



*in the service  
of humanity*



**St John Ambulance Australia Ltd.**  
Annual report for the period  
1 July 2019–30 June 2020

This report covers activities and performance of St John Ambulance Australia Ltd for the period 1 July 2019 to 30 June 2020.

As the Priory office for St John in Australia, we take this opportunity each year to recognise all our members and the great work they (and their families) do to uphold the mottoes of our international organisation.

The Australian Office team is small but our service is huge and broadreaching—not only to all our State and Territory colleagues, but across the waters to our Pacific neighbours; east to Asia, and on to the rest of the world.

We are dedicated to upholding the standards of the Order, and principles and practices of good governance. This is demonstrated by continuing provision of high quality training and products that support St John's mission in Australia.



St John Ambulance Australia is an Australian company Limited by Guarantee.

We are a registered charity under the Australian Charities and Not-for-profits Commission (ACNC).

Our ABN is 83 373 110 633, and our ACN is 633 627 899.

We are a Registered Training Organisation with the Australian Skills Quality Authority. Our RTO number is 88041.

We are a registered Public Benevolent Institution (PBI) and are endorsed by the Australian Taxation Office as a Deductible Gift Recipient (DGR); and an income tax exempt charity (holding tax concessions and exemptions relating to income, goods and services, and fringe benefits taxes).



The Australia Office joined the National Redress Scheme in mid-2019. The Scheme provides acknowledgement and support to people who experienced institutional child sexual abuse.

The Australian Office achieved Child Wise accreditation as a child safe organisation in July 2019.

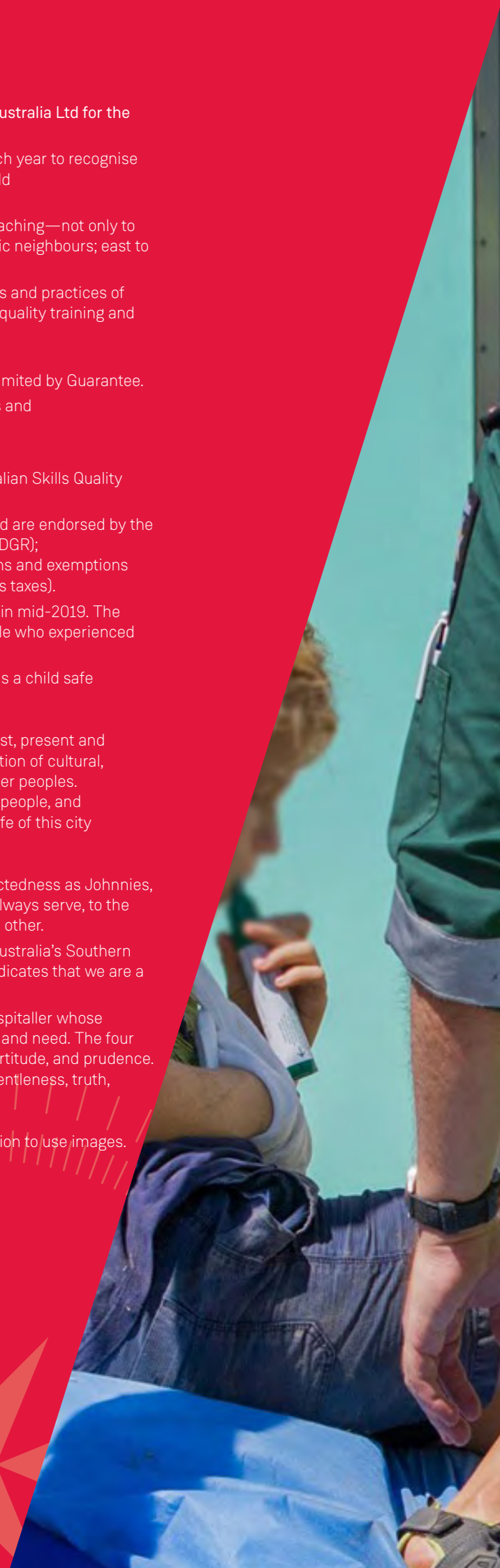
The St John Australian Office acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples. We acknowledge the Traditional Custodians of the ACT, the Ngunnawal people, and respect their continuing culture and the contribution they make to the life of this city and this region.

Our front cover this year, presents a 'compass'—a symbol of our connectedness as Johnnies, and our shared journey under the Southern Cross as we endeavour to always serve, to the best of our personal and professional abilities, our community and each other.

The heraldic Royal Beasts of Lion and Unicorn, the Amalfi Cross, and Australia's Southern Cross are represented on the Coat of Arms of the Australian Priory. It indicates that we are a member of the international family of the Order of St John.

The Amalfi Cross represents the history and heritage of the Knights Hospitaller whose commitment we too have undertaken in providing for those in sickness and need. The four arms of the white cross symbolise the virtues of justice, temperance, fortitude, and prudence. The eight points represent the qualities of our First Aiders: sympathy, gentleness, truth, compassion, unselfishness, peace, endurance, and humility.

Thanks to all the State and Territory entities for inspiration and permission to use images.







*To prevent and  
relieve sickness  
and injury.*





*To act to enhance  
health and wellbeing*





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ng.



# We empathize ...





The Prior, His Excellency General the Honourable David John Hurley, showed his support during the Victorian bushfires of the summer of 2019-2020.

First Responders, Robert Wilson (right) and Erin Wallace (left), both long-time St John members, volunteered their time during the bushfires that ravaged swathes of south-east Victoria.

On 5 January, His Excellency visited the Bairnsdale Football Pavilion evacuation centre. Robert and Erin explained how they were providing first aid for minor injuries and to help relieve breathing difficulties due to the smoke. And, just as importantly, they were giving psychological support to many distressed and anxious community members.



# we're supportive.

2 June 2020 was Australia's first ever Thank-a-First-Responder Day.

It has become very clear this year, just how much these people do to protect and care for our community.

During Victoria's COVID response, St John Non-Emergency Patient Transport crews put themselves at great risk whilst transporting over 400 suspected or confirmed COVID cases.

Thank you to all St John First Responders (and your supportive circles) for your dedication, compassion and hard work.









# Chancellor's report

I am pleased to present the Annual Report of St John Ambulance Australia Ltd (St John) for 2020.

My first year as Chancellor has certainly been a year in two parts. The year began with the transition of St John to a Company Limited by Guarantee with a smaller skills-based Board of Directors. Much important work was done in establishing proper governance structures including Board Committees and the Board confirmed and refined our strategic priorities.


The second half of the year was dominated by the prolonged and devastating bushfire season followed immediately by the COVID pandemic, both of which have challenged us as an organisation and underscored the important work we do in our communities.

I commend to you this annual report and I especially highlight and celebrate the work done by our members, both volunteer and staff, and the incredibly valuable positive outcomes for community through our work. We have so much to be proud of as members of St John. There is always more to do, but it's good to stop and reflect from time to time on the considerable benefit we deliver to the community in Australia and for our near neighbours in our region.

During the year in review, the Australian Priory hosted the St John Asia-Pacific Regional Meeting in February. This meeting took place against the ominous backdrop of fires burning in the area. As always, it was inspiring to hear what our near neighbours in the region are doing, generally with very limited resources. The support which the Australian and New Zealand Pories give to the regional St John family is so important and has an enormous impact. There is much more that we can do to help and a plan is being developed to maximise the impact and effectiveness of St John's efforts to meet the needs in these developing countries.

The Australian Office provides significant support to St John Papua New Guinea by funding equipment supplier costs through the National Product Sourcing Unit (NPSU). This part of the Priory's business grew exponentially as the nation's need for personal protective equipment such as masks and gloves became a major national public health issue as the COVID virus took hold and spread throughout the country. The Australian Office has worked tirelessly to source enormous quantities of PPE to meet the demand. We were able to maintain supplies thanks to the strong relationships which our team has built with suppliers over many years. As a result our people and our customers have had continuous access to top quality equipment. I extend my special thanks to our dedicated staff at the NPSU for their tireless work.

It was also a year to celebrate the achievements of some special St John people. I was delighted to attend investiture ceremonies in several states before we were all confined to our homes. It was wonderful to spend time with members from



The Pel Fesq stained-glass windows as they would have been originally arranged: the pink heath of Victoria (top), and St John's Wort and Maltese Cross, below.



around the country and acknowledge the breadth and depth of commitment to the Australian community by our members, and to celebrate with the newly admitted or promoted members, awardees and their families and friends.

I again congratulate all members who were admitted, promoted or received service recognition and other awards during 2020.

I was privileged to attend the installation at Government House in Canberra of His Excellency General The Hon. David Hurley AC DSC (Ret'd) KStJ as Prior of the Order in Australia. His Excellency and Mrs Hurley were amazing supporters of St John in NSW during His Excellency's term as Deputy Prior of the Order in that state. They have brought the same high level of interest and energy to St John across Australia in their new roles at Government House in Canberra. I have met with His Excellency quarterly to brief him on the multitude of St John activity occurring around the country. His Excellency and Mrs Hurley have made a point of seeking out our members as they travel across the country. On behalf of all St John members, I sincerely thank them for their support of St John and our members.

On the St John International front during the year, I was honoured to be invited to join the Order's Executive Committee and the Order Honours and Awards Committee. In May 2020, the Priory Secretary and I attended the Grand Council meetings which were of course conducted via video link. This was the first Grand Council meeting chaired by Mark Compton as our new Lord Prior. Notwithstanding the challenges of the video format, the meetings produced a great deal of thoughtful and insightful discussion all expertly chaired by the Lord Prior. There were particularly inspiring discussions based around the Order's new values statement and a framework to guide how St John establishments should behave towards each other to maximise our impact.

On a personal note, my first year as Chancellor has been humbling. I have felt incredibly welcomed and have greatly appreciated the expressions of warmth and support I have received from so many. My particular thanks to my colleagues on the National Board for their hard work and support, and to our CEO Mr Len Fiori KStJ and all in the Australian Office for their boundless enthusiasm for, and dedication to, St John.

Finally, to all members across Australia, throughout the extraordinary and challenging events of the past year you continue to inspire us all with your service and commitment to helping others; and to your families and loved ones who in turn provide enormous support to you to allow you to contribute to the Order, I offer my deep and sincere thanks, admiration and respect.



**Cameron Oxley KStJ**  
Chancellor



During the first few weeks in July, St John Ambulance in Victoria deployed over 120 volunteers and staff, side-by-side, to assist with door-to-door COVID-19 test collections in hotspot locations. During this time, over 4050 addresses were visited, and 5820 samples collected.

# Chief Executive Officer's report



Image: ©Irene Dowdy, CEO Magazine, Dec. 2019, p. 128.

My dear friends and colleagues. I've written many annual and other corporate reports over the years, outlining a year's business, reflecting on the successes, and finding renewed enthusiasm and energy for the following year. But these past twelve months have thrown us all extraordinary challenges, that introduced us to many previously unacknowledged complexities of modern life.

But, as proven in the second half of this financial year, St John Ambulance in Australia has endured those challenges of fire, flood, continuing drought and deadly virus. We've individually proven our emotional and interpersonal resources to bear up under the strain of isolation, and collectively we have continued to uphold the purpose and mission of our organisation in giving valuable service to our community.

It is then, with the support of my family, colleagues, and the mottoes by which we work, that I am buoyed, and so I confidently present this report to you.

It feels like an age since we've last had the opportunity to reflect on the work of the Australian Office. My last report was published in 2018, and since then we have celebrated the investiture of a new Lord Prior (our very own Professor Mark Compton) and Chancellor; welcomed a new Governor-General to Canberra; and formally posted our new Constitution. The latter event still resonates today, as that paved the way to our transition as a Company Limited by Guarantee. That milestone has now been achieved, and from 1 July 2019, the Australian Office has appended 'Ltd' to its business name. Obtaining this goal has been an enormous task which began some decades ago with evolving liaison between the Australian Priory and the International Order office in London, and an eloquence of lawyers. The new Constitution has seen the formation of a new skills-based Priory Board, and Federal Council, and especially welcomed the opportunity to explore and discover innovative new revenue avenues for the Australian Office.

One such strategic initiative was undertaken in consultation with our General Manager of the National Product Sourcing Unit—that of exploring exclusive distribution by the Australian Office, of a St John-branded defibrillator. This has received the support of all States. We anticipate that the assured success of introducing this product to our Australian markets, will enhance the reputation of St John in the healthcare market.

And always, even in the pursuit of expanding our business, the Australian Office continued to provide training resources, digital services, and first aid and healthcare products to all the States and Territories. The team at the Australian Office is recognised and congratulated on their continuing hard work and dedication to supporting the work of St John.

Recognition has to be made of the Australian Office National Product Sourcing Unit. Even before the demands of COVID-19 fully occupied their daily business, the NPSU had firmly established themselves as a \$15,000,000 business supporting all the States and Territories with their products, online shop sales and national clients. The event of COVID-19 saw extraordinary demand from the States and Territories for personal protective equipment to meet the requirements of their healthcare services. Only St John's NPSU was in an exceptional position to source and manufacture high quality medical products, and supply those quickly and constantly. In this event, the NPSU proved the value of building excellent business relationships, maintaining second-to-none quality control of their products, and importantly, recognising and supporting the individual members of their small team. Further details of the work of the NPSU can be read later in this publication.

The Australian Office has also played its part in support of our nation's mental health. The Training and Digital Transformation teams provided invaluable resources and



opportunities for engagement, to all our State and Territory members. With restrictions of lockdown and social distancing, all the State and Territory training programs were severely disrupted but the Training team quickly developed a range of elearning courses to support the community which the Digital team then designed, tested and uploaded--all in record time. SJ One responded by live-streaming a series of online clinical discussions to our volunteers, which proved hugely popular, inspiring some of the States to establish their own sessions for their employees and volunteer members. Full reports of the work of these teams over the past financial year, can be read in this publication.

St John Ambulance has been responding to global distress and suffering for many years. Our organisation has strong foundations where first aid for our physical, mental and spiritual health continues to be at the core of what we do.

During the devastating bushfires that started in late 2019, to the lockdowns and social distancing due to COVID-19, our peoples' resilience has been evident. Whether they have found resilience through the comfort of their family, in the confidence of their skills and knowledge, in the support of their colleagues, or even just the ability to face another day and give another hour, St John members have made themselves available. They worked side-by-side with State Emergency Service personnel, and they've been at the front line of COVID-19, at testing sites and transporting patients.

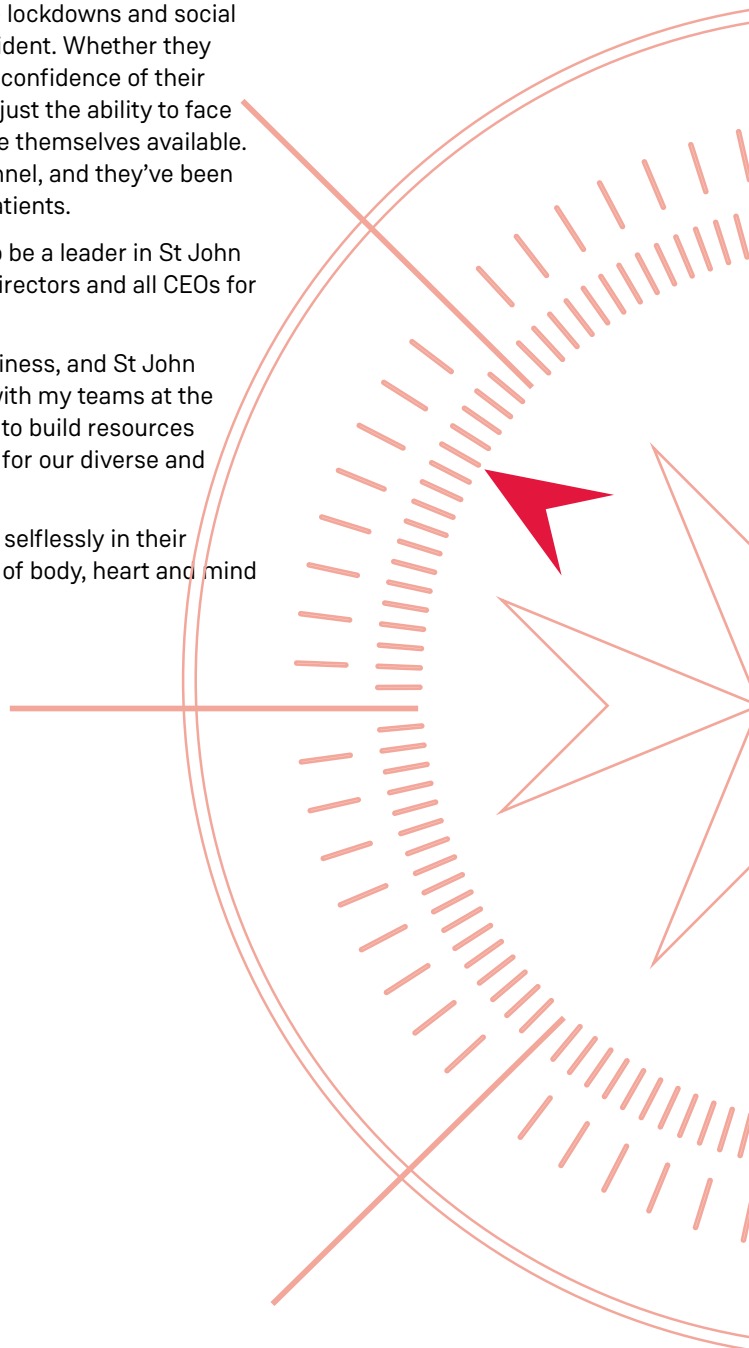
I am very proud to be counted amongst you all. It is a privilege to be a leader in St John Ambulance Australia, and I thank the Chancellor, the Board of Directors and all CEOs for their continuing support in me.

This financial year has seen a significant impact on St John business, and St John has made significant impacts within our community. Together with my teams at the Australian Office and the Sydney-based NPSU, we will continue to build resources and practices with those challenges and achievements in mind, for our diverse and widespread Australian community.

Never least in my thoughts are our members who participate so selflessly in their communities. I thank you sincerely for the continuing strengths of body, heart and mind in your service to the Order.



**Len Fiori KStJ**  
**Chief Executive Officer**  
**and Priory Secretary**







# We're here. Reliable, resilient.



The mighty St John road crew in Wickham (the Pilbara region), Western Australia

<https://www.facebook.com/StJohnWA.WicRoe/>

# The Australian Priory

## Priory Board of Directors

The role of the St John Ambulance Australia Priory Board of Directors is to:

- direct Order matters within Australia and strengthen links with the international Order supporting, in particular, strategic development of Associations in the region
- enhance the St John brand, including protecting intellectual property and monitoring the performance of licensees under the terms of the license agreement
- encourage best practice to be shared across States and Territories
- encourage collaborative projects to be implemented for the benefit of St John in Australia.

The Priory Board of Directors receives administrative support from the Australian Office.



Mr Cameron Oxley KStJ  
Chancellor



Mr Glen Brewer KStJ  
Director



Ms Sally Hasler DStJ  
Director



Prof. Peter Leggat CStJ  
Director



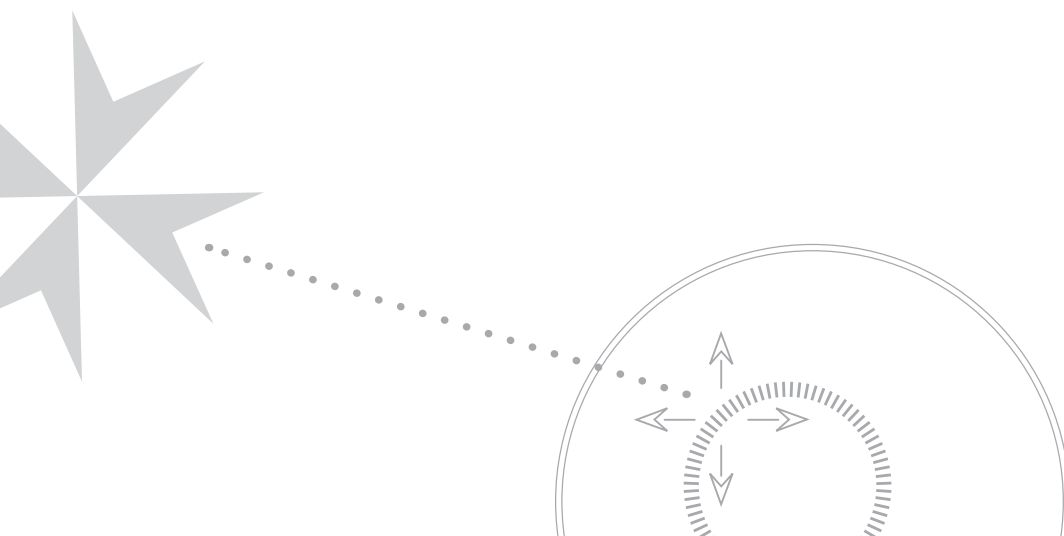
Ms Virginia Bourke OStJ  
Director



Mr Sean Mcuinness  
Director



Mr Len Fiori KStJ  
Australian CEO





## Federal Council

The St John Federal Council provides an opportunity for State and Territory Chairs and CEO's to meet as representatives of their jurisdiction. They meet to consider and transact matters of business which supports the work of St John, and to make recommendations as needed to the St John Ambulance Australia Priory Board.

The Members of the Federal Council are:		Tasmania	Chair, Maj. Gen. (Rtd) Steve Smith AM CSC RFD CStJ CEO, Mr Ross Byrne CStJ
Australian Capital Territory	Chair, Mr Bill Bunton MStJ CEO, Ms Bianca Russell		
New South Wales	Chair, Mr Sean McGuinness CEO, Ms Sarah Lance OStJ	Victoria	Chair, Ms Virginia Bourke OStJ CEO, Mr Gordon Botwright
Northern Territory	Chair, Mr Peter Carew CEO, Ms Judith Barker	Western Australia	Chair, Mr Shayne Leslie KStJ (current Chair of Federal Council) CEO, Ms Michelle Fyfe
Queensland	Chair, Ms Shirley Watson DStJ (to Nov. 2019) Chair, Mr Robert Hunt (from Nov. 2019) CEO, Mr Alex Hutton	Chancellor	Mr Cameron Oxley KStJ
		Australian CEO	Mr Len Fiori KStJ
		<b>Auditors</b>	HLB Mann Judd Assurance (NSW) Pty Ltd
South Australia	Chair, Ms Karen Limb OStJ CEO, Mr Michael Cornish (to July 2019) CEO, Mr Ray Creen (from Aug. 2019 to Dec. 2020) CEO, Mr Mark Groote (from Dec. 2019)	<b>Solicitors</b>	Bradley Allen Love Lawyers

## The Australian Office

In 2019, the Australian Office of St John Ambulance Australia Inc. (AO), became a Company Limited by Guarantee. The AO team supports the State and Territory organisations and their business, and the work of the International Priory.

### Chief Executive Officer and Priory Secretary Len Fiori

Governance and administration	Kylie Seidel, Manager, Executive and Priory Amanda Power, Manager, Finance Belinda Ding, Manager, Policy and Community Gabrielle Lhuede, Manager, Publishing
Product sourcing and manufacturing, sales and distribution	Dilhan De Silva, Manager, National Product Sourcing Unit Ling He, Purchasing Controller Debi Thompson, Accounts Coordinator Online Shop, Valerie Bickell and Amanda Farrugia Calvin Hong, Logistics Officer Jhay Jasmin, Warehouse Coordinator
Education and training	Peter LeCornu, Acting Training Manager and Projects Manager Jennifer Sorthi, RTO Compliance Manager Carol Anderson, Projects Development Officer
Digital transformation	Shay McAuley, Manager, Digital Transformation Charlie Bartak, E-Learning Projects Officer Ryan Kellow, IT Projects Officer Rakesh Tadisina, Salesforce Administrator

# The Priory Board

## Our strategic principles

A major role of the Australian Office is to provide Priory support to the State and Territory entities, and ensure that St John in Australia remains participatory, equitable and inclusive, service-focused and community-orientated.

Under the new Constitution and as a Company Limited by Guarantee, the Australian Office can now also provide focus on supporting the community (with the States and Territories) by investigating strategic opportunities for growth and development.

The following strategic principles of the Priory Board will guide the Australian Office in its objectives and actions.

### 1. Ensure long-term financial sustainability ...

- by growing revenue and managing costs
- by seeking new funding opportunities and initiatives which align to our Purpose (to serve humanity), with the approval of the Priory Board, and in agreement with the State and Territory entities (where possible) to avoid market competition.

### 2. Facilitate collaboration with the State and Territory entities ...

- to deliver programs, products and services that support the national Goals, meet customer and stakeholder needs, and further promote our Mission (to make first aid a part of everybody's life)
- to continue to strengthen the St John brand.

### 3. Provide organisational accountability by ...

- employing contemporary professional principles of governance and management
- implementing reporting metrics approved by the Priory Board, and holding all State and Territory entities accountable against agreed measures
- ensuring all State and Territory entities adhere to the terms of the licensing agreement .

### 4. Upholding the work of the Order of St John

#### The role of the Australian Priory is to ...

- ensure that St John Ambulance Australia and all State and Territory entities, their members, volunteers and employees are aware of their obligations to the international Order of St John, and are committed to the work of the Order in accordance with the Constitution.
- engage with all other St John Priories, Associations and the St John Eye Hospital Group with the commitment and support of all State and Territory entities
- support the work of the St John Eye Hospital Group by raising awareness and education, collaboration and assistance
- contribute to the support of significant projects that require Priory assistance and resources (when requested by the Order)
- administer the duties of the Priory Honours and Awards Committee, and provide high level secretariat functions to ensure all Order matters are managed efficiently and effectively
- participate annually at the Grand Council, and CEO meetings of Priories and Associations.

### 5. Advocate for delivery and continuity of the five National Goals ...



# St John Ambulance in Australia

## National goals 2020–2025

1.

To make first aid a part of everybody's life.



2.

To ensure that 50% of out-of-hospital cardiac arrest patients receive defibrillation with public access defibrillators, and 90% receive CPR before the arrival of an ambulance.



3.

To provide professional medical services at events that maximise public safety.



4.

To provide easy and equitable access to health services.



5.

To be seen as the leader in our community that maximises volunteer participation in the relief of sickness, distress, suffering and danger.





Associate Professor Franklin HG Bridgewater OAM KStJ leads the Capital Procession to a Church service, in his volunteer role of Director of Ceremonies (2011–2020). His 9-year-term ended on St John's Day, 24 June 2020. Mr Kieran Brown KStJ was appointed the new Director of Ceremonies.

The role of the Director of Ceremonies is of long tradition in the Order. The position is responsible for all ceremonial activities in connection to Chapter meetings and Church services, and other relevant Priory duties as requested.



# OUR VALUES

Respect

Unselfishness

Excellence

Openness and transparency

Devotion

Togetherness

Diversity and inclusiveness

Faithfulness

[StJohnInternational.org/Our Values](https://StJohnInternational.org/Our%20Values) ↗

## The Most Venerable Order of St John

▼ Sovereign Head, Queen Elizabeth II

▼ Grand Prior, HRH The Duke of Gloucester

▼ Grand Council

- 5 Great Officers
- Priory Heads
- Order Hospitaller

▼ International Office

- Secretary General
- Support staff

St John Ambulance Establishments

- 13 Priories
- 27 Associations
- 1 Foundation: the St John of Jerusalem Eye Hospital Group

The work of the Hospitallers of St John of Jerusalem was formally recognised by Papal Bull in 1113. A branch of the Order of St John was founded in England in 1820, based on the medieval Hospitallers traditional mission of caring for the sick and injured. Recognising the need to provide immediate care for injuries sustained in industrial workplaces, the St John Ambulance Association was launched by the Order in 1877, organising training and the distribution of first aid kits and stretchers. A decade later, the volunteer St John Ambulance Brigade was formed, and was constituted as a Royal Order of Chivalry in 1888.

## Prior

### Knight of Justice

The Governor General of the Commonwealth of Australia  
His Excellency General the Hon. David Hurley AC DSC (Retd) KStJ

## Deputy Priors

### New South Wales

Her Excellency the Hon. Margaret Beazley AC QC DStJ

### Northern Territory

Her Honour the Hon. Vicki O'Halloran AO DStJ

### Queensland

His Excellency the Hon. Paul de Jersey AC KStJ

### South Australia

His Excellency the Hon. Hieu Van Le AC KStJ

### Tasmania

Her Excellency Prof. the Hon. Kate Warner AC DStJ

### Victoria

Her Excellency the Hon. Linda Dassau AC DStJ

### Western Australia

The Honourable Kim Beazley AC KStJ

## Sub-Prelate

The Right Rev. R Hurford OAM KStJ

## Priory Officers

### Chancellor

Mr Cameron Oxley KStJ

### Priory Secretary

Mr Len Fiori KStJ

### Hospitaller

Clinical Professor Nitin Verma AM CStJ

### Director of Ceremonies

Associate Professor Franklin HG Bridgewater OAM KStJ (to June 2020)  
Mr Kieran Brown KStJ (from June 2020)

### Librarian

Professor John Pearn AO RFD GCStJ

## Priory Chapter

The Priory Chapter consists of all members of the Priory of or above the grade of Officer, and who are ordinarily resident within the Priory in Australia.

## Australian Capital Territory

### Knights of Justice

Sir W Deane AC KBE  
Major General M Jeffery  
AC CVO MC (Retd)

PGF Henderson AC  
Dr IJ Howie-Willis OAM  
M Jeffery  
P LeCornu  
L Fiori  
Dr DG Rossi AO  
Sir D Smith KCVO AO  
D Sturkey CVO AM  
Prof. PG Warfe CSC

### Knights and Dames of Grace

General Sir P Bennett AC  
KBE DSO  
Lady Bennett Lady Deane  
Brigadier PJA Evans (Retd)  
MJ Hazell CVO AM

### Commanders

MCB Bonsey AO CVO  
C Bollard

J Bollard  
S Brady CVO  
R O'Brien  
G Newman-Martin CSM  
RFD (Retd)  
Col. JR Quantrill (Retd)

### Officers

J Brooks  
R Caesar-Thwaytes  
S Carter  
C Chenoweth  
R Cook

E Gallagher  
C Gliddon  
Her Excellency Mrs L  
Hurley  
I Llyod  
A Power  
D Rice  
P Singer  
P Tedder  
C Thorpe  
T Wieland

## New South Wales

### Bailiff Grand Cross

Prof. MR Compton AM  
The Hon. NR Conn AO  
JD Spencer AM

### Knights and Dames of Justice

General the Hon. Sir Peter  
Cosgrove AK MC (Retd)  
KStJ  
JF Davies AM  
V Grogan AM

### Knights and Dames of Grace

Her Excellency the Hon.  
Margaret Beazley AC QC,  
Deputy Prior  
Prof. the Hon. Dame MR  
Bashir AD CVO  
L Berghofer  
Prof. FA Billson AO  
R Bray  
L Conn AM  
HJ Delaney

AC Grice OAM  
MM Hudson JP  
The Right Rev. R Hurford  
OAM  
GP Hyles  
BE Kinghorn  
TJ Mayhew JP  
Br. D McEwen  
JI Messenger  
DJ Nilsson OAM  
J Samuels  
S Sinclair

Rear Admiral P Sinclair AC  
BE Stirton OAM  
RM Sneddon

### Commanders

The Rev. Dr CG Aiken OAM  
RFD JP  
RO Albert AO RFD RD  
H Banu-Lawrence  
JA Benstead JP  
HM Booth  
A Brown ISO JP



## New South Wales

### Commanders

D Buxton  
S Campbell-Lloyd  
M Campion  
J Chandler  
P Clare  
The Hon P Collins AM RFD  
QC  
J Davis  
RB Davis  
CJ Dawson  
BJ Doyle JP  
D Fahey  
RC Ferrier OAM  
WL Firth OAM JP  
PW Fisher JP  
MB Fry  
C Gerrard AM  
FE Gleave  
Major General W Glenny AO  
RFD ED (Rtd)  
K Handley AO QC  
SM Haring  
K Hall  
BD Hewlett  
M Hutchings  
A Jansson  
GB Kiehne  
M Little OAM  
C Lott  
HF MacNeill  
K Martin  
Lady Martin  
R Neal  
KE Miller JP  
VJ Miller  
JF Mitchell JP  
SC Nilsson JP  
MF O'Rourke AM MD  
Rev. D Parker RFD  
R Poon  
RD Potts JP  
J Powell  
C Purdie  
KM Schneider  
KP Schneider  
AB Smith JP  
GJ Sneddon  
L Spencer AM

Dr EM Stack CBE  
M Stenek  
P Stening  
RC Teusner  
G Ticehurst  
M Vincent  
J Ward

### Officers

NM Adams OAM  
PH Aiken  
R Atchison  
GR Arigho  
IC Bagster  
R Baker JP  
DE Barlin JP  
CP Barron  
JJ Baynie JP  
NH Beattie  
Dr J Bendall  
J Berghofer  
G Biddle JP  
B Binnie  
K Bonner  
M J Bridger-Darling  
B Brownlow  
W Cage  
LP Camilleri JP  
K Campbell  
M Cannon  
KA Cavill  
C Chant  
SR Chantler  
G Chapman  
J Clary  
RC Cocks  
JW Comyns JP  
I Cooper  
K Coorey  
D Corrie  
L Cosgrove  
C Cuzner  
J Dalby  
J Daly  
M Davidson  
D De Silva  
JA Dean  
B Deveney  
D Downie

M Doyle  
GM Ellenbacher  
Dr E Ellis  
D TEM Fitzpatrick  
AM Gallagher  
M Gamble  
A Garske  
MJ Griffiths  
PA Grove  
SL Grove  
WPS Haddock  
ER Haga JP  
DV Hagney JP  
JC Hay JP  
LR Hazell  
RJ Hegner ASM  
CB Hepburn  
A Heslin  
GH Howlett  
L Howlett  
AV Hutchinson  
VJ Hutchinson  
The Hon. J Jobling OAM  
RA Johnston  
LJ Johnston  
JR Jones  
CA Jones  
N Kelly  
BA Kiehne  
RA Knapman  
MJ Knight  
D Kruit JP  
S Lance  
GA Laurie  
AM Lawrence  
M Lemme  
D Lewis  
I Lowbeer  
MT Lucas  
JH MacGregor  
ES Marsden  
NT Mason  
RG Maxwell  
THC Maxwell  
J Mayhew'  
J Mayo  
JP McCaul  
KA McGowan  
R McRobbie JP

RE McWhirter  
KA Meany  
A Mediolli  
MR Merl  
C Merritt  
DS Miller  
Col. M Miller RFD  
CC Moore  
J Moshtaghi-Qaziani  
D Moutia  
IM Moutia  
M Moylan  
PJ Moylan  
T Murphy  
E Murray JP  
L Nugent  
MA O'Connor  
Dr AJ O'Riley  
DR Orr  
LG Osmond  
NM Osmond  
JJ Phegan  
SJ Philips  
S Potts  
JJ Rumball  
G Russell  
LD Russell  
IG Russell  
M Shah  
R Schafer  
L Sharpin  
MM Smith  
PM Spencer  
RG Stanton  
RHE Stewart  
The Right Rev. Bishop GE  
Thompson  
RD Tremethick  
Prof RJA Trent  
DA Trevithick  
MA Van Bochove  
SL Webb  
WR Wesslink  
KJ Whitby  
MG Whittaker  
M Williamson  
R Wilson OAM  
WA Woods

## Northern Territory

### Knights and Dames of Grace

Her Honour the Hon. Vicki  
O'Halloran AO DStJ,  
Deputy Prior  
J Anictomatis AO  
J Anictomatis

A Asche AC QC  
A Butler  
LJ Crompton  
T Egan AO  
N Evans  
J Hardy OAM  
L King

D McNeill  
T Pauling  
T Pauling AO QC  
SR Peers OAM JP  
PJ Poole  
Chief Justice TJ Riley QC  
The Hon. Ms S Gordon  
Thomas AC

### Commanders

S Baddeley  
C Bat  
R Chin  
R Coburn  
F Dunstan  
C Garraway



It is a long-standing tradition within the Australian Priory, that toward the end of a Chancellor's term, they are called upon to sit for their likeness to be reproduced in portraiture.

There are currently eight portraits of past Chancellors hanging in the Australian Office in Canberra.

Before he became the Order's Lord Prior, Professor Mark Compton AM GCStJ, was our Chancellor.

The Lord Prior's portrait was unveiled and presented to the St John community at a formal ceremony at Government House in Canberra, on 30 July 2019. It is a canvas in oils, painted by the artist, Evert Ploegh.

We were very proud that day to also witness the installation of the Governor General of Australia, His Excellency General the Honourable David John Hurley AC DSC (Retd) KStJ, as our new Prior of the Australian Priory. He was also formally reclassified as a Knight of Justice in the Most Venerable Order of the Hospital of St John of Jerusalem.

The Prior was so impressed with the painting's likeness, that he had to capture a personal memory of the event.



## Northern Territory

### Commanders

M McKay  
P Murray  
B Quirke

### Officers

G Keetley  
F Haydock

G Auricht  
P King  
P Berry  
B Ch'ng  
S Cooper  
M Ferguson  
D Garraway  
J Hankinson

M Hardy  
J Haydock  
R Jones  
K Joseph  
F Kilgariff  
P King  
M Langdon  
K McKay

M Paradise  
G Payne  
W Purse  
K Raven  
C Turner

## Queensland

### Bailiff Grand Cross

Prof. JH Pearn AO RFD

### Knights of Justice

M Bryce AM AE  
The Hon. WG Hayden AC

### Knights and Dames of Grace

His Excellency the Hon. P  
de Jersey AC, Deputy  
Prior  
B Arnison  
Major General P Arnison  
AC CVO  
AR Brigg  
The Hon. Dame Q Bryce  
AD CVO  
AGR Chadwick OAM  
LJ Crompton  
BM Dawson AM  
AP Demaine  
VP Efstathis AM RFD  
L Forde AC  
GM Gray MBE  
D Hayden  
M Hunt  
JF Leditschke AM  
VJ Little

LM Mackiewicz OAM  
D McConnell  
AC McDonell BM  
P McMurtrie  
S McCosker  
I Pickering  
BS Purssey ED  
SD Watson  
The Hon. Ms P Wensley AC

### Commanders

D Baker OAM  
MT Boulter  
K Brigg  
PJ Donnelly  
DPW Cunningham JP  
ND Fairhurst  
RLN Gillard  
W Glasson AC  
F Gledhill  
B Henderson  
G Hood  
R Howes  
RJ Jeffery  
P Kemp  
P Leggat AM  
S Luke  
P Luckin  
R McEwan

G Meijer  
PW Meyers  
CM Nielsen  
CH Palmer  
KJ Solomon  
LA Steinhardt

### Officers

D Cain  
J Devane  
C Acton  
P Allan  
W Askew  
T Berry  
B Binnie  
M Brown  
Sir W Bennet  
The Venerable M Chiplin  
D Christensen  
R Clark  
W Clark  
Dr M Cobcroft  
RDP Cunningham  
D Davison  
R Devere  
V Dowson  
D Haddock  
S Johnson  
K Lomas

L McAuley  
J McCradle  
G McConnell  
M McDonald  
AM McDonell  
S McKenzie  
J McLachlan  
J Morris  
G Morrison  
J Murray  
A Naylor  
F Neven  
P Novakovic  
B O'Sullivan  
J Price  
B Purser  
S Reeves  
The Rev. H Reuss  
P Richardson  
K Ryan  
J Schulte  
P Sharwood  
N Sherrington  
B Warwick  
T Weisgerber  
T Whitney  
A Wines  
S Wyburn

## South Australia

### Bailiff Grand Cross

Prof. VR Marshall AC

### Knights and Dames of Grace

His Excellency the Hon.  
Hieu Van Le AC, Deputy  
Prior  
Dr BEJ Ancell AM  
Prof. P Arbon AM  
G Brewer  
Assoc. Prof. FHG  
Bridgewater OAM  
GL Coombes AM  
Prof JL Crompton RFD  
KW Dansie  
LA Dansie AM

R Denham OAM  
Dr GA Davies AM RFD ED  
JP  
Dr RM Edwards OAM  
Dr BJ Fotheringham AM  
RJ Greig OAM  
DC Heard  
M Jackson Nelson AC CVO  
MBE  
Lady Neal AM  
Sir E Neal AC CVO  
MA Nunn OAM  
E Scarce  
The Hon. KJ Scarce AC  
CSC RANR  
AJ Watt LVO QPM

### Commanders

AL Andersen  
BG Battersby  
RS Beahl  
M Beard  
A Bennett  
PA Bird  
DJ Bridges  
G Curtis OAM  
D Daff  
DV Degiglio ASM  
R Dippy  
EM Doman OAM  
Lady Dunstan  
J Dudzinski  
A Edge  
C Gerner

P Gill  
SR Hall  
PR Hawkins  
N Hender OAM BEM  
V Humeniuk  
M Hyde AO APM  
A Inglis  
P Jackson  
P Lorimer OAM  
Dr S McGovern  
A McLachlan CSC  
J Marshall  
R Menadue  
C Moore  
V Pavlik  
K Peach  
L Pole

## South Australia

### Commanders

JA Rawes OAM  
The Right Rev K Rayner AO  
BJ Rayson JP  
LW Rogers  
HTR Rogerson  
SP Sperou JP  
GA Woods  
CG Wright OAM  
Dr JF Young

### Officers

Dr GB Alcorn  
M Allen  
K Allen  
JA Anderson  
EM Batten  
CJ Beames  
C Burden  
AD Burns  
FA Butler  
P Butler  
P Carden

BT Carnegie-Smith  
I Coburn  
PM Cohen  
KL Cunningham OAM  
L Danzo  
Rev. B Daulby OAM  
NJ Day  
LN Fahey  
JF Feast  
AMJ Ferguson  
Dr AA Gazard  
GA Geyer  
WME Gibson  
Dr JE Gilligan  
J Goodburn  
LR Gergurke  
GH Hambling  
MA Hampel  
LJ Hawke  
CA Hawkins  
BM Haynes  
TJ Haysman  
D Hodgson

C Ireland  
W Jackson  
J Jaensch ASM  
RT Jeisman  
T Judd-Irland  
PA Kakoschke  
CD Lemmer ASM  
K Limb  
E Lock  
C Maidment  
P Malycha  
N Mann  
W Martin  
E Matters  
L McCallum  
J McLachlan  
J McLean  
R McNeil  
A McPhail  
J Ness  
P Osborne  
CF Pedler  
I Pole

AN Powell AM  
PM Pudney  
LD Richards  
IA Schunke  
B Seaton  
E Simpson  
K Stubing  
C Thompson  
RJ Toshach  
E Unger  
I Walsh  
SJ Walter  
A Warren  
F Watt  
B Weeks  
SM White  
JS Whitehorn  
Dr JA Williamson  
RE Wright  
Dr C Zeitz  
Dr K Zeitz

## Tasmania

### Knights and Dames of Grace

Her Excellency Prof. the  
Hon. K Warner AM,  
Deputy Prior  
Justice W Cox AC RFD ED  
MW Barrett AM  
K Brown  
RA Cooper BEM  
R Cowie OAM  
J Cox  
RE Graham  
Lady R Green  
The Hon. Sir Guy Green AC  
KBE CVO

Major Gen. G Melick AO  
RFD SC  
KJ Milbourne OAM  
VF Reeve  
F Underwood  
J Weeks

### Commanders

The Hon. Justice AM Blow  
OAM  
D Burns  
RL Byrne RFD  
JF Byrne  
EC Edwards  
C Graham  
M Jacobson

SD Miller  
C Smith  
S Smith AM CSC RFD  
N Verma AM  
JMB Wane

### Officers

BM Almond  
DM Burns  
JA Cooper  
The Rev. C Dann OAM  
B Ellis  
IR Hart  
P James  
JD Kelleher  
R Margetts

SJ McCarthy  
R McCreadie AO APM  
M McGuire  
RJ McManus OAM  
AJ Morris  
B Neave  
DJ Peterson  
P Peterson  
DJ Quill  
LKF Riggall  
B Rodman  
L Schwarz  
S Szauber

## Victoria

### Knights of Justice

The Right Rev. Dr P  
Hollingworth AC OBE  
IC Nicolson  
C Oxley

### Knights and Dames of Grace

Her Excellency the Hon. L  
Dassau AC, Deputy Prior  
DA Bache  
RJ Bluck AM RFD  
E Brentnall MBE OAM  
PJ Burke  
B Cantlon MBE

The Hon. A Chernov AC QC  
E Chernov  
Lady Cowen  
JF Crennan  
FR Davidson  
BJ Davis  
D de Kretser AC  
J de Kretser  
WP Deakes OAM  
A Eade ASM  
WJ Foley  
L Glover  
The Hon. Sir J Gobbo AC  
CVO  
SR Granger BEM

S Hasler  
A Hollingworth  
J Landy AC MBE  
L Landy  
EA Mason  
JA Mawdsley OAM  
JL Patterson OAM  
Prof JV Rosenfeld AC OBE  
MI Switzer

### Commanders

B Aimers  
FL Archer OAM  
EJ Calvert-Jones AO  
MB Carey

D Cawte  
J Cheshire JP  
DF Cochrane  
M Connelly  
R Correa  
P Cudlipp  
J Currie  
CR Curwen CVO AO OBE  
Dr AS Davis  
N Dine JP  
T Duncan  
J Dunlop ASM  
G Flatt  
The Most Rev. Dr PL Freier  
BE Granger



## Victoria

### Commanders

BE Gronow  
JW Humphrey  
JW Ireland  
G Keane  
PC Leffler  
WS Mackieson JP  
A Marshall  
J Marshall  
JT McRae  
P Neylon  
A Oxford ASM OAM  
JD Penaluna  
MJ Penaluna  
MD Phelan  
The Very Rev. DJL  
Richardson AO  
IV Rogers ASM  
GE Shaw  
Lady Stephen  
D Taylor  
C Wassertheil  
AG Williams  
R Wilson  
K Woods

### Officers

Dr RL Anker  
AAE Baker  
CP Barnard  
BJ Barned  
JM Batson

L Bent  
P Blaich  
S Boscacci  
V Bourke  
Prof G Braitberg AM  
MGP Briggs  
K Buick  
LD Burgess  
T Canidisech  
B Caslake  
A Caust  
C Chant OAM  
C Cheshire  
M Chesser  
D Ciccossillo  
E Clark  
R Collins OAM APM  
MN Comrie AO APM  
NSB Copley  
M Crawford  
P Dalton  
H Daly  
M Dart  
W Davis  
DMM De Silva  
D Dickson  
W Donaldson  
AK Drayton  
Dr M Dutch  
A Dunn  
GL Edwards  
IL Ewart OAM

S Fayers  
Dr N Fisher  
AM Fogarty  
J Frewen  
AR Fry  
K Glare AO APM  
T Gibson  
P Gsodam  
CL Gurner OAM  
REL Harlock  
A Howe  
VJ Ivory  
N Jackson  
M Jekins  
I Johnson  
DJ Johnson  
WJ Kelly  
JM Lacy  
A Lamprell  
H Larchin  
The Very Rev. Dr A Loewe  
K Lomas  
Dr C Luth  
J Mackieson  
J Mays  
L McDonald  
KL McGougall  
J McGary  
S McMurtrie  
L McQuade  
A Medancic  
A Mentiplay

P Mill OAM  
S Moon  
G Neylon  
L Panayiotis  
G Parker  
M Parker  
L G Parkinson  
N Pianto  
Rev. J Pilmer PSM  
MF Pritchett  
Dr S Santinon  
S Sefton  
LM Senini  
PD Shields  
V Smith  
A Smith  
T Sprekos  
R Stone  
L Swallow  
RH Syme AM  
J Teasdale  
B F Twomey  
H Van Ginkel  
A Van Der Stoep  
L Van Der Toorren PSM  
Dr GN Vaughan  
LJ Vearing  
Dr S Wentworth  
MA Wilkinson  
Dr J Williamson AM  
D Womersley  
M Zaal

## Western Australia

### Knights and Dames of Grace

The Honourable Kim  
Beazley AC KStJ, Knight  
Commander  
T Ahern ASM  
BA Andrews ASM  
WJ Barker CD  
G Ferguson  
DE Franklin BEM  
J Johnston OAM  
IL Kaye-Eddie ASM  
E Khangure  
T Hamilton AM  
M Isbister ASM OAM  
GA King  
S Leslie  
The Hon. M McCusker AC  
CVO QC  
T McCusker  
K Michael AC  
M Muirhead OAM

Wing Comm. Dr HF Oxer  
AM ASM  
JE Ree  
K Sanderson AO  
C Schelfhout  
JM Williams  
PS Wood JP  
KJ Young

### Commanders

PG Bates  
MJ Cockman OAM  
K Collins AM  
GB Crandell  
J Di Masi  
R Dyer  
DJ Gildersleeve  
M Godwell  
BK Hampson  
S Hughes  
RN Jesson  
JC Jones  
KR Littlewood

R Lugg  
BF McInerney OAM CD  
DCB Mouchemore CD  
J Neave  
Lieut. Col. Dr R L Pearce  
AM RFD JP  
R Reid AM  
D Saunders  
B Sinclair  
JD Snowdon OAM  
K Swansen  
A Williams  
JL Williams

### Officers

DJ Atkins  
RE Barker  
LJ Barnes  
CP Barron  
K Blake  
PJ Beech  
MJ Bell  
D Bromell

VJ Campbell  
P Cammiade  
C Capriotti  
DA Carbonell  
EA Carpenter  
V Cheriton  
L Cilia  
N Clements  
JG Corbin  
RE Daniels  
KD Davis  
MR Divall  
S Douglas  
E Drage  
Dr SJ Dunjey  
ME Dyke  
EG Farley  
C Fishlock  
K Ford ASM  
BA Franklin  
B Fraser  
C Gerschow  
S Gifford

## Western Australia

### Officers

HE Goldacre  
J Goodwin  
H Green  
GR Guelfi  
DR Henderson  
M Henderson  
D Hendry  
EG Hill  
E Hill  
AJ Hughes  
L Hunt  
SC Hunter  
C Ivey  
AP Jaskolski  
RC Jeakes

KW Jones  
Officers  
IL Jones  
K Jones  
T Jongen  
B Keding  
F Kite  
B Landers  
L Leeder  
P Martin  
A McAndrew  
L Mills  
DEB Morgan  
AG Morris  
FB Murray  
Prof. J Papadimitriou AM

A Parsons  
V Pentland  
BD Price  
TW Prout  
T Rafferty  
GA Roberts  
MJ Robertson  
CP Sabourne  
CJ Sands  
ME Savage  
BJ Savory  
AK Shawyer  
S Simmonds  
I B Simpson  
A Smith  
N Steicke

Dr P Strickland  
D Sunley  
R Swansen  
A Tanner  
C Trappitt  
JW Veraart  
AJE Vinicky  
C Wallace  
L Wells  
G Willan  
C Williams  
DM Williams OAM  
S Wood  
BM Wright

## In memory ...

### Australian Capital Territory

S Granger-Evans MStJ

### Northern Territory

V Asche DStJ

### Queensland

G Vann MStJ  
P Bowler OStJ

### South Australia

B Bartlett KStJ  
J Flett CStJ  
S Hayes OStJ  
R MacKrell OStJ  
L Elles MStJ  
J Heard MStJ  
K Hodgson MStJ  
P Little MStJ  
P Ryan MStJ  
L Wigg MStJ  
J Woodhouse MStJ

### Tasmania

D Reynolds CStJ  
R Limebeer MStJ

### Victoria

G Blackstock CStJ  
J Byrne CStJ  
B Kidney CStJ  
S Miller CStJ  
M Sellar CStJ  
N Foley OStJ  
W Buckle MStJ  
J Davis MStJ  
K Shields MStJ  
E Walters MStJ

### Western Australia

D Burgess MStJ  
B Clements OStJ  
S Cook MStJ  
W Corbin OStJ  
G Dennert MStJ  
P Harris OStJ  
B Hudson MStJ  
C Kees Faas MStJ  
C Lock MStJ  
I Mueller MStJ  
A Murphy MStJ  
D Smeeton MStJ  
A Taylor OStJ  
A Templeman-Twells MStJ

## Admissions and Promotions

### Knight of Grace

Alan Eade (VIC)  
Shayne Leslie (WA)

### Commander

Kristy Austin (VIC)  
Shane Bolton (SA)  
David Czerkies (NSW)  
Valmai Dempsey (ACT)  
Lucas Drew (VIC)  
Frank Dunstan (NT)  
Patrick Murray (NT)

### Officer

Greg Biddle (NSW)  
Paul Blaich (VIC)  
Sharon Boscacci (VIC)

George Braitberg (VIC)  
Brian Ch'ng (NT)  
Natasha Clements (WA)  
Rodney Collins (VIC)  
Lynn Cosgrove (ACT)  
Michell Crawford (VIC)  
Dilhan De Silva (NSW)  
Justin Hankinson (NT)  
Sarah Lance (NSW)  
Leonard Leeder (WA)  
Karen Limb (SA)  
Ilan Lowbeer (NSW)  
Scott McKenzie (QLD)  
Leo McNamara (QLD)  
Marie Parker (VIC)  
James Pilmer (VIC)  
Bodie Rodman (TAS)

Leon Schwarz (TAS)  
Paul Singer (ACT)  
Theresa Sprekos (VIC)  
Christine Trappitt (WA)  
Melissa Williamson (NSW)

### Member

Stacey Abbott (WA)  
Alexandra Adams (WA)  
Keren Ahern (WA)  
Damien Almond (TAS)  
Stephane Ave (VIC)  
Rodney Barrett (WA)  
Debbie Benham (NSW)  
Julie-Anne Bidmead (WA)  
Rebecca Blight (SA)  
Melanie Bramley (NT)

Graeme Button (WA)  
Yvonne Cangemi (WA)  
Sharon Carpenter (VIC)  
Susan Caslake (VIC)  
Jennifer Cavanagh (WA)  
Alvin Chan (NSW)  
Ken Chan (VIC)  
Esther Chappell (TAS)  
Marie Chinnick (WA)  
Lynette Clarke (VIC)  
Sharon Cooper (ACT)  
Lynda Calder (NSW)  
Reginald Cockburn (NSW)  
Melissa Crompton (NT)  
Geoffrey Degenhardt (SA)  
Dianna Di Lisio (VIC)  
Lisa Dingwall (QLD)



## Admissions and Promotions

### Member

Alan Dreaver (WA)	Robert Hodges (WA)	Michelle Palmer (VIC)	Benjamin Scott (NSW)
Marise Dudley (WA)	Garry Huang (NSW)	Melinda Parker (WA)	Sheryl Siekierka (WA)
Belinda Dwyer (WA)	Kristy Janssen (NT)	Jane Patroni (WA)	Caroline Smith (WA)
Elise Faulkner (SA)	Lorna Jenkins (NSW)	Rasa Patupis (WA)	Fredrick Smith (QLD)
Michael Foley (QLD)	Robyn Lanarch (ACT)	Cristen Peacock (WA)	Michael Smith (VIC)
Louise Gadsby (WA)	Elisa Lay (VIC)	Lynton Phillips (SA)	Philip Stanaitis (WA)
Lauren-Jean Germany (VIC)	Ian Lehmann (WA)	John Piscopo (VIC)	Rita So (NSW)
Alexander Gibson (WA)	Terrance Linz (WA)	Leisa Prangnell (WA)	David Stroud (WA)
Lynette Godfrey (WA)	John Lloyd (VIC)	Janette Pratt (WA)	Lindsay Thremethick (VIC)
Simon Goode (VIC)	Robyn Lloyd (NSW)	Gavin Purse (NSW)	Charles Tilley (VIC)
Terence Goodwin (VIC)	Lawrence Lukash (NSW)	Jarryd Redinger (VIC)	Benjamin Tory (NSW)
Walter Gray (NSW)	Harold Luxton (WA)	Raymond Reid (WA)	Peter Tupman (WA)
Rhonda Greenaway (NSW)	Tammy Maria (SA)	Neil Ridgway (WA)	Hemant Vrajlal (NSW)
Vi Ha (VIC)	Jana Mayhew (WA)	Susan Robertson (NSW)	Richard Waldron (WA)
Ashleigh Hanson (NSW)	Jan Mayo (QLD)	John Robinson (NT)	Nerida Watterson (WA)
William Hardy (VIC)	John McGeachie (SA)	Sharon Robinson (WA)	Michael Weston (WA)
Jen Heywood (VIC)	Bruce McLean (NSW)	Benjamin Rowley (NT)	Austin Whiteside (WA)
Paul Higginson (WA)	Megan Meredith (SA)	Miriam Russell (SA)	Paul Willett (WA)
Darren Hine (TAS)	Andrew Moffat (WA)	Phillip Rust (NSW)	Barry Wolhuter (QLD)
	Kane Mortlock (NSW)	Gertrude Salat (NSW)	Steven Young (NSW)
	Colin Muir (WA)	Vincent Scotland (SA)	

Investiture for the Admission and Promotion of Members of the Order of St John, Government House, Victoria, July 2019






**The mission of  
St John Ambulance  
in Australia is ...**





... to make first aid a  
part of everybody's life  
with at least one person  
educated, equipped,  
and prepared to provide  
first aid in every home  
and workplace, and at  
every public gathering.

St John in South Australia got their EHS Bike Response unit to  
try out at the Superloop Adelaide 500.



# St John Ambulance in Australia

## Event Health Services

**17,745**

events attended

**142,994**

patients treated

**13,571**

St John Event Health and First Aid volunteer and salaried personnel provided first aid within their communities

## Training

**167,900**

first aid accredited training certificates awarded

**324**

accredited trainers

## Community services

**94,636**

volunteer hours committed to community services

## Volunteers

**585,852**

volunteer hours providing event health services

**14,348**

active St John volunteers

## First aid in schools

**328,578**

certificates awarded within the primary school sector

## Patient Transfer Services

**134,749**

people assisted by St John's community transfer services in Western Australia, Northern Territory, South Australia, Tasmania and Victoria

## Ambulance services

*Triple Zero calls*

**305,900**

taken by St John in WA

**52,478**

taken by St John in NT

*Ambulance transport*

**405,714**

patients transported by  
St John paramedics in WA

**28,012**

patients transported by  
St John paramedics in NT

**sixth**  
most reputable  
charitable  
organisation

Feb.2020

## Public Access Defibrillators

- 21 remote Indigenous communities supplied with PADs.
- 18 PADs placed into Victorian sporting communities.
- St John in SA continued it's 3-year-program of PADs into regional communities.
- 1.5M Australians reached by St John in NSW with major media exposure on the benefits of PADs.
- 4883 PADs locations registered in WA on St John's Community First Responder (CFR) database.
- 77,695 First Responders registered on the CFR App.



**2019 • 20**



# Policy and Community program

St John Ambulance in Australia has a federated structure and is made up of nine separate organisations across the country.

Policies developed by the Australian Office and approved by the National Priory Board relate to all nine St John organisations. All entities are encouraged to use these policies in their business operations, or as a reference to developing their own policies to suit their local needs.

## Child Wise

The Australian Office achieved Child Wise accreditation as a child safe organisation in July 2019.

The Office continues work to maintain that important recognition and is participating in an annual reaccreditation process with Child Wise, the results of which are due in the third quarter of 2020.

As part of the Child Wise accreditation process, the Australian Office established the National Child Safety Advisory Group. This forum aims to share best practice, troubleshoot, provide cross-jurisdictional support, and encourage the continuous improvement of child safety policies. The group meets quarterly and is open to participation with our State and Territory entities.

Further, the Australian Office Child Safety Code of Conduct (an infographic on our complaints process) and Statement of Commitment to Child Safety has been translated into Hindi, Arabic, Simplified Chinese and Traditional Chinese. Further translations into other languages will follow in 2021. This initiative is part of our commitment to being a child safe organisation and to ensuring that our child safety policies and procedures are accessible to people with English as a second language.

## National Redress Scheme

In mid-2019, the Australian Office was declared by the Minister for Families and Social Services as a participating institution in the National Redress Scheme.

The National Redress Scheme provides acknowledgement and support to people who experienced institutional child sexual abuse. It was created in response to the Royal Commission into Institutional Responses to Child Sexual Abuse, which estimated that 60,000 people experienced institutional child sexual abuse in Australia. The Scheme started on 1 July 2018 and will run for ten years.

More information about the National Redress Scheme is available at [www.nationalredress.gov.au](http://www.nationalredress.gov.au)

Hosted on the Australian Office national website: [stjohn.org.au/about-us](http://stjohn.org.au/about-us) are the following documents from the Scheme:

- Overview fact sheet
- Information for people applying
- Redress journey fact sheet 2019.

## Whistle blower policy

In line with new legislative requirements that came into effect on 1 January 2020, the Australian Office developed a comprehensive whistle blower protection policy. The policy sets out the whistle blower's legal right to make a complaint, eligibility for protection under legislation, and the process for doing so.

The policy is available on the national website: [www.stjohn.org.au/about-us](http://www.stjohn.org.au/about-us)

## Operational COVID-19

In response to the COVID-19 Pandemic, a (model) Operational COVID-19 Policy and Procedures was drafted. Drafting this policy aimed to assist our States and Territories in safely managing their event health services operations while the pandemic remains present in our communities.



## Road safety advocacy

In January 2020, the Australian Office provided a submission to the Joint Select Committee on Road Safety regarding the importance of the inclusion of first aid awareness training as a condition for obtaining a drivers' license. This submission reflects similar past submissions, as this issue is no less important than it was in 2015 when it was last raised. St John Ambulance in Western Australia and the Northern Territory have successfully developed online learner driver first aid courses that are freely available to the public.

In August 2020, the Australian Office CEO, Policy and Training managers were again invited to advocate for learner driver first aid training to the Senate Hearing of the Joint Select Committee on Road Safety (chaired by Mr Pat Conaghan MP). The outcome of this Hearing is yet to be determined.

## Global survey of St John

The Australian Office undertook a survey of our Australian membership on behalf of St John International, the results of which will help shape the development of a future St John International Strategic Plan.

There was a total of 424 responses to the 18 questions (a combination of open-ended questions; rating scales and multiple-choice). The Australian Office initiated a thematic analysis of the responses and provided St John International with a comprehensive report.

Some of those responses included:

... one of the greatest advantages of belonging to an international organisation is the ability to collaborate.

Respondent:

*Being greater than the sum of its parts.*

... the role of young people in the Order of St John is to be the Order's future and carry on the valuable work of our founders.

Respondent:

*To keep the Order alive.*

... being a member of an Order of Chivalry is of personal importance, giving pride, self-esteem, belonging and increased sense of self-worth.

Respondent:

*Being a member of an Order of Chivalry is both a great privilege and honour.*



St John members in the Northern Territory received their Grand Prior Award during an Investiture at Government House in Darwin, 2020.





We know what works





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# National Product Sourcing Unit

During the period July 2019–June 2020, the National Product Sourcing Unit (NPSU) continued to support the St John States and Territory entities in three key commercial areas:

**1. National product supply**  
**\$28,000,000**

**2. National online sales**  
**\$5,000,000**

**3. National client billing**  
**\$1,300,00**

**Total sales / funds processed, approx.:**  
**\$34,300,000**

## PPE supply during the pandemic

The National Product Sourcing Unit played a key role in sourcing and supplying personal protective equipment (PPE) from a network of global suppliers.

A number of innovative PPE products were sourced including masks, visors, infra-red thermometers, walk-through thermal scanners, pandemic coveralls, gloves, eye goggles, isolation gowns and patient care products.

The global demand from Europe and the US, in particular, made securing stock a challenge—adding to that, a depreciating Australian dollar, uncertainty of the changing requirements of customs departments locally and overseas, and limited shipping and transit options. The NPSU worked with all of its existing, and some new, suppliers to ensure product supply to Australia. They also managed to provide PPE samples and costings, and register all products with the Therapeutic Goods Authority.

The NPSU successfully fulfilled large sales for all the State and Territory entities, and National clients (including Aldi and Officeworks) within weeks of receiving orders.

A surplus was achieved due to competitive price negotiation with all suppliers, and forex currency hedging managed by the NPSU. At the time, the depreciating Australian dollar went as low as \$0.56 USD/AUD.

## National product supply of St John branded kits and consumables

The PPE products generated large revenue for all States which compensated somewhat for loss in training revenue during the pandemic shut down period.

- Product design and development continued to be undertaken by the NPSU in conjunction with States with over new 50 products launched during the 12-month period.
- ISO 9001:2015 recertification was successfully achieved by the NPSU in May 2020.
- Ethical Social audits were conducted on key suppliers in late 2019.

## National Online Sales channel

National online sales taken by the St John Shop is growing rapidly—at a faster rate than industry benchmarks.

Key reasons for the success of the Online Shop include:

- the high level of service
- competitive pricing
- next day delivery
- product knowledge
- an easy-to-use online shopping module
- quick and friendly customer engagement
- the broad and diverse range of products offered
- products supported by clinical expertise.

Over the next 2–3 years, it is anticipated that the Online Shop will deliver sales of \$10M, with the entire surplus rebated to State and Territory entities, based on customer purchases made in the respective State and Territory.

### Sales of \$5M

were realised with a forecast of \$6M in the next financial year

### \$2.3M in rebates

paid to all States and Territories from online sales over this 12-month period

## National client billing for training and restock services

The National Product Sourcing Unit provides a single centralised billing service to the St John State and Territory entities which means efficient and timely payments, and satisfied customers.

A total of 35 national clients were centrally billed by the NPSU for first aid training course bookings and restocking carried out by the individual State and Territory entities for these clients.

A slight decrease in revenue (compared to the same period last year) was due to the inability of St John training facilities to host face-to-face first aid training courses due to pandemic social isolation and lock-down across the country.

**\$1,300,000**

total billing and collection

## National Commercial Development Group

Mr Dilhan de Silva, General Manager of the National Product Sourcing unit, chairs the National Commercial Development Group (NCDG). The NCDG includes the Commercial Managers from all States and Territories.

One of the key achievements amongst many strategic initiatives undertaken by the NCDG, is an Automated External Defibrillator (AED) tender project which is in the final stages of review.

Of particular interest is the opportunity for St John to get an exclusive distributorship of a St John branded AED which all States support. Draft agreements are in progress.

## Looking after our St John family

In April, as the pandemic created chaos and panic in Australia, there was an unprecedented and instant demand for PPE.

Between April to August, PPE worth approximately \$30M, was handled with over 50 shipping containers of product delivered to various St John locations around the country. This included: 27.5 million masks, 25 million pairs of gloves, 650,000 face-shield visors, 8000 infra-red thermometers, 150,000 sanitiser bottles, and 100,000 surface wipes cannisters.

A very large order received from the Department of Health in Tasmania was particularly complex, given the volume required within a short period of time, and a logistical challenge in moving 33 shipping containers from China to Hobart.

Despite some containers literally falling overboard due to a storm off the NSW coast, the NPSU rose to the challenge—stock was swiftly reordered and delivered on time! Fortunately, updated maritime insurance taken weeks before the pandemic was declared, ensured the claim was finalised.

The NPSU remained open to provide essential ordering, receiving and dispatching of PPE products—all while ensuring its small team of seven staff were safe at work.

The NPSU is good example of a shared service, working to support all St John States and Territories and our end customers.

*small but effective*





**We empower.**









# National Training program

Training across St John has been challenged during 2020 with the advent of COVID-19. The restrictions of social distancing and the reduction in the number of people permitted in a venue, saw a new era of training emerge. Innovation and the use of online platforms to deliver training via virtual classroom became the 'norm'.

St John still maintained its identity as the market leader in first aid training. Our infection controls, practices and training adjustments were implemented by regulatory bodies across the sector with recognition that St John took practical, and safe approaches to our training during very challenging times.

**167,900**

first aid accredited training certificates issued

**324**

accredited trainers

## COVID-19 training products

Many challenges have been experienced during the COVID-19 pandemic. The mental health of our population has been affected and the way we work has seen many changes. Working from home and the use of technology to conduct meetings may remain the norm for many people throughout the remainder of 2020 and into the future.

St John responded to the needs of our community by developing a range of eLearning courses to support workers, young people and those who, sadly, lost their jobs. The following popular products were developed which have since been delivered across Australia via the online St John Shop:

- Mental health and working from home
- Mental health and working from home. A manager's guide
- Stress and building resilience during COVID-19
- Youth mental health during COVID-19.

Infection control and the use of personal protective equipment has been highlighted as the best way to combat the spread of COVID-19. St John developed the accredited training course, 'HLTINFCOV001 Comply with infection prevention', and control policies and procedures specifically in response to COVID-19. St John State and Territory entities have utilised this targeted unit of competency to help employers introduce strong infection control practices as their employees return to the workplace.

## New accredited training products

St John has added three new units of competency to their scope of accredited courses. They are:

- HLTWHS005 Conduct manual tasks safely
- PUAFER005 Operate as part of an emergency control organisation (Warden course)
- PUAFER006 Lead an emergency control organisation (Chief Warden course)

These units of competency compliment the first aid courses we conduct, and enhance the work health and safety suite of offerings States and Territories can deliver—a one-stop-shop for first aid, work health and safety, and first aid products.

## New training resources

St John has been heavily involved in the development of the new first aid units of competency and ambulance qualifications.

As **Chair of the First Aid Industry Reference Committee**, Peter LeCornu has contributed significantly to the work of the Committee, producing new units of competency that meet the changing needs of the various industry sectors using them.

St John has worked closely with the **Ambulance and Paramedic Industry Reference Committee** reviewing various qualifications in this arena. Many of these qualifications are on the St John scope for delivery in commercial and Event Health Service spaces. It has become very important to have a St John voice on the Industry Reference Committee, ensuring the needs of our organisation are represented.

The fruit of this work will be seen during the 2020–2021 financial year as the new units of competency and qualifications are updated and rolled out for delivery across St John.

## Mental Health Training

St John has developed a strong market share of mental health training. The delivery of our nationally recognised unit of competency and contextualised St John Ambulance courses has placed St John in a strong position to deliver high quality training in the mental health space. Two new St John Ambulance courses have been developed for specific markets:

- Workplace Mental Health for Managers
- First Aid for the Mind (First Responders).



Workplace Mental Health for Managers was designed to provide Managers with the skills and knowledge to manage mental health in the workplace, ensure they are aware of their legal obligations, develop a mentally healthy workplace and look after their staff that have mental health issues.

The first responder course is specifically designed for members of Event Health Services. However, this could also be customised for other first responder services.

## International St John Collaboration

During this reporting period, the International Priory established two new International Committees to:

- look at first aid clinical protocols from an international perspective, with the view to developing a St John international guideline, and
- explore the use of online learning and technology for delivering training, sharing of resources and the development of future courses.

The Committees include relevant members from Pories to collaborate on the work and outcomes of these tasks. Our national Training team is proud to have contributed to these Committees.

## Over the year a range of other activities were undertaken:

- Development of the annual trainer professional development course.
- Updating of the following units of competency:
  - first aid
  - pain management
  - low voltage rescue and first aid in an electrical services industry environment
  - fire extinguisher.
- Commenced delivery of the Certificate IV in Training and Assessment, and updated resources from the feedback provided by trainers and students.
- Development of new enrolment and student management procedures for the Certificate IV in Training and Assessment.
- Updated the Certificate IV in Leadership and Management resources.

## Addition to the St John Training Team

The national Training team welcomed Carol Anderson as the new Learning and Development Officer. Carol and her family moved to the ACT from Western Australia where she worked for a large RTO. She has brought a wealth of knowledge and experience which she has quickly adapted to developing and updating St John resources. Carol has become an invaluable member of the Training team and the wider St John family—it's great to have her with us.

St John in Western Australia takes training to the public.



# Digital Transformation program

## eLearning

The delivery of online first aid training is now the core objective for St John, as students flock to flexible and interactive learning platforms.

In the first months of COVID-19, an urgent need was recognised for infection control and mental health training, as workplace clients responded to the changing environment. The Digital Transformation Team (DTT) collaborated with the Training program to deliver several online course offerings targeted at various client cohorts. Some courses were sold direct to the public via the Online Shop, and some were made available to St John State and Territory entities to gift to their customers, staff, and volunteers. All courses were designed and developed, engineered and tested by the expert DTT.

In addition to COVID-related courses, the DTT also produced a new prelearning microsite to support State and Territory learning programs that deliver the nationally recognised Provide Advanced Resuscitation accredited training. The site enables students to complete their prelearning online and test their knowledge with a series of practice questions.

The Australian Office also provided targeted project support as St John State and Territory entities pivoted to new streams of business. One such example is the St John NSW Naloxone project that required the DTT to develop a robust and integrated online platform to handle class scheduling, online enrolments, and virtual classroom delivery—built upon the same digital platform that powered the re-entry of St John to the training and assessment space earlier in the year.

## Helpdesk

### 22% decrease

in customer-support tickets  
(1.1K support requests received)

### 100% customer satisfaction

(Average first-time reply < ½ the industry standard, *Zendesk Insights*)

## Business Enterprise System

The Australian Office continued work to improve people's experience of St John Ambulance services. Working closely with State and Territory entities, the DTT is building capability in the Business Enterprise System (BES) to manage a greater number of business unit functions. The BES roadmap, which is primarily customer-led, includes the roll-in of additional jurisdictions. This will create operational efficiencies for those environments, and lay the foundations for greater cross-border collaboration. The Australian Office understands the expectations and needs of its customers, membership, and charitable recipients is changing, and it will continue to invest in the development of the BES into the future.

## SJ One

SJ ONE is an internal St John media channel dedicated to sharing best practice through the use of technology with a focus on live-streams and engaging video content.

Due to the emergence of the COVID-19 pandemic many Event Health Services divisions were unable to attend face-to-face meetings for training. SJ ONE responded by organising several weeks of online clinical talks with healthcare professionals, giving St John volunteers in lockdown a way to stay engaged with the organisation.

Volunteers and staff went online to view SJ ONE live-streamed sessions on patient assessment, paediatrics, and mental health during the lockdown period.

Recognition (and warm thanks) to all the St John volunteers who presented the series, in particular: Amy Winner, Jack Boessler, Simon O'Grady, Claire Moore, Scott Santinon and Daniel Ciccossillo.

## 84,291

minutes of viewing

## 260%

increase on content viewed in 2019







Major General Professor John Pearn AO GCSTJ RFD is a beloved and most welcomed regular visitor to the Australian Office, and always up to a last-minute challenge—this time talking to an international audience about the St John Eye Hospital in Jerusalem at the SJ One studio in Canberra.

John is an internationally recognised surgeon, author, teacher and storyteller—enter his name in Google and you can read much about his military and medical achievements and recognitions, and his work with St John Ambulance Australia for almost 50 years.

But John is a man of many other esoteric interests and talents. He is a scholar of medical history and botany, a collector of fossils, stamps and coins, and a prolific writer and orator. He is a warm and generous man, and over the years, this office has received his photos of St John meetings and events, literary missives or poetry on lovely stationary, and phone calls when he always says ‘it’s so lovely to hear your voice ... please say hello to all my dear friends there’.

# Growing partnership with St John in PNG

Over the past several years, the Australian Priory has provided strategic support to strengthen St John's governance systems in Papua New Guinea (PNG). This support has contributed to PNG reporting unqualified financial audits for the fourth-year straight. At the same time, the PNG Association has grown significant capability and a trusted reputation for reliability and quality in the region.

This year, the Australian Priory has continued its partnership with PNG by supporting the development of localised training publications, sharing Australian first aid training materials and giving access to the pricing set by the National Product Sourcing Unit, for first aid kit and consumables.

Through the partnership with Australian Priory, the PNG Association has seen around an eight-fold increase in commercial revenue since 2015. They have seen a four-fold increase of government funding from PGK 3 million per annum to around PGK 12 million per annum. They have secured contracts with global companies operating in PNG including ExxonMobil, Total and Puma. Commercial revenue raised by the PNG Association contributes to supporting the free emergency ambulance service provided by St John on behalf of the government. In 2019, PNG attended over 10,100 incidents, and around 50 air ambulance patients.

Matt Cannon OSTJ, Commissioner and Chief Executive Officer of St John PNG said, 'partnerships between St John Priories and Associations are the key to growing a stronger, more sustainable St John in the region. We will achieve more together than apart'.





# National Publications program

## Publishing program

The primary task of the National Publications program has shifted from managing the entire production of printed resources (from research and writing, design and typesetting, editing and proofreading, to print), to maintaining the currency of first aid information for St John elearning and training resources. Since moving the physical book stock to the National Product Sourcing Unit, stock management, and therefore printing via their China manufacturers, has been managed by the NPSU. However, approval of press proofs is still managed by the Publications program to ensure version and quality control of our clinical material.

The Publications program worked continuously with the expert clinical members of the Medical Advisory Panel and the Training program, to ensure currency, accuracy and relevance of the first aid protocols used in print and online resources, is maintained.

## Australian Office and Priory

Throughout the reporting period, the Publications program provided editorial and typesetting services as requested for National programs, to ensure house style and branding guidelines were met. This applied to internal documents (policies, standards and guidelines), online learning courses, to the labelling and instruction on first aid products.

Work for the Priory included: the last financial report for St John Ambulance Australia Inc., the accompanying Chapter papers, and new Constitution for the Extraordinary Priory Chapter meeting in November; small commemorative booklets produced for various investitures; and several issues of the national newsletter, *Spotlite*. Copy was written and images were also collated for the International Office in London, for a global marketing program.

## Managing intellectual property

The Publications program also managed various aspects of intellectual property: licensing trademarks, handling copyright requests, and providing advice to State and Territory entities on branding issues (for example, assisting St John in Tasmania with vehicle branding).

Through the Australian Copyright Agency, St John received \$8530 in quarterly educational copyright fees, and a small income was also generated by invoices to external organisations for use of our IP in their print publications.

In this annual reporting period, 117 requests to use St John's IP were received and approved (as compared to 58 in the previous reporting period). All requests refer to using the online first aid fact sheets. This growth can be explained by the availability of new fact sheets for COVID-19, and parents home-schooling their children during the pandemic, in health and first aid.

The Australian Office renewed its annual CopyrightAccess Licence with the Copyright Agency to use third party material without fear of misuse and liability.

## Australian first aid

Since the last formal report from the Publication program in 2018, work had started on building an online tool for the management of St John's cache of first aid knowledge. During that process, all text was updated and reviewed. However, since then (and yet again), technology and customer expectations had shifted to the preference for an online first aid resource in the style of a 'wiki'. The Program has started building that site using the Wordpress platform.

## History journals

The twentieth volume of *St John History* was published. It includes edited essays of the presentations given during the Historical Society Seminar at the Melbourne Member Convention in 2019.

The International Office in London published the sixth volume of *One St John* which was produced by the Publications program.

## eLearning resources

As requested by the Training program, a number of member and community learning resources were produced. These included:

- updates to the Participant's Handbook (policies and procedures for students undertaking a St John course)
- First aid industry scenarios (a 110-page trainer's resource)
- Youth mental health awareness course (5 modules)
- First aid for the mind (teaching scenarios and fact sheets)
- bushfire-related first aid fact sheets
- COVID-19 fact sheets
- first aid member training workbooks for the Junior and Youth programs.

# Junior and Youth programs

## National Youth Group

In early 2020, the Australian Office facilitated a recruitment and selection process for the role of National Youth Officer, as the term of Mr James Chandler was drawing to an end after six years of service to the organisation's Youth program in the top job. Mr Chandler's service to the Youth program was met with dedication, determination, enthusiasm and a great deal of time and effort to make this program the fantastic offering that it is.

The Australian Office is pleased to introduce Dr Felix Ho as National Youth Officer, who commenced his term on 25 June 2020. Dr Ho, who is based in Darwin in the Northern Territory, commenced his involvement with the organisation as a Cadet more than 19 years ago. In addition to participating in St John in the Northern Territory, Dr Ho has held various roles in Western Australia and Tasmania, including as a former representative on the St John Australian Youth Council (now known as the St John Australian Youth Advisory Network). Dr Ho is both a paramedic and medical physician, and currently works as a Registrar at Palmerston Regional Hospital.

## Youth Leadership courses

A great deal has been achieved by the National Youth Group during the year, including the completion of the Level 3 Youth Leadership course, which comprises both an eLearning and face-to-face offering. The online learning component of the Level 2 Youth Leadership course is in the final stages of development, and once this is done, the entire Youth Leadership course suite, will be completed.

## Gender and diversity training

The Australian Office has worked closely with 'Minus 18', the peak youth LGBTIQ+ organisation in Australia, to develop an eLearning training program for Youth Leaders. This program will focus on working with transgender and gender-diverse Youth Members. In addition, guidelines will be released for States and Territories to adapt to meet their local needs. The guidelines are in response to a need identified in youth divisions over the past few years.

## Turning 18

A workbook-based course for Youth Members turning 18 has been developed. It aims to help Youth Members preparing to turn 18 understand how their role changes once they become an adult, including how to manage relationships, child safety and other legal obligations. To make this resource more accessible to Youth Members, an eLearning course is also under development and due to be released in 2021.

## 2020 National Youth Camp

Sadly, due to the NSW bushfires and COVID-19 pandemic, the 2020 National Youth Camp was cancelled. It is our hope that the camp will be able to proceed in 2021.

Cancellation of the Camp saw postponement of the National Youth First Aid Championships. Despite the ongoing pandemic, the Championships were eventually held online throughout July and August 2020.



## 2019 National Youth Member survey

St John's Australian Youth Advisory Network (AYAN) is currently in the process of finalising data analysis from the 2019 National Youth Member Survey, with the report to be released in the second half of 2020. The 2019 survey had over 450 respondents, making it the largest on record for the organisation. The 2019 report will release the findings on a large-scale thematic analysis regarding the question 'If there was one thing that you would change, what would that be?', which will assist informing future strategic planning for young people in the organisation.



## An International Youth Advisory Network

AYAN's Team Leader and Deputy Team Leader have been involved in establishing an International Youth Advisory Network (IYAN) which is being led by St John International.

IYAN will aim to engage young participants from Priorities across the globe on topics that relate to young people internationally. This is an exciting development for the organisation and AYAN look forward to ongoing participation in this initiative.

## Southern Cross Award

In late 2019, AYAN reviewed and released a revised [Southern Cross Award Information Guide](#). The new guide includes cases studies from members who have achieved the Southern Cross Award at the various levels (gold, silver and bronze).

Celebrating International Youth Day, these young St John members are part of the 916-strong Youth program in NSW. We're all so proud of our community-minded, clever, and committed future leaders.





**St John of Jerusalem  
Eye Hospital Group**





The SJEHG's Outreach clinics and two mobile Outreach vans serve a remote population of 2.5 million people.



# Hospitaller's report

## The St John of Jerusalem Eye Hospital Group

Since the 1800s, the St John of Jerusalem Eye Hospital (SJEH) has been a primary focus of the Order. In its 138-year history, the SJEH has improved the lives of hundreds of thousands of people suffering from war and poverty. To help achieve its humanitarian goals, the SJEH has always relied on international volunteer health professionals, the continuing generosity of members of the global family of St John, and the ongoing financial support of the Priories and the commitment of their Hospitallers.

This all means that a lot of people around the world and over a long time, have developed a relationship with the SJEH. They may have travelled to the region to volunteer their professional skills and knowledge, or shown their support with awareness and fund-raising activities at home.

Such a long relationship with St John's work with ophthalmic care, has enabled the St John family to further its involvement in the provision of eye care and health services.

As Hospitaller, my focus is to improve the awareness and continuing support of ophthalmic activities across all levels of membership in St John Ambulance Australia. That is broad-ranging and includes:

- continuing support of salaries of four SJEHG Mobile [Outreach](#) nurses
- [sponsorship](#) of a SJEHG nursing lecturer
- helping [Hadassah Australia](#) to raise funds for the SJEHG
- supplying first aid kits for remote schools in Timor-Leste
- investigating providing trachoma management in Indigenous remote communities
- participating in the [East Timor Eye Program](#) in Oecussi
- reintroducing support of an Indigenous health care worker in Katherine
- improved engagement with the [Pius X Aboriginal Corporation Health Care Services](#) and the Visiting Ophthalmologist service
- facilitating St John's annual Ophthalmic Week
- nurturing the St John Ophthalmic Association (Asia-Pacific) and its relationship with, and support of, the SJEH.

## Ophthalmic Week

Most St John State and Territory entities support an Ophthalmic program. The overall purpose of these programs are to raise funds to support the SJEH and other St John ophthalmic projects around the world. In support of World Sight Day, October has become the traditional time to focus on fund-raising for St John ophthalmic activities. October 2019 saw enthusiastic participation by all States and Territories.

The Ophthalmic branches in Western Australia and New South Wales continued their financial support of nursing and educator positions at the SJEH. South Australia and Queensland reinvigorated their commitment to Ophthalmic activities by identifying opportunities to educate and engage members and raise funds.

Unfortunately, severe bushfires (which focused much of St John volunteers' attention on emergency and community care) followed by the COVID pandemic, has disrupted many standard fund-raising activities held throughout the year.

### Eyes of St John — Online Symposium

St John Ambulance Queensland,  
7.30 pm, 23 July 2020

To reconnect the St John family during the restrictions of the COVID pandemic, Associate Professor Graham Lee, Chair of the St John Ambulance Ophthalmic Program in Queensland, invited Members (and the general public) to an online symposium focused on St John's global ophthalmic program.

Three esteemed guest speakers contributed to the evening's discussion, sharing their insights on what matters today in the area of the St John Ophthalmic Program.

- Professor Nitin [Verma](#), Hospitaller, gave a snapshot of the Eye Hospital and the global support of the St John family: <https://vimeo.com/448175263/6cf1bd06cb>
- Associate Professor Bill Glasson (Hospitaller and National Board member, 2006-2007), spoke about ophthalmic outreach: <https://vimeo.com/448179620/db6a4fd897>
- Ms Liz Coffey (Australian Ambassador for the SJEHG), remembered her volunteer work at the Eye Hospital in 2018 <https://vimeo.com/448176751/670925a9d4>

The symposium helped raise awareness of the vital volunteer work and projects of the St John Eye Hospital in Jerusalem.



## St John Ophthalmic Association

The St John Ophthalmic Association (SOA), launched in 2017 in Perth, has grown from strength to strength. It was an initiative of the Hospitallers of the Order of St John in the United Kingdom, Australia and America. The SOA is now a global group whose main aim is to support the SJEH by making educational resources available, developing research protocols, and also raising money via educational platforms. Recent initiatives include holding master classes in ophthalmology, and the ophthalmic lexicon project for which many Australian ophthalmologists have signed up.

## East Timor Eye Program

St John Ambulance Australia and the Commandery in Western Australia have been supporting the East Timor Eye Program (ETEP) for a number of years. The main support continues to be for:

- upskilling Timorese ophthalmologists and trainees by providing fellowship opportunities in Nepal
- promoting outreach in Oecussi
- teaching the postgraduate degree in ophthalmology, in Dili
- conducting subspecialty clinics in ocular oncology, oculoplastics and vitreoretinal disease.

A great achievement! Timor is well-advanced on its road to independence in eye care.

The overall prevalence of blindness in Timor-Leste is 2.9%, down from 7.7% of 10 years ago.

## ‘A Beacon of Hope’

The trustees of the Eye Hospital Group (with the support of the Steering Committee for the Grand Council of the Most Venerable Order of St John) have commissioned three Australian historians: Dr Matthew Glozier, Dr Ian Howie-Willis, and Professor John Pearn, to write the first formal history of the Hospital. The working title is: *A beacon of hope: The St John of Jerusalem Eye Hospital. 140 years of eye care in Palestine and Israel, 1882-2022*. This publication will be an opportunity to further raise the profile and the work of St John’s ophthalmic program.

[\*One St John\*](#) Volume 6 is devoted to the history of the Hospital, and is an introduction to the publication.

I thank the Australian Priory and all our St John Members, volunteers and employees for their support, in so many ways, to the ophthalmic activities of the Order.

In February 2022, I hope we can all gather for a formal ‘old-style’ face-to-face meeting during the World Ophthalmology Congress in Melbourne. This event always attracts the participation of supporters of the Order of St John from all over the world.

**Clinical Professor Nitin Verma**  
Hospitaller

## Australian Governor-General visits the SJEHG

The Governor-General of the Commonwealth of Australia, His Excellency General the Honourable David Hurley AC DSC (Retd) and his wife, Her Excellency Mrs Linda Hurley, visited the St John of Jerusalem Eye Hospital Group (SJEHG) in Jerusalem on 22 January 2020 as part of an official visit to Jerusalem and the West Bank.

The Chief Executive Officer of the SJEHG, Dr Ahmad Ma’ali, and his Senior Management Team talked about the Hospital’s work and activities, highlighting Australian support in helping to treat complex eye cases with the aim of preventing avoidable blindness. Following the meeting, a tour of the Hospital’s facilities took place. Key staff members from various departments were present to explain the impact of their work on the lives of people they serve.

The Governor-General and Mrs Hurley were impressed by the work of the SJEHG and were very interested to learn more about the work undertaken by the Hospital, especially the outreach service.

This was an extraordinary visit and a very special one. The Hospital had the privilege and honor to receive their Excellencies and their Official Delegation.



# St John Ambulance Historical Society of Australia

The St John Ambulance Historical Society of Australia formally came into existence on 21 June 2001. This follows 58 years of a Library Committee which was responsible for the Priory's heritage collection. Thus, almost 80 years has been devoted to the preservation of St John's historical legacy in Australia; recognition of our bond to the original medieval Order of the Hospital of St John in Jerusalem (our very own 'creation myth'); and the continuing education of the history of St John to all our members and volunteers.

It was with great sadness then, that due to the COVID-19 pandemic, the 2020 annual general meeting and seminar of the Historical Society was postponed. For many years, this event has attracted the largest numbers of members from around the country to gather in one place and celebrate the Order of St John. For history isn't just about medieval knights hospitallers, dated first aid management, and rudimentary ambulances. History includes 'the day before': the work of our volunteers and Members, first aid events, community services, Cadet, Junior and Youth activities and much more. Our St John history is happening all time as our members and volunteers provide the continuing care and service that is at the heart of our global organisation.

## State and Territory activity

But, despite not being able to come together, much behind-the-scenes work has been achieved by those States and Territories with active Historical Programs.

St John in Queensland took the opportunity during this 'down-time' to review their History and Heritage program, and they anticipate greater involvement in the program in the future. In South Australia, the St John Museum was open part-time, and for groups by appointment. The Museum also generously lent items for Divisional displays, and various libraries and relevant organisations.

In Melbourne, the investment to renovate the Museum has given St John members and the public a very popular and interesting space to explore the historical accounts of the people and events that characterise our great organisation that has been in Victoria for 136 years.

And the St John Archives volunteers in New South Wales have had a very busy 12 months. They: conducted an audit of the holdings; rearranged the Library holdings to facilitate access and use; assessed

the preservation state of ephemera (uniforms, mantles, medals and other items), and most importantly: digitised the entire Archives index and many early photographs; photographed numerous items (including uniforms, medals, band equipment), and thoroughly catalogued the extensive Library book collection.

## St John history publications

*St John History* Volume 20 was published, and delivered to Historical Society members. This edition comprises 17 edited essays of presentations given during the last History Seminar held in Melbourne, May 2019.

*One St John* Volume 6 (2020) was produced and published online by St John International. This volume provides readers with different perspectives of the story of the St John Eye Hospital in Jerusalem.

Dr Matthew Glozier, the Archivist and Official Historian for St John in New South Wales, is finalising the comprehensive *Official history of St John (NSW), 1881–2021*.

Dr Ian Howie-Willis informed and delighted Historical Society members with his continuing editions of *Pro Utilitate*.

Volunteer Frank Dunston published his second history on St John in the Northern Territory, *Order in the Territory*.

Research and writing for the 140th anniversary history of St John of Jerusalem Eye Hospital, *Beacon of Hope* (working title) proceeds. The three authors, Dr Matthew Glozier, Dr Ian Howie-Willis and Professor John Pearn, have all made individual excursions to St John's Gate in London for research, and undertaken expeditions to the Eye Hospital to meet key players there. A first draft has been written, and it promises to be a thorough and engaging story.

## Australian Historical Societies

At the urging of Harry Oxer (Historical Society President 2005–2011), the Historical Society affiliated with the [Federation of Australian Historical Societies](#), the national peak body and lobby group for Australia's hundreds of historical societies.

**David Fahey CStJ**  
**President**



**PRO FIDE**

FOR THE  
FAITH

**PRO**

**UTILITATE  
HOMINUM.**

AND IN THE  
SERVICE OF  
HUMANITY.



# Sub-Prelate's report

I am delighted to have this opportunity to report to you on Pro Fide matters in both the national and international life of the Order.

## Meetings of the College of Deans

In my previous annual report, I was looking forward to participating in the Second Biannual Meeting of the College of Deans and Sub-Prelates which was held in February 2019 in Lusaka, Zambia in Central Africa. This meeting of Deans was held in conjunction with the Africa Regional Meeting, and those sessions were rich in cross-cultural experiences, professional development, fellowship and encouragement!

The Deans dealt with four issues in particular:

1. How to be true to our Christian roots while being welcoming to those of other faiths and no faith.
2. How to develop effective pastoral chaplaincy and spiritual support for staff and volunteers.
3. How to understand the challenges and opportunities of inter faith relations in different parts of the world.
4. How to contribute effectively to our Order's Strategic Plan.

The overall management and hosting of the joint Conference was carried out by St John Zambia, and almost all of the St John Associations in Africa were represented, along with the Priory of South Africa. These joint sessions were especially fruitful as we experienced the complementary nature of the two dynamics of our Order's Motto: *Pro Fide et Pro Utilitate Hominum*.

Our daily worship services and the St John Regional Service held in Lusaka Anglican Cathedral were inclusive and heart-warming!

Our exploration of the 'ministry of administration' and our workplace ethics was particularly informing as we seek to live the Mission of St John.

The College of Deans saw first-hand the work of the Zambian Association through its Mother and Baby (Mama n Mwana) programme, along with visits to the Shifwankula Health Post and the Kayosha Rural Health Centre.

Perhaps the most significant work done in the sessions of the College of Deans was on 'The nature of the Order' as expressed in Agenda Items 4-7 from the Minutes of the twentieth meeting of the Grand Council held in Williamsburg, 24 May, 2018.

The College of Deans met again by way of a video conference with the Prelate, Bishop Tim Stevens, on

5 December. We followed up issues from the Lusaka meeting, and prepared for a scheduled meeting of the Grand Council and the College of Deans in Nairobi, Kenya in May 2020 which was unfortunately cancelled due to the COVID pandemic. In its place, members of the Grand Council and the College of Deans met in six virtual table-top communities over 26-27 May 2020. The Lord Prior performed a miracle and attended all six table discussions as an observer!

## Chaplaincy

As Sub Prelate, I continue to act as 'the gatherer' for our national St John Chaplaincy network. I am delighted to see States and Territories are enlisting chaplains and that more and more, our chaplaincy work is strengthening and providing assistance and care to our St John members in all States and Territories.

St John in the Northern Territory introduced their first volunteer Chaplain, Mr Darryl Shaw. Darryl is a trained Peer Support Officer as well as holding a Certificate of Chaplaincy and a Certificate of Clinical Pastoral Care. Darryl's appointment was in response to a request by the Mental Health and Well-Being coordinator to provide chaplaincy assistance in addition to peer support services. Darryl's role will also include: responding to paid and volunteer members and their families to address traumatic or cumulative stress issues; provide follow-up and ongoing support to volunteers (and their families) who attend major incidents; supporting managers when delivering news of a sensitive nature to employees, volunteers, next of kin or other family members; and participation in formal or ceremonial occasions.

Chaplain Rev. Jim Pilmer serves with St John in Victoria and with the expansion of St John non-emergency patient transport to include Geelong and Ballarat, the need arose for two more chaplains: both the Rev. Rosemary Maries (Geelong) and Major Mervyn Lincoln (Salvation Army) (Ballarat) accepted the invitation to support these sites. The overall role of the chaplains is to provide pastoral availability and spiritual support to St John staff, volunteers and Order members on a 24/7 basis, regardless of their religious beliefs. The chaplains call in at the relevant sites regularly and make themselves available for informal or confidential conversations if and when required. The chaplains offer on-site assistance as well as after-hours telephone counselling, home visits and occasional referrals to other professionals.



The last quarter of 2019 and the first quarter of 2020 has seen raging bushfires devastate so much of our nation with apocryphal consequences for property, human and animal life, stock and businesses.

Fires, and in some places floods, then ushered in the horrendous pandemic which is now the focus of our national life and that of the international community.

In all of this, St John members across our nation have been at the forefront of holistic care for individuals and communities in a myriad of ways.

With God's providence and our continuing commitment to the inclusive and common good of humanity in the tradition of the Benedictine hospitaller founders of our Order, we are assured that come what may in 2020 and beyond, we will live into our motto: For the Faith and for the service of humanity.

**Bishop Richard Hurford OAM KStJ**  
**Sub-Prelate**

## A special liturgy

In September 2019 I was able to spend most of the month in the UK looking at various aspects of Chaplaincy, especially in the Priory of Scotland and the Priory of England and the Isles.

A highlight was to participate in the Liturgy for the Installation of our new Lord Prior (the most senior non-royal member of the Order) Professor Mark Compton AM GCStJ. This was held on 19 September 2019 in the Priory Church of St John, Clerkenwell. It was also a privilege on that occasion, to witness the Investiture of our present Chancellor, Cameron Oxley, as a Knight of Justice by His Royal Highness the Grand Prior, Prince Richard, the Duke of Gloucester.



# Finance Audit Risk Committee — Chair's report

I present to you the financial statements for St John Ambulance Australia Limited in respect of the year ended 30 June 2020. Consolidated revenue for the year was more than \$36.5 million with the surplus from trading exceeding \$3.9 million. Included in these amounts is the valuable contributions received from all State and Territory entities. Our balance sheet as at 30 June 2020 with net assets of \$19.4 million has never been stronger.

Despite the considerable challenges presented by the pandemic in the second half of the year, the National Product Sourcing Unit turned in an extraordinary performance to meet the increased demand for personal protective equipment. This year more than ninety per cent of our turnover comes from merchandise sales and I acknowledge the effort to source and deliver quality products in a timely manner.

The lower balance of the managed investment portfolio at year-end of \$8.9 million reflects both volatile financial markets plus the necessity, once again, for periodic drawdowns to support continuing budget pressure in the first half of the year. As the cash flow improved from the trading surplus, drawdowns were suspended and some return of funds to the portfolio is anticipated.

Coinciding with the adoption of our new Constitution upon conversion from an association to a company limited by guarantee, the new Board convened a Finance Audit and Risk Committee which I have the privilege to chair. This Committee oversees financial performance, audit, risk and investments, and reports to the full Board. To the members and staff who contributed to this Committee during the year I express my appreciation for your input.

To my Board colleagues, all staff and volunteers I commend your commitment and dedication to St John Ambulance in what has obviously been a most difficult year filled with disruption and uncertainty.



Glen Brewer KStJ  
Chair



# St John Ambulance Australia Limited

ACN 633 627 89

## Financial report

for the period ended 30 June 2020

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# Directors' report

Your Directors submit the financial statements of St John Ambulance Australia Limited for the year ended 30 June 2020.

## Directors

The names of directors throughout the year and at the date of this report are:

Mr Cameron Oxley

Mr Glen Brewer

Ms Sally Hasler

Professor P Leggatt

Mr Sean McGuinness

Ms Virginia Bourke

## Principal activities

The principal activity of the company during the financial year were:

- a. the national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work
- b. the production of online and print learning resources for the teaching of first aid and ancillary subjects to the community including the instruction and accreditation of members of the Organisation and product supply through State and Territory organisations to the general public
- c. the assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

## Significant change

In accordance with a resolution of members, as at 30 June 2019 St John Ambulance Australia Incorporated changed legal structure to St John Ambulance Australia Ltd, a company limited by guarantee. Effective from 1 July 2019 all operations, assets and liabilities were transferred into this new company. Details of this transfer appear in the Statement of Profit & Loss and Note 29. In this first trading year to 30 June 2020 comparative figures do not exist.

## Operating result

The net surplus from core activities of the company for the financial year amounted to \$3,951,160.

This declaration is made in accordance with a resolution of the Board of Directors.

**Cameron Oxley**  
Chancellor

**Glen Brewer**  
Chair, Finance Audit Risk Committee

Canberra ACT  
28 November 2020



# Statement of financial position

as at 30 June 2020

	Note	2020 \$
<b>Assets</b>		
<b>Current assets</b>		
Cash and cash equivalents	6	5,236,450
Trade and other receivables	7	2,232,656
Inventories	8	1,143,039
Prepayments	9	575,935
Total current assets		9,188,080
<b>Non-current assets</b>		
Financial assets	10	8,883,522
Property, plant & equipment	11	2,254,922
Intangible assets	12	1,397,579
Right-of-use assets	13	243,843
Total non-current assets		12,779,866
<b>Total assets</b>		<b>21,967,946</b>
<b>Liabilities</b>		
<b>Current liabilities</b>		
Trade and other payables	14	1,874,231
Employee entitlements	15	349,343
Lease liabilities	16	58,246
Other liabilities	17	43,101
Total current liabilities		2,324,921
<b>Non-current liabilities</b>		
Employee entitlements	15	17,185
Lease liabilities	16	192,524
Total non-current liabilities		209,709
<b>Total liabilities</b>		<b>2,534,630</b>
<b>Net assets</b>		<b>19,433,316</b>
<b>Equity</b>		
Reserves	18	182,772
Retained surplus		19,250,544
<b>Total equity</b>		<b>19,433,316</b>

# Statement of profit or loss and other comprehensive income

for the period ended 30 June 2020

	Note	2020 \$
<b>Total revenue – continuing operations</b>	4	<b><u>36,545,232</u></b>
<b>Expenditure</b>		
Cost of sales	5a	26,138,058
Employee expenses		2,163,006
Depreciation and amortisation	5a	360,544
Interest expense	5a	9,355
Other expenses from core activities		<u>3,923,109</u>
<b>Total expenses from core activities</b>		<b><u>32,594,072</u></b>
Surplus from core activities		<b><u>3,951,160</u></b>
Net fair value losses on financial assets at fair value through profit or loss	10	(798,970)
Net gain on transfer of assets	29	<u>16,281,126</u>
<b>Surplus from non-core activities</b>		<b><u>15,482,156</u></b>
<b>Operating surplus from continuing operations</b>		<b><u>19,433,316</u></b>
<b>Other comprehensive income/(loss)</b>		<b><u>—</u></b>
<b>Total comprehensive income for the period</b>		<b><u>19,433,316</u></b>



# Statement of changes in equity

for the period ended 30 June 2020

	Retained Profits \$	Reserves \$	Total \$
<b>Balance at 1 July 2019</b>	—	—	—
<i>Comprehensive income</i>			
Total comprehensive income for the period	19,433,316	—	<b>19,433,316</b>
Transfer from retained profits to reserves	(182,772)	182,772	—
<b>Total comprehensive income for the period</b>	<b>19,250,544</b>	<b>182,772</b>	<b>19,433,316</b>
<b>Balance at 30 June 2020</b>	<b>19,250,544</b>	<b>182,772</b>	<b>19,433,316</b>

# Statement of cash flows

for the period ended 30 June 2020

	Note	2020 \$
<b>Cash flows from operating activities</b>		
Receipts from customers		36,532,852
Investment Income		466,310
Interest received		2,517
Donations received		17,137
Payments to suppliers and employees		(32,635,773)
Interest paid		(9,355)
<b>Net cash flows from operating activities</b>		<b>4,373,688</b>
<b>Cash flows from investing activities</b>		
Cash transferred from the Association	29	1,548,342
Payments for property, plant and equipment and intangibles		(1,021,501)
Net proceeds from investments		418,569
<b>Net cash flows from investing activities</b>		<b>945,410</b>
<b>Cash flows from financing activities</b>		
Repayment of lease liabilities		(82,648)
<b>Net cash flows used in financing activities</b>		<b>(82,648)</b>
<b>Net increase in cash and cash equivalents</b>		<b>5,236,450</b>
<b>Cash and cash equivalents at the beginning of the period</b>		<b>—</b>
<b>Cash and cash equivalents at the end of the period</b>	6	<b>5,236,450</b>

# Notes to the financial statements

for the period ended 30 June 2020

## 1. General information

The financial statements cover St John Ambulance Australia Limited (the 'Company') as an individual entity. The financial statements are presented in Australian dollars, which is St John Ambulance Australia Limited's functional and presentation currency. The financial statements cover the period from incorporation, 22 May 2019, to 30 June 2020.

St John Ambulance Australia Limited is a company limited by guarantee.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 28th November 2020. The directors have the power to amend and reissue the financial statements.

## 2. Basis of preparation

### a. Statement of compliance

The Company applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: *Application of Tiers of Australian Accounting Standards* and AASB 2010-2: *Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements*.

These financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012. The Company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions.

### b. Basis of measurement

The financial statements have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of financial assets.

### c. Critical accounting estimates and judgements

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

### Key estimates

#### *Impairment - general*

The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

#### *Estimation of useful lives of assets*

The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

#### *Revenue from contracts with customers involving sale of goods*

When recognising revenue in relation to the sale of goods to customers, the key performance obligation of the Company is considered to be the point of delivery of the goods to the customer, as this is deemed to be the time that the customer obtains control of the promised goods and therefore the benefits of unimpeded access.

#### *Lease term*

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and



## Notes to the financial statements for the period ended 30 June 2020

### *b. Basis of measurement - Lease term continued*

circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

#### *Incremental borrowing rate - leases*

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the Company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

### **3. Significant accounting policies**

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

#### **a. Revenue**

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax ("GST"). Revenue is recognised for the major business activities as follows:

##### *Revenue from contracts with customers*

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on the basis of the relative stand-alone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Variable consideration within the transaction price, if any, reflects concessions provided to the customer such as discounts, rebates and refunds, any potential bonuses receivable from the customer and any other contingent events. Such estimates are determined using either the 'expected value' or 'most likely amount' method. The measurement of variable consideration is subject to a constraining principle whereby revenue will only be recognised to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur. The measurement constraint continues until the uncertainty associated with the variable consideration is subsequently resolved. Amounts received that are subject to the constraining principle are recognised as a refund liability.

Other than grant revenue, State and Territory contribution and rental revenue, all revenue is recognised at a point in time when the goods are delivered or the courses/events have occurred.

##### *Sale of goods*

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

##### *State and Territory contributions*

The directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

##### *Training courses and events*

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

## Notes to the financial statements for the period ended 30 June 2020

### 3. Significant accounting policies - a. Revenue continued

#### *Rendering of services*

Revenue from a contract to provide services is recognised over time as the services are rendered based on either a fixed price or an hourly rate.

#### *Interest revenue*

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

#### *Dividend and other investment revenue*

Dividends and other investment revenue are recognised when the right to receive payment is established.

#### *Donations and fundraising events*

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

#### *Grants*

Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

#### *Licence fee revenue*

Licence fee revenue is recognised straight line over the period of the licence.

### **b. Inventories**

Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

### **c. Property, plant and equipment**

#### *Recognition and measurement*

Plant and equipment are measured on the cost basis less depreciation and any impairment losses.

The carrying amount of plant and equipment is reviewed annually by the directors to ensure it is not in excess of the recoverable amount from these assets.

In the event the carrying amount of plant and equipment is greater than the recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 2(h) for details of impairment).

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

#### *Depreciation*

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

<b>Class of Fixed Asset</b>	<b>Depreciation Rate</b>
Buildings	2.5%
Plant and equipment	10% to 30%

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise.

### 3. Significant accounting policies

#### **d. Intangible assets**

##### *Software*

Software has a finite useful life and is carried at cost less accumulated amortisation and impairment losses. Amortisation is calculated using the straight-line method to allocate the cost of the software over its estimated useful life of 8 years.

#### **e. Lease liability**

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of-use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

#### **f. Right-of-use assets**

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the Company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of-use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings - 6 years

The Company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

#### **g. Financial instruments**

##### **Initial recognition and measurement**

##### *Classification*

As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss ("FVPL"), and
- those to be measured at amortised cost.

The classification depends on the Company's business model for managing the financial assets and the contractual terms of the cash flows.

##### *Recognition and derecognition*

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.



## Notes to the financial statements for the period ended 30 June 2020

### 3. Significant accounting policies - g. Financial instruments continued

#### *Measurement*

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

Impairment losses (and reversal of impairment losses) on equity investments measured at FVPL are not reported separately from other changes in fair value.

#### **h. Impairment of assets**

Other than trade receivables (note 3k) assets that have an indefinite useful life which are not subject to amortisation are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell or value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash generating units).

Impairment losses are reversed through profit or loss when there is an indication that the impairment loss may no longer exist and there has been a change in the estimate used to determine the recoverable amount.

#### **i. Employee entitlements**

##### *Short-term employee benefits*

Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date including related on-costs such as superannuation and worker's compensation.

##### *Long service leave*

The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with Note 3(i) above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as liabilities but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

The Company's obligations for long-term employee benefits are presented as non-current liabilities in its statement of financial position, except where the Company does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current liabilities.

#### **j. Cash and cash equivalents**

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

#### **k. Trade and other receivables**

For all sources of recurrent income, trade receivables are recognised at cost value less allowance for credit losses.

The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

## Notes to the financial statements for the period ended 30 June 2020

### 3. Significant accounting policies continued

#### **l. Goods and services tax ('GST')**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office ("ATO").

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

#### **m. Income tax**

The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997*. The Company has deductible gift recipient (DGR) status.

#### **n. Intangibles**

##### *Software*

Software is recorded at cost. Software has a finite life and is carried at cost less accumulated amortisation and any impairment losses. It has an estimated useful life of approximately eight years. It is assessed annually for impairment.

#### **o. Trade and other payables**

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Company during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability. The carrying amount of trade and other payables is deemed to reflect fair value.

#### **p. Economic Dependence**

St. John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Company has no reason to believe States and Territories will not continue to support St. John Ambulance Australia Limited

#### **q. Member's Liability**

Members are liable for the amounts each member owes the company in respect of their membership i.e fees or subscriptions due to the company.

Members of the board of directors of the company also have limited liability for the debts of the company, as long as they have followed accepted business and community standards.

#### **r. New accounting standards for application in future periods**

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the Company for the annual reporting period ended 30 June 2020. The Company's assessment of the impact of these new or amended Accounting Standards and Interpretations is that they will have no material impact on the financial statements of the Company.

## Notes to the financial statements for the period ended 30 June 2020

	<b>2020</b> <b>\$</b>
<b>4. Operating revenue and other income</b>	
<b>Core activities</b>	
State and Territory contributions	1,979,674
Sale of first aid kits, components and uniforms	33,416,645
Donations	17,137
Licence revenue	120,000
Freight and postage revenue	205,548
Other	247,886
	<u>35,986,890</u>
<b>Total revenue from operating activities</b>	<u>35,986,890</u>
<b>Non-core activities</b>	
Interest income	2,517
Return on managed investments	466,310
Sponsorship	10,000
Rental Income	79,515
	<u>558,342</u>
<b>Total revenue from non-operating activities</b>	<u>558,342</u>
<b>Total revenue and other income from operating activities</b>	<u>36,545,232</u>
<b>a. Timing of revenue recognition</b>	
Revenue recognised over time	2,179,189
Revenue recognised at a point in time	34,366,043
	<u>36,545,232</u>
<b>Total revenue recognised</b>	<u>36,545,232</u>
<b>5. Surplus from continuing operations</b>	
<b>a. Expenses</b>	
Cost of first aid kits, components and uniforms	26,138,058
Depreciation of property, plant & equipment	94,565
Amortisation of intangible assets	206,262
Amortisation of right-of-use asset	59,717
Interest expense of lease liabilities	9,355
Net loss on disposal of plant & equipment	1,402
Stock write offs	7,393
<b>b. Significant revenues and expenses</b>	
The following revenue and expense items are relevant in explaining the financial performance.	
Contributions receivable from States and Territories	<u>1,979,674</u>
<b>c. Surplus by function</b>	
National Office	14,680,788
National Product Sourcing Unit	<u>4,783,254</u>
	<u>19,464,042</u>



## Notes to the financial statements for the period ended 30 June 2020

	<b>2020</b> <b>\$</b>
<b>6. Cash and cash equivalents</b>	
<b>Current</b>	
Cash on hand	775
Cash at bank	5,235,675
	<hr/>
Total cash and cash equivalents	5,236,450
	<hr/>
<b>7. Trade and other receivables</b>	
Current	
Trade receivables	1,095,174
Other receivables	1,137,482
	<hr/>
Total current trade and other receivables	2,232,656
	<hr/>
<b>8. Inventories</b>	
<b>Current</b>	
First aid kits and other supplies	1,143,039
	<hr/>
<b>9. Other assets</b>	
<b>Current</b>	
Prepayments	575,935
	<hr/>
<b>10. Financial assets</b>	
<b>Non-current</b>	
<i>Financial assets at fair value through profit or loss</i>	
Managed investments - at market value	8,883,522
	<hr/>
<b>Movements in carrying amount</b>	
Opening net carrying amount	—
Transfer of assets from the Association (note 29)	10,101,061
Additions (disposals)	(418,569)
Fair value gain (loss)	(798,970)
	<hr/>
Closing net carrying amount	8,883,522
	<hr/>

## Notes to the financial statements for the period ended 30 June 2020

	<b>2020 \$</b>
<b>11. Property, plant and equipment</b>	
Plant and equipment - at cost	545,987
Less accumulated depreciation	<u>(391,063)</u>
Net carrying amount	<u>154,924</u>
Land and Buildings - at cost	2,271,050
Less accumulated depreciation	<u>(171,052)</u>
Net carrying amount	<u>2,099,998</u>
<b>Total property, plant and equipment</b>	<u><b>2,254,922</b></u>
<b>Movements in carrying amounts:</b>	
<b>Plant and equipment</b>	
Balance at beginning of period	—
Transfer of assets from the Association (note 29)	162,573
Additions	61,886
Disposals	(4,700)
Depreciation expense	<u>(64,835)</u>
Closing net carrying amount	<u>154,924</u>
<b>Land and buildings</b>	
Balance at beginning of period	—
Transfer of assets from the Association (note 29)	2,129,728
Additions	—
Disposals	—
Depreciation expense	(29,730)
Profit/(Loss) on disposals	<u>—</u>
Closing net carrying amount	<u>2,099,998</u>

## Notes to the financial statements for the period ended 30 June 2020

	2020 \$
<b>12. Intangible assets</b>	
<b>Software</b>	
Cost	1,650,097
Accumulated depreciation	<u>(252,518)</u>
Net carrying amount	<u>1,397,579</u>
<b>Software</b>	
Balance at beginning of period	—
Transfer of assets from the Association (note 29)	693,841
Additions	956,256
Disposals	—
Depreciation expense	(206,262)
Profit/(Loss) on disposals	<u>—</u>
Closing net carrying amount	<u>1,397,579</u>
<b>13. Right-of-use assets</b>	
Right-of-use	333,418
Less: accumulated depreciation	<u>(89,757)</u>
Net carrying amount	<u>243,843</u>
<p>The Company leases a building for its warehouse under an agreement of three years with an option to extend. The lease has various escalation clauses. On renewal, the terms of the lease is renegotiated.</p> <p>The Company leases office equipment under agreements of between one to five years. These leases are either short-term or low value, so have been expensed as incurred and not capitalised as right of use assets.</p>	
<b>14. Trade and other payables</b>	
<b>Current</b>	
Trade payables	1,732,365
Other payables	<u>141,866</u>
Total current trade and other payables	<u>1,874,231</u>
<b>15. Employee entitlements</b>	
<b>Current</b>	
Long service leave	164,310
Annual leave	<u>185,033</u>
	<u>349,343</u>
<b>Non-current</b>	
Long service leave	<u>17,185</u>



## Notes to the financial statements for the period ended 30 June 2020

	2020 \$
<b>16. Lease liabilities</b>	
<b>Current</b>	
Lease liabilities	58,246
<b>Non-current</b>	
Lease liabilities	192,524
<b>17. Other liabilities</b>	
<b>Current</b>	
Restricted funds - Papua New Guinea	43,101
<b>18. Reserves</b>	
Norma Bell Youth Reserve	
<i>The Norma Bell Youth Reserve records the funding available for youth initiatives</i>	182,772
Norma Bell Youth Reserves - movements during the period:	
Opening balance	—
Transfer of assets from the Association (note 29)	182,772
Annual program increase in investments and market value	—
Annual program funding received	—
Annual program decrements	—
Closing balance	182,772
<b>19. Contingent liabilities</b>	
The Directors are not aware of any contingent liabilities.	
<b>20. Fundraising</b>	
<i>Information to be furnished under the Charitable Fundraising Act</i>	
Gross proceeds from fundraising	17,137
Less: Total cost of fundraising	—
<b>Net surplus obtained from fundraising</b>	17,137

## 21. Subsequent events

The directors are not aware of any matters or circumstances that may significantly affect the operation of the Company, the results of the operation or the state of affairs in the accounts in subsequent financial years.

## 22. Economic dependence

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 4b.

## 23. Related party transactions

St John Ambulance Australia Limited (the “Company”) is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter.

Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the period the Company contributed amounts totalling \$240,620 towards the operating costs of the Grand Council.

## 23. Related party transactions - continued

Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia through the authority of the Company's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.

Other related party transactions include:

	2020 \$
Amounts receivable from States and Territories at period end	2,353,212
Amounts payable to States and Territories at period end	(536,692)
Net receivable from States and Territories at period end	1,816,520

### *Director's remuneration*

In accordance with the Company's Constitution, a Director is not be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the period.

## 24. Key management Personnel

Remuneration of key management personnel ('KM')

	2020 \$
The aggregate amount of compensation paid to KMP during the period was	273,121

## 25. Segment reporting

The Company operates in a single geographical segment - Australia - through its State/Territory operational entities. The Company operates in the field of development and publication of first aid material and products and the promotion of humanitarian causes.

## 26. Limitation of member's liability

The company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the company being wound up would not exceed \$1 per member. As at 30th June 2020 the number of members of the company was 2446.

## 27. Impact of COVID-19

During March 2020, COVID-19 was declared a pandemic by the World Health Organisation and has had a significant impact on domestic and global markets and economies. The impact of the COVID-19 pandemic, which continues to evolve on a daily basis, has significantly affected market volatility, exchange rates, supply chains, consumer demand, liquidity and credit conditions and unemployment rates and in a bid to curtail the spread of COVID-19, travel, trade and social restrictive measures have been imposed by the Australian Government.

The Company received a large number of orders related to Personal Protective Equipment PPE during the period. This led to a large increase in sales, and a subsequent increase in surplus.

The directors are managing and monitoring the Company's operations closely in response to COVID-19 which continues to evolve on a daily basis. The extent of the impact COVID-19 may have on the Company's future financial performance and position is currently not known given the degree of uncertainty in the current climate.

## 28. Company details

The registered office of the Company is:  
10-12 Campion Street  
Deakin West ACT 2600

The principal place of business of the Company is:  
10-12 Campion Street  
Deakin West ACT 2600

**29. Net gain on transfer of assets from St John Ambulance Australia Inc.**

Up until 30 June 2019, the operations of St John Ambulance Australia Limited were performed through St John Ambulance Australia Inc. (the 'Association'). On 1 July 2019, the net assets of the Association Inc. were transferred to St John Ambulance Australia Ltd, and all operations were performed through the company from 1 July 2019. Accordingly, there are no comparative results for the period to 30 June 2019 as the company was not trading at this date. The net assets of the Association as at 1 July 2019 have been recorded at fair value. This has been recorded as a gain in the financial statements of the company for the period ended 30 June 2020 and consist of the following:

	<b>2019 \$</b>
Cash and cash equivalents	1,548,342
Trade and other receivables	1,916,240
Inventories	660,163
Prepayments	147,566
Right-of-use asset	48,832
<b>Total current assets</b>	<b>4,321,143</b>
Trade and other receivables	790,000
Other financial assets	10,101,061
Property, plant and equipment and intangible assets	2,986,140
<b>Total non-current assets</b>	<b>13,877,201</b>
<b>Total assets</b>	<b>18,198,344</b>
Trade and other payables	1,497,405
Employee benefits	360,524
Lease liabilities	10,707
Other liabilities	7,100
<b>Total current liabilities</b>	<b>1,875,736</b>
Lease liabilities	41,482
<b>Total non-current liabilities</b>	<b>41,482</b>
<b>Total liabilities</b>	<b>1,917,218</b>
<b>Net assets</b>	<b>16,281,126</b>



# Directors' declaration

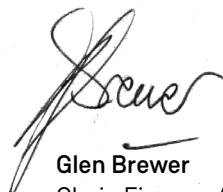
The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

1. The financial statements, which comprises the statement of financial position as at 30 June 2020, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the period ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and:
  - a. Comply with Australian Accounting Standards – Reduced Disclosure requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
  - b. Give a true and fair view of the Company's financial position as at 30 June 2020 and of its performance for the period ended on that date.
2. There are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.



**Cameron Oxley**  
Chancellor



**Glen Brewer**  
Chair, Finance Audit Risk Committee

Canberra ACT  
24 October 2020

# Directors' declaration under the *Charitable Fundraising Act*

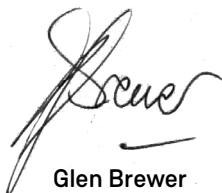
In the opinion of the Directors of St John Ambulance Australia Limited:

1. The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the period ended 30 June 2020; and
2. The statement of financial position as at 30 June 2020 give a true and fair view of the state of affairs of the Company with respect to fundraising appeals conducted by the organisation; and
3. The provisions of the *Charitable Fundraising Act 1991*, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and
4. The internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

This declaration is made in accordance with a resolution of the Board of Directors.



**Cameron Oxley**  
Chancellor



**Glen Brewer**  
Chair, Finance Audit Risk Committee

Canberra ACT  
24 October 2020

# Auditor's independence declaration



## Auditor's Independence Declaration

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia for the period ended 30 June 2020.

A handwritten signature in black ink, appearing to read 'A G Smith'.

Sydney, NSW  
24 October 2020

A G Smith  
Director

**hlb.com.au**

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**HLB Mann Judd Assurance (NSW) Pty Ltd ABN 96 153 077 215**

Level 19, 207 Kent Street Sydney NSW 2000 Australia

**T:** +61 (0)2 9020 4000 **F:** +61 (0)2 9020 4190 **E:** mailbox@hlbnsw.com.au

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# Independent Auditor's report to the members of St John Ambulance Australia Limited



## Independent Auditor's Report to the Members of St John Ambulance Australia Limited

### Opinion

We have audited the financial report of St John Ambulance Australia (the "Company"), which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the period then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion:

- (a) the accompanying financial report of the Company is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:
  - (i) giving a true and fair view of the Company's financial position as at 30 June 2020 and of its financial performance and cash flows for the period then ended; and
  - (ii) complying with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
- (b) the financial report gives a true and fair view of fundraising appeals for the financial period;
- (c) any money received as a result of fundraising appeals conducted during the period ended 30 June 2020 has been properly accounted for and applied in accordance with the *Charitable Fundraising Act 1991* and the Regulations thereto;
- (d) the financial statements and associated records have been properly kept during the financial period in accordance with provisions of the *Charitable Fundraising Act 1991* and the Regulations thereto; and
- (e) at the date of this statement there are reasonable grounds to believe St John Ambulance Australia will be able to pay its debts as and when they fall due.

### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the directors, would be in the same terms if given as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Emphasis of Matter – Current and Possible Effects and Uncertainties of COVID-19

We draw attention to note 27 to the financial report, which describes the current and possible effects and uncertainties on the Company arising from the on-going issues associated with COVID-19. Our opinion is not modified in respect of this matter.

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**HLB Mann Judd Assurance (NSW) Pty Ltd ABN 96 153 077 215**

Level 19, 207 Kent Street Sydney NSW 2000 Australia

T: +61 (0)2 9020 4000 F: +61 (0)2 9020 4190 E: [mailbox@hlbnsw.com.au](mailto:mailbox@hlbnsw.com.au)

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#### **Responsibilities of Management and the Directors for the Financial Report**

Management is responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting process.

#### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



**Auditor's Responsibilities for the Audit of the Financial Report (continued)**

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

HLB Mann Judd Assurance (NSW) Pty Ltd  
Chartered Accountants

Sydney, NSW  
30 October 2020

A G Smith  
Director



# St John Ambulance in Australia



## Australian office

St John Ambulance Australia Ltd.  
10-12 Campion Street, Deakin ACT 2600  
(PO Box 292, Deakin West ACT 2600)  
T (02) 6295 3777  
E [enquiries@stjohn.org.au](mailto:enquiries@stjohn.org.au)  
[www.stjohn.org.au](http://www.stjohn.org.au)

## Australian Capital Territory

St John Ambulance Australia (ACT)  
14 Thesiger Court (PO Box 72)  
Deakin West ACT 2600  
T (02) 6282 2399  
E [reception@stjohnact.com.au](mailto:reception@stjohnact.com.au)  
[www.stjohnact.com.au](http://www.stjohnact.com.au)

## New South Wales

St John New South Wales  
St John House  
9 Deane Street  
Burwood NSW 2134  
T 1300 ST JOHN (360 455)  
E [customer\\_service@stjohnnsw.com.au](mailto:customer_service@stjohnnsw.com.au)  
[www.stjohnnsw.com.au](http://www.stjohnnsw.com.au)

## Northern Territory

St John Ambulance (NT) Inc.  
50 Dripstone Road (PO Box 40221)  
Casuarina NT 0811  
T (08) 8922 6200  
E [feedback@stjohnnt.asn.au](mailto:feedback@stjohnnt.asn.au)  
[www.stjohnnt.org.au/](http://www.stjohnnt.org.au/)

## Queensland

St John Ambulance Queensland  
Level 4/451 St Paul's Terrace (PO Box 1645)  
Fortitude Valley Qld 4006  
T 1300 ST JOHN (78 5646)  
E [enquiries@stjohnqld.com.au](mailto:enquiries@stjohnqld.com.au)  
[www.stjohnqld.com.au](http://www.stjohnqld.com.au)

## South Australia

St John Ambulance SA Inc.  
85 Edmund Avenue  
Unley SA 5061  
T (08) 8306 6999  
E [stjohn@stjohnsa.com.au](mailto:stjohn@stjohnsa.com.au)  
[www.stjohnsa.com.au](http://www.stjohnsa.com.au)

## Tasmania

St John Ambulance Australia (Tas.)  
177 Main Road (PO Box 414)  
Moonah Tas 7009  
T (03) 6271 0333  
E [tasmania@stjohnntas.org.au](mailto:tasmania@stjohnntas.org.au)  
[www.stjohnntas.org.au](http://www.stjohnntas.org.au)

## Victoria

St John Ambulance Australia (Vic) Inc.  
170 Forster Road (PO Box 573)  
Mount Waverley Vic 3149  
T (03) 8588 8588  
E [info@stjohnvic.com.au](mailto:info@stjohnvic.com.au)  
[www.stjohnvic.com.au](http://www.stjohnvic.com.au)

## Western Australia

St John Ambulance WA  
209 Great Eastern Highway (PO Box 183)  
Belmont WA 6984  
T (08) 9334 1222  
E [info@stjohnambulance.com.au](mailto:info@stjohnambulance.com.au)  
[www.stjohnambulance.com.au](http://www.stjohnambulance.com.au)