

ANNUAL REPORT 2024





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St John Ambulance Australia LTD

1 July 2023 - 30 June 2024



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Acknowledgement of Country

St John Ambulance Australia Ltd acknowledges the Traditional Owners of the lands on which St John works, including the Traditional Owners of the lands on which our Australian, State and Territory offices stand: the Ngunnawal people, the Gadigal people of the Eora nation, the Larrakia people, the Turrbal and Yuggera peoples, the Kurna people, the Muwinina and Palawa peoples, the Wurundjeri Woi Wurrung and Bunurong Boon Wurrung peoples of the Eastern Kulin nation, and the Whadjuk Noongar people. We pay our respects to their Elders past and present, and acknowledge their ongoing connection and care for country.

Auditors: HLB Mann Judd (NSW) Pty Ltd

Solicitors: BAL (Bradley Allen Love) Lawyers,
ACT; Minter Ellison

St John Ambulance Australia is an Australian company limited by guarantee. We are a registered Charity and Public Benevolent Institution under the Australian Charities and Not-For-Profits Commission (ACNC). We are also a Registered Training Organisation (RTO) with the Australian Skills Quality Authority.

ABN 83 373 110 633

ACN 633 627 899

RTO number 88041

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National Impact Snapshot 2023/2024

**The impact and reach estimates presented are based on activities undertaken by the respective State and Territory organisations licenced by St John Ambulance Australia, and are calculated from the data / outcomes collated and determined by these organisations.*

Event Health Services

11,724



Events attended for
Event Health Services

393,936

Estimate amount of
Event Health Services
hours

47,571

People given
pre-hospital
care at events

1,446

People transported from
an event to hospital care

4,546

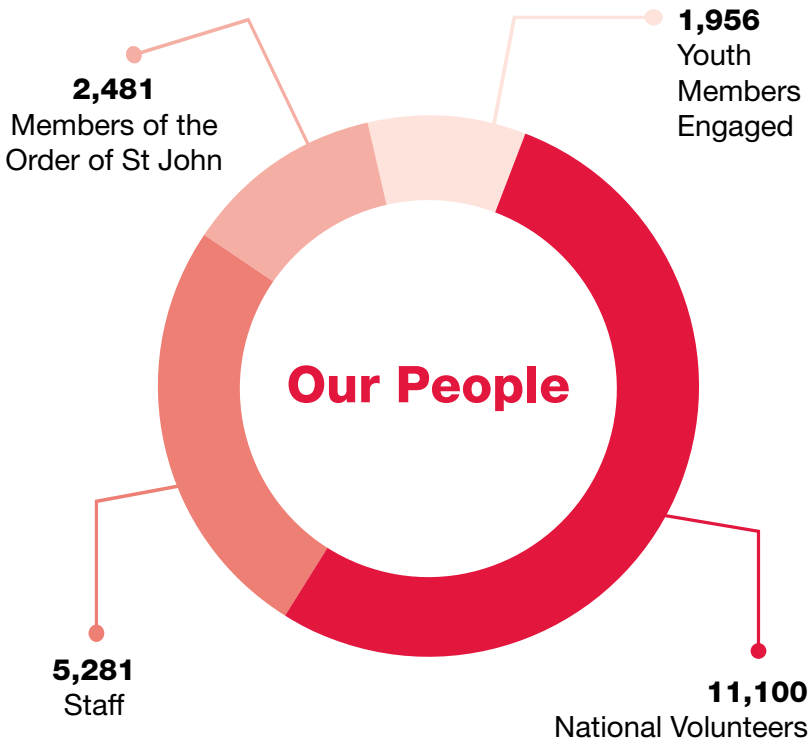
St John first responders
and healthcare
professionals who
provided care

353,878

Estimate amount of people
who received **care in the
community** though other
wellbeing services

3,388,111

Estimated Australians supported
through combined national services



Products

390,000

St John First Aid Kits
manufactured and supplied

3,800,000

St John consumables
supplied

769

Ambulance
vehicles

539,776

People
supported
by Dedicated
Ambulance
Officers

395,552

Triple Zero
(000) calls
answered

251,838

people
transported to
hospital



Ambulance Services

*St John offers Ambulance and
Triple Zero (000) services in WA & NT*

First Aid in Schools

Top 4

Most Trusted and Recognised Australian Charity



1,080

Schools around Australia that participated in free First Aid Training courses



215,964

Primary and Secondary Students that received First Aid Certificates

495,937

Community members supported through disaster response



345

People directly deployed to support disaster response and resilience



59

Natural disaster events attended



Disaster Response & Resilience

286,368

People obtained a State of Attainment for completing an accredited First Aid Course



1,150,966

People are estimated to have attended free First Aid information activities

8,718

Number of AEDs made accessible to community through Public Access Programs



5,424

AEDs sold through Australia

22,754

Workplaces received First Aid training

Non-emergency Patient Transport (NEPT)

1,695

Total numbers of vehicles under Non-Emergency Patient Transport (NEPT)

286,492

Total number of people who received NEPT services



St John is part of a national network of **8 States and Territories** and a global network of **44 Countries**

189,982

Estimated workers reached with First Aid training

5,439

Total number of accredited and non-accredited training courses offered

Chancellor's Message

Cameron Oxley

It is with great pleasure that I present to you the 2023/2024 Annual Report for St John Ambulance Australia. As we wrapped up our 140 Year Anniversary celebrations in June, we were reminded of not only how far St John has come over the decades, but also how indelibly we are embedded into Australia's health and wellbeing landscape, and the Australian psyche. Our position as one of Australia's most trusted charities, and a leading provider of First Aid, health services, and volunteerism, continues to strengthen. This is the product of the hard work of our extensive network of staff, volunteers and members of The Order of St John.

This year I have seen many great achievements across our network, and I thank each individual State and Territory who form part of our federation, for their continued commitment to our mission and their excellence in program delivery.

While the reach and impact data we gather tells an impressive story, it cannot truly capture the myriad of stories, about the efforts of everyday Australians who provide care to others in their time of injury, illness or crisis. In November, we had the pleasure of highlighting one such story at our Save a Life Awards held at Government House, with our recipients, Superintendent Richard Breiner, Mrs Esther Breiner, and Senior Constable David Quick. Their fast-thinking actions not only saved a life, but further serve as inspiration for others about the power of first aid interventions.

In November, I was proud to host our inaugural Chancellor's Dinner at Old Parliament House in Canberra with our members, supporters, and friends of St John. This was a night of celebrating our historic achievements and embracing a theme of "kindness". I make specific mention of attendees, the Lord Prior Professor Mark Compton, Mr Brendan Wood, Deputy Chancellor of St John Hato Hone, and Matthew Cannon, CEO of St John Papua New Guinea, as well as the St John CEOs and Board Members from around the country, and our corporate sponsors. With such success, I look forward to making this an annual event.

We have again had a busy year of collaboration with our Asia Pacific Leadership Group, which St John Australia chairs. The highlight for me was a visit to the Solomon Islands in January with the Chancellor of the Order, Tom Budd, where we saw first-hand the impact of a small organisation with very limited resources, making a huge difference to the lives of Solomon Islanders. I thank CEO Michael Andrews and Council Chair Namoi Kaluae for so graciously hosting.

In September 2023, I attended Grand Council in New Zealand. International meetings such as this ensure continued connection to our heritage, and the vision and values of The Order. The wealth of knowledge within our global community helps St John to expand and innovate in line with best practice. Our international connections also remind us that at times our world experiences significant crises, and that humanitarian efforts always matter. We would like to acknowledge our St John peers and their families, who are living and working through troubled times in other parts of the world.

We make mention of the vital work of the St John of Jerusalem Eye Hospital Group, which the Australian Priory continues to champion. Everyone in that region has endured a terrible year and yet the Eye Hospital Group continues to find new ways to reach the people that need St John most. Our international ophthalmic programs are in good hands. This year we also welcomed our new Hospitaller of the Australian Priory, Daniel Ciccossillo. As a dedicated member of St John since joining as a cadet, Daniel will bring a unique experience and perspective to this important role.

I would like to express gratitude to my colleagues on the Australian Priory Board, and our Federal Council of CEOs and Board Chairs. I am mindful of how much we ask of this group within busy schedules, and I am consistently delighted and impressed by the level of engagement and strategic input. This year we have seen significant work towards brand unification and the establishment of national partnerships. All the while, each State and Territory has provided enthusiastic support to initiatives to strengthen St John beyond our borders, especially in the Asia Pacific region.

The former Governor General, General the Honourable David Hurley AC CVO KStJ, finished his term of office as Governor General at the end of June. This also marked the end of his time as the Prior of our Australian Priory. General Hurley and Mrs Hurley have been (and I'm delighted to report will continue to be) extraordinary supporters and leaders of St John. My heartfelt thanks to them both for all that they have done for our organisation during their time at Government House. We extend our warmest wishes to them in their retirement. Our new Governor General, Her Excellency the Honourable Ms Sam Mostyn AC, has been invited to become our new Prior and continue the unbroken tradition of Governors General acting as Prior since the Australian Priory was created over 75 years ago. I look forward to showcasing St John's incredible community service to Her Excellency.

When we glance back at our year in review I am always astounded by the level of activity and achievement. As such, I would like to thank the staff and volunteers of the Australian Office, for their expert stewardship of St John in Australia. You will see their important work reflected in each of the portfolio reports for the financial year. This team has been ably led by national CEO, Brendan Maher, and I thank him for his tireless work to progress our organisation's strategic priorities. In particular, his focus on building greater unity across our federated network, and efforts to improve our national advocacy and sustainability profile, will help to unlock our full potential as an organisation.

To every person and organisation who has helped St John Ambulance Australia - giving their skills, time, donations or services in 2023/2024 - on behalf of the Australian Priory Board, please accept my profound thanks.

We invite you to review this year's annual report and welcome your continued engagement.



Cameron Oxley



CEO's Message

Brendan Maher



A year moves quickly in busy times, and the 2023/2024 period has seen tremendous achievement and impact for St John Ambulance Australia, and our broader network. I am proud to be able to showcase some of our collective work through this Annual Report. As always, it does not do justice to the countless hours put in by our staff, volunteers, members and supporters - who drive our mission.

This year, we have seen our Australian network support an estimated 3,388,111 Australians, through our diverse medical, health and wellbeing services and programs. This has been achieved by a strong network of 5,281 professional staff, 11,100 volunteers and 2,481 members of the Order of St John.

In May of 2024, we united our national voice to thank our volunteers - acknowledging on a first name basis every individual who helps make us "St John Strong". We continued this acknowledgment at Parliament House in June, with our cross-partisan Parliamentary Friends of St John Ambulance Australia event. We are thankful for this group of parliamentary representatives who are an integral component of our national advocacy efforts - I invite you to learn more about them in this report.

I would like to specifically thank the groups and individuals who make our impact possible. Firstly, my colleagues and peers within the National Leadership Group - the CEOs of our State and Territory entities, and their skilled staff. Their strategic nous and robust operational practices ensure that St John services are delivered to a world-class standard, in all corners of Australia.

I make specific mention of the leadership and support of our Chancellor Cameron Oxley. Notable, is Cameron's promotion within the Order of St John in January to the rank of Bailiff Grand Cross. This is testament to Cameron's unwavering commitment to St John in Australia, within the Asia Pacific region, and further afield within our global neighbourhood.

I also thank our National Board, Federal Council and steering committees including: Clinical Governance Committee; National Historical Society; National Training Group; National Commercial Group; Communications Community of Practice; National Partnerships Group; National Youth Group; and newly established Innovation Council, for their guidance in their respective fields. I am proud that we are able to lead and/or contribute to such influential staff forums from our Australian Office.

In 2024 we acknowledged our outgoing Governor General and Prior, His Excellency, General the Honourable David Hurley AC DSC (Retd). Mr Hurley and Her Excellency Mrs Linda Hurley have been active members of The Order, and

have championed our engagement with the Australian community - often hosting us for Investitures and significant events at Government House in Canberra. I would like to thank them both for being such dedicated patrons for our cause. Reiterating the sentiments from our Chancellor, I also extend a warm welcome to our new Governor General, Her Excellency the Honourable Ms Sam Mostyn AC, and I look forward to building an ongoing connection between Government House and St John.

This year I have been delighted to attend Investiture Ceremonies in Canberra, Adelaide, Brisbane, Sydney and Hobart. I always find great inspiration through our honours and awards system that is grounded in history, with relevance today - celebrating the good work of individuals caring for others and their communities.

At the Australian Office we have had no shortage of successes. We have contributed to a national discussion and government agenda for disaster response and resilience through the Australian Senate Select Committee and various submissions, and furthered our voice in government advocacy as a network. Together with our States and Territories we also worked to build our shared, national government advocacy strategy. Alongside this we have progressed our work towards greater brand consistency – an exciting project that is building momentum and good will.

Our Training Team achieved reregistration of our National Registered Training Organisation (RTO) in March, through to 2031. Notable also was the introduction of a new Certificate IV in Training and Assessment, which will expand our accredited training touchpoints with community. Nationally, through our RTO and that of the Commandery in WA, we issued 286,368 Certificates of Attainment in First Aid.

We have progressed our National Business Enterprise System – supporting three States & Territories to launch new websites and continued to build our core digital assets. I have also been particularly focused on our investment in strengthening St John's cyber security posture across the Australian office, to improve the practice and protection of our digital footprint against a changing landscape of threats.

We have sold a whopping 390,000 St John First aid kits and 3,800,000 St John consumables this financial year through our National Product Sourcing Unit - contributing significantly to our organisational

sustainability through social enterprise. This function not only continues to grow, but maintains the highest standards of quality and compliance for safety and ethical procurement. I know this means that Australian consumers can be confident when they are receiving goods from St John.

We are also making steady progress in the strategic partnerships and programs space, including work that supports our marginalised and vulnerable populations such as policy and practice for the safeguarding of children and young people, and the development of a National Reconciliation Charter. These areas have been progressed with considerable stakeholder engagement to uphold our organisational responsibilities and values.

Our Driver First Aid programs achieved significant enhancements and engagement - receiving local government support, community endorsement, and an industry award. These eLearning packages have trained over 7,000 Learner Drivers, Young People, and Truck Drivers. This work has been subject to an academic evaluation through Queensland University of Technology with positive results.

I cannot finish without also closing off our 140th Anniversary. We spent most of the financial year in celebration of this milestone, which included several major and national events including our Chancellor's Dinner in November, and Save a Life Awards. Highlighting our impact through the decades, alongside our staff, volunteers and members was a memorable experience for our team.

Last but not least, I want to give a shout out to my Australian Office Team who I am grateful to work alongside on such meaningful endeavours. I'm pleased that this report will allow this team to showcase just some of what they do. Furthermore it is important that I mention that we farewelled two much loved and respected members of the Australian Office team in May, Amanda Power and Gabrielle Lhuede. Amanda and Gabby made a sustained and valuable contribution to St John over many years and will be missed by all. Thank you again to all the staff, volunteers, members and supporters of St John.



Brendan Maher

Board of Directors



Cameron Oxley GCSt Chancellor LLB, BSc

Cameron is a highly respected and experienced Director within the not-for-profit sector with a passion for community service. He is a litigation lawyer and leading insurance law practitioner with over 30 years of experience in the corporate sector, including as a Partner at Australia's largest law firm, Minter Ellison. Cameron has a deep understanding and respect for volunteerism and is actively engaged in community organisations, including as a long-term volunteer for Mt Buller Volunteer Ski Patrol. He holds an extensive international, national and regional perspective of St John's operations, governance and extended networks. He has previously served as Chairman of the Board of St John Ambulance Victoria. In 2024 Cameron was promoted to Bailiff Grand Cross in the Most Venerable Order of St John.



Michelle Bruggeman GAICD, B.A, Grad. Dip. Business Administration

Michelle has over 30 years' experience across the corporate, government and not-for-profit sectors, focusing on stakeholder management, customer service excellence, and transforming business systems to achieve business growth and results. She is an experienced Director and Non-Executive Director - stewarding effective governance, innovation and collaboration. Michelle has been an Executive with one of the largest YMCA Associations in the world (YMCA Victoria) and was previously Director of Melbourne Zoo, where she took pride in transforming the organisation into a world-leading conservation facility. Michelle is the Chief Operating Officer for Australia's third largest National retirement lifestyle organisation, Levande – positively shaping the future of the aged services sector in wellbeing and property.



Dr Glen Farrow OAM FRACS GAICD

Glen is a former healthcare director, general and paediatric surgeon. His career includes executive roles at Royal North Shore, St Vincent's Hospital Sydney and Sydney Children's Hospital Network, as well as several deployments with the ADF as a surgeon and unit commander. He has seen first-hand the human suffering caused by war and natural disasters, serving in Rwanda in 1995 and in Indonesia for tsunami relief in 2004. He is a Council Member of the Medical Benevolent Association NSW/ACT and newly appointed as a Board Director with RSL (NSW) Lifecare. Glen joined Council in May 2020 receiving an OAM in January 2024 for service to military medicine and patient safety.



James Goodwin OStJ GAICD, B.Comms

James is an accomplished Director and Non-Executive Director serving as the CEO of the Australian Airports Association during the reporting period. He is one of two state representatives of the Australian Priory Board, having fulfilled a role as Director with St John Ambulance ACT for almost nine years, including three years as Chair of the Board. James is a highly skilled communicator with a background in media, communications, government relations, public policy and corporate affairs. He has worked across the transport, infrastructure, aviation, automotive and education sectors. He is a Board Member of Canberra Institute of Technology (CIT) Solutions and has also served on the ACT Road Safety Advisory Board and Road Safety Fund. James is an Officer in the Order of St John.



Karen Limb CStJ FCPA, GAICD, MBA, BAcc,

Karen is a seasoned Non-Executive Director with a background in accounting and executive leadership. Her extensive experience includes roles as Chief Financial Officer, Chief Operating Officer, and General Manager within large private and public organisations across Australia and the UK. Currently, she serves as the Chief Financial Officer of Torrens Health in South Australia. Karen is deeply committed to promoting strong governance principles, particularly within the not-for-profit sector. Her contributions include nine years on the Board of St John Ambulance Australia, five of which she served as Chair, and her ongoing role as a Board Member of the Adelaide Symphony Orchestra. In recognition of her service, Karen has been honoured as a Commander of the Order of St John.



Sean McGuinness CStJ B.Com (Acc/Fin), FCA, FAICD

Sean has more than 25 years' experience internationally as a CFO and finance leader, spanning the domains of energy and resources, consumer packaging, and health across for purpose, private equity and full profit sectors. He has extensive experience in mergers and acquisitions, specialising in large-scale domestic and international acquisition, integration, and divestment transactions. He has a focus on business transformations that positively reform financial functions, governance and culture. Sean is a highly experienced leader, having been a member of several community-centric boards that have enabled meaningful change and impact. He currently serves as the Chair of St John Ambulance NSW. Sean is also a Fellow of both the Australian Institute of Company Directors and the Institute of Chartered Accountants Australia & New Zealand. He is a Commander of the Order of St John.



Christine Williams B.Ec (Hons), MBA, Adv Dip Fin Ser (FP), Adv Dip GRC, CC, FAICD

Christine has over 35 years' experience as a Non-Executive Director. She has specialist skills in economics, financial planning and modelling, risk management, cybersecurity, and data science. She has held C-suite roles in the private sector, was a Senior Executive Service (SES) Officer in the Commonwealth Government in several agencies and founded the ABS Centre for Data Integration. Christine is currently Chair of the Energy Safe Victoria Technical Advisory Committee, a member of the University of Canberra Council, and Deputy Secretary of the Economic Society of Australia (ACT Branch). She is currently providing cyberassurance services to the Department of the Treasury.



Dr Kathryn Zeitz OStJ MN Ph.D

Kathryn has an extensive background in healthcare services. She is currently the Deputy Chief Executive Officer and Executive Director Clinical Governance for the Central Adelaide Local Health Network. As a Registered Nurse experienced in acute hospital operational management, Kathryn has developed interests in service quality and improvement, consumer support and patient-centric health care. She completed her PhD in clinical nursing at the University of Adelaide, and has a broad research profile. Kathryn is both an Adjunct Associate Professor with Flinders University and Adjunct Professor for The University of Adelaide. Kathryn's roles across St John have been diverse, commencing in her early days as a St John Cadet. Kathryn is an Officer in the Order of St John.



About St John Ambulance Australia

St John Ambulance Australia is a national community driven organisation with a 141-year history in Australia. We are recognised as one of Australia's most trusted charity organisations. This is testament to the commitment of around 20,000 skilled and dedicated staff, volunteers and members, and to our high-quality services and programs. Through our Australian networks we reached a combined audience of an estimated 3,388,111 community beneficiaries in 2023/2024 alone.

St John supports people to develop the skills, knowledge and confidence to provide first aid in homes, workplaces, schools, and communities. This includes life-saving interventions such as CPR and the deployment of a defibrillator in response to sudden cardiac arrest.

We are part of a global network, spanning 44 countries, with the purpose of relieving sickness, suffering and distress, and preserving human life. In Australia, our federated network is represented by eight State and Territory St John entities and an Australian Office – each working hard to create positive impact, and to meet the needs of diverse people and communities.

Services and programs differ in each state and territory and include (but are not limited to): ambulance services; First Aid training; free First Aid training for school children; event health and medical services; patient transport; coronial transport services; community outreach and education programs; ophthalmic care; disaster response and recovery; youth programs; First Aid audits and restocking; health advocacy and outreach; and targeted wellbeing initiatives that boost community capacity and resilience. St John Ambulance Australia also supplies quality First Aid products such as First Aid kits, Automated External Defibrillators (AEDs) and health supplies, as part of a social enterprise.

The backbone of St John in Australia is a network of 11,100 volunteers, with a shared vocation of physical and mental wellbeing, and a passion for helping their community. It is in this spirit of volunteerism that our organisation maintains a sustainable reach and impact.



Mission

Lead globally in first aid and medical responses to community healthcare needs



Vision

Be the trusted leader in responsive health care and wellbeing support for all Australians



Values

Respect, Unselfishness, Excellence, Openness and Transparency, Devotion, Togetherness, Diversity and Inclusiveness, Faithfulness

Strategic Pillars

Impact and influence

Advocate for the delivery and continuity of national goals - particularly in relation to high-quality, accessible and equitable health services, First Aid training and education, access to defibrillators, and embracing volunteerism. This includes leadership for the wellbeing of all Australians.



Collaboration

Facilitate collaboration with the State and Territory entities of St John – fostering shared service models and collaboration to improve accountability, service reach and strength, positive impact, and organisational excellence. Uphold the value and integrity of our national brand and RTO compliance.



Sustainability

Ensure long-term financial, environmental and social sustainability with a focus on sound practices, capacity building, profile raising, strategic relationships, innovation and ethics, and safety. Continue to strengthen our commitment to reconciliation, inclusion and diversity.



The Order of St John

Uphold all requirements, duties and obligations to the International Order of St John in accordance with the Constitution, while engaging proactively with our global networks, and the Asia-Pacific region.



National Governance

Federal Council

Australian Capital Territory	Chair	James Goodwin OStJ
	CEO	Adrian Watts MStJ
New South Wales	Chair	Sean McGuinness CStJ
	CEO	Dominic Teakle
Northern Territory	Chair	Peter Carew MStJ
	CEO	Andrew Tombs
Queensland	Chair	Reverend Dr Peter Devenish-Meares OStJ (to November 2023)
	Chair	Judith Morgan (from November 2023)
	CEO	Bill Lyon (to March 2024)
	Interim CEO	Tony Ahern KStJ (to June 2024)
	Interim CEO	Len Fiori KStJ (to June 2024)
	CEO	Peter Maher OAM (from June 2024)
South Australia	Chair	Mary Patetsos
	CEO	Mark Groote
Tasmania	Chair	Major General Steve Smith AM CSC RFD CStJ (Retd) (to November 2023)
	Chair	Mr Brad Watson (from November 2023)
	CEO	Andrew Paynter
Victoria	Chair	Mark Engel OStJ
	CEO	Gordon Botwright OStJ
Western Australia	Chair	Sally Carbon CStJ
	CEO	Kevin Brown
Australian Priory Office	Chancellor	Cameron Oxley GCStJ
	CEO	Brendan Maher



Australian Office

Who we are

The Australian Office of St John Ambulance Australia comprises a team of multi-disciplinary, professional staff that support shared services, programs and advocacy efforts across the organisation nationally. This includes responsibility for the organisation's Registered Training Organisation status, and custodianship of the St John brand in Australia. Staff cover a range of functions including: training and education development and compliance; policy; financial management; child protection; communications, marketing and advocacy; strategic programs; partnerships; information technology and

digital transformation; and administrative support. The Australian Office also operates our National Product Sourcing Unit with a team of staff working across innovation, supply chain management, warehousing and logistics, accounts and sales, to ensure that St John provides the very best First Aid and medical supplies. St John Ambulance Australia also oversees the Priory Honors and Awards program and further manages all Priory functions in relation to commitments to St John International – as part of a working chivalric order steeped in a long history of humanitarian aid.

The Australian Office Team

■ Chief Executive Officer	Brendan Maher
■ Manager - Executive and Priory	Kylie Seidel
■ Finance Manager	Amanda Power (Until May 2024)
■ National Finance Officer	Brad Speller (From May 2024)
■ Strategic Programs & Partnerships Manager	Fairlie Tucker
■ Child Safeguarding and Policy Officer	Bj Edith-Mae
■ National Training & Development Manager	Mark Molloy (Until December 2023)
■ National RTO Manager	Jennifer Sorthi
■ National Training and Resources Manager	Carol Anderson
■ RTO Compliance Coordinator	Shilpi Grover
■ Learning Resource Development Officer	Peg Wymond
■ National TAE Lead Trainer	Stan Thomas
■ National IT Program Manager	Shay McAuley
■ Technical Product Manager	Ryan Kellow
■ Full Stack DevOps Manager	Jonathan Liu
■ Full Stack Developer	Frank Ge
■ Senior Salesforce Administrator	Rakesh Tadisinia
■ Salesforce Administrator	Thiru Kandasamy
■ Salesforce Administrator	Avril Cook
■ eLearning Projects Officer	Charlie Bartak
■ Commercial Director	Dilhan De Silva
■ Purchasing Controller	Ling He
■ Purchasing Coordinator	Uday Singh
■ Product & Quality Coordinator	Valerie Bickell
■ Finance Coordinator	Debi Thompson
■ Accounts Coordinator	Lana Phan
■ E-Commerce Coordinator	Karmen Hardi
■ E-Commerce Coordinator	Amanda Farrugia
■ Warehouse Coordinator	Jhay Jasmin
■ Warehouse Operator	Nick Mallia
■ Warehouse Operator	Shannon Bateup-Ponce
■ National Manager Brand and Communications	Enita Hampton
■ Publications, Content and Communications	Gabrielle Lhuede (Until May 2024)
■ National Communications Officer	Mliette Ornelas (From June 2024)
■ National Marketing Officer	Kaye Mata (From June 2024)

National Groups and Committees

National Leadership Group

Adrian Watts (ACT)
Andrew Paynter (TAS)
Andrew Tombs (NT)
Brendan Maher (AO)
Dominic Teakle (NSW)
Gordon Botwright (VIC)
Kevin Brown (WA)
Mark Groote (SA)
Peter Maher (QLD)

National Commercial Group

Adrian Watts (ACT)
Colin Southam (NT)
Darryl Stewart (QLD)
David Loiacono (VIC)
Dilhan De Silva (NPSU)
Dominic Coppola (SA)
Greta Evans (ACT)
Joanna Curteis (TAS)
Leanne Bott (WA)
Rebecca Skeete (NSW)
Steve Yeo (SA)
Trent McHugh (TAS)

National Training Group

Carol Anderson (AO)
Chris Totter (NT)
Debbie Bates (NT)
Greta Evans (ACT)
Jennifer Sorthi (AO)
Kahla McKinless (QLD)
Karen Calwell (VIC)
Katrina Hansen (SA)
Lara Bisley (NSW)
Mark Hutchings (NSW)
Mark Molloy (AO)
Nancy T'Joens (TAS)
Peg Wymond (AO)
Peta Marshall (WA)
Peter Siggs (VIC)
Shilpi Grover (AO)
Stan Thomas (AO)
Sue Orsmond (TAS)
Tamara Brown (VIC)

Business Enterprise System Group

Adrian Watts (ACT)
Andrew Paynter (TAS)
Andrew Tombs (NT)
Brendan Maher (AO)
John Hammersmith (SA)
Mark Groote (SA)
Peter Maher (QLD)
Shay McAuley (AO)

Communications Community of Practice

Amy Reid (SA)
Anita Truninger (NSW)
Darryl Stewart (QLD)
Emma Klinakis (VIC)
Enita Hampton (AO)
Frances Adcock (QLD)
Greta Evans (ACT)
Jeannette Button (NT)
Joanna Curteis (TAS)
Peta Rule (WA)
Smiljka Dimitrijevic (WA)

National Youth Group

Alistair Dunn (VIC)
Ben McClure (NSW)
Fairlie Tucker (AO)
Felix Ho (AO)
Geoff Degenhardt (SA)
Grace Mullins (QLD)
Mark Ferguson (AO)
Oresti Rakkas (NT)
Robina Haines (WA)
Thomas Sugget (QLD)
Vanessa Henry (TAS)

Innovation Committee

Adrian Watts (ACT)
Brendan Maher (AO)
Colin Southam (NT)
Damon Quinn (NSW)
Darryl Stewart (QLD)
David Loiacono (VIC)
Joanna Curteis (NT)
Katrina Hanson (SA)
Lauren Morely (External)
Tamara Brown (VIC)

National Brand Partnerships Group

Amy Reid (SA)
Angelina Robins (WA)
Anita Truninger (NSW)
Fairlie Tucker (AO)
Fiona Burgman (ACT)
Frances Adcock (QLD)
Jeannette Button (NT)
Joanna Curteis (TAS)
Shannon Gilmore (VIC)

Reconciliation Journey

We acknowledge the Traditional Owners and their custodianship of the lands upon which St John operates across Australia. We pay our respects to Elders Past and Present, and extend our respect to all Aboriginal and Torres Strait Islander People across Australia's diverse communities, and within the St John community of staff, volunteers, members and supporters.

In 2023/2024 St John Ambulance Australia continued work with Curiyo, an Aboriginal owned and controlled organisation, to progress our Reconciliation Charter. The Charter is underpinned by St John's commitment to:

- St John International Values: respect, unselfishness, excellence, openness and transparency, devotion, togetherness, diversity and inclusiveness, and faithfulness
- Australian Priority Strategic Framework Pillars: impact and influence, collaboration, sustainability, and the Order of St John
- United Nations Declaration on the Rights of Indigenous People
- Reconciliation Australia's five dimensions of reconciliation: race relations, equality and equity, institutional integrity, unity, and historical acceptance

The Charter comprises four commitments and 15 deliverables that drive reconciliation initiatives throughout our Australian, State, and Territory Offices.

Our Vision for Reconciliation

All Australians respect and recognise Aboriginal and Torres Strait Islander people and cultures as an important part of our society, and St John Ambulance Australia, as a national organisation, plays a significant role in reconciliation and healing.

Our Commitment

We strive toward reconciliation through understanding and acknowledging Australia's history and the past injustices against Aboriginal and Torres Strait Islander people. We will take actions that contribute to a more equitable and harmonious Australia. Our tangible commitment areas include: **Pride; Sharing; Respect; and Growth.**

Our Reconciliation Journey

We invite our staff, volunteers and members across all States and Territories and the Australian Office, to be inspired by this journey - ensuring that the spirit of reconciliation becomes an enduring part of our St John's identity across Australia. All States and Territories are at different stages with Reconciliation Action Plans, and as a network we are committed to working together, with community and with Aboriginal and Torres Strait Islander People to progress our National Reconciliation work.



In May 2024, St John NT launched a series of new epaulettes featuring the artwork of Darwin Artist, Sarrita King, a proud Gurindji Waanyi woman. This piece is based on King's art series, Language of the Earth, and is symbolic of community. These epaulettes will be worn on days of cultural significance, and the artwork also features in the St John NT Reconciliation Action Plan.



Menang Gnudju Noongar Artist, Kiya Watt's artwork was produced for the St John WA Reconciliation Action Plan. This is one of several First Nation artworks that will be worn across various alternate uniforms – depicting diverse country and community. The artwork featuring whales and turtles captures the essence of the region spanning bush to coast, and was revealed in February 2024.

Parliamentary Friends of St John

This year saw the launch of our Parliamentary Friends of St John Ambulance Australia (PFoSJAA), a cross-partisan group of 23 Members of Parliament and Senators. The group is co-chaired by Senator Andrew McLachlan CSC CStJ (an active member of the Order of St John), and Senator the Hon Carol Brown.

The Parliamentary Friends group was officially launched at Parliament House in Canberra on 9 August 2023, and the group then came together in November 2023 and May 2024 to engage in various advocacy topics.

This Parliamentary Friends group has been established to strengthen the profile and understanding of St John Ambulance in Australia with Government stakeholders. The Group provides a forum for members of parliament to meet and interact with St John's leaders, members, volunteers and other representatives on initiatives including: making first aid accessible for everyone; improving public access to defibrillators; progressing systemic changes, such as the implementation of first aid for learner drivers; enhancing St John's role in Australia's disaster response and resilience; and improving our engagement on health and wellbeing in the Asia Pacific Region.

St John Ambulance Australia is active in positive government relations and advocacy to shape systems, policies and resource allocations that further our mission and vision, and support public interests of First Aid training and health and medical services in Australia.

2023/2024

Parliamentary Friends of St John

- Senator Anne Ruston, Senator for South Australia
- Senator Paul Scarr, Senator for Queensland
- Senator Andrew Bragg, Senator for New South Wales
- Hon Nola Marino MP, Member for Forrest
- Ms Jenny Ware MP, Member for Hughes
- Mr Julian Leeson MP, Member for Berowra
- Mrs Melissa McIntosh MP, Member for Lindsay
- Hon Michael McCormack MP, Member for Riverina
- Mr Bert van Manen MP, Member for Forde
- Dr Anne Webster MP, Member for Mallee
- Ms Rebekha Sharkie MP, Member for Mayo
- Dr Mike Freelander MP, Member for Macarthur
- Dr Carina Garland, Member for Chisholm
- Mr Steve Georganas MP, Member for Adelaide
- Mr David Smith MP, Member for Bean
- Mr Dan Repacholi MP, Member for Hunter
- Senator Louise Pratt, Senator for Western Australia
- Hon Kristy McBain MP, Member for Eden-Monaro
- Ms Alicia Payne MP, Member for Canberra
- Senator Dorinda Cox, Senator for Western Australia
- Senator Tammy Tyrrell, Senator for Tasmania
- Senator the Hon Carol Brown, Senator for Tasmania
- Senator Andrew McLachlan CSC, Senator for South Australia





A National 'Thank You' to Volunteers

In May 2024, St John Ambulance Australia came together as a network to honour the outstanding contributions of over 11,100 volunteers during National Volunteer Week. This celebration recognised the immense dedication and achievements of our volunteers, who collectively form one of the nation's largest and most committed volunteer workforces. Each year, St John's volunteers generously contribute hundreds-of-thousands of hours in service to their communities - embodying the spirit of compassion and community strength.

Events were organised across each State and Territory, showcasing the diverse ways in which St John volunteers make a difference, and the network came together in a shared message – “Thank You!”

Every single volunteer of St John Ambulance in Australia was acknowledged – their written names appearing on banners, thank you letters, flyers, print ads, cakes, screens, websites, videos and social media, and later a thank you card signed by Parliamentarians at Parliament House. This widespread acknowledgment celebrated both individual achievements and collective impact.

The enduring importance of volunteers transcends cause weeks and campaigns, and St John continues to value the contributions of all volunteers, across all locations and vocations, every day.



Save a Life Awards

The St John Save a Life Awards celebrate the actions of those who have used First Aid to save or sustain the life of another person. All recipients are nominated by their peers or a member of the community for demonstrating how First Aid skills can be the difference between life and death in an emergency situation. 2023 recipients included: Mrs Esther Breiner, Superintendent Richard Breiner, ACT Policing and Senior Constable David Quick, New South Wales Police Force.

Story of Award Recipient Superintendent Richard Breiner

“

My advice to others is to just do something. You have to have the willingness to have a go if you want to give that person a chance to live.

Richard Breiner

On December 29, 2020, during a family holiday in Tuross Heads, NSW, Superintendent Richard Breiner's quick thinking, brave action, and first aid training saved a life. While enjoying time off with his family, Richard, a senior off-duty police officer with ACT Policing, noticed a commotion next door. Within seconds Richard was jumping the fence to get to the scene. There he found a man in his fifties suffering from an apparent Sudden Cardiac Arrest. Understanding that CPR was needed, and an ambulance might take some time to reach them, Richard immediately began administering CPR. He was aided by his wife Esther Breiner who quickly leapt into action, and had previously received basic first aid training through her work in the airline industry. The two worked quickly and confidently as a team, rotating to perform compressions.

Soon after, Senior Constable David Quick arrived on the scene. While he was the first emergency personnel

member to arrive, his vehicle was not fitted with a defibrillator. The trio worked tirelessly, alternating compressions as they waited for the ambulance. The wait was lengthy, but their unwavering commitment to providing this CPR proved crucial.

Upon their arrival, NSW Ambulance were able to administer emergency medical aid on scene and find a heart rhythm. Soon the patient was breathing and he was taken to hospital. The outcome was positive, and the man survived. Both medical professionals and the man's family attributed his survival directly to the actions of Richard, Esther and David.

On Friday 10 November, at Government House, Superintendent Richard Breiner, Mrs Esther Breiner and Constable David Quick, were each formally honoured with a St John's Ambulance Save a Life Award, presented by their Excellencies the Hon. General David Hurley AC DSC KStJ (Retd) and Mrs Linda Hurley CSTJ. Their actions exemplify the life-saving potential of early intervention and reinforce the vital importance of First Aid training. This experience has not only impacted the Breiner family's life but has also inspired Esther to pursue a career in a support role within the ACT Ambulance Service, and Richard to advocate for AEDs in local police vehicles, so to ensure community preparedness.



Training and Development

Year in Review

During the 2023-2024 financial year, the Training Team's key focus has been ensuring that St John remains at the forefront of providing high-quality educational programs and services to its participants.

5,200 accredited training courses across all states and territories

286,368 First Aid certificates of attainment issued

Alongside this, various innovations in training and community education are taking place. This contributes to our national strategic priorities - equipping more people with First Aid knowledge, skills and confidence in homes, workplaces, school and communities.

A major highlight of the year was the renewal of the Registered Training Organisation (RTO) registration, which was achieved in March, with renewal being granted for another seven years, extending through to March 2031.

Another notable accomplishment was the introduction of the TAE40122 Certificate IV in Training and Assessment. In February the team launched corporate classes, followed in April by the initiation of two pilot programs, which saw 80 students enrol from January to June. This new qualification enhances St John's capability in delivering top-tier training, and aligns with our commitment to professional development.

May 2024 saw a successful National Training Group meeting, which featured guest speakers, offering valuable professional development for St John's State and Territory Training Managers. Additionally, a new Quality Management System was rolled out across the RTO, allowing for significant improvement in document control and compliance monitoring.

Working in collaboration with the Digital Transformation and Communications teams, an enhanced version of the free Learner Driver First Aid (LDFA) course was launched in June 2024. This initiative has provided over 5,300 young Australians with vital First Aid training. The LDFA e-learning course was honoured with the 'Workplace Road Safety Award' at the 13th Australian Road Safety Foundation Awards in Canberra, in recognition of its quality and impact.

This year, also saw the launch of the St John Engage platform, designed to provide trainers with professional development opportunities. The platform regularly hosts industry experts, who provide insights into courses, ensuring St John's trainers stay up to date with best practices. The platform saw over 800 participants engage across all sessions during the reporting period.

Beyond this, we also introduced an online Continuous Improvement Form, designed to facilitate real-time feedback from our internal stakeholders. This tool enables the RTO to promptly gather insights, ensuring that any feedback received is systematically reviewed and integrated into our processes. The implementation of this form has streamlined the Training and Development Team's ability to respond to and act upon valuable suggestions, enhancing our overall operational efficiency.



Major Achievements



Re-registered
as a
Registered
Training
Organisation
until 2031



286,368
Accredited
First Aid
certificates
issued
nationally
through 5,439
courses



6,000+
Drivers
Reached
through
Learner
Driver and
Truckie First
Aid



Workplace
Road Safety
Award
Winner



800+
Trainers
engaged in
professional
development
to maintain our
excellence



80
New students
in the
pilot phase
of a new
Certificate IV
in TAE course

National Product Sourcing Unit

Year in Review

The National Product Sourcing Unit (NPSU) continues to support St John States and Territories in achieving both our mission and commercial goals in keeping Australian communities safe by: providing high-quality First Aid products; managing a national online sales channel; providing centralised billing for national clients; and maintaining the highest standards of Ethical Social Governance.

It was a highly successful year with the design and supply of innovative First Aid kits, safety and emergency products, as well as life-saving St John branded defibrillators. In 2023/2024, 45 new products were developed with an emphasis on supporting continued relationships with large retail chains such as Aldi, Costco, Officeworks, Coles and Woolworths – making First Aid kits and supplies more consumer accessible.

The Sydney-based NPSU team continued to manage supply chain operations and to offer a high level of customer service to our end customers, St John State and Territory organisations, and St John in Papua New Guinea. This extends our reach and support in Australia and the Asia Pacific.

Ethical Social Governance (ESG) remains a primary focus across our 40 suppliers in Australia and overseas, with factory audits conducted focussing on compliance, quality assurance, social responsibility/anti-slavery and performance reviews. The NPSU is working with our suppliers on Global Recycling Standards (GRS) and Forest Stewardship Council (FSC) certification. The NPSU maintains current Therapeutic Goods Administration (TGA) and the Department of Health registrations.

The National Online Shop managed by the NPSU, experienced growth of 28% from the previous year - well above the industry standard, and was recognised as a finalist for 'Best End-to-End Customer service' at the prestigious Online Retail Industry Awards (ORIAS). The National Online shop had sales of \$1 Million in May and June 2024 alone.

In 2023/2024 the National Client Billing function provided by the NPSU managed the billing, reporting, cash collection and re-imbursement for First Aid Training and restocking services for our largest 45 National clients. Approximately 20,000 invoices were processed over the last financial year.



Compliance with Quality, Environment and Safety Standards:

St John Ambulance Australia values product quality, ethical and sustainable practices, and occupational health and safety. The NPSU complies with the following national and international standards:

- ISO 9001(Quality)
- ISO 14001(Environment)
- ISO 45001(OH&S)
- Ethical and social responsibility certification of suppliers
- Australian Therapeutic Goods Administration (TGA) regulatory requirements for medical devices
- Australian Department of Health medical device registration
- Audits on 24 suppliers sites occurred in 2023/2024

NPSU at a glance



\$22 million

NPSU sales/revenue for 2023/24



\$11.5 million

National product supply to States and Territories



\$8 million

National online sales



\$2.5 million

National client billing



390,000

St John First Aid kits manufactured and supplied



3,800,000

St John consumables supplied



25,000

Customer orders processed



80

Shipping containers of stock handled



1,498

AEDs sold via the National Online Shop into the community



45

New products developed to support relations with large retail chains



28%

Growth in the National Online Shop



20,000

Invoices processed



ISO re-certification in Quality, Environment, OH&S. Supplier factory audits completed



Finalist in ORIAS for End-to-End Customer Service



An updated product catalogue was published. Digital marketing, customer engagement and customer surveys provided us with positive high ratings

Digital Transformation

Year in Review

“

We find ourselves at a dynamic and exciting time in St John's history. The organisation is in a persistent state of change as we adapt to meet the growing needs of our customers and community to whom we so proudly serve. Our technology is more than ever a fundamental enabler of the integrated mission of St John's State and Territory frontline operations—to make First Aid a part of everybody's life.

Shay McAuley, National IT Program Manager

St John Ambulance Australia's Digital Transformation Team (DTT) is an internal capability comprised of diverse technology disciplines. As a key strategic business unit, the DTT functions as the organisation's digital agency, supported by a shared services model. The team works to enhance St John's digital capabilities.

Over the last financial year, the DTT have made significant contributions to St John's digital landscape through the stewardship, support, and operational management of a Business Enterprise System (BES). This system includes a suite of integrated Software as a Service (SaaS) platforms, designed to enable St John to achieve its commercial goals, while also supporting its charitable mission, and ensuring compliance obligations.

In addition to the management of day-to-day IT functions, the DTT is uniquely positioned to promote the sharing of best practice with delivery teams Australia wide. This was pertinent throughout the nation-wide rollout of St John's market leading classroom training delivery platform SJX. As well as managing the technical implementation of SJX

into BES, the DTT worked with state and territory counterparts to inform their onboarding activities.

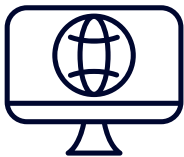
The Digital Transformation Team also includes an eLearning authoring capability. This enables the creation of a diverse suite of courseware for target audiences, and supports operations and services including: training and development; volunteer Event Health Services; and patient transport.

This year, the eLearning team were recognised with a second industry award for their Learner Driver First Aid eLearning course. Another key achievement for the DTT was the successful rollout of new feature-rich websites to support First Aid Training, Event Health Services, Product Sales, and Volunteers in three of our State and Territory jurisdictions.

Finally, significant work is underway to strengthen St John's cyber security posture and provide uplift against the Australian Signals Directorate Essential 8 maturity model. All areas of the business are under review to ensure St John's digital footprint is well positioned and protected, to face the challenges of an evolving threat landscape.



Major Achievements



Delivered new websites for St John ACT, SA, and TAS



Produced First Aid eLearning packages for St John PNG to offer their community



New Asthma and Anaphylaxis eLearning packages to support classroom attendees



Delivered new end-to-end TAE solution to support accredited training students

97.7% St John Helpdesk Satisfaction rating

vs 94% Global Benchmark

Brand and Communications

Year in Review

This past financial year has been characterised by positive collaboration and growth. Shared marketing and communications campaigns have seen all States and Territories, our Australian Office, and our International Office coming together in times of opportunity, celebration and challenge.

Australia-wide there is a wealth of experience and skills within this space - staff promoting St John as one of Australia's most trusted charities, and as a leader in First Aid Training, and Health and Medical Services. The focus continues to be on promoting the excellence of our people, services and products, whilst educating the Australian public on life-saving interventions.

In 2023/2024 the National Brand and Communications function continued to build its foundations as a relatively new offering within the Australian Office. Throughout the year with just 2-3 (part-time) staff, the function has contributed to a broad portfolio including: marketing; media; advocacy; stakeholder relations; publications; event support; and development. The team is also responsible for facilitating collaboration between State & Territory teams through a well-performing Communications Community of Practice (CCOP).

A key priority activity has been the National Brand Unity Initiative - an all States and Territories project facilitated by the Australian Office, to implement a

greater consistency of voice, visuals and shared activations. Work on this significant project continues with goodwill and a bright future.

This year our small team also continued to provide marketing and publications services internally across Training, Partnerships and Programs, and Priory and Executive. There has also been work on our foundations and processes - commencing audits and improvements for digital, social media, collateral, media management, intellectual property, and stakeholder newsletters. These improvements will continue to be incrementally rolled out, but we are already seeing the benefits.

It was a year of some great campaign style activations to engage our communities. This included a continuation of 140 Year Anniversary Celebrations, promotion of our Driver First Aid Programs, a national Thank You to our volunteers, and various media activities around World First Aid Day, Restart a Heart Day, and St John's Day - keeping our people and work top of mind.



Major Achievements



Top 4

Most Trusted Charity
in Australia (RepTrak 2023)



11

Unique events, campaigns, and media
activations were supported.



Queensland University of Technology
trial and evaluation of
Learner Driver First Aid
demonstrating positive efficacy



\$60k

Grant funded improvements and digital
awareness for Learner Driver First Aid



6

Communications Community of
Practice Meetings held - virtual and
Face-to-Face (All States & Territories)



2,168,000

Australians reached with positive
messages through Australian Office
channels



5

Submissions to Australian Government
Ministers, Departments and the Senate
to raise our advocacy profile

Partnerships

Year in Review

This financial year has been marked by noteworthy progress for the Partnerships team with efforts to build a strong pipeline of partnership discussions, setting the stage for future national brand collaborations. We have made substantial strides in key strategic partnerships, which are paving the way for impactful initiatives and enhanced public engagement.

CSL Seqirus

One of the most significant achievements was the formalisation of our strategic partnership with CSL Seqirus, the world's sole producer of antivenoms for Australia's most venomous creatures. This collaboration is undertaking the shared goal of boosting the general public's awareness and understanding of first aid for bites and stings. By combining our expertise and resources, CSL Seqirus and St John Ambulance Australia have united to strengthen public awareness around the critical message of the importance of first aid, particularly among younger generations, through our First Aid in Schools program, focusing on bites and stings. Through CSL Seqirus' support, more young Australians can be aware of the dangers and learn life saving skills in first aid.



In September 2023, we expanded our strategic initiatives by establishing a partnership with the National Road Transport Association (NATROAD). Through this partnership, we launched Truckies First Aid (TFA), a free online First Aid training course designed to equip truck drivers with essential emergency response skills. Beyond this, we have also released a specialised First Aid kit, which is now available to all truck drivers further aiding in their ability to deliver important care on the road. Both the course and kit have been born from the need to ensure Truck Drivers are equipped on the roads, recognising that they are often the First Responders at the scene of a crash or other roadside medical emergency. This partnership brings St John further along our mission of preserving life, and also highlights our shared commitment with NATROAD in supporting truck drivers nationwide to be better prepared to handle emergency situations.

The National Brand Partnerships Group (NBPG), established in the previous financial year (2022/2023), has continued to foster collaborative efforts to maximise the benefits of our national partnerships. This group remains dedicated to ensuring that St John Ambulance Australia leverages and benefits from each partnership effectively, driving growth and impact on a national scale.



Major Achievements



5

Meetings held by National Brand Partnerships Group



900+

Participants in Truck Drivers First Aid



390+

Truck Drivers First Aid kits sold



14,000

School students in NSW reached through St John First Aid in Schools program by partnering with CSL Seqirus

Strategic Programs: Youth

Year in Review

The St John Youth Program, designed for young people aged 8-18, focuses on First Aid, Leadership, and Community Service. During the 2023/2024 financial year, the program has continued to expand, and is now actively engaging youth across five States and Territories, reflecting its growing impact and reach across Australia.

In March 2024, St John Tasmania introduced its rejuvenated youth program, that features an updated approach, enhancing its local impact.

The National Youth Group (NYG), consisting of Youth Managers and Leaders from across the country, continues to collaborate effectively to ensure best practices and maintain consistency across youth programs nationwide. The team also continues to support States and Territories in curriculum development, and other nationally agreed projects.

Another major development this financial year was the successful implementation of 'Phase One' of the comprehensive review of the national Youth Proficiency Badge program, which was initiated in 2022. This review has led a streamlining of the program, incorporating feedback that highlighted the need for greater flexibility and an emphasis on youth enjoyment. Outdated badges have been replaced with newly designed, more relevant badges that better align with current objectives. These new badges, designed by St John youth members and cadets, will be introduced nationwide as each phase of the rollout progresses through 2024 and 2025. Additionally, the 2023/2024 year saw the

launch of initiatives to enhance youth engagement, including an Impact Study on our St John Youth Program. The findings from this study are expected to provide valuable evidence to the program's impact, which will be instrumental in securing improved funding opportunities, and fostering partnerships. This evidence will also support the retention of current members by allowing them to celebrate the program's successes, and will aid in recruiting new ones by effectively communicating the positive impact of our youth program. The outcomes of this study are expected to be released in the 2024-2025 financial year.

Furthermore, The Norma Bell Youth Leadership Fund enabled two of our youth leaders to travel to Singapore for the Asia Pacific Youth Competitions in July 2023. These leaders observed the international competitions and shared their learnings for future events.

Overall, the St John Youth Program continues to expand in its reach and impact, while adapting to suit the evolving needs of its youth participants.





Major Achievements



8

Refreshed proficiency badges released as part of a complete review of the curriculum



8

National Youth Group meetings held – virtual and face-to-face meetings



Released brand new first aid resources for all youth and Junior members

Strategic Programs: Ophthalmic

Year in Review

The 2023/2024 financial year reflected our ongoing dedication to advancing eye care and ophthalmic first aid, ensuring that both our resources and expertise contribute effectively to improving vision health across the varying communities that the St John ophthalmic programs support.

St John Ambulance Australia proudly hosted a webinar on First Aid for eye injuries, to commemorate the occasion of World Sight Day 2023. The live session, led by Prof. Nitin Verma highlighted the crucial role that prompt first aid has in preserving vision and preventing further complications.

We extend our heartfelt gratitude to Nitin and to Dr. Shreya Tocaciou, Consultant Oral and Maxillofacial Surgeon; as well as to Daniel Clark, RANZCO's Rural Enhanced Training Network Ophthalmology Registrar. Their invaluable contribution in sharing their expertise and time, have empowered our volunteers and paid staff with specialised knowledge, which will further enhance their ability to provide effective care in eye injury situations.

Furthermore, in 2023, a comprehensive recruitment process was undertaken to appoint a new Australian Priory Hospitaller. This process provided an opportunity to review and refine the key objectives of the Ophthalmic program, ensuring alignment with the broader organisational strategic direction. By doing so, we have ensured that resources are optimally allocated for maximum impact. Our commitment to supporting the work being done by the St John Eye Hospital Group (SJEHG) remains unwavering.

In December 2023, we conducted a successful emergency donation appeal, raising \$10,000 in direct support for the hospital. During challenging times, we continue to communicate with our colleagues in the SJEHG and provide support where possible.





Appointment of Priory Hospitaller



Daniel Ciccosillo has been appointed as the new Hospitaller of the Priory in Australia. He has an extensive history with St John, joining as a cadet in 1996, and has been a highly active volunteer ever since.

Daniel has a profound knowledge of the Order of St John, is a leader in ceremonial events, and is heavily engaged with our youth programs, community programs and mentoring. With a strong background in health services management, and a proven track record of leadership within the St John organisation, Daniel is well-prepared to build on the exceptional work of our previous Hospitaller, Professor Nitin Verma. Daniel's diverse skills and knowledge will ensure the Order's Ophthalmic tradition is advanced and celebrated in line with the strategic goals of the Priory.

Child Safeguarding

Year in Review

This financial year has involved great advancement in our commitment to child safeguarding. We have made considerable strides in reinforcing collaboration, refining our safeguarding network, and enhancing our training frameworks.

Our efforts to strengthen national collaboration have been evident through updated terms of reference and membership for the National Child Safeguarding Group, which align closely with the evolving landscape of child safeguarding. We facilitated six meetings over the last financial year, in line with the National Board dates, ensuring a cohesive approach across all States and Territories. Additionally, we implemented a reporting mechanism for the National Child Safeguarding Group to keep the Board informed, addressing areas identified in the Child Wise mid-accreditation review.

The Child Wise mid-accreditation review affirmed that we have maintained our Child Safe status, while also identifying areas for growth. We have refocused our workplan to better align with our organisational function and risk profile. Furthering this work will involve ensuring a common vision and strategy for strengthening safeguarding policies and processes in governance and practice.

In terms of training, we undertook a comprehensive review and update of our e-learning resources. The revision included a significant update to the scripting, placing greater emphasis on institutional child abuse, and grooming—particularly the wider grooming by adults within organisations.

The organisation of our National Child Protection Week Challenge was a highlight of this reporting period, reaching over 2,500 St John Ambulance (SJA) members, across six States and Territories, including Queensland, ACT, Tasmania, Northern Territory, South Australia, and the National Office. Notably, 54% of those reached were volunteers or Order Members, while 43% were staff. This widespread engagement highlights our collective dedication to spreading vital child safeguarding messages, and commitment to keeping our youth safe.

We also began developing an advanced training module, (CHCPRT001), “Identify and Respond to Children and Young People at Risk”, for those who have greater interactions with children and youth. Through consultations with the National Child Safety Advisory Group and the National Youth Group, we identified a need for interactive, discussion-based training, with case studies, which could be rolled out both in person and digitally. This led to the development of trainings covering 17 topics, categorised into six themes: culture, engagement, compliance, reporting, investigations, and safety. To date, half of these topics have been developed into training modules and are now being delivered.

This year’s progress highlights the positive growth in child safeguarding. We continue to build on these achievements, working towards a safer and well-informed future for all.





Major Achievements



6

Meetings over the last financial year ensuring a cohesive approach across all States and Territories



2,500

Participants in the National Child Protection Week Challenge



New e-Learning module development and enhancements progress



Development of trainings covering 17 topics, categorised into six themes: culture, engagement, compliance, reporting, investigations, and safety

Inaugural Chancellor's Dinner

Celebrating 140 years of impact and embracing kindness

On Saturday 11 November 2023, the inaugural Chancellor's Dinner event took place at the Museum of Australian Democracy at Old Parliament House in Canberra. The dinner was hosted by Cameron Oxley GCStJ, Chancellor of the Australian Priory of the Order of St John, with the support of the Australian Office Team.

This event was an opportunity to celebrate the significant milestone of 140 Years of St John Ambulance services and volunteering in Australia. It recognised our tremendous history and efforts of all St John's dedicated volunteers, members, staff and supporters – past and present. It echoed the sentiments of our 140 Year messages - that help never grows old and kindness is always relevant, and that while times have changed across the decades, our commitment to core vision and values is unwavering.

Speakers on the night included Chancellor, Cameron Oxley with his warm welcome address, Lord Prior, Professor Mark Compton GCStJ, with a moving keynote address, and guest speaker, Kath Koschel of the Kindness Factory, who touched on the theme of kindness – facilitated by St John Ambulance Australia CEO, Brendan Maher who undertook the role of MC.

Various videos, photos and historic memorabilia were displayed throughout the night to convey a story of national and global impact. Notable international guests included Deputy Chancellor of St John Hato Hone, Brendan Wood, and Chief Executive of St John Ambulance Papua New Guinea, Matthew Cannon. We were delighted to also be joined by St John CEOs, Chairs, Staff, Volunteers and Members from across all States and Territories.

It was inspiring to hear positive video messages of anniversary congratulations shared from the St John family around the world, including, St John International, St John Cymru (Wales), St John South Africa, St John Ambulance Saint-Jean in Canada, St John Ambulance Papua New Guinea, and the Museum of the Order of St John in England. A special gift signifying friendship and collaboration between Australia and New Zealand, was gifted by St John Hato Hone.

Thank you to event sponsors Full Care, and event supporters AON, Shadforth, and T&S Sign Craft.

This event was well received and has been announced for a second year, with the intent to make it an annual recognition of achievement and commitment across our network.



Clinical Governance Committee

Clinical Governance Committee Report 2023-2024

The National Clinical Governance Committee (CGC) continues to serve as a vital source of guidance and direction for St John's first aid protocols, which are implemented in both accredited and non-accredited training. The committee remains instrumental in shaping and updating the Clinical Practice Guidelines, which define the scope of practice for St John volunteers across Australia.

The CGC was impacted by adjustments to staffing this past year. Of significance was the passing of Emeritus Professor Peter Leggat AM KStJ. Emeritus Professor Leggat was the previous chair of the CGC and current chair of the St John Human Research Ethics Committee. He provided his knowledge, expertise, grace, and good humour to the CGC and its previous iterations as the Medical Advisory Panel for more than 10 years. We acknowledge his passing with great sadness and express our thanks for his extraordinary service to St John.

The National Training Manager (Mark Molloy) and the National Publications Manager (Gabrielle Lhuede) also departed the organisation. The CGC members past and present have been effusive in their praise of Gabrielle Lhuede for playing such a significant role

as the quiet backbone of the CGC for many years, and for her dedication to St John. We wish these staff every success for the future.

To mitigate these impacts the CGC managed most activity 'out of session' so as to be as timely as possible. The CGC received requests from jurisdictions for: materials related to Australian and New Zealand Standards; guidance around specific products for use by both Event Health Services (EHS) and for potential inclusion in the stock list at the National Product Sourcing Unit (NPSU); and support for handling of external complaints / queries related first aid or clinical care.

Externally the CGC maintained its commitment to the Australian Resuscitation Council (ARC) with Jason Belcher (WA) beginning as the St John representative on the national council. St John values its position on the ARC as a foundation member. The CGC also provided input into the Australian Council on Healthcare Standards (ACHS) – Clinical Indicators for Ambulance Health Services, and the Australian Commission on Safety and Quality in Health Care – National Safety and Quality Health Service Standards Guide for Ambulance Health Services.

National Clinical Governance Committee Members:

- A/Prof. Alan Eade - Paramedic (VIC)
- Lauren David - Paramedic (WA)
- Lt Col Geoffrey Newman-Martin - Toxicologist/Toxinologist (ACT)
- Dr Glendon Farrow - FRACS Adult & Paed (NSW)
- Dr Gerard Meijer - FRACGP, FANZCA, FACRRM (QLD)
- Prof. Jason Acworth - FACEM, PEM (QLD)
- A/Prof. Kieran Fallon - Sports Medicine (ACT)
- Dr Fin Macneil - FRACS Urology (NSW)

Human Research Ethics Committee

The Committee comprises experience as required by the National Statement (2018) the National Health and Medical Research Committee.

- Chair Emeritus Professor Peter Leggat (dec)
- Members Bishop Richard Hurford (Pastoral care)
- Jamie Ranse (Professional Care)
- Howard Wren (Professional Care)
- Tony Rolfe (Lay person)
- Amanda Smith (Lay person)
- Dr Elizabeth Ellis (Research)
- Amy Winner (Lawyer)

During the reporting period there were no applications to HREC.

St John Ambulance Australia was deeply saddened by the death of Emeritus Professor Peter Leggat during this reporting year and acknowledges his dedication and contribution to St John. The Chair position remained vacant as at 30 June 2024.

Historical Society

In 2023, we celebrated the 140th anniversary of the establishment of St John Ambulance in Australia. This milestone stimulated widespread interest in local, national and worldwide St John history among our members. The multi-faceted history of our Order has something to interest everyone – whether it be an interest in medieval times, the development of first aid and medical practices, or in the stories of individuals who have devoted their lives to supporting the mission of the Order – Pro Utilitate, Pro Hominum.

The Historical Society of the Australian Priory, its State and Territory museums and groups, worked behind the scenes during this reporting period to maintain collections, conduct research, and welcome members and visitors to various historical events. Our AGM was held on 27 July 2023, and we welcomed a large audience due to the online format. All States and Territories were represented, and discussions were held about modernising our constitution. Lynne Dansie was welcomed as the incoming Chair of the South Australian historical group, as well as the Order Librarian Todd Skilton (St John New Zealand), who spoke highly of our archival work and publications.

The Society also conducted its 25th consecutive annual History Seminar in November (both face-to-face and recorded). This seminar was conducted at the Hotel Realm in the ACT, and we thank the Australian Office for their interest and support. The event included a keynote address by Matt Anderson, Director of the Australian War Memorial; and a

presentation by Dr Neil Conn, our patron. The 2024 seminar will again be held in Canberra, and we look forward to the 2025 seminar during the centenary year of Cadets in Australia.

Four issues of Pro Utilitate were published by Dr Elizabeth Ellis, Editor and Secretary, who we thank for her time and contribution of engrossing historical facts. One St John, Vol. 8 was published on the St John International website. It is pleasing to report the imminent publication of both the official history of St John in New South Wales (by Dr Matthew Glozier, Priory Librarian), and the centenary history of St John in Western Australia (“Order from Chaos”). These will both be valued scholarly additions to the recorded history of the work of the Order in Australia.

The Australian Historical Society continues to grow from strength-to-strength thanks to volunteers who humbly work behind the scenes to capture and progress our story. Sincere thanks to all State and Territory history groups and Officers, and the Australian Office for support of our work. In our 140th anniversary year, we can celebrate and be proud of our history, as we look to building an even stronger future.

President, Historical Society
Dr David Fahey AM CSTJ



Chancellor's promotion to Bailiff Grand Cross

Following the sanction by His Majesty King Charles III on 31st January 2024, Cameron Oxley, Chancellor of the Australian Priory, was promoted to Bailiff Grand Cross. This is the most senior grade within the Order, awarded to those who have demonstrated the utmost integrity, loyalty and devotion to the Order of St John.

Cameron Oxley is highly respected and completely devoted to the Order, in particular in his role as Chancellor. With more than 16 years of service to The Order and those it serves, Cameron draws on the extensive connections he has built domestically and internationally to further the mission and vision of St John in Australia, and across the world.

Cameron first joined St John as a Board Member with St John Ambulance Victoria in 2008 (later becoming Chair). In 2011, he became a member of the Australian Priory Board, and a Priory Officer in 2017, and then was appointed Chancellor of the Australian Priory in 2019. Cameron's business acumen has contributed to establishing sound governance practices, and he proactively leads a skills-based membership on the Australian Priory Board.

He has represented the Australian Priory at Grand Council since 2019, expanding positive relationships across the global network. He has also fulfilled past roles as a member of the Trustees Executive Committee (TEC), and the Order Honours Awards Committee (OHAC). Cameron continues his commitment to international growth and stability of

the Order through his work as chair of the Asia-Pacific Regional Group and has achieved significant and successful outcomes using the new regional approach across the Asia-Pacific – most recently in St John in Papua New Guinea and the Solomon Islands.

Cameron promotes inclusion – recognising and celebrating the inherent cultural, socio-economic, faith, and gender diversity amongst the people and communities of St John. He has furthered the organisation's direction with reconciliation and has encouraged equitable gender representation on the Australian Priory Board.

His proactive and inclusive leadership style has been evident during his entire service. Especially in recent tumultuous years, as communities responded to significant events including, the global COVID-19 pandemic, natural disasters, economic uncertainties, and other community crises. During this time Cameron contributed significantly to growth across St John Ambulance Australia – generating a positive impact in areas of increasing service to those in need, improving strategic direction, stakeholder engagement, organisational sustainability, and service innovation.

“

Congratulations to Cameron Oxley on this prestigious and well-deserved promotion, in recognition of great commitment, leadership, and passion for the work of St John both in Australia and internationally.

Brendan Maher,
CEO St John Ambulance Australia



Dean of the Priory Report

Over the past year, my role as a Priory Officer has changed from Sub Prelate, a title used since 1941, to Dean of the Priory. During this time, in collaboration with the Principal Chaplains, Deans across our States and Territories, and International Pories and Associations, we have been focusing on the crucial issue of inclusive membership within our Order, keeping in mind the societal changes happening in many countries, including Australia.

The College of Deans meets annually at Grand Council to discuss various important topics. This year, the main issues have been:

- How to honour our Christian roots while welcoming those of other faiths and no faith.
- How to develop effective pastoral chaplaincy and spiritual support for staff and volunteers.
- How to navigate the challenges and opportunities of interfaith relations in different parts of the world.
- How to contribute meaningfully to our Order's Strategic Plan and uphold our St John values.

In some regions, the Christian Church exists as a minority faith alongside others like Judaism, Islam, Hinduism, and Buddhism. In diverse, multiethnic societies, this is similar to the situation in 'post-Christian' societies. Christian hospitality can serve as a guiding principle for how the Order relates to other faiths, especially in times of ideological conflict when misunderstandings between religions can arise. As the Venerable Order of St John continues to grow as a multi-ethnic international organisation, it must remain welcoming to other faiths while staying true to its Christian origins.

The Order remains committed to the dignity and well-being of all people, providing medical aid and community support to thousands through its volunteers and professionals, under the banner of the Cross and the motto, "For the Faith and the Service of Humanity."

Bishop Richard Hurford, OAM KStJ



The Australian Priory

Members

As the Priory Office for St John in Australia, we take this opportunity to recognise all our members and the great work they and their families do to uphold the mottos of our international organisation.

Officers of the Australian Priory

Prior

Knight of Justice, His Excellency General the Honourable David Hurley AC DSC (Retd), Governor-General of the Commonwealth of Australia

Deputy Priors

New South Wales

Her Excellency the Hon. Margaret Beazley AC KC DStJ, Governor of New South Wales

Northern Territory

Her Honour the Hon. Vicki O'Halloran AO DStJ (to February)

His Honour Prof the Hon. Hugh Heggie AO PSM KStJ (from February), Administrator of the Northern Territory

Queensland

Her Excellency the Hon. Dr Jeannette Young AC PSM DStJ, Governor of Queensland

South Australia

Her Excellency the Hon. Frances Adamson AC, DStJ, Governor of South Australia

Tasmania

Her Excellency the Honourable Barbara Baker AC DStJ, Governor of Tasmania

Victoria

Her Excellency the Hon. Linda Dessau AC DStJ, (to August)

Her Excellency Prof the Hon. Margaret Gardner AC DStJ (from August), Governor of Victoria.

Western Australia

His Excellency the Hon. Kim Beazley AC KStJ, (to August)

His Excellency the Hon Christopher Dawson AC APM KStJ, Governor of Western Australia

Dean

The Right Rev. Richard Hurford OAM KStJ

Priory Officers

Chancellor

Cameron Oxley GCSt

Priory Secretary

Brendan Maher

Deputy Priory Secretary

Peter LeCornu KStJ

Hospitaller

Associate Professor Nitin Verma AM CStJ (to June)

Mr Daniel Ciccossillo CStJ (From May)

Director of Ceremonies

Kieran Brown KStJ

Librarian

Dr Matthew Glozier OSTJ

Priory Chapter

Australian Capital Territory

Knight of Justice

Sir W Deane AC KBE
His Excellency General the Hon. D
Hurley AC DSC (Retd)

Knights and Dames of Grace

Lady M Bennett
Lady H Deane
V Dempsey
Brigadier PJA Evans (Retd)
L Fiori
MJ Hazell CVO AO
Dr IJ Howie-Willis OAM
M Jeffery
P LeCornu
Dr DG Rossi AO

D Sturkey CVO AM
Prof. PG Warfe CSC

Commanders

C Bollard
J Bollard
Her Excellency Mrs L Hurley
MCB Bonsey AO CVO
S Brady CVO
LTCOL G Newman-Martin CSM
RFD (Retd)
R O'Brien
Col. JR Quantrill (Retd)

Officers

J Brooks
R Bunton
R Caesar-Thwaytes
S Carter

C Chenoweth
R Cook
C Forster
E Gallagher
J Gallagher
C Gliddon
J Goodwin
I Lloyd
S McAuley
A Power
D Rice
P Singer MVO
K Seidel
H Stark
P Tedder
C Thorpe
T Wieland

New South Wales

Bailiff Grand Cross

Prof. MR Compton AM
The Hon. NR Conn AO

Knights and Dames of Justice

General the Hon. Sir P Cosgrove
AK MC (Retd)
JF Davies AM
The Right Rev. R Hurford OAM

Knights and Dames of Grace

Prof. the Hon. Dame MR Bashir AD
CVO
Her Excellency the Hon. M Beazley
AC KC, Deputy Prior
L Berghofer
Prof. FA Billson AO
R Bray
HJ Delaney AC
A Grice OAM
GP Hyles
BE Kinghorn
TJ Mayhew JP
JI Messenger
DJ Nilsson OAM
Rear Admiral P Sinclair AC
S Sinclair
RM Sneddon
J Ward

Commanders

The Rev. Dr CG Aiken OAM RFD JP

H Banu-Lawrence
Dr J Bendall
JA Benstead JP
HM Booth
A Brown ISO JP
D Buxton
S Campbell-Lloyd AM
M Campion
J Chandler
P Clare
The Hon. P Collins AM RFD KC
D Czerkies
J Davis
RB Davis
CJ Dawson
BJ Doyle JP
D Fahey
RC Ferrier OAM
PW Fisher JP
MB Fry
C Gerrard AM
FE Gleave
K Hall
K Handley AO KC
SM Haring
BD Hewlett
M Hutchings
I Lowbeer
A Jansson
GB Kiehne
M Little OAM
C Lott
HF MacNeil

K Martin
Lady S Martin
S McGuinness
KE Miller JP
VJ Miller
JF Mitchell JP
D Moutia
R Neal
SC Nilsson JP
MA O'Connor
The Rev. Dr DR Parker OAM RFD
R Poon
RD Potts JP
J Powell
C Purdie
R Schafer
KM Schneider
KP Schneider
AB Smith JP
GJ Sneddon
L Spencer AM
Dr EM Stack CBE
M Stenek
P Stening
RC Teusner
G Ticehurst
M Vincent
Officers
NM Adams OAM
PH Aiken
R Atchison
GR Arigho

New South Wales

K Avery
IC Bagster
R Baker JP
DE Barlin JP
JJ Baynie JP
NH Beattie
J Berghofer
G Biddle JP
B Binnie
K Bonner
M J Bridger-Darling
B Brownlow
W Cage
LP Camilleri JP
K Campbell
M Cannon
KA Cavill
C Chant
SR Chantler
G Chapman
J Clary
RC Cocks
JW Comyns JP
I Cooper
D Corrie
L Cosgrove
C Cuzner
J Dalby
J Daly
M Davidson
D De Silva
JA Dean
B Deveney
GM Ellenbacher
Dr E Ellis
AM Gallagher
M Gamble
A Garske
M Glozier
MJ Griffiths
PA Grove
SL Grove
WPS Haddock

ER Haga JP
DV Hagney JP
JC Hay JP
LR Hazell
RJ Hegner ASM
CB Hepburn
A Heslin
GH Howlett
L Howlett
RL Hutchings
AV Hutchinson
RL Hutchinson
VJ Hutchinson
The Hon. J Jobling OAM
LJ Johnston
RA Johnston
CA Jones
JR Jones
N Kelly
BA Kiehne
RA Knapman
MJ Knight
D Kruit JP
S Lance
GA Laurie
AM Lawrence
M Lemme
D Lewis
MT Lucas
JH MacGregor
ES Marsden
NT Mason
RG Maxwell
THC Maxwell
J Mayhew
J Mayo
JP McCaul
KA McGowan
C McLean
R McRobbie JP
RE McWhirter
KA Meany
A Medioli

MR Merl
C Merritt
DS Miller
Colonel M Miller RFD
CC Moore
J Moshtaghi-Qaziani
D Moutia
IM Moutia
M Moylan
PJ Moylan
T Murphy
E Murray JP
L Nugent
Dr AJ O'Rilley
DR Orr
LG Osmond
NM Osmond
JJ Phegan
S Potts
JJ Rumball
G Russell
IG Russell
LD Russell
M Shah
L Sharpin
MM Smith
PM Spencer
RHE Stewart
The Right Rev. Bishop GE
Thompson
RD Tremethick
Prof RJA Trent
DA Trevithick
MA Van Bochove
SL Webb
WR Wesslink
KJ Whitby
MG Whittaker
M Williamson
R Wilson OAM
WA Woods

Northern Territory

Knights and Dames of Grace

J Anictomatis AO
J Anictomatis
A Asche AC KC
A Butler
LJ Crompton
T Egan AO
N Evans
C Garraway
J Hardy OAM
L King
D McNeill
Her Honour the Hon.

V O'Halloran AO, Deputy Prior
T Pauling
SR Peers OAM JP
PJ Poole
Chief Justice TJ Riley KC
The Hon. Ms S Gordon Thomas AC

Commanders

S Baddeley
C Bat
P Berry
R Chin
R Coburn
M Ferguson

M McKay
P Murray
B Quirke

Officers

G Auricht
B Butler
B Ch'ng
S Cooper
R Dowell
D Garraway
J Hankinson
M Hardy
F Haydock

Northern Territory

J Haydock
R Hocking
K Joseph
G Keetley
F Kilgariff
P King

M Langdon
K McKay
J Murray
C O'Halloran
M Paradise
G Payne

D Peters
W Purse
K Raven
C Turner

Queensland

Bailiff Grand Cross

Prof. JH Pearn AO RFD

Knights and Dames of Grace

B Arnison
Major General P Arnison AC CVO
AR Brigg
The Hon. Dame Q Bryce AD CVO
AGR Chadwick OAM
LJ Crompton
BM Dawson AM
AP Demaine
His Excellency the Hon. P de Jersey AC, Deputy Prior
VP Efstathis AM RFD
L Forde AC
GM Gray MBE
M Hunt
JF Leditschke AM
VJ Little
LM Mackiewicz OAM
D McConnell
S McCosker
AC McDonnell BM
P McMurtrie
I Pickering
SD Watson
The Hon. Ms P Wensley AC
Her Excellency the Hon. Dr J Young AC PSM, Deputy Prior

Commanders

D Baker OAM
MT Boulter
K Brigg
PJ Donnelly

DPW Cunningham JP
ND Fairhurst
RLN Gillard
W Glasson AC
F Gledhill
B Henderson
G Hood
R Howes
P Kemp
S Luke
P Luckin
R McEwan
G Meijer
PW Meyers
CM Nielsen
CH Palmer
KJ Solomon
LA Steinhardt

Officers

C Acton
P Allan
W Askew
Sir W Bennet
T Berry
B Binnie
M Brown
D Cain
The Ven. M Chiplin
D Christensen
R Clark
W Clark
Dr M Cobcroft
RDP Cunningham
D Davison
J Devane
Rev. Dr P Devenish-Meares

R Devere
V Dowson
D Haddock
S Johnson
K Lomas
L McAuley
J McCradle
G McConnell
M McDonald
AM McDonnell
S McKenzie
J McLachlan
L McNamara
J Morris
G Morrison
J Murray
A Naylor
F Neven
P Novakovic
B O'Sullivan
J Price
B Purser
S Reeves
The Rev. H Reuss
P Richardson
K Ryan
J Schulte
P Sharwood
N Sherrington
C Trotter
B Warwick
T Weisgerber
T Whitney
A Wines
S Wyburn

South Australia

Bailiff Grand Cross

Prof. VR Marshall AC

Knights and Dames of Grace

Dr BEJ Ancell AM
Prof. P Arbon AM
G Brewer
Assoc. Prof. FHG Bridgewater OAM
GL Coombes AM

Prof JL Crompton RFD
KW Dansie
LA Dansie AM
Dr GA Davies AM RFD ED JP
R Denham OAM
Dr RM Edwards OAM
Dr BJ Fotheringham AM
RJ Greig OAM
DC Heard
M Jackson-Nelson AC CVO MBE

His Excellency the Hon. HV Le AC, Deputy Prior
Lady J Neal AM
Sir E Neal AC CVO
MA Nunn OAM
E Scarce
The Hon. KJ Scarce AC CSC
RANR
AJ Watt LVO QPM

South Australia

Commanders

AL Andersen
RS Beahl
M Beard
A Bennett
PA Bird
S Bolton
DJ Bridges
G Curtis OAM
D Daff
DV Degiglio ASM
R Dippy
EM Doman OAM
J Dudzinski
Lady Dunstan
A Edge
C Gerner
P Gill
SR Hall
PR Hawkins
N Hender OAM BEM
V Humeniuk
M Hyde AO APM
A Inglis
K Limb
P Jackson
P Lorimer OAM
J Marshall
Dr S McGovern
A McLachlan CSC
R Menadue
C Moore
V Pavlik
L Pole
JA Rawes OAM
The Right Rev. K Rayner AO
BJ Rayson JP
LW Rogers
HTR Rogerson
SP Sperou JP

GA Woods
CG Wright OAM
Dr JF Young

Officers

Dr GB Alcorn
M Allen
K Allen
JA Anderson
EM Batten
CJ Beames
C Burden
AD Burns
FA Butler
P Butler
P Carden
BT Carnegie-Smith
I Coburn
PM Cohen
KL Cunningham OAM
L Danzo
Rev. B Daulby OAM
NJ Day
LN Fahey
JF Feast
AMJ Ferguson
Dr AA Gazard
GA Geyer
WME Gibson
J Goodburn
LR Gergurke
GH Hambling
MA Hampel
LJ Hawke
CA Hawkins
BM Haynes
TJ Haysman
D Hodgson
C Ireland
W Jackson
J Jaensch ASM

RT Jeisman
T Judd-Irlend
PA Kakoschke
CD Lemmer ASM
E Lock
C Maidment
P Malycha
N Mann
W Martin
E Matters
L McCallum
J McLachlan
J McLean
R McNeil
A McPhail
P Osborne
R Parkinson
CF Pedler
I Pole
AN Powell AM
PM Pudney
I Rae
LD Richards
IA Schunke
K Stubing
C Thompson
RJ Toshach
E Unger
I Walsh
SJ Walter
A Warren
F Watt
B Weeks
SM White
JS Whitehorn
Dr JA Williamson
RE Wright
Dr C Zeitz
Dr K Zeitz

Tasmania

Knights and Dames of Grace

Justice W Cox AC RFD ED
MW Barrett AM
K Brown
Col. RL Byrne RFD (Retd)
R Cowie OAM
J Cox
The Hon. Sir Guy Green AC KBE
CVO
Lady R Green
Major General G Melick AO RFD
SC (Retd)
KJ Milbourne OAM
VF Reeve
F Underwood
Her Excellency Prof. the Hon. K
Warner AC, Deputy Prior

J Weeks

Commanders

The Hon. Justice AM Blow OAM
D Burns
JF Byrne
EC Edwards
C Graham
M Jacobson
SD Miller
C Smith
Major General S Smith AM CSC
RFD (Retd)
N Verma AM
JMB Wane

Officers

BM Almond
DM Burns
JA Cooper

B Ellis
IR Hart
V Henry
P James
JD Kelleher
R Margetts
SJ McCarthy
R McCreddie AO APM
M McGuire
RJ McManus OAM
AJ Morris
B Neave
DJ Peterson
P Peterson
DJ Quill
LKF Riggall
B Rodman
L Schwarz
S Szauber

Victoria

Knight of Justice

The Right Rev. Dr P Hollingworth
AC OBE
IC Nicolson
C Oxley

Knights and Dames of Grace

DA Bache
RJ Bluck AM RFD
E Brentnall MBE OAM
PJ Burke
The Hon. A Chernov AC KC
E Chernov
Lady Cowen
JF Crennan
Her Excellency the Hon. L Dessau
AC, Deputy Prior
BJ Davis
D de Kretser AC
J de Kretser
WP Deakes OAM
A Eade ASM
WJ Foley
L Glover
SR Granger BEM
S Hasler
L Landy
JA Mawdsley OAM
JL Patterson OAM
Prof. JV Rosenfeld AC OBE
MI Switzer
R Wilson

Commanders

B Aimers
V Bourke
FL Archer OAM
K Austin
EJ Calvert-Jones AO
MB Carey
D Cawte
J Cheshire JP
DF Cochrane
M Connelly
R Correa
P Cudlipp
J Currie
CR Curwen CVO AO OBE
Dr AS Davis
N Dine JP
L Drew
T Duncan
A Dunn
J Dunlop ASM
G Flatt
The Most Rev. Dr PL Freier
BE Gronow
JW Humphrey

G Keane
PC Leffler
WS Mackieson JP
A Marshall
J Marshall
JT McRae
P Neylon
A Oxford ASM OAM
MJ Penaluna
The Very Rev. DJL Richardson AO
IV Rogers ASM
GE Shaw
Lady Stephen
D Taylor
C Wassertheil
AG Williams
K Woods

Officers

Dr RL Anker
AAE Baker
CP Barnard
BJ Barned
L Bent
P Blaich
S Boscacci
G Botwright
Prof. G Braitberg AM
K Buick
LD Burgess
T Canidisech
B Caslake
A Caust
C Chant OAM
C Cheshire
M Chesser
D Ciccossillo
E Clark
R Collins OAM APM
MN Comrie AO APM
NSB Copley
M Crawford
P Dalton
H Daly
M Dart
W Davis
DMM De Silva
D Dickson
W Donaldson
Dr M Dutch
GL Edwards
M Engel
IL Ewart OAM
S Fayers
Dr N Fisher
AM Fogarty
J Frewen
AR Fry

K Glare AO APM
T Gibson
P Gsodam
CL Gurner OAM
REL Harlock
VJ Ivory
N Jackson
M Jenkins
I Johnson
DJ Johnson
WJ Kelly
JM Lacy
A Lamprell
H Larchin
The Very Rev. Dr A Loewe
Dr C Luth
J Mackieson
J Mays
L McDonald
KL McGougall
J McGary
S McMurtrie
L McQuade
A Medancic
A Mentiplay
P Mill OAM
S Moon
G Neylon
L Panayiotis
G Parker
M Parker
L G Parkinson
N Pianto
Rev. J Pilmer PSM
MF Pritchett
Dr S Santinon
S Sefton
LM Senini
PD Shields
V Smith
A Smith
T Sprekos
R Stone
L Swallow
RH Syme AM
J Teasdale
H Van Ginkel
A Van Der Stoep
L Van Der Toorren PSM
Dr GN Vaughan
LJ Vearing
Dr S Wentworth
MA Wilkinson
Dr J Williamson AM
D Womersley
M Zaal

Western Australia

Knights and Dames of Grace

T Ahern ASM
BA Andrews ASM
WJ Barker CD
The Hon. K Beazley AC
G Ferguson
M Isbister ASM OAM
J Johnston OAM
IL Kaye-Eddie ASM
E Khangure
GA King
S Leslie
The Hon. M McCusker AC CVO KC
T McCusker
K Michael AC
M Muirhead OAM
WNG/Cdr Dr HF Oxeer AM ASM
JE Ree
K Sanderson AO
C Schelfhout
JM Williams

Commanders

PG Bates
K Collins AM
J Di Masi
E Drage
DJ Gildersleeve
M Godwell
BK Hampson
E Hill
S Hughes
JC Jones
KR Littlewood
R Lugg
BF McInerney OAM CD
AG Morris
DCB Mouchemore CD
J Neave
LTCOL Dr R L Pearce AM RFD JP
D Saunders
B Sinclair
A Smith
JD Snowdon OAM
K Swansen
A Williams

Officers

DJ Atkins

RE Barker
LJ Barnes
CP Barron
PJ Beech
MJ Bell
K Blake
K Broadbent
D Bromell
VJ Campbell
P Cammiade
C Capriotti
DA Carbonell
EA Carpenter
V Cheriton
L Cilia
N Clements
JG Corbin
KD Davis
I Digweed
T Drake-Brockman
S Douglas
Dr SJ Dunjey
C Fishlock
K Ford ASM
BA Franklin
B Fraser
B Gallop
P Gaughan
C Gerschow
S Gifford
B Gladwin
J Goodwin
H Green
B Groves
GR Guelfi
A Hall
J Harrison-Brown
DR Henderson
M Henderson
D Hendry
EG Hill
AJ Hughes
L Hunt
SC Hunter
C Ivey
D Jackson
AP Jaskolski
R James
RC Jeakes

KW Jones
IL Jones
K Jones
T Jongen
B Keding
F Kite
B Landers
H Laycock
L Leeder
P Martin
A McAndrew
L Mills
DEB Morgan
FB Murray
Prof. J Papadimitriou AM
A Parsons
V Pentland
A Putland
BD Price
TW Prout
T Rafferty
O Randell
GA Roberts
MJ Robertson
CP Sabourne
CJ Sands
T Sands
ME Savage
BJ Savory
AK Shawyer
S Simmonds
IB Simpson
N Steicke
Dr P Strickland
D Sunley
R Swansen
A Tanner
C Trappitt
L Tyler
JW Veraart
AJE Vinicky
C Wallace
L Wells
G Willan
C Williams
DM Williams OAM
S Wood
BM Wright

In Memory

Australian Capital Territory

William Bennett KStJ

New South Wales

Robert Albert CStJ
Kevin Coorey OStJ
Warren Glenny CStJ
Joann Hawken MStJ
Margaret Hudson DStJ
William Johnston MStJ
Michael O'Rourke CStJ
Shirley Phillips OStJ
Pamela Rose MStJ
Betty Stirton DStJ
Graham Webster MStJ

Northern Territory

Frank Dunstan CStJ
Roslyn Jones OStJ
The Hon Tom Pauling KStJ

Queensland

James Dilger MStJ
Dallas Hayden DStJ
Lesley Gatz MStJ
Glen Ruth Hepburn Griffin MStJ
The Hon William Hayden KStJ
Prof Peter Leggat KStJ

South Australia

Bruce Battersby CStJ
Irene Collier MStJ
Eugenio Ferrarese MStJ
John Gilligan OStJ
Peter Kershaw MStJ
Glen Laxton MStJ
John Ness OStJ
Neta Noble MStJ
Beverley Seaton OStJ
Elizabeth Simpson OStJ

Tasmania

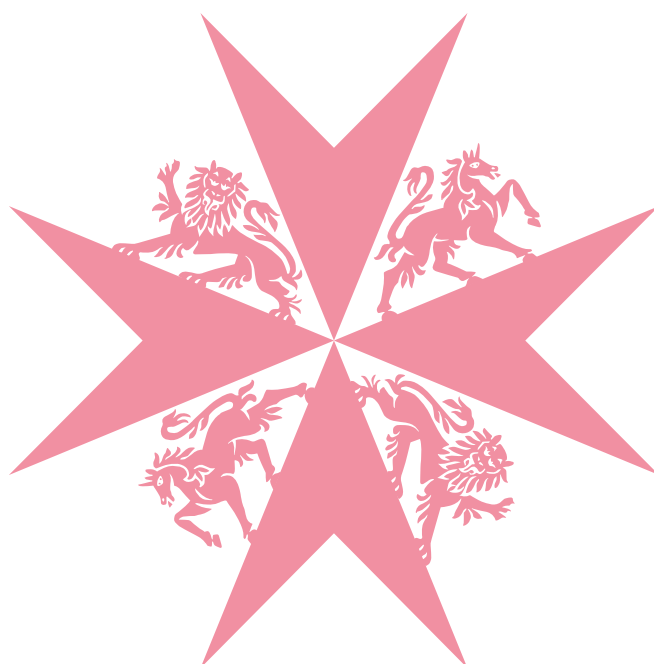
Darren Cooper MStJ
Reginald Graham KStJ
Valmai Hollis MStJ
Maxwell McGuire MStJ

Victoria

Keith Anker MStJ
Nicholas Clarke MStJ
Alan Drayton OStJ
Ailsa Howe OStJ
Daryl Hulls MStJ
John Ireland CStJ
Julia Penaluna CStJ
Donald White MStJ

Western Australia

Isabel Bradbury MStJ
James Boyd MStJ
Margaret Cockman CStJ
Hazel Goldacre OStJ
Carol Hope MStJ
Pam Jenkinson MStJ
Ruth Johnson MStJ
Mary Leeson MStJ
Leonard Martin MStJ
John Ree KStJ
Ruth Reid CStJ
John Van Der Post MStJ
Marylyn Wilson MStJ
Kevin Young KStJ



Admissions and Promotions

As Knight of Grace

Robert Wilson

As Dame of Grace

Valmai Dempsey

As Commander

Alistair Dunn

Eleanor Hill

Karen Limb

Ilan Lowbeer

Sean McGuinness

Rolf Schafer

Anthony Smith

As Officer

Kathleen Broadbent

Brett Butler

Ian Digweed

Rhys Dowell

Thomas Drake-Brockman

Barabara Groves

Rodney Hocking

Brian Gallop

Mark Engel

John Gallagher

Ross Parkinson

Ian Rae

Lynda Tyler

As Member

Tyrone Andrews

Edward Anstee

Bevan Bailye

David Boadle

Charlie Bartak

Shannan Bardley

Connie Bruynen

Brenda Brown

Rodney Burgess

Celia Campbell

Hayley Clarke

Mark Cockburn

Serena Coleman

Lance Cooper

Bradley Costin

Kerrilee Dennis

Carole Donaldson

Janine Doney

Rachael Doney

Ross Doney

Catherine Driver

Craig Ellis

Caroline Elliott

Sabrina Erdossy

Heidi Fischer

Catherine Graham

Shane Gray

Stuart Green

Kelly Guest

Jay Hammond

Caryn Hargrave

Paul Harrington

Kelly Harverson

Abbey Hay

Claire Hensby

James Hunt

Tracie Ironside

Matthew Jaskolski

Victoria Jones

Jennifer Joseph

Jade Kirk

Jamie Kopper

Michelle Lamont

Chelsea Lazar

James Leigh

Rocky Liang

Davide Luisetto

Belinda Marsh

Shirley Marsh

Mavis Marsh

Mark McDonald

Michael Morgan

Keita Morimoto

Shane Munro

Hamish Nicholls

Erin Nugent

Leonardo Pane

Elizabeth Ravalli

Darryl Shaw

Catherine Smith

Michaela Stone

Thomas Theel

Beth Trezona

Damien Vickers

Hilary Warrington

Adrian Watts

Deborah Williams

Craig Zaal

Andrew Zollia

Grand Prior Awards Recipients

New South Wales

Albury & Corowa Combined Division
Stuart Nichols

Broken Hill Cadet Division
Anna Loechel

Granville Combined Division
Mikayla Osgood

Maitland Combined Division
Ebony Payne

Paddington Combined Division
Ashley Xu

Queanbeyan Combined Division
Lewis Allmich
Sarah Coleman

Western Suburbs Cadet Division
Corey Neilsen

Northern Territory

Farrar Cadet Division
Cameron Jackson

Victoria

Altona Youth Division
Isaac Johns

Dandenong Youth Division
Lakni Weerasekera

Maroonda Youth Division
Daniel Borg
Joyce Chen

Monash Division
Madyson Law

Monash Youth Division
Jayden Loi

Pascoe Vale Girls Youth Division
Nessryn Tabiaat



Acknowledgements

We extend our gratitude to all donors, supporters, and volunteers of St John Ambulance. Your unwavering commitment and generosity are the foundation of our success, enabling us to continue our vital work in the community. Thank you for making a difference.

ACT Government
Angus Stevens - CEO and Co-Founder Start Beyond
Baxter Charitable Foundation
CSL Seqirus (Partner)
CuriJo
Kath Koschel (Guest Speaker Chancellor's Dinner)
Kerri Buttery - CEO VETNexus (Digital Literacy Licence)
Meltwater
Minter Ellison
Michael Liu – CEO Fullcare Group

NATROAD (Partner)
Parliamentary Friends of St John Ambulance Australia
Queensland University of Technology (Olivia Miller & Professor Sharon Newnam)
Senator Andrew McLachlan (Co-Chair Parliamentary Friends of St John Ambulance Australia)
Senator the Hon Carol Brown (Co-Chair Parliamentary Friends of St John Ambulance Australia)
Zoll

Financial Report 30 June 2024

For the year ended 30 June 2024

St John Ambulance Australia Limited ACN 633 627 899

Directors' Report

The directors present their report, together with the financial statements, on St John Ambulance Australia Limited (referred to hereafter as the 'Company' or 'St John Ambulance Australia') for the financial year ended 30 June 2024.

Directors

The following persons were directors of the Company during the whole of the financial year and up to the date of this report, unless otherwise stated:

- Mr. Cameron Oxley
- Mr. Sean McGuinness
- Ms. Christine Williams
- Dr. Glendon Farrow
- Dr. Kathryn Zeitz
- Ms. Michelle Bruggeman
- Mr. James Goodwin
- Ms. Karen Limb

Principal Activities

During the financial year the principal continuing activities of the Company consisted of:

- The national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work.
- The production of online and printed learning resources for the teaching of first aid and ancillary subjects to the community including the instruction and accreditation of members of the organisation and product supply through State and Territory organisations to the general public.
- The assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

Review of Operations

The surplus of the Company for the financial year amounted to \$1,073,293 (2023: surplus of \$412,164). The 30 June 2024 financial year surplus includes a gain on financial assets at fair value of \$431,674 (2023: gain of \$508,921). Excluding this item, the surplus for the financial year would be \$641,619 (2023: deficit of \$96,757).

Significant Changes in the state of affairs

There were no significant changes in the state of affairs of the Company during the financial year.

Matters subsequent to the end of the financial year

No matter or circumstance has arisen since 30 June 2024 that has significantly affected, or may significantly affect the Company's operations, the results of those operations, or the Company's state of affairs in future financial years.

Environmental regulation

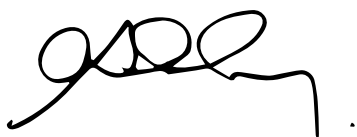
The Company is not subject to any significant environmental regulation under Australian Commonwealth or State law.

Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 60-40 of the *Australian Charities and Not-for Profits Commission Act 2012* is set out immediately after this directors' report.

This report is made in accordance with a resolution of directors, pursuant to section 298(2)(a) of the *Corporations Act 2001*.

On behalf of the directors:



Cameron Oxley
Director
16 October 2024



Karen Limb
Director



Auditor's Independence Declaration

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia Limited for the year ended 30 June 2024.

HLB Mann Judd Assurance (NSW) Pty Ltd
Chartered Accountants

Sydney, NSW
16 October 2024

A G Smith
Director

hlb.com.au

HLB Mann Judd Assurance (NSW) Pty Ltd ABN 96 153 077 215

Level 5, 10 Shelley Street Sydney NSW 2000 Australia

T: +61 (0)2 9020 4000 **E:** mailbox@hlbnsw.com.au

Liability limited by a scheme approved under Professional Standards Legislation.

HLB Mann Judd is a member of HLB International, the global advisory and accounting network.

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General information

The financial statements are presented in Australian dollars, which is the Company’s functional and presentation currency.

The Company is a company limited by guarantee, incorporated and domiciled in Australia. Its registered office and principal place of business are:

10-12 Campion Street
Deakin West ACT 2600

A description of the nature of the Company’s operations and its principal activities are included in the directors’ report, which is not part of the financial statements.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 16 October 2024. The directors have the power to amend and reissue the financial statements, as and if required.

Statement of profit or loss and other comprehensive income for the year ended 30 June 2024

	Note	2024 \$	2023 \$
Total revenue	3	22,667,949	18,267,956
Expenses			
Cost of sales		(10,861,191)	(9,545,496)
Employee benefits expenses		(4,231,018)	(3,437,887)
Depreciation and amortisation expenses	4	(206,502)	(193,467)
Other expenses		(6,720,137)	(5,178,007)
Interest expenses	4	(7,482)	(9,856)
Total expenses		(22,026,330)	(18,364,713)
Operating surplus/(deficit)		641,619	(96,757)
Net fair value gains on financial assets at fair value		431,674	508,921
Surplus for the year		1,073,293	412,164
Other comprehensive income for the year		—	—
Total comprehensive income for the year		1,073,293	412,164

The above Statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes

Statement of financial position as at 30 June 2024

	Note	2024 \$	2023 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	4,360,414	4,113,893
Trade and other receivables	6	2,258,873	1,779,766
Inventories	7	1,159,212	1,851,787
Other assets	8	131,454	120,908
Total current assets		7,909,953	7,866,354
Non-current assets			
Financial assets	9	13,638,593	12,660,714
Property, plant and equipment	10	2,119,350	2,181,598
Right-of-use assets	11	514,363	250,911
Total non-current assets		16,272,306	15,093,223
Total assets		24,182,259	22,959,577
Liabilities			
Current liabilities			
Trade and other payables	12	2,147,801	2,522,983
Lease liabilities	14	147,947	98,787
Employee entitlements	13	583,835	610,348
Other liabilities	15	216,710	5,934
Total current liabilities		3,096,293	3,238,052
Non-current liabilities			
Lease liabilities	14	389,493	174,895
Employee entitlements	13	136,964	60,414
Total non-current liabilities		526,457	235,309
Total liabilities		3,622,750	3,473,361
Net assets		20,559,509	19,486,216
Equity			
Reserves	16	227,389	227,389
Retained surpluses		20,332,120	19,258,827
Total equity		20,559,509	19,486,216

The above Statement of financial position should be read in conjunction with the accompanying notes

Statement of changes in equity for the year ended 30 June 2024

	Reserves \$	Retained surpluses \$	Total equity \$
Balance at 1 July 2022	227,389	18,846,663	19,074,052
Surplus for the year	—	412,164	412,164
Other comprehensive income for the year	—	—	—
Total comprehensive income for the year	—	412,164	412,164
Balance at 30 June 2023	227,389	19,258,827	19,486,21
Balance at 1 July 2023	227,389	19,258,827	19,486,216
Surplus for the year	—	1,073,293	1,073,293
Other comprehensive income for the year	—	—	—
Total comprehensive loss for the year	—	1,073,293	1,073,293
Balance at 30 June 2024	227,389	20,332,120	20,559,509

The above Statement of changes in equity should be read in conjunction with the accompanying notes

Statement of cash flows for the year ended 30 June 2024

	Note	2024 \$	2023 \$
Cash flows from operating activities			
Receipts from customers		22,419,406	19,076,859
Investment income		671,146	549,208
Interest received		74,138	192,547
Donations received		75,984	76,419
Payments to suppliers and employees		(22,296,520)	(19,780,214)
Interest paid		(7,482)	(9,856)
Net cash from operating activities		<u>936,672</u>	<u>104,963</u>
Cash flows from investing activities			
Payments for property, plant and equipment	10	(39,420)	(87,174)
Payments for additions of investments		(546,205)	(346,617)
Net cash used in investing activities		<u>(585,625)</u>	<u>(433,791)</u>
Cash flows from financing activities			
Repayment of lease liabilities		(104,526)	(101,708)
Net cash used in financing activities		<u>(104,526)</u>	<u>(101,708)</u>
Net increase/(decrease) in cash and cash equivalents		246,521	(430,536)
Cash and cash equivalents at the beginning of the financial year		4,113,893	4,544,429
Cash and cash equivalents at the end of the financial year	5	<u>4,360,414</u>	<u>4,113,893</u>

The above Statement of cash flows should be read in conjunction with the accompanying notes

Notes to the financial statements

For the year ended 30 June 2024

Note 1. Material accounting policy information

New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted

Basis of preparation

These general purpose financial statements have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures issued by the Australian Accounting Standards Board ('AASB'), the *Australian Charities and Not-for-profits Commission Act 2012*, *Charitable Fundraising Act 1991 (NSW)*, *Charitable Collections Act 2003 (ACT)* and associated regulations.

During the current reporting period, the company adopted AASB 2021-6 Amendments to *Australian Accounting Standards - Disclosure of Accounting Policies: Tier 2 and Other Australian Accounting Standards*. The application of these amendments did not have a material impact on the company's financial statements but has changed the disclosure of accounting policy information in the financial statements.

The adoption of these Accounting Standards and Interpretations did not have any significant impact on the financial performance or position of the company.

Any new or amended of these Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

The accounting policies that are material to the Company are set out below. The accounting policies adopted are consistent with those of the previous financial year, unless otherwise stated.

Historical cost convention

The financial statements have been prepared under the historical cost convention, except for, where applicable, the revaluation of financial assets at fair value through profit or loss.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.

Foreign currency translation

The financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

Notes to the financial statements

For the year ended 30 June 2024

Note 1. Material accounting policy information (continued)

Revenue recognition

Sale of goods

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

State and Territory contributions

The directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

Training courses and events

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

Rendering of services

Revenue from a contract to provide services is recognised over time as the services are rendered based on either a fixed price or an hourly rate.

Dividend and other investment revenue

Dividends and other investment revenue are recognised when the right to receive payment is established.

Donations and fundraising events

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

Grants

Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

Licence fee revenue

Licence fee revenue is recognised straight line over the period of the licence.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

Trade and other receivables

The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

Notes to the financial statements

For the year ended 30 June 2024

Note 1. Material accounting policy information (continued)

Inventories

Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

Property, plant and equipment

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Buildings	2.5%
Plant and equipment	10% to 40%

Right-of-use assets

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings - 6 years

Financial instruments

Initial recognition and measurement

Classification

As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss ("FVPL"), and
- those to be measured at amortised cost.

Recognition and derecognition

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

Measurement

At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

Notes to the financial statements

For the year ended 30 June 2024

Note 1. Material accounting policy information (continued)

Employee benefits

Short-term employee benefits

Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date including related on-costs such as superannuation and worker's compensation.

Long service leave

The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with the note above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as liabilities but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

Forward foreign exchange hedging contracts (Derivative financial instruments)

The company uses forward foreign currency hedging contracts to hedge the risks associated with foreign currency fluctuations. Forward foreign exchange hedging contracts are initially recognised at fair value on the date the hedging contract is entered into and are subsequently remeasured to their fair value at each reporting date.

The fair value of forward exchange hedging contracts is calculated by reference to current forward exchange rates for contracts with similar maturity profiles.

Gains and losses arising from changes in fair value of forward foreign exchange hedging contracts are included in profit or loss and are classified as current or non-current depending on the expected period of realisation.

Income tax

The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997*. The Company has deductible gift recipient (DGR) status

Economic Dependence

St John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Company has no reason to believe States and Territories will not continue to support St John Ambulance Australia Limited.

Member's Liability

Members are liable for the amounts each member owes the company in respect of their membership i.e fees or subscriptions due to the company.

The accounting policies that are material to the Company are set out below. The accounting policies adopted are consistent with those of the previous financial year, unless otherwise stated.

Notes to the financial statements

For the year ended 30 June 2024

Note 2. Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. There are no critical accounting judgements, estimates and assumptions that are likely to affect the current or future financial years.

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

Impairment - general

The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

Notes to the financial statements

For the year ended 30 June 2024

	2024 \$	2023 \$
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Note 3. Revenue

Core activities

State & Territory contributions	4,678,846	2,877,940
Sales — first aid kits, components	16,209,531	14,034,965
Donations	75,984	76,419
Licence revenue	120,000	132,224
Freight and postage revenue	318,083	230,737
Training service revenue	375,363	13,940
Other	54,698	69,816
Total revenue from operating activities	21,832,505	17,436,041

Other revenue

Rent income	80,160	80,160
Interest income	74,138	27,571
Return on managed investments	671,146	549,208
Sponsorship	10,000	10,000
Other Revenue	—	164,976
Total revenue from non-operating activities	835,444	831,915
Total revenue	22,667,949	18,267,956

Disaggregation of revenue

The disaggregation of revenue from contracts with customers is as follows:

Timing of revenue recognition

Revenue recognised over time	4,348,049	2,726,498
Revenue recognised at a point in time	17,418,472	14,643,124
	21,766,521	17,369,622

Note 4. Surplus from continuing operations

Expenses

Depreciation of property, plant & equipment	101,670	88,635
Amortisation of right-of-use asset	104,832	104,832
Interest expense of lease liabilities	7,482	9,856
Stock write-offs	53,199	5,240

Notes to the financial statements

For the year ended 30 June 2024

	2024 \$	2023 \$
--	------------	------------

Note 5. Cash and cash equivalents

Current assets

Cash on hand	700	721
Cash at bank	4,217,181	4,113,172
Cash on deposit	142,533	—
	<u>4,360,414</u>	<u>4,113,893</u>

Note 6. Trade and other receivables

Current assets

Trade receivables	2,168,682	1,697,527
Less: allowance for expected credit losses	—	—
Other receivables	90,191	82,239
	<u>2,258,873</u>	<u>1,779,766</u>

Note 7. Inventories

Current assets

First aid kits and other supplies	1,159,212	1,851,787
Less: allowance for impairment	—	—
	<u>1,159,212</u>	<u>1,851,787</u>

Note 8. Other assets

Current assets

Pre-payments	<u>131,454</u>	<u>120,908</u>
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Note 9. Financial assets

Non-current assets

Financial assets at fair value through profit or loss

Managed investments — at market value	<u>13,638,593</u>	<u>12,660,714</u>
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Reconciliation of movement in carrying value of investment

Opening net carrying amount	12,660,714	11,805,176
Additions (disposals)	546,205	346,617
Fair value gain (loss)	431,674	508,921
Closing net carrying amount	<u>13,638,593</u>	<u>12,660,714</u>

Notes to the financial statements

For the year ended 30 June 2024

	2024 \$	2023 \$
--	------------	------------

Note 10. Property, plant and equipment

Non-current assets

Land — at cost	1,564,028	1,564,028
Buildings — at cost	722,252	722,252
Less: Accumulated depreciation	(291,992)	(261,034)
	430,260	461,218
Plant and equipment — at cost	739,399	699,979
Less: Accumulated depreciation	(614,337)	(543,627)
	125,062	156,352
	2,119,350	2,181,598

Reconciliations

Reconciliations of the written-down values at the beginning and end of the current financial year are set out below:

	Land \$	Buildings \$	Plant and equipment \$	Total \$
Balance at 1 July 2023	1,564,028	461,21	156,352	2,181,598
Additions	—	—	39,422	39,422
Depreciation expense	—	(30,958)	(70,712)	(101,670)
Balance at 30 June 2024	1,564,028	430,260	125,062	2,119,350

Note 11. Right-of-use assets

Non-current assets

	2024 \$	2023 \$
Land and buildings – right-of-use	1,013,412	626,710
Less: Accumulated depreciation	(499,049)	(375,799)
	514,363	250,911

Reconciliation:

Balance at 1 July 2023	250,911
Modifications/reassessments	368,284
Disposals	—
	(104,832)
Balance at 30 June 2024	514,363

Notes to the financial statements

For the year ended 30 June 2024

	2024 \$	2023 \$
--	------------	------------

Note 11. Right-of-use assets (Continued)

The company leases properties for its warehouse under an agreement which is extended till July 2027.

The Company leases office equipment under agreements of between one to five years. These leases are either short-term or low value, so have been expensed as incurred and not capitalised as right of use assets.

Note 12. Trade and other payables

Current liabilities

Trade payables	1,688,596	1,974,920
Other payables	459,205	548,063
	<u>2,147,801</u>	<u>2,522,983</u>

Note 13. Employee entitlements

Current liabilities

Annual leave	381,465	355,939
Long service leave	202,370	254,409
	<u>583,835</u>	<u>610,348</u>

Non-current liabilities

Long service leave	<u>136,964</u>	<u>60,414</u>
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Note 14. Lease liabilities

Current liabilities

Lease liability	<u>147,947</u>	<u>98,787</u>
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Non-current liabilities

Lease liability	<u>389,493</u>	<u>174,895</u>
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Future lease payments

Future lease payments are due as follows:

Within one year	184,119	120,084
One to five years	421,355	163,191
More than five years	—	—
	<u>605,474</u>	<u>283,275</u>

Note 15. Other liabilities

Current liabilities

Funds held on behalf of St John Ambulance Papua New Guinea	<u>216,710</u>	<u>5,934</u>
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Notes to the financial statements

For the year ended 30 June 2024

	2024 \$	2023 \$
Note 16. Reserves		
Norma Bell Youth Reserve	227,389	227,389

Note 17. Contingent liabilities

The Directors are not aware of any contingent liabilities.

Note 18. Fundraising

Information to be furnished under the Charitable Fundraising Act

Gross proceeds from fundraising	75,984	76,419
Less: Total cost of fundraising	—	—
	<u>75,984</u>	<u>76,419</u>

Note 19. Key management personnel disclosures

Compensation

The aggregate compensation made to key management personnel of the Company is set out below. There was no compensation made to directors during the year ended 30 June 2024.

Aggregate compensation	<u>319,076</u>	<u>312,302</u>
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Note 20. Remuneration of auditors

During the financial year the following fees were paid or payable for services provided by HLB Mann Judd Assurance (NSW) Pty Ltd, the auditor of the Company:

Audit services — HLB Mann Judd Assurance (NSW) Pty Ltd

Audit of the financial statements	<u>34,000</u>	<u>32,700</u>
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Other services - HLB Mann Judd Assurance (NSW) Pty Ltd

Assistance with preparation of financial statements	2,300	2,200
Other accounting assistance	900	—
	<u>3,200</u>	<u>2,200</u>
	<u>37,200</u>	<u>34,900</u>

Notes to the financial statements

For the year ended 30 June 2024

2024
\$

2023
\$

Note 21. Related party transactions

The Company is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter. The number of order members of the company is 2,495 (2023: 2,602).

Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the year the Company contributed amounts totalling \$571,720 (2023: \$263,595) towards the operating costs of the Grand Council.

Refer also note 15 for details of funds held on behalf of St John Ambulance Papua New Guinea.

Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia which it licences and is recognised through the authority of the Company's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.

Transactions with related parties

The following transactions occurred with related parties:

Sales to States and Territories during the year	10,863,544	9,218,704
Rebate paid to States and Territories during the year	(3,538,513)	(2,988,682)

Receivable from and payable to related parties

Amounts owing by (to) related parties
at year end are as follows:

Amounts owing by (to) related parties at year end are as follows:

Amounts receivable from States and Territories at year end	2,204,992	2,214,374
Amounts payable to States and Territories at year end	(1,339,241)	(1,605,934)

Directors' remuneration

In accordance with the Company's Constitution, a Director is not be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the year.

Terms and conditions

All transactions were made on normal commercial terms and conditions and at market rates.

Notes to the financial statements

For the year ended 30 June 2024

Note 22. Subsequent events

The directors are not aware of any matters or circumstances that may significantly affect the operation of the Company, the results of the operation or the state of affairs in the accounts in subsequent financial years.

Note 23. Economic dependence

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 1.

Note 24. Limitation of members' liability

The Company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the Company being wound up would not exceed \$1 per member. As at 30 June 2024 the number of members of the company was 2,495 (2023: 2,602).

Directors' declaration

For the year ended 30 June 2024

The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*,
- there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2012*.

On behalf of the directors



Cameron Oxley
Director
16 October 2024



Karen Limb
Director

Directors' declaration under the Charitable Fundraising Act

For the year ended 30 June 2024

In the opinion of the Directors of St John Ambulance Australia Limited:

(i) The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2024; and

(ii) The provisions of the *Charitable Fundraising Act 1991*, the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and

(iii) The internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

(iv) There are reasonable grounds to believe that the company will be able to pay its debt as and when they fall due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Cameron Oxley
Director
16 October 2024



Karen Limb
Director

Independent Auditor's Report to the Members of St John Ambulance Australia Limited**REPORT ON THE AUDIT OF THE FINANCIAL REPORT****Opinion**

We have audited the financial report of St John Ambulance Australia Limited ("the Company") which comprises the statement of financial position as at 30 June 2024, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information, and the directors' declaration.

In our opinion, the accompanying financial report of the Company has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2024 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to those charged with governance, would be in the same terms if given as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The directors are responsible for the other information. The other information comprises the information included in the directors' report for the year ended 30 June 2024, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

hlb.com.au

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HLB Mann Judd is a member of HLB International, the global advisory and accounting network.

Responsibilities of the Directors for the Financial Report

The directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with the with Australian Accounting Standards – Simplified Disclosures, the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

HLB Mann Judd Assurance (NSW) Pty Ltd
Chartered Accountants

Sydney, NSW
17 October 2024

A G Smith
Director





Contact Details

St John Ambulance Australia operates extensively across all States and Territories nationwide, serving diverse metropolitan, regional, rural, and remote communities. Please see the list below of head office locations for the Australian Priory (Australian Office), as well as all state and territory-based organisations.

Australia - National

St John Ambulance Australia Ltd

A: 10–12 Campion Street, Deakin ACT 2600
(PO Box 292, Deakin West ACT 2600)
T: (02) 6295 3777
E: enquiries@stjohn.org.au
W: www.stjohn.org.au

South Australia

St John Ambulance Australia SA Ltd

A: 85 Edmund Avenue, Unley SA 5061
T: (08) 8306 6999
E: stjoh@stjohnsa.com.au
W: www.stjohnsa.com.au

Australian Capital Territory

St John Ambulance Australia ACT Ltd

A: 14 Thesiger Court, Deakin ACT 2600
(PO Box 72, Deakin West ACT 2600)
T: (02) 6282 2399
E: info@stjohnact.org.au
W: www.stjohnact.org.au

Tasmania

St John Ambulance Australia (Tas.)

A: 177 Main Road, Moonah TAS 7009
(PO Box 414, Moonah TAS 7009)
T: (03) 6271 0333
E: tasmania@stjohnntas.org.au
W: www.stjohnntas.org.au

New South Wales

St John New South Wales

A: 12 Lyonpark Rd, Macquarie Park NSW 2113
T: (02) 9745 8888
E: customer.service@stjohnnsw.com.au
W: www.stjohnnsw.com.au

Victoria

St John Ambulance Australia (Vic.) Inc.

A: 601 Blackburn Road, Notting Hill VIC 3168
(PO Box 573, Mount Waverley VIC 3149)
T: (03) 8588 8588
E: info@stjohnvic.com.au
W: www.stjohnvic.com.au

Northern Territory

St John Ambulance (NT) Inc.

A: 50 Dripstone Road, Casuarina NT 0810
(PO Box 40221, Casuarina NT 0811)
T: (08) 8922 6200
E: info@stjohnnt.org.au
W: www.stjohnnt.org.au

Western Australia

St John Ambulance WA

A: 209 Great Eastern Highway, Belmont
WA 6984
(PO Box 183, Belmont WA 6984)
T: (08) 9334 1222
E: info@stjohnnambulance.com.au
W: www.stjohnnambulance.com.au

Queensland

St John Ambulance Queensland

A: 2/6 Jenner Street, Nundah 4012
(PO Box 540, Virginia QLD 4014)
T: 1300 785 646
E: enquiries@stjohnqld.com.au
W: www.stjohnqld.com.au

**To our valued St John Volunteers,
Staff and Members, and the wider
St John family of supporters,**



Thank you.