

St John Ambulance Australia

ANNUAL REPORT 2015



St John Ambulance Australia



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Acknowledgement

Thanks to the St John offices in ACT, NSW and Victoria for their contribution of images from their respective First Aid in Schools training days.



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St John Ambulance Australia is committed to promoting the importance of first aid in the community and believes that there is no better place to start than in our schools. Every child in Australia should have access to vital first aid knowledge and with the First Aid in Schools program this is possible.

The First Aid Schools Program is a FREE program run by St John Ambulance Australia providing basic first aid training to school students across all states and territories in Australia.



- 2015
 - ✓ 342,195 school students trained in first aid.
 - ✓ Approximately 850,000 school students trained in first aid, since inception of the First Aid in Schools program.
- 2014
 - ✓ More than 260,000 school students across Australia learn first aid.
 - ✓ 2500 young Western Australian school students participate in the St John First Aid Youth Challenge.
 - ✓ Queensland launches an e-learning program to allow remote schools to fully participate in the First Aid in Schools program.
- 2013
 - ✓ Over 200,000 young school students trained in first aid throughout Australia.
 - ✓ First Aid in Schools program expanded to New South Wales, the Northern Territory, Queensland, South Australia and Tasmania.
- 2012
 - ✓ 80,000 school students in Australia receive free first aid lessons from St John.
 - ✓ Victoria and the Australian Capital Territory implement the First Aid in Schools program.
- 2009
 - ✓ St John in Western Australia launches First Aid Focus, teaching approximately 65,000 students in the first year.

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A message from the Chancellor



I am delighted to present the annual report of St John Ambulance Australia Inc. for 2015.

St John had another successful year serving the Australian community and continues to increase the number of people trained in first aid, particularly with the continuing expansion of the first aid in schools program which is aiming to teach all school students valuable life-saving skills. In 2015 St John trained a total of 342,195 school students across Australia; in 2016 St John aims to teach over 380,000 students.

St John International

St John Malawi and St John Zambia, with the support of St John International, have commenced new Mother and Baby programmes. The aim of the project is to improve community healthcare for mothers and babies and the program involves local St John staff and volunteers visiting households to provide advice and support on healthy pregnancy and post-natal care for newborns, and on developing birth plans to avoid emergencies. The St John International office has conducted fundraising initiatives and building relations with donor agencies. St John Malawi and St John Zambia have been moving forward considerably in their practices to enable them to deliver on this low cost high impact programme. By the end of November 2015 more than 6,500 pregnant women, new mothers with infants and partners, were enrolled in the projects and more than 9,000 community members were reached.

In March the Asia/Pacific regional meeting was held in Hong Kong, providing an opportunity for all the Establishments in the Region to get together and explore ways of supporting each other to better serve our communities. St John Australia has social linkages with St John in PNG and the Solomon Islands and St John NZ plays a similar role with St John Fiji. The inauguration of the Priory of Hong Kong was also conducted at the same time and it was wonderful to see Hong Kong become a Priory within the Order of St John after almost 100 years as a distinguished Association. Senior St John colleagues from across the world congregated in Hong Kong for this special ceremony.

The annual Grand Council meeting was held in Edinburgh in May 2015. Major items discussed included the Order governance review and maternal and child health initiative's in Africa.

I continued to be a member of the Order's Steering Committee and Order Honours and Awards Committee during 2015. During the year, the Steering

Committee worked on important issues such as governance to ensure that the governance structures effectively contributed to progressing the Order worldwide.

It is with deep regret that I report the passing of Professor Anthony Mellows OBE TD, on Sunday 10 January 2016 after a very short spell in hospital. Professor Mellows was the Lord Prior from 2008 to 2014 and he made a wonderful, deep and lasting contribution to St John. Professor Mellows was a giant of a man in all respects—a gifted orator, a deep and wide thinker, a gracious guest and host, and a very generous supporter of our Order and many other charities. Above all, he was a completely dedicated servant of the Order of St John and in turn all those who the Order serves.

The Order

It was particularly pleasing to participate in the national investiture held in Canberra in March 2015 when the investiture included Professor John Pearn being officially recognised as a Bailiff Grand Cross, the highest grade in the Order. In 2015 over 100 members were admitted into the Order of St John including a Knight of Grace, 6 Commanders, 18 officers and 94 members.

Member Convention

St John Ambulance Queensland held the St John Ambulance Australia member convention in 2015 with the theme 'the difference is YOU'. The convention was very successful with positive comments on the structure, content of the program and the co-ordination of all elements of the program.

The Chief Executive Officer of the St John of Jerusalem Eye Hospital Dr Tom Ogilvie-Graham and the Fundraising Director Ms Isla Richards both attended the convention and provided a powerful presentation on the important work of the Eye Hospital. They also stressed the importance of the outreach programme in ensuring that Palestinians in remote communities received life- saving eye treatment. St John Ambulance Australia increased its support for the St John Eye Hospital, including agreeing to provide more support for the School of Nursing programme. The occupied Palestinian territories (oPt) are facing a severe nursing shortage and the School of Nursing program is the only institution in the Opt where Palestinian nurses and doctors can specialise in ophthalmology. Since 1998, there has been over 128 ophthalmic nurses, 55 of whom are currently working for the St John Eye Hospital. The most significant funding need of the School of Nursing programme are the salary costs for the Senior Lecturer Practitioner and the Lecturer practitioner. St John are now assisting with the salary costs for these valuable staff members.

2015 saw significant changes in the Deputy Priors in the Order in Australia, as a result of new appointments to Governors in most States during the year. The Order in Australia values enormously the contribution that the Deputy Priors make and I would particularly like to thank all the outgoing Deputy Priors for their support and the incoming Deputy Priors for their willingness to undertake the role and contribute to the work of the Order of St John in Australia.

My personal and sincere thanks go to the directors of the National Board who contribute so much to the effective governance of the national St John organisation and their contribution to the State and Territory St John organisations. I would particularly like to thank Aaron Del Pino and Jane Brooks who finished their terms as National Board Directors in 2015.

On September 1, 2015, our Chief Executive Officer Peter LeCornu retired after six years of service as the National CEO and 11 years in total with St John. I would like to particularly acknowledge Peter's indefatigable work and dedication and sincerely thank him for his outstanding contribution to St John.

It is a great pleasure to welcome Mr Robert Hunt who commenced as our new Chief Executive Officer in the National office in February 2016. Robert has a distinguished and apposite background which will see him set fair to make a very significant contribution to our Order.

I would like to add my special thanks also to Ms Amanda Power for willingly taking on the role of interim CEO between September 2015 and February 2016 and performing in that role very well indeed.



Professor Mark R Compton AM KStJ
Chairman
Chancellor

A message from the Chief Executive Officer



I am delighted to present this report as the Acting Chief Executive Officer. Mr Robert Hunt will join St John as Chief Executive Officer in early February 2016. In accepting the position, Mr Hunt stated that he was deeply honoured to join the leadership team of such a well-respected and critically important health organisation.

Peter LeCornu, the previous Chief Executive Officer, retired on 1 September 2015 after six years in that position. Peter LeCornu made an outstanding contribution to St John as CEO Deputy CEO and National Training Manager, over an eleven year period. He will be sorely missed but will be continuing to support St John through his volunteer work and volunteer role as Deputy Priory Secretary.

Having moved into new premises in Deakin in 2014, the National Office was formally opened by His Excellency General the Honourable Sir Peter Cosgrove AK MC (Retd), in February 2015.

St John commenced operations of its National Online Shop in March, and within nine months of operation, the Shop exceeded initial revenue expectations. The Shop is managed by the National Product Sourcing Unit under direction set by a subgroup of the National Commercial Development Group. The Shop has been built with the aim to increase revenue, and to continue to meet client market expectations and demands. St John State and Territory offices that support the Shop, do so by encouraging their clients to access the online portal, and by making their market-specific products available for easy and efficient access.

Continuing to advocate to the Australian government, in January 2015 St John made a submission on the importance of Learner drivers learning first aid, to the Senate Standing Committee of Rural and Regional Affairs and Transport. Later that year, in October, St John gave evidence at a public hearing where they received a very positive response from Senators attending the hearing with regards to the importance of Learner drivers learning first aid.

St John also attended a meeting with the advisors to the Minister for Health, Susan Ley. St John promoted the need to include first aid training as a compulsory requirement to obtaining an Learner driver licence, and also raised the need to implement comprehensive guidelines for the provision of first aid and healthcare services by providers, at all public events. Since that initial meeting

there was considerable media attention given to unfortunate deaths at major events where St John was not providing first aid. Those losses of life reinforced the need for guidelines for the provision of first aid and medical services at events—St John has again written to the Minister for Health raising this issue.

The First Aid in Schools program continued successfully in 2015, with 342,195 young Australian school students across the country receiving free first aid training. St John in Western Australia celebrated 2015, having reached 500,000 school students since the implementation of their First Aid Focus program in 2009.

St John continues to meet regularly with Red Cross, Surf Life Saving, Royal Life Saving and other Australian emergency care providers to discuss strategies for ensuring major first aid providers are consulted by the Industry Skills Council, when first aid units are reviewed.

I express my thanks to our Chancellor, Professor Mark Compton, the National Board of Directors, State and Territory Chief Executive Officers, and all members of national committees for their support during my interim as Acting CEO. Thank you also to the dedicated and loyal team at the National Office and National Product Sourcing Unit. Finally, my thanks to all the St John members and volunteers who together, continue to provide for the safety, health and resilience of our community.

Amanda Power

Ms Amanda Power
Acting Chief Executive Officer and Priory Secretary



St John Ambulance in Australia 2015

TRAINING

788,835 training certificates issued — 3.32% of the Australian population trained by St John

EVENT HEALTH SERVICES

21,222 events and emergencies attended

109,476 people provided with a service (with only one-third of those transferred to hospital)

VOLUNTEER HOURS

3,400,761 (that's 3.4 MILLION!) hours delivered by St John Ambulance services

736,137 hours delivered in by Event Health Services

99,143 hours provided by Community Care

ST JOHN VOLUNTEERS

Working with the support of 2467 paid staff, were:

504 Juniors

2880 Cadets

8312 Event Health Services adult volunteers

564 Healthcare professionals

852 Community Care volunteers

3053 Ambulance volunteers



The NATIONAL BOARD of the Priory in Australia



Prof. Mark R Compton AM KStJ
Chancellor



Mr Glen Brewer CStJ
Receiver General



Prof. Peter Leggat AM OStJ
Director of Training



Ms Sally Hasler CStJ
Priory Officer



Mr Roland Chin CStJ
Chair, Northern Territory



Dr Vlas P Efstathis AM RFD KStJ
Chair, Queensland



Mr Mal Hyde AO APM OStJ
Chair, South Australia



Mr Steve Smith AM CSC OStJ RFD
Chair, Tasmania



Mr Gerard A King KStJ
Chair, Western Australia

Absent

Mr Bill Bunton, Chair, ACT

Mr Richard Neal, Chair, New South Wales

Mr Cameron Oxley OStJ, Chair, Victoria

The AUSTRALIAN PRIORY

Prior

The Governor General His Excellency the Hon.
Sir Peter Cosgrove AK MC (Retd)

Deputy Priors

New South Wales

His Excellency General the Hon. David Hurley
AC DSC (Retd)

Northern Territory

His Honour the Hon. John Hardy OAM

Queensland

His Excellency the Hon. Paul de Jersey AC

South Australia

His Excellency the Hon. Hieu Van Le AO

Tasmania

Her Excellency Prof. the Hon. Kate Warner AM

Victoria

His Excellency Mr Alex Chernov AC QC (to
June)

Her Excellency the Hon. Linda Dassau AM
(from July)

Western Australia

Her Excellency the Hon. Kerry Sanderson AO

Sub-Prelate

Western Australia

The Most Rev. R Herft AM

New South Wales

The Right Rev. R Hurford OAM

Priory Officers

Chancellor

Professor MR Compton AM

Receiver General

Mr G Brewer

Director of Training

Professor P Leggat AM

Hospitaller

Dr N Verma

Priory Officer

Ms S Hasler

Director Of Ceremonies

Dr FHG Bridgewater OAM

Librarian

Professor J Pearn AO RFD

Board of Directors

The Board of Directors consists of the
Chancellor, Receiver General, the Director
of Training, the Priory Secretary, and the
Chair of each State/Territory Council, and the
Australian Youth Council.

State & Territory Council Chairs

Australian Capital Territory

Ms Jane Brooks (to June)

Mr Bill Bunton (from July)

New South Wales

Mr Richard Neal

Northern Territory

Mr Roland Chin

Queensland

Dr Vlas Efstathis AM RFD

South Australia

Mr Malcolm Hyde AO APM

Tasmania

Mr Steve Smith AM CSC OSTJ RFD

Victoria

Mr Cameron Oxley

Western Australia

Mr Gerard A King

Australian Youth Council

Mr A del Pino (to October)

Priory Secretary &

Chief Executive Officer

Mr P LeCornu (to September)

Amanda Power (from September)

Priory Auditors

Manser Tierney & Johnston NSW

Priory Solicitor

Colquhoun Murphy ACT

Chapter

The Priory Chapter consists of all members of the Priory of or above the grade of Commander ordinarily resident within the Priory in Australia, together with a proportion of Representative Members not exceeding one-third of the permanent members of the Chapter within each State or Territory. The Representative Members shall be appointed by the Priory for a period of three years.

Priory

Knight of Justice His Excellency the Hon. Sir Peter Cosgrove AK MC (Retd)

Australian Capital Territory

Knights of Justice Sir W Deane AC KBE, Major General M Jeffery AC CVO MC (Retd)

Knights & Dames of Grace General Sir P Bennett AC KBE DSO, Lady Bennett, Lady Deane, Brigadier PJA Evans (Retd), Air Vice-Marshal HD Hall CB CMG CBE AFC (Retd), J Hazell CVO AM, PGF Henderson AC, Dr IJ Howie-Willis OAM, M Jeffery, P LeCornu, Air Vice-Marshal MD Miller AO (Retd), Dr DG Rossi AO, Sir D Smith KCVO AO, D Sturkey CVO AM, Prof. PG Warfe CSC

Commanders MCB Bonsey AO CVO, C Bollard, J Bollard, S Brady CVO, L Fiori, WA Langsford OBE, R O'Brien, G Newman-Martin CSM RFD (Retd), Col. JR Quantrill (Retd)

New South Wales

Bailiff Grand Cross The Hon. NR Conn AO, JD Spencer AM

Knights & Dames of Justice JF Davies AM, V Grogan AM

Knights & Dames of Grace His Excellency General the Hon. D Hurley AC DSC (Retd)—Deputy Prior, Prof. the Hon. MR Bashir AC CVO, L Berghofer, Prof. FA Billson AO, R Bray, Prof. MR Compton AM, L Conn AM, HJ Delaney, AC Grice OAM, MM Hudson JP, GP Hyles, BE Kinghorn, DS Levy, TJ Mayhew JP, Br. D McEwen, JI Messenger, R Mitchell OAM, J Samuels, Sir N Shehadie AC OBE, S Sinclair, Rear Admiral P Sinclair AC, BE Stirton OAM, RM Sneddon, The Hon. Sir L Street AC KCMG QC



Commanders The Rev. Dr CG Aiken OAM RFD JP, RO Albert AO RFD RD, H Banu-Lawrence, JA Benstead JP, HM Booth, A Brown, DW Buxton, M Champion RAAMC, J Chandler, P Clare, S Coldrick, The Hon. P Collins AM QC, JW Davies ISO JP, J Davis, RB Davis, CJ Dawson, JL Deane, BJ Doyle JP, D Fahey, RC Ferrier OAM, WL Firth OAM JP, Dr GM Fisher, PW Fisher JP, MB Fry, RW Gale, C Gerrard AM, FE Gleave, Major General W Glenn AO RFD ED (Rtd), SM Haring, K Hall, S Hasler, BD Hewlett, A Jansson, GB Kiehne, M Little OAM, C Lott, HF MacNeil, K Martin, Lady Martin, The Right Rev. KB Mason AM, R Neal, KE Miller JP, VJ Miller, JF Mitchell JP, DJ Nilsson OAM, SC Nilsson JP, MF O'Rourke AM MD, Lady Pagan, Rev. D Parker RFD, RD Potts JP, J Powell, C Purdie, Lady Rowland, KP Schneider, AB Smith JP, KH Smith OAM JP, GJ Sneddon, L Spencer AM, Dr EM Stack CBE, M Stenek, P Stening, RC Teusner, G Ticehurst, Sir I Turbott AO CMG CVO, M Vincent, J Ward

Sub-Prelate The Right Rev. R Hurford OAM

Northern Territory

Knights & Dames of Grace His Honour the Hon. J Hardy OAM—Deputy Prior, J Anictomatis AO, J Anictomatis, V Asche AM, KJA Asche AC QC, A Butler, LJ Crompton, T Egan AO, N Evans, L King, D McNeill, T Pauling, T Pauling AO QC, SR Peers OAM JP, PJ Poole, Chief Justice TJ Riley QC, The Hon. Ms S Gordon Thomas AC

Commanders S Baddeley, R Chin, R Coburn, C Garraway, MJ Grayden, B Quirke

Queensland

Bailiff Grand Cross Prof. JH Pearn AO RFD

Knight Of Justice M Bryce AM AE, The Hon. WG Hayden AC

Knights & Dames Of Grace His Excellency the Hon. P de Jersey AC—Deputy Prior, B Arnison, Major General P Arnison AC CVO, AR Brigg, The Hon. Dame Q Bryce AD CVO, Lady G Campbell, AGR Chadwick OAM, LJ Crompton, VL Crook OAM, BM Dawson AM, AP Demaine, VP Efstathis AM RFD, Col. MW Elliott AO ED, L Forde AC, GM Gray MBE, D Hayden, M Hunt, JF Leditschke AM, VJ Little, LM Mackiewicz OAM, D McConnell, AC McDonnell BM, P McMurtrie, S McCosker, I Pickering, DE Price, BS Pursey ED, N Tranby OAM, SD Watson, The Hon. Ms P Wensley AC

Commanders D Baker OAM, MT Boulter, K Brigg, PJ Donnelly, DPW Cunningham JP, ND Fairhurst, Brig. TR Gibson, RLN Gillard, W Glasson AC, F Gledhill, B Henderson, G Hood, R Howes, RJ Jeffery, P Kemp, P Luckin, BP McCafferty, R McEwan, PW Meyers, CM Nielsen, CH Palmer, KJ Solomon, LA Steinhardt, E Young

South Australia

Bailiff Grand Cross Prof. VR Marshall AC

Knights & Dames of Grace His Excellency the Hon. Hieu Van Le AO—Deputy Prior, BEJ Ancell AM, P Arbon AM, BJ Bartlett PSM, FHG Bridgewater OAM, GL Coombes AM, JL Crompton RFD, LA Dansie, R Denham OAM, GA Davies AM RFD ED, RM Edwards OAM, BJ Fotheringham AM, RJ Greig OAM, DC Heard, M Jackson Nelson AC CVO MBE, VW Kollosche, Lady Neal AM, Sir E Neal AC CVO, MA Nunn, E Scarce, Rear Admiral the Hon. KJ Scarce AC CSC RANR, AJ Watt LVO QPM

Commanders AL Andersen, BG Battersby, RS Beahl, M Beard, A Bennett, PA Bird, GB Brewer, DJ Bridges, R Britten-Jones AO, G Curtis OAM, D Daff, KW Dansie, DVV De Giglio ASM, R Dippy, EM Doman OAM, Lady Dunstan, J Dudzinski, J Flett AM, C Gerner, P Gill, SR Hall, PR Hawkins, N Hender BEM, V Humeniuk, A Inglis, P Lorimer OAM JP, S McGovern, A McLachlan, J Marshall, C Moore, V Pavlik, K Peach, JA Rawes OAM, BJ Rayson JP, LW Rogers, HTR Rogerson, RG Schilling JP, SP Sperou JP, CE Williams, GA Woods, CG Wright JP, JF Young

Chaplains Rev. B Daulby

Tasmania

Knights & Dames Of Grace Her Excellency Prof. the Hon. K Warner AM—Deputy Prior, Justice W Cox AC RFD ED, MW Barrett AM, K Brown, RA Cooper BEM, J Cox, RE Graham, Lady Green, The Hon. Sir Guy Green AC KBE CVO, KJ Milbourne OAM, VF Reeve, F Underwood, Col. JD Stewart MC

Commanders EM Allen BEM, The Hon. Justice AM Blow OAM, D Burns, K Burns, RL Byrne RFD, JF Byrne, R Cowie OAM, EC Edwards, C Graham, M Jacobson, Major Gen. G Melick AO RFD SC, SD Miller, D Reynolds, C Smith, JMB Wane, J Weeks

Victoria

Knights of Justice The Right Rev. Dr P Hollingworth AC OBE, IC Nicolson, The Right Hon. Sir N Stephen KG AK GCMG GCVO KBE QC

Knights & Dames of Grace Her Excellency the Hon. L Dassau AM (from July)—Deputy Prior, DA Bache, JN Blackstock, RJ Bluck AM RFD, E Brentnall MBE OAM, PJ Burke, B Carey, The Hon. A Chernov AC QC, E Chernov, Lady Cowen, JF Crennan, FR Davidson, BJ Davis, D de Kretser AC, J de Kretser, WP Deakes, WJ Foley, L Glover, The Hon. Sir J Gobbo AC CVO, M Goodall OAM, SR Granger BEM, A Hollingworth, J Landy AC MBE, L Landy, EA Mason, JA Mawdsley, JL Patterson OAM, Major Gen. FE Poke AO RFD ED, JV Rosenfeld AM OBE, MI Switzer

Commanders B Aimers, FL Archer OAM, GF Blackstock, JW Byrne, EJ Calvert-Jones AO, B Cantlon MBE, MB Carey, D Cawte, DF Cochrane, R Correa, P Cudlipp, J Currie, CR Curwen CVO OBE, AS Davis, N Dine JP, T Duncan, J Dunlop ASM, G Flatt, The Most Rev. Dr PL Freier, BE Granger, BE Gronow, G Harris, JW Humphrey, JW Ireland, GR Jackson, G Keane, B Kidney, PC Leffler, WS Mackieson JP, A Marshall, J Marshall, JT McRae, SI Miller AO LVO QPM, P Neylon, I Nicolson, A Oxford ASM OAM, JD Penaluna, MJ Penaluna, MD Phelan, The Very Rev. DJL Richardson, IV Rogers ASM, M Sellar, GE Shaw, Lady Stephen, D Taylor, C Wassertheil, AG Williams

Western Australia

Knights & Dames of Grace Her Excellency the Hon. K Sanderson AO—Knight Commander, T Ahern ASM, BA Andrews ASM, WJ Barker CD, R Blizard, G Ferguson, DE Franklin BEM, J Johnston OAM, IL Kaye-Eddie ASM, T Hamilton AM, M Isbister ASM OAM, GA King, The Hon. M McCusker AC CVO QC, T McCusker, K Michael AC, M Muirhead OAM, Wing Comm. Dr HF Oxer AM ASM, JE Ree, PS Wood JP, KJ Young

Commanders PG Bates, MJ Cockman OAM, K Collins AM, GB Crandell, J Di Masi, R Dyer, DJ Gildersleeve, M Godwell, BK Hampson, OD Hedemann OAM RFD JP, RN Jesson, JC Jones, E Khangure, S Leslie, KR Littlewood, R Lugg, BF McInerney OAM CD, DCB Mouchemore CD, J Neave, R Passmore OAM, Lieut. Col. Dr R L Pearce AM RFD JP, R Reid AM, C Schelfhout, B Sinclair, JD Snowdon OAM, DJ Stewart OAM, K Swansen, A Williams, JL Williams, JM Williams

Sub Prelate The Most Rev. R Herft AM

Obituary

Australian Capital Territory B Maxwell OStJ

New South Wales R Richards KStJ, W Brash CStJ, K Kelman CStJ, J Christie OStJ, I Delaney OStJ, D Ford OStJ, M Hyett OStJ, C Jackson OStJ, S Bowers MStJ

Northern Territory G Denmede MStJ

Queensland D Buchanan KStJ, G Gleeson CStJ, B Quintal CStJ, T Cramond OStJ, W James OStJ, S Hutchinson MStJ, P Passmore MStJ, V Sims MStJ

South Australia V Kollosche KStJ, F Heddle CStJ, D Thomas CStJ, B Ballard OStJ, D Dry OStJ, R Leane OStJ, R Mitchell OStJ, M Norman OStJ, J Bailey MStJ, R Bird MStJ, D Bower MStJ, E Jones MStJ, P Langdon MStJ, D Norman MStJ, R Thompson MStJ, H Van Lambert MStJ, E Wright MStJ

Tasmania D Lee OStJ, Y Dusautoy MStJ

Victoria A Bromwich KStJ, D Buchanan KStJ, Y Bird CStJ, A Donald CStJ, C Smith CStJ, L Heard OStJ, S Johnston OStJ, L Everett MStJ, E Spangaro MStJ

Western Australia J Allan OStJ, E Brown OStJ, L Richardson OStJ, W Archer MStJ, E Barbour MStJ, E Brady MStJ, B Ellson MStJ, M Marwick MStJ, D Rule MStJ, J Sangston MStJ, R Wilkinson MStJ



TRAINING

Since 1881 when the first, formal first aid training class was delivered in Australia, St John still continues to be the leading provider of first aid training in Australia. In 2015, St John trained 788,835 Australians in life-saving first aid skills, (an increase of 14.97% since December 2014). As a Registered Training Organisation (RTO) and the premier first aid training provider in Australia, St John continually monitors its market requirements to ensure that they are meeting client expectations and needs. As well, St John develops its training programs and resources against RTO requirements, and ensures that all trainers and associated staff are accredited and practised in current first aid protocols and policies.

First Aid in Schools

St John has set the benchmark for developing a resilient Australian youth through its highly successful First Aid in Schools program. In the past year, 342,195 young school students across the country received free first aid training—learning the DRSABCD Action Plan, how to make an emergency call using Triple Zero, manage an unconscious casualty, and how to provide first aid for injuries such as bleeding and burns. With teacher resources developed by St John, modules are available for Foundation Level to Year 6, to use as part of schools' curricula for continued raising of awareness of personal first aid.

Since the launch of First Aid Focus by St John in Western Australia in 2009, Western Australia celebrated reaching 500,000 students in 2015; and Victoria has integrated the program with the Victorian Essential Learning Standards curriculum.

Training resources

As the premier first aid teaching organisation, the National office of St John gained an exemption from the requirement for all students to have a Unique Student Identifier (USI) number when they enrol in an accredited first aid course. This exemption was only applicable during 2015, and come 1 January 2016, all students will be required to provide a USI, and all State and Territory St John training programs will be equipped with the essential knowledge and resources to assist all student queries and requirements.

In 2015 St John expanded its range of training courses and further developed existing products to better meet the needs of our clients. Improvements were implemented to the courses in pain management and motorcycle first aid. In response to customer feedback and demand, the Electrical Services Industry and Low Voltage Rescue courses were aligned, and a single 8-hour course was made available.

As well as meeting the needs of commercial clients, St John worked with members and volunteers, delivering new member reaccreditation workbooks, and ensuring that training resources were stocked and delivered efficiently. For the St John younger members, the third first aid workbook in a three-year program of training for Cadets and Juniors, was delivered for the commencement of February training. These workbooks are now fully streamlined to provide a program of effective first aid training that is easy for divisions to implement.

Volunteer training

As a national Registered Training Organisation, the St John National office continued to work closely with the Australian Skills Quality Association, the Industries Skills Councils, relevant reference groups, and the St John National Training Quality Group to ensure that trainers not only had the appropriate resources to deliver first aid training, but were equipped with the personal skills and knowledge to deliver quality training with confidence and professionalism.

All St John trainers are accredited with a Certificate IV in Training and Assessment, and during the past year their resources were reviewed and updated. The most significant update to these resources was to ensure trainers were able to effectively engage with students who have low literacy and/or numeracy skills.

Training for all volunteers is critical as it gives them the confidence and knowledge to perform their roles safely and effectively at all times. New initiatives developed during 2015, included:

- a revised training program for the Certificate II in Emergency Medical First Response and for the Certificate III in Basic Health Care
- a customer service training program that aims to improve the volunteer's skills in customer interaction
- a complete review of the training programs for team and Officer leadership.



E-Learning

In 2015 St John significantly increased the range of e-learning products available to customers and volunteers. E-learning allows customers and volunteers to access quality training from anywhere, on a variety of electronic devices. In the past year, more than 100,000 customers completed the Provide First Aid online prelearning course which was developed, and is maintained, by the National Office.

For volunteers e-learning projects completed in 2015 included:

- customer service awareness training
- 14 new modules for the Certificate II in Emergency Medical First Response
- completely revised and updated Child And Vulnerable Persons' Safety Awareness training to align with changes in federal government policies.

For our general customer and client organisations e-learning projects included:

- first aid for mental health
- sharps and spills management
- blood pressure
- diabetes.

Community first aid training

In Victoria, St John expanded their 'Waterfirst' first aid program to include public swimming pools, private residences and schools. This program is a short online program designed to teach the community what to do in the event of a water emergency. In partnership with the Community Fire Authority, St John in Victoria also expanded their first aid programs to communities at risk of bushfires.

St John in the ACT expanded its community education programs by offering free first aid training to the elderly. This built upon its existing community first aid education programs in schools, detox facilities, shelters and refuges.

St John in the NT developed links with the Royal Darwin Hospital and Top End Mental Health Services to teach first aid skills to their patients. The St John NT Community Education Program received a vehicle donated by the Variety Club.

Medical Advisory Panel

The Medical Advisory Panel met twice during 2015, to provide their expert professional advice on all aspects of best practice first aid in training, research, and healthcare requirements.

For example, the Medical Advisory Panel:

- researched and revised content for a new edition of *Australian First Aid*, Australia's most comprehensive first aid manual
- approved grants funding to two research submissions, and agreed to identify specific research subjects that showed gaps in research evidence, which could add to St John knowledge and expertise
- endorsed inclusion of information on the dangers of positional and restraint asphyxia to specialised first aid courses for people who may be involved in retraining others (e.g. police, security guards), as recommended by the Queensland coroner

In respect to Event Health Services, the Medical Advisory Panel also:

- reviewed the credentialing process of healthcare professionals who volunteer with St John, and undertook revision of the Clinical Practice Guidelines
- endorsed the national Code of Conduct for Healthcare Professionals

Every five years, the International Committee on Resuscitation (ILCOR) presents their reviews of all the current literature on resuscitation. The St John Medical Advisory Panel will, in early 2016, make their recommendations on changes to be implemented in St John, arising from the ILCOR recommendations and taking into account the Australian Resuscitation Council's recommended changes to first aid protocols.



EVENT HEALTH SERVICES

Over 8000 volunteers provided almost 740,000 hours of service during 2015. These duties were fulfilled across a wide range of events: from local community and school activities, through to major world class events, such as the Asian Cup and the International Cricket Council, both of which performed in most of the Australian states and territories.

Of the almost 110,000 people who were provided with first aid care during 2015, only a third of those were transferred to hospital for further management or ongoing assessment.

Events

St John aims to continue to be the organisation of choice for quality first aid services and has been looking at a long term strategy to ensure that St John is meeting the needs of our community.

St John National and the Event Health Services Group continued to collaborate throughout 2015—producing guidelines to ensure cross-border communication and consistency in the delivery of services, and a risk assessment tool.

In January 2015 the National Event Health Services Group conducted a SWOT analysis to evaluate how effectively St John was meeting the needs of event organisers and the community. As a result, St John has implemented changes to ensure it continues to provide the highest and most efficient level of service. St John continues to advocate to the Federal and State/Territory Government the importance of having event guidelines in place for the provision of health services at public events.

The Australian Youth Advocacy team investigated the ways of best welcoming young people into adult divisions, and the National Event Health Services team are looking at using these strategies to help our youth members' transition into adult divisions.

St John in Tasmania had an increased demand for provision of high-end Event Health Services, providing their first aid professionalism at the International Hockey Challenge in Hobart, the National Mountain Bike Championships, and the Tasmanian Endurance Riders Club National Championships.

St John in Western Australia implemented an events operation centre which provided after-hours logistics and a coordination service for volunteers. St John WA also provided services at a Perth International Arts Festival Performance attended by 1.2 million people.

In South Australia, St John provided services at several large events including the Royal Adelaide Show where 168 volunteers attended duty. St John were also involved in a bushfire response early in 2015, and volunteers in Sampson Flat worked alongside other emergency services in a coordinated and integrated response.

In New South Wales, St John provided first aid support at a diverse range of events such as small community fetes to the annual City2Surf.

PRODUCTS

National online shop

In March 2015, the National online St John Shop was launched.

The National online Shop was built to assist States and Territories with a streamlined and efficient shopping experience for their customers and clients. The Shop provides customers with the opportunity and convenience to purchase St John first aid kits and components, equipment and print resources, quickly and efficiently. Implementation of the Shop gives St John the opportunity to increase their market reach, build upon existing product items, and enhance their service and engagement with customers.

Within the first nine months of the Shop's operation, revenue exceeded expectations with an income of almost \$1M. As well, there was over 40% of return customers purchasing premium priced St John products—proof of the quality of products and St John customer service. The online Shop is managed by the National Product Sourcing Unit on behalf of the States and Territories, with a subcommittee of those entities guiding the strategic development of the Shop. Sales from the Shop continues strongly, and is successfully meeting all key performance indicators.

New products

The St John National Product Sourcing Unit developed over 40 new products in 2015. These included an defibrillator cabinet range, stretchers and other emergency items. A number of retail and corporate kits were also developed for larger business clients, and a range of new consumables, as demanded by St John customers. The National Product Sourcing Unit maintained its International Standards Operations licence, its TGA registration and Ministry of Health certification, and provided training for internal staff on auditing standards and roles.

Defibrillators in the community

St John continued to advocate the placement of defibrillators in high traffic areas in the community—with the hope to increase casualty survival by early defibrillation. In 2015, the Victorian government spent \$3M rolling out 1000 defibrillators into local sporting clubs, supporting St John's desire to increase the number of defibrillators available to the Australian public. St John in the ACT donated a number of defibrillators to small key community organisations.



AMBULANCE SERVICES

The St John Ambulance services in Western Australia and the Northern Territory together delivered over 3.4 million hours of pre-hospital care in 2015.

The dedication and quality of service provided by St John Ambulance staff and volunteers across the vastness of the west and north, continues to support the St John reputation.

In the Northern Territory:

- 47,524 ambulance responses
- 35,484 patients transported to hospital
- 46,984 Triple Zero calls received
- 43,616 hours dedicated by 209 full time staff and over 440 enthusiastic volunteers.

In Western Australia (2014–2015)

- 272,885 ambulance responses
- 513,112 Triple Zero calls received by the Operations Centre
- more than 85% of calls responded to within 15 minutes
- 484 helicopter missions successfully completed.



Other COMMUNITY SERVICES

Community care

Across Australia St John continue to deliver a range of programs of benefit to the elderly, disabled or disadvantaged. In 2015, 852 community care volunteers delivered almost 10,000 hours of services to the community.

St John in Queensland continues to run Silver Cord Telephone Reassurance Service, the Hospital Personal Support Services, and community-based transport services.

St John in South Australia gained ongoing Commonwealth government funding to enable the St John Community Care Program to continue delivering social support for clients aged over 65 years

Ophthalmic

In 2015 St John Ambulance Australia continued to provide financial support for four Palestinian ophthalmic nurses who provided outreach services from the St John of Jerusalem Eye Hospital. St John Ambulance Australia also decided to increase its support and will be funding the training of nurses at the hospital from 2016.

St John was involved in a range of different activities to develop awareness as well as raise funds for the Hospital. St John launched an Australian Friends of St John campaign where supporters can sign up to become a friend of the St John Eye Hospital. All funds raised will go towards the St John Eye Hospital.

The National Office developed a range of ophthalmic-inspired merchandise items such as t-shirts, hoodies, phone covers and laptops with the goal of sending profits to the hospital. On 30 October 2015 the National Office hosted an Ophthalmic Trivia Night and raised almost \$4000 from enthusiastic participants.

Tom Ogilvie-Graham, CEO of the St John Eye Hospital, and Isla Richards, Director of Fundraising at the Hospital, visited Australia in 2015 and attended the Federal Council meeting and the St John national convention in Brisbane. Ron Finkel, President of Hadassah Australia, also attended the Federal Council meeting to talk about the partnership between the Hadassah Hospital and the St John Eye Hospital.

St John partnered with the Order of Malta to provide 500 first aid kits to school children in remote areas of Timor-Leste. Each kit was branded with the badge of the Order of Malta and the St John Ambulance Australia logo. The kits were sent to the Embassy in Darwin and then to the President's Office in Dili for distribution to schools throughout Timor-Leste.

2015 Volunteer Community Development Project, Timor-Leste

The Volunteer Development Project in Timor-Leste was again successfully delivered in 2015. Headed by Sarah McLaughlin from St John in the Northern Territory, the Project saw 422 members of the Oecussi and Dili communities trained in basic first aid awareness, with both government and non-government organisations participating.

In addition, St John again successfully partnered with the Royal Australasian College of Surgeons to deliver ophthalmic services to the developing community of Oecussi with 332 patients examined, 53 eye operations, and 115 spectacles prescribed. Surgeons from the College also mentored local doctors, nurses and optometrists in providing essential healthcare knowledge and skills in other local healthcare professionals, in a move to establishing a more sustainable healthcare solution in the future. St John looks forward to continuing their partnership with the College in 2016.



our YOUTH

Australian Youth Advisory Network

In 2015 St John farewelled the Australian Youth Council and said hello to the new fresh-faced Australian Youth Advisory Network (AYAN) whose role is to communicate and consult with young members, represent their views to stakeholders in the organisation, and help St John to make first aid a part of everybody's life. 2015 saw the development of new branding and the launch of a page on the social media platform, Facebook. This enabled AYAN to connect with over 450 young members in the first 12 months of operation. The AYAN also commenced its Ambassador Program with two Ambassadors appointed.

The AYAN also consulted with 156 young members via an online survey to establish their views and understandings about diversity and inclusion in St John. The resultant report, *Diversity and inclusion in St John: Young members' perspectives in 2014* was provided with recommendations to the National Board. In addition, the AYAN consulted with young members via their Facebook page to produce the report, *Welcoming young members in adult divisions: Volunteer perspectives in 2015*. The report was provided to the Event Health Services Group.

St John in Western Australia developed new programs, across a range of ages, for youth members: a high-volume, short first aid program appropriate for primary schools' First Aid Clubs, and extended first aid programs, embedded within Event Health Services, for 16–17-year-old recruits.

Child protection

Due to the changes to the *Child and Vulnerable Persons Safety Standards and Guidelines*, the Child and Vulnerable Persons Safety St John training was updated to provide a more flexible and transparent approach to training. It is now policy for all adult members (paid staff and member volunteers) within St John Ambulance Australia to undertake awareness training and annual recertification training. E-learning programs were developed so that members are able to complete this training at a time and place that suits them.

Some St John members are required to complete the higher level of training which involves completing assessment against the unit of competency 'CHCPRT001: Identify and respond to children and young people at risk of harm'. In addition to completing the online programs, these members are required to complete a workbook covering the requirements of this unit of competency.

Cadets

In 2015 the Cadet Proficiency Program was streamlined reducing the number of badges available from 37 to 20. This process will make the maintenance and upkeep of these resources more realistic, and will ensure their ongoing relevance. It will improve the quality of the publications over time with available resources being devoted to a smaller number of courses rather than spread thinly over a larger number.

January 2015 saw yet another successful National Cadet Camp in the Northern Territory with highlights including a visit to the Territory Wildlife Park and Jumping Crocodile Cruise a visit to Crocodylus Park and the National Cadet Competitions.

2015 also marked the 100th anniversary of the landing at Gallipoli by Australian and New Zealand diggers. A special supplement to the St John ANZAC Heritage Proficiency Course was developed, with St John Ambulance Australia Cadets collaborating with St John Ambulance New Zealand Cadets to make combined Trans-Tasman St John ANZAC Wreaths. New Zealand busied themselves with making silver fern motifs and forwarded these on to the Australian Cadets who added their wattle sprigs and Australian Cadets forwarded wattle sprigs to the New Zealand Cadets. The Wreaths were laid at War Memorials in both countries during ANZAC Day ceremonies.



The ORDER OF ST JOHN

Grand Council 2015

The Order's Grand Council meeting was held in Edinburgh in May 2015. Major items discussed included governance of St John international regional reports, presentations regarding improving infant health, and the international office budget.

Admissions and promotions

St John was proud to admit 98 people to the Order, and promote 21 people within the Order in 2015. These people are congratulated for their untiring and dedicated service to the Australian community, and for upholding the values and virtues of the The Most Venerable Order of the Hospital of St John of Jerusalem.

E-learning support for Pories

The National E-Learning program hosted three webinars (to accommodate different time zones), in order to share best practice and lessons learnt whilst implementing e-learning packages. St John Priory members from Canada, New Zealand, Hong Kong, Singapore, South Africa and Wales participated. The Pories provided enthusiastic and positive feedback, describing the information as invaluable in assisting them in how to best implement e-learning in their own countries.

St John Papua New Guinea

St John Australia continued their financial support of St John in Papua New Guinea (PNG) in 2015. Matt Cannon, a St John NSW volunteer and paramedic, was instrumental in organising the donation of equipment to PNG event health services, for the South Pacific Games in July 2015. Whilst there, Mr Cannon also provided clinical governance and training to St John PNG members.

Two St John PNG senior managers, Mollen Molki and Bobby Kakare studied an 8-week Paramedic Induction course with the NSW Ambulance Service, enabling them to apply this training to St John PNG's paramedic and emergency management training programs.

Asia/Pacific regional meeting

In March, the Chancellor and CEO were proud to represent St John Australia during the inauguration of Hong Kong as a St John Priory. St John Hong Kong has been providing first aid and healthcare services for over 130 years, and were congratulated on become the eleventh Priory of the Order.

Whilst in Hong Kong, the Asia-Pacific Regional meeting was also held, attended by all St John Pories and Associations from around the world.

Admissions and Promotions 2015

The Priory

Promotion to Commander
Brett Aimers

Admission as Officer
Amanda Power, Timothy Wieland

Admission as Member
Paul Compton, David Elliott, Shay McAuley

AUSTRALIAN CAPITAL TERRITORY

Promotion to Officer
Caroline Gliddon

Admission as Member
Brian Alabaster, Shane Lenson,
Margaret Naylor, Rae-Maree Powell

NEW SOUTH WALES

Promotion to Commander
Douglas Parker, Milan Stenek

Promotion to Officer
Isabelle Moutia

Admission as Member
Danny Fox, Louise Hallett, Brent Murray,
Michael Sharpin, Carol Slade, Byron Tyrer

NORTHERN TERRITORY

Promotion to Commander
Roland Chin

Promotion to Officer
Glen Auricht, Kimberlee McKay,
Gregory Payne, Kelly Raven

Admission as Member
Nerissa Brumby, Hailee Skinner

QUEENSLAND

Promotion to Officer
Sandra Wyburn

Admission to Officer
Glen Morrison

Admission as Member
Bradley Hutchinson, Margaret Lutz,
Colin Thring, Raymond Thurlow

SOUTH AUSTRALIA

Promotion to Commander
Darren Daff, Colin Moore

Promotion to Officer
John Anderson, Ethel Batten, Allen Burns

Admission as Member
Carey Evans, Patricia Lovell,
Alexander McCallum, Andrew Paues

TASMANIA

Admission as Member
Brent Cashion, Aaron Cassidy, Dale Fitch,
Vanessa Henry, Diana Howard,
Joseph Ratcliffe

VICTORIA

Promotion to Knight of Grace
Iain Nicolson

Promotion to Officer
Bruce Caslake

Admission as Member
Stephen Aitken, Ben Allan, Kay Bell,
Lindsey Booth, Rodney Collins,
Jayne Dicketts, Daniel Dycer, Brenton Key,
Heather Morrison, Brenda Oxford,
Jeffrey Priest, Matthew Waxiel

WESTERN AUSTRALIA

Promotion to Officer
Clifford Fishlock, Barry Price, Anthony Smith

Admission as Officer
Sally Simmonds

Admission as Member
Wayne Austin, Kylie Bailie, Anette Barnes,
John Bartle, Jodie Blackman, Paul Bogoni,
Sherise Brooks, Thomas Bunt, Morena Carusi,
Gary Davis, Andrew Diong, Robert Ellis,
Helen Evans, Garry Fairman, Daniel Forsdyke,
Brain Gallop, Barbara Groves, Alison Gulland,
Tanya Hansen, Graham Head, Philip Hall,
Fiona Hardingham, Joan Horne,
Katherine Irvine, David Jolly, Christine Larkin,
Gregory Lincoln, Martin Luscher,
Norman Lyon, Rosemary Maidment,
Robyn Murray, Michael Napier, Graeme
Parkes, Zoe Payne, Steven Petchell,
Christine Philippa, Arthur Pincham,
Jeanette Plowman, Robert Pownall,
Owen Randell, Wendy Robertson,
Glen Saunders, John Seaman, Grant Solomon,
Patricia Stidworthy, Denise Sutherland,
John Thomson, Neil Thornton,
Nathan Tournay, Lynda Tyler, Thomas Walker,
Peter Whitney, Trudy Wisewould

The HISTORICAL SOCIETY

St John Ambulance Australia continues to have a very active and effective historical society. Known as the St John Ambulance Historical Society of Australia it is federally organised with both a national organisation and State/Territory branches. The Society's forerunner, the Priory History Group, was formed 16 years ago in 1999. The Historical Society which grew from that, has been formally constituted since 2001 and now has about 280 members including a small group of overseas supporters.

The Historical Society conducted its 17th consecutive annual history seminar followed by its annual general meeting in Brisbane in May 2015. As usual these two key events ran in conjunction with the National Members' Convention. The audiences were large and greatly enjoyed each event.

The keynote paper at the Brisbane seminar was delivered by the Society's Deputy Editor Mr Tim Wieland OStJ, whose topic was the life and work of Dr Samuel T Knaggs MD (1842–1921) an Irish-born surgeon who in 1881 taught Australia's first officially sanctioned public St John Ambulance first aid class. Dr Knaggs then founded Australia's second St John Ambulance Centre in Newcastle in 1884 and subsequently was instrumental in establishing the New South Wales St John Centre in Sydney in 1890.

An important development was the publication of the first edition of *One St John* a new online international journal of St John history. An Australian initiative with its joint editors being the Priory Librarian, Professor John Pearn, and the Historical Adviser to the Office of the Priory, Dr Ian Howie-Willis).

The Historical Society has continued publishing its high-quality annual historical journal *St John History*, the 15th volume of which was released in May 2015. The Society also publishes a lively quarterly newsletter, *Pro Utilitate*, now in its 14th year of publication.



A message from the Receiver General

I present to you the financial statements for St John Ambulance Australia Incorporated in respect of the year ended 31 December 2015. Consolidated revenue for the year was in excess of \$8.7 million but overall a loss of \$492K was incurred.

Funding for our National Office continued to be supported by contributions from all States and Territories, but for the first time amounts received were below budget reflecting an emerging view held by some jurisdictions that not all of the traditional National functions will be supported. This budget shortfall directly reflects the accounting loss and has caused your Directors and management to curtail some services, and exist within a smaller operating environment. Despite this shift, your Directors remain determined to have a strong National Office to sustain the Priory.

The National Product Sourcing Unit (NPSU) continued to source quality merchandise from international suppliers and to manage the impact of foreign exchange fluctuations. Highlights for this year were the launch of the online Shop and an increase in turnover by more than 20%. The NPSU performs a critical Priory function and the outlook is buoyant.

The valuation for the managed investment portfolio at 31 December 2015 was in excess of \$13.5 million, a small increment during a year where cash returns were strong but the overall value declined slightly in a volatile market. Traditionally, income from this portfolio has been retained by the investment manager to reinvest. However, in the circumstances of the budget deficit referred to above, the National Board has approved a once-off withdrawal from the portfolio, should it be required, to supplement the National Office cash flow. For the future, the Board's resolve is to generally run a balanced budget so that such withdrawals are infrequent.

In February 2015 the Governor General of the Commonwealth of Australia, His Excellency General the Honourable Sir Peter Cosgrove AK MC dedicated our new National Office building in Deakin West, ACT. The ground floor occupied by St John was substantially renovated before relocation in the previous year and in 2015 improvements were made to the common lobby and first floor leased tenancy. The building is now in excellent condition and adequately meets the Priory's needs.

Throughout 2015 I chaired four meetings of the Budget Subcommittee and two meetings of the Risk and Compliance Committee. Expert commentators were invited to address meetings on subjects relevant to the not-for-profit sector and St John. Matters arising were reported to the National Board and selected resources are uploaded to a secure portal run for directors. St John is an active member of the Community Council of Australia and endorses the Federal Government's retention of the Australian Charities and Not-for-profits Commission. To those individual members of both committees, I express appreciation for your contribution and support.

I continue to be inspired by all of the St John volunteers who give so much time and energy to serve the community and enhance the brand that is St John Ambulance Australia.

I offer sincere thanks to the Chancellor, Professor Mark Compton, and all my National Board colleagues for their encouragement and commitment as always. Similarly, to the National Office staff, I acknowledge the guidance, hard work and enduring support you have afforded me during a year of some change. Particular mention must go to former CEO Peter LeCornu upon his retirement during the year, and for the sterling effort he gave to St John; my personal best wishes go to him for the future. Also, to Amanda Power for acting in the CEO role in addition to her normal duties—I say very well done.



Mr Glen Brewer CStJ
Receiver General

The financial statements



Manser Tierney & Johnston
Chartered Accountants

ST. JOHN AMBULANCE AUSTRALIA INCORPORATED
ABN 83 373 110 633

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST. JOHN AMBULANCE AUSTRALIA INCORPORATED

Report on the Financial Report

We have audited the accompanying financial report of St. John Ambulance Australia (the Association), which comprises the statement of financial position as at 31 December 2015, statement of comprehensive income, statement of cash flows and statement of changes in equity for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of St. John Ambulance Australia is responsible for the preparation of the financial report that gives a true and fair view in accordance with the Associations Incorporation Act 1991 (ACT), the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the committee determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Association's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

.../2

Manser Tierney & Johnston ABN 83 381 645 430

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ST. JOHN AMBULANCE AUSTRALIA INCORPORATED
ABN 83 373 110 633

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
ST. JOHN AMBULANCE AUSTRALIA INCORPORATED

Independence

In conducting our audit, we have complied with the independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and any applicable code of professional conduct in relation to the audit.

Opinion

In our opinion, the financial report of St. John Ambulance Australia has been prepared in accordance with the Associations Incorporation Act 1991 (ACT) and Div 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

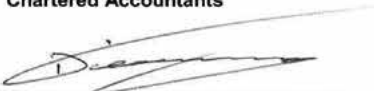
- i) giving a true and fair view of the Association's financial position as at 31 December 2015 and of its financial performance for the year ended on that date; and
- ii) complying with Australian Accounting Standards to the extent described in Note 1, the Associations Incorporation Act 1991 (ACT) and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial report has been prepared to assist St. John Ambulance Australia to meet the requirements of the Associations Incorporation Act 1991 (ACT) and the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose.

Signed at Wahroonga this 5 day of April 2016.

MANSER TIERNEY & JOHNSTON
Chartered Accountants


.....
DANE B R TIERNEY
Partner

Committee's Report

Your Committee members submit the financial statements of St John Ambulance Australia Incorporated for the financial year ended 31 December 2015.

Committee members

The names of Committee members throughout the year and at the date of this report are:

Professor MR Compton

Mr G Brewer

Professor P Leggat

Ms SA Hasler

Ms J Brooks to 23.06.2015

Mr R Bunton from 28.7.2015

Dr VP Efstathis

Mr GA King

Mr C Oxley

Mr A Thirlwell to 30.1.2015

Mr R Neal from 23.2.2015

Mr M Hyde

Mr R Chin

Mr G Melick to 27.1.2015

Mr S Smith from 27.1.2015

Mr A Del Pino Martin to 23.10.2015

Principal activities

The principal activities of the Association during the financial year was:

- a. the national administration and policy making of St John Ambulance Australia and its charitable first aid and community service work.
- b. the printing and publication of texts and books for the teaching of first aid and ancillary subjects, and for the instruction of members of the organisation.
- c. the assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

Significant changes

No significant changes in the nature of this activity occurred during the financial year.

Operating result

The net deficit of the Association for the financial year amounted to \$492k.

Signed in accordance with a resolution of the members of the Committee.



Professor Mark Compton
Chancellor



Mr Glen Brewer
Receiver General

Dated this twenty-ninth day of March 2016.

Statement by members of the Committee

for the year ended 31 December 2015

The Committee has determined that the Association is not a reporting entity and that these special purpose financial statements should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the attached financial statements as set out on pages 28 to 38,

1. present a true and fair view of the financial position of St John Ambulance Australia Incorporated as at 31 December 2015 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements, the requirements of the *Associations Incorporation Act 1991* (ACT) and the *Australian Charities and Not-for-Profits Commission Act 2012*; and
2. at the date of this statement, there are reasonable grounds to believe that St. John Ambulance Australia Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Professor Mark Compton
Chancellor



Mr Glen Brewer
Receiver General

Dated this twenty-ninth day of March 2016.

Statement of comprehensive income

for the year ended 31 December 2015

	Notes	2015 \$	2014 \$
Revenues from ordinary activities	2	8 742 063	7 881 104
Cost of sales of publications, first aid kits and components and uniforms	3a.	(5 048 785)	(4 543 837)
Employee benefits expense		(1 743 619)	(1 347 877)
Depreciation and amortisation expenses		(82 847)	(73 478)
Other expenses from ordinary activities		(2 245 851)	(1 849 328)
Net current year surplus (deficit)		(379 039)	66 584
Other comprehensive income			
Net gain (loss) on remeasurement of managed investments		(113 391)	170 398
Total other comprehensive income for the year		(113 391)	170 398
Total surplus (deficit) for the year	3d.	(492 430)	236 982

Statement of financial position
for the year ended 31 December 2015

	Notes	2015 \$	2014 \$
Current Assets			
Cash assets	4	782 063	1 552 400
Receivables	5	1 051 618	1 418 188
Inventories	6	755 482	603 410
Other	7	75 781	98 425
Total Current Assets		2 664 943	3 672 423
Non-Current Assets			
Other financial assets	8	13 565 301	13 112 668
Property, plant & equipment	9	2 306 661	2 215 394
Total Non-Current Assets		15 871 962	15 328 062
Total Assets		18 536 906	19 000 485
Current Liabilities			
Payables	10	551 045	543 982
Provisions	11	229 367	193 521
Other	12	18 688	32 750
Total Current Liabilities		799 101	770 253
Non-Current Liabilities		–	–
Total Non-Current Liabilities		–	–
Total Liabilities		799 101	770 253
Net Assets		17 737 805	18 230 232
Equity			
Reserves	13	536 392	936 083
Retained surplus	14	17 201 413	17 294 149
Total Equity		17 737 805	18 230 232

Statement of cash flows
for the year ended 31 December 2015

	Notes	2015 \$	2014 \$
Cash flow from operating activities			
Receipts from customers		7 931 754	7 251 810
Investment income		108 139	69 276
Payments to suppliers and employees		(8 636 417)	(7 345 222)
Net cash provided by (used in) operating activities	20b.	(596 524)	(24 136)
Cash flow from investing activities			
Proceeds from sale of property, plant and equipment		–	–
Payment for property and plant		13 000	(113 711)
Purchase of shares		(186 813)	(2 521 627)
Transfer to Bell Reserve		–	–
Net cash provided by (used in) investing activities		(173 813)	(2 635 338)
Cash flow from financing activities			
		–	–
Net increase (decrease) in cash held		(770 337)	(2 659 474)
Cash at beginning of the year		1 552 400	4 211 874
Cash at the end of the year	20a.	782 063	1 552 400

Statement of changes in equity
for the year ended 31 December 2015

	Notes	2015 \$	2014 \$
Reserves	13		
Opening Balance 1 January 2015		936 083	1 079 441
<u>Add:</u> Movements to/(from) Reserves		(399 691)	(143 358)
Closing Balance 31 December 2015		536 392	936 083
Retained Profits	14		
Retained profits at 1 January 2015		17 294 149	16 913 808
<u>Add:</u> Operating Surplus/(Deficit) for the Year		(492 427)	236 982
		16 801 722	17 150 790
<u>Add:</u> Transfers (to)/ from Reserves		399 691	143 358
Retained profits at 31 December 2015		17 201 413	17 294 148
TOTAL EQUITY		17 737 805	18 230 232

Notes to the financial statements

for the year ended 31 December 2015

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the *Associations Incorporation Act 1991* (ACT) and the *Australian Charities and Not-for-Profits Commission Act 2012*. The Committee has determined that the Association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values, or except where specifically stated, current valuations of non-current assets.

Notes Accounting policies

1 The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these financial statements.

a Property, plant and equipment

Property, plant and equipment are carried at cost, independent or committees' valuation. All assets, excluding freehold land and buildings, are depreciated over their useful lives to the association from the time the asset is held ready for use.

b Impairment of assets

At the end of each reporting period, the entity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

c Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned on the basis of weighted average costs.

d Employee provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

e Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

f Cash on hand

Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

g Accounts receivable and other debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Notes	Accounting policies
h	<p>Revenue and other income</p> <p>Revenue is measured at the fair value of the consideration received or receivable.</p> <p>Interest revenue is recognised using the effective interest rate method.</p> <p>Grant and donation income is recognised when the entity obtains control over the funds which is generally at the time of receipt.</p> <p>All revenue is stated net of the amount of goods and services tax (GST).</p>
i	<p>Goods and Services Tax (GST)</p> <p>Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The amount of GST recoverable from, or payable to, the ATO is included with other payables or receivables in the Balance Sheet.</p>
j	<p>Financial assets</p> <p>Investments in financial assets are initially recognised at cost, which includes transaction costs and are subsequently measured at fair value which is equivalent to their market bid price at the end of the reporting period. Movements in fair value are recognised through an equity reserve.</p>
k	<p>Account payable and other payables</p> <p>Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.</p>
l	<p>Member's liability</p> <p>Members are only liable for the amounts each member owes the association in respect of their membership ie fees or subscriptions due to the association and otherwise have limited liability for the debts of the association.</p> <p>Members of the management committee of the association also have limited liability for the debts of the association.</p>
m	<p>Comparative figures</p> <p>Where required by Accounting Standards, comparative figures have been adjusted to conform with changes in presentation for the current financial year.</p>

Notes	Notes	2015 \$	2014 \$
2	REVENUE		
	Operating activities		
	State and Territory contributions	1 886 747	2 250 448
	Sale of first aid kits, components and uniforms	5 770 532	4 673 996
	Donations	98 130	122 342
	Other	75 505	27 769
		<u>7 830 914</u>	<u>7 074 555</u>
	Non-operating activities		
	Interest receivable	13 621	68 135
	Return on managed investments	784 073	598 352
	Sponsorship	12 880	41 422
	Rental income	100 575	98 640
		<u>911 149</u>	<u>806 549</u>
	Total revenue from ordinary activities	<u>8 742 063</u>	<u>7 881 104</u>
	Unrealised gain on investments	(113 391)	170 398
	Total revenue	<u>8 628 672</u>	<u>8 051 502</u>
3	SURPLUS FROM ORDINARY ACTIVITIES Surplus from ordinary activities has been determined after:		
	a. Expenses		
	Cost of first aid kits, components and uniforms	5 048 785	4 543 837
	Depreciation of property, plant & equipment	82 847	73 478
	Net loss on disposal of plant & equipment	4 902	125 934
	Stock write offs	61 826	42 063
	Remuneration of the auditor—audit or review	14 200	14 841
	b. Revenue and net gains (losses)		
	Net gain (loss) on disposal of property, plant & equipment	(4 902)	(125 934)
	Unrealised gain on investments	(113 391)	170 398
	c. Significant revenues and expenses The following revenue and expense items are relevant in explaining the financial performance		
	Contributions receivable from States and Territories	1 886 747	2 250 448
	d. Surplus (deficit) by function		
	National office	(433 772)	340 786
	National product sourcing unit	(58 658)	(103 804)
		<u>(492 430)</u>	<u>236 982</u>
4	CASH ASSETS		
	Cash on hand	1 300	1 300
	Cash at bank	714 599	583 126
	Cash on deposit	66 164	967 974
		<u>782 063</u>	<u>1 552 400</u>
5	RECEIVABLES—Current		
	Trade receivables	—	—
	Other receivables	282 740	494 831
	Related entities	768 877	923 358
		<u>1 051 618</u>	<u>1 418 188</u>

Notes	Notes	2015 \$	2014 \$
6	INVENTORIES—Current		
	Raw materials and component stores at cost	331 901	159 435
	Publications at cost	317 129	300 806
	Work in progress at cost – publications	199	14 637
	Merchandise and memorabilia at cost	106 253	128 533
		<u>755 482</u>	<u>603 410</u>
7	OTHER ASSETS		
	Prepayments	60 879	83 523
	Deposits	14 902	14 902
		<u>75 781</u>	<u>98 425</u>
8	OTHER FINANCIAL ASSETS		
	Managed investments – at market value	13 565 301	13 112 668
		<u>13 565 301</u>	<u>13 112 668</u>
9	PROPERTY, PLANT AND EQUIPMENT		
	Plant and equipment		
	Plant and equipment – at cost	462 794	383 148
	Less accumulated depreciation	(293 123)	(249 821)
		<u>169 672</u>	<u>133 328</u>
	Land and buildings – at cost	1 932 426	1 932 426
	Less accumulated depreciation	(23 126)	(11 564)
		<u>1 909 300</u>	<u>1 920 862</u>
	Leasehold improvements	246 174	169 177
	Less accumulated depreciation	(18 485)	(7 973)
		<u>227 689</u>	<u>161 204</u>
	Total property, plant and equipment	<u>2 306 661</u>	<u>2 215 394</u>
	Movement in carrying amounts		
	<i>Plant and equipment</i>		
	Balance at beginning of year	133 329	298 580
	Additions	115 012	14 623
	Disposals	(13 000)	–
	Depreciation expense	(60 766)	(53 940)
	Profit/(loss) on disposals	(4 902)	(125 934)
	Carrying amount at end of year	<u>169 672</u>	<u>133 328</u>
	<i>Land and buildings</i>		
	Balance at beginning of year	1 920 865	1 932 426
	Additions	–	–
	Disposals	–	–
	Depreciation expense	(11 565)	(11 564)
	Profit/(loss) on disposals	–	–
	Carrying amount at end of year	<u>1 909 300</u>	<u>1 920 862</u>
	<i>Leasehold improvements</i>		
	Balance at beginning of year	161 204	74 000
	Additions	76 998	95 177
	Disposals	–	–
	Depreciation expense	(10 513)	(7 973)
	Profit/(loss) on disposals	–	–
	Carrying amount at end of year	<u>227 689</u>	<u>161 204</u>

Notes	Notes	2015 \$	2014 \$
10	PAYABLES		
	Trade creditors	519 209	273 302
	Related entities	–	252 315
	Accrued expenses	31 836	18 365
		<u>551 045</u>	<u>543 982</u>
11	PROVISIONS AND EMPLOYEE ENTITLEMENTS—Current		
	Employee entitlements (long service)	110 253	85 434
	Employee entitlements (annual leave)	119 115	108 087
		<u>229 367</u>	<u>193 521</u>
	Non—current		
	Employee entitlements (long service)	–	–
		<u>–</u>	<u>–</u>
	Number of employees at 31 December 2015	15	14
12	RESTRICTED FUNDS—Current		
	Overseas aid	18 688	32 750
		<u>18 688</u>	<u>32 750</u>
13	RESERVES		
	Ophthalmic Reserve	–	3 575
	Publications Development Reserve	282 937	605 349
	National Office Foundation Reserve	41 596	55 148
	National Office Marketing Reserve	–	70 416
	Norma Bell Youth Reserve	211 859	201 596
		<u>536 392</u>	<u>936 083</u>
	Ophthalmic Reserve The Ophthalmic Reserve records the surplus of donations received over the costs associated with Ophthalmic outreach programs in Jerusalem and Australia.		
	Movements during the year		
	Opening balance	3576	26 789
	Donations & interest received	53 752	88 650
	Expenditure incurred	(57 326)	(111 861)
	Closing balance	<u>–</u>	<u>3575</u>
	Publications Development Reserve The Publications Development Reserve records the annual surplus/deficit associated with this stand-alone business activity so as to provide a pool for the future development of new/revised first aid training publications.		
	Movements during the year		
	Opening balance	605 349	695 119
	Annual program increments	–	–
	Annual program decrements	(322 412)	(89 770)
	Closing balance	<u>282 937</u>	<u>605 349</u>
	National Office Foundation Reserve The National Office Foundation Reserve records the annual surplus/deficit associated with the balance of monies transferred from the St John Ambulance Foundation.		
	Movements during the year		
	Opening balance	55 148	111 540
	Annual program increments	–	–
	Annual program decrements	(13 552)	(56 392)
	Closing balance	<u>41 596</u>	<u>55 148</u>

Notes	Notes	2015 \$	2014 \$																																				
13	<p>National Office Marketing Reserve The National Office Marketing Reserve records the funding available for marketing initiatives.</p> <p><i>Movements during the year</i></p> <table><tr><td>Opening balance</td><td></td><td>70 415</td><td>51 533</td></tr><tr><td>Annual program increments</td><td></td><td>–</td><td>18 882</td></tr><tr><td>Annual program decrements</td><td></td><td>(70 415)</td><td></td></tr><tr><td>Closing balance</td><td></td><td>–</td><td>70 416</td></tr></table>	Opening balance		70 415	51 533	Annual program increments		–	18 882	Annual program decrements		(70 415)		Closing balance		–	70 416																						
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Annual program decrements		(70 415)																																					
Closing balance		–	70 416																																				
	<p>Norma Bell Youth Reserve The Norma Bell Youth Reserve records the funding available for youth initiatives.</p> <p><i>Movements during the year</i></p> <table><tr><td>Opening balance</td><td></td><td>201 596</td><td>194 460</td></tr><tr><td>Annual program increments</td><td></td><td>10 263</td><td>7136</td></tr><tr><td>Annual program decrements</td><td></td><td>–</td><td>–</td></tr><tr><td>Closing balance</td><td></td><td>211 859</td><td>201 596</td></tr></table>	Opening balance		201 596	194 460	Annual program increments		10 263	7136	Annual program decrements		–	–	Closing balance		211 859	201 596																						
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14	<p>RETAINED SURPLUS</p> <table><tr><td>Accumulated surplus at the beginning of the financial year</td><td></td><td>17 294 149</td><td>16 913 808</td></tr><tr><td>Net surplus (deficit) attributable to the Association</td><td></td><td>(492 430)</td><td>236 982</td></tr><tr><td>Transfer (to) from Ophthalmic Reserve</td><td>13</td><td>3575</td><td>23 212</td></tr><tr><td>Transfer (to) from Publications Development Reserve</td><td>13</td><td>322 411</td><td>89 770</td></tr><tr><td>Transfer (to) from National Office Funding Reserve</td><td>13</td><td>13 552</td><td>56 392</td></tr><tr><td>Transfer (to) from National Office Marketing Reserve</td><td>13</td><td>70 416</td><td>(18 882)</td></tr><tr><td>Transfer (to) Norma Bell Youth Reserve</td><td></td><td>(10 264)</td><td>(7136)</td></tr><tr><td>Transfers to Reserves</td><td></td><td>–</td><td>–</td></tr><tr><td>Accumulated surplus at the end of the financial year</td><td></td><td>17 201 412</td><td>17 294 149</td></tr></table>	Accumulated surplus at the beginning of the financial year		17 294 149	16 913 808	Net surplus (deficit) attributable to the Association		(492 430)	236 982	Transfer (to) from Ophthalmic Reserve	13	3575	23 212	Transfer (to) from Publications Development Reserve	13	322 411	89 770	Transfer (to) from National Office Funding Reserve	13	13 552	56 392	Transfer (to) from National Office Marketing Reserve	13	70 416	(18 882)	Transfer (to) Norma Bell Youth Reserve		(10 264)	(7136)	Transfers to Reserves		–	–	Accumulated surplus at the end of the financial year		17 201 412	17 294 149		
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Accumulated surplus at the end of the financial year		17 201 412	17 294 149																																				
15	<p>CAPITAL COMMITMENTS</p> <p>As at 31 December 2015 amounted to nil</p>																																						
16	<p>CONTINGENT LIABILITIES</p> <p>The Directors are not aware of any contingent liabilities.</p>																																						
17	<p>SUBSEQUENT EVENTS</p> <p>The Directors are not aware of any matters or circumstances that may significantly affect the operation of the Association, the results of the operation or the state of affairs in the accounts in subsequent financial years.</p> <p>St John Ambulance Australia is currently an Incorporated Association, in 2016 members will consider a recommendation to change corporate structure and become a company limited by guarantee.</p>																																						
18	<p>ECONOMIC DEPENDENCE</p> <p>The Association is economically dependent on the operating entities of St John Ambulance in each state and territory of Australia. Details of the funding contributions and sales to those entities are detailed in Note 3c.</p>																																						

Notes	Notes	2015 \$	2014 \$
19	RELATED ENTITIES		
	St John Ambulance Australia Inc. (the Association) is the incorporated operating body of the Priory In Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter. Internationally, the Association is related to the Grand Council of the Order as the governing body of the Order. During the year the Association contributed amounts totalling \$135,935 towards the operating costs of the Grand Council and incurred conference costs of \$24,409. Within Australia, the Association is related to operating and trustee entities in each state and territory of Australia through the authority of the Association's constitution and the Royal Charter which is recognised in the constitutional documents of each state and territory entity. Directors of the Association received no remuneration in respect of their position.		
20	SEGMENT REPORTING		
	The Association operates in a single geographical segment—Australia—through its state/territory operational entities. The Association operates in the field of development and publication of first aid material and products, and the promotion of humanitarian causes.		
20	CASH FLOW INFORMATION		
20a.	Reconciliation of cash Cash at end of the financial year as shown in the statements of cash flows is reconciled to the related items in the statement of financial position as follows		
	Cash on hand	1300	1300
	Cash at bank	661 530	583 126
	Cash on deposit	119 233	967 974
	Bank overdraft	—	—
		<u>782 063</u>	<u>1 552 400</u>
20b.	Reconciliation of cash flow from operations with profit from ordinary activities after tax		
	Surplus (deficit) from ordinary activities	(492 430)	236 982
	Non-cash flows in surplus (deficit) from ordinary activities		
	Amortisation	—	—
	Depreciation	82 847	73 492
	Net gains on disposal of plant and equipment	4902	125 934
	Increase in market value of investments	113 391	(170 398)
	Return on investments	(572 037)	(473 923)
	Changes in assets and liabilities		
	Decrease (increase) in receivables	398 675	(203 712)
	Decrease (increase) in other assets	(22 644)	(4995)
	Decrease (increase) in inventories	(152 072)	78 970
	(Decrease) increase in payables	6999	285 777
	(Decrease) increase in provisions	35 845	27 737
	Cash flows from operations	<u>(596 524)</u>	<u>(24 136)</u>
21	ASSOCIATION DETAILS		
	The registered office of the Association is 10–12 Campion Street, Deakin West, ACT 2600		
	The principal place of business of the Association is 10–12 Campion Street, Deakin West, ACT 2600		



St John Ambulance Australia offices

Australian National Office

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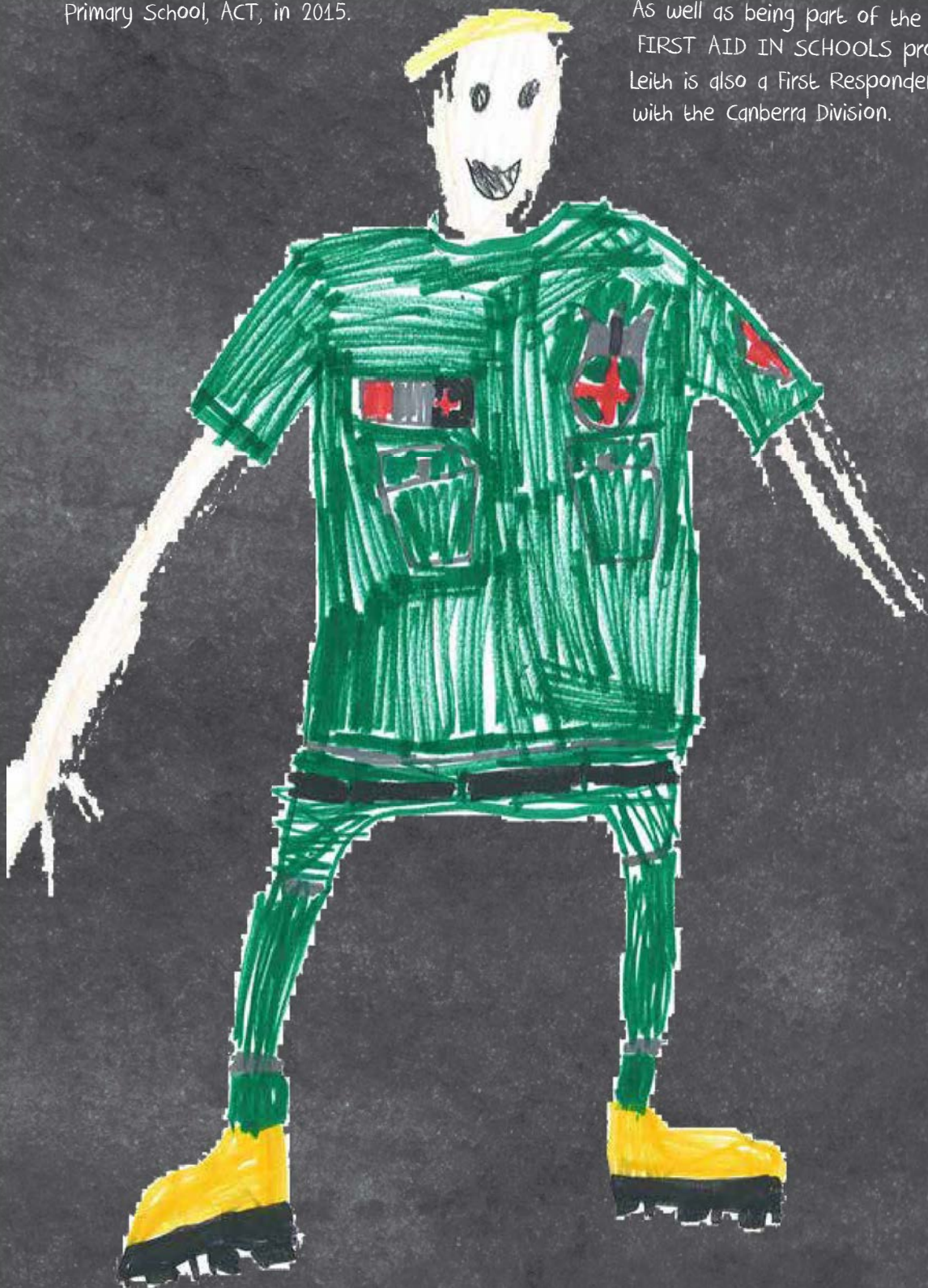
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This is a drawing, by William, of
Leith Schmidt in her St John 'greens',
while teaching first aid at Latham
Primary School, ACT, in 2015.

As well as being part of the
FIRST AID IN SCHOOLS program,
Leith is also a First Responder
with the Canberra Division.



THE HUMANITARIAN MISSION OF THE ORDER

The encouragement and promotion of all work of humanity and charity, for the relief of persons in sickness, distress, suffering or danger, without distinction of race, class or creed.

Goals

We will:

1. Make first aid a part of everybody's life.
2. Be the leading provider of first aid services, training and products.
3. Provide first aid related services which build community and individual resilience.
4. Provide highly accessible and effective ambulance services where contracted by government.

Strategies

We will follow the endorsed One St John policies and standards, and in particular:

1. Ensure our people are well trained and treated with professionalism and respect.
2. Ensure long term financial sustainability by growing revenue and managing costs.
3. Employ contemporary professional principles in governance and management.
4. Continue to strengthen the St John brand.
5. Deliver quality products and services to meet customer and stakeholder needs.
6. Support the Order of St John and collaborate with other St John entities.

Values

St John is a charity in the Australian community working for the service of humanity.

Our vision for the future, whether acting alone or in partnership with others, is the provision of charitable and humanitarian services to individuals, groups and organisations. Our relief work for persons in sickness, distress, suffering or danger recognises no barrier of race, colour or creed.

Funds raised for the services St John provides are a means for achieving our overall humanitarian objectives. Fund raising is not, nor will be allowed to become, an end in itself.

St John takes pride in its volunteer ethos, its ethical standards and its independence. These together provide the firm foundation on which St John determines the best means of achieving the objectives to which it is dedicated.