



# 2018 ANNUAL REPORT ST JOHN AMBULANCE AUSTRALIA



## THE ST JOHN OF JERUSALEM EYE HOSPITAL GROUP

After first aid training, the St John of Jerusalem Eye Hospital Group is the second oldest of the endeavours of the Most Venerable Order of St John.

Founded in 1882, the Order's ophthalmic enterprise in Jerusalem has continued for 136 years.

The work done by the Eye Hospital Group remains as vital and as critical as at any time in the Hospital's history.

The mission of the Eye Hospital Group will continue with the enthusiasm and generosity of the Priors of the Order which, like the Australian Priory, have been the mainstay of its support.



### THE HUMANITARIAN MISSION OF THE ORDER

Our Mission is to prevent and relieve sickness and injury and to act to enhance the health and well being of people of all races and creeds.

# 2018

## THE AUSTRALIAN PRIORY



supporting the work of the St John  
of Jerusalem Eye Hospital Group.

159 Friends  
of  
St John



provided volunteer and financial support to the SJEHG.

**SOA** ST JOHN OPHTHALMIC ASSOCIATION  
ASIA-PACIFIC



- Positive presence at the RANZCO 50th Congress and East Timor Eye Program meeting
- Attendance at the 'History and Hospital' Seminar at the SJEH, Jerusalem
- National website presence established
- On-line St John teaching program underway
- 2020 SOA Congress development began

### NEW SOUTH WALES

- \$44,000.00 in continuing support of an Ophthalmic Nurse with the SJEHG
- Bequest from the estate of the late Mrs Pauline Clark for ophthalmic support
- \$16,000.00 raised at NSW Government House reception

### SOUTH AUSTRALIA

- \$5000.00 to the SJEHG
- Review to identify eye care support in disadvantaged communities

### WESTERN AUSTRALIA

- Annual donation from the Perth Eye Surgery Foundation
- Funding of three nursing positions at the SJEHG

AUS\$ **67,705.49**  
**Emergency  
appeal** for the  
**Eye Hospital**



- \$20,000 from the Australian Office
- \$20,000 from St John Victoria
- and the generosity of our St John members and supporters around the country.

**A dedicated national fund-raising  
committee established specifically to  
address the needs of the SJEHG.**

**RANZCO** The Royal Australian  
and New Zealand  
College of Ophthalmologists

**50th Congress | 5-day event | 1300 delegates**

**17%** of all delegates visited  
the St John Ophthalmic Association  
not-for-profit display.

**SJEHG AUSTRALIAN AMBASSADOR**  
Liz Coffey RN MStJ announced as SJEHG's Ambassador  
in Australia after volunteer visit to Jerusalem.

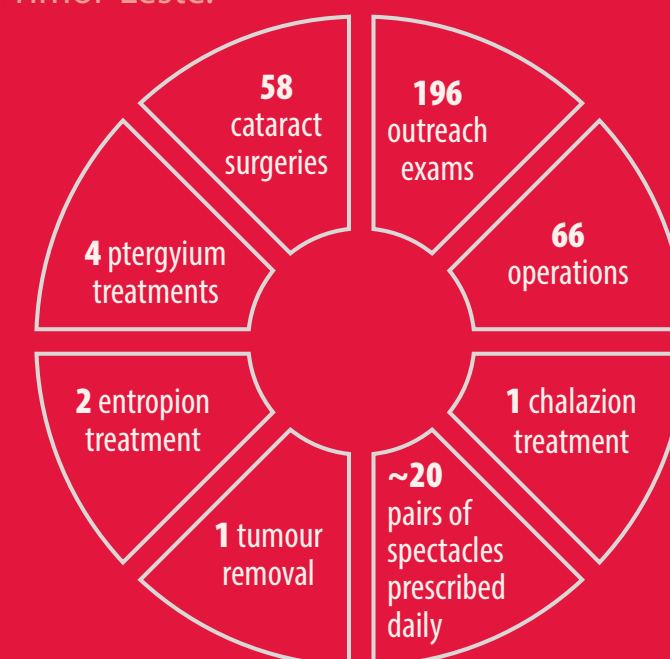
### GOALS

- 1 To engage with St John members nation-wide in the value of eye care, education and training, and the Eye Hospital.
- 2 To establish an Ophthalmic Champions program.
- 3 To strengthen relations with the SJEHG with an annual Australian representative.

### THE ROYAL COLLEGE OF SURGEONS

report another successful year providing eye care  
to communities in Timor-Leste.

**PROUDLY  
SUPPORTED  
BY ST JOHN  
AMBULANCE  
AUSTRALIA.**





# **2018 ANNUAL REPORT ST JOHN AMBULANCE AUSTRALIA**

## OUR MISSION

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To make first aid a part of everybody's life with at least one person educated, equipped and prepared to provide first aid in every home and workplace, and at every public gathering.

## OUR VALUES

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St John is a charity in the Australian community working For The Service Of Humanity.

Our vision for the future, whether acting alone or in partnership with others, is the provision of charitable and humanitarian services to individuals, groups and organisations. Our relief work for persons in sickness, distress, suffering or danger recognises no barrier of race, colour or creed.

Funds raised for the services St John provides are a means for achieving our overall humanitarian objectives. Fund raising is not, nor will be allowed to become, an end in itself.

St John takes pride in its volunteer ethos, ethical standards and independence. These together provide the firm foundation on which St John determines the best means of achieving the objectives to which it is dedicated.

## OUR STRATEGIC PRINCIPLES

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We will follow the endorsed One St John Policies and Standards, and in particular:

- ensure our people are well trained and treated with professionalism and respect
- ensure long term financial sustainability by growing revenue and managing costs
- employ contemporary professional principles in governance and management
- continue to strengthen the St John brand
- deliver quality products and services to meet customer and stakeholder needs
- support The Order of St John and collaborate with other St John entities.

## OUR HISTORY

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There aren't many organisations that have a rich 900-year-old history with foundations of care and charity upon which our organisation still works today.

The 'modern' St John Ambulance Association was established in 1877 in England by the Order of St John who saw the need to train ordinary people in first aid so that accident victims of the industrial revolution could be treated quickly and on the spot. The Association was established in Australia in 1883.

With a lack of medical services to cover our great distances, first aid classes were set up across the country, teaching first aid in work places, and providing first aid and ambulance services at public events. In many parts of Australia, St John was the first and only provider of an ambulance service up until the 20th century.

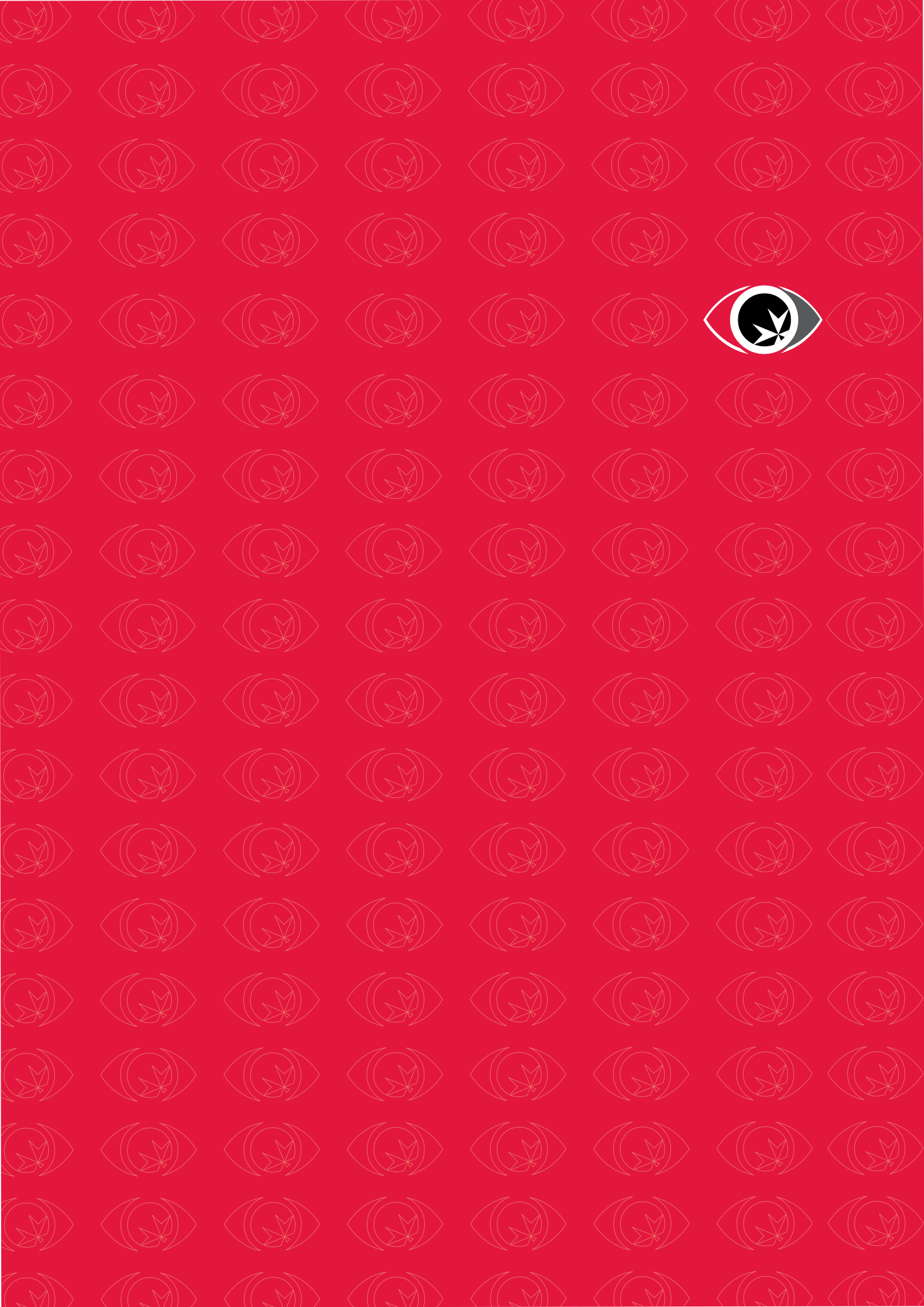
Today, St John in Australia is the biggest first aid organisation in the country. The focus is still on teaching Australians how to save lives and providing ambulance services. Australians still volunteer their time with St John in all our cities, towns, country and remote areas.

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## THE CHANCELLOR'S REPORT

Professor Mark R Compton AM GCStJ

I am pleased to present the Annual Report of St John Ambulance Australia Incorporated for 2018.

The past year has been a busy year for the Priory and in some ways a transformational year given the important governance changes agreed to by Priory Chapter at its special meeting in November 2018.

Following the enormous amount of work that commenced some years ago, we were able to present to the Chapter a series of resolutions that allowed for SJAA Inc. to transform to a Company Limited by Guarantee; adopt a new Constitution that is more fitting for a 21st century organisation such as ours, and as part of that, move to a skills-based Board of Directors to better govern the Priory and further its interests. I especially extend my thanks to past and current members of the National Board who worked on the Governance Committee. Their work has ensured a robust and contemporary governance base from which our organisation can grow to be the best it can be.

I commend to you this annual report and I especially highlight and celebrate the work done by our members, be they volunteer or staff, and the incredibly valuable positive outcomes for community through our work. We have so much to be proud of as members of St John. There is always more to do, but it's good to stop and reflect from time to time on the considerable benefit we deliver to the community in Australia and for our near neighbours in our region.

During the year in review, the Australian Priory continued to offer strong support to St John Papua New Guinea as its activity and profile in the PNG community grew apace.

St John PNG delivered the ambulance support for three APEC senior officers meetings held in 2018, and for the APEC leaders meeting held in PNG in November 2018. These were very high-profile events in PNG and for the Asia-Pacific Region. St John PNG worked hard to ensure that ambulance services were delivered to a high standard.

Peter LeCornu continued his volunteer training work to support St John PNG. On a visit in August, he conducted a train-the-trainer course and an event management training course as part of PNG's preparation for hosting APEC. Peter's leadership experience has also significantly helped St John PNG with developing policies and procedures for current and future programs. The Australian Office also provides significant support to the Association by funding equipment supplier costs.

Matt Cannon, CEO and Chief Commissioner of St John PNG, obtained funding from the Australian and PNG governments, for short-term technical assistance to support the development of paramedic services in PNG. This project will continue into 2019.

It was also a year to celebrate the achievements of some special St John people. I was delighted to officially open the National Member Convention in the ACT and welcome many St John members from around the country and acknowledge the breadth and depth of commitment to the Australian community by our members. During September in Sydney I was honoured to invest as Knight, Sir Frank Kabui, Governor General and Prior of St John Ambulance Solomon Islands. It was a delight to have the Chancellor of St John New Zealand, Dr Steven Evans, also present at the investiture.

During the year it was also my privilege to assist our Prior at two investitures at Government House Canberra; to be present and officiate at several state investitures and award ceremonies and to celebrate with the newly admitted or promoted members, awardees and their families and friends.

## THE CHANCELLOR'S REPORT

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I again congratulate all members who were admitted, promoted or received service recognition and other awards during 2018.

His Excellency the Governor-General Sir Peter Cosgrove AK MC (Ret'd) KStJ announced that he would be retiring from office as Governor General (and hence as our Prior) at the end of his term in mid-2019. The Hon. Sir Peter and Lady Lynne Cosgrove have been outstanding supporters of and ambassadors for the Order of St John. Their ever-present enthusiasm and encouragement of the Order, its works and its members has been a great source of energy and inspiration for me and the many St John people. His Excellency and Lady Cosgrove have interacted with during their time in office. To simply say 'thank you' seems inadequate, but it is meant in its fullest and sincerest terms. His Excellency and Lady Cosgrove have given significant service to our Order and we are better for it.

I acknowledge, thank and welcome His Excellency General The Hon. David Hurley AC DSC (Ret'd) KStJ and Mrs Linda Hurley on the announcement that in mid-2019 His Excellency will retire from the post of Governor of New South Wales, and take on the appointment of Australia's next Governor General. I'm delighted to advise that His Excellency has accepted the role of Prior of the Order in Australia. His Excellency and Mrs Hurley have been amazing supporters of St John in NSW since His Excellency was appointed Deputy Prior of the Order in that state. Their particular encouragement of the volunteer operational members and key programs, such as the 'First aid in schools' program, has been inspiring for our members. I know that they will bring the same high level of interest and energy to St John across Australia in their new roles at Government House in Canberra. On behalf of all St John members, I sincerely thank them for their service in NSW, and extend very warm congratulations to His Excellency being appointed Prior.

The Australian Priory's support of the St John of Jerusalem Eye Hospital Group continued at a high level throughout 2018. Ms Liz Coffey MStJ returned from a month's volunteer service at the St John Eye Hospital in Jerusalem, where she was honoured with appointment as the Hospital's Australian Ambassador. Liz and Professor Nitin Verma, our Hospitaller, are developing an application process to send one Australian volunteer to the Hospital each year for 2–3 weeks. The National Ophthalmic Program will be providing administrative and management support to promote this opportunity.

I'm also very happy to report that we raised close to \$68,000 during the emergency appeal, conducted over December and early January. Various fund-raising events in States and Territories raised funds to continue support of ophthalmic nurses training and working with the Hospital. Thank you so much for the generous support so many members gave to this emergency appeal and all other fund-raising events for the Hospital.

Unfortunately, the Inaugural Congress of the St John Ophthalmic Association—Asia-Pacific, to be held in Jerusalem in September was cancelled due to political instability in the region. However, the Asia-Pacific branch has again been invited to assist with the organisation of a seminar in 2020. The Australian Office was very happy to provide material to the Association for the Americas launch of the Association in their region.

On the St John International front during 2018, I continued to sit as a member on the Order's Executive Committee and on the Order Honours and Awards Committee. I was also invited to sit on the committee conducting the quinquennial review of the Order's honours and awards system. In May 2018, the Priory Secretary and I attended the Grand Council meetings which were held in Williamsburg, Virginia, hosted by the Priory of the USA. A full day workshop was held as part of these meetings to review and discuss the nature of the Order and how our Order might continue to evolve in a modern context. There is more to be done on this and it will be a key part of my work as the next Lord Prior of the Order.

The Right Reverend Timothy Stevens, Prelate of the Order of St John and I travelled to Africa in July to review and learn more about St John's work in Malawi and Zambia. We were warmly welcomed by the Malawian and Zambian teams.



## THE CHANCELLOR'S REPORT

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St John Malawi is running a successful Mother and Baby program in the neighbourhoods of Mbayani and Ndirande close to Blantyre, as well as in Chiuzira next to the capital of Lilongwe. During our visit, Bishop Stevens and I met with many St John volunteers, community elders, politicians, local health staff and beneficiaries in all three locations. We saw first-hand how the passionate work of the volunteers can make a big difference to the lives of pregnant women, new mothers and babies in one of the poorest countries in Africa.

In Zambia, a visit to Chunga and Shifwankula provided an opportunity to meet and speak with pregnant women and new mothers as well as the volunteers who deliver community-based health programs. After the inspection of a Cadet parade, the Prelate and I met with the St John Zambia Board and discussed its Social Enterprise for First Aid program. Recently, the Association has launched its own business offering workplace first aid training and first aid at events. This allows them to use the returns to offer charitable first aid training to people in schools, churches and community groups. St John Western Australia has already donated two ambulances to Zambia in support of their first aid services.

On a personal note, 2018 has been a humbling period in my life. I was particularly honoured to be invested in February as Bailiff Grand Cross by His Royal Highness Prince Richard, Duke of Gloucester our Grand Prior at a private ceremony with family, close friends and colleagues at Kensington Palace in London. This honour also represents a recognition of all the support I've had over the years from professional colleagues, St John colleagues, personal friends, and especially my family.

Further, I am hugely honoured and incredibly humbled to have been selected to lead the Order of St John as our next Lord Prior. This is an enormous privilege and I give my undertaking to all members of the Order and importantly those who we serve, to do the absolute best I can, with a great team to ensure we deliver on our mission, in accordance with our values and at the highest standard. There are several challenges facing our Order as we move further into the 21st century. We have challenges in the areas of our Christian foundation in an increasingly secular society, in our charitable work, and with our chivalric nature. None are insurmountable but need time and attention. Another key issue is diversity: in gender, age, culture, ethnicity – especially across our leadership groups. We need to make better progress in this regard and hence it remains something we all need to strongly focus on and work at; this will be a key area of focus for me as Lord Prior.

Given my appointment as Lord Prior of the Order, which I take up on St John Day 2019, this will be my last annual report as Chancellor for the Priory in Australia. Over the past six years as Chancellor I have been blessed with the amazing support of so many: our Board members, the National CEO and the Australian Office team, and the welcome I have always received by my St John family around Australia. It has been an unparalleled privilege to this point in my life, to lead such a fine organisation in Australia and to be able to work with a wonderfully talented and dedicated group of people right across Australia. In particular I acknowledge the hard work, dedication and professionalism of my colleagues on the National Board, our CEO Mr Len Fiori KStJ and the entire team at the Australian Office.

I am delighted that Mr Cameron Oxley KStJ has been appointed as our next Chancellor. Cam is a very talented and dedicated member of the St John family. He brings a range of skills and experiences to the role of Chancellor that will ensure we grow, develop and shine as one of Australia's most trusted and revered not-for-profit organisations. Cam's own leadership style will ensure everyone feels involved and connected. I wish him and the new Board of St John in Australia every success and my support whenever I can assist.

Finally, to all members across Australia, you continue to inspire us all with your service and commitment to helping others; and to your families and loved ones who in turn provide enormous support to you to allow you to contribute to the Order, I offer deep and sincere thanks. You have my admiration and my respect.



## THE CHIEF EXECUTIVE OFFICER'S REPORT

Mr Len Fiori KStJ

As Chief Executive Officer and Priory Secretary for the Priory of St John in Australia, I feel enormously honoured and privileged to lead such a wonderful and dedicated team who work so hard in support of our mission—'To make first aid a part of everybody's life'. As you read my report on the activities of our organisation for the year ending 31 December 2018, I hope you will see and feel the passion, energy and commitment of the Australian Office in striving to deliver quality and excellence in all that we do in serving St John and building community resilience.

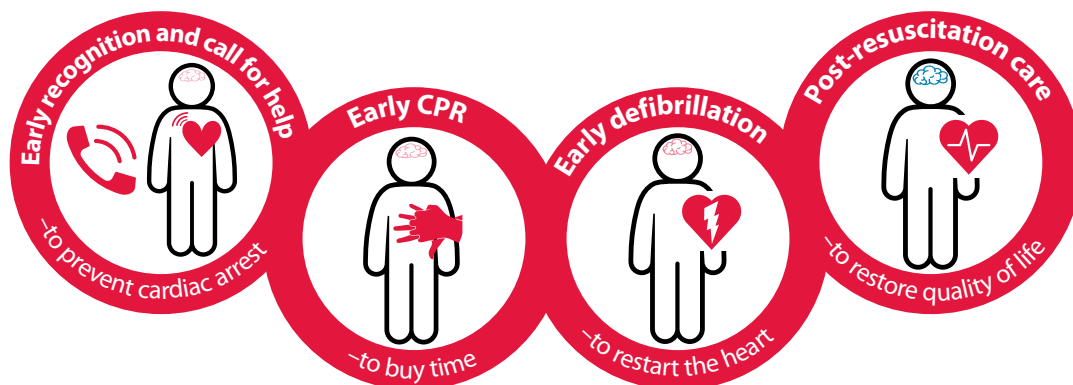
You will note the theme throughout the Report captures our historical beginnings and on-going links to the St John of Jerusalem Eye Hospital. The eye logo (on the front cover) was developed by the e-Learning team in the Australian Office, and has now been adopted internationally and used to promote our ophthalmic activities. Our new Australian Ambassador appointed by the Eye Hospital, Liz Coffey, has prepared an ophthalmic program for 2019, which includes:

1. engagement with St John members nationwide with the Eye Hospital, and the value of eye care, education and training
2. establish an Ophthalmic champions (past, present and auxiliary members) program that shares the awareness of eye care in communities, and professional development for external health care professionals
3. strengthen relations with the Eye Hospital in Jerusalem with an annual visit of an Australian representative.

As the Chair of the National Leadership Group (CEOs), I am pleased to report that we continue to collectively build on our successes, and to find and explore new ways to grow both our charitable and commercial activities in line with our 5 Strategic Goals as presented on page 23 of this Report. They are ambitious targets that we believe will deliver significant community benefit and save lives.

**GOAL 2 ...** Every year approximately 30,000 people suffer unexpectedly from a sudden cardiac arrest (SCA), often with fatal consequences, unless CPR + defibrillation are administered within the first 5–10 minutes. Approximately 75% of SCAs occur in the home, which presents a challenge in making Automated External Defibrillators (AEDs) more readily accessible for Public Access Defibrillation (PAD).

As the National Leadership Group, we are seeking to address these challenges through technology, education, affordability and access. The Chain of Survival demonstrates how St John can make a real difference in each of the four critical links.



## THE CEO'S REPORT

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A recent contemporary change to our Constitution has opened the door for SJAA Inc. to become a Company Limited by Guarantee as reported by the Chancellor. This change will see a new Priory Board established, and for the first time the opportunity for the Australian Office to actively seek new funding opportunities by exploring alternative revenue streams. The Receiver General, in his report, has flagged the revenue shortfall needed by the Australian Office which relies on State and Territory contributions and dividends from our managed investment portfolio.

I am pleased that we have included a report from our Sub Prelate, Bishop Richard Hurford, on the nature and activities of chaplaincy in St John in the Priory of Australia. Through his leadership we see that *pro fide* ('for the faith') continues to inform and shape the Christian nature of St John, including a hospitable disposition towards other faiths and traditions.

I am delighted to announce the appointment of Mr Kieran Brown, Director of Ceremonies-Designate. Kieran will shadow Dr Franklin Bridgewater, currently the Director of Ceremonies, and will formally assume the role in June 2020.

Our charitable and commercial activities continue to grow with 1,014,969 Australians trained in first aid—a 4.1 % increase on 2017. Life-saving first aid skills were taught to 450,000 primary school children, with this number set to increase in 2019. The National Product Sourcing Unit rebated \$3.6M back to States and Territories after income product supplies of \$6.6M, and online shop sales of \$3.7M. The numbers demonstrate how versatility, flexibility, commitment and drive lead to positive KPIs. Activities across each of the key functional areas of the Australian Office highlighted in this Report, are only a fraction of the work completed and implemented nationwide. The Digital Transformation Team delivered new technologies and programmes in e-learning, SJONE, paperless pre-learning, and business enterprise systems. The recruitment of an experienced National Training and Innovation Manager now completes and complements the Training Team. One significant highlight was our reapplication for the Certificate IV in Training and Assessment to the Australian Skills Quality Authority—a valuable qualification to our national Scope of Registration.

Our Policy and Publications programs continued to produce and support the introduction of key policies and resources, whilst providing executive support to various national committees: AYAN, National Cadet Group, Historical Society, Medical Advisory Panel, and Human Research Ethics Committee. A significant piece of work in 2018 was actively seeking Child Wise accreditation to ensure we provide best practice in child safety. The final phase of the process is representation to the Child Wise accreditation panel in May 2019. The National Youth Member Survey for 2018 has again highlighted areas for improvement, and those results will be shared at the National Member Convention in Melbourne in 2019.

The Royal Commission into Institutional Child Abuse released its findings with the Commonwealth Government setting up the National Redress Scheme. St John Ambulance Australia is considering its position and has until 30 June 2020 to opt in. We are committed to the safety and well-being of children in our care and we treat all allegations of child sexual abuse with the utmost seriousness. Given we are a federated organisation with nine separately incorporated entities, each St John entity will need to consider how they wish to proceed.

On behalf of the Priory in Australia I was privileged to attend the investiture of our Chancellor, Professor Mark Compton AM GCStJ, at Kensington Palace in London in February 2018. It was a wonderful occasion and a most fitting recognition of Mark's length of service and dedication to St John, both within Australia and the International Order. On a personal note, I acknowledge and salute Mark's recent promotion to the position of Lord Prior of the International Order of St John. I have known and worked with Mark since we were both Cadets. Our journeys, while different, have seen our paths cross many times and I have enjoyed my time working with him and for him in a number of different portfolios, most recently as Chancellor. I have no doubt his legacy and influence will be felt for some time to come.

## THE CEO'S REPORT

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Whilst in London I took the opportunity to visit the International Order of St John, The Priory of England, and The Priory of Wales. I learnt about their work, their reach, and how we collectively make a difference across the world. I was able to share the work we do and, in some cases, explore joint opportunities. We were very pleased to host the CEO of Scotland during a visit to Australia for few days in April. He visited the National Product Sourcing Unit, and the St John offices in Canberra and Victoria.

I also accompanied Peter LeCornu on a visit to St John PNG to meet with Matt Cannon, CEO and Commissioner, his staff, volunteers and the Board. It was an inspirational visit and one I will remember for some time to come.

Over the years we have enjoyed an excellent working relationship with the office of the Governor General. We feel incredibly fortunate to have a Prior with whom we feel a real connection. I offer my sincerest thanks and appreciation to the staff at Government House who go above and beyond the call of duty in making St John always feel welcome, important and greatly appreciated. On a personal note, I acknowledge Mr Paul Singer, Acting Official Secretary to the Governor General. I have absolutely no doubt that our access to the Prior and Lady Cosgrove, and the many functions we hold at Government House, are directly attributable to Paul and his wonderful commitment to St John and the work we do in the community.

Admissions and promotions, Service Medals and Bars were again awarded to worthy recipients. I commend the Priory Honours and Awards Committee (PHAC) for the work they do in recommending members for recognition, to the Grand Prior. The role of PHAC is only possible because of the great effort of State and Territory jurisdictions forwarding worthy recipients for consideration. I would also like to acknowledge the significant administrative effort of the Executive Manager of the Priory, Kylie Seidel, for her diligent efforts and attention in preparing the nominations for review. Congratulations to all the recipients who were recognised in 2018—a well-deserved credit to you and the work you do in the name of St John.

I also congratulate our State and Territory St John entities for their outstanding efforts in 2018, and I encourage you all to review their individual annual reports for a detailed appraisal of their activities. The Australian Office is proud to be connected to our State and Territory partners as we always strive to provide the support and assistance needed to meet their expectations.

On the annual Australian Charity Reputation Index, St John Ambulance Australia was measured fourth in 2018, amongst the rating of the country's 40 largest charities. And we continue to be endorsed by the Australian Charities and Not-for-profit Commission's Tick of Charity registration.

In conclusion, I thank the Chancellor and National Board of Directors for their continued support and confidence in me to lead St John Ambulance Australia; and my State and Territory CEO colleagues who, collectively through the National Leadership Group, help develop and implement our strategic objectives. I thank the Australian Office and our Sydney-based NPSU team, who come to work every day prepared to deliver a quality, timely and essential range of services to our State and Territory partners. My success is without question only achievable through the loyalty and dedication of my team with whom I share a special bond.

Finally, I take this opportunity on behalf of St John Ambulance Australia to sincerely thank all of you, our members for your unrelenting, effort and commitment to the work we do in the community on behalf of the Order of St John.



## THE HOSPITALLER'S REPORT

Dr Nitin Verma AM CStJ

I am grateful to our Priory's Historical Advisor, Dr Ian Howie-Willis, who reminds us that 'after first aid training, the Jerusalem Eye Hospital Group is the second oldest of the endeavours of the Most Venerable Order of St John'.\*

The work done by the Eye Hospital Group remains as vital and as critical as at any time in its 136-year history. The mission of the Eye Hospital Group continues to depend on the enthusiasm and generosity of the Priors of the Order which have been the mainstay of its support.

In the past year, the Australian Priory's Ophthalmic activities have been many and eventful, and we continue to make steady progress toward achieving the Program's goals which are to:

- promote and support the work of the St John in Jerusalem Eye Hospital Group
- raise awareness of the importance of eye health and care.

### THE ST JOHN OPHTHALMIC ASSOCIATION

The St John Ophthalmic Association which was formed in 2017, was scheduled to have its first global meeting in Jerusalem in September 2018. However, due to local political disturbances, the meeting had to be called off. What was eventually held, was a small informal two day 'history and hospital' meeting of 60 clinicians at the SJEH, rather than the big global meeting that was planned. But it was a happy success, and there are plans afoot to host similar meetings each year. As part of this process, Associations were formed and launched in South Africa, Hong Kong, Singapore, and the pre-existing branches in the USA, Australia, New Zealand, UK, Scotland and Wales were strengthened. It is planned to have a smaller meeting in Jerusalem in September 2019, which hopefully I will be able to attend.

Reporting from the UK Hospitaller, the Association is working towards an online St John teaching program, and our first international congress in the US in 2020.

### 2018 EMERGENCY APPEAL

The withdrawal of financial assistance to the Palestinian Authority from USA in late 2018 had a direct and negative impact on the SJEH's outreach activities in Gaza and the West Bank, which were supported by this funding. Immediately, the International Order of St John established an emergency appeal in all parts of the St John world.

The Australian Priory responded with strong online media messages from our Chancellor and SJEH's Australian Ambassador—donations from St John members and the community raised almost \$68,000. Of course the problem continues, and further steps will be undertaken in 2019 to continue fund raising internally within the organisation in Australia, as well as from the general community.

### AUSTRALIAN AMBASSADOR FOR THE SJEH

It is with pleasure that I welcomed Liz Coffey MStJ into the Ophthalmic branch in 2018. Liz is from Brisbane and volunteered with the SJEH for a few weeks during the year. The SJEH summarily appointed her as the Australian Ambassador for the SJEH, and Liz has taken the job on enthusiastically, establishing

\* Howie-Willis I, 2018. The St John Jerusalem Eye Hospital: A summary of Australia's involvement.



## THE HOSPITALLER'S REPORT

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a list of goals and tasks, which include engagement with members in the value of eye care, education, training and the SJEHG; establishing an 'Ophthalmic Champion' program; and strengthening the relationship with the SJEHG, with an annual Australian representative—all to be further investigated in 2019. Liz will be speaking about the Ophthalmic Program and its future activities at the Members' Annual Convention in Melbourne in 2019.

### EAST TIMOR AND OECUSSI

I am delighted to share that 2018 saw enough trained Timorese ophthalmologists who can perform cataract surgery in various parts of the country, including Oecussi. The role of the Australian team visiting Oecussi has now changed—they focus on teaching local health professionals, and carrying out more complex cases that are referred to them from all parts of the country, to the National Hospital in Dili. Dr Kevin Vandeleur and Dr Bill Glasson continued to provide their support throughout the year to Timorese ophthalmologists to carry out eye surgery in Oecussi. It is hoped that St John will continue to support this initiative for the next 2–3 years until the Timorese surgeons in Oecussi are trained, and they can carry on providing services to their own people.

### OPHTHALMIC WEEK IN OCTOBER

As well as raising awareness of ophthalmic activities during the Member Convention in Canberra, where I presented on the work of St John in Jerusalem and East Timor, the Priority recognised World Sight Day on 11 October.

World Sight Day is a global event drawing attention to blindness and vision impairment. So, the Australian Office, and State and Territory offices undertook eye health and safety awareness activities during our annual Ophthalmic Week, making information on the subjects available to members and the broader community.

### ROYAL AUSTRALIAN AND NEW ZEALAND COLLEGE OF OPHTHALMOLOGISTS ANNUAL SCIENTIFIC CONVENTION, ADELAIDE 2018

St John, represented by Mr Len Fiori (CEO, Australian Office) and Gabrielle Lhuede (National Publications Manager, Australian Office) attended the Annual Scientific Congress of RANZCO for 2018. St John was given a booth in the exhibition area with the objective to establish a relationship with RANZCO and its members, in the hope of attracting more ophthalmologists to support the ophthalmic activities of St John. Over the 5-day event, 98 eye health professionals, from over 1300 delegates, visited the display and presented their business cards.

The event attracted not only ophthalmologists and registrars from Australia, but from around the Asia-Pacific region, including healthcare professionals working in eye health such as researchers, members of allied health teams (eg physiotherapists and occupational therapists), and practice managers. There were also many trade exhibitors who produce all the specialist machinery, equipment and supplies used by these eye health professionals.

A number of individuals showed great interest in the purpose of the St John Ophthalmic Association, and the work of the St John Eye Hospital in Jerusalem and contributed to St John's funding raising by purchasing merchandise produced for the event.

St John was also invited to attend the East Timor Eye Program meeting during the Congress, where St John's support over the years was acknowledged. It was standing room only, proving the ongoing care and concern for eye health around the Asia-Pacific region.

It is planned to revisit RANZCO during their Congress in 2019.

## THE HOSPITALLER'S REPORT

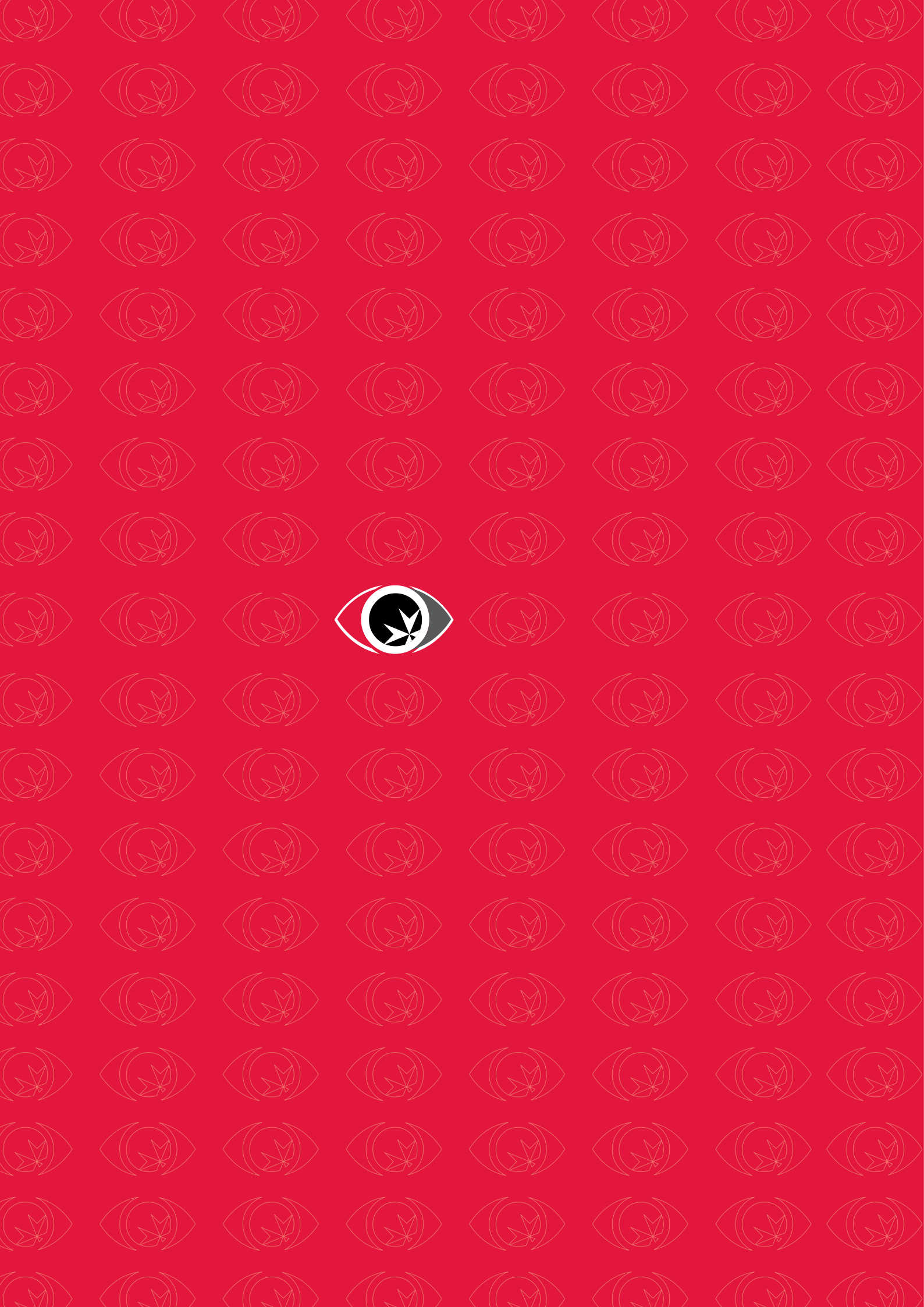
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### FUND RAISING

A committee including the Professor Mark Compton (Chancellor), Mr Len Fiori (CEO), Ms Sally Hasler (Priory Officer), Liz Coffey (SJEHG's Australian Ambassador) and myself was established in 2018, to look at serious and determined fund-raising efforts both within the organisation and outside. Work began with the development of various executive resources. These will be finalised when the Committee meets during the national Member Convention in 2019.

I thank the Chancellor, and the CEO and his team at the Australian Office, Sally Hasler, Liz Coffey and the many supporters and well-wishers in the St John family for their continued support of our ophthalmic activities. The continued enthusiastic interest and activities of some States and Territories, in support of this program, is heartening.

I believe that we have the capacity to do so much more in this area, building upon our strongly established roots. And, being a small Priory compared to others, we are definitely punching well above our weight.



## ABOUT US

St John Ambulance Australia is a Priory within St John International.

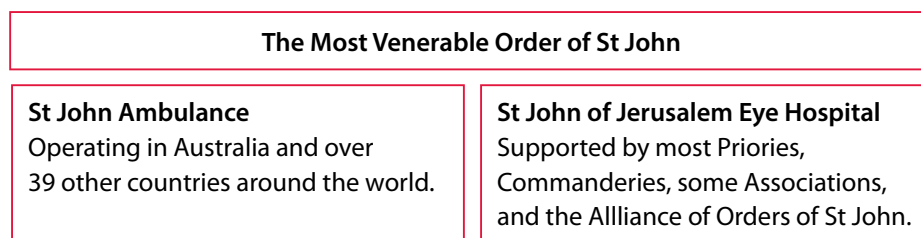
St John worldwide provides community-based first aid, healthcare and support services around the world. Charitable work is carried out by the St John Eye Hospital in Jerusalem and St John organisations worldwide, with volunteers and staff of over 300,000.

We are also known as The Order of St John which acts as a supporting body for the St John Establishments worldwide—it is unique in combining the characteristics of being a Crown Order of Chivalry, a Christian confraternity, and a charity.

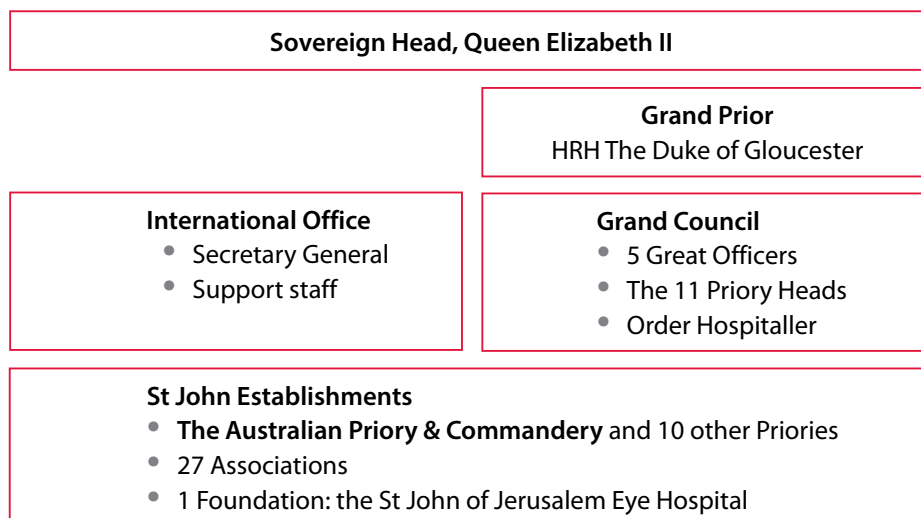
St John Ambulance in Australia is a Priory in the international Order of St John, with St John in Western Australia recognised as a Commandery. For over 133 years, St John has served the Australian community. We are one of the most trusted first aid organisations in the country, providing training in first aid, delivering first aid and health care at public and community events, and the highest quality first aid equipment and kits.

We are best described as a 'federated' structure, with the eight State and Territory organisations responsible for the delivery of services within their own jurisdictions. Licence agreements exist between St John Ambulance Australia Inc. and the eight State and Territory St John organisations. Each St John organisation is established as a separate legal entity, either a Company Limited by Guarantee or an Incorporated Association.

## STRUCTURE



## INTERNATIONAL GOVERNANCE



## ABOUT US

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### OUR PEOPLE

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By providing support to our staff and volunteers, and harnessing their talents, knowledge, perspectives and experiences, we will increase our ability to reach new markets, expand our reach, harness talent, increase customer satisfaction and be a leader in the not-for-profit sector.

With Australia experiencing rapid population growth, an ageing population, greater competition in the marketplace and significant technological advancement, St John recognises the importance of change and is prepared to meet the challenge—St John staff and volunteers are the bridge between our organisation and the community we serve. As an inclusive organisation with a diverse workforce we believe our people are our greatest asset.

**18,730** Event health service members

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**3,584** Volunteer ambulance officers and career paramedics

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**190** Patient transport fleet members

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**9,599** Community care volunteers

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**1,676** First aid trainers

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**12,816** Members, providing new leadership and initiatives for our future

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## ABOUT US

### THE BOARD OF DIRECTORS

The Board of Directors consists of the Chancellor, Receiver General, the Priory Officers (apart from the Director of Ceremonies, Librarian and Hospitaller), the Australian Chief Executive Officer, the Director of Training, and the Chair of each State and Territory Board.

The role of the National Board of Directors is to:

- direct Order matters within Australia and strengthen links with the international Order supporting, in particular, strategic development of Associations in the region
- enhance the St John brand, including protecting intellectual property and monitoring the performance of licensees under the terms of the licence agreement
- encourage best practice to be shared across States and Territories
- encourage collaborative projects to be implemented for the benefit of St John in Australia.

The 2018 Board was complemented by:

CHANCELLOR	Professor Mark R Compton AM GCStJ
RECEIVER GENERAL	Mr Glen Brewer KStJ
PRIORY OFFICERS	Ms S Hasler DStJ Mr C Oxley CStJ
AUSTRALIAN CEO	Mr Len Fiori KStJ
DIRECTOR OF TRAINING	Professor Peter Leggat AM CStJ
<b>STATE &amp; TERRITORY BOARD CHAIRS</b>	
AUSTRALIAN CAPITAL TERRITORY	Mr Bill Bunton MStJ
NEW SOUTH WALES	Mr Sean McGuinness
NORTHERN TERRITORY	Mr Roland Chin CStJ (to November)   Mr Peter Carew (from November)
QUEENSLAND	Ms Shirley Watson DStJ
SOUTH AUSTRALIA	Ms Karen Limb
TASMANIA	Major General Steve Smith AM CSC RFD CStJ
VICTORIA	Ms Virginia Bourke OStJ
WESTERN AUSTRALIA	Mr Shayne Leslie CStJ
<b>AUDITORS</b>	Manser Tierney & Johnston
<b>SOLICITOR</b>	Bradley Allen Love Lawyers

## ABOUT US

### THE AUSTRALIAN PRIORY

#### PRIOR

##### KNIGHT OF JUSTICE

The Governor General His Excellency the Hon. Sir Peter Cosgrove AK MC (Retd) KStJ

#### DEPUTY PRIORS

NEW SOUTH WALES  
NORTHERN TERRITORY  
QUEENSLAND  
SOUTH AUSTRALIA  
TASMANIA  
VICTORIA  
WESTERN AUSTRALIA

His Excellency General the Hon. David Hurley AC DSC (Retd) KStJ  
Her Honour the Hon. Vicki O'Halloran AM DStJ  
His Excellency the Hon. Paul de Jersey AC KStJ  
His Excellency the Hon. Hieu Van Le AC KStJ  
Her Excellency Prof. the Hon. Kate Warner AC DStJ  
Her Excellency the Hon. Linda Dassau AC DStJ  
Her Excellency the Hon. Kerry Sanderson AC DStJ (to May)  
The Hon. Kim Beazley AC KStJ (from May)

#### SUB-PRELATE

The Right Rev. R Hurford OAM KStJ

#### PRIORY OFFICERS

CHANCELLOR  
RECEIVER GENERAL  
DIRECTOR OF TRAINING  
PRIORY OFFICERS

Professor MR Compton AM GCStJ  
Mr G Brewer KStJ  
Professor P Leggat AM CStJ  
Ms S Hasler DStJ  
Mr C Oxley CStJ  
Dr N Verma AM CStJ  
Dr FHG Bridgewater OAM KStJ  
Professor J Pearn AO RFD GCStJ  
Mr Len Fiori KStJ

HOSPITALLER  
DIRECTOR OF CEREMONIES  
LIBRARIAN  
PRIORY SECRETARY

#### THE PRIORY CHAPTER

The Priory Chapter consists of all members of the Priory of or above the grade of Commander, and who are ordinarily resident within the Priory in Australia, together with a proportion of representative members, not exceeding one-third of the permanent members of the Chapter within each State or Territory. Representative members are appointed by the Priory for a period of three years.

## THE PRIORY CHAPTER

### AUSTRALIAN CAPITAL TERRITORY

#### KNIGHTS OF JUSTICE

Sir W Deane AC KBE  
Maj. Gen. M Jeffery AC CVO MC  
(Retd)

#### KNIGHTS & DAMES OF GRACE

Gen. Sir P Bennett AC KBE DSO  
Lady Bennett  
Lady Deane  
BRIG PJA Evans (Retd)

MJ Hazell CVO AM  
PGF Henderson AC  
Dr IJ Howie-Willis OAM  
M Jeffery  
P LeCornu  
L Fiori  
Dr DG Rossi AO  
Sir D Smith KCVO AO  
D Sturkey CVO AM  
Prof. PG Warfe CSC

#### COMMANDERS

MCB Bonsey AO CVO  
C Bollard  
J Bollard  
S Brady CVO  
R O'Brien  
G Newman-Martin CSM RFD  
(Retd)  
Col. JR Quantrill (Retd)

### NEW SOUTH WALES

#### BAILIFF GRAND CROSS

Prof. MR Compton AM  
The Hon. NR Conn AO  
JD Spencer AM

#### KNIGHTS & DAMES OF JUSTICE

JF Davies AM  
V Grogan AM

#### KNIGHTS & DAMES OF GRACE

His Excellency General the Hon.  
D Hurley AC DSC (Retd)—  
Deputy Prior  
Prof. the Hon. Dame MR Bashir  
AD CVO  
L Berghofer  
Prof. FA Billson AO  
R Bray  
L Conn AM  
HJ Delaney  
AC Grice OAM  
MM Hudson JP  
The Right Rev. R Hurford OAM  
GP Hyles  
BE Kinghorn  
DS Levy  
TJ Mayhew JP  
Br. D McEwen  
JI Messenger  
DJ Nilsson OAM  
J Samuels  
S Sinclair

RADM P Sinclair AC  
BE Stirton OAM  
RM Sneddon  
N Tranby OAM

#### COMMANDERS

The Rev. Dr CG Aiken OAM RFD  
JP  
RO Albert AO RFD RD  
H Banu-Lawrence  
JA Benstead JP  
HM Booth A  
Brown ISO JP  
S Campbell-Lloyd  
J Davis  
RB Davis  
CJ Dawson  
JL Deane  
BJ Doyle JP  
D Fahey  
RC Ferrier OAM  
WL Firth OAM JP  
GM Fisher  
PW Fisher JP  
MB Fry  
RW Gale  
C Gerrard AM  
FE Gleave  
Maj. Gen. W Glenny AO RFD ED  
(Rtd)  
K Handley AO QC  
SM Haring  
K Hall

S Hasler  
BD Hewlett  
M Hutchings  
A Jansson  
GB Kiehne  
M Little OAM  
C Lott  
HF MacNeil  
K Martin  
Lady Martin  
R Neal  
KE Miller JP  
VJ Miller  
JF Mitchell JP  
SC Nilsson JP  
MF O'Rourke AM MD  
Rev. D Parker RFD  
R Poon  
RD Potts JP  
J Powell  
C Purdie  
Lady Rowland  
KP Schneider  
AB Smith JP  
GJ Sneddon  
L Spencer AM  
Dr EM Stack CBE  
M Stenek  
P Stening  
RC Teusner  
G Ticehurst  
M Vincent  
J Ward

## THE PRIORY CHAPTER

### NORTHERN TERRITORY

#### KNIGHTS & DAMES OF GRACE

The Hon. J Hardy OAM—Deputy Prior  
J Anictomatis AO  
J Anictomatis  
V Asche AM  
KJA Asche AC QC  
A Butler  
LJ Crompton  
T Egan AO

N Evans  
L King  
D McNeill  
T Pauling  
T Pauling AO QC  
SR Peers OAM JP  
PJ Poole  
Chief Justice TJ Riley QC  
The Hon. Ms S Gordon Thomas AC

#### COMMANDERS

S Baddeley  
C Bat  
R Chin  
R Coburn  
C Garraway  
M McKay  
B Quirke

### QUEENSLAND

#### BAILIFF GRAND CROSS

Prof. JH Pearn AO RFD

#### KNIGHTS OF JUSTICE

M Bryce AM AE  
The Hon. WG Hayden AC

#### KNIGHTS & DAMES OF GRACE

His Excellency the Hon. P de Jersey AC—Deputy Prior  
B Arnison  
Maj. Gen. P Arnison AC CVO  
AR Brigg  
The Hon. Dame Q Bryce AD CVO  
AGR Chadwick OAM  
LJ Crompton  
BM Dawson AM  
AP Demaine  
VP Efstathis AM RFD  
Col. MW Elliott AO ED  
L Forde AC  
GM Gray MBE

D Hayden  
M Hunt  
JF Leditschke AM  
VJ Little  
LM Mackiewicz OAM  
D McConnell  
AC McDonnell BM  
P McMurtrie  
S McCosker  
I Pickering  
DE Price  
BS Purssey ED  
SD Watson  
The Hon. Ms P Wensley AC

#### COMMANDERS

D Baker OAM  
MT Boulter  
K Brigg  
PJ Donnelly  
DPW Cunningham JP  
ND Fairhurst

BRIG TR Gibson  
RLN Gillard  
W Glasson AC  
F Gledhill  
B Henderson  
G Hood  
R Howes  
RJ Jeffery  
P Kemp  
P Leggat AM  
S Luke  
P Luckin  
R McEwan  
G Meijer  
PW Meyers  
CM Nielsen  
CH Palmer  
KJ Solomon  
LA Steinhardt

### TASMANIA

#### KNIGHTS & DAMES OF GRACE

Her Excellency Prof. the Hon. K Warner AM—Deputy Prior  
Justice W Cox AC RFD ED  
MW Barrett AM  
K Brown  
RA Cooper BEM  
R Cowie OAM  
J Cox  
RE Graham  
Lady Green

The Hon. Sir Guy Green AC KBE CVO  
Maj. Gen. G Melick AO RFD SC  
KJ Milbourne OAM  
VF Reeve  
F Underwood  
J Weeks

#### COMMANDERS

EM Allen BEM  
The Hon. Justice AM Blow OAM  
D Burns

RL Byrne RFD  
JF Byrne  
EC Edwards  
C Graham  
M Jacobson  
SD Miller  
D Reynolds  
C Smith  
Maj. Gen. S Smith  
N Verma AM  
JMB Wane

## THE PRIORY CHAPTER

### SOUTH AUSTRALIA

#### BAILIFF GRAND CROSS

Prof. VR Marshall AC

#### KNIGHTS & DAMES OF GRACE

His Excellency the Hon. Hieu Van  
Le AO—Deputy Prior

BEJ Ancell AM

P Arbon AM

BJ Bartlett PSM

G Brewer

FHG Bridgewater OAM

GL Coombes AM

JL Crompton RFD

KW Dansie

LA Dansie AM

R Denham OAM

GA Davies AM RFD ED

RM Edwards OAM

BJ Fotheringham AM

RJ Greig OAM

DC Heard

M Jackson Nelson AC CVO MBE

Lady Neal AM

Sir E Neal AC CVO

MA Nunn

E Scarce

RADM the Hon. KJ Scarce AC CSC

RANR

AJ Watt LVO QPM

#### COMMANDERS

AL Andersen

BG Battersby

RS Beahl

M Beard

A Bennett

PA Bird

DJ Bridges

R Britten-Jones AO

G Curtis OAM

D Daff

DVV De Giglio ASM

R Dippy

EM Doman OAM

Lady Dunstan

A Edge

J Dudzinski

J Flett AM

C Gerner

P Gill

SR Hall

PR Hawkins

N Hender BEM

V Humeniuk

M Hyde

A Inglis

P Jackson

P Lorimer OAM JP

S McGovern

A McLachlan

J Marshall

R Menadue

C Moore

V Pavlik

K Peach

L Pole

JA Rawes OAM

BJ Rayson JP

LW Rogers

HTR Rogerson

SP Sperou JP

CE Williams

GA Woods

CG Wright JP

JF Young

#### CHAPLAIN

Rev. B Daulby

### WESTERN AUSTRALIA

#### KNIGHTS & DAMES OF GRACE

Her Excellency the Hon. K  
Sanderson AO—Dame  
Commander

T Ahern ASM

BA Andrews ASM

WJ Barker CD

G Ferguson

DE Franklin BEM

J Johnston OAM

IL Kaye-Eddie ASM

E Khangure

T Hamilton AM

M Isbister ASM OAM

GA King

The Hon. M McCusker AC CVO  
QC

T McCusker

K Michael AC

M Muirhead OAM

Wing Comm. Dr HF Oxer AM  
ASM

JE Ree

C Schelfhout

JM Williams

PS Wood JP

KJ Young

#### COMMANDERS

PG Bates

MJ Cockman OAM

K Collins AM

GB Crandell

J Di Masi

R Dyer

DJ Gildersleeve

M Godwell

BK Hampson

S Hughes

RN Jesson

JC Jones

S Leslie

KR Littlewood

R Lugg

BF McInerney OAM CD

DCB Mouchemore CD

J Neave

Lieut. Col. Dr R L Pearce AM RFD  
JP

R Reid AM

D Saunders

B Sinclair

JD Snowdon OAM

K Swansen

A Williams

JL Williams



## THE PRIORY CHAPTER

### VICTORIA

#### KNIGHTS OF JUSTICE

The Right Rev. Dr P Hollingworth  
AC OBE  
IC Nicolson

#### KNIGHTS & DAMES OF GRACE

Her Excellency the Hon. L Dassau  
AM (from July)—Deputy Prior  
DA Bache  
RJ Bluck AM RFD  
E Brentnall MBE OAM  
PJ Burke  
B Cantlon MBE  
The Hon. A Chernov AC QC  
E Chernov  
Lady Cowen  
JF Crennan  
FR Davidson  
BJ Davis  
D de Kretser AC  
J de Kretser  
WP Deakes  
WJ Foley  
L Glover  
The Hon. Sir J Gobbo AC CVO  
SR Granger BEM  
S Hasler  
A Hollingworth  
J Landy AC MBE

L Landy  
EA Mason  
JA Mawdsley  
JL Patterson OAM  
JV Rosenfeld AM OBE  
MI Switzer

#### COMMANDERS

B Aimers  
FL Archer OAM  
GF Blackstock  
JW Byrne  
EJ Calvert-Jones AO  
MB Carey  
D Cawte  
J Cheshire  
DF Cochrane  
M Connelly  
R Correa  
P Cudlipp  
J Currie  
CR Curwen CVO OBE  
AS Davis  
N Dine JP  
T Duncan  
J Dunlop ASM  
G Flatt  
The Most Rev. Dr PL Freier  
BE Granger

BE Gronow  
JW Humphrey  
JW Ireland  
GR Jackson  
G Keane  
B Kidney  
PC Leffler  
WS Mackieson JP  
A Marshall  
J Marshall  
JT McRae  
SI Miller AO LVO QPM  
P Neylon  
A Oxford ASM OAM  
C Oxley  
JD Penaluna  
MJ Penaluna  
MD Phelan  
The Very Rev. DJL Richardson  
IV Rogers ASM  
M Sellar  
GE Shaw  
Lady Stephen  
D Taylor  
C Wassertheil  
AG Williams  
R Wilson

## IN MEMORY

### NEW SOUTH WALES

N Shehadie KStJ  
L Street KStJ  
K Mason CStJ  
K Smith CStJ  
L Stevens OStJ  
J Holmes MStJ

### NORTHERN TERRITORY

B Jones OStJ

### QUEENSLAND

R Fairhurst OStJ  
C Kelly MStJ

### SOUTH AUSTRALIA

C Auricht OStJ  
K Rowley OStJ  
J Bissett MStJ  
J Corkhill MStJ  
A Kester MStJ  
L Kinloch MStJ  
E Warr MStJ  
F Wright MStJ

### TASMANIA

J Reid OStJ  
N Andrews MStJ  
W Scurr MStJ

### VICTORIA

F Poke KStJ  
F Kuffer OStJ  
S McEwan OStJ  
P Oakley MStJ  
R Wallace MStJ

### WESTERN AUSTRALIA

D Stewart CStJ  
F Buytels OStJ  
W Axell MStJ  
M Henderson MStJ  
A Smith MStJ  
J Swan MStJ  
J Thomson MStJ

## THE PRIORY CHAPTER

### ADMISSIONS AND PROMOTIONS

#### KNIGHT OF GRACE

Brian Cantlon (Vic.)  
 Len Fiori (ACT)  
 Gregory Melick (Tas.)  
 Jeffrey Williams (WA)

#### DAME OF GRACE

Debbie Nilsson (NSW)  
 Carole Schelfhout (WA)

#### COMMANDER

Sue Campbell-Llyod (NSW)  
 James Cheshire (Vic.)  
 Michael Connelly (Vic.)  
 Alan Edge (SA)  
 Simon Hughes (WA)  
 Mark Hutchings (NSW)  
 Peter Jackson (SA)  
 Gerard Meijer (QLD)  
 Robert Menadue (SA)  
 Lynette Pole (SA)  
 Richard Poon (NSW)  
 Robert Wilson (Vic.)

#### OFFICER

Matthew Cannon (NSW)  
 Guy Chapman (NSW)  
 Linley Cilia (WA)  
 Robert Clarke (WA)  
 Julie Dean (NSW)  
 Steven Douglas (WA)  
 Alistair Dunn (Vic.)  
 Elizabeth Ellis (NSW)  
 Bruce Fraser (WA)  
 Linda Hurley (NSW)  
 Colin Ireland (SA)  
 John Jobling (NSW)  
 Kim Jones (WA)  
 Keith Joseph (NT)  
 Tricia Judd-Ireland (SA)  
 Jason Mayo (NSW)  
 Lorraine McAuley (QLD)  
 Kelly McGowan (NSW)  
 Adrian Medioli (NSW)  
 Michael Miller (NSW)  
 Faran Neven (QLD)  
 Anne Parsons (WA)  
 Mandy Paradise (NT)  
 Warren Purse (NT)  
 Lydia Sharpin (NSW)

#### MEMBER

Leonie Ahmed (NSW)  
 Susan Barrett (WA)  
 Ashley Bear (Vic.)  
 Lindsay Bawden (NSW)  
 Jack Boessler (Vic.)  
 Andy Bruyn (NT)  
 Janet Bryan (QLD)  
 John Burchett (NSW)  
 Robert Bunton (ACT)  
 Steven Cachia (NSW)  
 Charlotte Cassell (NSW)  
 Anita Christini (Vic.)  
 Joshua Clark (NSW)  
 Leon Coad (QLD)  
 Janelle Cockayne (WA)  
 Wendy Cochrane (WA)  
 Aileen Coles (QLD)  
 Daniel Compton (Vic.)  
 Christine Conning (WA)  
 Jasmin Craufurd-Hill (NSW)  
 Trudy Clothier (WA)  
 Brett Devitt (NT)  
 Lois Dickins (WA)  
 Belinda Ding (ACT)  
 Mariah Farid (SA)  
 Oliver Farrelly (WA)  
 Edward Finnis (ACT)  
 Rodney Frost (WA)  
 Wendy Fry (WA)  
 Carol Gale (WA)  
 Leon Gardiner (WA)  
 Lesley Gatz (QLD)  
 Thomas Green (WA)  
 Simon Gideon (QLD)  
 John Gough-Fuller (NSW)  
 Angela Hales (WA)  
 Susan Hall (WA)  
 Ian Harvey (NSW)  
 Ling He (NSW)  
 Lynette Henderson (WA)  
 George Hetrel (Vic.)  
 Patricia Hetrel (Vic.)  
 Sian Hewton (WA)  
 Lisa Holt (QLD)  
 Paul Howkins (QLD)  
 Trish Hyett (NSW)  
 Ryan Jacobsen (Vic.)  
 Rebekah Jenaway (WA)  
 Ann-Marie Jenkins (SA)  
 Jessica Jones (WA)  
 Robyn Jones (Vic.)

Damian Kaushik (NSW)  
 Julianne Keding (WA)  
 Krystal-Rose Kent (NT)  
 Patricia Kirk (WA)  
 Michael Koch (SA)  
 Condry Kwan (NSW)  
 Anthony Leeson (WA)  
 Jason Li (NSW)  
 Heidi Lister (QLD)  
 Stephen Luke (WA)  
 Sharyl Marsh (WA)  
 Amanda Milton (WA)  
 Claire Moore (Vic.)  
 Sandra Moore (QLD)  
 John Moulds (NSW)  
 Patricia Moulton (WA)  
 Rhys Nevin (WA)  
 Matthew Orton (NSW)  
 Kellee Pedersen (WA)  
 Clifford Pinkard (SA)  
 Jai Pobar (QLD)  
 Andrew Price (WA)  
 Phillip Pritchett (Vic.)  
 Collin Pumpa (Vic.)  
 Scott Roach (NSW)  
 Petra Reynolds (Vic.)  
 Kerryann Robins (NSW)  
 Owen Robins (NSW)  
 Barry Rowe (WA)  
 Christina Ryan (NSW)  
 Leon Sawyer (NSW)  
 Richard Semmler (SA)  
 Christine Silvester (WA)  
 Pauline Smoker (WA)  
 Andrew Stevens (NSW)  
 Steve Thew (NSW)  
 John Thomas (WA)  
 Kylie Thomas (WA)  
 Debi Thompson (NSW)  
 Philip Townsend (WA)  
 Christine Trainer (SA)  
 Alexandra Walker (WA)  
 Wayde Walker (NSW)  
 Damien Wardrope (NSW)  
 Anthony White (NSW)  
 Paul White (WA)  
 Bruce Wilde (NSW)  
 Karina Williams (NSW)  
 Emma Wohlers (SA)  
 Charles Wroth (WA)



## THE SUB PRELATE'S REPORT

Bishop Richard Hurford OAM KStJ

I am grateful for the opportunity to report on the nature and activities of Chaplaincy in St John in the Priory of Australia.

For some time now I have been revisiting the nature of Chaplaincy in St John through the lens of the Grand Council's Pro Fide Reports since 2005. The Most Venerable Order of the Hospital of St John of Jerusalem is a Christian Order which welcomes into its membership those who do not profess the Christian faith. This reality is in the very DNA of the Order and its foundations.

From its inception in the 11th century by Blessed Gerard the Hospitaller, the Order, holding on to St John the Baptist as their Patron and following the discipline of the Benedictine Order, began a cycle of prayer accompanied by acts of mercy. The hospital welcomed and cared for the wounded, the sick and the destitute, irrespective of whether they were Jew, Muslim or Christian—or of no faith. Race and nationality was no barrier to receiving care. A much-needed attitude in our current climate where people of other Faiths are so often demonised!

The *Pro Fide* Working Party's Report to the Grand Council in November 2004 in discussing the issue of 'inclusive membership' in the Order and its Foundations, bore in mind the societal change being experienced by countries similar to Australia. In doing so, it commented as follows:

In some situations the Christian Church is a minority faith alongside others of the historic religious traditions such as Islam, Hinduism or Buddhism. The situation in pluralist, multi-ethnic societies in this regard is not dissimilar to that pertaining in 'post-Christian' societies. Christian hospitality is a criterion which can be applied to the Order's relationships to persons of other religious faiths, especially in a time of ideological conflict in which a large component of the prevailing tension relates to inter-religious misunderstanding. As an increasingly multi-ethnic international organisation, the Order needs to be characterised by an hospitable disposition towards other faith traditions, while holding fast to its own origins and foundational identity in the Christian faith.

The Most Venerable Order of the Hospital of St John of Jerusalem may be well placed to claim to be the oldest specialised Christian charitable movement of the undivided Western Church. It has been at the forefront of ecumenical understanding and co-operative action.

Focusing on the precious dignity and the healthy flourishing of every human person, the Order, through volunteers and professionals, offers thousands an opportunity to experience restorative medical aid under the banner of the white cross of Amalfi and with the motto, *pro fide et pro utilitate hominum* 'for the Faith and for the service of humanity'.

The 'pro fide' that informs and shapes St John is in a God who sees every person as made in God's very image and likeness.

## THE SUB PRELATE'S REPORT

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At a Peer Support Graduation day held in Sydney I spoke on the complementary roles of the Chaplains and Peer Support Officers in the vital work of member support and welfare.

Both of these servant entities bring unique gifts to offer the well-being of St John personnel. Whether it be for the Chaplains, the liturgical, sacramental, spiritual, pastoral and hospitality (the care of the sick and the poor) dynamics of the St John tradition; or, for the Peer Support Officers the social, emotional and psychological welfare and well-being dynamics of the St John tradition—both roles complement and sustain each other in our primary task of member welfare and support—*pro utilitate hominum*.

Following the historic and inaugural meeting of the Pro Fide Committee and the College of Deans and Sub Prelates Conference in 2017, the subsequent Grand Council resolved that chaplaincy should be delivered across the Order and the operational life of St John in a far more appropriate and effective way to facilitate member welfare and support in this rapidly changing 21st century world.

For the Priory of Australia, I have sought over the past year, to encourage and facilitate the appointment of a principal Chaplain for each State and Territory. Recognising the unique circumstances of those entities, and that 'one model does not fit all', I have endeavoured to bring together a national chaplaincy network with the Sub Prelate as 'the gatherer' to effect collegiality, mutual support and professional development.

Again, like the International Pro Fide group, collegiality and communication will be maintained by the use of technology and an annual professional development day for State and Territory Chaplains, as part of the St John National Members' Convention. The first of these professional development days took place on the 4 May 2018 at the National Members Convention in Canberra.

The second Biannual Meeting of the College of Deans and Sub Prelates will be held in February 2019, in Lusaka, Zambia in Central Africa. As was the case in Auckland, we shall be meeting in conjunction with the Regional Meeting of St John. We shall have the opportunity to look at the progress of our Strategic Plan, and to review and further develop our discussions around our Inter-Faith work. We will be hearing from each other about our shared opportunities and challenges as we seek to build a strong sense of a shared ministry of member welfare and support in St John around the world.

I thank the Chancellor and members of the National Board for their encouragement and support for this endeavour.



## FIVE GOALS 2025

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The National Board approved these five goals for implementation with the aim to achieve them by 2025. With the support, dedication and passion of all who work within the St John family (our volunteers, first aiders, leaders and members), we will continue to improve our practices and work for our community.

# 1

To make first aid a part of everyone's life.

This will be achieved by engaging in first aid training and awareness activities, with at least one-third of the Australian population, each year.



# 2

To ensure that 50% of out-of-hospital cardiac arrest patients receive defibrillation with public access defibrillators (PADs) before the arrival of an ambulance. And that 90% of cardiac arrest patients receive CPR before the arrival of an ambulance.



# 3

To provide professional medical services at events that maximise public safety.

This will be achieved with community volunteers and public participation, in a way that only St John Event Health Services can achieve.



# 4

To provide easy and equitable access to health services.

This will be achieved with a range of coordinated and integrated patient transport options that maximise the use of community volunteers.

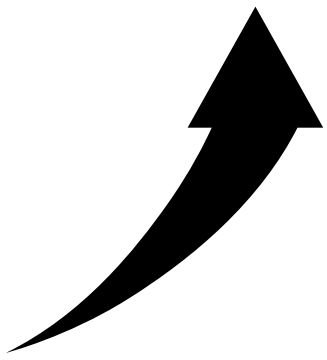


# 5

To be seen as the leader in the community that maximises volunteer participation in the relief of sickness, distress, suffering and danger.







# 1,014,969

## Australians trained in first aid

FOUR PER CENT OF THE AUSTRALIAN POPULATION

**316,144**

Australians received accreditation from a commercial first aid training course

**446,425**

First Aid in Schools certificates distributed to primary school students

**252,400**

Australians attended first aid information sessions, workshops and free courses

## ST JOHN TRAINERS

**719** accredited trainers +

**957** trainers teaching non-accredited & community courses

**= 1676** Australians helping others be resilient

- **5803** First Aiders, First Responders & Advanced Responders
- **690** health professionals
- **2280** members supporting State and Territory Event Health Service activities
- **3587** St John Juniors and Cadets, and young people participating in Youth programs
- **6370** uniformed and non-uniformed adult members who support our Junior, Cadet and Youth programs.

**18,730** EVENT HEALTH SERVICE members

**33,513**

COURSE COMPLETIONS BY ST JOHN MEMBERS  
—KEEPING THEIR SKILLS & KNOWLEDGE CURRENT

## COMMUNITY CARE



**9599 volunteers** gave **3,834,536 hours** (~400 hours each) of their time and care to the Australian community with

patient and community transport, emergency medical telephone services, hospital programs, social inclusion programs.

NATIONAL  
REVIEW



## EVENT HEALTH SERVICES

**129,674**

people received care from St John EHS members

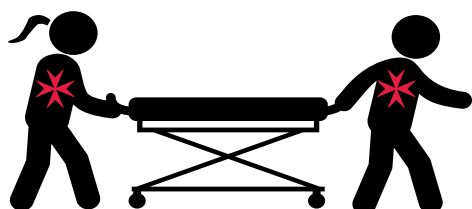
**18,999**

events/emergencies were attended by St John EHS

**502,429**

duty hours were provided by St John EHS members

## AMBULANCE



**Volunteer ambulance officers**

**2600**

**Full time career paramedics**

**984**

**Emergency triple zero calls received**

**305,228**

**Patients transported by ambulance**

**249,711**

## CHARITY REPUTATION INDEX

ST JOHN AMBULANCE AUSTRALIA  
RANKS 4TH OUT OF THE TOP 40  
AUSTRALIAN CHARITIES.



*St John Ambulance are passionate about their care for staff and volunteers. There is a fantastic work culture with lots of support and learning opportunities.* EHS Officer, WA, June 2018

*Really helpful and fulfilling to know how to be able to save yourself and others.* Cadet, SA, Dec. 2018

*Great benefits and forward thinking organisation.* Clinical Support Paramedic, WA, April 2018

## Patient transport



St John provided **190** highly experienced fleet members who transported **163,732** non-emergency patients to hospitals, and community or mental health services.

## NATIONAL TRAINING PROGRAM

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Despite competition in the first aid training sector in Australia, St John continues to be the market leader, delivering high quality courses and issuing over **1 MILLION CERTIFICATES** during 2018. This is a 4.1% increase on the previous year.

### NEW TRAINING RESOURCES

Opportunities to grow new business has been a focus during 2018. The National Training Quality Group and National Commercial Development Group have worked collaboratively to identify new market opportunities and develop course resources to fill market needs. While first aid courses remain the core of St John training, the need to diversify and develop a range of products was identified to ensure revenue remains strong within the States and Territories. Innovation will become a focus for St John Training to remain the leader of the pack. The fruits of this work will be realised during 2019.

### ADVANCED LIFE SUPPORT LEVEL 1

The St John Australian Office has been approved as an Accredited Course Centre by the Australian Resuscitation Council for the delivery of Advanced Life Support (ALS) Level 1 courses. The addition of this course to the National repertoire will provide a revenue stream not previously accessible. The course is targeted at doctors, nurses and paramedics, and delivers a level of clinical training well above the regular first aid courses delivered by St John. The courses will expose the clinicians to St John, and encourage up-selling of more traditional training products including CPR, first aid and purchase of first aid supplies and defibrillators.

### EMERGENCY TRAUMA COURSE

The potential for severe bleeding from mass casualty incidents, including terrorist events, has prompted the need for a more advanced level of haemorrhage control and treatment of sucking chest wounds. The Emergency Trauma Course has been developed to cater for a range of sectors including law enforcement, corrections and other high-risk industries where the potential for additional skills and equipment are needed to combat catastrophic haemorrhage or severe chest wounds.

### CERTIFICATE IV IN TRAINING AND ASSESSMENT (TAE40116)

Over the year, the National Training Team has been working hard on developing the resources for submission to the Australian Skills Quality Authority (ASQA) of the Certificate IV in Training and Assessment (TAE40116). Extensive work has been undertaken to develop high quality training and assessment resources to meet the needs of ASQA and add this valuable qualification to the National Scope of Registration.

### TRAINER DEVELOPMENT PROGRAM

Changes to the Certificate IV in Training and Assessment and other factors has resulted in a shortage of new trainers completing the qualification. Consequently, recruiting new trainers into St John has become a challenge. A Trainer Development Program has been developed to provide a pathway for trainers to be engaged by St John and deliver non-accredited training, while completing the Certificate IV in Training and Assessment or, for trainers who hold the qualification, to attain the requisite underpinning knowledge while being mentored by highly experienced colleagues. This will help States and Territories build capability, while developing a career pathway for trainers.

### CHILD SAFETY TRAINING

The Child Safety Training package was reviewed by the nationally respected Child Wise organisation during 2018, and several recommendations were made. The resources are being updated to reflect the recommendations to create a stronger program for all our staff and volunteers. St John takes its child protection responsibilities very seriously, and we want to ensure the training is designed to meet, and exceed, our legislative obligations, providing a safe environment for our Youth Members and other young people.

## NATIONAL TRAINING PROGRAM

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### FIRST AID IN SCHOOLS PROGRAM

St John Ambulance across Australia has been training school students in first aid skills. During 2018, almost 450,000 primary school children participated in the program, learning skills that could one day save a life. This valuable program is projected to grow in 2019.

### MEDICAL ADVISORY PANEL

All St John Ambulance Australia training is underpinned by the evidence-based practice determined by the Medical Advisory Panel. The strength of our training is reliant on the decisions made by the clinicians comprising the Medical Advisory Panel and Expert Advisory Panel.

### REGISTERED TRAINING ORGANISATION

The Registered Training Organisation regulatory environment continues to become more highly scrutinised with ASQA increasing the number of audits and bringing down more decisions to cancel, suspend and sanction RTOs not complying with the National Standards.

St John works hard in conjunction with the States and Territories to ensure all standards are met and to continually improve processes and practices. Internal audits conducted annually are not only a measure of compliance but an opportunity for improvement in all aspects of training and service delivery. This concept has been embraced by the States and Territories during the audit process ensuring the Australian Office maintains compliance and our Students and Clients receive the highest quality training and service.

Over the year a range of activities were undertaken. These included:

- updating all course resources as part of our continuous improvement program
- adoption of new PowerPoint formats for use in first aid classes
- development of a pictorial Provide First Aid assessment paper to assist students whose first language is not English
- review of procedures for managing third parties
- development of a new Extreme Sports First Aid course
- review and updating of the Mental Health Emergency First Aid course resources
- addition of teaching resources for the application of commercial grade tourniquets and haemostatic dressings
- production of a print edition of the Provide First Aid Learner Guide, developed specifically for those students without computer access, to complete the theory component of the course.

## THE NATIONAL PRODUCT SOURCING UNIT

2018 was another successful year for the National Product Sourcing Unit, expanding its support to all St John state and territory entities in its key deliverables.

The NPSU General Manager, Dilhan de Silva, also chairs the National Commercial Development Group (NCDG) comprising general managers from all State and Territory entities. This group is working on a number of strategic initiatives over a three-year period which will ensure St John Australia remains in a leadership position in first aid training and products.

Throughout 2018, the National Product Sourcing Unit continued to provide high quality service to the national organisation in the areas of:

- new product innovation and development
- managing the manufacturing of St John branded products
- auditing suppliers to social and ethical standards
- product registration with the Therapeutic Goods Administration
- managing the online sales channel
- providing National client billing services to all States and Territories.

The NPSU also assists the St John associations in Papua New Guinea and throughout the Pacific region with stock, as it is required.

### KEY ACHIEVEMENTS

<b>NATIONAL PRODUCT SUPPLY</b>	<b>\$6,571,046</b>	Product supply to State and Territory entities, including Online shop
	<b>427,000</b>	Kits manufactured and supplied
	<b>90</b>	Types of kits supplied
	<b>2,608,875</b>	Components manufactured and supplied
	<b>260</b>	Types of components
	<b>55</b>	New products developed and launched
	<b>26</b>	Number of suppliers
<b>NATIONAL ONLINE SALES</b>	<b>68</b>	Number of shipping containers handled
	<b>\$3,682,709</b>	Online sales to customers nationally
	<b>\$1,901,001</b>	Rebates paid to State and Territory entities from online sales
	<b>11,800</b>	Number of orders shipped
	<b>\$15,000</b>	Average sales per day
	<b>180,486</b>	Number of visitors
<b>NATIONAL CLIENT BILLING</b>	<b>13,985</b>	Number of subscribers
	<b>\$1,700,000</b>	National client billing rebated to State and Territory entities
	<b>31</b>	Number of national clients
<b>COMPLIANCE</b>	<b>7200</b>	Number of invoices processed
	<b>19</b>	Number of internal factory audits
	<b>8</b>	Corrective actions and preventive actions
	<b>2</b>	ISO certification audits (ISO:9001-2015)
	<b>3</b>	Ethical sourcing and social responsibility audits
	<b>12</b>	TGA applications and renewals
	<b>1</b>	Financial audits

## DIGITAL TRANSFORMATION

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### SJ ONE

SJ ONE is an internal St John media outlet dedicated to sharing best practice through live streams and engaging video content. During 2018, SJ ONE broadcast the National Member Convention from Canberra and produced several engaging videos to showcase some of St John Victoria's vehicle fleet.

St John members viewed 30k minutes of video content resulting in SJ ONE quickly becoming a part of the fabric of the organisation.

In support of the National Product Sourcing Unit's product development, the Digital Transformation Team (DTT), produced an in-house AED demonstration video featuring the Phillips HS1. The video features on a built-in LCD screen on the door of a new range of AED wall cabinets. The video provides easy-to-access and simple product training in the very environment the AED is situated.

### ELEARNING

St John continue to grow their online training offerings to meet emerging market opportunities and innovate to streamline the customer experience. Two key objectives for DTT in 2018 were to provide the capability for accredited testing online, and to simplify and unify the customer training experience. DTT progressed the development of HTML5-compatible learning, successfully completing real-world testing on mobile and tablet devices. Updating, exporting, testing and deploying commercial and volunteer online courses as HTML5-compatible was significant work, and was carefully managed to avoid disruptions in the live production environment.

### NEW PRODUCT DEVELOPMENT

**CPR Pre-learning** <http://cpr.stjohn.org.au/> This site and course was produced for learners who are completing their HLTAID001 Provide Cardiopulmonary Resuscitation pre-learning (one-day accredited course).

**Mental Health Emergency First Aid** <http://mhefa.stjohn.org.au/> Following a request from St John NSW, this website was created to host pre-learning for the one-day accredited course.

As examples of the DTT's broad contribution to the national work of St John, the team also worked with St John in Victoria and provided testing, quality assurance and hosting for Victorian-built eLearning courses on the National Member Learning Management System (there are now 14 modules available online). The DTT also commenced development for an online Level 1 Youth Leadership course. The course consists of seven eLearning modules, developed by the National Youth Projects Officer (volunteer, Kieran Brown) and the National Policy Manager.

### AED REGISTER

The AED register received approximately 252 new registrations this year, bringing the total number of active registrations to 1708.

### ELEARNING PRODUCT DESIGN ALIGNMENT

In alignment with the continuous improvement initiative, the DTT overhauled the existing catalogue of commercial courses by applying St John branding. The project spanned more than 40 eLearning modules and incorporated changes to user-interface, visual language, and technical interoperability. This resulted in an approximate 50% uplift in customer satisfaction (*Zendesk Insights Report*).

### HELPDESK

A positive downward trend of customer support requests was experienced throughout 2018. This was a result of improved product usability, interoperability, and implementation of early-ticket deflection strategies. The addition of a voice-capable acquisition channel saw a general trend in positive customer feedback, leading to a 100% customer satisfaction rating in the latter half of the year (*Zendesk Insights Report*).



## POLICY

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Throughout 2018, the Manager, Policy and Community, has worked closely with Child Wise in a needs analysis process regarding the state of St John's (national) child safety offerings, practices and procedures. As a result of the needs analysis process, Child Wise made a number of recommendations for improvement, and work on the same has subsequently followed.

Change can be grouped into three key areas: policies and procedures, education, and awareness raising. Throughout the improvement process, the Australian Office, with assistance from other St John entities, has engaged a range of stakeholders, including children and young people, and parents and carers, in the development and improvement of policies, procedures and practices.

The St John Australian Office will present to the Child Wise Accreditation Panel in May 2019.

### POLICIES AND PROCEDURES

Significant development of the national policy and procedures area has been undertaken, including not only for those policies and procedures specific to the Australian Office, but in the development of model policies and procedures, plus resources that States and Territories may utilise in their own landscape.

Changes have occurred to the Australian Office Child Safety Procedures, Induction Handbook, Information Management, Recruitment and Selection, Performance Appraisal and Management and Risk Management policies and procedures and the Australian Office Employment Agreement. In addition, new policies and procedures have been developed around staff and volunteer supervision, a statement of commitment to child safety, codes of conduct (including for staff and volunteers, children and parents and carers), management of allegations of historical abuse, complaint handling and conflict of interest policies.

### EDUCATION

A significant overhaul of the St John child safety education framework has occurred. Resources for leaders providing personal safety education to children have been improved, and in particular, a resource for leaders of children has been produced detailing St John's approach to child safety education. A facilitator guide for the Personal Safety Toolkit education package has also been developed.

### AWARENESS RAISING

For children and young people in the organisation, a poster for members aged 8–12 has been prepared, called Safety Heroes. The Safety Heroes poster depicts cartoon super heroes advising young members about their right to be safe and what to do (including the ability to contact a Child Safety Officer in their State or Territory) if they feel scared, unsafe or worried. In addition, a resource 'Keeping You Safe', for youth members aged 12–17 years has been prepared, detailing their rights and responsibilities as members, what constitutes child abuse, St John's policies and how to seek help if needed. Both of these resources have the ability to be customised to include the State or Territory's contact details.

In addition, a (model) resource for parents and carers has been prepared which details our statement of commitment to child safety, St John's child safety responsibilities and requirements, (including reporting obligations and relevant laws that apply to St John), expectations of parents and carers, what constitutes child abuse, the role of Child Safety Officers and our child safety practices.

## NATIONAL PUBLICATIONS

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### AUSTRALIAN FIRST AID

The St John Australian Office maintains the intellectual property of *Australian first aid*. This invaluable material derives from over 50 years of medical, health and scientific expert knowledge contributed by members of the Australian Office and other external professionals. The quality and currency of the material, over the many years of publication to the present day, has been endorsed by St John's membership of national and international resuscitation bodies. St John Ambulance Australia is the only first aid training organisation in Australia to have produced first aid protocols written specifically to our conditions and environment—no other first aid training body in Australia today has that credential.

To maintain the integrity of this material, the Publications Program worked with an external software/IT company throughout the year to build and refine an online resource to store all the first aid IP. The first stage of the project—input of current protocols and related science—was completed. The agile authoring process involving the Medical Advisory and Expert committees and the Training Program will start in early 2019. This storage of St John's IP allows real-time updating of first aid protocols and Event Health Services guidelines, and instance access to that material for St John's Training and eLearning activities, including the National Product Sourcing Unit for marketing and packaging purposes.

Via this online resource, *Australian First Aid* e-manual will be launched in 2019.

### PRINT TO PDF

The year saw all member print learning resources, and most commercial print booklets, revised to PDFs. These were shared with State and Territory training programs via St John Cloud; minimal print runs of titles were produced when requested by individual States and Territories.

### EDITING AND DESIGN

The Publications Program provided editorial and design assistance to all national Programs, to various States and Territories as requested, and the St John Papua New Guinea Association.

### ST JOHN REPRESENTATION

The National Publications Manager represented St John at two events during the year, speaking to the writing, editing and production of first aid protocols. The first was at the official launch of the *Australian Manual of Scientific Style* at the Academy of Science in Canberra; the other on a panel speaking at the Australian Science Communicators Annual Conference in Sydney.

## MEDICAL ADVISORY PANEL

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The Medical Advisory Panel met during the ACT Member Convention in 2018, and later in November. During both meetings, several first aid protocols were revised for consistency with Australian Resuscitation Council guidelines, and released to the Event Health Services, and national Training and eLearning programs for their information and action.

A priority during the year was revising the *Clinical Practice Guidelines* for St John volunteer EHS practicing health professionals. This includes reviews of the scope of practice and credentialing guidelines, both of which will be presented to the Board in 2019 for approval. Associate Professor Alan Eade ASM CStJ (Chief Paramedic Officer for Safer Care Victoria), provided invaluable feedback and revision on the CPGs and related documents.

## AUSTRALIAN YOUTH ADVISORY NETWORK

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### 2017 NATIONAL YOUTH MEMBER SURVEY

The Australian Youth Advisory Network (AYAN) completed the third St John National Youth Member Survey (NYMS) that aimed to assess youth member satisfaction across the areas of opportunities, recognition, flexibility, wellbeing, communication, decision-making, career progression, valuing members and respondents' future in St John. The findings remain relatively consistent with previous years. However, considerable work needs to be done in the areas of wellbeing, communication, decision-making, and respondents' future in St John. The 2017 NYMS findings were presented to the National Board of Directors and attendees of the 2018 National Member Conference in Canberra.

### BOUNDLESS 2018

AYAN was again pleased to host Boundless in 2018 in Sydney. The event welcomed 32 young members from across the country who came together to be inspired, take part in professional development opportunities, grow their networks and participate in consultation.

The day was opened by Sarah Lance, CEO of St John NSW, with speakers from Thank You, Orange Sky Laundry, St John New Zealand, and speakers from St John NSW including Alex Cardinas, Elliot Williams and Didier Moutia. A lively Q&A session was held with panel members: Len Fiori (Australian CEO), Glen Brewer (Receiver General and Director of the St John National Board), Belinda Ding (Manager-Policy and Community, St John), and Matthew Orton (Team Leader, AYAN). Finally, several consultations were held on themes emerging from the 2017 NYMS, including 'Why young people leave', 'Safety in divisions and at events', and 'eLearning in St John'.

Once again, the event was live-streamed with a total of 1843 unique views, with the videos over the weekend reaching a total of 5487 people. Post-event surveys found participant satisfaction high, with 82% rating their enjoyment of Boundless 5-out-of-5, and 100% would recommend attending Boundless to a friend.

### ELEARNING SURVEY

On request from the National Training Manager, and informed by the findings of the 2016 National Youth Member Survey, AYAN explored eLearning and what role it plays as a learning intervention for the training of young members in St John. The research explored how young people utilise eLearning as a learning intervention, explored what role eLearning plays, and what role eLearning could play, from the perspective of young people in St John.

### MENTAL HEALTH

The 2016/17 NYMS found that St John's youth leaders may not be well-equipped to assist young members experiencing the effects of mental illness or other life problems. As a result, AYAN worked with Headspace during 2018, to develop content for an eLearning course for youth leaders to raise awareness of ways a leader can support a young person in distress. The course will be launched in 2019.

### AMBASSADOR PROGRAM

AYAN continued to engage Ambassadors across the country to help share St John opportunities, news, awards and events amongst their own networks. The Ambassadors also assisted AYAN perform consultations and in local awareness raising regarding the work of AYAN.

### THE NORMA BELL NATIONAL YOUTH LEADER AWARD 2018

The Norma Bell National Youth Leader Award is a nationally-based scheme that recognises members for outstanding achievements and contributions to St John and the community each year. The Award is an initiative of AYAN, and is funded by the generous bequest of the late Norma Bell, friend and supporter of youth development in St John. In 2018, the two recipients for the Norma Bell National Youth Leader Award were Christine Morrison (Victoria), and Alecia Sheedy (South Australia).

## CADETS

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2018 saw yet another busy year for the National Cadet Group (NCG) with representatives from the States and Territories and Australian Office working closely together to drive innovation and continuous improvement of the national program offering. I am excited by the possibilities for the future and some of the wonderful projects on the horizon for 2019.

The NCG farewelled several members in 2018 including Alex Coates (SA), Hailee Watkin-Blaser (NT), Alison McCarthy (TAS) and Paul Compton (NSW). The NCG thanks each member for their dedication and service to the NCG and the Cadet Program. Accordingly, the NCG welcomed new members in 2018 including Thomas Theel (SA), Vanessa Henry (TAS), Julie Murray (NT) and Andrew Stevens (NSW).

### NATIONAL YOUTH LEADERSHIP COURSE

In 2018, the National Cadet Group continued to implement the priority areas detailed under the (draft) National Youth Strategy. This included a comprehensive review of the Non-Commissioned Officer (NCO) course. As a result a new course was developed: the 'National Youth Leadership Course', Levels 1 to 3. In late 2018, an eLearning offering was developed for the theory-based pre-learning component of the Level 1 course. Further, a pilot of the Level 1 and 3 courses occurred in Tasmania in the second half of 2018. The Level 3 Course pre-learning material will be developed by the Australian Office eLearning team in 2019, and with work on the Level 2 Course eLearning component occurring in 2020.

### JUNIOR AND CADET FIRST AID

A review of the Junior Grade Badge system was undertaken, with revised guidelines being drafted for use. A pilot program was developed offering some of the core modules of Cadet First Aid in an online format. The pilot will continue until mid-2019 and if successful, a tailor-made online course will be developed for young members. Further, a review of the *Cadet Handbook* commenced in late 2018, with the revised publication due to be released mid-2019.

### INTRODUCING 'YOUTH'

In keeping up with our ever-changing, growing and innovative Program, the NCG decided on a change in nomenclature in mid-2018 in order to modernise terminology used in the Program. In particular, from 2019 onwards the term 'cadet' will be retired in favour of the term 'youth' at a national level. This change is particularly pertinent as not all States and Territories continue to use the term 'cadet' to refer to their program for youth members. This means that going forward, the Cadet Program will now be known as 'St John Youth', and all publications, policies and websites will transition to the term 'St John Youth' or 'Youth Member', accordingly. State and Territory entities may still retain the term 'cadet,' however this decision lies at a jurisdictional level.

### SOVEREIGN'S AWARD

For the first time in over 20 years, the International Office approved a Sovereign's Award to be presented. This is the premier youth award in St John globally, and the Award certificate bears the personal signature of the Queen. Congratulations to Mr Damian Kaushik (23-years-old) of St John NSW in achieving the Award and for undertaking a project that will benefit all St John entities that provide a youth program.

## CADETS

### GRAND PRIOR AWARDEES 2018

The following young volunteer members of St John Ambulance Australia received the Grand Prior's Award in 2018, in recognition of successfully completing a program of study and activity which has enhanced their potential to contribute to the community and the Order of St John.

NEW SOUTH WALES	Blacktown Cadet Division Joshua Andrijich, Sarah Mudgway Broken Hill Cadet Division Kelsie Mitchell Mount Sugarloaf Cadet Division Emily Dando, Georgia Dando Western Suburbs Division Srikar Danthurty
QUEENSLAND	Brisbane Central Division Matthew Eickenloff Caboolture Division Dana Beare Ipswich Division Joanne Halls Maryborough Division Brooke Thomas Nundah Division Holly Euler Toowoomba Division Aleesha Burns, Kymberly Burns, Sarah Cotterell, Matthew Fuller, Rhianah Haworth, Kassidy McKillop, Jayden Lappin, Porsche Lappin
SOUTH AUSTRALIA	West Torrens Cadet Division Emily Hawke, Jemima Hedger Whyalla Cadet Division Alicia Renton, Brianna Renton, Gemma Todd
VICTORIA	Manningham Division Susan Alex, Sabriah Peterson, Carine Wessel, Raphael Yip Caulfield Grammar School Division Ammar Haque Maryborough Division Isaac Winzer

### 2018 KNOWLEDGE OF THE ORDER PRIZE

The KOTO Prize for 2018 (sponsored by Professor Mark Compton GCStJ) was awarded to the Wodonga Youth Division in Victoria. They produced a fantastic and engaging video titled 'A brief history of the Order of St John'. The crew at Wodonga Youth were recognised with a framed certificate and gift card which was generously supplied by the St John Ambulance Australia Historical Society.

### 2018 NATIONAL CADET FIRST AID CHAMPIONSHIPS

Held on Saturday 6 January 2018 at the St John Noarlunga Centre in South Australia, youth members from across the nation bravely competed in the 2018 National Cadet First Aid Championships. All participants performed exceptionally well and were a credit to the organisation.

CHAMPION CADET LEADER	1st	John Russell, South Australia
	2nd	Farida Syed, New South Wales
	3rd	Zoe King, Victoria
CHAMPION INDIVIDUAL	1st	Mackenzie Hanson, New South Wales
	2nd	Chloe Brannigan, South Australia
	3rd	Lachlan Hindrum, Tasmania
CHAMPION TEAM	1st	Victoria Taylor Murray, Brooke Robinson, Holly Pugliese
	2nd	New South Wales Daniel Wilson, Benjamin Chapman, Alexa Carey
	3rd	South Australia Sarah Pappas, Ben Plane, Lilian Gara
CHAMPION STATE/TERRITORY	1st	New South Wales Ashleigh Hanson (Manager), Farida Syed (Cadet Leader), Daniel Wilson, Benjamin Chapman, Alexa Carey (Team), Mackenzie Hanson (Individual)
	2nd	Victoria Christine Morrison (Manager), Zoe King (Cadet Leader), Taylor Murray, Brooke Robinson and Holly Pugliese (Team) and Madison Willis (Individual)
	3rd	South Australia Jason Degenhardt (Manager), John Russell (Cadet Leader), Sarah Pappas, Ben Plane and Lilian Gara (Team), Chloe Brannigan (Individual)

## HISTORICAL SOCIETY OF AUSTRALIA

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### Dr David Fahey CStJ

The informal motto of the St John Ambulance Historical Society of Australia is 'Preserving and promoting the St John heritage.'

During 2018, the Historical Society did much to attain the objectives implicit in that motto. In all States and Territories, as well as nationally, members of the Society were at the forefront of effort to help the St John organisation affirm and celebrate the historical values and traditions of the Most Venerable Order of St John.

The Historical Society is a federal body with State and Territory branches as well as a national organisation. The membership, totalling about 300, is drawn from all Australian States and Territories, with a number of overseas members.

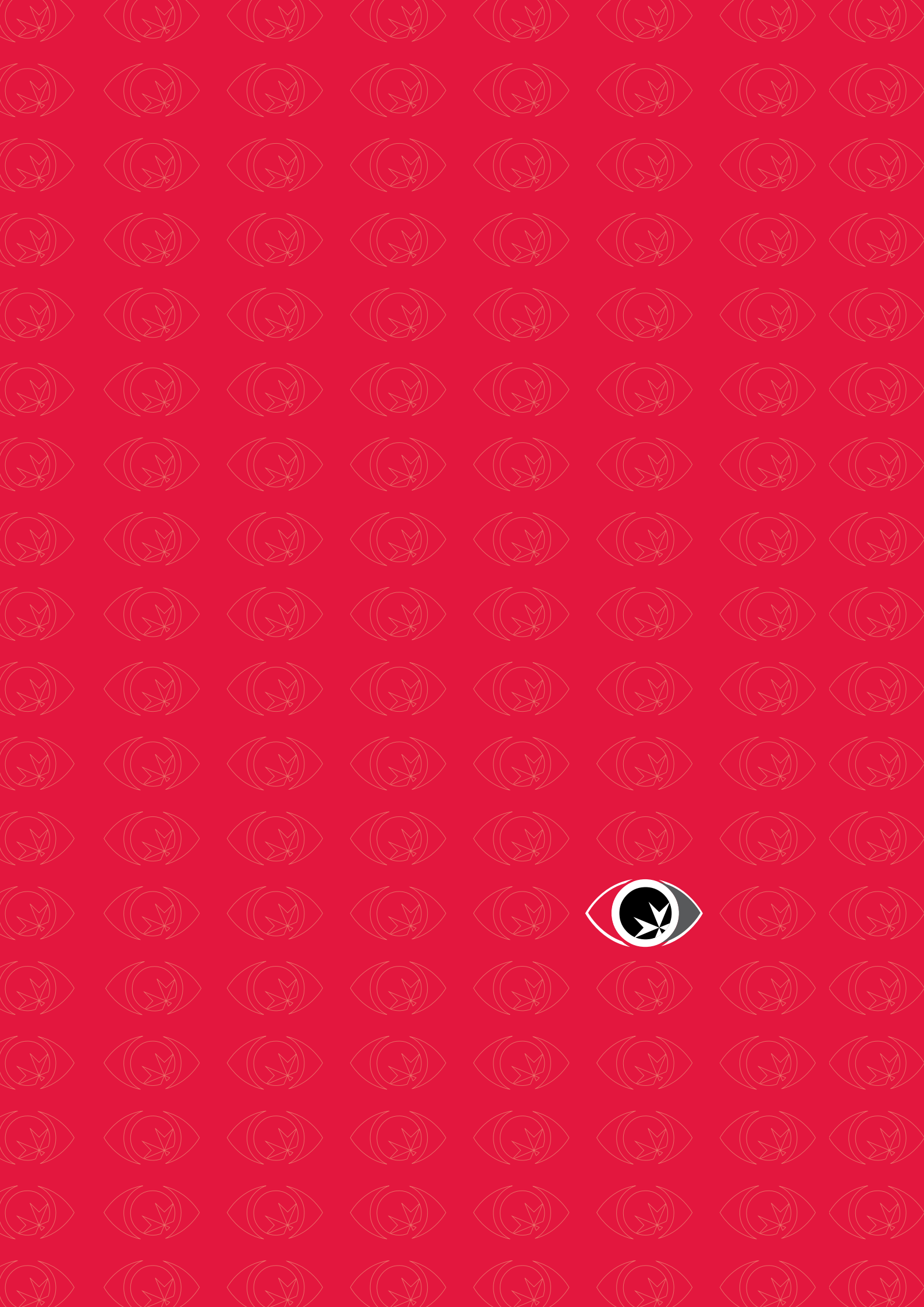
The Society's two main annual events, the History Seminar and the Annual General Meeting, were held in conjunction with the St John National Members' Convention, in Canberra in May. The audiences for the seminar and AGM were favoured with an excellent program at each event. We were grateful that our new Patron, Dr Neil Conn, was able to be present at the Seminar. Dr Conn presented Honorary Life Memberships to two eminent St John historians—Professor John Pearn and Dr Alan Mawdsley. He also launched Dr Matthew Glozier's book on the NSW Members of the Order.

Dr Glozier was also announced as the successor to Betty Stirton, as the NSW Historian and Archivist. He was commissioned to write the official history of the 130th anniversary of St John in NSW—a monumental task which I am pleased to say is almost finished.

The Historical Society also published the 18th edition of its annual journal, *St John History*. The ever-lively quarterly newsletter, *Pro Utilitate*, saw its 17th year of publication. As well as these publications, three Historical Society members (Dr Matthew Glozier, Dr Ian Howie-Willis and Professor John Pearn) were the co-editors of the fourth volume of *One St John*, the annual on-line international historical journal published on the website of St John International.

Finally, it was with great sadness that we learned of the death of our Treasurer and Membership Manager, Stuart McEwan OStJ. Stuart lost his battle with cancer on 31 December 2018 and will be greatly missed.







## THE RECEIVER GENERAL'S REPORT

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Mr Glen Brewer KStJ

It is my privilege to present to you the financial statements for St John Ambulance Australia Incorporated in respect of the year ended 31 December 2018. Consolidated revenue of \$11.86 million is up by 11% on the prior year on the back of higher sales of merchandise by the National Product Sourcing Unit (NPSU). Despite this improvement, an overall loss of \$2million (2017 \$267 000 loss) was incurred reflecting budget pressures and one-off items.

State and Territory entities continued to contribute towards the National Office functions, although not to the extent of cost increases. Consequently, the National Office is exploring alternate income streams, stringently managing costs, and relying on the managed investment portfolio to be sustainable.

The success of the NPSU was underlined by the need to relocate into larger premises during 2018 to meet growth in both online and traditional business. More than ever this sales growth is complimented by adherence to ethical international purchasing protocols that respect communities and the environment.

The Priory's investment portfolio is managed by Shadforth Financial Group, and at 31 December 2018 held a market value of \$9.75 million. This lower closing balance reflects the downward impact of both budgeted withdrawals plus the dip in global equity markets which were only partly offset by strong income from distributions. Directors and management recognise the security and comfort that this facility represents for now and in the future.

Both the Risk and Compliance Committee and the Budget Committee mandated in our Constitution, and which I chair, were active throughout the year in accordance with their terms of reference. To the individual members of both Committees I express my thanks for your willing participation, counsel and support.

The passion and professionalism of the thousands of St John Ambulance volunteers and staff throughout the Priory who deliver so much to the community, continue to inspire me. This sentiment is particularly relevant to all the Australian Office staff and Board colleagues

A handwritten signature in black ink, appearing to read 'Glen Brewer'.

Glen Brewer KStJ  
Receiver General

## THE AUDITOR'S REPORT

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ManserTierney&Johnston  
Chartered Accountants & Wealth Management

**ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**  
ABN 83 373 110 633

### **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**

#### **Report on the Audit of the Financial Report**

We have audited the financial report of St. John Ambulance Australia Incorporated (the association) which comprises the statement of financial position as at 31 December 2018, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the declaration by members of the committee.

#### **Opinion**

In our opinion, the accompanying financial report of St. John Ambulance Australia Incorporated has been prepared in accordance with the *Associations Incorporation Act 1991 (ACT)* and Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the association's financial position as at 31 December 2018 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1 to the Financial Statements and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Emphasis of Matter – Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of the *Associations Incorporation Act 1991 (ACT)* and for the purpose of fulfilling the association's financial reporting requirements under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

MTJ Audit Pty Ltd ABN 79 612 252 310

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## THE AUDITOR'S REPORT

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ManserTierney&Johnston  
Chartered Accountants & Wealth Management

**ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**  
**ABN 83 373 110 633**

### **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**

#### **Responsibilities of the Committee for the Financial Report**

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 of the Financial Statements is appropriate to meet the requirements of the *Associations Incorporation Act 1991 (ACT)* and the *Australian Charities and Not-for-profits Commission Act 2012*. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation of a financial report that gives true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

#### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.

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## THE AUDITOR'S REPORT

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**ManserTierney&Johnston**  
Chartered Accountants & Wealth Management

**ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**  
**ABN 83 373 110 633**

### **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST. JOHN AMBULANCE AUSTRALIA INCORPORATED**

- Conclude on the appropriateness of the committee' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Signed at Wahroonga this                      day of                      2019.

**MTJ AUDIT PTY LTD**

.....  
**DANE TIERNEY**  
**Partner**  
**Registered Company Auditor 443860**

MTJ Audit Pty Ltd ABN 79 612 252 310

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## THE COMMITTEE'S REPORT

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Your Committee members submit the financial statements of St John Ambulance Australia Incorporated (ABN 83 373 110 633) for the financial year ended 31 December 2018.

### COMMITTEE MEMBERS

The names of Committee members throughout the year and at the date of this report, are:

Professor Mark R Compton	Ms Shirley Watson
Mr Glen Brewer	Ms Karen Limb
Ms Sally Hasler	Maj. Gen. Steve Smith
Professor Peter Leggat	Ms Virginia Bourke
Mr Cameron Oxley	Mr Shayne Leslie
Mr Bill Bunton	Mr Roland Chin (to December)
Mr Sean McGuinness	Mr Peter Carew (from December)

### PRINCIPAL ACTIVITIES

The principal activity of the Association during the financial year were:

- the national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work.
- the production of online and print learning resources for the teaching of first aid and ancillary subjects to the community, including the instruction and accreditation of members of the organisation, and product supply through State and Territory organisations to the general public.
- the assembly and supply of first aid kits and associated items to members of St John Ambulance Australia, and through State and Territory organisations to the general public.

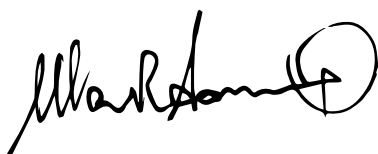
### SIGNIFICANT CHANGES

No significant changes in the nature of this activity occurred during the financial year.

### OPERATING RESULT

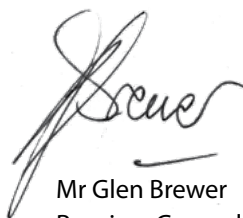
The net deficit of the Association for the financial year amounted to \$1 999 804.

Signed in accordance with a resolution of the members of the Committee.



Professor Mark R Compton  
Chancellor

3 May 2019



Mr Glen Brewer  
Receiver General

3 May 2019



## DECLARATION BY MEMBERS OF THE COMMITTEE

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In accordance with a resolution of the Committee of St John Ambulance Australia Incorporated, the members of the Committee declare that:


1. the attached financial statements as set out on pages 43 to 60, present a true and fair view of the financial position of St John Ambulance Australia Incorporated as at 31 December 2018, and its financial performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements, the requirements of the *Associations Incorporation Act 1991 (ACT)*, and the *Australian Charities and Not-for-profits Commission Act 2012*; and
2. at the date of this declaration, there are reasonable grounds to believe that St John Ambulance Australia Incorporated is able to pay all of its debts, as and when they become due and payable.

This declaration is signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2013*.



Professor Mark R Compton  
Chancellor

3 May 2019



Mr Glen Brewer  
Receiver General

3 May 2019

## STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 December 2018

	NOTE	2018 \$	2017 \$
Revenues from ordinary activities	2	11 866 785	10 684 186
Cost of sales of publications first aid kits and components and uniforms	3a.	(6 881 722)	(5 948 864)
Employee benefits expense		(2 028 800)	(1 853 070)
Depreciation and amortisation expenses		(101 236)	(115 490)
Other expenses from ordinary activities		(3 490 839)	(3 368 552)
One-off item — write off website	9	(592 460)	
Non-operating item — revaluation of financial assets		(771 531)	334 882
<b>Total surplus (deficit) for the year</b>	3d.	<b>(1 999 804)</b>	<b>(266 911)</b>

## STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED 31 DECEMBER 2018

	NOTE	2018 \$	2017 \$
<b>Current assets</b>			
Cash assets	4	984 203	1 232 778
Receivables	5	1 747 630	1 128 166
Inventories	6	656 134	687 349
Other	7	279 131	158 741
<b>Total current assets</b>		<b>3 667 098</b>	<b>3 207 033</b>
<b>Non-current assets</b>			
Receivables	5	850 000	—
Other financial assets	8	9 749 754	11 202 418
Property, plant and equipment	9	3 020 071	4 434 631
<b>Total non-current assets</b>		<b>13 619 825</b>	<b>15 637 049</b>
<b>Total assets</b>		<b>17 286 923</b>	<b>18 844 083</b>
<b>Current liabilities</b>			
Payables	10	1 245 925	878 409
Provisions	11	310 471	285 669
Other	12	53 214	2888
<b>Total current liabilities</b>		<b>1 609 610</b>	<b>1 166 967</b>
<b>Non-current liabilities</b>			
<b>Total non-current liabilities</b>		<b>—</b>	<b>—</b>
<b>Total liabilities</b>		<b>1 609 610</b>	<b>1 166 968</b>
<b>Net assets</b>		<b>15 677 312</b>	<b>17 677 116</b>
<b>Equity</b>			
Reserves	13	202 484	240 928
Retained surplus	14	15 474 827	17 436 187
<b>Total equity</b>		<b>15 677 312</b>	<b>17 677 116</b>

## STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2018

	NOTE	2018 \$	2017 \$
<b>Cash flow from operating activities</b>			
Receipts from customers		10 700 801	11 242 354
Investment Income		88 459	176 268
Payments to suppliers and employees		(11 985 012)	(12 178 035)
<b>Net cash provided by (used in) operating activities</b>	20b.	(1 195 752)	( 759 413)
<b>Cash flow from investing activities</b>			
Proceeds from sale of property, plant and equipment		26 364	—
Payment for property and plant		(254 081)	(1 416 034)
Transfer from managed portfolio		1 174 894	2 562 718
Transfer to Bell Reserve			0
<b>Net cash provided by (used in) investing activities</b>		947 177	1 146 684
<b>Cash flow from financing activities</b>		—	—
<b>Net increase (decrease) in cash held</b>		(248 575)	387 271
<b>Cash at beginning of the year</b>		1 232 778	845 507
<b>Cash at end of the year</b>	20a.	984 203	1 232 778

## STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 DECEMBER 2018

	NOTE	2018 \$	2017 \$
<b>Reserves</b>	13		
Opening balance at 1 January		240 928	388 236
Add: movements to/(from) reserves		(38 444)	(147 308)
Closing balance at 31 December		202 484	240 928
<b>Retained profits</b>	14		
Retained profits at 1 January		17 436 187	17 555 791
Add: operating surplus/(deficit) for the year		(1 999 804)	(266 911)
		15 436 383	17 288 880
Add: transfers (to)/ from reserves		(38 444)	(147 308)
Retained profits at 31 December		15 474 827	17 436 187
<b>Total equity</b>		15 677 312	17 677 116

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

1

### SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Financial reporting framework

The Committee has prepared the financial statements on the basis that the association is a non-reporting entity because there are no users who are dependent on its general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Associations Incorporation Act 1991 (ACT)* and the *Australian Charities and Not-for-profits Commission Act 2012*. The Association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Australian Charities and Not-for-profits Commission Act 2012* and the significant accounting policies disclosed below, which the Committee has determined are appropriate to meet the needs of members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

#### Statement of compliance

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Australian Charities and Not-for-profits Commission Act 2012*, the basis of accounting specified by all Australian Accounting Standards and Interpretations, and the disclosure requirements of Accounting Standards AASB 101: *Presentation of Financial Statements*, AASB 107: *Cash Flow Statements*, AASB 108: *Accounting Policies, Changes in Accounting Estimates and Errors*, AASB 1031: *Materiality*, and AASB 1054: *Australian Additional Disclosures*.

#### Basis of preparation

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs unless otherwise stated in the Notes. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on 3 May 2019 by the members of the Committee.

### ACCOUNTING POLICIES

#### A. REVENUE

Non-reciprocal grant revenue is recognised in the profit or loss when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

St. John Ambulance Australia Incorporated receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in profit or loss.

Donations and bequests are recognised as revenue when received.

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

- 
- a. interest revenue is recognised as it accrues using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.
- Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.
- All revenue is stated net of the amount of goods and services tax.
- 

**b. INVENTORIES**

Inventories are measured at the lower of cost and current replacement cost.

Inventories acquired at no cost, or for nominal consideration, are valued at the current replacement cost as at the date of acquisition.

### PROPERTY, PLANT AND EQUIPMENT

#### Plant and equipment

Plant and equipment are measured on the cost basis less depreciation and any impairment losses.

The carrying amount of plant and equipment is reviewed annually by the committee to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets' employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

In the event the carrying amount of plant and equipment is greater than the recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount. A formal assessment of recoverable amount is made when impairment indicators are present (refer to Note 1(f) for details of impairment).

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

#### Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of fixed asset	Depreciation rate
Buildings	2.5%
Plant and equipment	10% to 30%

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are recognised in profit or loss in the period in which they arise. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

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**c. LEASES**

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset (but not the legal ownership) are transferred to entities in the economic entity, are classified as finance leases.

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## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

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- c. Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.
- Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term.
- Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses on a straight-line basis over the lease term.
- 

### d. FINANCIAL INSTRUMENTS

#### Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the association commits itself to either purchase or sell the asset (ie trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs except where the instrument is classified "at fair value through profit or loss", in which case transaction costs are expensed to profit or loss immediately.

#### Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method, or cost. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

**Amortised cost** is calculated as the amount at which the financial asset or financial liability is measured at initial recognition less principal repayments and any reduction for impairment, and adjusted for any cumulative amortisation of the difference between that initial amount and the maturity amount calculated using the effective interest method.

The **effective interest method** is used to allocate interest income or interest expense over the relevant period and is equivalent to the rate that exactly discounts estimated future cash payments or receipts (including fees, transaction costs and other premiums or discounts) through the expected life (or when this cannot be reliably predicted, the contractual term) of the financial instrument to the net carrying amount of the financial asset or financial liability. Revisions to expected future net cash flows will necessitate an adjustment to the carrying value with a consequential recognition of an income or expense item in profit or loss.

**Fair value** is determined based on current bid prices for all quoted investments. Valuation techniques are applied to determine the fair value for all unlisted securities, including recent arm's length transactions, reference to similar instruments and option pricing models.

#### i. Financial assets at fair value through profit or loss

Financial assets are classified at "fair value through profit or loss" when they are either held for trading for the purpose of short-term profit taking, derivatives not held for hedging purposes, or when they are designated as such to avoid an accounting mismatch or to enable performance evaluation where a group of financial assets is managed by key management personnel on a fair value basis in accordance with a documented risk management or investment strategy. Such assets are subsequently measured at fair value with changes in carrying value being included in profit or loss.

#### ii. Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

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## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

### d. iii. Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the association's intention to hold these investments to maturity. They are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

### iv. Available-for-sale financial assets

Available-for-sale investments are non-derivative financial assets that are either not capable of being classified into other categories of financial assets due to their nature or they are designated as such by management. They comprise investments in the equity of other entities where there is neither a fixed maturity nor fixed or determinable payments.

They are subsequently measured at fair value with any remeasurements other than impairment losses and foreign exchange gains and losses recognised in other comprehensive income. When the financial asset is derecognised, the cumulative gain or loss pertaining to that asset previously recognised in other comprehensive income, is reclassified into profit or loss.

Available-for-sale financial assets are classified as non-current assets when they are expected to be sold within 12 months after the end of the reporting period. All other available-for-sale financial assets are classified as current assets.

### v. Financial liabilities

Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

## IMPAIRMENT

At the end of each reporting period, the association assesses whether there is objective evidence that a financial asset has been impaired. A financial asset or a group of financial assets is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a "loss event") that has occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of available-for-sale financial assets, a significant or prolonged decline in the market value of the instrument is considered to constitute a loss event. Impairment losses are recognised in profit or loss immediately. Also, any cumulative decline in fair value previously recognised in other comprehensive income is reclassified to profit or loss at this point.

In the case of financial assets carried at amortised cost, loss events may include indications that the debtors or a group of debtors is experiencing significant financial difficulty, default or delinquency in interest or principal payments, indications that they will enter bankruptcy or other financial reorganisation and changes in arrears or economic conditions that correlate with defaults.

For financial assets carried at amortised cost (including loans and receivables), a separate allowance account is used to reduce the carrying amount of financial assets impaired by credit losses. After having taken all possible measures of recovery, if the management establishes that the carrying amount cannot be recovered by any means, at that point the writing off amounts are charged to the allowance account or the carrying amount of impaired financial assets is reduced directly if no impairment amount was previously recognised in the allowance account.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the association recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

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### d. DERECOGNITION

Financial assets are derecognised where the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are discharged, cancelled or expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

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### e. IMPAIRMENT OF ASSETS

At the end of each reporting period, the entity reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is recognised immediately in profit or loss.

Where the future economic benefits of the asset are not primarily dependent upon on the asset's ability to generate net cash inflows and when the entity would, if deprived of the asset, replace its remaining future economic benefits, value in use is determined as the depreciated replacement cost of an asset.

Where it is not possible to estimate the recoverable amount of a class of asset, the entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Where an impairment loss on a revalued asset is identified, this is debited against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

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### f. EMPLOYEE PROVISIONS

#### Short-term employee benefits

Provision is made for the Association's obligation for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and sick leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The Association's obligations for short-term benefits such as wages, salaries and sick leave are recognised as a part of accounts payable and other payables in the statement of financial position.

Contributions are made by the entity to an employee superannuation fund and are charged as expenses when incurred.

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### g. CASH AND CASH EQUIVALENTS

Cash and cash equivalents includes cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less.

Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

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### h. ACCOUNTS RECEIVABLE AND OTHER DEBTORS

Accounts receivable and other debtors include amounts due from donors and any outstanding grants receipts. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets

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## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

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### i. GOODS AND SERVICES TAX (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

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### j. INCOME TAX

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*.

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### k. INTANGIBLES

#### Software

Software is recorded at cost. Software has a finite life and is carried at cost less accumulated amortisation and any impairment losses. It has an estimated useful life up to eight years. It is assessed annually for impairment.

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### l. PROVISIONS

Provisions are recognised when the entity has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

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### m. COMPARATIVE FIGURES

Where required by Accounting Standards, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

When an entity applies an accounting policy retrospectively, makes a retrospective restatement or reclassifies items in its financial statements, a statement of financial position as at the beginning of the earliest comparative period must be disclosed.

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### n. ACCOUNTS PAYABLE AND OTHER PAYABLES

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period which remain unpaid. The balance is recognised as a current liability with the amount being normally paid within 30 days of recognition of the liability.

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### o. CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The Committee evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the association.

#### KEY ESTIMATES

##### a. Impairment

The association assesses impairment at the end of each reporting period by evaluating conditions and events specific to the association that may be indicative of impairment triggers.

##### b. Inventories

Inventory is carried at \$656,134 at the end of the reporting period and is recognised at replacement cost.

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## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

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### o. KEY JUDGMENTS

#### a. Available-for-sale investments

The company maintains a portfolio of securities with a carrying amount of \$9,749,754 at the end of the reporting period.

To recognise that individual investments fluctuate in value from time to time, the portfolio is included at market valuations as at 31st December 2018.

#### b. Employee benefits

For the purpose of measurement, AASB 119: *Employee Benefits* defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related services. As the company expects that most employees will not use all of their annual leave entitlements in the same year in which they are earned or during the 12 month period that follows (despite an informal company policy that requires annual leave to be used within 18 months), the directors believe that obligations for annual leave entitlements satisfy the definition of other long-term employee benefits and, therefore, are required to be measured at the present value of the expected future payments to be made to employees.

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### p. ECONOMIC DEPENDENCE

St John Ambulance Australia Incorporated is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Committee has no reason to believe States and Territories will not continue to support St. John Ambulance Australia Incorporated.

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### q. MEMBER'S LIABILITY

Members are liable for the amounts each member owes the association in respect of their membership i.e. fees or subscriptions due to the association.

Members of the management committee of the association also have limited liability for the debts of the association, as long as they have followed accepted business and community standards.

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### r. NEW ACCOUNTING STANDARDS FOR APPLICATION IN FUTURE PERIODS

The AASB has issued new and amended accounting standards and interpretations that have mandatory application dates for future reporting periods. The Committee has decided against early adoption of these standards.

The Committee's assessment of the impact of the new standards and interpretations is that they will not affect any of the amounts recognised in the financial statements.

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## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>2 Revenue</b>			
<b>Operating activities</b>			
State and Territory contributions		1 967 674	1 817 881
Sale of first aid kits, components and uniforms		9 068 417	8 036 106
Donations		41 481	43 741
Other		71 205	47 575
		<u>11 148 776</u>	<u>9 945 303</u>
<b>Non-operating activities</b>			
Interest receivable		2205	2787
Return on managed investments		625 644	633 852
Sponsorship		10 000	8200
Rental Income		80 160	94 043
		<u>718 009</u>	<u>738 882</u>
<b>Total revenue from ordinary activities</b>		<u>11 866 785</u>	<u>10 684 186</u>
Unrealised gain on investments		—	334 882
<b>Total revenue</b>		<u>11 866 785</u>	<u>11 019 068</u>
<b>3 Surplus from ordinary activities</b>			
Surplus from ordinary activities has been determined after:			
<b>a. Expenses</b>			
cost of first aid kits, components and uniforms		6 881 722	5 948 867
Depreciation of property, plant and equipment		101 236	115 490
Net loss on disposal of plant and equipment		333	—
Stock write offs		7798	103 957
Remuneration of the auditor—audit or review		15 500	17 451
<b>b. Revenue and net gains (losses)</b>			
Unrealised gain (loss) on investments		(771 531)	334 882
<b>c. Significant revenues and expenses</b>			
The following revenue and expense items are relevant in explaining the financial performance:			
Contributions receivable from States and Territories		1 967 673	1 817 881
<b>d. Surplus (deficit) by function</b>			
National Office		(2 050 222)	(432 297)
National Product Sourcing Unit		50 418	165 386
<b>Total surplus (deficit)</b>		<u>(1 999 804)</u>	<u>(266 911)</u>

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>4</b>	<b>Cash assets</b>		
	Cash on hand	1 100	1 500
	Cash at bank	983 103	831 795
	Cash on deposit	—	399 483
		<u>984 203</u>	<u>1 232 778</u>
<b>5</b>	<b>Receivables—current and non-current</b>		
	Trade receivables	—	—
	Other receivables	—	—
	Related entities—current	1 747 630	1 128 166
	Related entities—non-current	850 000	—
		<u>2 597 630</u>	<u>1 128 166</u>
<b>6</b>	<b>Inventories</b>		
	Raw materials and component stores at cost	435 914	439 087
	Publications at cost	124 634	156 094
	Merchandise and memorabilia at cost	95 586	92 168
		<u>656 134</u>	<u>687 349</u>
<b>7</b>	<b>Other assets</b>		
	Prepayments	279 031	158 641
	Deposits	100	100
		<u>279 131</u>	<u>158 741</u>
<b>8</b>	<b>Other financial assets</b>		
	Managed investments - at market value	9 749 754	11 202 418
		<u>9 749 754</u>	<u>11 202 418</u>
<b>9</b>	<b>Property, plant and equipment</b>		
	Plant and equipment—at cost	580 780	590 353
	Less accumulated depreciation	(432 750)	(422 664)
		<u>148 030</u>	<u>167 689</u>
	Software and website development—at cost	740 097	2 104 733
	Less accumulated depreciation	—	—
		<u>740 097</u>	<u>2 104 733</u>

**NOTE** Carrying value of this asset as at 31 December 2017 has been reduced by website costs written off (\$592 460 2017 nil), and amounts recoverable from States and Territories (\$960 000 2017 nil). The balance reflects the asset to be used by this entity and will be amortised in future years.



## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>9 Property, plant and equipment</b>			
Land and buildings—at cost		1 932 426	1 932 426
Less accumulated depreciation		(57 824)	(46 256)
		<u>1 874 602</u>	<u>1 886 170</u>
Leasehold improvements		324 651	324 651
Less accumulated depreciation		(67 309)	(48 613)
		<u>257 342</u>	<u>276 038</u>
<b>Total property, plant and equipment</b>		<u>3 020 071</u>	<u>4 434 631</u>
<b>9 Movement in carrying amounts</b>			
<b>Plant and equipment</b>			
Balance at beginning of year		167 689	199 372
Additions		92 018	55 560
Disposals		(40 705)	—
Depreciation expense		(70 972)	(87 243)
Profit/(loss) on disposals		—	—
Carrying amount at end of year		<u>148 030</u>	<u>167 689</u>
<b>Software and website development</b>			
Balance at beginning of year		2 104 733	783 011
Additions		187 824	1 321 722
Disposals		(1 552 460)	—
Depreciation expense		—	—
Profit/(loss) on disposals		—	—
Carrying amount at end of year		<u>740 097</u>	<u>2 104 733</u>
<b>Land and buildings</b>			
Balance at beginning of year		1 886 170	1 897 734
Additions		—	—
Disposals		—	—
Depreciation expense		(11 565)	(11 565)
Profit/(loss) on disposals		—	—
Carrying amount at end of year		<u>1 874 606</u>	<u>1 886 170</u>

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>9</b>	<b>Movement in carrying amounts</b>		
	<b>Leasehold improvements</b>		
	Balance at beginning of year	276 039	229 303
	Additions	0	63 418
	Disposals	0	0
	Depreciation expense	-18 696	-16 682
	Profit/(Loss) on disposals	0	0
	Carrying amount at end of year	257 343	276 039
<b>10</b>	<b>Payables</b>		
	Trade creditors	1 136 588	776 220
	Accrued expenses	109 337	102 189
		1 245 925	878 409
<b>11</b>	<b>Provisions and employee entitlements</b>		
	<b>Current</b>		
	Employee entitlements (Long service )	141 166	142 492
	Employee entitlements (Annual leave)	169 306	143 177
		310 471	285 669
	<b>Non-current</b>		
	Employee entitlements (Long service)	—	—
		—	—
	Number of employees at year end	19	19
<b>12</b>	<b>Restricted funds</b>		
	<b>Current</b>		
	Overseas aid	53 214	2888
		53 214	2888
<b>13</b>	<b>Reserves</b>		
	Publications Development Reserve	—	—
	Foundation Reserve	—	—
	Norma Bell Youth Reserve	202 484	240 928
		202 484	240 928

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>13 Reserves</b>			
<b>Publications Development Reserve—movements during the year</b>			
Opening balance		—	161 644
Annual program increments		—	—
Annual program decrements		—	(161 644)
Closing balance		—	—
The Publications Development Reserve records the annual surplus/deficit associated with this stand-alone business activity so as to provide a pool for the future development of new/revised First Aid training publications.			
<b>National Office Foundation Reserve—movements during the year</b>			
Opening balance		—	6596
Annual program increments		—	—
Annual program decrements		—	(6596)
Closing balance		—	—
The National Office Foundation reserve records the annual surplus/deficit associated with the balance of monies transferred from the St John Ambulance Foundation.			
<b>13 Norma Bell Youth Reserve—movements during the year</b>			
Opening balance		240 928	219 995
Annual program increments		—	20 933
Annual program decrements		(38 444)	—
Closing balance		202 484	240 928
The Norma Bell Youth Reserve records the funding available for youth initiatives.			
<b>14 Retained surplus</b>			
Accumulated surplus at the beginning of the financial year		17 436 186	17 555 791
Net surplus (deficit) attributable to the Association		(1 999 804)	(266 911)
Transfer (to) from Ophthalmic Reserve	13	—	—
Transfer (to) from Publications Development Reserve	13	—	161 644
Transfer (to) from National Office Funding Reserve	13	—	6596
Transfer (to) from National Office Marketing Reserve	13	—	—
Transfer (to) Norma Bell Youth Reserve		38 444	(20 933)
Transfers to reserves		—	—
Accumulated surplus at the end of the financial year		15 474 827	17 436 187

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
15	<b>Capital commitments</b> As at 31 December 2018, amounted to nil.		
16	<b>Contingent liabilities</b> The Directors are not aware of any contingent liabilities.		
17	<b>Subsequent events</b> The Directors are not aware of any matters or circumstances that may significantly affect the operation of the Association, the results of the operation, or the state of affairs in the accounts in subsequent financial years. Members of the Order have resolved in an extraordinary general meeting to convert the entity to a company limited by guarantee effective 1 July 2019.		
18	<b>Economic dependence</b> The Association is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions and sales to those entities are detailed in Note 3c.		
19	<b>Related entities</b> St John Ambulance Australia Inc (the Association) is the incorporated operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter.  Internationally, the Association is related to the Grand Council of the Order as the governing body of the Order. During the year the Association contributed amounts totalling \$226,984 towards the operating costs of the Grand Council.  Within Australia, the Association is related to operating and trustee entities in each State and Territory of Australia through the authority of the Association's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.  Directors of the Association received no remuneration in respect of their position.		
20	<b>Segment reporting</b> The Association operates in a single geographical segment—Australia—through its State and Territory operational entities. The Association works in the promotion of humanitarian causes, charitable first aid and community service work. This is achieved by the provision of learning resources for the teaching of first aid and ancillary subjects to the community. The work includes the instruction and accreditation of members of the Association; the supply of first aid kits and associated items to the general public via the State and Territory entities; and the provision of ambulance and patient transport services.		

## NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2018

NOTE	NOTE	2018 \$	2017 \$
<b>Cash flow information</b>			
<b>20a. Reconciliation of cash</b>			
Cash at end of the financial year as shown in the statements of cash flows is reconciled to the related items in the statement of financial position as follows:			
Cash on hand		1 100	1 500
Cash at bank		983 103	831 795
Cash on deposit		—	399 483
Bank overdraft		—	—
		<u>984 203</u>	<u>1 232 778</u>
<b>20b. Reconciliation of cash flow from operations with profit from ordinary activities after tax</b>			
Surplus (deficit) from ordinary activities		(1 999 803)	(266 911)
<b>Non-cash flows in surplus (deficit) from ordinary activities</b>			
Amortisation		—	—
Depreciation		101 569	115 490
Loss on write-back of website		592 460	—
Decrease (increase) in market value of investments		771 531	(334 882)
Return on investments		(506 321)	(483 671)
<b>20b. Changes in assets and liabilities</b>			
Decrease (increase) in receivables		(508 664)	290 610
Decrease (increase) in other assets		(120 390)	(20 662)
Decrease (increase) in inventories		31 215	(944)
(Decrease) increase in payables		367 522	(68 990)
(Decrease) increase in provisions		24 803	25 523
(Decrease) increase in other payables		50 326	(14 976)
Cash flows from operations		<u>(1 195 752)</u>	<u>(759 413)</u>
<b>21 Association details</b>			
The registered office of the Association is located at 10–12 Campion Street, Deakin West ACT 2600			
The principal place of business of the Association is located at 10–12 Campion Street, Deakin West ACT 2600			



# ST JOHN AMBULANCE IN AUSTRALIA

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## AUSTRALIAN OFFICE

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[www.stjohnambulance.com.au](http://www.stjohnambulance.com.au)



# OVER 14,000 KM AWAY IN AUSTRALIA, THE HISTORICAL ORIGINS OF THE ORDER OF ST JOHN CAN APPEAR ABSTRACT AND DISCONNECTED FROM THE DAILY OPERATIONS OF ST JOHN IN AUSTRALIA.

Jerusalem is a vibrant and celebrated historical city but fails to make the list of top holiday destinations for most Australian travellers.

Nestled amongst several countries' embassies, proudly flying the red and white flag of the Order, and only a stone's throw from the Old City (home to the most holy relics and sites in the religious world) is the St John of Jerusalem Eye Hospital. The magnificent aspect of the building surrounded by gardens and glowing in the West Jerusalem sunshine, deeply impresses its historical significance on fellow members.

But it is the genuinely dedicated staff, who welcomed me so warmly into their lives, who resonate a love and passion for their work and their commitment to our global organisation—that only reinvigorated my own passion and belief in the work of St John.

After spending three weeks volunteering at the hospital I write this account with a revitalised attitude and pride in the organisation. My volunteer 'tank', somewhat depleted by 20 years of active service, has been well and truly refilled.

The Hospital's Jerusalem stone structure sets the scene. Like most buildings in the area, it is adorned with black metal bars on the windows. But these reminders of the conflicted location, fade into the facade against the iridescent white crosses, synonymous with the Order—they are on every window, and glow with purpose in the afternoon sun.

The gardens host a memorial of shrubs and trees, tributes to those who have served the Hospital over a 136-year history—a reminder

that the Order's members' passion and strength is testament to its ongoing legacy. Beyond the garden fence is a maze of rock pathways surrounded by a luxurious array of gardens; an oasis of tranquillity for the hospital staff. Here you will find a lone Australian Spotted Gum Tree (noticeable to the most amateur Aussie green thumb), creating shade for the onsite tennis court and staff accommodation.

I was lucky to be provided accommodation at the modern Nurses quarters of New Zealand House, previously a former storage area converted to delightful, fully self-contained flats, thanks to the New Zealand Priory. While this Australian may have felt slightly uneasy about referring to NZ House consistently during and after my trip, it was nice to know our neighbours across the ditch are fortified in their support of the Hospital in providing this upgrade. This quiet space allowed me much needed rest amongst the kiwi paraphernalia (that may or may not have been infiltrated by an Australian kangaroo fridge magnet), as I recovered from visiting the many mandatory sightseeing destinations in this historical area.

I was warmly welcomed at the Hospital by the joint CEO, Ahmad Ma'ali, and given a guided tour of the hospital by Nurse Educator, Nasrallah, but not before I was quizzed on the 5 Moments of Hand Hygiene, to ensure I had the basic nursing skills. On the tour there were many plaques and photographs that displayed the history of the Hospital, and those who have served within. A trove of delight for this St John history buff! Care of the patients pre- and post-op is undertaken by the teams on the Children's and Adult wards and was my first allocation. With views of Jerusalem from the top level of the hospital, these wards are staffed by nurses in the familiar black and white uniforms. The staff were incredibly welcoming, and like any nurse worldwide, take delight in enjoying a lovely morning tea each morning where I was treated to the local delicacies. Knowing only very few words in the local language, my ability to communicate with the patients was limited.

But language is no barrier when armed with various toys and games (and a former career in early childhood) to share and enjoy with the children while they waited for and recovered from their surgery. For the few adult patients that were able to speak English I was delighted to converse with them about their lives, treatment and their beloved country.

The surgical operations of the Hospital comprise a dedicated theatre for day surgery and two main operating theatres. While there was minimal difference to any hospital operating theatre in the world, here it's the vivacious staff that create a friendly and fun atmosphere for the patients and visitors like me. The necessary attire of scrubs and our shared experience of their often-ill-fitting tendencies led me to purchase and brand some scrubs with the Australian Ophthalmic Program logo prior to my trip. I was keen to leave my mark and had an additional 30 scrub hats branded, to gift to the staff to remind them that Australia, while being so far away, supports them and all their work.

I had the privilege of viewing several surgeries including those of young children during my three days in theatre.

The Mobile Outreach program helps 16,000 people every year, in a slick and efficient collaboration that services the most remote and isolated communities, deep in the West Bank.

Travelling in the workhorse that is the Mobile Outreach van, I watched the passing of countryside and villages on our way to communities that have very little access to basic health care.

As soon as we arrived at our destination for the day, the team moved into full setup mode in an empty clinic or community hall. Various cases and equipment are distributed, and staff configure the most effective layout for the management of patients that would soon arrive at the pop-up clinic. With the prospect of 50–70 patients to be seen in a few hours, the team of an Ophthalmologist and Ophthalmic Nurses then prepared a delicious breakfast to keep us going through the day.

The patients were registered, and then examined, and various eye diseases and acute injuries were highlighted for referral to the Hospital in Jerusalem for further assessment, treatment or surgery. The day concluded with a scenic drive back to the Hospital grounds, where the van is restocked with equipment and supplies for the following day's journey. The service operates 7 days a week and is undoubtedly cherished by those who use it.

For my last rotation, I spent a few days with the Outpatient team. The Hospital's Outpatient Emergency department see a lot of patients every day wanting to see an ophthalmologist. Run by a team of dedicated staff, showing the same resilience as the courtyard's natural stone, these departments cope with a huge daily influx of patients and their families. During my time with this team, exceptionally skilled ophthalmologists taught me assessment of vision and diagnosis of eye conditions in children, some only a few months old.

From the hospital drivers, security guards, the gardener, administration staff, kitchen, cleaning, laundry and kiosk staff (who kindly supplied me with my daily can of Coke), to the nurses, doctors, and CEO—I will always sincerely cherish the generous welcome and warm inclusion you gave me. My experience working with you and staying in your country was not just a privilege, but a personal and career highlight.

I am privileged to be the Australian Ambassador to the St John Eye Hospital in Jerusalem, and passionately encourage all St John members, in Australia and around the world, to elevate their support of the St John Eye Hospital.