310
Sponsorship	10,000	10,000
Rental Income	83,855	79,515
Total revenue from non-operating activities	528,426	558,342
Total revenue and other income from operating activities	24,015,169	36,545,232
a. Timing of revenue recognition		
Revenue recognised over time	2,529,121	2,179,189
Revenue recognised at a point in time	21,486,048	34,366,043
Total revenue recognised	24,015,169	36,545,232
5. Surplus from continuing operations		
a. Expenses		
Cost of first aid kits, components and uniforms	15,549,569	26,138,058
Depreciation of property, plant & equipment	93,387	94,565
Amortisation of right-of-use asset	78,513	59,717
Interest expense of lease liabilities	12,318	9,355
Net loss on disposal of plant & equipment	(6,957)	1,402
Stock write offs	17,803	7,393
b. Significant revenues and expenses		
The following revenue and expense items are relevant in explaining the financial performance:		
Contributions receivable from States and Territories	2,320,820	1,979,674
c. Surplus by function		
National Office	1,419,018	14,680,788
National Product Sourcing Unit	1,283,092	4,783,254
	2,702,110	19,464,042

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
6. Cash and cash equivalents		
Current		
Cash on hand	721	775
Cash at bank	4,981,138	5,235,675
Total cash and cash equivalents	4,981,859	5,236,450
7. Trade and other receivables		
Current		
Trade receivables	1,376,312	1,095,174
Less: allowance for expected credit losses	—	—
Other receivables	64,400	1,137,482
Total current trade and other receivables	1,440,712	2,232,656
8. Inventories		
Current		
First aid kits and other supplies	1,194,297	1,143,039
Less: allowance for impairment	—	—
	1,194,297	1,143,039
9. Other assets		
Current		
Prepayments	107,807	575,935
10. Financial assets		
Non-current		
<i>Financial assets at fair value through profit or loss</i>		
Managed investments – at market value	12,591,643	8,883,522
Movements in carrying amount		
Opening net carrying amount	8,883,522	—
Transfer of assets from the Association (note 28)	—	10,101,061
Additions (disposals)	2,334,623	(418,569)
Fair value gain (loss)	1,373,498	(798,970)
Closing net carrying amount	12,591,643	8,883,522

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
11. PROPERTY, PLANT AND EQUIPMENT		
Plant and equipment – at cost	605,589	545,987
Less accumulated depreciation	(433,524)	(391,063)
Net carrying amount	172,065	154,924
Land and Buildings – at cost	2,271,050	2,271,050
Less accumulated depreciation	(200,777)	(171,052)
Net carrying amount	2,070,273	2,099,998
Total property, plant and equipment	2,242,338	2,254,922
Movements in carrying amounts:		
Plant and equipment		
Balance at beginning of period	154,924	—
Transfer of assets from the Association (note 28)	—	162,573
Additions	102,358	61,886
Disposals	(21,555)	(4,700)
Depreciation expense	(63,662)	(64,835)
Closing net carrying amount	172,065	154,924
Land and buildings		
Balance at beginning of period	2,099,998	—
Transfer of assets from the Association (note 28)	—	2,129,728
Additions	—	—
Disposals	—	—
Depreciation expense	(29,725)	(29,730)
Profit/(Loss) on disposals	—	—
Closing net carrying amount	2,070,273	2,099,998
12. Right-of-use assets		
Right-of-use	626,710	333,418
Less: accumulated depreciation	(166,135)	(89,575)
Net carrying amount	460,575	243,843

The Company leases a building for its warehouse under an agreement of three years with an option to extend. The lease has various escalation clauses. On renewal, the terms of the lease are renegotiated. During the year, an additional unit at the warehouse was leased.

The Company leases office equipment under agreements of between one to five years. These leases are either short-term or low value, so have been expensed as incurred and not capitalised as right of use assets.

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
13. Trade and other payables		
Current		
Trade payables	1,149,667	1,732,365
Other payables	194,209	141,866
	<hr/>	<hr/>
Total current trade and other payables	1,343,876	1,874,231
	<hr/>	<hr/>
14. Employee entitlements		
Current		
Long service leave	198,246	164,310
Annual leave	231,726	185,033
	<hr/>	<hr/>
	429,972	349,343
	<hr/>	<hr/>
Non-current		
Long service leave	7,234	17,185
	<hr/>	<hr/>
15. Lease liabilities		
Current		
Lease liabilities	97,894	58,246
	<hr/>	<hr/>
Non-current		
Lease liabilities	374,947	192,524
	<hr/>	<hr/>
16. Other liabilities		
Current		
Restricted Funds - PNG	27,461	43,101
	<hr/>	<hr/>
17. Reserves		
Norma Bell Youth Reserve	227,389	182,772
	<hr/>	<hr/>
Movements during the period:		
Opening balance	182,772	—
Transfer of assets from the Association (note 28)	—	182,772
Annual program increase in investments and market value	44,617	—
Annual program funding received	—	—
Annual program decrements	—	—
	<hr/>	<hr/>
Closing balance	227,389	182,772
	<hr/>	<hr/>

The Norma Bell Youth Reserve records the funding available for youth initiatives

18. Contingent liabilities

The Directors are not aware of any contingent liabilities.

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
19. Fundraising		
<i>Information to be furnished under the Charitable Fundraising Act</i>		
Gross proceeds from fundraising	43,138	17,137
Less: Total cost of fundraising	—	—
Net surplus obtained from Fundraising	43,138	17,137

20. Subsequent events

The Directors are not aware of any matters or circumstances that may significantly affect the operation of the Company, the results of the operation or the state of affairs in the accounts in subsequent financial years.

21. Economic dependence

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 4b.

22. Related party transactions

St John Ambulance Australia Limited (the 'Company') is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter. The number of order members of the company is 2516. Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the year the Company contributed amounts totalling \$236,345 towards the operating costs of the Grand Council.

Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia through the authority of the Company's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.

Amounts owing by (to) related parties at year end are as follows:

Amounts receivable from States and Territories at year end	887,342	2,353,212
Amounts payable to States and Territories at year end	(836,017)	(536,692)
Net receivable from States and Territories at year end	51,325	1,816,520
Sales made to related parties during the year	19,893,511	30,915,195
Purchases made from related parties during the year	(4,980,338)	(3,627,897)

Director's remuneration

In accordance with the Company's Constitution, a Director is not be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the year.

Notes to the Financial Statements for the year ended 30 June 2021

Note	2021 \$	2020 \$
23. Key management personnel		
Remuneration of key management personnel ('KMP')		
The aggregate amount of compensation paid to KMP during the year was	280,617	273,121
24. Segment reporting		
The Company operates in a single geographical segment - Australia - through its State/Territory operational entities. The Company operates in the field of development and publication of first aid material and products and the promotion of humanitarian causes.		
25. Limitation of member's liability		
The company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the company being wound up would not exceed \$1 per member. As at 30th June 2021 the number of members of the company was XXX (2020: 2,446).		
26. Impact of COVID-19		
During March 2020, COVID-19 was declared a pandemic by the World Health Organisation and has had a significant impact on domestic and global markets and economies. The impact of the COVID-19 pandemic, which continues to evolve on a daily basis, has significantly affected market volatility, exchange rates, supply chains, consumer demand, liquidity and credit conditions and unemployment rates and in a bid to curtail the spread of COVID-19, travel, trade and social restrictive measures have been imposed by the Australian Government.		
The Company received a large number of orders related to Personal Protective Equipment PPE during the period ended 30 June 2020. This led to a large increase in sales, and a subsequent increase in surplus for that year.		
The directors are managing and monitoring the Company's operations closely in response to COVID-19 which continues to evolve on a daily basis. The extent of the impact COVID-19 may have on the Company's future financial performance and position is currently not known given the degree of uncertainty in the current climate.		
27. Company details		
The registered office of the Company is 10-12 Campion Street, Deakin West ACT 2600		
The principal place of business of the Company is 10-12 Campion Street, Deakin West ACT 2600		
28. Net gain on transfer of assets from St John Ambulance Australia Inc.		
Up until 30 June 2019, the operations of St John Ambulance Australia Limited were performed through St John Ambulance Australia, Inc (the "Association"). On 1 July 2019, the net assets of the Association, Inc were transferred to St John Ambulance Australia Ltd, and all operations were performed through the company from 1 July 2019. The net assets of the Association as at 1 July 2019 have been recorded at fair value. This has been recorded as a gain in the financial statements of the company for the period ended 30 June 2020 and consist of the following:		

Note

28. Net gain on transfer of assets from St John Ambulance Australia Inc. (continued)

	2020 (restated) \$
Cash and cash equivalents	1,548,342
Trade and other receivables	1,916,240
Inventories	660,163
Prepayments	147,566
Right-of-use asset	48,832
Total current assets	4,321,143
Trade and other receivables	790,000
Other financial assets	10,101,061
Property, plant and equipment and intangible assets	2,292,299
Total non-current assets	13,183,360
Total assets	17,504,503
Trade and other payables	1,497,405
Employee benefits	360,524
Lease liabilities	10,707
Other liabilities	7,100
Total current liabilities	1,875,736
Lease liabilities	41,482
Total non-current liabilities	41,482
Total liabilities	1,917,218
Net assets	15,587,285

29. Change in accounting policy

During the year, the company changed its accounting policy in relation to items previously classed as intangible assets. Any expenditure in relation to configuration and customisation costs incurred in relation to software arrangements provided by a supplier as part of cloud technology (Software-as-a-Service, or SAAS) are expensed when incurred.

Under the previous accounting policy, such items were capitalised as part of intangible assets and amortised over their expected useful life.

The adjustments that relate to preceding financial years has been processed retrospectively in compliance with the requirements of *AASB 108 Accounting Policies, Accounting Estimates and Errors*.

Note

29. Change in account policy (continued)

As a result of this, the comparatives for the year ended 30 June 2020 have been amended as follows:

- in the statement of financial position as at 30 June 2010, intangible assets transferred to the company (note 28) have decreased by \$693,841, and additions in intangible assets during the prior year reduced by \$910,000, resulting in a decrease in intangible assets of \$1,397,579;
- in the statement of profit and loss and other comprehensive income, amortisation of intangible assets decreased by \$202,262, other expenses increased by \$910,000, and the net gain on transfer of assets decreased by \$693,841.

Below is an extract representation of prior periods presented to show the previously stated figures, the prior year adjustment and the final restated information.

	Previously stated 30 June 2020 \$	Adjustment \$	Restated 30 June 2020 \$
<i>Statement of profit or loss and other comprehensive income — extract</i>			
Expenses			
Depreciation and amortisation	360,544	(206,262)	154,282
Other expenses from core activities	3,923,109	910,000	4,833,109
Total expenses from core activities	32,594,072	703,738	33,297,810
Surplus from core activities	3,951,160	(703,738)	3,247,422
Net gain on transfer of assets	16,281,126	(693,841)	15,587,285
Surplus from non-core activities	15,482,156	(693,841)	14,788,315
Net surplus from continuing operations	19,433,316	(1,397,579)	18,035,737
Total comprehensive income for the year	19,433,316	(1,397,579)	18,035,737
Assets			
Non-current assets			
Intangible assets	1,397,579	(1,397,579)	—
Total assets	21,967,946	(1,397,579)	20,570,367
Net assets	19,433,316	(1,397,579)	18,035,737
Equity			
Accumulated surplus			
Retained surplus	19,250,544	(1,397,579)	17,852,965
Total equity	19,433,316	(1,397,579)	18,035,737

Directors' declaration

The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

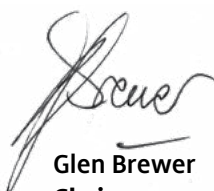
1. The financial statements, which comprises the statement of financial position as at 30 June 2021, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and:
 - a. Comply with Australian Accounting Standards – Reduced Disclosure requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
 - b. Give a true and fair view of the Company's financial position as at 30 June 2021 and of its performance for the year ended on that date.
2. There are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.



Cameron Oxley
Chancellor

Canberra ACT
25 October 2021



Glen Brewer
Chair
Finance, Audit and Risk Committee

Directors' declaration under the *Charitable Fundraising Act*

In the opinion of the Directors of St John Ambulance Australia Limited:

1. The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2021; and
2. The statement of financial position as at 30 June 2021 give a true and fair view of the state of affairs of the Company with respect to fundraising appeals conducted by the organisation; and
3. The provisions of the *Charitable Fundraising Act 1991*, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and
4. The internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This declaration is made in accordance with a resolution of the Board of Directors.



Cameron Oxley
Chancellor

Canberra ACT
25 October 2021



Glen Brewer
Chair
Finance, Audit and Risk Committee

Auditor's independent declaration



Auditor's Independence Declaration To the directors of St John Ambulance Australia

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia for the period ended 30 June 2021.

A handwritten signature in black ink, appearing to read 'A G Smith'.

Sydney, NSW
25 October 2021

A G Smith
Director

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Independent auditor's report to the members of St John Ambulance Australia Limited



Independent Auditor's Report to the Members of St John Ambulance Australia Limited

REPORT ON THE AUDIT OF THE FINANCIAL REPORT

Opinion

We have audited the financial report of St John Ambulance Australia ("the Entity") which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion:

- (a) the accompanying financial report of the Entity has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* including:
 - (i) giving a true and fair view of the Entity's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
 - (ii) complying with Australian Accounting Standards – Reduced Disclosure Requirements and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
- (b) the financial report gives a true and fair view of fundraising appeals for the financial period;
- (c) any money received as a result of fundraising appeals conducted during the period ended 30 June 2021 has been properly accounted for and applied in accordance with the Charitable Fundraising Act 1991 and the Regulations thereto;
- (d) the financial statements and associated records have been properly kept during the financial period in accordance with provisions of the Charitable Fundraising Act 1991 and the Regulations thereto; and
- (e) at the date of this statement there are reasonable grounds to believe St John Ambulance Australia will be able to pay its debts as and when they fall due.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Independent Auditor's Report to the members of St John Ambulance Australia Limited (continued)



Responsibilities of Management and the Directors for the Financial Report

Management is responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Independent Auditor's Report to the members of St John Ambulance Australia Limited (continued)



We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

HLB Mann Judd Assurance (NSW) Pty Ltd
Chartered Accountants

Sydney, NSW
25 October 2021

A G Smith
Director

St John Ambulance in Australia

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