

First in First Aid



ANNUAL REPORT

2009





St John Ambulance Australia

Our Mission

To be the leading provider of first aid and related health services in Australia

Our Goals

We will be:

- The first-choice supplier of excellent first aid services, training and products.
- An innovative and reliable provider of community care and youth development programs.
- An exemplary employer of volunteers and staff.

Our Strategies

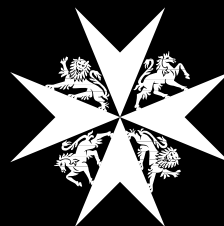
As a highly regarded charitable organisation we will:

- Promote an understanding of the culture and values of the Order of St John and support the humanitarian work of the Order.
- Support volunteers so well that we become and remain the organisation of choice.
- Provide excellent products and services to meet client needs.
- Continually improve management practices.
- Develop broad-based funding support from corporate, government and community sources.
- Generate revenue to grow our activities and invest in our future.
- Strengthen our links with communities, compatible organisations and other St John entities, both locally and internationally.
- Foster collaboration and communication among all St John entities Australia-wide.

OUR VALUES

St John is a charity in the Australian community working For the Service of Humanity.

Our vision for the future, whether acting alone or in partnership with others, is the provision of charitable and humanitarian services to individuals, groups and organisations.



Our relief work for persons in sickness, distress, suffering or danger recognises no barrier of race, colour or creed.

Funds raised for the services St John provides are a means for achieving our overall humanitarian objectives.

Fund raising is not, nor will be allowed to become, an end in itself. St John takes pride in its volunteer ethos, its ethical standards and in its independence.

These together provide the firm foundation on which St John determines the best means of achieving the objectives to which it is dedicated.

Annual Report 2009

ST JOHN AMBULANCE AUSTRALIA
FOR 12 MONTHS ENDED 31 DECEMBER 2009

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National Board of Directors

(left to right)

Back

Professor Paul Arbon, AM (*Chief Commissioner*), Greg Melick, AM, RFD, SC (*Chair, Tasmania*),
Col. John R Quantrill (*Retd*) (*Chair, Australian Capital Territory*), Michael Mooney (*Chair, Northern Territory*),
Peter LeCornu, (*Chief Executive Officer*), Glen Brewer, (*Chair, South Australia*), Gerard King (*Chair, Western Australia*)

Middle

Peter Cudlipp (*Chair, Victoria*), Michael Compton (*Chair, Australian Youth Council*), Sally Hasler (*Chair, Community Care*)

Front

The Honourable Peter Collins, AM, QC (*New South Wales*), Dr Vlas Efstathis, OAM (*Chair, Queensland*),
Dr Neil Conn, AO (*Chancellor*), Mark Compton (*Receiver General*), Dr Michael Campion (*Hospitaller*)



Absent for group photo

Associate Professor Peter Warfe, CSC (*Director of Training*)



From the Chancellor

I am pleased to say that during 2009 St John Ambulance Australia continued to make progress against its agreed Mission, Goals and eight Strategies. These are shown on the inside front cover of this Annual Report, and my report to you is again constructed around the achievement of those objectives.

Chancellor

The Order

We continue to build strong links within the international organisation of St John. Early in 2009, we provided financial support to St John Zimbabwe in response to the cholera epidemic in that country. I attended the Grand Council in Malta in May, where the St John Emergency Relief Fund was established to provide immediate, albeit modest funds to meet future international emergency needs. At that meeting I was invited to join the Order's Steering Committee for a period of two years, which has already given me the opportunity to provide an Australian perspective on the development of the Order and the worldwide St John family. We were very pleased to welcome the Lord Prior, Professor Anthony Mellows, to Australia in March 2009 on a familiarisation and working trip to Brisbane, Sydney, Canberra, Melbourne and Perth.

Volunteer support

For four years, the Chancellor's Leadership Development Program has provided opportunities for many St John members to increase their leadership skills. It is very pleasing to report that in 2009 a number of states have implemented their own state based leadership development programs, with support from the national office and in particular our CEO Peter LeCornu. During 2009, benchmarking against Volunteering Australia's standards has been undertaken in a number of states and territories to identify areas for improvement in supporting volunteers.

Product excellence

The high level of first aid and emergency management skills carried by our volunteer members was shown in response to the Victorian Bushfire Emergency early in 2009. I thank all of the Victorian members and their interstate colleagues who responded so professionally to this disaster. This work demonstrated that St John has the capacity to bring together resources from across Australia to meet the needs of the Australian community, and we are working hard to get that message more widely heard. We continue to explore creative ways of increasing the number of Australians who have basic first aid skills.

Management improvement

During 2009, the Board undertook an extensive review of existing national policies and standards, with the aim of clarifying and focussing policy within St John Ambulance Australia. Revisions to a number of associated guidelines were also undertaken to align with these refreshed policies and standards, including the important area of child protection. All St John entities (state, territory and national) have endorsed the resulting manual and its 22 agreed and binding policies and standards, none more than a page in length, covering our work, our members, our organisation and the St John brand.

Funding support

During 2009, the Federal Government provided funding to support a First Aid for Carers program. This has been particularly welcomed by the carers, providing an opportunity to access first aid training that otherwise would not have been possible. Some funding has been provided by Virgin Airlines to support the Project HeartStart initiative which will help ensure the ongoing deployment of public access defibrillators. St John continues to place a high priority on placing these defibrillators where they can be readily accessed in the community, but many more are needed. I also want to thank the Vodafone Foundation for providing support for a schools first aid program in Queensland.

Revenue generation

During 2009, the national Board made the difficult decision to close the St John National Business Centre in early 2010. The generally poor economic environment has significantly affected our sales of first aid kits and components. Faced with continuing difficulties for the NBC beyond 2009, the states and territories decided it would be better to purchase kits and components directly from suppliers from early 2010. The national body will facilitate states and territories working together to purchase the main first aid items at best possible prices from suppliers, including through direct importing. A new national sales and marketing committee has been established to increase revenue by developing new business and optimising our services to existing customers.



The President of SJAA Queensland, Professor John Pearn, AO, RFD congratulating his Deputy Prior, Her Excellency Ms Penny Wensley, AO on her investiture by the Lord Prior as a Dame of Grace in The Order, 2 March 2009.

Chancellor

External linkages

During 2009, we strengthened our relationship with St John Papua New Guinea by sharing the costs of John Spencer providing expert advice on financial control and other management needs within this Association. Four directors accompanied an ophthalmic team to Oecussi in East Timor for a week where they assisted with a large number of eye care procedures, but also explored ways to broaden our assistance to the Oecussi community. We continue to meet regularly with our friends in the Sovereign Military Order of Malta to examine areas of mutual interest and possible collaboration.

Internal communications

During 2009, the national Board introduced a newsletter to share information with the broader membership about decisions made at each Board meeting. Regular meetings and teleconferences involving state and territory members continue to be important in the life of the St John federation, and it was particularly pleasing to see regular meetings of sales managers and marketing managers. National networks continue to be vital in providing a forum for members to share information and best practices.

Overall, I believe that St John Ambulance Australia has had a good year in quite difficult economic circumstances, a view you will see reinforced in the more detailed reports that follow.

That outcome can only flow from the dedication and hard work of a lot of people, starting at the top with our Prior and the Deputy Priors. I would again like to thank Her Excellency Ms Quentin Bryce, AC for her ongoing support as Prior, and Mr Michael Bryce, AM, AE for his contribution to St John as Patron.

I am indebted, as always, to the chairmen of our State and Territory Boards who share their knowledge and experience with me on the national Board. Special thanks to Michael Barrett who completed his term as chairman in Tasmania, and I welcome his successor Greg Melick. I remain grateful for the many ways in which the Priory Officers continue to share their expertise in the national Board while providing essential leadership in their respective program areas.

I must also acknowledge the hard work and dedication of our national staff, and in particular thank Margaret Morton who resigned from her position as national Chief Executive Officer in April. She made an important contribution in the short time that she worked with us. We welcomed Peter LeCornu as our new national Chief Executive Officer in May. His energy, diligence and people skills are proving indispensable to me as Chancellor.

Finally, but most importantly, I thank our dedicated volunteers without whom we would be nothing. I said it last year, and I will keep saying it: we are more dependent than ever on them to keep our One St John moving ahead, but together we will succeed.

Dr Neil Conn, AO, KStJ
Chancellor



From the Receiver General

I am pleased to present the financial report for St John Ambulance Australia Incorporated for the year ending 31 December 2009. The accounts for the year reflect a challenging year in which some significant change occurred with the closure of the National Business Centre, but that should not detract from the underlying strong performance of the National Office in the work it does in supporting and promoting St John nationally.

Finance

The total revenue for the year is \$16.4m which includes revenue from the National Business Centre (NBC) of \$13.5m. In September 2009 the National Board reached the very carefully considered decision to close the NBC in January 2010. The decision to cease operation of the NBC to ensure St John nationally could support increasing the penetration of St John first aid teaching and first aid kits and products into the community. The States and Territories have been strong supporters of the NBC for many years. However, after careful review in very recent times, it became clear that a change to the business model was needed in order to better meet our collective goals of improving the coverage of St John teaching and products across Australia. I would like to commend our national CEO Mr Peter LeCornu and the State and Territory CEO group for working through the considerable detail of transitioning from the NBC model to a National Product Sourcing Unit model. I would also like to pay particular tribute to the staff at the NBC who had carriage of the internal tasks of the orderly transition of the NBC. Mr Bernard Cox and Mr Dilhan de Silva in particular should be commended for their tireless and incredibly professional effort they have given to this transition process.

In terms of the financial performance of the NBC, despite a downturn in activity due to the effects on business of the global financial crisis, the NBC recorded a modest surplus for the year. A provision of \$2.743m has been made in the accounts to cover the essential closure costs of the NBC. It is anticipated that the large bulk of this provision will be used. However, there is sufficient cash available within the NBC business unit to meet these costs without the Association needing to access investments or reserves.

Funding for the National Office was again provided by the States and Territories in accordance with the agreed formula. We are grateful for the ongoing support of States and Territories for this model.

As at 31 December 2009 the total value of the managed investments held by the national entity stands at \$7.64m an increase of \$749k from last year. The principal investment portfolio balance as at 31 December 2009 is \$3.24m and the second investment portfolio (which contains the proceeds from the sale of the headquarters building in Canberra) shows a balance of \$4.4m. Both portfolios have recovered all unrealised capital losses that occurred during the global financial downturn. This very good result comes from the careful management of the portfolio and strategic changes in asset allocations, which were developed by the Risk and Compliance Committee in conjunction with the Priory's investment advisers.

Regular reviews of the portfolio and investment strategy have been undertaken with Shadforth Financial Group (the Priory investment advisors) throughout 2009.

During 2009 the Risk and Compliance Committee met on four occasions. The Committee's activities focused on reviewing the investment portfolios, taxation issues, the closure of the National Business Centre and a project to analyse the social and economic contribution of St John Ambulance. Access Economics was commissioned to provide a contribution study on the social and economic contribution that St John Ambulance makes to the community nationally. The study also included some data that specifically identified the contributions made by States and Territories to their areas. The aim of the study was to provide a clear and independent picture of the organisation's economic and social contribution to Australia to raise the profile of St John Ambulance and to provide St John with unambiguous data as that can be used in discussion with governments, clients and communities. This report will be released in the first half of 2010.

I very much appreciate the significant contribution that all members of the Risk and Compliance Committee have made in this past year.

In conclusion, I express my sincere thanks especially to our Chancellor Dr Neil Conn, AO and my Board colleagues for their individual and collective support, encouragement and guidance.

I give my thanks to the National CEO/Priory Secretary Mr Peter Le Cornu for his dedication, excellent assistance and advice throughout the year; Ms Amanda Power for her very professional work as Finance Manager and all of the great team at the National Office. Their hard work and support means much to us all and means much to St John.

Finally, to all the members and supporters of St John, I send to you my sincere thanks and appreciation for all the sheer hard work and commitment you give to one of the finest community organisations this country has to serve its people. Your service is truly For the Service of Humanity.

Mark R Compton, AM, KStJ
Receiver General



From the Director of Training

St John Ambulance Australia has continued to show another year of growth. More Australians than ever before undertook a St John course during 2009. An overall increase of 6.42% in the number of certificates issued across the organisation compared to 2008 reinforces St John as the market leader in first aid training. The expanded use of the online driver training course has opened up opportunities for more clients to engage in St John training.

Training

Project HeartStart Australia (PHSA)

PHSA — the public access defibrillation (PAD) program which commenced in 2003 has trained over 3000 people in basic life support and defibrillation skills, and has already saved 14 lives with further lives anticipated to be saved over the life expectancy of the automated external defibrillators (AEDs). SJAA remains committed to furthering the implementation of PAD strategies hence the project has entered phase 3 — a community awareness program designed to increase the public's awareness of AEDs, and ensuring the community is able to fully utilise the devices to the benefit of the community. The focus is around community education activities particularly associated with high traffic sites that are participating in PHSA.

The Safe Work ACT Awards 2009 were announced at the National Convention Centre on 22 October, with the Attorney-General, Simon Corbell MLA, presenting awards to the winners. The award winners were chosen from a record field of 44 entries. St John Ambulance won the category for Best Health and Safety Training Program for PHSA, and also took out the overall winner of the GIO Australia Excellence Award. The awards have three aims:

1. Encourage public and private workplaces to develop, implement and evaluate initiatives that help achieve a healthier and safer environment.
2. Share learning and assist the award-winning initiatives in being promoted and adopted into ACT workplaces.
3. Award ACT employees and organisations for outstanding achievements in workplace health and safety.

First Aid for Carers

During April 2009, St John Ambulance successfully lobbied the Federal Government to support the First Aid for Carers program. The Honourable Justine Elliott MP, Minister for Ageing, announced the inception of the program to provide funding to the National Office for project management and resource development. A strong relationship has been developed between St John and the Department of Health and Ageing. The aim of the program is to provide valuable first aid training for Carers to be used in the event of an emergency and improve the outcomes for care recipients. The course fees are funded

by the Commonwealth Respite and Carelink Centres. Work is continually being undertaken to ensure the success of this program.

St John hopes to cement this program as a valuable resource for the Commonwealth Respite and Carelink Centres and a tool for Carers to develop their skills and develop a lasting relationship with the Department of Health and Ageing.

Volunteer Training

The training of St John volunteers and improvement of their skills has continued to flourish during 2009. The Advanced Responder Course is now being delivered in six out of eight jurisdictions. Feedback has been very positive with the skills being utilised in effective ways to benefit our community. The First Responder program has also been successful with 41% of volunteers achieving and practicing at this level.

Flexible Learning

The final touches to the Flexible Advanced First Aid course have been completed. Participants now have the option to complete a two day course utilising the workbook or online resources. This has taken a day off the course and allows participants a greater level of flexibility in the way they study. This has a significant impact on the volunteers in St John who can now complete the course in a weekend rather than previously stretching it out over two days.

Commercial clients studying Occupational First Aid will also benefit from the introduction of the flexible option. For many this opportunity will reduce their classroom time by one day.



International Relationships

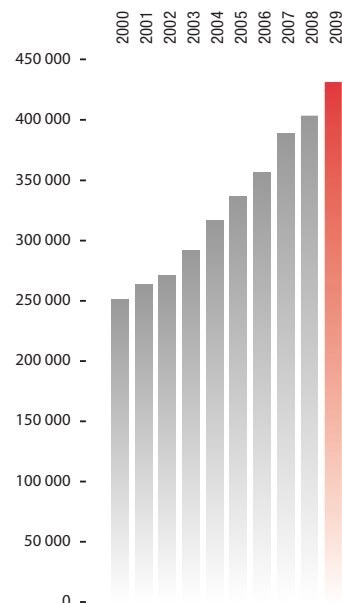
The relationship with New Zealand has continued to strengthen. Brett Derecourt, Training Product Development Manager with St John New Zealand visited Australia during May 2009 and provided the Training Managers with a valuable insight into the programs being developed. It is evident that much can be learned through collaboration between countries. Representatives from St John Ambulance Australia will travel to New Zealand in 2010 and take up the New Zealand offer of hospitality.

Chancellor's Leadership Development Program

Participants of the Chancellor's Leadership Development Program delivered their final presentations to the National Conference on the Gold Coast. Changes have been made to the program with the delivery now managed by each jurisdiction. Five States have embarked upon their refined Leadership Development Program.

Professor Peter Warfe, CSC, KStJ
Director of Training

Students trained in first aid 2000-2009



2009 national Training statistics at a glance

State and Territory	Certificates issued
NSW	79 105
VIC	70 396
QLD	58 145
WA	137 908
SA	47 108
TAS	20 385
NT	9 358
ACT	9 261
Total	431 666



From the Chief Commissioner

Operations Branch continues to work hard to support volunteer members who are the foundation of the charitable and community services of St John in Australia. This is especially important as the role of St John in supporting government, emergency services and communities to prepare for and cope with emergencies increases.

At the Commonwealth Government level we have seen a move towards a focus on disaster resilience. We are well placed to continue contributing to a more disaster-resilient community through our everyday programs and activities. In addition we have contributed to the policy framework that underpins this disaster resilience focus.

The most significant event for St John in 2009 was the Black Saturday fires in Victoria. We played a key role in supporting the health, safety and recovery of the Victorian community and many of the emergency services workers who had travelled from interstate to assist. This was a truly national response. Under the command of St John Victoria, members came from around Australia to contribute clinical care, command and control, logistics support, communications support and coordination. The response reinforced the value of our expanded national clinical accreditation framework, national communications arrangements and National Emergency Coordination Arrangements. It also showed just what an organisation that is clear in purpose and strong in its internal relationships can achieve. I acknowledge and thank all involved in the response for their willingness and professionalism.

Much of the work of the last period has focussed on strengthening our capability and capacity to provide emergency services across Australia.

Clinical Services

The Advanced Responder level of accreditation has now been implemented in most jurisdictions. This is based on the Certificate III in Basic Health Care and provides a higher level of clinical skills for members than has previously been available.

There has been an increase in the range of skills and interventions that our members, including Health Care Professionals, are able to use when treating members of the public. It is vital that St John continues to provide a service that meets the expectations of the community and is based on best clinical practice.

A number of jurisdictions are now using improved resources and processes for dispatching responders to injured and unwell people. These include both paper-based and computer-based systems.

New tools have been developed to improve the collection of casualty data, including capturing the non-clinical (self administered care, bandaids, sunscreen, breastfeeding facilities, etc) that we provide to the public.

A new infection control section has been added to our online member resources that specifically relates to Pandemic. This is in addition to our standard infection control training and resources.

St John has supported the ABC during a number of their emergency management exercises in 2009. The ABC has a robust framework for ensuring the wellbeing of its staff and visitors during emergencies and we have contributed to their evacuation exercises in a number of jurisdictions.

This year saw the establishment of an online forum for Health Care Professionals. This valuable forum allows the free exchange of expertise and opinion about the delivery of clinical care and training within St John.



Command and Control

The development of the National Communications Framework has been an impressive effort. The resources that comprise the framework are of a high quality and are being implemented around the country. In addition, we have had a significant contribution of pre-owned equipment that will be used to ensure that all states and territories have the capacity to develop an improved communications infrastructure. I commend Dr Stephen Luke and Mr Peter Mill from the National Communications Team for their outstanding efforts in this area.

A national team delivered Incident Control System (ICS) training in a number of jurisdictions to assist the development of improved command and control arrangements. These interactive sessions have proved very successful.

St John has been an important contributor to the Volunteer Leadership Program conducted by the Attorney-General's Department. St John members have been involved in the development and delivery of the program, which will continue into 2010.

Financial Support

St John is grateful to have received over \$400 000 from the National Emergency Volunteer Support Fund for 30 projects around Australia that support volunteers and their activities. In addition, states and territories received over \$250 000 in Commonwealth Volunteer Grants from the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA).

Youth Development

Youth Development is one of the key areas of focus for Operations Branch. For over 100 years Cadets have been an important part of our organisation in Australia. The framework and resources available to Cadets and their adult leaders are world class and continue to grow and improve over time.

This year the St John National Cadet Camp (NatCamp) was held in the ACT. This was a great opportunity for over 100 young members to enjoy a week of personal development, team work and friendship. Congratulations to the ACT for hosting such a successful camp and competitions.



Briefing session at the 2009 Fires in Victoria

Cadets now have a means of increasing their personal preparedness and ability to respond during emergencies through the St John Emergency Management badge.

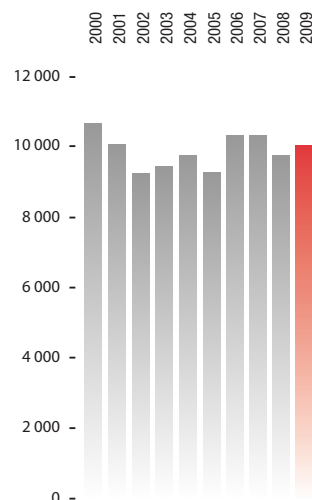
I would like to take this opportunity to thank Emma Robertson for her outstanding contribution as National Youth Manager. Emma left the organisation in January to take up a senior peak body role in the youth sector. I would also like to welcome Belinda Ding who ably took over from Emma in May.

Thank you to the many people and groups who support the work of Operations Branch. In particular I would like to thank the National Staff, Commissioners, Superintendents, Cadet Officers and Professional Officers Groups for their immense effort and leadership. Thank you also to the National Office staff for their continued support. Finally, thank you to the members of the National Board of Directors for their support and wisdom.

Paul A. Arbon

Professor Paul Arbon, AM, KStJ
Chief Commissioner

First Aid Volunteer Membership 2000-2009



2009 national statistics at a glance

First Aid Volunteers

- 10 039 Volunteers (including 3,548 Cadets and 525 Juniors)
- 368 Divisions
- 1 009 883 Service Hours
- 18 379 Events attended
- 60 543 Casualties Treated
- 343 497 Training Hours



From the National Chair

I am pleased to be able to highlight the many milestones and achievements of Community Care in 2009. It has been a year of much needed planning and strategic development which provides a strong foundation for the future direction for Community Care.

Community Care

As always, the many Community Care volunteers continue to deliver services to many areas of the community, helping numerous disadvantaged and vulnerable groups across Australia.

The 2009 Community Care statistics indicate that while there was a minor overall decrease in the number of volunteers, there has been a steady increase in the number of hours volunteered. In 2009, Community Care volunteers contributed an amazing 193 683 hours to the community through a number of different programs across Australia.

Community Care Strategic Plan 2009–12

Building upon the highly successful Strategic Planning Day held in December 2008, in 2009 we were able to finalise the rolling plan for Community Care 2009–12. This plan provides direction and focus for Community Care by outlining the areas where states and territories have agreed to work together for the mutual benefit and growth of Community Care. Importantly, it allows us to continue to deliver and grow the fantastic service that we already provide to the community.

The Community Care Strategic Plan has been the result of a great deal of hard work from many people. I would like to say thank you and well done to the National Community Care Group, represented by all states and territories who have shown amazing commitment to the future direction of Community Care.

This leadership team identified a number of opportunities for the Community Care Branch which formed the basis of a discussion paper. These opportunities were developed into a number of actions and priorities, resulting in the Community Care Rolling Plan 2009–12.

The rolling plan highlights the areas that we believe are priorities for the growth and development of Community Care across Australia. Some of these areas include recognising the power of collaboration between states and territories; building the profile of Community Care both internally and externally; and developing networks and partnerships with other areas of St John in order to further strengthen the service we provide to the community. The rolling plan will be revised on an annual basis and is found on the Community Care section of the national website.

I am very excited about the Rolling Plan 2009–12 and the opportunity that it presents for growth in the Community Care Branch. I look forward to working with the Leadership Team in rolling out the plan and developing it over the years to come.

Appointment of the National Community Care Manager

Fairlie Crozier has been appointed to the position of National Community Care Manager. Fairlie will work closely with me and the National Community Care Group to implement the rolling plan and develop it further over time. Fairlie is a welcome addition to our team and will greatly assist the national coordination and support of Community Care activity. I would also like to take this opportunity to thank Peter LeCornu for his assistance in supporting Community Care over the past 18 months.

Community Care Projects and Services

Community Care continues to provide a myriad of services to many different areas of the community.

All state and territory programs contribute to the national objectives of Community Care which are to:

- improve the **quality of life** for vulnerable people, especially those living independently at home
- build **social inclusion** by providing companionship and support to members of the community in times of need
- increase **economic and social participation** by building individual skills sets through training and assistance in learning.

Community Care Programs

Elderly, disabled and disadvantaged

Ainslie Village (ACT)
Silver Cord Service (Queensland)
Community Care (South Australia)
Community Care (Tasmania)
Friends for Older People (Victoria)
Visiting Friends (Victoria)
Needles and Thread (Victoria)
Hospital Support (Victoria)
Community Care (Western Australia)

Transport

Transport Access (Queensland)
Bus Outings (Victoria)
Community Care (Tasmania)



Young people

Project Survival (ACT)
Program to Aid Literacy (NSW)
Immunisation (NSW)

Hospital patients

Health Care Program (Queensland)
Hospital Support (Victoria)

Thank you to the National Community Care Group (Chairs and Managers) for their continued commitment and hard work. Thank you also to all the incredible volunteers across Australia for working so hard and dedicating your time to helping others.

I would also like to thank the St John National Board of Directors for their continued support and guidance. I am looking forward to another year of building resilience in our community and providing a service that assists those in need across the country.

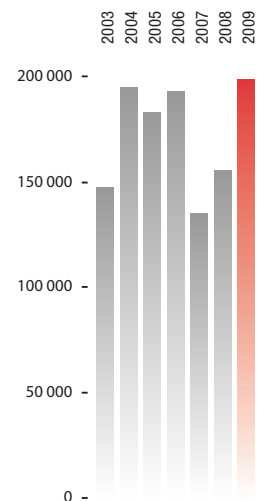
Sally Hasler, CStJ
National Chair

2009 national statistics at a glance

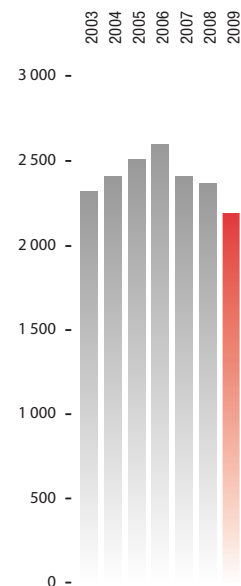
Community
Care

- 2 283 volunteers
- 193 683 hours of service

Community Care Hours of Service 2003–2009



Community Care Membership 2003–2009





From the National Chair

I am delighted to present the Ophthalmic report for St John Ambulance Australia. Whilst continuing to support the St John Eye Hospital in Jerusalem, the Ophthalmic Branch has increased our support for Oecussi, East Timor and supported the Eye Openers Project in Payakaraopeta in Eastern Andhra Pradesh. The Ophthalmic Branch of St John NSW has continued to support the Indigenous and broader community of Northern NSW with its involvement in the Pius X Clinic in Moree.

Ophthalmic

St John Eye Hospital, Jerusalem

As we enter 2010, the Golden Anniversary of the main building of St John Eye Hospital of Jerusalem in Sheikh Jarrah. Fifty years of continuous service in East Jerusalem, St John Ambulance Australia continues to support two Palestinian Ophthalmic Nurses, who provide outreach services from the St John Eye Hospital.

The chairman of the Hospital and Order Hospitaller, Mr John Talbot visited the hospital in December. In his Hospitaller's report in December, he provided an update on 2009 and his plans and vision for 2010. In 2009 the hospital saw and treated over 84 329 patients and performed over 3000 major operations. The financial position was stable and the tragic conflict in Gaza stimulated a surge in donations in the first quarter of the year.

Mr Talbot has accepted our invitation to visit Australia in June 2010 following Grand Council in New Zealand, to see the work of St John Australia on behalf of and in the name of the Hospital. The Jerusalem Hospital has had to shift location three times during its 128 year history to best assist those who most need our charitable services. In October 2010 there will be an event in Jerusalem to commemorate 50 years in the current Jerusalem building. There are plans to expand the medical retinal unit in the coming year to better treat diabetic retinopathy and age-related macular degeneration.

East Timor—Oecussi Eye Program

In 2010, St John again successfully partnered with the Royal Australasian College of Surgeons to support the East Timor Eye Program and deliver eye care services to the people of Oecussi. In August this year Mark Compton, Sally Hasler and Michael Compton accompanied the annual ophthalmology visit to investigate specific opportunities for further St John involvement.

The visit to Oecussi took place in August and the team of ophthalmologists, optometrists, nurses and volunteers fitted approximately 400 people with glasses and performed in excess of 100 cataract operations.

St John will continue to work with the Royal Australasian College of Surgeons to implement projects which have significant benefits to the people who regain their sight.

Eye Openers Project, Payakaraopeta, Eastern Andhra Pradesh

The Eye Opener's surgical program, particularly the surgical management of cataracts, continues to progress well. Dr Kumar, medical director of the program, ran out of funds to purchase spectacles and eye drops that are handed out free in the village clinics. St John supported the purchase of these critically needed items in addition to the support for eye surgery. It is planned to train health professionals in neighbouring villages, in the diagnosis of basic eye and medical conditions to give them basic equipment and also a stock of spectacles, drops and medicines.

Pius X St John Eye Clinic, Moree

The work of St John in the Pius X-St John Eye Clinic within the Pius X Aboriginal Corporation in Moree continues to provide wonderful care to both the indigenous and non-indigenous community in Northern NSW. In 2009, eye clinics and outpatient and inpatient surgical lists were conducted through the clinic for two days every month. Therese O'Sullivan, in her role as the Nursing Director of the Eye Clinic, with the support of Ros Rose, Nurse Manager of the Clinic and Donna Taylor, CEO of the Pius X Aboriginal Corporation all deserve our thanks and our congratulations for their untiring efforts in 2009 on behalf of the service.

The Outreach Program to the more remote communities of Toomelah, Mungindi and Wee Waa continues to help remediate the significant medical eye problems in these communities. Our surgical teams from Tamworth and the Gold Coast continue to provide the highest level of professional support to the program.

Dr Michael Campion
Hospitaller



Ophthalmic

Donations Received

From St John Ambulance Australia

Queensland	5000.00
Victoria	5000.00
South Australia	
- Angaston Cadet Camp Church Service	482.85
Total St John Ambulance	10 482.85
Australia donations	

Other Donations

Moore Family Trust	14 000.00
Prof Frank Billson	500.00
Dr Andrew Firestone	100.00
Dr L Macintosh	100.00
Dr B McDonald	200.00
Mr J Parker	100.00
Dr Allan Rosenberg	100.00
Dr C Sheppard	1000.00
Dr P Singh	200.00
Dr A Tandon	500.00
Other Donations	4300.00

Total Other Donations **21 100.00**

Total Donations **31 582.85**

The balance of funds available for Ophthalmic Branch programs as at 31 December 2009 was \$108 084.02



From the National Chair

I am pleased to present my third and final report as National Chairman of the St John Australian Youth Council (AYC). In 2009, we welcomed Jack Boessler to the role of Policy Coordinator, with Emil Wajs-Chaczko retiring after three valuable years of service in the position and many more in various youth council roles. I would like to take this opportunity to thank Emil for his commitment, drive and valuable contribution to youth councils and St John over many years.

Our sincere thanks to the National Youth Manager, Emma Robertson, who left the organisation in early 2009 after making a significant and lasting contribution to St John through the youth portfolio. Emma is now well established in her role as Director of the Youth Coalition of the ACT and we continue to give her our best wishes in her new role. I would like to thank Peter LeCornu for stepping into the role while the search for Emma's replacement progressed. We are delighted to welcome Belinda Ding into the role of National Youth Manager. Belinda has taken no time at all to understand the intricacies of St John and is a great asset to the organisation. Our thanks also to Shay McAuley and Clair Strickland in the National Office who continue to provide valuable support on many youth related projects.

The achievements of the year would not be possible without the contributions of the members of the AYC. I would like to sincerely thank each member for their ongoing support, insights, time, and dedication to their role.

Key Achievements in 2009

We are pleased to report on an eventful and exciting year for the AYC and look forward to working to benefit St John in 2010 and beyond.

The 2009 Key Themes and Messages

Community Development

The AYC has been a driving force in advocating for volunteer programs in developing communities. In June the AYC facilitated a half day stream at the National Conference consulting young people and creating awareness of the potential for St John Ambulance Australia to assist our international neighbours and those in need in our own backyard. The outcomes of this session were published a paper entitled 'Youth View' (available from the national website).

In August 2009 the National Board sent a small contingent of Directors—Sally Hasler, Community Care Chair, Mark Compton, Receiver-General, and myself—to Oecussi, East Timor to scope this community's needs and explore volunteering opportunities. A proposal is currently being developed to establish a small volunteer program in Oecussi delivering First Aid and English language training. Other opportunities for volunteer programs have also been explored by the National Office, including partnerships with external organisations. Currently, St John is exploring a potential partnership with Antipodeans Abroad, an organisation supporting young people in personal and professional development opportunities in developing countries.

Community development is an area the AYC will continue to follow closely because we believe there is potential for our volunteers to make a difference.

Career Pathways

As St John strengthens its member development programs, the lines between the training we offer and the professional training our members may pursue independently are of focus. In 2009 we have consulted young students about their study and career aspirations and found that St John has opportunities to assist with these aspirations.

The national website now features a comparison chart that clearly maps the overlapping competencies between our First Responder programs and the Certificate IV in Enrolled Nursing. This document will be helpful for students who are studying, or planning to study enrolled nursing and can be used in support of applications for Recognition of Prior Learning.

Flexible Volunteering

With support from the national office the AYC was pleased to release a 15-minute video at the 2009 National Conference (URL: <http://bit.ly/NO7Vi>) documenting the experiences of St John members regarding flexible volunteering.



The AYC has also developed a paper entitled 'Gen Y & Volunteering: A Good Practice Guide' to be launched in early 2010. This paper explores Generation Y's volunteering trends, details examples of flexibility in volunteering programs and provides principles to assist in guiding volunteering practice and program development with young members.

Youth Development Officers

The final key area of focus for the AYC in 2009 was working to ensure that all jurisdictions are adequately resourced to run the youth development programs that play a crucial role in the future of our organisation. Having a Youth Development Officer whose role is dedicated to the strategic direction and management of our youth program can mean the difference between being ahead or behind other volunteer organisations targeting young people.

Youth Stakeholders Weekend

The 2009 Youth Stakeholders Weekend is a key opportunity for consultation with members of the National Cadet Officers Group and AYC. This year the core focus was on developing a National Youth Plan for 2010 to 2013.

The Youth Plan will focus on areas of key concern to young members, including flexibility, retention and recruitment, cross service engagement, image, leadership and recognition. The National Youth Plan will be launched in early 2010 and will also inform the AYC's 2010 Key Themes and Messages.

The AYC have also been working hard in other important pursuits. In 2009 we:

- developed an email distribution network for members following consultations with young people suggesting that email newsletters and social networking are better ways to engage with members

- published a set of recommendations in the form of the 'Accolade Report' leading to the National Cadet Officers Group pursuing a unified structure for identifying and recognising outstanding young members
- launched a new look Fire Up!
- promoted the National Youth Leadership Fund
- continued developing resources for the training and support of youth councils around Australia.

The AYC also continues to make representation to the:

- National Board
- National Cadet Officers Group
- National Operations Training Group
- Chief Executive's Committee.

Additionally, the AYC now formally participates in National Staff Group meetings.

Congratulations and thanks to all members of the AYC and state and territory youth councils, our supporters and champions—and especially to the young members in St John who are our greatest asset—for their commitment, initiative and drive in 2009.

Michael Compton
Chair, Australian Youth Council



From the Priory Librarian and Historical Society Secretary

The Historical Society enjoyed one of its best years yet in 2009. During the year we passed a significant milestone—the tenth anniversary of the formation of the Society's forerunner, the Priory History Group, which came into being in 1999 following the disbandment of the previous Priory Library Committee.

Historical Society

To emphasise the point that 2009 was an important year in the Society's growth, our annual history seminar attracted more interest—plus 'posteriors on pews'—than ever before. A capacity crowd attended each session of the seminar, with attendances averaging over 100 across all three sessions. Those attending were treated to presentations by: John Pearn (keynote speaker), 'The numismatics of the Order of St John'; David Fahey, 'The Oxy Viva: An Australian resuscitation icon'; Heather Fogerty, 'The Siege of Malta: 1565 revisited'; Vince Little, 'The 1798 Siege of Malta and its impact on the Order of St John'; Peter Warfe, 'Military medicine'; Linda and Rosemary Shields, 'Dame Maud McCarthy: Australia's most distinguished nursing export'; Harry Oxer, 'Ceremonial swords of St John'; Bonnie Quintal, 'The history of St John on Norfolk Island'; Sally Hasler, 'The Women in St John History project'; Allan Mawdsley, 'Sir Frank Kingsley Norris, 5th Victorian Commissioner, 3rd Australian Chief Commissioner'; and Ian Howie-Willis on 'The hymns of St John'.

Shortly before the history seminar we published Volume 8 of our annual journal, *St John History*, which at 88 pages, has been our most substantial and ambitious to date. As well as including articles based on the previous year's history seminar, it contained a comprehensive index of all articles so far published since Volume 1 in 2001–02. The wealth of historical material accumulating with each successive volume of *St John History* is such that the journal is becoming an authoritative source of comment on the history of both the Order and its St John foundations. Special thanks are due to Shirley Dyson (National Publications Manager) for her outstanding work here. As well as the journal, we continued publishing the quarterly newsletter *Pro Utilitate*, which, like *St John History*, carries many articles of interest to St John history enthusiasts.

Another major project has been to have the Priory's library and heritage collection adequately housed in the new premises of the National Office at the Hotel Realm. This project took a major step forward during October when a leading Canberra joinery firm was contracted to install a series of 'museum-standard' display cabinets. These facilities will be in place early in the coming year.

In presenting this report I thank all our members who toiled to make 2009 such a successful year. In particular I thank our President, Dr Harry Oxer, for his wisdom in guiding the Society's affairs, and our Treasurer, Mr James Byrne, for again presenting us with a comprehensive financial report. I express our special collective thanks to Beth Dawson, our 'on-the-spot' representative in Queensland and her team of fellow Queensland History



Many women came into St John Ambulance via the Voluntary Aid Detachment (VAD) movement, which was active in Australia during both World War I and World War II. In some cases whole St John Ambulance Brigade divisions registered as VAD units. These pictures show two that did. The first shows the Melbourne and Metropolitan unit in 1917; the second show the South Melbourne unit in 1939. At least one of the women in the latter, Amelia ('Millie') Field [front row, left], the historian of St John in Victoria, remained active in St John for the next 60 years. (Photographs courtesy of Dr Allan Mawdsley.)

and Heritage Committee members who worked tirelessly to ensure that our gathering on the Gold Coast during the National Conference was a great success. I also thank our Patron (Professor Villis Marshall), the Chancellor (Dr Neil Conn), the Priory Secretary and Chief Executive Officer (Peter Le Cornu) for their continuing interest, encouragement and support. We count ourselves fortunate in having three such enlightened, enthusiastic and helpful leaders to oversee our activities.

Ian Howie-Willis

Ian Howie-Willis, KStJ
Priory Librarian and Historical Society Secretary



From the Chief Executive Officer

I am pleased to present my first annual report to all members of St John. I moved to this position in May 2009 after 5 years working in St John as National Training Manager and then Deputy Chief Executive Officer. I am very excited by the opportunity presented by this position and I am committed to the work of St John Ambulance Australia.

As you read through the annual report you will note the progress we have made across the organisation. There continues to be significant progress in bringing together the 'One St John philosophy'. The Priority Officer reports reflect the work that is being done to enhance the collegiate relationship that exists between the National Office and our state and territory partners.

National Office

Policy and Standards

In 2009, all of St John's national policies were reviewed, resulting in the development of the One St John Policies and Standards document. I thank all St John members who contributed to this review. The review of guidelines which identify best practice within St John for the benefit of all St John states and territories has started and will be continued in 2010.

Child protection continues to be a key issue for the St John organisation. During 2009, the national child protection policy and guidelines was updated. A child protection scorecard was again completed by all states and territories and showed that there had been an improvement in many aspects of implementing leading child protection practices in the previous 12 months.

National Working Groups

The range of national working groups was expanded in 2009, with benefits to the St John organisation. The National Sales and Marketing Committee was established and has already provided important guidance on increasing sales of first aid kits and training across Australia. The National Marketing Managers group have met regularly and have identified priorities for national marketing.

The Chief Executives Committee continues to provide important leadership across the St John organisation. In 2009 the committee made significant contributions to the development and implementation of national policy within St John.

National Conference

The St John National Conference held in June in Queensland was again a highlight for the year. The conference was very well attended, with a wide range of sessions providing a diverse program to cater for the interests of St John members. The Thursday sessions identified some key priority areas for the following year and a report will be provided to next year's conference on how these priority areas have been progressed.

During 2009, a review was undertaken of the national conference, which included the opportunity for members to provide their views on aspects of the conference. This review resulted in the National Board agreeing to a number of changes to the format of the annual conference which will apply from 2011. There will be an annual two day member convention, providing an opportunity for members to exchange ideas and network. There will also be an externally focused national conference every two years, starting in 2012 (on alternate years to Spark of Life), designed to reinforce St John's position as the leading provider of first aid and related health services. The conference is to be conducted over two days immediately prior to the member convention.

Project HeartStart

The National Public Access Defibrillation program 'Project HeartStart Australia' continued in 2009. There are now over 300 public access defibrillators in place as a result of this important initiative, resulting in the saving of 14 lives in addition to numerous non-shockable rhythm activations. An evaluation of the program was undertaken by consultants for the Federal Department of Health and Ageing was completed with the report highlighting the many benefits of the program. Virgin Blue has provided some important travel support for this project.

Insurance

We were again successful with our insurance renewals receiving reductions in our premiums, which is especially pleasing in the difficult economic times. Our brokers Aon continue to provide excellent service on all insurance matters. Aon staff met with the Chief Executives Committee in November, strengthening the relationship between St John and Aon.

Publications

Australian First Aid continues to be updated each year to reflect any changes in protocols. Other publications updated and/or produced during 2009 included the Casualty Report OB12, Emergency First Aid, Automated External Defibrillation, Senior First Aid and Advanced Resuscitation Learner Guide, Basic Life Support, Burns and Scalds, Eye Injuries, Certificates, Resuscitation charts, Occupational First Aid, Preliminary First Aid and Family Care Workbooks, First Aid Quick Reference, Senior First Aid CDROM, St John Re-accreditation and Preliminary First Aid Re-accreditation, Operations Branch First Aid Procedures, St John History Journal Volume 9 and the 2008 Annual Report.

National Business Centre

2009 has been a most challenging year for the National Business Centre (NBC) because of the difficult economic environment. After reviewing the operation of the National Business Centre, it was determined that a better result for St John across Australia could be achieved by states and territories purchasing first aid kits and components direct from the suppliers. As a result, it was decided in September to proceed to close the National Business Centre by the end of January 2010.

The National Office will have in 2010 a small team that manages national relationships with a small group of preferred suppliers, for the benefit of all states and territories. Warehousing and distribution of first aid kits and components will be undertaken by St John states and territories. The National Office will be responsible for supplying St John publications, regalia and corporate merchandising items to St John states and territories. It is anticipated that the new arrangements will lead to savings for St John across Australia. This will enable St John to make a greater contribution to the community through charitable activities.

St John provided assistance to NBC staff in the transition by providing access to outplacement and career transition services to assist with seeking external employment opportunities. I particularly thank all the National Business Centre staff who continued to act very professionally and continued to deliver kits and goods to the states and territories through the transition period to the new arrangements.

Conclusion

In conclusion, I would like to thank Dr Neil Conn, the National Board of Directors and the state and territory Chief Executive Officers for their support. Thank you also to my dedicated and loyal team at the National Office and the National Business Centre who together continue to deliver a quality, timely and essential range of services to the states and territories, Priority Officers, committees and, of course, the community at large. I look forward to working with you all in 2010.



Peter LeCornu
Chief Executive Officer, OStJ



2009 NSW Investiture

New South Wales

Major Activities

2009 has been a significant year in the history of St John in New South Wales. We finalised the purchase of our new headquarters building at Burwood, completed a full refurbishment with major financial assistance from the Federal Government by way of a \$2 million Jobs Fund grant and consolidated operations from four separate locations to the new headquarters with the move happening in late December. The building provides garaging facilities for our First Aid Services (FAS) State vehicles, a modern communications centre, three new training rooms and two floors of modern office space. The new headquarters will provide a great foundation for St John to grow into the future.

In March, we were delighted to host the Lord Prior and Mrs Mellows for three days at the start of their Australian visit. They met many members at a number of functions with the highlight being the reception at Kirribilli House attended by more than 200 people.

We were also very pleased to be the recipient charity of the Sydney Chinese Lions Ball which raised \$60 000 to be used in the fit out of our communications centre.

Challenges

The impact of the very difficult economic climate on our customers resulted in no business revenue growth in 2009. Following the decision to close the National Business Centre we have worked closely with the National Office and other states and territories to plan the transition to the new product supply model and to take over the account management of national customers. The move to Burwood also provided an opportunity to rationalise and consolidate our Customer Service Team.

Management, fundraising and training, volunteer and community support initiatives and issues

First Aid Services

The highlight of the year was our very successful involvement in the Sydney World Master Games which ran for a week and was spread over 27 venues involving 100 volunteers. We successfully applied for a FaHCSIA grant and received \$124 000 which enabled 41 Divisions to purchase equipment. NSW was the champion State at the National Competitions on the Gold Coast in June during the National Conference.

Training

We conducted our inaugural Leadership Development Program with 11 participants (including two from the Australian Capital Territory) successfully completing the program. We received a Federal Government grant to conduct Certificate IV in Training and Assessment (TAA) where 62 participants obtained or upgraded their qualification.

The Management Development Program was conducted across the State for FAS members. Forty-eight members completed Stage 1, 53 completed Stage 2 and 100 members completed the Cadet Management Development Program.

Community Care

During the year we conducted a comprehensive review of our Program to Aid Literacy and our Immunisation Program. We developed a new three year Strategic Plan to consolidate in areas of strong support, and to grow into, areas of identified need.

Ophthalmic

New South Wales continues to support the hospital in Jerusalem by the payment of the wages of a nurse and to support the St John Pius X Eye Clinic in Moree.

New South Wales — 2009 statistics at a glance

- 79 105 first aid certificates issued
- 3443 first aid volunteers
- 377 284 hours of voluntary first aid service
- 30 523 first aid casualties treated
- 528 community care volunteers
- 10 688 hours of voluntary community care service
- 106 051 hours of training completed by first aid volunteers.



Victoria

2009 was another extremely challenging year for St John in Victoria as our team dealt with the dual affects of the global financial crisis on our business activities and the response to the tragic Victorian bushfires. This placed a huge strain on the physical and emotional resources of volunteers and staff. Our organisation's response to the bushfires including St John volunteers from several other states and territories along with personnel from the National office was simply remarkable and a testament to the very reason we exist.

It also underscored that our dual commitment to community service and our commercial activities that fund them are complementary rather than opposing forces.

Whilst the Australian economy seemed to avoid the worst of the affects of the global financial landscape, the tightened conditions certainly had an impact on our ambitious growth targets for our commercial business activities in first aid training and first aid kit sales and servicing. That said, our business team was able to mitigate the affects of those conditions to a large extent with expanded marketing activities and tight disciplines around costs that resulted in growth of 16% and in excess of 70 000 students trained in first aid. This was an outstanding result particularly under the circumstances.

Fundraising; an important funding mechanism supporting our volunteer community activities continued to encounter strong headwinds throughout 2009 and the result in that segment was well below our expectations. Despite those headwinds indications are that donors are returning to the sector and there is much optimism for the year ahead.

Other highlights of the year included a number of activities in support of our 'Towards 2013' strategic plan.

The first aid services change plan, the result of six months of highly collaborative consultation and research across our network, was implemented to realign the reporting and accountability lines of our volunteer workforce into one organisational structure. Despite challenging many long embedded practices, the momentum and necessity for change was well received and reflected a growing maturity of what is required to be a quality organisation in a contemporary context.

Of equal importance and shared responsibility was the decision by the St John Victoria Board to review its own governance practices in the context of contemporary best practice of Boards generally and not just not-for-profits. The Board unanimously endorsed an independent review of its rules structure, roles and responsibilities. The review process was highly illuminating and productive with the subsequent report and recommendations to be considered in early 2010.

The 'Extraordinary People Wanted' volunteer recruitment plan was implemented aimed at attracting the next generation of volunteers whilst remaining relevant to the current generations who continue to serve so admirably. The campaign stimulated significant levels of inquiry.

Our community care volunteers continued to provide comfort and support to senior Victorians through our visiting friends and friends for older people programs. Growth in Community Care programs is a priority in 2010.

The economic conditions continue to challenge many of our small to medium enterprise business customers despite expert commentary of a broader economic recovery. Our business teams are well placed to meet these and other challenges in such a dynamic marketplace in 2010 and we remain firmly committed to ambitious business growth to fund our volunteer activities.

Thank you to our outstanding executive, staff and Board and thank you to our volunteer members of St John in Victoria for their unwavering commitment to the broader Victorian community. Their dedication to others before self in the finest traditions of St John remains an inspiration to us all.

Victoria — 2009 statistics at a glance

- 70 396 first aid certificates issued
- 2303 first aid volunteers
- 222 297 hours of voluntary first aid service
- 559 community care volunteers
- 57 035 hours of voluntary community care service
- 44 110 hours of training completed by first aid volunteer.



Queensland

Despite unprecedented turmoil in global markets St John in Queensland continued to be profitable during 2009. While a decline on the 2008 results, profit in 2009 was achieved due to the hard work of our staff and volunteers alike. A number of new initiatives were undertaken which successfully raised the profile of St John Ambulance in the community.

Excellent results were recorded by our Training Branch. The Branch's continued efforts in a testing year saw an increase in the number of certificates issued. Training Branch has been busy rolling out training to volunteer members on a wide variety of subjects including Advanced Responder, Child Protection and Frontline Management. Trainer workshops were also conducted throughout regional centres during the year. The workshops included moderation and accreditation of trainers to deliver Remote First Aid, Anaphylaxis, and Caring for Kids courses.

After nine years of continuous growth in product sales revenue, 2009 failed to meet expectations due to the effects of the international economic crisis—reducing demand, increasing competition and forced discounting to meet low-cost imports. Retail sales were the Sales Branch's most competitive segment and reseller markets, particularly BCF (Boating, Camping and Fishing), expanded with new stores in their national chain. Workplace restocking services were steady, helped by the appointment of part-time consultants in regional areas.

First Aid Services volunteers received a total of \$391 960 in grants and funds from government and private agencies. These funds have been used to provide training and purchase much needed equipment, enabling our volunteers to continue their vital work in the community.

Our involvement this year in the area of Emergency Management Preparedness has given First Aid Services members increased valuable experience in collaboration with other agencies. This involvement has occurred across the State at both metropolitan and regional levels.

State Training Officers (Leadership and Clinical) have delivered much needed and valued training to members, including First Responder, Advanced Responder,

Management Development Program (MDP), Training and Assessment (TAA), Child Protection, and Induction courses. This training has been delivered across Queensland, and has enhanced member capability.

2009 proved to be as busy and successful as anticipated for the Community Services Branch, with the finalisation of the restructure and significant increased funding indicating our status as a preferred provider by Home and Community Care (HAAC) and Queensland Health. Community Services programs received a total of \$1 435 000 in funding in 2009 from government bodies.

Silver Cord and the Transport Access Project (Wide Bay and Brisbane) were successful in the 2008/2009 HACC funding round and have been provided with additional capital funding in excess of \$200 000 to purchase computers, furniture and vehicles.

The Health Care Program celebrated its 15 year anniversary at the Caboolture Hospital and three aged care facilities joined the Program in 2009, ensuring volunteers were kept on their toes.

- TAP conducted 46 590 trips with 3500 registered clients.
- Silver Cord Service volunteers provided 48 406 Security calls, 11 336 Friendship calls and 2319 Respite calls.
- 110 Health Care volunteers provided 17 006 hours of service to the Logan and Caboolture hospitals and three nursing homes.

More than a year of preparation and an outstanding effort by staff and volunteers ensured a very successful National Priory Conference, held on the Gold Coast in June. More than 500 delegates and their partners from throughout Australia, New Zealand and Papua New Guinea attended a range of activities over the six days. It was an extremely successful Conference, and a great opportunity to network with experts in first aid, disaster management, volunteer management and community care.

Queensland — 2009 statistics at a glance

- 58 145 first aid certificates issued
- 976 first aid volunteers
- 99 632 hours of voluntary first aid service
- 7463 first aid casualties treated
- 522 community care volunteers
- 66 014 hours of voluntary community care service
- 46 440 hours of training completed by first aid volunteers.



Western Australia

St John in Western Australia is in a fortunate position to provide an integrated range of pre-hospital services including training the community in first aid, providing first aid services at events through our volunteer first aid services, establishing and coordinating first responder systems, providing non urgent patient transport services and the provision of emergency ambulance and paramedic services.

First aid training of the general public is a key focus for the organisation due to our knowledge that this is a critical component in maximising a patient's chance of survival and a good recovery from sudden illness or injury. It is pleasing to report that Western Australia taught over 137 000 people first aid during the year, a significant achievement and increase over the previous very successful year of 118 000 first aid students. A part of this success includes the first aid focus in schools which trained over 44 000 school students.

Volunteer First Aid Services experienced continued demand attending to over 6600 casualties in the year. St John Ambulance remains the premier provider of these services within the State and undertook a successful volunteer recruitment campaign during the year.

In our 87th year of providing the State's ambulance service, activity has grown by four percent. The ambulance service responded to over 193 000 cases with 154 000 of those in the metropolitan area, 22 000 in country centres that have both career and volunteer staff and nearly 17 000 cases in centres staffed entirely by volunteer ambulance officers.

The combination of significant increases in ramp time and activity growth has meant that our 'response capacity' continued to deteriorate to levels that have made the achievement of the response time targets impossible during the year. Even with this challenge our patient satisfaction surveys indicate 95% of patients were either satisfied or very satisfied with the service they received which is a testament to the staff and volunteers that deliver this service.

2010 will include the negotiation of a new five year contract with the State Government for the provision of ambulance services. A new contract provides the State Government with the opportunity to adequately fund the response capacity for ambulance services in Western Australia that would re-establish the achievement of the response time targets.

Our community care maintained its important contribution to the well being of the elderly sector in our community, who maybe feeling lonely and isolated with over 7000 volunteer hours delivered during the year. The Ophthalmic Branch also continued its successful fundraising in Western Australia for the Eye Hospital in Jerusalem.

The financial affairs of the Order in Western Australia remain sound, all liabilities and commitments can be met and the assets of the organisation are suitably protected.

Western Australia — 2009 statistics at a glance

- over 3 000 000 emergency ambulance volunteer hours delivered to the WA community
- 193 166 ambulance cases attended
- 2 903 ambulance volunteers
- 432 ambulance vehicles
- 137 908 first aid certificates issued
- 823 first aid volunteers
- 47 708 hours of voluntary first aid service
- 6663 first aid casualties treated
- 119 community care volunteers
- 7149 hours of voluntary community care service
- 42 440 hours of training completed by first aid volunteers.



South Australia

The retirement of CEO Peter Gill this year signified 39 years of employment, and 45 years of voluntary service to St John South Australia.

Operations

A challenging year saw our volunteers rise to the occasion yet again:

- Extreme heat at Big Day Out, 900 casualties treated at Clipsal V8 Car Race, night shift for Schoolies and cross border support for the Victorian bushfires. The extraordinary efforts and dedication of our Operations members must be commended.

A large number of members have undergone additional training to enable them to perform procedures and care for patients being transported from major events to hospital in St John Mobile First Aid Units. This capability ensures that St John can respond to State emergencies as well as assist the South Australia Ambulance Service as part of the State Emergency Management Plan.

Our pool of Professional Officers on duty provides our members with an additional opportunity for extending clinical knowledge and service to make St John the premium provider of major event and emergency health care services.

St John South Australia is leading the nation in the development of leaders with 73 members participating in the Frontline Management program.

A most pleasing trend is the growth of new Cadets particularly in country regions and the annual camp saw record numbers in attendance and a visit from the Governor.

Training

The downturn in the economy impacted on profitability and bookings this year, particularly in commercial training delivery. A positive outcome however has been the establishment of the Training Quality Department to improve the performance of the organisation in audits, training induction and ongoing trainer development. A key achievement this year has been the introduction of electronic survey collection tools.

St John, as a Registered Training Organisation under the Australian Quality Training Framework, is delivering training to members, the general public and government agencies at industry certified level standards.

Community Care

The Community Care program continues to provide social support to many members of our community. In 2009, our 423 Community Care Volunteers gave an average of 87 hours of their time to our clients, making a total commitment of nearly 37 000 hours providing friendship, social support and generally enhancing the lives of people in our community.

A major development this year was the introduction of the St John Volunteer Charter which outlines the roles and responsibilities of St John and volunteers in the provision of this program.

Marketing, Sales and Fundraising

A new 12 month TV and radio campaign started in November of this year to raise public awareness and increase training bookings. This combined with the launch of the new website with capabilities of online training bookings and shop purchases was exciting and we look forward to measuring the success of this increased accessibility to the public.

Retail sales were significantly up this year against the economic trend. We attribute this to the implementation of some new sales initiatives and a stronger 'client focus'.

Two Car and Cash Lotteries raised the profile and public awareness of St John with many winners from regional areas and funds supporting the work of our volunteers in the community

South Australia — 2009 statistics at a glance

- 47 108 first aid certificates issued
- 1575 first aid volunteers
- 197 400 hours of voluntary first aid service
- 9512 first aid casualties treated
- 423 community care volunteers
- 36 910 hours of voluntary community care service
- 69 384 hours of training completed by first aid volunteers.



Tasmania

In 2009, the Board continued to ensure that St John Ambulance Tasmania delivered the range of services based on the principles of targeted delivery, financial accountability, sustainability and in accordance with the philosophy of the Charter of St John. While looking to ensure the financial integrity of the organisation, the Board also commenced work on the review of the strategic directions. Central to this was examining the effects of the closure of the National Business Centre. This included examining the state of St John Tasmania's capital infrastructure and land holdings and the potential investment and capital development options that would match future service and training needs.

The composition of the Board continues to reflect a broad range of professional representation consistent with the management requirements of the organisation. St John Tasmania is well positioned to monitor and implement development opportunities as they arise. Of particular note was the retirement of Michael Barrett as Chair of the Board after six years of dedicated service in that role. His replacement Greg Melick, is an equally long serving and experienced Board member.

St John Tasmania continued to be the leading First Aid provider issuing more than 20 000 certificates which is a record for the state. In order to achieve this record, it was necessary to develop and market courses that are relevant to industry's needs, for example: Anaphylaxis, Asthma, Workplace Level 1 and shorter specialised industry specific courses such as Infection Control. Client feedback has been very positive and we will continue to focus on this tailored area.

History was made when the Operations Branch, for the first time, provided operational support to St John in another state as a consequence of the tragic bushfires in Victoria. A team of 12 St John members were sent over for a week, with a further 12 on standby to relieve them if required. Two 4WD vehicles and Major Event and Emergency Response Trailers (MEERT) accompanied those members.

St John Tasmania's Community Care Branch continues to provide befriending, transport and support services to the frail elderly in the community and some support to residents of Residential Aged Care Facilities. Much of our Community Care activity in the past year has been focused on fine tuning community transport and improvement to services and supporting systems.

During the Pandemic H1N1 2009 influenza response, Community Care volunteers were requested by the Tasmanian Department of Health and Human Services to assist with the assembly of home quarantine packs. Individual members have also continued to improve their skills through training sessions and have supported Operations Branch First Aid activities by assisting at mass public events.

A significant blow to the Community Care Branch occurred on 5 September 2009 when Tony Bester, the tireless Volunteer Manager of Community Care in Tasmania passed away. The Community Care Branch, and particularly the Transport Service, owes a great deal to Tony's selfless and hardworking contribution over many years. The high standards and services that St John Community Care currently offers to our clients are both a testament to Tony's contribution and an enduring legacy of his work.

The profile of St John in Tasmania has been greatly enhanced during 2009 and our performance indicators confirm that we have been successful in providing high quality services to the community.

Tasmania — 2009 statistics at a glance

- 20 385 first aid certificates issued
- 285 first aid volunteers
- 28 009 hours of voluntary first aid service
- 2595 first aid casualties treated
- 121 community care volunteers
- 15 468 hours of voluntary community care service
- 13 304 hours of training completed by first aid volunteers.



Northern Territory

There were no changes in Office Bearers from the previous year, and the Executive Committee this year comprised Michael Mooney (Chair and Chair, Ophthalmic), Ms Frances Kilgariff (Deputy Chair), Mr Roland Chin (Treasurer), Dr Lionel Crompton (Chair, Ambulance Service), Dr Jan Schmitzer (Chair of Training) and Mr Steve Peers (Commissioner, Operations Branch). I extend my gratitude to them, President Alan Bromwich and fellow Council Members Mr Bernie Kilgariff, Justice Trevor Riley, QC and Mr Steve Baddeley.

Our 2009 Investiture and Graduation ceremony was conducted at Government House in May which involved, six promotions within the Order, five admissions to the Order and five Priory Votes of Thanks were also awarded. 17 staff members were awarded five, ten and fifteen year service bars, in recognition of long service with St John Ambulance NT. We were also fortunate this year to celebrate 30 years of paid service and 32 years of voluntary service for our commissioner Steve Peers. Four ambulance paramedics were also awarded with their Advanced Diploma of Paramedical Science (Ambulance), with a further twelve paramedics being awarded their Diploma in Paramedical Science (Ambulance).

In yet another extremely busy year, St John Ambulance NT Ambulance Service vehicles travelled 801 495 kilometers and transported 30 748 (28 882) patients, up 6.5% on last year on 37 569 (36 146) cases—an increase of almost 4%.

This year we have taken a very positive and open approach with the media actively promoting our Volunteers and staff and their dedication to St John Ambulance NT and the community. The public response has been fantastic and the positive approach from the media towards St John Ambulance NT has been a great benefit in our promotional aspirations. For the sixth year in succession, Ambulance officers have been identified as the most trusted profession—this is a true recognition of their efforts and dedication—‘well done’.

Our successful training partnership with Top End Group Training (school leaver work-ready training), continued throughout the year with over 400 students being funded through the Department of Education and Training completing HLTF301B Apply First Aid (previously titled Senior First Aid) Statements of Attainment issued in the Darwin/Katherine area alone. There are plans to expand this delivery to other NT regions during the next 12 months. Feedback from training customers continues to indicate significant satisfaction with both training delivery and quality.

Whilst our membership remained relatively steady, we continue to struggle finding suitable leaders for Divisions, in particular our Cadet Divisions. This is reflected in the slight drop in cadet numbers. With the number of requests to attend public duties each year increasing, it is important that in 2010 we concentrate on the recruitment of more adult members and the development of our leaders. In 2009 the customary annual member parade was replaced by a volunteer recognition weekend. This commenced with an award presentation night, attended by National CEO, Peter LeCornu followed by a full day meeting, member dinner and Church Service.

Northern Territory — 2009 statistics at a glance

- 37 569 ambulance cases attended
- 49 ambulance volunteers
- 28 ambulance vehicles
- 9358 first aid certificates issued
- 478 first aid volunteers
- 26 174 hours of voluntary first aid service
- 1565 first aid casualties treated
- 19 516 hours of training completed by first aid volunteers.



Australian Capital Territory

2009 was a challenging year for St John in the ACT for a number of reasons, however with a careful and sometimes decisive approach the year proved to be another successful one. The ACT delivered over 10 000 hours in direct community service which reversed the trend of the last few years. Operating revenue grew during the year as did our expenditure and a modest surplus was recorded. Given the difficult year this was a pleasing result.

Community Care Branch sustained a high level of activity throughout 2009. 'Project Survival' remained the Branch's signature program, with eight volunteers contributing 263 hours in teaching basic life-saving skills to young persons and adults primarily exposed to substance abuse. Instruction was conducted in eight institutions caring for persons at risk. Assistance was also provided to some disadvantaged residents in Government accommodation through weekly transportation to a centre offering a range of commercial and professional services. Four volunteers, including two from Operations Branch operating within the One St John philosophy, contributed 170 hours service on this project.

First Aid Operations provided in excess of 10 000 hours of community first aid during a year which also saw increased membership, mostly in supportive, non-clinical areas. Capabilities were also enhanced during the year with the fit out of an Operations Centre and the acquisition of an ex-ACT Ambulance Service vehicle. A Bicycle Emergency Response Team was also re-established in 2009 and has become an integral part of our operational planning.

The ACT Board continued to find ways to encourage St John ACT to become a more forward thinking and community focussed organisation. A project based approach to funding has been adopted whereby discretionary expenditure is being increasingly tied to Board endorsed activities that meet the organisation's strategic objectives. To complement this new approach to funding, a General Manager (Commercial) was recruited with the primary task of increasing the level of discretionary funding available to deliver additional community projects that lie within the St John Charter.

This was a significant step for the ACT but one we expect will expand our existing volunteer services thereby meeting unfilled needs of the ACT community. In addition, it will provide new employment opportunities for our volunteers.

A large turnover of staff in the commercial training section has introduced new blood and new enthusiasm. The changes had little significant impact on the volume of training carried out thanks to the efforts of all staff at the ACT office. Our primary objective in the middle part of the year was the accrediting and re-accrediting of trainers which we achieved. We then turned our attention to increasing our market share, improving communication and involvement and implementing the 'One St John' philosophy across the ACT and nationally. New initiatives in marketing and training are being implemented and 2010 looks like being a year of growth.

Our product sales section also weathered the economic downturn well. Sales were down only slightly on the previous year, but well ahead of forecasts. Kit and component sales both had 25% growth, however this was offset by a decline in equipment sales.

The ACT Foundation had a very successful year on the back of a stronger equities market and some well timed purchases. Interest and dividends derived from the Foundation will be used to fund our community projects while the capital will be retained.

Australian Capital Territory — 2009 statistics at a glance

- 9261 first aid certificates issued
- 147 first aid volunteers
- 12 477 hours of voluntary first aid service
- 1222 first aid casualties treated
- 10 community care volunteers
- 419 hours of voluntary community care service
- 4056 hours of training completed by first aid volunteers.

APPENDICES 2009

FOR 12 MONTHS ENDED 31 DECEMBER 2009

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APPENDIX 1

The Most Venerable Order of the Hospital of St John of Jerusalem

SOVEREIGN HEAD

Her Majesty The Queen

GRAND PRIOR

His Royal Highness
The Duke of Gloucester, KG, GCVO

LORD PRIOR

Professor Anthony R Mellows, OBE, TD

ORDER SECRETARIAT

Priory House
3 Charterhouse Mews
London EC1M 6BB

SECRETARY GENERAL

Rear Admiral Andrew Gough, CB

APPENDIX 2

PRIORY IN AUSTRALIA

PRIOR

The Governor General, Her Excellency
Ms Quentin Bryce, AC

DEPUTY PRIORS

Her Excellency Professor Marie Roslyn Bashir, AC, CVO
New South Wales

His Excellency Professor David de Kretser, AC
Victoria

Her Excellency Ms Penelope Wensley, AO
Queensland

His Excellency Rear Admiral K J Scarce, AC, CSC, RANR
South Australia

His Honour Mr Tom Pauling, QC
Northern Territory

His Excellency Mr Peter Underwood, AC
Tasmania

KNIGHT COMMANDER OF THE COMMANDERY

His Excellency Dr Ken Michael, AC
Western Australia

PATRON

General Sir Phillip Bennett, AC, KBE, DSO
Australian Capital Territory

SUB-PRELATE

The Most Reverend R Herft
Western Australia

The Right Reverend R Hurford, OAM
New South Wales

PRIORY OFFICERS

Dr Neil Conn, AO
Chancellor

M R Compton
Receiver General

Associate Professor P Warfe, CSC
Director of Training

Professor P Arbon, AM
Chief Commissioner

Dr Michael Campion
Hospitaller

S Hasler
Chair of Community Care

Dr D Sturkey, CVO, AM
Director of Ceremonies

Dr I J Howie-Willis, OAM
Librarian

BOARD OF DIRECTORS

The Board of Directors consists of the Priory Officers (apart from the Director of Ceremonies and the Librarian) and the Chair of each State/Territory Council and the Australian Youth Council.

The latter are:

The Honourable Peter Collins, AM, QC
New South Wales

P Cudlipp
Victoria

Dr V Efstathis, OAM, RFD
Queensland

G A King
Western Australia

G Brewer
South Australia

M Barrett, AM (to September)
G Melick, AM, RFD, SC (from September)
Tasmania

M J Mooney
Northern Territory

Col John Quantrill (Retd)
Australian Capital Territory

M J Compton
Australian Youth Council

**PRIORY SECRETARY AND
CHIEF EXECUTIVE OFFICER**

M Morton (to April)
P LeCornu (from May)

PRIORY AUDITORS

Manser Tierney & Johnston, Sydney

PRIORY SOLICITOR

C G Chenoweth, Canberra

APPENDIX 3

ADMISSIONS AND PROMOTIONS

**The Most Venerable Order of the Hospital of
St John of Jerusalem**

THE PRIORY IN AUSTRALIA

Her Excellency the Governor General, on behalf of Her Majesty the Queen, the Sovereign Head of the Order has been pleased to sanction the following Admissions and Promotions in the Most Venerable Order of the Hospital of St John of Jerusalem.

PRIORY LIST

Admission as Officer
Stephen Carter

Admissions as Member
Christine Barber

NEW SOUTH WALES

Promotion to Knight of Grace
Daniel McEwen

Promotion to Commander
Alan Brown
Richard Hurford

Promotion to Officer

Shirley Chantler
James Daly
Lynn Howlett
Valerie Hutchinson
Colin Lott
Elizabeth Marsden
David Miller
Eric Murray
Stephen Potts
Ian Russell
Rolf Schafer
Barbara Veling

Admission as Member

Keith Avery
Beverley Belt
Peter Burson
Warwick Cary
Colin Ford
Gary Hall
Shane Jenkins
Lynn Madden
Patrick McDonald
Neil Milburn
Freddy O'Toole
Louise Osmond
Tracy Parrish
Maria Roex
Adrian Rossiter
Rhonda Scott
Stuart Scott
Michael Youl

VICTORIA

Promotion to Knight of Grace

Edward Brentnall
Wayne Deakes

Promotion to Commander

Timothy Duncan
Michael Sellar

Promotion to Officer

Robert Correa
Lucas Drew
Alexander Medancic
Shirley Moon
Mary Wilkinson

Admission as Officer

Brett Aimers
Lindsay Bent
Paul Gsodam

Admission as Member

Lucas Anderson
Michael Bacon
Debra Bartlett
Bruce Caslake
Harold Day
Helen Donaldson
Stuart Donaldson
Bernard Goss
Jarrod Hunter
Elaine Killeen
Nicole McEwan
Robert Miller
Domenic Misale
Virginia Murphy
Maree Pritchett
Theresa Sprekos
Kevin Wanstall
Robert West

QUEENSLAND

Promotion to Officer

Serena Reeves

Admission as Member

Dale Hogden
Jodie Krammer
Hamish Krammer
Faran Neven
Anthony Noble
Timothy Scurr
Rhonda Shevill
Gail Vann

WESTERN AUSTRALIA

Promotion to Commander

David Stewart

Promotion to Officer

Alan Hughes
Jillian Neave
Dirk Sunley
Ronald Swansea

Admission as Member

Barry Atkin
Gail Atkin
Leanne Dale
Clifford Doncon
James Farnworth
Linda Field
Clifford Fishlock
Beth Hobley
Brian Keding
Jennifer Oliver
Trevor Prout
Joyce Sangston
Brendan Selby
Anthony Smith

Pamela Thompson
Johannes Veraart
Julie Watkins
Judith Williams

TASMANIA

Promotion to Commander

Clair Smith
Josephine Weeks

Promotion to Officer

Carl Graham
Robert McManus
David Quill

Admission as Member

Wayne Dowling
Glenn Hoppitt
Robert Limebeer
Scott McCarthy
Leon Schwarz
Sanyi Szauber
Craig Turner
Murray Webb

NORTHERN TERRITORY

Promotion to Knight of Grace

Peter Poole

Promotion to Commander

David Baker

Promotion to Officer

Kevin Blake

Admission as Member

Rosie Ballinger
Mark Cullenane
Geoff Kain
Arun Mahajani
Paul Maybank
Kimberlee McKay
Kelly Raven
Lee Payne
Sheryl Rossiter
Sue-Ellen Skinner

AUSTRALIAN CAPITAL TERRITORY

Promotion Commander

Rocky O'Brien

Admission as Officer

John Quantrill

Admission as Member

Caroline Gliddon
Nicole Gliddon
Helen Stark

APPENDIX 4

PRIORY VOTES OF THANKS

NEW SOUTH WALES

Steven Cachia
Lynne Clifton
Leanne Cooper
Noel Eather
Mark Edwards
Elizabeth Ellis
David Evans
Sean Ferris
Lionel Fuller
Beau Geekie
Peter Good
David Jones
Matthew Little
Peter Lu
Lindy McCarroll
Brett McCarthy
Dennis McGuire
Terry Mitchell
Gilbert Moyes
Peter Oxley
Joan Rooney
Allan Simpkins
Jonathon Troy
Louise Wilson
Patricia Zaubzer

VICTORIA

Tracey Bell
Rodney Collins
Jennifer Eaton
Margaret Moore
Cameron Oxley
Marina Perri
Cher Wain
Victorian University Community Initiatives Program

QUEENSLAND

Brandon Burke
Benjamin Chapman
Patricia Dunchouk
Patrick Eldridge
Gloria Fairfax
Graeme Fletcher
Doris Haddock
Trevor Hall
Ericka Halley-Boneyard
Jonathan Haslett
Sharon Hine
Patricia Hull
David Johnson

Faye Manttan
Leon Matheson
Neil McColl
Ivan McCormick
Roslyn McKiterick
Robyn Mulcair
Janice Misfeld
Paul Neuendorf
Andrew Panes
Paul Saad
Natasha Sweeting
Amanda Sully
Phyllis Taylor
Brigitte Tirant
Sharon Tuck
Mary-Anne Twigg
Builders Labourers Federation Union
Brad Wessling
Belinda Wilt

SOUTH AUSTRALIA

Gina Briggs
Shane and Dianne Coleman

TASMANIA

Brian Blazely
Eion Breen
Robert Boxhall
Janice Dabner
Anna Dalton
Percy Grout
Patsy Jackman
Kaye Mundy
Barry Rose
Damon Thomas
Edna Webb

NORTHERN TERRITORY

Bruce Garnett
Geoffrey Lohmeyer
Daphne Marsh
Marion McLauchlan
Lynda McMeekin
Matthew Pearce
Tour de Arnhemland

AUSTRALIAN CAPITAL TERRITORY

Susan Sayers
Patrick Sayers

PRIORY

Robert Withycombe

APPENDIX 5

AUSTRALIAN CADET COMPETITION RESULTS

Individual

Colonel Alexander Christie Trophy

Champion	SA	Lachlan Cibich
2nd	NSW	Will Young
3rd	NT	Claire Chandler

Cadet Leader

Colonel Douglas Donald Trophy

Champion	NSW	Charlotte Robinson
2nd	VIC	Jason Potter
3rd	ACT	Veronica Harms

Team

Frances McKay Trophy

Champion	SA	Bianca Bain, Craig Paterson, Michelle Paterson
2nd	NT	Rachel Fox, Amy McKay, Sarah McLaughlin
3rd	NSW	Megan Bourke, Nicholas Geyer, Heidi Starr

State/Territory

Sir Kingsley Norris Trophy

Champion	NSW	Megan Bourke, Nicholas Geyer, Charlotte Robinson, Heidi Starr, Will Young
2nd	SA	Bianca Bain, Lachlan Cibich, Alex McCallum, Craig Paterson, Michelle Paterson
3rd	VIC	Matthew Biles, Cynthia Ferrand, Georgia Hindle, Jason Potter, Michael Smith

AUSTRALIAN ADULT COMPETITION RESULTS

Individual

The Sir George Stening Shield

Champion	VIC	Michael Georgiou
2nd	WA	Mathew Squires
3rd	NSW	Ashley Weir

Team

The Douglas Donald Shield

Champion	NSW	Didier Moutia, Charlotte Robinson, Mark Young
2nd	WA	Alison Gulland, David Gulland, Zoe Payne
3rd	TAS	Tania Burke, Kirby D'alton, Luke Hardwicke

State/Territory

The Gordon Young Shield

Champion	NSW	Rhonda-Lee Hutchings, Didier Moutia, Charlotte Robinson, Ashley Weir, Mark Young
2nd	WA	Alison Gulland, David Gulland, Zoe Payne, Mathew Squires, Andrea Williams
3rd	VIC	Lucas Anderson, Daniel Ciccossillo, Jennifer Corr, Michael Georgiou, Noel Pianto

GRAND PRIOR AWARD RECIPIENTS

NEW SOUTH WALES

Anthony Lenard Stoppino
Dylan James Snape
Elizabeth Maree Stoppino
Jacob Sterland
Michelle Beer
Jessica Cindy Montecinos
Margot Louisa Law
Lizeth Montecinos
Luis Rosa Santos
Jitesh Rudhar
Malary Jeffress
Nicholas Geyer
Melanie Lucas
Tso Kiu Fei
Elias Calabretta
Daniel Leonard Chan
Jordan Klein
Hayley Walsh

VICTORIA

Christopher James Murray
Margaret Kennedy
Brenton Key
Caillin Lachlan Mitchell
Nicholas Andrew Fary
Lachlan Casey Key
Jackson Elliott McLean

QUEENSLAND

Kate Erin Gallagher
Kelly Burns
Sarah Joy Newsome
Ryan Walsh
Samuel Lay
Clara Chapman
James Chapman
Kimberly Charlotte Friederichs
Scarlett Laura Vale

WESTERN AUSTRALIA

Stefanie Jane Dedman
Ashleigh Greig
Trevor Muller
Rohan Pickrell
Chelsie Elizabeth Wootton
Andrea Williams
Ashleigh Peta Dancer
Allyshia Gray
Amy Walker
Eleanor Flynn
Michael Burgess
Phillip Godwell
Raif Douthwaite
Jessica Lianne Parker

SOUTH AUSTRALIA

Melissa Antoinette Crompton
Cassandra Jayne Hamilton
Alexander John McCallum
Lachlan Cibich
Ian Pentreath Crambrook
Tracy Lee Forgan
Amelia Jane Hawke
Thomas William Lord
Felicity Rose Parsons

TASMANIA

Sarah Jane Woolford

NORTHERN TERRITORY

Sarah Louise Jean McLaughlin
Kelsey Maree Smith

AUSTRALIAN CAPITAL TERRITORY

Madeline Finch
Toby Rees
Jacqueline Reid

VICTORIA

R Green, KStJ
R Morris, KStJ
M Green, DStJ
L Greaney, CStJ
L Ryan, CStJ
S Webb, CStJ
R Hudson, OStJ
M Adams, MStJ
J Barr, MStJ (2007)
H Hurle, MStJ

QUEENSLAND

M Wilkinson, DStJ
N Hjort, CStJ
P Grant, MStJ
H Lynn, MStJ
E Rekow, MStJ
Volker, MStJ (initial unknown)

WESTERN AUSTRALIA

L Elsegood, OStJ
A Dorling, MStJ
A Goode, MStJ
E Lavrick, MStJ

SOUTH AUSTRALIA

J Pedler, KStJ
F Davison, CStJ
B Frick, OStJ
A Pye, OStJ
E Heusler, MStJ
E Jones, MStJ
L Klingner, MStJ
W Kuykhoven, MStJ
W Ridgeway, MStJ
B Ronan, MStJ

TASMANIA

A Bester, MStJ

NORTHERN TERRITORY

Nil

AUSTRALIAN CAPITAL TERRITORY

L Davies, KStJ
N Campbell, MStJ

APPENDIX 6

OBITUARY

NEW SOUTH WALES

E Holmes, CStJ
C Turner, OStJ
H Sauerbier, MStJ
F Blackmore, MStJ
W Roberts, MStJ
J McLeod, MStJ
D Pheeneey, MStJ

APPENDIX 7

PRIORY CHAPTER

The Priory Chapter consists of all members of the Priory of or above the grade of Commander, ordinarily resident within the Priory in Australia, together with a proportion of Representative Members not exceeding one-third of the permanent members of the Chapter within each State or Territory. The Representative Members shall be appointed by the Priory for a period of three years.

PRIORY

Dame of Grace

Her Excellency Ms Quentin Bryce, AC

Knight of Justice

His Excellency Michael Bryce, AM, AE

NEW SOUTH WALES

Bailiff Grand Cross

J D Spencer, AM

Knights and Dames of Justice

J F Davies, AM

V Grogan, AM

Knights and Dames of Grace

Her Excellency Professor Marie Roslyn Bashir, AC

– Deputy Prior

Professor F A Billson, AO

R Bray

M R Compton

L Conn AM

Dr N R Conn, AO

H J Delaney

Dr A C Grice, OAM

M M Hudson, JP

G P Hyles

H W Kearns, JP

D S Levy

T J Mayhew, JP

Br D McEwen

J I Messenger

R F M Mitchell, MBE

R Mitchell, OAM

A T Phillips

Dr C R Richards, MBE, OAM, ED

J Samuels

Sir Nicholas Shehadie, AC, OBE

S Sinclair

Rear Admiral P Sinclair, AC

B E Stirton, OAM

The Honourable Sir Laurence Street, AC, KCMG, QC

Commanders

R O Albert, AO, RFD, RD

J A Benstead, JP

L Berghofer

H M Booth

Commander W J Brash, OBE

A Brown

D W Buxton

K Callinan, JP

P W Chan

S Coldrick

J W Davies, ISO, JP

R Davis

C J Dawson

J L Deane

B J Doyle, JP

R C Ferrier, OAM

W L Firth, OAM, JP

Dr G M Fisher

P W Fisher, JP

M B Fry

R W Gale

F E Gleave

Major General W Glenney, AO, RFD, ED (Retd)

T A Hamling

S M Haring

W T Hudson

Dr B E Kinghorn

Lady Martin

Brother D McEwen

V J Miller

K E Miller, JP

Dr J F Mitchell, JP

D J Nilsson, OAM

S C Nilsson, JP

Professor M F O'Rourke, AM

Lady Pagan

R D Potts, JP

C Purdie

Lady Rowland

K P Schneider

B S Simpson

K H Smith, JP

A B Smith, JP

G J Sneddon

R M Sneddon

L Spencer, AM

Dr E M Stack, CBE

Sir Ian Turbott, AO, CMG, CVO

R N Walker, JP

Sub-Prelate

The Right Reverend R Hurford

Chaplains

The Reverend Dr C G Aiken, OAM, RFD, JP

The Right Reverend K B Mason, AM

The Right Reverend K Short, AO

VICTORIA

Knights of Justice

The Right Honourable Sir Zelman Cowen, AK, GCMG, GCVO, QC, DCL

The Right Reverend Dr P Hollingworth, AC, OBE

The Right Honourable Sir Ninian Stephen, KG, AK, GCMG, GCVO, KBE, QC

Knights and Dames of Grace

His Excellency, Professor David M de Kretser, AC
– Deputy Prior
D A Bache
J N Blackstock
R J Bluck, AM, RFD
Dr E Brentnall, MBE
P J Burke
I T Cheesewright
Lady Cowen
J F Crennan
B J Davis
F R Davidson
J de Kretser
W P Deakes
W J Foley
D L Fraser
The Honourable Sir James Gobbo, AC, CVO
M Goodall, OAM
A Hollingworth
J Landy, AC, MBE
L Landy
E A Mason
Dr J A Mawdsley
J Patterson
Major General F E Poke, AO, RFD, ED
C H Sutton
M I Switzer

Commanders

Associate Professor F L Archer, OAM
Sister Y L Bird
G F Blackstock
Dr J W Byrne
E J Calvert-Jones, AO
B Cantlon, MBE
B Carey
M B Carey
D Cawte
D F Cochrane
P Cuddlipp
J Currie
C R Curwen, CVO, OBE
Dr A S Davis
N Dine, JP
A C Donald
T Duncan
J Dunlop
G Flatt
L Glover
B E Granger
S R Granger, BEM
B E Gronow
D L Humphrey
J W Humphrey
J W Ireland
G R Jackson
Dr P C Leffler
W S Mackieson, JP
A Marshall
J McCaughey
J T McRae
S I Miller, AO, LVO, QPM
Colonel L J Newell, AM, QPM, ED
P Neylon

J D Penaluna
M J Penaluna
M D Phelan
I V Rogers
Professor J V Rosenfeld
M Sellar
G E Shaw
C H Smith
Lady Stephen
J C Trethowan, AM
A G Williams
C E Williams
K Woods

Chaplain

The Right Reverend P L Freier
The Very Reverend D J L Richardson

QUEENSLAND

Knight of Justice

The Honourable W G Hayden, AC

Knights and Dames of Grace

Her Excellency Ms Penelope Wensley, AO – Deputy Prior
B Arnison
Major General P Arnison, AC, CVO
A R Brigg
D T Buchanan, CBE
Lady G Campbell
A G R Chadwick, OAM
V L Crook
B M Dawson, AM
A P Demaine
Dr V P Efsthatis, OAM, RFD
Colonel M W Elliott, AO, ED
L Forde, AC
Dr G M Gray, MBE
D Hayden
Dr J F Leditschke, AM
V J Little
D McConnell
P J McMurtrie
S McCosker
Colonel P Nicoll, AM, RFD, ED
Professor J H Pearn, AM, RFD
M Hunt
D E Price
Dr B S Purssey, ED
N Tranby, OAM
S Watson

Commanders

M T Boulter
A Butler
I S Coulson, OA
Dr P J Donnelly
D P W Cunningham
B C Dunstan, JP
N D Fairhurst
Brigadier T R Gibson, RL
N C Gillard
Dr W Glasson
G J Gleeson
B J Henderson

G Hood
Dr R Howes
Dr R J Jeffery
R Lang
L M Mackiewicz, OAM
B P McCafferty
Dr A McDonell, BM
R McEwan
P W Meyers
J L Mills
C Nielsen
Dr C H Palmer
Sister B Quintal, MBE
Dr K J Solomon
L A Steinhardt
C H Vernon
E Young

Chaplains

Reverend Father L Burke
The Very Reverend M A Chiplin

WESTERN AUSTRALIA

Knights and Dames of Grace

His Excellency Dr Ken Michael, AC – Knight Commander
B A Andrews, ASM
W J Barker, CD
R Blizzard
R G Donaldson, OAM
D E Franklin, BEM
J Johnston, OAM
I L Kaye-Eddie, ASM
Dr T Hamilton, AM
G A King
Dr A J King, AM
J Michael
M Muirhead, OAM
Wing Commander Dr H F Oxe, ASM
Dr F B Webb, AM
K J Young

Commanders

A J Ahern, ASM
P G Bates
M J Cockman, OAM
Dr K Collins, AM
G B Crandell
J Di Masi
G Ferguson
L Fiori
D J Gildersleeve
B K Hampson
O D Hedemann, OAM, RFD, JP
M Isbister, ASM
R N Jesson
J C Jones
Dr K R Littlewood
B F McInerney, OAM, CD
D C B Mouchemore, CD
N E Olsen
R Passmore, OAM
Lieutenant Colonel Dr R L Pearce, AM, RFD, JP
E V Pippard
J E Ree

R Reid, AM
J Roberts
C Schelfhout
G A Shea, OBE
J D Snowden, OAM
J L Williams
J M Williams
P S Wood, JP

Sub Prelate

The Most Reverend R Herft

SOUTH AUSTRALIA

Bailiff Grand Cross

Professor V R Marshall, AC

Knights and Dames of Grace

His Excellency Rear Admiral K J Scarce, AC, CSC, RANR
– Deputy Prior
Dr B E J Ancell, AM
Professor P Arbon, AM
B J Bartlett, PSM
Dr F H G Bridgewater
G L Coombes
M K Corkhill
Associate Professor J L Crompton, RFD
L A Dansie
Dr G A Davies, AM, RFD, ED
Lieutenant General Sir Donald Dunstan, AC, KBE, CB
Dr R M Edwards, OAM
Dr B J Fotheringham, AM
R J Greig
D C Heard
V W Kollasche
Lady Neal, AM
Sir Eric Neal, AC, CVO
M A Nunn
E Scarce
Sir Keith Seaman, KCVO, OBE
A J Watt, LVO, QPM

Commanders

A L Andersen
B G Battersby
R S Beahl
P A Bird
D J Bridges
Dr R Britten-Jones, AO
G Curtis
K W Dansie
D V V De Giglio, ASM
R Denham
E M Doman, OAM
Lady Dunstan
Dr J Flett, AM
C Gerner
M E Gove
S R Hall
P R Hawkins
Dr F F Heddle, OAM
N Hender, BEM
Dr V Humeniuk
D A Hunt, AO, QPM
A D Lockyer, OAM

Dr S McGovern
Dr D H Owens
V Pavlik
K Peach
J A Rawes, OAM
B J Rayson, JP
L W Rogers
H T R Rogerson
R G Schilling, JP
Lady Seaman
S P Sperou, JP
D D Thomas, OAM, JP
Dr J R Thompson
G A Woods
C G Wright, JP
Dr J F Young

Chaplains

The Right Reverend I G C George, AO
The Right Reverend K Rayner, AO

TASMANIA

Knight of Justice

Sir George Cartland, CMG

Knights and Dames of Grace

His Excellency Justice William Cox, AC, RFD, ED
– Deputy Prior
K Brown
R T Butler, OAM
R A Cooper, BEM
J Cox
R E Graham
Lady Green
The Honourable Sir Guy Green, AC, KBE, CVO
K J Milbourne, OAM
V F Reeve
Colonel J D Stewart, MC

Commanders

E M Allen, BEM
M W Barrett, AM
The Honourable Justice A M Blow, OAM
R L Byrne, RFD
J F Byrne
R Cowie, OAM
E C Edwards
Professor D Lees
S D Miller
C Smith
Dr J M B Wane
J Weeks

Chaplain

Reverend C Dann

NORTHERN TERRITORY

Knights and Dames of Grace

His Honour Mr Tom Pauling, QC – Deputy Prior
J Anictomatis, AO
J Anictomatis
Dr V Asche, AM
K J A Asche, AC, QC
A F Bromwich, OBE, RFD
Dr L J Crompton
T Egan, AO
N Evans
M J Mooney
T Pauling
S R Peers, OAM, JP
P J Poole
B F Kilgariff, AO, JP
L I King

Commanders

S Baddeley
D Baker, OAM
A Butler
M J Grayden
Justice T J Riley, QC
NT Talbot

Chaplain

The Right Reverend Bishop Gegory Thompson

AUSTRALIAN CAPITAL TERRITORY

Bailiff Grand Cross

C A C Campbell, AM

Knights of Justice

Sir William Deane, AC, KBE
Major General Michael Jeffery, AC, CVO, MC (Retd)

Knights and Dames of Grace

General Sir Phillip Bennett, AC, KBE, DSO – Patron
Lady Bennett
Lady Deane
Brigadier P J A Evans (Retd)
Air Vice-Marshal H D Hall, CB, CMG, CBE, AFC
M J Hazell, CVO
P G F Henderson, AC
Dr I J Howie-Willis, OAM
M Jeffery
Air Vice-Marshal M D Miller, AO
H G Roberts
Dr D G Rossi, AO
Sir David Smith, KCVO, AO
D Sturkey, CVO, AM
Dr P G Warfe, CSC

Commanders

M C B Bonsey, CVO
J Bollard
C Gerrard, AM
Dr W A Langsford, OBE
R O'Brien
Dr E Stack, CBE

APPENDIX 8

NUMERICAL ROLL OF THE ORDER

As at 31 December 2009

GRADES	NSW	VIC	QLD	WA	SA	TAS	NT	ACT	Total
Bailiff Grand Cross	1	-	-	-	1	-	-	1	3
Knight of Justice	1	3	1	-	-	1	-	3	9
Dame of Justice	1	-	-	-	-	-	-	-	1
Knight of Grace	15	18	13	11	17	8	10	12	104
Dame of Grace	10	8	13	5	6	4	5	4	55
Sub Prelate/Chaplain	4	2	2	1	2	1	1	-	13
Commanders	49	48	29	30	38	12	6	6	218
Officers	157	107	54	114	104	33	17	22	608
Members	416	292	199	324	418	118	61	25	1853
TOTALS	654	478	311	485	586	177	100	73	2864

APPENDIX 9

NATIONAL COMMITTEES AND OFFICE HOLDERS

PRIORY INVESTIGATION COMMITTEE

Chair

The Chancellor
Dr Neil Conn, AO

Committee

Priory Officers who are members of the National Board and Priory Secretary

RISK AND COMPLIANCE COMMITTEE

Chair

Receiver General
M R Compton

Committee

State/Territory Treasurers or designated representative
C J Dawson
J D Spencer, AM
M Morton (to April)
P LeCornu (from May)
A Power
J Brooks (from November)

CEO MANAGEMENT COMMITTEE

Chair

M Morton (to April)
P LeCornu (from May)
National Office

Committee

S Gavin
New South Wales
S Horton
Victoria

E Carey
Queensland
P Gill
South Australia
R Cowie, OAM
Tasmania
R Coburn
Northern Territory
C Ward
Australian Capital Territory
T Ahern
Western Australia

AUSTRALIAN YOUTH COUNCIL

M Compton
Chair

E Wajs-Chaczko (to June)
J Boessler (from June)
Policy Coordinator

J Oxford
Training and Leadership Development Coordinator

J Haslett
Communications Coordinator

M Northcott
Research Development Coordinator

Representative Members

C Robinson
A Weir
New South Wales Youth Council

R Lovett
E Dooley
Queensland Youth Council

M Oudshoorn
A Taylor
South Australia Youth Council

A Waite (to August)

K Dedman

Western Australia Youth Council

V Harms

Australian Capital Territory Youth Council

L Hardwicke

S Woolford

Tasmania Youth Council

A McKay

B Ch'ng (to June)

H Skinner (from October)

Northern Territory Youth Council

S Mitchell

D Adams (to June)

D Ciccossillo (from June)

Victorian Youth Council

MEDICAL ADVISORY PANEL

Associate Professor P Warfe, CSC

Professor J Pearn, AM, RFD

Professor P Fricker

Associate Professor P Middleton

Professor P Arbon, AM

Dr H Ozer, ASM

Lt Col G Newman-Martin, CSM, RFD (Retd)

Dr D Elliott

TRAINING BRANCH STANDING COMMITTEE

Chair

Director of Training

Associate Professor P Warfe, CSC

Committee

Deputy Director of Training

(vacant)

Chair of each State/Territory Training Committee

J Spencer

New South Wales

N Dine

Victoria

Professor P Leggat

Queensland

G Coombes

South Australia

R Cowie, OAM

Tasmania

Dr J Schmitzer

Northern Territory

Dr K McKay

Australian Capital Territory

NATIONAL COMMISSIONERS GROUP

Chair

Chief Commissioner

Professor P Arbon, AM

Committee

Deputy Chief Commissioner

K Brown

Chief Professional Officer

A Eade

Chief Superintendent

K Sullivan

Chief Cadet Officer

H Banu-Lawrence

Commissioner of each State/Territory

W Glenny

New South Wales

Dr I Nicolson

Victoria

N Gillard

Queensland

K Ford

Western Australia

R Greig

South Australia

S Bonde

Tasmania

S Peers

Northern Territory

J Bollard

Australian Capital Territory

NATIONAL COMMUNITY CARE GROUP

Chair

S Hasler

Committee

Chair of each State/Territory Community Care Branch

S Campbell-Lloyd

New South Wales

J Dunlop

Victoria

S D Watson

Queensland

K Young

Western Australia

B Weeks

South Australia

(vacant)

Tasmania

Dr D Sturkey, CVO, AM
Australian Capital Territory

State/Territory Community Care Managers

M Chalmers
New South Wales

V Spurrell
Victoria

J Allen
Queensland

K Hawdon
Western Australia

J Bell
South Australia

T Bester (to September)
R Cowie (from September)
Tasmania

S Walker
Australian Capital Territory

NATIONAL OPHTHALMIC COMMITTEE

Hospitaller

Dr M Campion

Committee

Chair of each State/Territory Ophthalmic Program

J Davies (from September)
New South Wales

J Dunlop
Victoria

Dr B Glasson
Queensland

I L Kaye-Eddie, ASM
Western Australia

(vacant)
South Australia

Dr N Verma
Tasmania

Mr S Baddeley
Northern Territory

S Walker
Australian Capital Territory

RESEARCH ETHICS COMMITTEE

Chair

Associate Professor P Warfe, CSC

Committee

Reverend Dr C Dundon
M Willis

Professor P Arbon, AM
H Wren
C G Chenoweth
G Jensen
T Rolfe

OPERATIONS BRANCH NATIONAL STAFF GROUP

Chief Commissioner

Professor P Arbon, AM

Deputy Chief Commissioner

K Brown

Chief Professional Officer

A Eade

Chief Superintendent

K Sullivan

Chief Cadet Officer

H Banu-Lawrence

Chief Nursing Officer

J Ranse

Chief Paramedic

A Eade

National Staff Officers

D Templeman
Dr K Zeitz

NATIONAL OFFICE

Chief Executive Officer and Priory Secretary

M Morton (to April)
P LeCornu (from May)

Deputy Chief Executive Officer

P LeCornu (to May)

Finance Manager

A Power

National Training Manager

S van Gerwen

National First Aid Services Manager

S Carter

National Publications Manager

S Dyson

National Youth Manager

E Robertson (to January)
B Ding (from May)

NATIONAL BUSINESS CENTRE

Chief Executive Officer

D Leek (to October)

APPENDIX 10

AUDITOR'S REPORT AND FINANCIAL STATEMENTS



ManserTierney&Johnston
Chartered Accountants

1

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST JOHN AMBULANCE AUSTRALIA INC

Report on the Financial Report

We have audited the accompanying financial report of St John Ambulance Australia Inc (the association), which comprises the balance sheet as at 31 December 2009, and the income statement, statement of recognised income and expenditure and cash flow statement for the year ended on that date, a summary of significant accounting policies, other explanatory notes and statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Act (ACT) 1991. This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

.../2

Taxation · Self Managed Superannuation · Audit & Assurance · Business Advice

Manser Tierney & Johnston ABN 33 361 646 430

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PO Box 63 Wahroonga 2076

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Fax. 02 9487 2109 Web. www.mansertj.com.au

Liability limited by a scheme
approved under professional
standards legislation



ManserTierney&Johnston
Chartered Accountants

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
ST JOHN AMBULANCE AUSTRALIA INC**

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion:

The financial report of St John Ambulance Australia Inc is in accordance with the Associations Incorporation Act (ACT) 1991 including:

- a) giving a true and fair view of the association's financial position as at 31 December 2009 and of its performance and its cash flows for the year ended on that date; and
- b) complying with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Act (ACT) 1991.

Signed at Wahroonga this 29 day of March 2010.

MANSER TIERNEY & JOHNSTON
Chartered Accountants

A handwritten signature in black ink, appearing to read 'P. Vilimaa', positioned above a dotted line.

PETER C. VILIMAA
Partner

Taxation · Self Managed Superannuation · Audit & Assurance · Business Advice

Manser Tierney & Johnston ABN 33 361 646 430

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standards legislation

DIRECTORS' REPORT FOR THE YEAR 2009

In accordance with the *Associations Incorporation Act (ACT) 1991*, the Committee of the Association declares that:

- 1 The names of the members of the Committee of the Association during the year ended 31 December 2009 or at the date of this report are:

Dr N R Conn
Mr M R Compton
Ms S A Hasler
Associate Professor P G Warfe
Professor P A Arbon
Dr M Campion
Mr M Compton
Dr V P Efstathis
Mr M J Mooney
Mr J R Quantrill
Mr P J Cudlipp
Mr G A King
Mr G Brewer
Mr M W Barrett
Mr Greg Melick
The Honourable P E J Collins

to 28.11.09
from 28.11.09

- 2 St John is a charity in the Australian community working *For the Service of Humanity*.

Our vision for the future, whether acting alone or in partnership with others, is the provision of charitable and humanitarian services to individuals, groups and organisations.

Our relief work for persons in sickness, distress, suffering or danger recognises no barrier or race, colour or creed.

Funds raised for the services St John provides are a means for achieving our overall humanitarian objectives.

The principal activities of the Association during the year ended 31 December 2009 were:

- (a) The national administration and policy making of St John Ambulance Australia and its charitable first aid and community service work.
 - (b) The printing and publication of texts and books for the teaching of first aid and ancillary subjects, and for the instruction of members of the organisation.
 - (c) The assembly and supply of first aid kits and associated items to members of St John Ambulance Australia, to national institutions, and through State and Territory organisations to the general public.
 - (d) The raising of funds to support the operation of ophthalmic outreach programs in Australia and overseas.
- 3 The net deficit of St John Ambulance Australia Incorporated for the year 1 January 2008 to 31 December 2009 was (\$1 382 678) from ordinary activities.
 - 4 In the opinion of the Directors, the accompanying financial report presents fairly the financial position of St John Ambulance Australia Incorporated as at 31 December 2009 and its performance for the year ended on that date is in accordance with Australian Accounting Standards and other mandatory reporting requirements as detailed in Note 1 to the financial statements.
 - 5 In the opinion of the Directors, at the date of this report, there are reasonable grounds to believe that St John Ambulance Australia Incorporated will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Dr Neil Conn (*Director*)



Mark Raymond Compton (*Director*)

Dated this twenty-ninth day of April 2010

INCOME STATEMENT

for the year ended 31 December 2009

	Note	2009 \$	2008 \$
Revenues from ordinary activities	2	16 438 504	24 079 543
Cost of sales of publications, first aid kits and components and uniforms	3a.	(8 784 648)	(12 046 194)
Employee benefits expense		(2 891 601)	(2 758 993)
Depreciation and amortisation expenses		(253 009)	(235 664)
Other expenses from ordinary activities		(5 891 924)	(5 820 001)
Net surplus (deficit) from ordinary activities after income tax expense	3	(1 382 678)	3 218 691
Total changes in accumulated surplus		(1 382 678)	3 218 691

BALANCE SHEET

for the year ended 31 December 2009

	Note	2009 \$	2008 \$
Current Assets			
Cash assets	4	5 158 579	3 916 841
Receivables	5	2 098 868	2 131 901
Inventories	6	2 101 205	2 606 904
Other	7	77 370	136 805
Total Current Assets		9 436 022	8 792 451
Non-Current Assets			
Other financial assets	8	7 647 034	6 898 027
Property, plant and equipment	9	710 622	907 984
Total Non-Current Assets		8 357 656	7 806 011
Total Assets		17 793 678	16 598 461
Current Liabilities			
Payables	10	639 403	1 027 372
Provisions	11	3 325 373	353 036
Other	12	40 599	47 074
Total Current Liabilities		4 005 375	1 427 482
Non-Current Liabilities			
Other	12	100	100
Total Non-Current Liabilities		100	100
Total Liabilities		4 005 475	1 427 582
Net Assets		13 788 203	15 170 879
Accumulated Surplus Account			
Reserves	13	1 794 170	2 401 689
Retained surplus	14	11 994 033	12 769 190
Total Accumulated Surplus		13 788 203	15 170 879

STATEMENT OF CASH FLOWS

for the year ended 31 December 2009

	Note	2009 \$	2008 \$
Cash Flow from Operating Activities			
Receipts from customers		19 700 733	19 294 035
Investment Income		477 238	320 902
Payments to suppliers and employees		(19 205 987)	(20 598 751)
Net cash provided by (used in) operating activities	20b.	971 984	(983 814)
Cash Flow from Investing Activities			
Proceeds from sale of property, plant and equipment		437 645	4 919 056
Proceeds from Foundation		0	246 973
Payment for property and plant		(167 891)	(462 308)
Purchase of investments		0	(4 400 000)
Net cash provided by (used in) investing activities		269 754	303 721
Cash flow from Financing Activities		0	0
Net increase (decrease) in cash held		1 241 738	680 093
Cash at beginning of the year		3 916 841	4 596 934
Cash at end of the year	20a.	5 158 579	3 916 841

STATEMENT OF RECOGNISED INCOME AND EXPENSE

for the year ended 31 December 2009

	Note	2009 \$	2008 \$
EQUITY			
Reserves	13		
Opening Balance 1 January		2 401 689	3 022 270
Add: Movements to/(from) Reserves		(607 519)	(620 581)
Closing Balance 31 December		<u>1 794 170</u>	<u>2 401 689</u>
Retained Profits	14		
Retained profits at 1 January		12 769 190	9 246 136
Add: Operating Surplus/(Deficit) for the Year		(1 382 678)	3 218 691
		11 386 512	12 464 827
Add: Transfers (to)/ from Reserves		607 521	540 635
Transfer (to)/from St John Ambulance Foundation		-	(236 272)
Retained profits at 31 December		<u>11 994 033</u>	<u>12 769 190</u>
TOTAL EQUITY		<u>13 788 203</u>	<u>15 170 879</u>

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards, Urgent Issues Group Consensus Views and other authoritative pronouncements of the Australian Accounting Standards Board and the requirements of the *Associations Incorporation Act (ACT) 1991*.

The financial report covers St John Ambulance Australia Inc as an individual entity. St John Ambulance Australia Inc. is an Association incorporated in the ACT under the *Associations Incorporation Act (ACT) 1991*.

The following is a summary of the material accounting policies, which are consistent with the previous period unless otherwise stated, that have been adopted in the preparation of this report:

Basis of Preparation

St John Ambulance Australia Inc. has prepared these financial statements in accordance with the Australian equivalents to International Financial Reporting Standards (IFRS).

Reporting Basis and Conventions

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

Accounting Policies

a. Income Tax

The Association is exempt from income tax under Subdivision 50-B of the *Income Tax Assessment Act 1997*.

b. Property, plant and equipment

Each class of property, plant and equipment is carried at cost or deemed cost less, where applicable, any accumulated depreciation.

Plant and Equipment

Plant and equipment is measured on the cost basis.

The carrying amount of property, plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of the expected net cash flows which will be received from the assets' employment and subsequent disposal.

The expected net cash flows have not been discounted to present values in determining recoverable amounts.

Depreciation

The depreciable amount of all fixed assets is depreciated on a straight line basis over the useful lives of the assets to the Association commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable asset are:

Class of asset	Depreciation rate
Motor Vehicles	10% – 20%
Buildings	2%
Office Equipment	13% – 33.3%
Furniture	10% – 13%
Other property, plant and equipment	10% – 15%

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

c. Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership, are transferred to the Association, are classified as finance leases. Finance leases are capitalised, recording an asset and a liability equal to the present value of the minimum lease payments, including any guaranteed residual values. Leased assets are depreciated on a straight line basis over their estimated useful lives where it is likely that the entity will obtain ownership of the asset, or over the term of the lease. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

d. Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned on a first-in first-out basis and include direct materials and direct labour.

e. Investments

Investments are measured at market value. The decrease in market value of investments has been included as an ordinary activity.

The carrying amount of investments is reviewed annually by Directors to ensure it is not in excess of the recoverable amount of these investments. The recoverable amount is assessed from the quoted unit prices in the managed funds.

The expected net cash flows from investments have not been discounted to present values in determining recoverable amounts.

f. Employee Entitlements

Provision is made for the Association's liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled within one year together with entitlements arising from wages and salaries and annual leave which will be settled after one year, have been measured at their nominal amount. Long service leave has not been discounted as requested by AAS 30 as the amount is not material.

Contributions are made by the Association to employee superannuation funds of choice and are charged as an expense when incurred.

g. Cash

For the purposes of the Statement of Cash Flows, cash includes cash on hand, at banks and on deposit.

h. Revenue

Revenue from the sale of goods is recognised upon the delivery of goods to customers.

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Dividend revenue is recognised when the Association has established that it has a right to receive a dividend.

All revenue is stated net of the amount of goods and services tax (GST).

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
2 REVENUE		
Operating Activities		
State and Territory Contributions	1 837 390	1 837 390
Sale of publications	915 057	1 208 565
Sale of First Aid kits, components and uniforms	12 410 730	15 682 325
Donations	39 887	96 125
Other	171 773	378 676
	<u>15 374 837</u>	<u>19 203 081</u>
Non-operating Activities		
Interest receivable	122 691	240 698
Dividends received	71 113	37 334
Return on managed investments	283 434	436 056
Proceeds on disposal of property, plant and equipment	(2 787)	(14 666)
Sponsorship	95 132	38 182
Unrealised gain on investments	494 084	
Net gain on sale of building		4 138 857
	<u>1 063 667</u>	<u>4 876 461</u>
Total Revenue	<u>16 438 504</u>	<u>24 079 542</u>

3 SURPLUS FROM ORDINARY ACTIVITIES

Surplus from ordinary activities has been determined after

a. Expenses

Cost of publication sales	581 016	846 013
Cost of First Aid kits, components and uniforms	8 203 632	11 200 181
Depreciation of property, plant and equipment	253 009	235 664
Net loss on disposal of plant and equipment	2 787	14 666
Net gain on sale of building		(4 138 857)
Stock write offs	62 555	89 388
Bad and doubtful debts	40 000	10 853
Provision for unexpended sponsorship revenue	54 821	29 453
Remuneration of the auditor		
audit or review	20 685	19 869
other services		

b. Revenue and net gains (losses)

Net gain (loss) on disposal of property, plant and equipment	(2 787)	(14 666)
Net gain (loss) on sale of building		4 138 857
Unrealised gain (loss) on investments	494 084	(1 668 872)

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
c. Sales of First Aid kits, components and uniforms to related entities		
St John Ambulance Australia (NSW)	3 202 973	4 169 660
St John Ambulance Australia (Vic)	1 289 213	1 439 505
St John Ambulance Australia (Qld)	906 652	1 281 046
St John Ambulance Australia (WA)	2 212 487	2 476 134
St John Ambulance Australia (SA)	894 531	817 634
St John Ambulance Australia (Tas)	441 373	410 078
St John Ambulance Australia (NT)	591 024	672 164
St John Ambulance Australia (ACT)	394 971	404 414
	9 933 224	11 670 634
d. Significant revenues and expenses		
The following revenue and expense items are relevant in explaining the financial performance		
Contributions receivable from States and Territories	1 837 390	1 837 390
Publication sales revenue receivable from States and Territories	712 841	706 895
e. Surplus (deficit) by function		
Priory Office	550 632	2 963 059
National Business Centre	(1 933 310)	255 632
	(1 382 678)	3 218 691
4 CASH ASSETS		
Cash on hand	1 700	2 000
Cash at bank	1 193 200	830 334
Cash on deposit	3 963 679	3 084 507
	5 158 579	3 916 841
5 RECEIVABLES		
Current		
Trade receivables	333 799	381 364
Provision for impairment of receivables	(40 000)	0
	293 799	381 364
Other receivables	202 101	519 951
Related entities	1 602 968	1 230 586
	2 098 868	2 131 901
6 INVENTORIES		
Current		
Raw materials and component stores at cost	1 279 647	1 619 052
Work in progress at cost—First Aid kit assemblies	52 745	51 041
Publications at cost	216 401	261 962
Work in progress at cost—Publications	552 412	635 967
Publications Development Costs		38 882
	2 101 205	2 606 904

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
7 OTHER ASSETS		
Prepayments	77 370	136 805
8 OTHER FINANCIAL ASSETS		
Managed investments—at market value	7 647 034	6 898 027
	7 647 034	6 898 027
9 PROPERTY, PLANT AND EQUIPMENT		
Plant and Equipment		
Plant and equipment—at cost	1 924 753	1 918 733
Less accumulated depreciation	(1 214 132)	(1 010 749)
	710 622	907 984
Total Property, Plant and Equipment	710 622	907 984
<i>Movement In Carrying Amounts</i>		
Freehold Land		
Balance at beginning of year		313 000
Additions		0
Disposals		(313 000)
Depreciation expense		0
Profit/(Loss) on disposals		0
Carrying amount at end of year		0
Buildings		
Balance at beginning of year		1 352 560
Correction of revaluation error		0
Additions		0
Disposals		(5 478 494)
Depreciation expense		(12 923)
Profit/(Loss) on disposals		4 138 857
Carrying amount at end of year		0
Plant and Equipment		
Balance at beginning of year	907 983	670 974
Additions	167 891	567 843
Disposals	(109 456)	(98 230)
Depreciation expense	(253 009)	(217 794)
Profit/(Loss) on disposals	(2 787)	(14 809)
Carrying amount at end of year	710 622	907 984

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
10 PAYABLES		
Trade creditors	398 715	866 419
Sundry creditors	75 447	5 269
Related entities	51 813	357
Accrued expenses	113 428	155 328
	639 403	1 027 373
11 PROVISIONS AND EMPLOYEE ENTITLEMENTS		
Current		
Sponsorship	64 635	27 157
Commonwealth Government (PAD program)	149 396	17 512
Employee Entitlements (Long service)	148 621	123 786
Employee Entitlements (Annual leave)	215 847	184 580
Provision for Stock write offs	3 874	
Provision for Restructure of the National Business Centre	2 743 000	
	3 325 373	353 036
Number of employees at year end	44	51
12 RESTRICTED FUNDS		
Current		
Peter Falkland Award	0	2 471
Overseas Aid	23 854	23 854
Kellogs Fund (Cadets)	0	1 752
Cadet Teams Competing Overseas	16 745	18 997
	40 599	47 074
Non-Current		
Cohen Trust	100	100
	100	100
13 RESERVES		
Ophthalmic Branch Reserve	93 584	167 946
Publications Development Reserve	519 653	517 639
Foundation Reserve	229 105	236 272
National Office Reserve	540 000	700 000
National Office Heartstart Reserve		60 000
National Business Centre IT Implementation Reserve		34 803
National Business Centre Building Fund Reserve		316 789
National Business Centre Stock Obsolescence Reserve		50 000
National Office Marketing Reserve	411 828	318 240
	1 794 170	2 401 689

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
13 cont.		
Asset Revaluation Reserve—Movements during the year		
Opening balance		615 721
Revaluation increments		0
Revaluation decrements		(615 721)
Closing balance		0
The Asset Revaluation Reserve records revaluations of non-current assets.		
Ophthalmic Branch Reserve—Movements during the year		
Opening balance	167 946	181 061
Donations and interest received	37 108	90 860
Expenditure incurred	(111 470)	(103 975)
Closing balance	93 584	167 946
The Ophthalmic Branch Reserve records the surplus of donations received over the costs associated with Ophthalmic Outreach Programs in Jerusalem and Australia.		
Publications Development Reserve—Movements during the year		
Opening balance	517 639	405 802
Annual program increments	2 014	111 837
Annual program decrements	0	0
Closing balance	519 653	517 639
The Publications Development Reserve records the annual surplus/deficit associated with this stand-alone business activity so as to provide a pool for the future development of new/revised First Aid training publications.		
Foundation Reserve—Movements during the year		
Opening balance	236 272	0
Annual program increments	0	236 272
Annual program decrements	(7 167)	0
Closing balance	229 105	236 272
The Foundation Reserve records the annual surplus/deficit associated with funds transferred from the St John Ambulance Foundation.		
National Office Reserve—Movements during the year		
Opening balance	700 000	700 000
Annual program increments	0	0
Annual program decrements	(160 000)	0
Closing balance	540 000	700 000
The National Office Reserve records the funding available for projects approved by the Board.		

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
13 cont.		
Chancellors Discretionary Reserve—Movements during the year		
Opening balance		
Annual program increments		250 000
Annual program decrements		(250 000)
Closing balance		0

The Chancellors Discretionary Reserve records the funding available for projects approved by the Chancellor.

National Office Restructure Reserve

Opening balance		150 000
Annual program increments		0
Annual program decrements		(150 000)
Closing balance		0

The National Office Restructure Reserve records the funding available for the restructure of the National Office.

National Office Innovations Reserve—Movements during the year

Opening balance		300 000
Annual program increments		0
Annual program decrements		(300 000)
Closing balance		0

The National Office Innovations Reserve records the funding available for innovations projects approved by the Board.

National Office HeartStart Reserve

Opening balance	60 000	0
Annual program increments	0	60 000
Annual program decrements	(60 000)	0
Closing balance	0	60 000

The National Office HeartStart Reserve records the funding available for completion of Project HeartStart.

National Business Centre IT Implementation Reserve—Movements during the year

Opening balance	34 803	313 029
Annual program increments	0	0
Annual program decrements	(34 803)	(278 226)
Closing balance	0	34 803

The National Business Centre IT Implementation Reserve records the funding available for future IT initiatives.

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

13 cont.

National Business Centre Building Fund Reserve—Movements during the year

	2009 \$	2008 \$
Opening balance	316 789	480 000
Annual program increments	0	0
Annual program decrements	(316 789)	(163 211)
Closing balance	0	316 789

The National Business Centre Building Fund Reserve records the funding available for the review, improvement or relocation of premises.

National Business Centre Stock Obsolescence Reserve—Movements during the year

Opening balance	50 000	0
Annual program increments	0	50 000
Annual program decrements	(50 000)	0
Closing balance	0	50 000

The National Business Centre Stock Obsolescence Reserve records the funding available for write down of obsolete stock.

National Business Centre Marketing Reserve—Movements during the year

Opening balance	0	266 657
Annual program increments	0	70 197
Annual program decrements	0	(336 854)
Closing balance	0	0

The National Business Centre Marketing Reserve records the funding available for market initiatives.

National Office Marketing Reserve—Movements during the year

Opening balance	318 240	0
Annual program increments	210 590	318 240
Annual program decrements	(117 002)	0
Closing balance	411 828	318 240

The National Office Marketing Reserve records the funding available for market initiatives.

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	Note	2009 \$	2008 \$
14 RETAINED SURPLUS			
Accumulated surplus at the beginning of the financial year		12 769 190	9 246 136
Net surplus (deficit) attributable to the Association		(1 382 678)	3 218 691
Prior year funding returned to States and Territories		0	0
Transfer (to) from Ophthalmic Reserve	13	74 362	13 113
Transfer (to) from Publications Development Reserve	13	(2 014)	(111 836)
Transfer (to) from Chancellors Discretionary Reserve	13	0	250 000
Transfer (to) from Australian Office Innovations Reserve	13	0	300 000
Transfer (to) from Australian Office Restructure Reserve	13	0	150 000
Transfer (to) from Australian Office HeartStart Reserve	13	60 000	0
Transfer (to) from Australian Office Reserve	13	160 000	(700 000)
Transfer (to) from National Business Centre IT implementation Reserve	13	34 803	278 226
Transfer (to) from National Business Centre Building Fund Reserve	13	316 789	163 211
Transfer (to) from National Business Centre Stock Obsolescence Reserve	13	50 000	(50 000)
Transfer (to) from National Business Centre Marketing Reserve	13	0	266 657
Transfer (to) from St John Ambulance Foundation Reserve	13	7 167	236 272
Transfer (to) from St John Ambulance Foundation		0	(236 272)
Transfer (to) from National Office Marketing Reserve		(93 586)	0
Transfer (to) from National Business Centre Reserve		0	(255 008)
Accumulated surplus at the end of the financial year		11 994 033	12 769 190

15 CONTINGENT LIABILITIES

The Directors are not aware of any contingent liabilities.

16 SUBSEQUENT EVENTS

The National Board decided that the National Business Centre will cease to operate after 31 January 2010. A provision of \$2.743m has been made in the accounts to cover windup costs in 2010 and 2011.

17 ECONOMIC DEPENDENCE

The Association is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions are contained in Note 18 and sales to those entities are detailed in Note 3c.

18 RELATED ENTITIES

St John Ambulance Australia Inc (the Association) is the incorporated operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter.

Internationally, the Association is related to the Grand Council of the Order as the governing body of the Order. During the year the Association contributed amounts totalling \$133 231 towards the operating costs of the Grand Council and incurred conference costs of \$36 951.

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

	2009 \$	2008 \$
18 cont.		
Within Australia, the Association is related to operating and trustee entities in each State and Territory of Australia through the authority of the Association's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.		
During the year, related entities made the following contributions to the Association towards the operating costs of the Association:		
St John Ambulance Australia (NSW)	556 566	556 566
St John Ambulance Australia (Vic)	377 670	377 670
St John Ambulance Australia (Qld)	297 078	297 078
St John Ambulance Australia (WA)	288 538	288 538
St John Ambulance Australia (SA)	172 330	172 330
St John Ambulance Australia (Tas)	60 134	60 134
St John Ambulance Australia (NT)	45 352	45 352
St John Ambulance Australia (ACT)	39 722	39 722
	1 837 390	1 837 390
Sales of publications (including levies) to related entities by the Association:		
St John Ambulance Australia (NSW)	134 738	133 108
St John Ambulance Australia (Vic)	147 109	99 948
St John Ambulance Australia (Qld)	53 629	45 946
St John Ambulance Australia (WA)	99 855	127 028
St John Ambulance Australia (SA)	159 725	187 971
St John Ambulance Australia (Tas)	40 210	36 516
St John Ambulance Australia (NT)	51 945	55 293
St John Ambulance Australia (ACT)	25 629	21 086
	712 841	706 895
At balance date, the following amounts were owed by related entities:		
St John Ambulance Australia (NSW)	604 422	313 449
St John Ambulance Australia (Vic)	299 231	222 703
St John Ambulance Australia (Qld)	96 830	172 361
St John Ambulance Australia (WA)	323 178	215 872
St John Ambulance Australia (SA)	173 151	157 692
St John Ambulance Australia (Tas)	50 136	45 930
St John Ambulance Australia (NT)	48 197	72 924
St John Ambulance Australia (ACT)	5 046	26 769
	1 600 191	1 227 701
Sales of first aid kits, components and uniforms to related entities are detailed in Note 3c.		
Directors of the Association received no remuneration in respect of their position.		

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

2009
\$

2008
\$

19 SEGMENT REPORTING

The Association operates in a single geographical segment Australia—through its State and Territory operational entities.

The Association operates in the field of development and publication of first aid material and products and the promotion of humanitarian causes.

20 CASH FLOW INFORMATION

20a. Reconciliation of Cash

Cash at end of the financial year as shown in the statements of cash flows is reconciled to the related items in the statement of financial position as follows.

Cash on hand	1 700	2 000
Cash at bank	1 193 200	830 334
Cash on deposit	3 963 679	3 084 507
	5 158 579	3 916 841

20b. Reconciliation of cash flow from operations with profit from ordinary activities after tax

Surplus (Deficit) from ordinary activities	(1 382 679)	3 218 691
Non-cash flows in surplus (deficit) from ordinary activities		
Depreciation	253 009	235 664
Loss on disposal of plant and equipment	2 787	14 666
Net gain on sale of building		1 275 686
Transfer investments to investment account		(4 138 857)
Increase in market value of investments	(494 084)	
Return on investments	(241 334)	
Changes in assets and liabilities		
Decrease (increase) in receivables	(331 884)	438 024
Decrease (increase) in other assets	56 946	(62 948)
Decrease (increase) in inventories	505 699	(526 994)
Decrease (increase) in amounts owing by related entities	0	0
(Decrease) increase in payables	(362 338)	(1 198 684)
(Decrease) increase in provisions	2 972 337	(235 684)
(Decrease) increase in other payables	(6 475)	(3 378)

Total Cash flows from operations	971 984	(983 814)
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NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2009

21 ASSOCIATION DETAILS

The registered office of the Association is:

Unit 8/18 National Circuit
BARTON ACT 2600

The principal place of business of the Association is:

Unit 8/18 National Circuit
BARTON ACT 2600

22 FINANCIAL INSTRUMENTS

a. Interest Rate Risk

The Association's exposure to interest rate risk, which is the risk that a financial instrument's value will fluctuate as a result of changes in market interest rates and the effective weighted average interest rates on those financial assets and financial liabilities is as follows:

	Weighted Average Effective Interest Rate		Floating Interest Rate		Fixed Interest Rate Maturing				Non Interest Bearing	
	2009	2008	2009	2008	Within 1 Year	1 to 5 Years			2009	2008
	%	%	\$	\$	\$	\$	\$	\$	\$	\$
FINANCIAL ASSETS										
Cash on Hand	-	-							1 700	2 000
Cash at Bank	-	-	1 193 200	830 334						
Cash on deposit	3.4	5.0	3 963 679	3 084 507						
Cash on deposit										
Cash on deposit										
Managed investments Receivables	4.5	5.0	7 647 034	6 898 027						
TOTAL FINANCIAL ASSETS			12 803 913	10 812 868	0	0	0	0	1 700	2 000
FINANCIAL LIABILITIES			0	0	0	0	0	0	0	0
TOTAL FINANCIAL LIABILITIES			0	0	0	0	0	0	0	0

b. Credit Risk

The maximum exposure to credit risk, excluding the value of collateral or other security, at balance date to recognise financial assets is the carrying amount, net of any provisions for doubtful debts, as disclosed in the Statement of Financial Position and in the Notes to the Financial Statements.

The Association does not have any material credit risk exposure to any single debtor or group of debtors under financial instruments entered into by the Association.

c. Net Fair Values

The net fair values of listed investments have been valued at the quoted market bid price at balance date adjusted for transaction costs expected to be incurred. For other assets and other liabilities the net fair value approximates their carrying value. No financial assets and financial liabilities are readily traded on organised markets in standardised form other than investments. Financial assets where the carrying amount exceeds net fair values have not been written down as the economic entity intends to hold these assets to maturity.

The aggregate net fair values and carrying amounts of financial assets and financial liabilities are disclosed in the Statement of Financial Position and in the Notes to the Financial Statements.

Contact Directory

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NATIONAL OFFICE

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www.stjohn.org.au

NEW SOUTH WALES

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Phone (02) 9745 8888
Fax (02) 9745 8777
customer_service@stjohnnsw.com.au
www.stjohnnsw.com.au

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St John Ambulance Australia (Vic)
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Mount Waverley Vic 3149
Phone (03) 8588 8588
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www.stjohnvic.com.au

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St John Ambulance Australia (Qld)
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www.stjohnqld.com.au

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St John Ambulance Australia (WA)
PO Box 183
Belmont WA 6104
Phone (08) 9334 1222
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www.ambulance.net.au

SOUTH AUSTRALIA

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